



National Audit of Continence Care 2010

Commissioned by:

The Healthcare Quality Improvement Partnership

Conducted by:

Clinical Standards Department,
Royal College of Physicians, London

Advised and approved by:

The National Continence Care Audit Steering Group

Site specific key results report

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Contents

Page number	
3	List of tables
4	AUTHORS AND ACKNOWLEDGEMENTS
5	FOREWORD
6-7	EXECUTIVE SUMMARY References
8	INTRODUCTION Aims of the audit
8-12	METHOD Terminology Continence audit package: sample number, inclusion criteria and data collection period Recruitment of sites Participation rates Presentation and interpretation of results.
13-17	List of Key Indicators
18-23	Public indicator results
24	ORGANISATIONAL AUDIT RESULTS
25-27	Commissioning
28-146	Provider services
147	CLINICAL AUDIT KEY RESULTS
148-207	Bladder care
268-315	Bowel care
316	APPENDICES
317	1: The National Continence Care Audit Steering Group 2: Proformas
318-319	• Commissioning
320-325	• Organisational
320-333	• Bladder – women
334-342	• Bladder – men
343-348	• Bowel
349-353	3: Participants
354	4: Non participants
355-357	5: Glossary

List of Tables

Page number	Title
11	Table 1: Organisational audit trust participation
11	Table 87: Clinical audit trust participation
13-17	Table A List of key result questions
18-23	Table B List of national key results for each healthcare setting
	Commissioning
25-27	Table D: Commissioning key results
	Organisational audit: Provider services
28-44	Table E: Questions 1.1 to 1.6
45-61	Table F: Questions 2.1 to 2.6iv
62-78	Table G: Questions 3.1 to 3.1i
79-95	Table H: Questions 3.2 to 4.1iii
96-112	Table I: Questions 4.2 to 5.1
113-129	Table J: Questions 5.1ii to 6.1ii
130-146	Table K: Questions 6.2 to 8.1
	Bladder care
147-167	Table L: Questions 1.1 to 1.3
168-187	Table M: Questions 1.4 to 2.7
188-207	Table N: Questions 2.8 to 2.15iv
208-227	Table O: Questions 2.17 to 3.14i
228-247	Table P: Questions 3.14i to 4.1i
248-267	Table Q: Questions 4.5 to 4.8
	Bowel care
268-283	Table R: Questions 1.1 to 2.4i
284-299	Table S: Questions 2.5 to 3.1iii
300-315	Table T: Questions 3.1iv to 4.4

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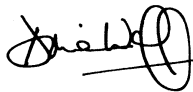
Foreword

The National Audit of Continence Care 2009 provides the largest, most detailed evaluation of continence care in Europe. This latest round demonstrates that, although the amount of authoritative guidance is increasing, the quality of continence care remains variable and in some respects remains poor. In the four years since the first of these audits much has altered; the National Health Service in England and Wales has continued to see a period of profound organisational change. The National Institute for Health and Clinical Effectiveness (NICE) has published its guidelines in Urinary Incontinence (UI) in Women (CG40)¹, Faecal incontinence (CG49)² and has recently published guidelines on Lower Urinary Tract Symptoms in Men (CG97)³. There is certainly plenty of guidance about, but there are clear deficits in implementation.⁴

The purpose of this audit was to enable those involved in managing continence, at all levels of the NHS in England and Wales to compare their performance to evidence based quality standards and against other audit participants. This allows variations in care and delivery to be highlighted and should lead to improvement in the standard of care provided.

An executive summary report has been sent to chief executives of trusts, primary care trusts (PCTs), care home providers, strategic health authorities, local health boards, the Department of Health (DH), the Care Quality Commission, Members of Parliament with a known interest and continence charities as appropriate. This is the first time that key indicators have been made public. To achieve change in the management of continence care the efforts of many people within health and social care are required. Please use this report to enquire about your local service is performing against others and take action if it is not doing well against measured standards.

This audit has involved many individuals spending time over and above an already heavy workload with no financial recompense and we are grateful for the personal commitment required to make it worthwhile. We hope that everyone will gain useful and meaningful information from this project and hope that you agree that this is a significant step in raising the profile of continence and improving quality of care of people with bladder and bowel problems.



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Executive Summary

The first National Audit of Continence Care for Older People, sponsored by the Healthcare Commission, was published in November 2005. The results from that audit generated much interest and harnessed an impetus for change. This report presents the results from the third round of the organisational and clinical National Audit of Continence Care which examined the structure and provision of care for people with lower urinary tract symptoms and incontinence, and faecal incontinence in primary care, secondary care and care homes in England, Wales and Northern Ireland, and compared this to current national guidelines. Well organised services, based upon national guidelines have been shown to deliver higher quality care to patients. As judged by the national guidelines however, this round of audit shows there is still considerable variation in both the organisation of services and the way they deliver care to patients.

Headline findings:

ORGANISATIONAL AUDIT

The great majority of continence services are poorly integrated across acute, medical, surgical, primary, care home and community settings, resulting in disjointed care for patients and carers.

The way continence services are presently commissioned means that:

- those providing the care are not included in the process of commissioning
- many services are not set up to provide joined-up care across health care boundaries
- most lack a designated lead whose responsibility it is to organise, develop and improve the delivery of continence care to patients
- users almost never contribute to service planning or evaluation.

Provision of training for health care workers to manage bladder and bowel problems is patchy across the nation, and overall occurs in less than 50% of acute hospitals.

CLINICAL AUDIT

These gaps in organisational standards for continence care lead to gaps in clinical care. Overall adherence to national guidance (NICE) for urinary and faecal incontinence is very variable.

Healthcare professionals are not consistently:

- asking about incontinence in people who are at risk of the condition (e.g. older people)
- providing assessment, diagnosis and follow-through according to standard practice
- communicating information about causes and treatments of patients' incontinence
- asking patients about their *own* goals for treatment
- assessing the impact of incontinence on quality of life
- making care plans to achieve treatment goals and sharing these with patients and (where relevant) carers.

Quality of care specifically assessment, diagnosis and treatment, is worse in older people (patients aged 65 years and over as compared with those aged under 65).

OVERALL FINDINGS

People of all ages, and vulnerable groups in particular (frail older people, younger people with learning disability) continue to suffer unnecessarily and often in silence, with a 'life sentence' of bladder and/or bowel incontinence.

CONCLUSION

There is an urgent need for improved and equitable practice for all people with bladder and bowel problems.

Further work must be done to achieve an acceptable standard of care for the many thousands of individuals with incontinence by:

- developing commissioning frameworks
- training health professionals with regard to national evidence based guidelines
- empowering patients to increase their expectations of cure.

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Introduction

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Introduction

Bladder and bowel incontinence and bothersome urinary tract symptoms become increasingly prevalent with age^{1, 2}. Despite the frequency of the problem, bladder and bowel problems are not talked about openly; people adopt various strategies to cope and go to great lengths to hide their condition from others. The number of people seeking help is therefore far lower than the number with the problem. Incontinence is not life threatening, but can have a significant effect upon quality of life and is associated with depression, an increase in the number of urinary tract infections, falls and fractures. Regardless, continence has never been a national priority. The relative importance of lower urinary tract and bowel symptoms has, though, been recognised with the production of NICE guidelines dealing with these problems.

Urinary incontinence affects between 4–20% of people in the community and 30–60% of people in long-term care settings³. Faecal incontinence occurs in approximately 1–4% of community dwelling adults and up to 25% of people in institutional care⁴. Both cause much individual distress, particularly to the sufferer but also to carers⁵. The Department of Health report *Good Practice in Continence Services* (2000)⁶ highlighted the need for proper assessment and management of the problem, identified a wide geographical variation in access to services and called for regular audit of services. In addition, the *National Service Framework for Older People* (NSF, 2001)⁷ set the requirement that service providers should establish integrated continence services. However evidence from previous audits suggests that there has been only limited action toward this and that provision of services remains extremely variable⁷. Since then, the Care Quality Commission, as part of its regulatory function, has identified continence care in care homes as a core indicator of quality of care, and the annual quality return for all sectors will include National Audit participation. In addition the National Institute for Clinical and Healthcare Excellence has recommended, as part of its guideline “Lower Urinary Tract Symptoms in Men (LUTS)” (CG 97)⁴, that the National Audit is recognised as the relevant audit standard.

Aims of the audit

1. Improve care for people with continence problems as highlighted in *Good Practice in Continence Services* (DH, 2000).
2. Demonstrate variation in available services relating to the management of continence problems in older people across different healthcare settings.
3. Enable healthcare settings (in primary care, secondary care (including mental health care) and care homes) to compare the quality of their continence care to evidence based criteria.
4. Monitor the NSF for Older People milestone for establishing integrated continence services (April 2004).

METHOD

Terminology

Throughout this report, distinction between the various sources of data is made as follows:

- The term ‘Secondary care’ is used to cover the hospital and mental health care sectors.
- Data from commissioners is derived from PCTs, both from those who have split their provider arms, and those who have not.
- ‘Acute Hospital’ refers to data collected from acute and specialist trusts.
- Mental Health trusts are also referred to separately.
- Care homes are also referred to separately

Continence audit package

The data collection proformas were updated from the previous National Audit of Continence Care for Older People. To reflect the changes in primary care commissioning in England, a short commissioning proforma was written following consultation with a continence service commissioner. The final decisions on all audit questions were taken by the Continence Care Audit Steering Group.

The audit tool consisted of various web based forms:

Organisational – one per site assessing the quality of care provided by the organisation, including staffing. Sites were also asked to comment where answers were not clear or did not fit their intended

response well. One Commissioning form was requested from all primary care organisations with this function.

Clinical – assessed case mix and quality of care for those with either urinary incontinence or lower urinary tract symptoms and faecal incontinence, measured against NICE guidelines.

- Hospital sites were asked to return bladder or bowel data on at least:
 - 25 patients under 65 with urinary incontinence / LUTS.
 - 25 patients over 65 with urinary incontinence / LUTS.
 - 15 patients under 65 with faecal incontinence.
 - 15 patients over 65 with faecal incontinence.
- Primary care sites (GP surgeries, Community Hospitals). were asked to return data from a sample made up of patient records from at least:
 - 25 patients under 65 with urinary incontinence / LUTS.
 - 25 patients over 65 with urinary incontinence / LUTS.
 - 15 patients under 65 with faecal incontinence.
 - 15 patients over 65 with faecal incontinence.
- Care Homes were asked to return data using a sample made up of records from at least:
 - 25 residents over 65 with urinary incontinence / LUTS.
 - 15 residents over 65 with faecal incontinence.
- Mental Health care institutions were asked to return data from within their trust for at least:
 - 25 patients under 65 with urinary incontinence / LUTS.
 - 25 patients over 65 with urinary incontinence / LUTS.
 - 15 patients under 65 with faecal incontinence.
 - 15 patients over 65 with faecal incontinence.

During the audit due to difficulties surrounding the lack of coding it was decided that sites could participate by entering a minimum of 40 cases.

It was asked that people with both urinary and faecal incontinence should only be included once and only for faecal incontinence, given the relative frequencies of the problem.

The web audit tool was accessible via the internet (using Internet Explorer v5.0 or above for Windows 98 and later versions) and was hosted on the Royal College of Physicians' website. All data submitted to the audit were anonymous and access to the web-tool was password-protected for confidentiality. Each site was allocated a site code by which they were identified and each case entered was automatically allocated a unique audit number. Help buttons were provided online next to questions and an extensive help booklet was also issued to participants. The process was not always an easy one; the demands and pressures on organisations and audit departments have increased greatly since the previous audit.

Criteria for inclusion of patients/residents

The audit was applicable to all people with lower urinary tract symptoms (voiding and storage disorders), bladder and bowel dysfunction, urinary incontinence and faecal incontinence. Cases were suitable if:

- the patient/resident was aged 18 or over
- sufficient time had elapsed to allow assessment and formulation of a management plan such as:
 - 7 days in acute hospitals
 - 2 visits to hospital outpatients
 - 4 weeks in primary care and care homes
- a catheter was inserted for urinary incontinence rather than retention: Indications for the use of long-term indwelling urethral catheters for women with UI include:
 - chronic urinary retention in women unable to manage intermittent self-catheterisation
 - skin wounds, pressure ulcers or irritations contaminated by urine distress or disruption caused by bed and clothing changes
 - where a woman expresses a preference for this form of management
- incontinence was either an old or a new complaint. If incontinence was transient – due to ill health / mental illness and the patient had recovered / had no problems before/ when they went home they were eligible if they fitted the inclusion criteria.
- the person was known to the service since 1st December 2008, ideally with incontinence, even if this was not the primary problem for which the patient was receiving treatment.

Recruitment of patients/residents

Acute Hospitals were asked to sample from current or previous inpatients or outpatients. Relevant wards were medicine, older people, gynaecology or urology. People with urinary incontinence were thought likely to be picked up from urology, gynaecology, urogynaecology or geriatric medicine clinics. International Classification of Disease (ICD) 10 codes that could be used were N31, N32.8, N32.9, N39.3, N39.4, N39.8, N39.9, R32, R33 & R35, People with faecal incontinence were more likely to be outpatients, attending gastroenterology, gastroenterological surgery, colorectal, specialist bowel clinics or geriatric medicine clinics. ICD 10 codes that could be used were K56.4, K59.0, K59, & R15.

Primary care organisations were asked to sample a single practice and ideally to return data for community dwelling people. Subjects with both urinary and faecal incontinence were thought likely to be identified from amongst users of pads and appliances from prescription data or the local continence service; from district nursing or practice nurse records where the nurse had a specific interest, or from letters where the patient had attended clinics in the past. Current hospital outpatient attenders should not have been included. Read Codes for incontinence that could be used were 1A23, 1A24, 1A25, 1A26, 1A1, 1A12, 1A13, 19E3, R083 (D) & R076 (D), though these were seldom found in GP records. Because of this, some sites (a minority) found it necessary to audit patients from their local continence service, leading to a bias in their results. Please bear this in mind when examining the results from your area.

Mental health care sites were asked to start by conducting a cross sectional survey of current inpatients. Patients in continuing care/rehabilitation units could also be included. Previous experience indicated that nursing records could be more helpful than medical notes.

Mental healthcare and care homes both have slower turnover of inpatients, outpatients and residents which sometimes required searching for previous inpatients and outpatients before 1st December 2008.

Data collection period

The organisational audit was a cross-sectional survey pertaining to the current structure and organisation of the continence service to which patients or residents in that site had access during the data collection period November/December 2009. For the clinical audit consecutive patients and residents meeting the inclusion criteria working backwards from January 2010 to 1st December 2008.

Recruitment of Sites

Trusts (Acute Hospital, Primary Care and Mental Health)

All NHS trusts in England, Wales, and Northern Ireland were potentially eligible to take part in the audit. Some trusts were later excluded as they were specialist trusts or children's trusts.

- Information letters inviting expressions of interest were sent out to chief executives and audit departments of eligible trusts.
- An online form enabled trusts to register their interest in participating in the audit.
- Once sites had signed up to participate they were asked to complete a more comprehensive registration form with full and correct contact details to facilitate communication.
- Organisations were then asked to choose a site (or sites) from within their trust to collect the data.

Non-participation

Reasons for not taking part at all in the audit included deficiencies in coding, making automatic identification of a patient sample difficult; lack of resources, time pressures, confusion over the split between commissioners and providers, or not being able to identify enough patients with the index conditions within the site.

Some sites withdrew during the audit data collection phase, for various reasons:

- Difficulty in finding the numbers required in the audit sample. This was due to various reasons but mainly problems surrounding coding. Lack of coding in the notes, poor coding or unspecific codes were highlighted as problems.
- Difficulty identifying the younger age group.
- Lack of time, resources, staff and coding were cited as reasons why the audit was not completed.

Participation figures

Table 1: Trust participation in the Organisational and Commissioning audit

Region	Type of TRUSTS	Trusts Eligible to Participate 2009	Trusts registered 2009 (% of eligible)	Trusts participating 2009 (% of eligible)	Sites participating 2009	2006 Audit Participation (trust level)
England	Acute	161	143 (89%)	135 (84%)	150	83%
	Primary Care	144	96 (67%)	86* (60%)	97	43%
	Mental Health	57	35 (61%)	26 (46%)	31	45%
Wales	Combined	7	6 (86%)	6 (86%)	12	69%
Northern Ireland	Combined	5	3 (60%)	3 (60%)	5	44%
Islands	Combined	2	2 (100%)	2 (100%)	3	67%

*36 of the 86 were both organisation & commissioning

For Acute Trusts with more than one hospital audit site, each site is identified separately in the audit.

Primary care sites with a commissioning function completed the relevant proforma. Joint commissioners and providers of services variably returned commissioning proformas.

For the purposes of analysis by sector the combined trusts of Wales, Northern Ireland and the Islands were merged in with the Primary Care Trusts of England to form the Primary Care sector with 117 sites in the national analysis.

Table 87: Trust participation in the Clinical audit

Region	Type of TRUSTS	Trusts Eligible to Participate 2009	Trusts registered 2009 (% of eligible)	Trusts participating 2009 (% of eligible)	Sites participating 2009	2006 Audit Participation (trust level)
England	Acute	161	143 (89%)	128 (80%)	141	83%
	Primary Care	144	96 (67%)	75 (52%)	85	43%
	Mental Health	57	35 (61%)	24 (42%)	26	45%
Wales	Combined	7	6 (86%)	6 (86%)	11	69%
Northern Ireland	Combined	5	2 (40%)	2(40%)	5	44%
Islands	Combined	2	2 (100%)	2 (100%)	3	67%

Although it was recommended that primary care entered GP practices into the audit, some audited and entered their hospital sites. For the organisational audit; this made no difference to the analysis; for the clinical audit, data were analysed according to their actual care setting.

Again, for the purposes of analysis by sector the combined trusts of Wales, Northern Ireland and the Islands were merged in with the Primary Care Trusts of England to form the Primary Care sector in the national analysis.

Presentation and interpretation of results

Participating sites were provided with their individual results in a report and a summary has been sent to each chief executive. Individual site results are based on small numbers. For the bladder care audit the results are shown for sites that submitted 15 or more cases and for bowel care, results are shown for 10 or more cases for each age group. Percentages are shown but these are not necessarily for the full sample. These small numbers of people need to be taken into account when interpreting results.

The overall scores of organisation of care (using data from the organisational audit) and for bladder care and bowel care (using data from the clinical audit) were created as an aid to help sites better interpret their results overall relative to other sites within their sector.

Wherever possible the audit question numbers have been added within tables of results to facilitate reference to the actual questions in the audit tools given in the Appendices.

National results are presented as percentages for categorical data and as median and inter-quartile range (IQR) for numerical data. For some items, the audit designated a priority for specified circumstances where measures did not apply – e.g. if someone had problems of mental incapacity or it was documented that a particular procedure was not performed as it was too distressing to the patient.

Due to the draft status of the NICE guideline for the management of lower urinary tract symptoms in men, the majority of the male standards are contained in the full clinical results section. The next audit will re-examine the overall quality indicators in the light of the (now published) male guideline but the information presented should serve as an excellent benchmark against which to measure implementation. Sites can obtain their own data for analysis by request from the team. Due to resource constraint, we are unable to analyse and return all site specific data.

The electronic input method guaranteed that missing data levels (i.e. 'blank' entries) were very low. Missing data are reflected by variation in patient denominators.

Data quality & anonymity

No identifiable data left care facilities. The use of anonymised data for central input meets the requirements of confidentiality and data protection legislation.

This is a list of the key indicators for the combined organisational and clinical audit. Not all questions will apply to each trust.

Table A:

Table: National Audit of Continence Care Indicator List	
Commissioning	
1.1.	Are you aware of the Department of Health guidelines for good practice in continence services?
1.2i.	Do you ensure that the service which you commission includes: Director of Continence services or head of services with responsibility for policy?
1.2ii.	Do you ensure that the service which you commission includes: Clear referral pathways for patients between providers?
1.3.	Do you currently Commission according to NICE guidelines and the accompanying toolkits for this purpose?
1.6.	Do you have any existing performance indicators for quality in continence care for the services you commission?
1.7.	Do you currently use (CQUINS) Commissioning for Higher Quality and Innovation as part of your performance management criteria for these services?
Organisational: Provider services-policies and procedures	
1.1.	Does the facility (GP practice/ hospital /care home), or the service covering the facility, have a written policy for the management of continence? If yes, does this policy include:
1.1i	Training for staff in continence care
1.1ii	Assessment and treatment of incontinence
1.1iii	A means for regular audit of continence services
1.5	Does the facility utilise an Integrated Care Pathway or an evidence based treatment algorithm for patients with incontinence?
1.6	Submission of surgical audit data to the relevant specialist society database
2.1	Is it the facility's practice to ask a screening question relating to bladder and bowel problems as part of the initial assessment?
2.2	Is there a written protocol for providing a basic assessment for all people who indicate that they have problems with urinary and/or faecal continence?
2.3	Does the facility routinely use a standardised measure to record functional ability (e.g. Barthel/MDS-RAI)?
2.4	Does the facility routinely use a standardised measure to record mental state (e.g. Abbreviated Mental Test Score, Mini-Mental State Examination)?
2.5	Does the facility routinely use a clinically defined measure of severity of symptoms?
2.6i	Does the clinical team include a practitioner who has had training to: take a continence history?
2.6ii	Does the clinical team include a practitioner who has had training to: initiate a frequency-volume chart?
2.6iii	Does the clinical team include a practitioner who has had training to: perform a rectal examination?
2.6iv	Does the clinical team include a practitioner who has had training to: perform a urinalysis?
3.1i	Does the facility have access to an integrated continence service (as defined by "Good Practice in continence services" (DH 2000)
	Director of integrated services
	Lead of integrated services
	Continence nurse specialists
	Specialist continence physiotherapists
	Specialist continence occupational therapists
	Unable to find the information from my local service
3.1ii	If yes, does this service have designated referral pathways with:
	Gynaecology (including Urogynaecology)
	Colorectal surgery
	Urology
	Gastroenterology
	Geriatric Medicine
	Neurology
	None of the above
	Unable to find the information from my local service

Organisational: Provider services-policies and procedures	
3.2	Do the surgeons operating on women with urinary incontinence work as part of the multidisciplinary team?
3.3	Is there a designated clinical surgical lead for continence and prolapse surgery within the unit?
3.4i	Does your local service have investigation and treatment facilities, which include access to:
	Urodynamics
	Urinary or gastrointestinal tract imaging
	Anorectal physiology
	Unable to find the information from my local service
	None of the above
4.1	Is there a structured programme of staff training on promoting continence for the facility?
4.1i	If yes, does the programme include basic assessment (i.e. all of these: history taking, urinalysis, rectal examination and frequency/volume charting)
4.1ii	Does the service use any of the National Occupational Standards (Continence Care) to guide the content of its training?
4.1iii	Does the service use any of the National Occupational Standards (Continence Care) to develop work based competency packages?
4.2	Do patients have access to a local continence practitioner, who is able to give advice on continence, and bladder and bowel care?
4.3	Is a specialist continence assessment always carried out by a practitioner with training in?
	Knowledge of the aetiology of urinary and faecal incontinence
	Experience in taking a history
	Ability to carry out an abdominal examination
	Ability to carry out a rectal examination
	Ability to carry out a vaginal examination
	Ability to perform urinalysis
	Ability to carry out residual volume measurement
	None of the above
	Not known
5.1	Do the areas for both assessment AND treatment of patients with bladder and bowel problems preserve the patient's privacy and dignity according to current standards?
5.1ii	If you have ticked Yes, which of the following does this include:
	Privacy around the bed area
	Privacy around the toilet area
	Easily accessible toilet facilities
	Appropriate aids to toileting (frames/rails etc)
	Privacy when staff speak to inpatients in confidence
	Privacy when staff speak to out-patients in confidence
	Steps taken to reduce odour
	Hand washing after toileting
	Other, please specify:
6.1	Are there means in the care setting by which service users/patients can make
6.1i	Suggestions
6.1ii	Complaints
6.2	Is the bladder or bowel care delivered by the service subject to regular audit?
6.2i	If yes, does the audit assess the patient's concern regarding privacy and dignity?
6.3	Does the continence service have a user group?
7.2	Does your written policy indicate that products are supplied on the basis of clinical and patient need rather than cost?
7.4	Is there a written policy for eliciting patient/carer views?
8.1	Is evidence-based information about bladder and bowel care freely available to patients and carers?
Bladder care	
1.1	Does the patient have: (answer all questions)
1.1x	Intermittent catheter
1.1xi	Permanent catheter
1.1xii	Constipation
1.1xiii	Bladder pain
1.3	Is there documented evidence of a clear indication of the type/cause of urinary incontinence?
	Stress urinary incontinence

	Bladder care
	Mixed urinary incontinence
	Passive leakage
	Urgency urinary incontinence
	Detrusor overactivity/overactive bladder
	Functional
	Urinary tract infection
	Voiding difficulty
	Urogenital atrophy
	Other
	No diagnosis documented
1.4	Has the patient's cognition been assessed?
1.4ii	Is there documented use of a formal scoring system for assessment of cognition?
1.5	Has the patient's functional ability been assessed?
1.5ii	Is there documented use of a formal scoring system for assessment of functional ability? (see help notes for guidance)
2.1	Is there documented evidence of a continence history?
2.3	Is the patient's bowel habit documented?
2.4	Is there evidence of the use of a three day bladder diary?
2.5	Is there documented evidence of the use of any bladder diary?
2.6	Is the patient on medication that may exacerbate urinary incontinence?
2.6i	Has this medication been altered to minimise its impact?
2.7	Is there documented evidence that the impact of symptoms on quality of life has been assessed?
2.8	Is there documented evidence that the impact of symptoms on quality of life has been recorded using a standard assessment scale?
2.9	Is there evidence of the use of a validated symptom score at initial assessment?
2.10	Is there a documented indication for rectal examination?
	Assessment of prostate size
	Constipation
	Voiding difficulty
	Retention of urine
	Not documented
2.11	Is there documented evidence that a rectal examination was performed?
2.12	Is there documented evidence of urinalysis?
2.14	Is there documented evidence that a focused examination has been performed?
2.15	Is there documented evidence of the following?
2.15i	Examination of the abdomen for palpable mass or bladder retention
2.15ii	Examination to assess pelvic floor dysfunction
2.15iii	Examination of perineum and pelvis to identify prolapse, excoriation and urogenital atrophy?
2.15iv	Rectal examination to exclude faecal loading/prostate size?
2.17	Is there documented evidence of:
	Urea & Electrolytes
	GFR (without indication of renal impairment)
	Cystoscopy
	Abdominal Ultrasound
	Abdominal X-ray
	Flow Rate
	Post void residual volume
	None of the above
2.24	Is there documented evidence of the use of multi-channel cystometry before conservative treatment?
2.26	For women with monosymptomatic stress urinary incontinence, is there documented evidence of the use of multi-channel cystometry prior to surgery?
2.28	Is there documented evidence of a clear identification of the type/cause of urinary incontinence?
3.2	Did the patient have a treatment plan?
3.14	Did the Patient suffer from Stress Urinary Incontinence?

	Bladder care
3.14i	For the treatment of SUI in women is there documented evidence of the use of:
	Anterior colporrhaphy
	Needle suspension
	Paravaginal defect repair
	Marshall- Marchetti – Krantz procedure
	Autologous fat /PTFE injections
	Mid Urethral Tape
	Colpo suspension
	Autologous rectus fascial sligophoms
3.16	Is there documented evidence of the indication for indwelling catheterisation as a form of management?
4.1	Does the patient have a documented continence care plan?
4.1i	If yes, when was the patient's care plan last reviewed?
	Less than 6 months
	6-8 months
	9-11 months
	12 months or more
	No documentation of reassessment
4.5	Where relevant is there documented evidence that a copy of the treatment plan has been given to the patient?
4.6	Where relevant, is there documented evidence that a copy of the care plan has been given to the carer/relative?
4.7	Is there documented evidence of a full discussion with the patient of the cause and treatment of urinary incontinence?
4.8	Where relevant, is there documented evidence of a full discussion of the cause and treatment of urinary incontinence with the carer/relative?
	Bowel care
1.1	How often is the patient incontinent of faeces?
	Not known
	Not documented
	If known and documented;
	Every day/night
	Less than once weekly
	More than once weekly
2.1	Is there documented evidence of a bowel history?
2.1i	If yes, does the history of faecal incontinence include:
	Duration of symptoms
	Daytime symptoms
	Nocturnal symptoms
2.2	Is there documented evidence that a stool diary or bowel chart has been used to record frequency of incontinence?
2.4	Is the patient on medication that exacerbates faecal incontinence?
2.4i	Has this medication been altered to minimise its impact?
2.5	Is there evidence that the impact of symptoms on quality of life have been recorded?
2.6	Has the patient's cognition been assessed?
2.6ii	Is there documented use of a formal scoring system for assessment of cognition?
2.7	Has the patient's functional ability been assessed?
2.7ii	Is there documented use of a formal scoring system for assessment?
2.8	Is there documented evidence of rectal examination to exclude faecal loading?
2.9	Is there documented evidence that a focused examination has been performed?
2.9ii	If yes, is there documented evidence of the following: (answer all questions)
2.9ii b	Examination of the abdomen for palpable mass or bladder retention
2.9ii c	Examination of perineum and anus
2.9ii d	Rectal examination
2.11	Is there documented evidence of a clear identification of the types or causes of bowel problem?
3.1	Is there documented evidence that condition-specific intervention has been given or planned for the following: (see help notes for guidance)
3.1i	Faecal loading?

	Bowel care
3.1ii	Potentially treatable causes of diarrhoea?
3.1iii	Rectal prolapse or third-degree haemorrhoids?
3.1iv	Acute anal sphincter injury?
3.1v	Acute disc prolapse/cauda equina syndrome?
3.2	Are the patient's goals for treatment recorded?
3.4	Did the patient have a treatment plan?
3.7	Is there documented evidence that long-term management of Faecal Incontinence has been given or planned?
3.7i	Advice and information on continence products
3.7ii	Advice on skin care
3.7iii	Advice relating to preservation of dignity
3.7iv	Advice relating to preservation of independence
3.7v	Contact details for relevant support groups
3.7vi	Periodic review of symptoms
3.7vii	Psychological and emotional support
4.1	Does the patient have a documented continence care plan?
4.2	Is there documented evidence that a copy of the care plan has been given to the patient?
4.4	Is there documented evidence of a full discussion with the patient of the causes and treatments of the bowel problem?

Site specific key results for each healthcare setting: summary of the national picture

Not applicable (N/A) is where the answer is not applicable to a healthcare setting; blanks are where an answer to a previous question was no and the subsequent questions do not apply.

Table B:

Organisational audit: Commissioning				
Question number	Commissioner	Acute service	Mental health trust	Primary care provider
1.1.	95% (41/43)	N/A	N/A	N/A
1.2i.	84% (36/43)	N/A	N/A	N/A
1.2ii.	95% (41/43)	N/A	N/A	N/A
1.3.	74% (32/43)	N/A	N/A	N/A
1.6.	44% (19/43)	N/A	N/A	N/A
1.7.	30% (13/43)	N/A	N/A	N/A
Only applicable to those that commission services				

Organisational audit: provider services			
Question number	Acute service	Mental health trust	Primary care provider
1.1.	41% (61/150)	52% (16/31)	86% (101/117)
1.1i	80% (49/61)	75% (12/16)	89% (90/101)
1.1ii	98% (60/61)	94% (15/16)	100% (101/101)
1.1iii	70% (43/61)	63% (10/16)	76% (77/101)
1.5			
	37% (56/150)	52% (16/31)	62% (73/117)
	44% (66/150)	13% (4/31)	56% (66/117)
	53% (79/150)	55% (17/31)	54% (63/117)
	25% (37/150)	16% (5/31)	3% (3/117)
1.6			
NA	16% (24/150)	87% (27/31)	65% (76/117)
NO	41% (62/150)	10% (3/31)	26% (31/117)
YES	43% (64/150)	3% (1/31)	9% (10/117)
2.1	96% (144/150)	87% (27/31)	90% (105/117)
2.2	54% (81/150)	48% (15/31)	90% (105/117)
2.3	57% (85/150)	32% (10/31)	34% (40/117)
2.4	74% (111/150)	97% (30/31)	34% (40/117)
2.6i	90% (135/150)	77% (24/31)	98% (115/117)
2.6ii	89% (133/150)	77% (24/31)	99% (116/117)
2.6iii	95% (142/150)	81% (25/31)	91% (106/117)
2.6iv	99% (149/150)	90% (28/31)	99% (116/117)
3.1	55% (83/150)	71% (22/31)	75% (88/117)
3.1i	13% (11/83)	5% (1/22)	11% (10/88)
	42% (35/83)	32% (7/22)	38% (33/88)
	48% (40/83)	32% (7/22)	40% (35/88)
	93% (77/83)	77% (17/22)	99% (87/88)
	73% (61/83)	27% (6/22)	67% (59/88)
	10% (8/83)	5% (1/22)	3% (3/88)
	2% (2/83)	14% (3/22)	0% (0/88)
3.1ii	87% (72/83)	50% (11/22)	80% (70/88)
	58% (48/83)	14% (3/22)	35% (31/88)
	81% (67/83)	55% (12/22)	77% (68/88)
	39% (32/83)	18% (4/22)	17% (15/88)
	53% (44/83)	32% (7/22)	23% (20/88)
	39% (32/83)	32% (7/22)	27% (24/88)
	70% (58/83)	64% (14/22)	81% (71/88)
	14% (12/83)	27% (6/22)	17% (15/88)
	4% (3/83)	0% (0/22)	1% (1/88)
	2% (2/83)	23% (5/22)	2% (2/88)

Organisational audit: provider services

Question number	Acute service	Mental health trust	Primary care provider
3.2	83% (124/150)	N/A	56% (65/117)
3.3	85% (128/150)	10% (3/31)	44% (51/117)
3.4	99% (149/150)	48% (15/31)	83% (97/117)
	99% (148/150)	52% (16/31)	69% (81/117)
	65% (97/150)	39% (12/31)	50% (58/117)
	0% (0/150)	26% (8/31)	16% (19/117)
	0% (0/150)	13% (4/31)	1% (1/117)
4.1	49% (74/150)	39% (12/31)	86% (101/117)
4.1i	92% (68/74)	100% (12/12)	96% (97/101)
4.1ii	65% YES, 19% NO, 16% N/A	67% YES, 17% NO, 17% N/A	83% YES, 9% NO, 8% N/A
4.1iii	55% (41/74)	58% (7/12)	71% (72/101)
4.2	94% (141/150)	81% (25/31)	100% (117/117)
4.3	79% (119/150)	52% (16/31)	98% (115/117)
	79% (119/150)	58% (18/31)	99% (116/117)
	63% (95/150)	35% (11/31)	52% (61/117)
	65% (98/150)	42% (13/31)	84% (98/117)
	64% (96/150)	29% (9/31)	80% (94/117)
	79% (118/150)	58% (18/31)	99% (116/117)
	75% (113/150)	29% (9/31)	97% (114/117)
	6% (9/150)	6% (2/31)	0% (0/117)
	13% (20/150)	29% (9/31)	1% (1/117)
5.1	86% (129/150)	94% (29/31)	90% (105/117)
5.1ii	97% (125/129)	97% (28/29)	83% (87/105)
	98% (127/129)	97% (28/29)	90% (95/105)
	97% (125/129)	97% (28/29)	91% (96/105)
	97% (125/129)	97% (28/29)	81% (85/105)
	81% (105/129)	93% (27/29)	60% (63/105)
	91% (118/129)	83% (24/29)	94% (99/105)
	88% (114/129)	97% (28/29)	73% (77/105)
	98% (126/129)	97% (28/29)	97% (102/105)
	8% (10/129)	31% (9/29)	4% (4/105)
6.1i	84% (126/150)	84% (26/31)	88% (103/117)
6.1ii	97% (146/150)	97% (30/31)	98% (115/117)
6.2	50% YES (75/150) 37% NO (56/150) 13% N/K (19/150)	42% YES (13/31) 42% NO (13/31) 16% N/K (5/31)	68% YES (79/117) 26% NO (30/117) 7% N/K (8/117)
6.2i	71% YES (53/75) 23% NO (17/75) 7% N/K (5/75)	77% YES (10/13) 15% NO (2/13) 8% (1/13)	72% YES (57/79) 23% NO (18/79) 5% N/K (4/79)
6.3	15% YES (23/150) 65% NO (98/150) 19% N/K (29/150)	6% YES (2/31) 55% NO (17/31) 39% N/K (12/31)	24% YES (28/117) 71% NO (83/117) 5% N/K (6/117)
7.2	69% YES (42/61) 16% NO (10/61) 15% N/K (9/61)	81% YES (13/16) 13% NO (2/16) 6% N/K (1/16)	84% YES (85/101) 14% NO (14/101) 2% N/K (2/101)
7.4	12% YES (18/150) 66% NO (99/150) 22% N/K (33/150)	45% YES (14/31) 39% NO (12/31) 16% N/K (5/31)	30% YES (35/117) 59% NO (69/117) 11% N/K (13/117)
8.1	23% YA (34/150) 64% YS (96/150) 12% NO (18/150) 1% N/K (2/150)	26% YA (8/31) 55% YS (17/31) 13% NO (4/31) 6% N/K (2/31)	55% YA (65/117) 40% YS (47/117) 4% NO (5/117) 0% N/K (0/117)
Bladder care			
1.1			
1.1x 65+	8% (248)	0.6% (3)	3% (73)
1.1x <65	8% (216)	0.9% (1)	6% (111)
1.1xi 65+	16% (524)	4% (21)	6% (153)
1.1xi <65	7% (198)	3% (3)	3% (63)
1.1xii 65+	20% (641)	23% (126)	20% (513)
1.1xii <65	12% (350)	20% (23)	16% (295)
1.1xiii 65+	8% 264	0.9% (5)	4% (105)
1.1xiii <65	10% (284)	2% (2)	5% (90)

Question number	Acute service	Mental health trust	Primary care provider
Bladder care			
1.3			
65+	14% (451)	6% (33)	14% (353)
<65	37% (1030)	9% (10)	28% (528)
65+	13% (413)	12% (66)	21% (537)
<65	25% (699)	4% (5)	26% (493)
65+	6% (208)	10% (53)	7% (179)
<65	5% (142)	3% (3)	4% (80)
65+	18% (596)	9% (46)	23% (611)
<65	21% (602)	10% (11)	24% (455)
65+	10% (321)	0.4% (2)	8% (219)
<65	15% (425)	4% (5)	13% (245)
65+	10% (323)	22% (120)	17% (432)
<65	3% (85)	18% (20)	9% (171)
65+	15% (494)	16% (84)	10% (254)
<65	8% (220)	16% (18)	8% (144)
65+	18% (594)	4% (21)	12% (317)
<65	15% (426)	4% (4)	16% (304)
65+	2% (54)	0.4% (2)	2% (42)
<65	1% (31)	0% (0)	1% (25)
65+	2% (68)	1% (7)	2% (61)
<65	2% (53)	3% (3)	2% (39)
65+	29% (961)	42% (229)	22% (574)
<65	10% (274)	46% (53)	10% (195)
1.4 65+	66% (1628/2484)	95% (484/510)	70% (1356/1945)
1.4ii	60% (973/1628)	82% (399/484)	34% (460/1356)
1.5 65+	75% (1996/2660)	91% (433/476)	79% (1634/2071)
1.5 <65	51% (1019/1992)	86% (77/90)	71% (994/1401)
1.5ii 65+	34% (687/1996)	55% (239/433)	28% (454/1634)
1.5ii <65	19% (189/1019)	57% (44/77)	21% (207/994)
2.1 65+	62% (2019)	58% (312)	80% (2099)
2.1 <65	84% (2358)	74% (84)	86% (1615)
2.3 65+	60% (1981)	56% (301)	69% (1793)
2.3 <65	53% (1479)	46% (53)	66% (1250)
2.4 65+	29% (497/1718)	23% (38/168)	47% (763/1640)
2.4 <65	44% (977/2209)	19% (10/54)	56% (781/1393)
2.5 65+	30% (840/2836)	26% (84/320)	46% (1121/2416)
2.5 <65	44% (1210/2745)	22% (17/79)	53% (958/1812)
2.6 65+	24% (778)	28% (149)	30% (789)
2.6 <65	9% (264)	26% (30)	18% (331)
2.6i 65+	29% Yes (223/767) 38% no (292/767) 33% Not able (252/767)	18% Yes (27/148) 18% No (27/148) 64% Not able (94/148)	23% Yes (181/777) 36% No (276/777) 41% Not able (320/777)
2.6i <65	23% Yes (59/260) 40% No (104/260) 37% Not (97/260)	32% Yes (9/28) 14% No (4/28) 54% (15/28)	21% Yes (69/325) 34% No (111/325) 45% Not (145/325)
2.7 65+	36% (1003/2768)	44% (126/285)	52% (1231/2387)
2.7 <65	49% (1316/2710)	63% (50/80)	65% (1177/1818)
2.8 65+	13% (222/1708)	20% (30/153)	28% (459/1623)
2.8 <65	20% (429/2187)	28% (14/50)	40% (550/1390)
2.9 65+	13% (141/1064)	20% (25/126)	25% (184/743)
2.9 <65	18% (94/520)	29% (8/28)	29% (119/408)
2.10			
Men 65+	41% (520/1271)	8% (20/244)	25% (203/826)
Men <65	43% (238/559)	4% (2/45)	21% (93/445)
65+	20% (644)	14% (76)	14% (354)
<65	12% (327)	6% (7)	11% (202)
65+	15% (488)	4% (23)	8% (205)
<65	14% (396)	2% (2)	10% (194)
65+	14% (452)	8% (41)	6% (150)
<65	9% (258)	4% (5)	7% (128)
65+	61% (2014)	80% (431)	76% (1981)
<65	73% (2055)	89% (102)	77% (1445)
2.11 65+	32% (991/3134)	14% (56/414)	14% (333/2456)
2.11 <65	21% (581/2764)	7% (6/87)	11% (205/1818)

Question number	Acute service	Mental health trust	Primary care provider
Bladder care			
2.12 65+	76% (2496)	71% (380)	73% (1909)
2.12 <65	72% (2019)	61% (69)	74% (1400)
2.14 65+	69% (2276)	50% (268)	46% (1192)
2.14 <65	84% (2376)	33% (38)	66% (1233)
2.15			
2.15i 65+	80% (2626)	64% (343)	30% (773)
2.15i <65	76% (2137)	43% (49)	33% (619)
2.15ii 65+	26% (847)	6% (34)	17% (447)
2.15ii <65	58% (1642)	9% (10)	39% (740)
2.15iii 65+	42% (848)	11% (31)	29% (523)
2.15iii <65	73% (1643)	10% (7)	51% (739)
2.15iv 65+	31% (974/3130)	13% (56/427)	14% (346/2483)
2.15iv <65	22% (602/2762)	7% (7/95)	11% (200/1816)
2.17			
65+	75% (2469)	76% (409)	29% (764)
<65	46% (1283)	61% (69)	20% (379)
65+	35% (1145)	16% (85)	9% (240)
<65	20% (552)	8% (9)	6% (112)
65+	17% (571)	0.9% (5)	4% (109)
<65	24% (682)	2% (2)	5% (96)
65+	19% (627)	4% (23)	6% (144)
<65	23% (649)	6% (7)	8% (145)
65+	11% (345)	7% (40)	2% (51)
<65	7% (199)	3% (3)	1% (24)
65+	18% (595)	2% (12)	5% (1397)
<65	38% (1069)	3% (3)	7% (1198)
65+	36% (1179)	3% (16)	33% (852)
<65	51% (1440)	0.9% (1)	47% (875)
65+	9% (289)	22% (120)	43% (1126)
<65	19% (525)	36% (41)	36% (678)
2.24 65+	13% (246/1926)	2% (1/64)	5% (65/1386)
2.24 <65	24% (452/1867)	11% (1/9)	7% (89/1195)
2.26 65+	18% (144/797)	0.5% (1/184)	4% (42/1114)
2.26 <65	47% (490/1032)	2% (1/50)	8% (67/841)
2.28 65+	58% (1916)	41% (223)	67% (1739)
2.28 <65	82% (2301)	40% (46)	82% (1533)
3.2 65+	64% (2107)	54% (291)	71% (1844)
3.2 <65	81% (2267)	52% (59)	80% (1500)
3.14 65+	32% (648)	10% (30)	35% (620)
3.14 <65	64% (1442)	17% (12)	53% (759)
3.14i 65+	5% (32)	3% (1)	1% (6)
<65	5% (75)	0% (0)	1% (9)
65+	0.5% (3)	0% (0)	0% (0)
<65	0.1% (2)	0% (0)	0.3% (2)
65+	2% (16)	0% (0)	0.3% (2)
<65	2% (31)	0% (0)	0.3% (2)
65+	0.2% (1)	0% (0)	0% (0)
<65	0.1% (2)	8% (1)	0.5% (4)
65+	3% (18)	0% (0)	0.2% (1)
<65	1% (19)	0% (0)	0.5% (4)
65+	27% (177)	0% (0)	4% (23)
<65	41% (597)	8% (1)	7% (51)
65+	5% (34)	0% (0)	2% (11)
<65	6% (82)	0% (12)	2% (13)
65+	0.2% (1)	0% (0)	0% (0)
<65	2% (31)	0% (0)	0.3% (2)
3.16 65+	26% (866)	6% (30)	9% (228)
3.16 <65	13% (359)	4% (5)	6% (105)
4.1 65+	42% (1379)	63% (340)	68% (1764)
4.1 <65	54% (1513)	64% (73)	74% (1384)
4.1i 65+	76% (1043)	91% (311)	63% (1113)
<65	78% (1182)	88% (64)	73% (1010)
65+	9% (123)	3% (11)	15% (261)

Question number	Acute service	Mental health trust	Primary care provider
Bladder care			
<65	9% (140)	3% (2)	12% (161)
65+	2% (28)	2% (6)	7% (121)
<65	4% (61)	1% (1)	5% (73)
65+	3% (43)	2% (6)	8% (138)
<65	3% (46)	3% (2)	7% (90)
65+	10% (142)	2% (6)	7% (131)
<65	6% (84)	5% (4)	4% (50)
4.5 65+	15% (396/2672)	26% (62/235)	22% (496/2265)
>65	22% (595/2717)	35% (24/69)	29% (510/1765)
4.6 65+	8% (225/2683)	29% (117/403)	16% (332/2071)
4.7 65+	51% (1391/2728)	37% (89/240)	59% (1370/2310)
<65	74% (2030/2738)	55% (38/69)	77% (1382/1796)
4.8 65+	17% (460/2680)	35% (145/409)	32% (673/2111)
Bowel care			
1.1			
65+	6% (102)	5% (16)	7% (81)
<65	5% (58)	1% (1)	10% (60)
65+	29% (535)	9% (30)	25% (278)
<65	30% (330)	5% (4)	24% (146)
65+	56% (668/1187)	44% (132/303)	56% (422/757)
<65	45% (326/718)	36% (27/76)	51% (207/407)
65+	31% (367/1187)	42% (126/303)	31% (234/757)
<65	25% (214/718)	11% (8/76)	22% (92/407)
65+	13% (152/1187)	15% (45/303)	13% (101/757)
<65	30% (178/718)	54% (41/76)	27% (108/407)
2.1 65+	59% (1084)	46% (161)	73% (817)
<65	76% (840)	53% (43)	81% (499)
2.1i			
65+	71% (768)	60% (97)	72% (585)
<65	81% (683)	67% (29)	79% (392)
65+	61% (663)	84% (135)	70% (571)
<65	67% (561)	79% (34)	72% (358)
65+	44% (473)	76% (122)	49% (403)
<65	40% (339)	72% (31)	51% (256)
2.2 65+	45% (820)	34% (117)	43% (482)
<65	28% (305)	47% (38)	41% (250)
2.4 65+	33% (559/1711)	31% (101/323)	30% (297/974)
<65	18% (180/1007)	36% (27/76)	26% (144/549)
2.4i 65+	56% (258/459)	39% (33/84)	52% (111/214)
<65	44% (67/154)	50% (11/22)	49% (54/110)
65+	22% (103/459)	12% (10/84)	20% (43/214)
<65	25% (39/154)	18% (4/22)	25% (27/110)
65+	21% (98/459)	49% (41/84)	28% (60/214)
<65	31% (48/154)	32% (7/22)	26% (29/110)
2.5 65+	21% (375)	17% (58)	34% (377)
<65	41% (448)	31% (25)	53% (323)
65+	57% (1034)	31% (108)	48% (541)
<65	52% (579)	31% (25)	38% (234)
65+	23% (415)	52% (183)	18% (198)
<65	7% (79)	38% (31)	9% (56)
2.6 65+	71% (1068/1496)	95% (308/325)	69% (592/853)
2.6ii 65+	58% (620/1068)	83% (256/308)	38% (225/592)
2.7 65+	82% (1282/1565)	85% (266/313)	80% (711/891)
<65	56% (447/804)	84% (52/62)	75% (364/486)
2.7ii 65+	36% (466/1282)	56% (148/266)	38% (270/711)
<65	26% (116/447)	69% (36/52)	24% (87/364)
2.8 65+	53% (961)	19% (65)	29% (322)
<65	67% (737)	10% (8)	36% (218)
65+	46% (847)	79% (274)	69% (775)
<65	32% (358)	84% (68)	63% (387)
65+	1% (16)	3% (10)	2% (19)
<65	1% (11)	6% (5)	1% (8)

Question number	Acute service	Mental health trust	Primary care provider
Bowel			
2.9 65+	69% (1257)	44% (152)	49% (548)
<65	83% (923)	28% (23)	64% (392)
2.9ii b 65+	93% (1153/1241)	85% (117/138)	71% (361/511)
<65	92% (798/863)	100% (21/21)	70% (250/356)
2.9ii c 65+	60% (726/1206)	34% (38/112)	61% (321/526)
<65	77% (680/884)	33% (5/15)	67% (241/361)
2.9ii d 65+	70% (850/1222)	41% (46/112)	59% (304/513)
<65	80% (708/884)	47% (7/15)	64% (235/366)
2.11 65+	51% (933)	32% (111)	49% (543)
<65	68% (747)	30% (24)	65% (401)
65+	48% (872)	62% (217)	46% (514)
<65	32% (354)	64% (52)	29% (179)
65+	1% (19)	6% (21)	5% (59)
<65	0.5% (5)	6% (5)	5% (33)
3.1			
3.1i 65+	47% (589/1251)	37% (73/197)	34% (277/811)
<65	49% (276/566)	23% (9/40)	51% (218/427)
3.1ii 65+	40% (423/1052)	21% (33/156)	33% (248/758)
<65	47% (243/518)	14% (7/48)	37% (136/371)
3.1iii 65+	12% (90/767)	3% (3/117)	8% (45/600)
<65	23% (89/387)	5% (2/40)	7% (19/289)
3.1iv 65+	8% (56/723)	0.9% (1/109)	5% (26/574)
<65	28% (122/431)	3% (1/40)	8% (24/291)
3.1v 65+	3% (20/683)	0% (0/109)	2% (11/558)
<65	9% (29/333)	5% (2/40)	5% (14/284)
3.2 65+	31% (411/332)	39% (57/145)	41% (366/903)
<65	42% (401/954)	50% (30/60)	53% (289/549)
3.7i 65+	24% (328/1349)	54% (132/246)	64% (646/1004)
<65	30% (207/689)	68% (45/66)	69% (351/510)
3.7ii 65+	28% (382/1375)	53% (139/263)	43% (429/991)
<65	29% (199/697)	54% (38/70)	52% (268/511)
3.7iii 65+	23% (324/1390)	60% (170/285)	37% (374/999)
<65	22% (153/693)	70% (48/69)	43% (228/527)
3.7iv 65+	19% (255/1312)	44% (115/261)	31% (294/941)
<65	22% (138/637)	62% (40/65)	40% (197/498)
3.7v 65+	8% (101/1246)	9% (17/187)	11% (97/853)
<65	15% (100/688)	10% (5/50)	20% (91/459)
3.7vi 65+	36% (525/1455)	56% (154/273)	53% (538/1022)
<65	60% (509/850)	52% (33/64)	68% (370/544)
3.7vii 65+	22% (299/1385)	56% (150/269)	34% (335/977)
<65	33% (260/779)	52% (33/63)	46% (241/526)
4.1 65+	30% (556)	66% (230)	64% (712)
<65	33% (369)	75% (61)	66% (405)
4.2 65+	7% (89/1266)	32% (33/103)	20% (176/889)
<65	13% (131/1002)	36% (12/33)	24% (130/547)
4.4 65+	40% (497/1243)	35% (34/97)	50% (431/868)
<65	63% (638/1008)	50% (15/30)	67% (362/537)

ORGANISATIONAL AUDIT

KEY RESULTS

ORGANISATIONAL AUDIT KEY RESULTS: COMMISSIONING

Good practice in continence services: The DH publication “Good practice in Continence Services” (2000) sets out guidelines for the establishment of integrated continence services, standards for delivery and audit.

43 PCTs submitted information about how they commission services. The response rate is unknown as the total number of eligible commissioning PCTs is unknown. This reflects the current state of flux within primary care and the relationships between provider and commissioning arms in England. In Wales, local health boards, whilst reducing in number, continue to both commission and provide services.

Table D

Commissioning Question numbers 1.1 to 1.7 (see page 13 for full questions and page 18 for the national figures)	1.1. Are you aware of the DH guidelines for good practice in continence services?	1.2i. Do you ensure that the service you commission includes: Director of Continence services or head of services with responsibility for policy?	1.2ii. Do you ensure that the service you commission includes: Clear referral pathways for patients between Providers?	1.3. Do you currently commission according to NICE guidelines and the accompanying toolkits for this purpose?	1.6. Do you have any existing non- financial performance indicators for quality in continence care for the services you commission?	1.7. Do you currently use (CQUINS) Commissioning for Higher Quality and Innovation as part of your performance management criteria for these services?
Healthcare setting in alphabetical order	Commissioning					
East Midlands Strategic Health Authority						
Bassetlaw Primary Care Trust	Yes	Yes	Yes	No	No	Yes
NHS Nottinghamshire County - Mansfield Community Hospital	Yes	No	Yes	No	Yes	No
East of England Strategic Health Authority						
NHS Bedfordshire	Yes	Yes	Yes	No	No	No
NHS Mid Essex	Yes	No	Yes	No	No	No
NHS South West Essex (Commissioning)	Yes	No	Yes	Yes	Yes	Yes
South East Essex Primary Care Trust	Yes	Yes	Yes	No	Yes	No
London Health Authority						
Barnet Primary Care Trust (commissioner)	Yes	Yes	Yes	Yes	No	No
Croydon Primary Care Trust	Yes	Yes	Yes	Yes	Yes	No
Hounslow Community Healthcare	Yes	Yes	Yes	Yes	No	No
NHS Brent (Brent Community Services)	Yes	Yes	Yes	Yes	No	No
NHS Waltham Forest	Yes	Yes	Yes	Yes	Yes	No

Commissioning Question numbers 1.1 to 1.7 (see page 13 for full questions and page 18 for the national figures)	1.1. Are you aware of the DH guidelines for good practice in continence services?	1.2i. Do you ensure that the service you commission includes: Director of Continence services or head of services with responsibility for policy?	1.2ii. Do you ensure that the service you commission includes: Clear referral pathways for patients between Providers?	1.3. Do you currently commission according to NICE guidelines and the accompanying toolkits for this purpose?	1.6. Do you have any existing non- financial performance indicators for quality in continence care for the services you commission?	1.7. Do you currently use (CQJNS) Commissioning for Higher Quality and Innovation as part of your performance management criteria for these services?
Healthcare setting in alphabetical order for each SHA	Commissioning					
North East Strategic Health Authority						
County Durham Primary Care Trust	Yes	Yes	Yes	Yes	Yes	No
NHS Middlesbrough	Yes	Yes	Yes	Yes	Yes	No
NHS South of Tyne & Wear - Gateshead Primary Care Trust	Yes	Yes	Yes	Yes	Yes	No
Redcar & Cleveland Primary Care Trust	Yes	Yes	Yes	Yes	Yes	No
North West Strategic Health Authority						
Ashton, Leigh & Wigan NHS Trust	Yes	Yes	Yes	Yes	Yes	Yes
NHS Warrington - Community Services Unit	Yes	Yes	Yes	Yes	Yes	Yes
NHS Western Cheshire - Commissioning	No	Yes	No	Yes	No	No
NHS Wirral	Yes	Yes	Yes	Yes	Yes	Yes
Oldham Primary Care Trust (Oldham Community Health Services)	Yes	Yes	Yes	No	No	Yes
Stockport Primary Care Trust (NHS Stockport)	Yes	Yes	Yes	No	Yes	Yes
South Central Strategic Health Authority						
Oxfordshire Primary Care Trust	Yes	Yes	Yes	No	No	No
South West Strategic Health Authority						
Devon Primary Care Trust	No	No	Yes	Yes	No	No
NHS Bath & North East Somerset (Commissioners)	Yes	Yes	Yes	Yes	Yes	Yes
NHS Cornwall & Isles of Scilly Community Health Services	Yes	Yes	Yes	Yes	No	No
NHS Cornwall & Isles of Scilly Community Health Services - Cambourne/Redruth Community Hospital	Yes	Yes	Yes	Yes	No	No
NHS Cornwall & Isles of Scilly Community Health Services - Falmouth Community Hospital	Yes	Yes	Yes	Yes	No	No
NHS Gloucestershire	Yes	Yes	Yes	Yes	Yes	No
Plymouth Teaching Primary Care Trust - Site 2	Yes	No	Yes	Yes	No	No
Somerset Primary Care Trust (Community Health)	Yes	Yes	Yes	Yes	Yes	Yes

Commissioning Question number s 1.1 to 1.7 (see page 13 for full questions and page 18 for the national figures)	1.1. Are you aware of the DH guidelines for good practice in continence services?	1.2i. Do you ensure that the service you commission includes: Director of Continence services or head of services with responsibility for policy?	1.2ii. Do you ensure that the service you commission includes: Clear referral pathways for patients between Providers?	1.3. Do you currently commission according to NICE guidelines and the accompanying toolkits for this purpose?	1.6. Do you have any existing non- financial performance indicators for quality in continence care for the services you commission?	1.7. Do you currently use (CQUINS) Commissioning for Higher Quality and Innovation as part of your performance management criteria for these services?
Healthcare setting in alphabetical order for each SHA	Commissioning					
South West Strategic Health Authority (continued)						
Swindon Primary Care Trust	Yes	Yes	Yes	Yes	No	No
Torbay Care Trust	Yes	Yes	Yes	Yes	No	No
West Midlands Strategic Health Authority						
NHS Telford and Wrekin	Yes	Yes	Yes	Yes	No	No
NHS Warwickshire	Yes	Yes	Yes	No	No	Yes
Solihull NHS Care Trust	Yes	Yes	Yes	Yes	Yes	Yes
South Birmingham Primary Care Trust	Yes	Yes	Yes	Yes	No	No
Yorkshire and the Humber Strategic Health Authority						
East Riding of Yorkshire Primary Care Trust	Yes	No	Yes	Yes	No	No
NHS Barnsley	Yes	Yes	Yes	No	No	Yes
NHS Calderdale	Yes	Yes	Yes	No	Yes	No
NHS North Lincolnshire (Commissioner)	Yes	Yes	No	Yes	No	No
North Yorkshire & York Primary Care Trust	Yes	Yes	Yes	Yes	No	Yes
Sheffield Primary Care Trust	Yes	No	Yes	Yes	Yes	No

ORGANISATIONAL AUDIT KEY RESULTS: PROVIDER SERVICES

An organisational audit looks at services, their structures, policies and staffing to deliver care. Good practice in continence services (DH, 2000) was the document used for much of the standards for the organisational audit. Questions 1.1 to 1.6 were used to assess whether NHS organisations were following the guidance.

Good practice in continence services (DH, 2000) Chapter 3. 3.4: *Continence services provided for a specific population should be organised as **integrated continence services**. The various professionals providing care at different levels will be employed by different bodies but if services are to be integrated, in line with clinical governance principles, they should all:*

- *work to common evidence based policies, procedures, guidelines and targets;*
- *use agreed evidence based policies, procedures and guidelines;*
- *undertake audit and review.*

Table E: Questions 1.1 to 1.6

Organisational audit Question numbers 1.1 to 1.6 (see pages13-14 for full questions and pages18-19 for national results)	1.1. Does the facility or the continence service covering the facility, have a written policy for the management of continence?	1.1i. Training for staff in continence care	1.1ii. Assessment and treatment of incontinence?	1.1iii. A means for regular audit of continence services?	1.5. Does the facility utilise an integrated care pathway or an evidence based treatment algorithm for patients with incontinence?	Integrated care pathway	Algorithm	Care plan	None of these	1.6. Does the facility submit surgical audit data to the relevant specialist society database?
East Midlands Strategic Health Authority										
Acute care services										
Chesterfield Royal Hospital	Yes	No	Yes	No	-	No	No	Yes	No	Yes
Derby Hospitals NHS Foundation Trust	Yes	Yes	Yes	Yes	-	No	Yes	No	No	Yes
Kettering General Hospital	No	-	-	-	-	No	No	No	Yes	No
Nottingham University Hospitals NHS Trust - City Hospital & Queens Medical Centre	Yes	No	Yes	No	-	No	No	No	Yes	NA
Sherwood Forest Hospitals	No	-	-	-	-	No	Yes	Yes	No	No
United Lincolnshire Hospitals Trust - Lincoln County Hospital	No	-	-	-	-	Yes	No	No	No	No
United Lincolnshire Hospitals Trust - Pilgrim Hospital	No	-	-	-	-	Yes	Yes	Yes	No	No
University Hospitals of Leicester NHS Trust	No	-	-	-	-	No	Yes	No	No	Yes
Mental health services										
Derbyshire Mental Health Services NHS Trust	Yes	Yes	Yes	No	-	No	No	Yes	No	NA
Leicestershire Partnership NHS Trust - Site 1	Yes	Yes	Yes	Yes	-	Yes	No	No	No	NA
Leicestershire Partnership NHS Trust - Site 2	Yes	Yes	Yes	Yes	-	Yes	No	No	No	NA
Leicestershire Partnership NHS Trust - Site 3	Yes	Yes	Yes	Yes	-	Yes	No	No	No	NA
Lincolnshire Partnership NHS Foundation Trust	No	-	-	-	-	Yes	No	Yes	No	NA
Northamptonshire Healthcare NHS Foundation Trust	No	-	-	-	-	No	No	No	Yes	NA

Organisational audit Question numbers 1.1 to 1.6 (see pages13-14 for full questions and pages18-19 for national results)	1.1. Does the facility or the continence service covering the facility, have a written policy for the management of continence?	1.1i. Training for staff in continence care	1.1ii. Assessment and treatment of incontinence ?	1.1iii. A means for regular audit of continence service s?	1.5. Does the facility utilise an Integrated care pathway or an evidence based treatment algorithm for patients with incontinence?	Integrated care pathway	Algorithm	Care plan	None of these	1.6. Does the facility submit surgical audit data to the relevant specialist society database?
East Midlands Strategic Health Authority										
Primary care services										
Bassetlaw Primary Care Trust	Yes	No	Yes	No	-	No	Yes	Yes	No	NA
NHS Lincolnshire (Community Health Service/Teaching)	Yes	Yes	Yes	No	-	Yes	Yes	Yes	No	No
NHS Nottingham City	Yes	Yes	Yes	Yes	-	Yes	Yes	No	No	No
NHS Nottinghamshire County - Mansfield Community Hospital	Yes	Yes	Yes	Yes	-	No	Yes	No	No	NA
East of England Strategic Health Authority										
Acute care services										
Basildon & Thurrock University Hospitals Foundation Trust	Yes	Yes	Yes	No	-	Yes	Yes	Yes	No	Yes
Bedford Hospital NHS Trust	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	No	No
Cambridge University Hospitals Foundation Trust	No	-	-	-	-	No	No	No	Yes	Yes
Colchester Hospital University NHS Foundation Trust	No	-	-	-	-	No	No	No	Yes	No
Luton & Dunstable Hospital NHS Foundation Trust	No	-	-	-	-	Yes	Yes	Yes	No	No
Mid Essex Hospitals Services NHS Trust - (St John's Hospital)	No	-	-	-	-	No	No	No	Yes	No
Norfolk & Norwich University Hospital NHS Trust	No	-	-	-	-	No	No	Yes	No	NA
Peterborough & Stamford Hospitals NHS Foundation Trust	No	-	-	-	-	No	No	No	Yes	Yes
South Essex Partnership University NHS Foundation Trust	Yes	Yes	Yes	No	-	Yes	Yes	Yes	No	NA
The Ipswich Hospital NHS Trust	No	-	-	-	-	No	Yes	Yes	No	No
The Queen Elizabeth Hospital King's Lynn NHS Trust	No	-	-	-	-	Yes	Yes	Yes	No	Yes
West Hertfordshire Hospitals NHS Trust	Yes	Yes	Yes	No	-	No	Yes	Yes	No	Yes
Mental health services										
Cambridgeshire and Peterborough NHS Foundation Trust	Yes	Yes	Yes	No	-	No	No	Yes	No	NA
Hertfordshire Partnership NHS Foundation Trust	Yes	Yes	Yes	No	-	Yes	No	No	No	NA
Norfolk and Waveney Mental Health NHS Foundation Trust	Yes	Yes	Yes	Yes	-	No	No	Yes	No	NA

Organisational audit Question numbers 1.1 to 1.6 (see pages13-14 for full questions and pages18-19 for national results)	1.1. Does the facility or the continence service covering the facility, have a written policy for the management of continence?	1.1i. Training for staff in continence care	1.1ii. Assessment and treatment of incontinence ?	1.1iii. A means for regular audit of continence service s?	1.5. Does the facility utilise an Integrated care pathway or an evidence based treatment algorithm for patients with incontinence?	Integrated care pathway	Algorithm	Care plan	None of these	1.6. Does the facility submit surgical audit data to the relevant specialist society database?
East of England Strategic Health Authority										
Primary care services										
Cambridgeshire Primary Care Trust (Community Services)	Yes	Yes	Yes	Yes	-	No	No	Yes	No	NA
Hertfordshire Community Healthcare Services - East & North Hertfordshire Primary Care Trust	Yes	No	Yes	No	-	Yes	Yes	Yes	No	NA
NHS Bedfordshire	No	-	-	-	-	Yes	No	No	No	NA
NHS Mid Essex	Yes	Yes	Yes	No	-	No	Yes	No	No	NA
NHS North East Essex	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	No	NA
NHS South West Essex (Commissioning)	Yes	Yes	Yes	Yes	-	No	No	No	Yes	NA
NHS South West Essex Community Services (Provider)	Yes	Yes	Yes	No	-	Yes	Yes	No	No	NA
NHS West Essex	Yes	No	Yes	No	-	No	Yes	No	No	Yes
Peterborough Community Services	Yes	No	Yes	Yes	-	Yes	Yes	No	No	NA
South East Essex Primary Care Trust	Yes	Yes	Yes	No	-	Yes	Yes	No	No	NA
Islands										
States of Jersey Health & Social Services	Yes	Yes	Yes	No	-	Yes	Yes	Yes	No	No
States of Guernsey Health and Social Services Department	No	-	-	-	-	No	Yes	No	No	No
London Strategic Health Authority										
Acute care services										
Barking Havering and Redbridge NHS Trust	Yes	Yes	Yes	Yes	-	Yes	Yes	No	No	Yes
Barnet & Chase Farm Hospitals NHS trust	No	-	-	-	-	No	No	Yes	No	No
Barts and the London NHS Trust	Yes	Yes	Yes	No	-	Yes	Yes	Yes	No	No
Ealing Hospital NHS Trust	No	-	-	-	-	No	No	No	Yes	No

Organisational audit Question numbers 1.1 to 1.6 (see pages13-14 for full questions and pages18-19 for national results)	1.1. Does the facility or the continence service covering the facility, have a written policy for the management of continence?	1.1.i. Training for staff in continence care	1.1.ii. Assessment and treatment of incontinence?	1.1.iii. A means for regular audit of continence services?	1.5. Does the facility utilise an integrated care pathway or an evidence based treatment algorithm for patients with incontinence?	Integrated care pathway	Algorithm	Care plan	None of these	1.6. Does the facility submit surgical audit data to the relevant specialist society database?
London Strategic Health Authority										
Acute care services										
Epsom & St Helier University Hospitals NHS Trust	No	-	-	-	-	Yes	Yes	No	No	Yes
Guy's & St. Thomas' NHS Foundation Trust	No	-	-	-	-	Yes	Yes	Yes	No	No
Hillingdon Hospital NHS Trust	No	-	-	-	-	No	No	No	Yes	No
Homerton University Hospital NHS Foundation Trust	No	-	-	-	-	No	No	Yes	No	NA
Imperial College Healthcare NHS Trust	Yes	Yes	Yes	Yes	-	Yes	Yes	No	No	Yes
Kings College Hospital NHS Foundation Trust	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	No	Yes
Kingston Hospital NHS Trust	No	-	-	-	-	Yes	No	No	No	Yes
Mayday Healthcare NHS Trust	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	No	Yes
Newham University Hospital NHS Trust	No	-	-	-	-	No	No	No	Yes	No
North Middlesex Hospital	No	-	-	-	-	No	No	No	Yes	No
Royal Free Hampstead NHS Trust (Royal Free Hospital)	Yes	No	Yes	Yes	-	Yes	Yes	No	No	No
South London Healthcare Trust - Queen Elizabeth Hospital	No	-	-	-	-	Yes	No	No	No	No
South London Healthcare Trust - Queen Mary's Sidcup	Yes	No	Yes	Yes	-	No	No	Yes	No	No
St George's Healthcare NHS Trust	Yes	No	Yes	No	-	Yes	Yes	No	No	Yes
The Lewisham Hospital NHS Trust	No	-	-	-	-	No	No	No	Yes	No
The North West London Hospitals NHS Trust - (Central Middlesex Site)	No	-	-	-	-	No	No	Yes	No	NA
The North West London Hospitals NHS Trust - (Northwick Park & St Marks Site)	No	-	-	-	-	No	No	Yes	No	Yes
University College London Hospital	No	-	-	-	-	Yes	Yes	No	No	Yes
West Middlesex University Hospitals NHS Trust	No	-	-	-	-	No	No	No	Yes	NA
Whipps Cross University Hospital NHS Trust	No	-	-	-	-	No	Yes	Yes	No	Yes

Organisational audit Question numbers 1.1 to 1.6 (see pages13-14 for full questions and pages18-19 for national results)	1.1. Does the facility or the continence service covering the facility, have a written policy for the management of continence?	1.1i. Training for staff in continence care	1.1ii. Assessment and treatment of incontinence?	1.1iii. A means for regular audit of continence services?	1.5. Does the facility utilise an integrated care pathway or an evidence based treatment algorithm for patients with incontinence?	Integrated care pathway	Algorithm	Care plan	None of these	1.6. Does the facility submit surgical audit data to the relevant specialist society database?
London Strategic Health Authority										
<i>Mental health services</i>										
Camden & Islington NHS Foundation Trust	Yes	Yes	Yes	Yes	-	Yes	No	No	No	NA
Central & North West London NHS Foundation Trust	No	-	-	-	-	No	No	Yes	No	No
North East London NHS Foundation Trust	Yes	No	Yes	Yes	-	No	No	Yes	No	NA
Oxleas NHS Foundation Trust	Yes	No	No	No	-	Yes	No	Yes	No	NA
South London & Maudsley NHS Foundation Trust	Yes	No	Yes	Yes	-	Yes	Yes	Yes	No	NA
West London Mental Health NHS Trust	No	-	-	-	-	Yes	No	Yes	No	No
<i>Primary care services</i>										
Bromley Primary Care Trust	Yes	Yes	Yes	Yes	-	No	Yes	No	No	NA
Camden Primary Care Trust Provider Services	Yes	Yes	Yes	Yes	-	Yes	No	Yes	No	NA
Hounslow Community Healthcare	Yes	Yes	Yes	Yes	-	No	No	Yes	No	NA
Lambeth Primary Care Trust	Yes	No	Yes	Yes	-	No	Yes	Yes	No	NA
Lewisham Primary Care Trust	Yes	Yes	Yes	No	-	Yes	No	Yes	No	NA
NHS Brent (Brent Community Services)	Yes	Yes	Yes	Yes	-	No	No	Yes	No	NA
NHS Enfield	Yes	Yes	Yes	No	-	No	Yes	Yes	No	NA
NHS Greenwich (Greenwich Community Health Services)	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	No	NA
NHS Islington	Yes	Yes	Yes	Yes	-	Yes	Yes	No	No	NA
NHS Newham	Yes	Yes	Yes	No	-	No	No	Yes	No	NA
NHS Richmond	Yes	Yes	Yes	Yes	-	Yes	No	No	No	NA
NHS Southwark	Yes	No	Yes	No	-	No	Yes	Yes	No	NA
Outer North East London Community Service (Havering)	No	-	-	-	-	No	No	Yes	No	No
Outer North East London Community Service (Redbridge)	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	No	NA

Organisational audit Question numbers 1.1 to 1.6 (see pages13-14 for full questions and pages18-19 for national results)	1.1. Does the facility or the continence service covering the facility, have a written policy for the management of continence?	1.1i. Training for staff in continence care	1.1ii. Assessment and treatment of incontinence?	1.1iii. A means for regular audit of continence services?	1.5. Does the facility utilise an integrated care pathway or an evidence based treatment algorithm for patients with incontinence?	Integrated care pathway	Algorithm	Care plan	None of these	1.6. Does the facility submit surgical audit data to the relevant specialist society database?
London Strategic Health Authority										
Primary care services										
Outer North East London Community Service (Waltham Forest)	Yes	Yes	Yes	Yes	-	No	Yes	No	No	NA
Sutton & Merton Primary Care Trust	Yes	No	Yes	No	-	No	No	Yes	No	No
Tower Hamlets Community Health	Yes	Yes	Yes	No	-	Yes	Yes	No	No	NA
North East Strategic Health Authority										
Acute care services										
City Hospitals Sunderland NHS Foundation Trust	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	No	Yes
County Durham & Darlington NHS Foundation Trust - Darlington Memorial Hospital	No	-	-	-	-	No	No	Yes	No	Yes
County Durham & Darlington NHS Foundation Trust - University Hospital of North Durham	No	-	-	-	-	No	No	Yes	No	No
Gateshead Health NHS Foundation Trust	Yes	Yes	Yes	Yes	-	Yes	Yes	No	No	NA
North Tees & Hartlepool NHS Trust - University Hospital of Hartlepool	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	No	No
North Tees & Hartlepool NHS Trust - University Hospital of North Tees	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	No	No
Northumbria Healthcare NHS Foundation Trust - Hexham General Hospital	No	-	-	-	-	Yes	No	No	No	NA
Northumbria Healthcare NHS Foundation Trust - North Tyneside General	No	-	-	-	-	Yes	No	No	No	NA
Northumbria Healthcare NHS Foundation Trust - Wansbeck General Hospital	No	-	-	-	-	Yes	Yes	No	No	NA
South Tees Hospitals NHS Trust	Yes	No	Yes	No	-	No	Yes	Yes	No	No
South Tyneside Foundation Trust	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	No	Yes
The Newcastle upon Tyne Hospitals NHS Foundation Trust	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	No	Yes

Organisational audit Question numbers 1.1 to 1.6 (see pages13-14 for full questions and pages18-19 for national results)	1.1. Does the facility or the continence service covering the facility, have a written policy for the management of continence?	1.1i. Training for staff in continence care	1.1ii. Assessment and treatment of incontinence?	1.1iii. A means for regular audit of continence service s?	1.5. Does the facility utilise an integrated care pathway or an evidence based treatment algorithm for patients with incontinence?	Integrated care pathway	Algorithm	Care plan	None of these	1.6. Does the facility submit surgical audit data to the relevant specialist society database?
North East Strategic Health Authority										
Mental health services										
Tees, Esk & Wear Valleys NHS Foundation Trust	Yes	Yes	Yes	Yes	-	No	No	Yes	No	NA
Primary care services										
Newcastle Primary care Trust	Yes	Yes	Yes	Yes	-	No	Yes	Yes	No	NA
NHS Darlington	Yes	Yes	Yes	Yes	-	Yes	No	No	No	NA
NHS Hartlepool	Yes	Yes	Yes	Yes	-	Yes	No	No	No	No
NHS Middlesbrough	Yes	Yes	Yes	Yes	-	Yes	No	No	No	NA
NHS North of Tyne - North Tyneside Primary Care Trust	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	No	No
NHS South of Tyne & Wear - Gateshead Primary Care Trust	Yes	Yes	Yes	Yes	-	Yes	Yes	No	No	No
NHS South of Tyne & Wear - South Tyneside Primary Care Trust	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	No	NA
NHS South of Tyne & Wear - Sunderland Teaching Primary Care Trust	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	No	Yes
NHS Stockton-on-Tees	Yes	Yes	Yes	Yes	-	Yes	No	Yes	No	No
Redcar & Cleveland Primary Care Trust	Yes	Yes	Yes	Yes	-	Yes	No	No	No	NA
North West Strategic Health Authority										
Acute care services										
Aintree University Hospitals NHS Foundation Trust	Yes	No	Yes	Yes	-	No	No	No	Yes	No
Blackpool Fylde & Wyre NHS Foundation Trust	No	-	-	-	-	No	Yes	Yes	No	No
Central Manchester University Hospitals NHS Foundation Trust	No	-	-	-	-	No	No	Yes	No	Yes
East Cheshire NHS Trust	No	-	-	-	-	No	No	Yes	No	No
East Lancashire Hospitals Trust - Royal Blackburn Hospital	Yes	Yes	Yes	Yes	-	No	Yes	No	No	Yes
Mid Cheshire Hospitals NHS Foundation Trust	No	-	-	-	-	No	No	No	Yes	Yes
North Cumbria University Hospitals - Cumberland Infirmary	No	-	-	-	-	No	No	Yes	No	No

Organisational audit Question numbers 1.1 to 1.6 (see pages13-14 for full questions and pages18-19 for national results)	1.1. Does the facility or the continence service covering the facility, have a written policy for the management of continence?	1.1.i. Training for staff in continence care	1.1.ii. Assessment and treatment of incontinence?	1.1.iii. A means for regular audit of continence services?	1.5. Does the facility utilise an integrated care pathway or an evidence based treatment algorithm for patients with incontinence?	Integrated care pathway	Algorithm	Care plan	None of these	1.6. Does the facility submit surgical audit data to the relevant specialist society database?
North West Strategic Health Authority										
Acute care services										
North Cumbria University Hospitals - West Cumberland Hospital	No	-	-	-	-	No	No	Yes	No	No
Pennine Acute Hospitals NHS Trust - Fairfield General Hospital	No	-	-	-	-	No	No	Yes	No	NA
Pennine Acute Hospitals NHS Trust - North Manchester General Hospital	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	No	Yes
Pennine Acute Hospitals NHS Trust - Rochdale Infirmary	No	-	-	-	-	Yes	No	No	No	No
Pennine Acute Hospitals NHS Trust - The Royal Oldham Hospital	Yes	No	No	No	-	No	Yes	Yes	No	No
Royal Bolton Hospital NHS Foundation Trust	No	-	-	-	-	No	Yes	Yes	No	NA
Salford Royal NHS Foundation Trust	Yes	Yes	Yes	Yes	-	No	Yes	No	No	Yes
Southport and Ormskirk Hospitals NHS Trust	No	-	-	-	-	Yes	No	Yes	No	Yes
St Helens and Knowsley Teaching Hospital	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	No	Yes
Stockport NHS Foundation Trust	No	-	-	-	-	No	No	No	Yes	Yes
Tameside Hospital NHS Foundation Trust	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	No	Yes
The Countess of Chester Hospital NHS Foundation Trust	No	-	-	-	-	No	No	No	Yes	No
The Royal Liverpool & Broadgreen University Hospital NHS Trust	No	-	-	-	-	No	No	Yes	No	No
Trafford Healthcare NHS Trust	No	-	-	-	-	No	No	No	Yes	NA
University Hospital of South Manchester NHS Foundation Trust	No	-	-	-	-	No	Yes	No	No	Yes
University Hospitals of Morecambe Bay NHS Trust	No	-	-	-	-	No	No	No	Yes	No
Warrington and Halton Hospitals NHS Foundation	No	-	-	-	-	No	No	No	Yes	Yes
Wirral University Teaching Hospital NHS Foundation Trust	Yes	Yes	Yes	Yes	-	No	No	Yes	No	NA
Wrightington, Wigan & Leigh NHS Foundation Trust	Yes	Yes	Yes	Yes	-	Yes	No	No	No	Yes

Organisational audit Question numbers 1.1 to 1.6 (see pages13-14 for full questions and pages18-19 for national results)	1.1. Does the facility or the continence service covering the facility, have a written policy for the management of continence?	1.1.i. Training for staff in continence care	1.1.ii. Assessment and treatment of incontinence?	1.1.iii. A means for regular audit of continence services?	1.5. Does the facility utilise an integrated care pathway or an evidence based treatment algorithm for patients with incontinence?	Integrated care pathway	Algorithm	Care plan	None of these	1.6. Does the facility submit surgical audit data to the relevant specialist society database?
North West Strategic Health Authority										
<i>Mental health services</i>										
Cumbria Partnership NHS Foundation Trust	Yes	Yes	Yes	Yes	-	No	No	Yes	No	NA
Lancashire Care NHS Foundation Trust	No	-	-	-	-	No	No	No	Yes	NA
Manchester Mental Health & Social Care Trust	No	-	-	-	-	No	No	Yes	No	NA
Pennine Care NHS Foundation Trust	No	-	-	-	-	Yes	Yes	Yes	No	NA
<i>Primary care services</i>										
Ashton, Leigh & Wigan NHS Trust	Yes	Yes	Yes	No	-	Yes	Yes	No	No	NA
Central & Eastern Cheshire Primary Care Trust - Cheshire East Community Health	Yes	Yes	Yes	Yes	-	No	Yes	Yes	No	NA
East Lancashire Primary Care Trust	Yes	Yes	Yes	Yes	-	Yes	Yes	No	No	NA
Knowsley Primary Care Trust	Yes	Yes	Yes	No	-	Yes	No	Yes	No	NA
Liverpool Primary Care Trust - Provider Services	Yes	Yes	Yes	Yes	-	No	Yes	No	No	No
NHS Blackburn with Darwen	Yes	Yes	Yes	No	-	Yes	No	Yes	No	NA
NHS Bolton	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	No	No
NHS Manchester	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	No	NA
NHS Warrington - Community Services Unit	No	-	-	-	-	No	Yes	Yes	No	NA
NHS Western Cheshire - Community Care	Yes	Yes	Yes	Yes	-	Yes	No	No	No	No
NHS Western Cheshire - Ellesmere Port Hospital	Yes	Yes	Yes	Yes	-	No	No	Yes	No	Yes
NHS Wirral	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	No	No
Oldham Primary Care Trust (Oldham Community Health Services)	Yes	No	Yes	Yes	-	No	Yes	Yes	No	No
Salford Primary Care Trust	Yes	Yes	Yes	Yes	-	Yes	No	Yes	No	NA
Stockport Primary Care Trust (NHS Stockport)	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	No	NA

Organisational audit Question numbers 1.1 to 1.6 (see pages13-14 for full questions and pages18-19 for national results)	1.1. Does the facility or the continence service covering the facility, have a written policy for the management of continence?	1.1i. Training for staff in continence care	1.1ii. Assessment and treatment of incontinence?	1.1iii. A means for regular audit of continence services?	1.5. Does the facility utilise an integrated care pathway or an evidence based treatment algorithm for patients with incontinence?	Integrated care pathway	Algorithm	Care plan	None of these	1.6. Does the facility submit surgical audit data to the relevant specialist society database?
Northern Ireland										
Belfast Health & Social Care Trust - Belfast City Hospital	Yes	Yes	Yes	Yes	-	No	Yes	No	No	Yes
Belfast Health & Social Care Trust - North & West Belfast	No	-	-	-	-	Yes	No	Yes	No	NA
Belfast Health & Social Care Trust - South & East Belfast	Yes	Yes	Yes	Yes	-	No	No	Yes	No	No
Northern Health and Social Care Trust	Yes	Yes	Yes	Yes	-	No	Yes	No	No	No
Western Health & Social Care Trust	Yes	Yes	Yes	Yes	-	No	Yes	Yes	No	NA
South Central Strategic Health Authority										
Acute care services										
Buckinghamshire Hospitals NHS Trust	No	-	-	-	-	No	No	No	Yes	Yes
Heatherwood & Wexham Park Hospitals NHS Foundation Trust	No	-	-	-	-	No	No	Yes	No	No
Milton Keynes Hospital NHS Foundation Trust	No	-	-	-	-	No	No	No	Yes	No
Oxford Radcliffe Hospitals NHS Trust	Yes	Yes	Yes	Yes	-	No	Yes	Yes	No	Yes
Portsmouth Hospitals NHS Trust	No	-	-	-	-	No	No	Yes	No	No
Royal Berkshire NHS Foundation Trust	No	-	-	-	-	No	No	Yes	No	Yes
Southampton University Hospitals NHS Trust	Yes	Yes	Yes	Yes	-	Yes	Yes	No	No	Yes
Winchester & Eastleigh Healthcare NHS Trust	Yes	Yes	Yes	Yes	-	Yes	Yes	No	No	Yes
Mental health services										
Hampshire Partnership NHS Foundation Trust	No	-	-	-	-	No	No	No	Yes	NA
Primary care services										
Hampshire Community Health Care	No	-	-	-	-	Yes	Yes	Yes	No	NA
Isle of Wight NHS Primary Care Trust	Yes	No	Yes	No	-	Yes	No	Yes	No	No
Milton Keynes Community Health Services	Yes	Yes	Yes	Yes	-	No	No	Yes	No	NA
NHS Berkshire West	Yes	Yes	Yes	Yes	-	No	No	Yes	No	NA
Oxfordshire Primary Care Trust	Yes	Yes	Yes	No	-	No	Yes	Yes	No	No
Southampton City Primary Care Trust	Yes	Yes	Yes	Yes	-	Yes	Yes	No	No	NA

Organisational audit Question numbers 1.1 to 1.6 (see pages13-14 for full questions and pages18-19 for national results)	1.1. Does the facility or the continence service covering the facility, have a written policy for the management of continence?	1.1i. Training for staff in continence care	1.1ii. Assessment and treatment of incontinence?	1.1iii. A means for regular audit of continence services?	1.5. Does the facility utilise an integrated care pathway or an evidence based treatment algorithm for patients with incontinence?	Integrated care pathway	Algorithm	Care plan	None of these	1.6. Does the facility submit surgical audit data to the relevant specialist society database?
South East Coast Strategic Health Authority										
Acute care services										
Ashford & St Peter's Hospitals NHS Trust	No	-	-	-	-	Yes	No	Yes	No	No
Brighton & Sussex University Hospitals NHS Trust - Princess Royal Hospital	No	-	-	-	-	No	No	No	Yes	No
Brighton & Sussex University Hospitals NHS Trust - Royal Sussex Hospital	Yes	Yes	Yes	Yes	-	No	Yes	Yes	No	Yes
East Sussex Hospitals NHS Trust - Conquest Hospital	Yes	Yes	Yes	Yes	-	No	Yes	Yes	No	Yes
East Sussex Hospitals NHS Trust - Eastbourne District General	No	-	-	-	-	No	No	No	Yes	No
Frimley Park Hospital NHS Foundation Trust	No	-	-	-	-	Yes	No	Yes	No	NA
Maidstone & Tunbridge Wells NHS Trust	No	-	-	-	-	No	No	No	Yes	Yes
Medway NHS Foundation Trust	No	-	-	-	-	No	No	No	Yes	No
Queen Victoria Hospital NHS Foundation Trust	No	-	-	-	-	No	No	No	Yes	NA
Royal Surrey County Hospital NHS Trust	No	-	-	-	-	No	No	Yes	No	Yes
Surrey & Sussex Healthcare NHS Trust	No	-	-	-	-	No	No	No	Yes	No
Western Sussex Hospitals NHS Trust - St Richards Hospital	No	-	-	-	-	No	Yes	Yes	No	Yes
Western Sussex NHS Trust - Worthing & Southlands Site	No	-	-	-	-	No	No	No	Yes	No
Mental health services										
Surrey and Borders Partnership NHS Foundation Trust	No	-	-	-	-	Yes	Yes	Yes	No	NA
Primary care services										
NHS Eastern & Coastal Kent Community Hospital	Yes	Yes	Yes	Yes	-	No	No	Yes	No	NA
NHS Eastern & Coastal Kent Community Services	Yes	Yes	Yes	Yes	-	No	No	Yes	No	NA
NHS Surrey	Yes	Yes	Yes	Yes	-	No	Yes	No	No	NA
South Downs Health NHS Trust	No	-	-	-	-	Yes	No	No	No	NA

Organisational audit Question numbers 1.1 to 1.6 (see pages13-14 for full questions and pages18-19 for national results)	1.1. Does the facility or the continence service covering the facility, have a written policy for the management of continence?	1.1i. Training for staff in continence care	1.1ii. Assessment and treatment of incontinence?	1.1iii. A means for regular audit of continence services?	1.5. Does the facility utilise an integrated care pathway or an evidence based treatment algorithm for patients with incontinence?	Integrated care pathway	Algorithm	Care plan	None of these	1.6. Does the facility submit surgical audit data to the relevant specialist society database?
South West Strategic Health Authority										
Acute care services										
Dorset County Hospital NHS Foundation Trust	No	-	-	-	-	No	Yes	No	No	No
North Bristol NHS Trust	Yes	Yes	Yes	Yes	-	Yes	Yes	No	No	Yes
Northern Devon Healthcare NHS Trust	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	No	No
Plymouth Hospitals NHS Trust - Derriford Hospital	Yes	Yes	Yes	No	-	No	Yes	Yes	No	Yes
Poole Hospital NHS Foundation Trust	No	-	-	-	-	No	No	Yes	No	NA
Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust	No	-	-	-	-	No	No	No	Yes	Yes
Royal Cornwall Hospitals NHS Trust	Yes	Yes	Yes	No	-	Yes	No	Yes	No	No
Royal Devon & Exeter NHS Foundation Trust	No	-	-	-	-	Yes	No	Yes	No	No
Royal United Hospital Bath NHS Trust	No	-	-	-	-	No	No	Yes	No	No
Salisbury Foundation NHS Trust	Yes	Yes	Yes	Yes	-	No	No	Yes	No	No
South Devon Healthcare NHS Foundation Trust	Yes	No	Yes	Yes	-	No	No	No	Yes	Yes
Taunton & Somerset Foundation NHS Trust	Yes	Yes	Yes	Yes	-	Yes	No	No	No	Yes
The Great Western Hospitals NHS Foundation Trust	No	-	-	-	-	Yes	Yes	Yes	No	No
University Hospital Bristol NHS Foundation Trust	No	-	-	-	-	No	No	Yes	No	NA
Yeovil District Hospitals NHS Foundation Trust	No	-	-	-	-	No	No	No	Yes	No
Mental health services										
Cornwall Partnership NHS Trust	Yes	Yes	Yes	No	-	Yes	No	No	No	Yes
Somerset Partnership NHS Foundation Trust	Yes	Yes	Yes	Yes	-	Yes	No	Yes	No	NA
Primary care services										
Bournemouth & Poole Community Health Services	Yes	Yes	Yes	Yes	-	Yes	No	No	No	NA
Devon Primary Care Trust	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	No	NA
Dorset Primary Care Trust	Yes	Yes	Yes	No	-	Yes	Yes	Yes	No	NA

Organisational audit Question numbers 1.1 to 1.6 (see pages13-14 for full questions and pages18-19 for national results)	1.1. Does the facility or the continence service covering the facility, have a written policy for the management of continence?	1.1i. Training for staff in continence care	1.1ii. Assessment and treatment of incontinence?	1.1iii. A means for regular audit of continence service s?	1.5. Does the facility utilise an integrated care pathway or an evidence based treatment algorithm for patients with incontinence?	Integrated care pathway	Algorithm	Care plan	None of these	1.6. Does the facility submit surgical audit data to the relevant specialist society database?
South West Strategic Health Authority										
Primary care services										
NHS Cornwall & Isles of Scilly Community Health Services	Yes	Yes	Yes	Yes	-	Yes	No	No	No	NA
NHS Cornwall & Isles of Scilly Community Health Services - Cambourne/Redruth Community Hospital	Yes	Yes	Yes	Yes	-	Yes	No	No	No	NA
NHS Cornwall & Isles of Scilly Community Health Services - Falmouth Community Hospital	Yes	Yes	Yes	Yes	-	No	Yes	No	No	NA
NHS Gloucestershire	Yes	Yes	Yes	No	-	Yes	No	No	No	NA
NHS Wiltshire	Yes	Yes	Yes	Yes	-	Yes	No	Yes	No	NA
Plymouth Teaching Primary Care Trust	Yes	Yes	Yes	Yes	-	No	No	Yes	No	NA
Plymouth Teaching Primary Care Trust - Site 2	Yes	Yes	Yes	Yes	-	No	No	Yes	No	NA
Somerset Primary Care Trust (Community Health)	Yes	Yes	Yes	Yes	-	Yes	No	Yes	No	NA
Swindon Primary Care Trust	Yes	No	Yes	Yes	-	Yes	Yes	No	No	NA
Torbay Care Trust	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	No	NA
Wales										
Abertawe Bro Morgannwg University Health Board - Morriston Hospital	No	-	-	-	-	Yes	Yes	No	No	Yes
Abertawe Bro Morgannwg University Health Board - Neath Port Talbot Hospital	No	-	-	-	-	Yes	No	No	No	Yes
Abertawe Bro Morgannwg University Health Board - Princess of Wales Hospital	No	-	-	-	-	Yes	No	No	No	Yes
Abertawe Bro Morgannwg University Health Board - Singleton Hospital	No	-	-	-	-	Yes	Yes	No	No	Yes
Aneurin Bevan Health Board (Gwent Healthcare NHS Trust)	Yes	Yes	Yes	No	-	Yes	Yes	No	No	No
Betsi Cadwaladr University Local Health (previously North Wales Health Board)	Yes	Yes	Yes	Yes	-	Yes	Yes	No	No	No
Cardiff & Vale University Health Board	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	No	Yes
Cwm Taf Health Board - Prince Charles Hospital	Yes	Yes	Yes	Yes	-	Yes	No	No	No	Yes

Organisational audit Question numbers 1.1 to 1.6 (see pages13-14 for full questions and pages18-19 for national results)	1.1. Does the facility or the continence service covering the facility, have a written policy for the management of continence?	1.1i. Training for staff in continence care	1.1ii. Assessment and treatment of incontinence?	1.1iii. A means for regular audit of continence service s?	1.5. Does the facility utilise an integrated care pathway or an evidence based treatment algorithm for patients with incontinence?	Integrated care pathway	Algorithm	Care plan	None of these	1.6. Does the facility submit surgical audit data to the relevant specialist society database?
Wales										
Cwm Taf Health Board - Royal Glamorgan	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	No	No
Hywel Dda Health Board (Carmarthenshire Local Health Board)	Yes	Yes	Yes	Yes	-	Yes	No	No	No	No
Hywel Dda Health Board - Prince Philip Hospital & WWG	No	-	-	-	-	No	No	No	Yes	No
Hywel Dda health Board (Pembrokeshire Local Health Board)	Yes	Yes	Yes	Yes	-	Yes	No	No	No	No
West Midlands Strategic Health Authority										
Acute care services										
Birmingham Women's NHS Foundation Trust	No	-	-	-	-	No	Yes	No	No	Yes
Burton Hospitals NHS Foundation Trust	Yes	Yes	Yes	Yes	-	Yes	No	No	No	NA
Dudley Group of Hospitals Foundation Trust	Yes	Yes	Yes	No	-	No	Yes	Yes	No	No
George Eliot Hospital NHS Trust	No	-	-	-	-	No	Yes	No	No	Yes
Heart of England NHS Foundation Trust	No	-	-	-	-	No	No	No	Yes	Yes
Hereford Hospitals NHS Trust	Yes	Yes	Yes	Yes	-	Yes	No	No	No	NA
Mid Staffordshire NHS Foundation Trust	Yes	Yes	Yes	No	-	No	Yes	Yes	No	Yes
Royal Wolverhampton NHS Trust	No	-	-	-	-	Yes	No	No	No	Yes
Sandwell & West Birmingham NHS Trust - City Site	Yes	Yes	Yes	Yes	-	No	Yes	Yes	No	Yes
Sandwell & West Birmingham NHS Trust - Sandwell Site	Yes	Yes	Yes	Yes	-	No	Yes	Yes	No	Yes
Shrewsbury & Telford Hospitals NHS Trust - Princess Royal Hospital	Yes	Yes	Yes	No	-	No	No	No	Yes	NA
Shrewsbury & Telford Hospitals NHS Trust - Royal Shrewsbury Hospital	Yes	Yes	Yes	No	-	No	No	Yes	No	NA
University Hospital Coventry & Warwickshire NHS	Yes	Yes	Yes	Yes	-	Yes	No	No	No	Yes
University Hospital of North Staffordshire NHS Trust	No	-	-	-	-	No	No	No	Yes	No
University Hospitals Birmingham NHS Foundation Trust	Yes	Yes	Yes	Yes	-	No	Yes	Yes	No	No

Organisational audit Question numbers 1.1 to 1.6 (see pages13-14 for full questions and pages18-19 for national results)	1.1. Does the facility or the continence service covering the facility, have a written policy for the management of continence?	1.1.i. Training for staff in continence care	1.1.ii. Assessment and treatment of incontinence?	1.1.iii. A means for regular audit of continence services?	1.5. Does the facility utilise an integrated care pathway or an evidence based treatment algorithm for patients with incontinence?	Integrated care pathway	Algorithm	Care plan	None of these	1.6. Does the facility submit surgical audit data to the relevant specialist society database?
West Midlands Strategic Health Authority										
Acute care services										
Walsall NHS Trust	No	-	-	-	-	No	Yes	No	No	No
Worcestershire Acute Hospitals NHS Trust	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	No	NA
Mental health services										
Coventry & Warwickshire NHS Partnership Trust	No	-	-	-	-	No	No	No	Yes	NA
Sandwell Mental Health and Social Care NHS Foundation Trust	No	-	-	-	-	Yes	Yes	No	No	No
South Staffordshire & Shropshire Healthcare NHS Foundation - Shropshire	No	-	-	-	-	No	No	Yes	No	NA
South Staffordshire & Shropshire Healthcare NHS Foundation - South Staffs	No	-	-	-	-	Yes	No	No	No	NA
Primary care services										
Birmingham East & North Primary Care Trust	Yes	Yes	Yes	Yes	-	No	Yes	Yes	No	NA
Dudley Primary Care Trust	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	No	NA
NHS Telford and Wrekin	Yes	Yes	Yes	No	-	Yes	No	No	No	NA
NHS Walsall Community Health	Yes	Yes	Yes	Yes	-	No	Yes	No	No	NA
NHS Warwickshire	No	-	-	-	-	No	No	No	Yes	NA
Sandwell Primary Care Trust	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	No	NA
Solihull NHS Care Trust	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	No	NA
South Birmingham Primary Care Trust	Yes	Yes	Yes	Yes	-	No	No	Yes	No	NA
South Staffordshire Primary Care Trust	Yes	Yes	Yes	Yes	-	Yes	Yes	No	No	No
Worcestershire Primary Care Trust	No	-	-	-	-	Yes	Yes	Yes	No	No

Organisational audit Question numbers 1.1 to 1.6 (see pages13-14 for full questions and pages18-19 for national results)	1.1. Does the facility or the continence service covering the facility, have a written policy for the management of continence?	1.1i. Training for staff in continence care	1.1ii. Assessment and treatment of incontinence?	1.1iii. A means for regular audit of continence services?	1.5. Does the facility utilise an integrated care pathway or an evidence based treatment algorithm for patients with incontinence?	Integrated care pathway	Algorithm	Care plan	None of these	1.6. Does the facility submit surgical audit data to the relevant specialist society database?
Yorkshire & the Humber Strategic Health Authority										
Acute care services										
Airedale NHS Trust	No	-	-	-	-	No	No	Yes	No	No
Barnsley Hospital NHS Foundation Trust	Yes	Yes	Yes	Yes	-	No	Yes	No	No	Yes
Bradford Teaching Hospitals NHS Foundation Trust	No	-	-	-	-	No	No	Yes	No	NA
Calderdale and Huddersfield NHS Trust	No	-	-	-	-	Yes	No	Yes	No	Yes
Doncaster & Bassetlaw Hospital NHS Foundation Trust	Yes	Yes	Yes	Yes	-	No	Yes	No	No	No
Harrogate & District NHS Foundation Trust	Yes	No	Yes	No	-	Yes	No	Yes	No	Yes
Hull & East Yorkshire Hospitals NHS Trust	Yes	Yes	Yes	Yes	-	No	Yes	Yes	No	No
Leeds Teaching Hospitals NHS Trust	No	-	-	-	-	Yes	Yes	Yes	No	Yes
Mid Yorkshire Hospital NHS Trust	No	-	-	-	-	Yes	No	Yes	No	Yes
Northern Lincolnshire & Goole Hospitals NHS Trust - Diana, Princess of Wales Hospital	Yes	No	Yes	Yes	-	Yes	Yes	Yes	No	No
Northern Lincolnshire & Goole Hospitals NHS Trust - Scunthorpe & Goole Hospitals	No	-	-	-	-	No	No	No	Yes	No
Scarborough & North East Yorkshire Healthcare NHS Trust	Yes	Yes	Yes	No	-	Yes	Yes	Yes	No	No
Sheffield Teaching Hospitals NHS Foundation Trust	Yes	No	Yes	No	-	Yes	Yes	Yes	No	Yes
The Rotherham NHS Foundation Trust	No	-	-	-	-	No	No	No	Yes	No
York Hospitals NHS Foundation Trust	No	-	-	-	-	No	No	No	Yes	Yes
Mental health services										
Bradford District Care Trust	No	-	-	-	-	Yes	No	No	No	NA
North East Lincolnshire Care Trust Plus	Yes	No	Yes	No	-	No	No	Yes	No	NA
Rotherham Doncaster & South Humber Mental Health NHS Foundation Trust	No	-	-	-	-	No	No	No	Yes	NA

Organisational audit Question numbers 1.1 to 1.6 (see pages13-14 for full questions and pages18-19 for national results)	1.1. Does the facility or the continence service covering the facility, have a written policy for the management of continence?	1.1i. Training for staff in continence care	1.1ii. Assessment and treatment of incontinence?	1.1iii. A means for regular audit of continence services?	1.5. Does the facility utilise an Integrated care pathway or an evidence based treatment algorithm for patients with incontinence?	Integrated care pathway	Algorithm	Care plan	None of these	1.6. Does the facility submit surgical audit data to the relevant specialist society database?
Yorkshire & the Humber Strategic Health Authority										
Primary care services										
East Riding of Yorkshire Primary Care Trust	Yes	Yes	Yes	Yes	-	No	Yes	Yes	No	NA
NHS Barnsley	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes	No	No
NHS Calderdale	No	-	-	-	-	Yes	No	Yes	No	No
NHS North Lincolnshire (Community Services)	Yes	No	Yes	No	-	Yes	No	No	No	No
NHS Rotherham (Community health services)	Yes	Yes	Yes	Yes	-	Yes	No	No	No	NA
North Yorkshire & York Primary Care Trust	No	-	-	-	-	Yes	No	No	No	NA
Sheffield Primary Care Trust	Yes	Yes	Yes	Yes	-	Yes	Yes	No	No	NA
Wakefield District Community Healthcare Services for NHS Wakefield District	Yes	Yes	Yes	Yes	-	No	Yes	No	No	NA

Screening

The Single Assessment Process for Older People (DH, 2001) should include a screening question. For example “Do you have any problems with your bladder or bowels?” NICE recommend a question for all adults. We asked if the use of a question was mandated practice and if it was done in all relevant cases.

Good Practice in Continence Services (DH, 2000) Chapter 3. 3.12: All patients presenting with incontinence should be offered an initial assessment by a suitably trained professional. A basic assessment of continence problems should also be performed by a practitioner who is:

- Able to gather the relevant information about the problems
- Able to perform a rectal examination, as required
- Able to perform an examination of the urine. We asked if this was the case:

Table F: Question numbers 2.1 to 2.6iv

Organisational audit key results	2.1. Is it the facility's practice to ask a screening question relating to bladder and bowel problems as part of the initial assessment?	2.2. Is there a written protocol for providing a basic assessment for all people with urinary and/or faecal continence?	2.3. Does the facility routinely use a standardised measure to record functional ability for older patients?	2.4. Does the facility routinely use a standardised measure to record mental state?	2.6. Does the clinical team include a practitioner who has had training to:	2.6i. Take a continence history?	D= Doctor, N= Nurse, O=Other, P=Physiotherapist	2.6ii. Initiate a frequency-volume chart?		2.6iii. Perform a rectal examination?		2.6iv. Perform a urinalysis?	
Question numbers 2.1 to 2.6iv (see pages13-14 for full questions and pages18-19 for national results)													
East Midlands Strategic Health Authority													
Acute care services													
Chesterfield Royal Hospital	Yes	Yes	No	No	-	Yes	D,N,P	Yes	D,N,P,O	Yes	D,N	Yes	D,N,O
Derby Hospitals NHS Foundation Trust	Yes	Yes	No	Yes	-	Yes	D,N	Yes	D,N	Yes	D,N	Yes	D,N
Kettering General Hospital	No	No	Yes	No	-	Yes	D	Yes	D	Yes	D	Yes	D,N
Nottingham University Hospitals NHS Trust - City Hospital & Queens Medical Centre	No	No	No	Yes	-	No	-	No	-	No	-	Yes	N
Sherwood Forest Hospitals	Yes	Yes	Yes	Yes	-	Yes	D	Yes	D	Yes	D	Yes	D,N,O
United Lincolnshire Hospitals Trust - Lincoln County Hospital	Yes	No	No	Yes	-	Yes	N,P,O	Yes	D,N,O	Yes	D	Yes	D,N,O
United Lincolnshire Hospitals Trust - Pilgrim Hospital	Yes	Yes	Yes	Yes	-	Yes	D,N,P	Yes	N,P,O	Yes	D,N	Yes	N
University Hospitals of Leicester NHS Trust	Yes	Yes	No	No	-	Yes	N,P	Yes	N,P	Yes	D,N	Yes	N
Mental health services													
Derbyshire Mental Health Services NHS Trust	Yes	Yes	No	Yes	-	Yes	D,N	Yes	D,N	Yes	D,N	Yes	D,N
Leicestershire Partnership NHS Trust - Site 1	Yes	Yes	No	Yes	-	Yes	D,N	Yes	D,N	Yes	D,N	Yes	D,N
Leicestershire Partnership NHS Trust - Site 2	Yes	Yes	No	Yes	-	Yes	D,N	Yes	D,N	Yes	D,N	Yes	D,N
Leicestershire Partnership NHS Trust - Site 3	Yes	Yes	No	Yes	-	Yes	D,N	Yes	D,N	Yes	D,N	Yes	D,N
Lincolnshire Partnership NHS Foundation Trust	Yes	No	No	Yes	-	No	-	No	-	No	-	No	-
Northamptonshire Healthcare NHS Foundation Trust	Yes	No	Yes	Yes	-	No	-	Yes	N	Yes	D	Yes	D,N

Organisational audit key results Question numbers 2.1 to 2.6iv (see pages13-14 for full questions and pages18-19 for national results)	2.1. Is it the facility's practice to ask a screening question relating to bladder and bowel problems as part of the initial assessment?		2.2. Is there a written protocol for providing a basic assessment for all people with urinary and/or faecal continence?		2.3. Does the facility routinely use a standardised measure to record functional ability for older patients?		2.4. Does the facility routinely use a standardised measure to record mental state?		2.6. Does the clinical team include a practitioner who has had training to:		2.6i. Take a continence history?		D= Doctor, N= Nurse, O=Other, P=Physiotherapist		2.6ii. Initiate a frequency-volume chart?		2.6iii. Perform a rectal examination?		2.6iv. Perform a urinalysis?	
	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
East Midlands Strategic Health Authority																				
Primary care services																				
Bassetlaw Primary Care Trust	Yes	No	Yes	Yes	-	Yes	D,N	Yes	N,P,O	Yes	D	Yes	D,N,O							
NHS Lincolnshire (Community Health Service/Teaching)	Yes	Yes	No	Yes	-	Yes	N	Yes	N	Yes	N	Yes	N							
NHS Nottingham City	Yes	Yes	No	No	-	Yes	N,P	Yes	N,P	Yes	N,P	Yes	N,P							
NHS Nottinghamshire County - Mansfield Community Hospital	Yes	Yes	No	Yes	-	Yes	D,N	Yes	D,N	Yes	D,N	Yes	D,N,O							
East of England Strategic Health Authority																				
Acute care services																				
Basildon & Thurrock University Hospitals Foundation Trust	Yes	Yes	Yes	Yes	-	Yes	D,N,P	Yes	N,P	Yes	D,N,P	Yes	D,N,P							
Bedford Hospital NHS Trust	Yes	No	Yes	Yes	-	Yes	N,P	Yes	N,P	Yes	D,N	Yes	N							
Cambridge University Hospitals Foundation Trust	No	No	No	No	-	Yes	D,N,P	Yes	D,N	Yes	D	Yes	D,N							
Colchester Hospital University NHS Foundation Trust	Yes	No	Yes	Yes	-	Yes	N	Yes	N	No	-	Yes	N							
Luton & Dunstable Hospital NHS Foundation Trust	Yes	Yes	Yes	Yes	-	Yes	D,N	Yes	D,N	Yes	D	Yes	D,N							
Mid Essex Hospitals Services NHS Trust - (St John's Hospital)	Yes	Yes	No	No	-	Yes	D,N,P	Yes	D,N,P,O	Yes	D	Yes	D,N							
Norfolk & Norwich University Hospital NHS Trust	Yes	No	No	Yes	-	No	-	No	-	Yes	D	Yes	N							
Peterborough & Stamford Hospitals NHS Foundation Trust	Yes	No	Yes	Yes	-	Yes	D,N	Yes	N	Yes	D,N	Yes	N							
South Essex Partnership University NHS Foundation Trust	Yes	Yes	Yes	Yes	-	Yes	N	Yes	N	Yes	N	Yes	N							
The Ipswich Hospital NHS Trust	No	No	No	Yes	-	Yes	D,N,P	Yes	D,N,P	Yes	D,N	Yes	N							
The Queen Elizabeth Hospital King's Lynn NHS Trust	Yes	Yes	Yes	Yes	-	Yes	N	Yes	N	Yes	N	Yes	N							
West Hertfordshire Hospitals NHS Trust	Yes	Yes	No	Yes	-	Yes	D,N	Yes	D,N	Yes	D,N	Yes	D,N							
Mental health services																				
Cambridgeshire and Peterborough NHS Foundation Trust	Yes	Yes	No	Yes	-	Yes	D,N	Yes	N	Yes	D	Yes	D,N							
Hertfordshire Partnership NHS Foundation Trust	Yes	Yes	Yes	Yes	-	Yes	D,N,P,O	Yes	D,N,P,O	Yes	D,N	Yes	N,O							
Norfolk and Waveney Mental Health NHS Foundation Trust	Yes	Yes	No	Yes	-	Yes	N	Yes	N	Yes	D	Yes	D,N,O							

Organisational audit key results Question numbers 2.1 to 2.6iv (see pages13-14 for full questions and pages18-19 for national results)	2.1. Is it the facility's practice to ask a screening question relating to bladder and bowel problems as part of the initial assessment?	2.2. Is there a written protocol for providing a basic assessment for all people with urinary and/or faecal continence?	2.3. Does the facility routinely use a standardised measure to record functional ability for older patients?	2.4. Does the facility routinely use a standardised measure to record mental state?	2.6. Does the clinical team include a practitioner who has had training to:	2.6i. Take a continence history?	D = Doctor, N = Nurse, O = Other, P = Physiotherapist	2.6ii. Initiate a frequency-volume chart?		2.6iii. Perform a rectal examination?		2.6iv. Perform a urinalysis?	
East of England Strategic Health Authority													
Primary care services													
Cambridgeshire Primary Care Trust (Community Services)	Yes	Yes	No	Yes	-	Yes	N,P	Yes	N,P	Yes	N,P	Yes	N,P
Hertfordshire Community Healthcare Services - East & North Hertfordshire Primary Care Trust	No	Yes	No	No	-	Yes	N	Yes	N	Yes	N	Yes	N
NHS Bedfordshire	Yes	Yes	No	No	-	Yes	N	Yes	N	Yes	N	Yes	N
NHS Mid Essex	Yes	Yes	Yes	No	-	Yes	N	Yes	N	Yes	N	Yes	N
NHS North East Essex	Yes	Yes	No	No	-	Yes	N	Yes	N	Yes	N	Yes	N,O
NHS South West Essex (Commissioning)	Yes	Yes	No	No	-	Yes	N	Yes	N	Yes	N	Yes	N
NHS South West Essex Community Services (Provider)	Yes	Yes	No	No	-	Yes	N	Yes	N	Yes	N	Yes	N
NHS West Essex	No	No	No	No	-	Yes	N	Yes	N	Yes	D	Yes	N
Peterborough Community Services	Yes	Yes	No	No	-	Yes	N	Yes	N	Yes	N	Yes	N
South East Essex Primary Care Trust	Yes	Yes	No	No	-	Yes	N	Yes	N	Yes	N	Yes	N
Islands													
States of Jersey Health & Social Services	No	Yes	No	No	-	Yes	N,P	Yes	N,P	Yes	N,P	Yes	N,P
States of Guernsey Health and Social Services Department	Yes	Yes	Yes	Yes	-	Yes	N	Yes	N	Yes	D,N	Yes	D,N
London Strategic Health Authority													
Acute care services													
Barking Havering and Redbridge NHS Trust	Yes	Yes	No	No	-	Yes	D,N	Yes	D,N	Yes	D	Yes	D,N
Barnet & Chase Farm Hospitals NHS trust	Yes	No	Yes	Yes	-	Yes	D,N,P	No		Yes	D,N	Yes	D,N
Barts and the London NHS Trust	Yes	Yes	Yes	Yes	-	Yes	D,N,P	Yes	D,N	Yes	D,N	Yes	D,N
Ealing Hospital NHS Trust	Yes	No	No	Yes	-	Yes	O	Yes	N	Yes	D,N	Yes	N

Organisational audit key results Question numbers 2.1 to 2.6iv (see pages13-14 for full questions and pages18-19 for national results)	2.1. Is it the facility's practice to ask a screening question relating to bladder and bowel problems as part of the initial assessment?	2.2. Is there a written protocol for providing a basic assessment for all people with urinary and/or faecal continence?	2.3. Does the facility routinely use a standardised measure to record functional ability for older patients?	2.4. Does the facility routinely use a standardised measure to record mental state?	2.6. Does the clinical team include a practitioner who has had training to:	2.6i. Take a continence history?	D= Doctor, N= Nurse, O=Other, P=Physiotherapist	2.6ii. Initiate a frequency-volume chart?	2.6iii. Perform a rectal examination?	2.6iv. Perform a urinalysis?			
London Strategic Health Authority													
Acute care services													
Epsom & St Helier University Hospitals NHS Trust	Yes	Yes	No	No	-	Yes	D,N,P	Yes	D,N	Yes	D,N	Yes	D,N
Guy's & St. Thomas' NHS Foundation Trust	Yes	No	Yes	Yes	-	Yes	D,N,P	Yes	D,N,P	Yes	D,N,P	Yes	D,N,P
Hillingdon Hospital NHS Trust	Yes	Yes	Yes	No	-	Yes	D,N,P	No	-	Yes	D,N	Yes	D,N
Homerton University Hospital NHS Foundation Trust	Yes	No	No	No	-	Yes	N	Yes	N	Yes	D,N	Yes	N
Imperial College Healthcare NHS Trust	Yes	Yes	No	No	-	Yes	D,N,P	Yes	D,N,P	Yes	D	Yes	D,N,P
Kings College Hospital NHS Foundation Trust	Yes	Yes	Yes	Yes	-	Yes	N,P	Yes	N,P	Yes	N,P	Yes	N,P
Kingston Hospital NHS Trust	Yes	No	Yes	Yes	-	Yes	D	No		Yes	D	Yes	D,N
Mayday Healthcare NHS Trust	Yes	Yes	Yes	Yes	-	Yes	D,N	Yes	D,N	Yes	D,N	Yes	D,N
Newham University Hospital NHS Trust	Yes	No	No	Yes	-	No	-	Yes	N	Yes	D	Yes	N
North Middlesex Hospital	Yes	No	No	Yes	-	No	-	Yes	N	Yes	D	Yes	D,N
Royal Free Hampstead NHS Trust (Royal Free Hospital)	Yes	Yes	No	Yes	-	Yes	D,N,P	Yes	N	Yes	D,N	Yes	D,N,O
South London Healthcare Trust - Queen Elizabeth Hospital	Yes	No	Yes	Yes	-	Yes	D,N	Yes	D,N	Yes	D,N	Yes	D,N
South London Healthcare Trust - Queen Mary's Sidcup	Yes	Yes	Yes	Yes	-	Yes	D,N,P	Yes	N,P	Yes	D	Yes	D,N,O
St George's Healthcare NHS Trust	Yes	No	Yes	Yes	-	Yes	D,N	Yes	D,N	Yes	D,N	Yes	D,N
The Lewisham Hospital NHS Trust	Yes	No	Yes	Yes	-	No	-	No	-	No	-	Yes	N
The North West London Hospitals NHS Trust - (Central Middlesex)	Yes	No	Yes	Yes	-	Yes	D,N,P	Yes	D,N,P	Yes	D,P	Yes	N
The North West London Hospitals NHS Trust - (Northwick Park & St Marks)	Yes	No	Yes	Yes	-	Yes	D,N,P	Yes	D,N,P	Yes	D,N,P	Yes	N
University College London Hospital	Yes	Yes	Yes	Yes	-	Yes	D,N,P	Yes	D,N,P	Yes	D,N	Yes	D,N,P,O
West Middlesex University Hospitals NHS Trust	Yes	No	Yes	Yes	-	No	-	No	-	No	-	No	-
Whipps Cross University Hospital NHS Trust	Yes	Yes	Yes	Yes	-	Yes	D,N,P	Yes	D,N,P	Yes	D,N,P	Yes	D,N,P

Organisational audit key results Question numbers 2.1 to 2.6iv (see pages13-14 for full questions and pages18-19 for national results)	2.1. Is it the facility's practice to ask a screening question relating to bladder and bowel problems as part of the initial assessment?	2.2. Is there a written protocol for providing a basic assessment for all people with urinary and/or faecal continence?	2.3. Does the facility routinely use a standardised measure to record functional ability for older patients?	2.4. Does the facility routinely use a standardised measure to record mental state?	2.5. Does the clinical team include a practitioner who has had training in...	2.6i. Take a continence history?	D= Doctor, N= Nurse, O=Other, P=Physiotherapist	2.6iii. Initiate a frequency-volume chart?		2.6iii. Perform a rectal examination?		2.6iv. Perform a urinalysis?	
London Strategic Health Authority													
Mental health services													
Camden & Islington NHS Foundation Trust	Yes	Yes	No	Yes	-	Yes	N	Yes	N	No	-	Yes	N,O
Central & North West London NHS Foundation Trust	No	No	No	Yes	-	No	-	No	-	No	-	No	-
North East London NHS Foundation Trust	Yes	Yes	Yes	Yes	-	Yes	N	Yes	N	Yes	D	Yes	D,N
Oxleas NHS Foundation Trust	Yes	No	Yes	Yes	-	Yes	D	No		Yes	D	Yes	D,N
South London & Maudsley NHS Foundation Trust	Yes	Yes	Yes	Yes	-	Yes	N	Yes	N	Yes	D,N	Yes	N
West London Mental Health NHS Trust	Yes	No	Yes	Yes	-	Yes	D,N,P	Yes	N	Yes	D	Yes	N
Primary care services													
Bromley Primary Care Trust	No	Yes	No	No	-	Yes	N	Yes	N	Yes	N	Yes	N
Camden Primary Care Trust Provider Services	Yes	No	Yes	Yes	-	Yes	D,N	Yes	D,N	Yes	D,N	Yes	D,N,O
Hounslow Community Healthcare	Yes	Yes	No	No	-	Yes	N,P	Yes	N	Yes	P	Yes	N
Lambeth Primary Care Trust	Yes	Yes	Yes	No	-	Yes	N	Yes	N	Yes	N	Yes	N
Lewisham Primary Care Trust	Yes	Yes	Yes	Yes	-	Yes	N	Yes	N	Yes	N	Yes	N
NHS Brent (Brent Community Services)	Yes	Yes	Yes	No	-	Yes	N	Yes	N	Yes	N	Yes	N
NHS Enfield	Yes	Yes	No	No	-	Yes	N	Yes	N	Yes	N	Yes	N
NHS Greenwich (Greenwich Community Health Services)	Yes	Yes	No	No	-	Yes	N	Yes	N	Yes	N	Yes	N
NHS Islington	Yes	Yes	Yes	Yes	-	Yes	N,P	Yes	N,P	Yes	N	Yes	N,P
NHS Newham	No	Yes	No	No	-	Yes	N,O	Yes	N,O	Yes	N,O	Yes	N,O
NHS Richmond	Yes	Yes	Yes	Yes	-	Yes	N,P	Yes	N	Yes	N	Yes	N,P
NHS Southwark	Yes	Yes	No	No	-	Yes	N	Yes	N	Yes	N	Yes	N
Outer North East London Community Service (Havering)	Yes	Yes	No	No	-	Yes	N	Yes	N	No		Yes	N
Outer North East London Community Service (Redbridge)	Yes	Yes	No	No	-	Yes	N,O	Yes	D,N,O	Yes	D,N	Yes	D,N,O

Organisational audit key results Question numbers 2.1 to 2.6iv (see pages13-14 for full questions and pages18-19 for national results)	2.1. Is it the facility's practice to ask a screening question relating to bladder and bowel problems as part of the initial assessment?	2.2. Is there a written protocol for providing a basic assessment for all people with urinary and/or faecal continence?	2.3. Does the facility routinely use a standardised measure to record functional ability for older patients?	2.4. Does the facility routinely use a standardised measure to record mental state?	2.6. Does the clinical team include a practitioner who has had training in:	2.6i. Take a continence history?	D= Doctor, N= Nurse, O=Other, P=Physiotherapist	2.6ii. Initiate a frequency-volume chart?		2.6iii. Perform a rectal examination?		2.6iv. Perform a urinalysis?	
London Strategic Health Authority													
Primary care services													
Outer North East London Community Service (Waltham Forest)	No	Yes	No	Yes	-	Yes	N	Yes	N	Yes	D	Yes	D,N
Sutton & Merton Primary Care Trust	Yes	Yes	No	No	-	Yes	N,P	Yes	N,P	Yes	N	Yes	N
Tower Hamlets Community Health	Yes	No	No	No	-	No	-	No	-	No	-	No	-
North East Strategic Health Authority													
Acute care services													
City Hospitals Sunderland NHS Foundation Trust	Yes	Yes	Yes	Yes	-	Yes	D,N,P,O	Yes	D,N,P,O	Yes	D,N	Yes	D,N,O
County Durham & Darlington NHS Foundation Trust - Darlington Memorial Hospital	Yes	Yes	No	Yes	-	No	-	Yes	N	Yes	D	Yes	N
County Durham & Darlington NHS Foundation Trust - University Hospital of North Durham	Yes	No	No	Yes	-	Yes	D	No	-	Yes	D	Yes	N
Gateshead Health NHS Foundation Trust	Yes	Yes	No	No	-	Yes	D,N	Yes	D,N	Yes	D	Yes	D,N
North Tees & Hartlepool NHS Trust - University Hospital of Hartlepool	Yes	Yes	Yes	Yes	-	Yes	D,N	Yes	D,N	Yes	D,N	Yes	D,N
North Tees & Hartlepool NHS Trust - University Hospital of North Tees	Yes	Yes	Yes	Yes	-	Yes	D,N	Yes	D,N	Yes	D,N	Yes	D,N
Northumbria Healthcare NHS Foundation Trust - Hexham General Hospital	Yes	Yes	Yes	Yes	-	Yes	D,N	Yes	D,N	Yes	D	Yes	D,N
Northumbria Healthcare NHS Foundation Trust - North Tyneside General	Yes	Yes	Yes	Yes	-	Yes	D,N,P	Yes	D,N,P	Yes	D	Yes	D,N
Northumbria Healthcare NHS Foundation Trust - Wansbeck General Hospital	Yes	Yes	Yes	Yes	-	Yes	D,N,P	Yes	D,N,P	Yes	D	Yes	D,N
South Tees Hospitals NHS Trust	Yes	No	No	Yes	-	Yes	D,N,P	Yes	D,N,P	Yes	D	Yes	D,N
South Tyneside Foundation Trust	Yes	Yes	No	Yes	-	Yes	D,N,P	Yes	D,N,P	Yes	D,N	Yes	D,N
The Newcastle upon Tyne Hospitals NHS Foundation Trust	Yes	Yes	Yes	Yes	-	Yes	D,N,P	Yes	D,N,P	Yes	D,N	Yes	D,N,P

Organisational audit key results Question numbers 2.1 to 2.6iv (see pages13-14 for full questions and pages18-19 for national results)	2.1. Is it the facility's practice to ask a screening question relating to bladder and bowel problems as part of the initial assessment?	2.2. Is there a written protocol for providing a basic assessment for all people with urinary and/or faecal continence?	2.3. Does the facility routinely use a standardised measure to record functional ability for older patients?	2.4. Does the facility routinely use a standardised measure to record mental state?	2.5. Does the clinical team include a practitioner who has had training in:	2.6i. Take a continence history?	D= Doctor, N= Nurse, O=Other, P=Physiotherapist	2.6ii. Initiate a frequency-volume chart?		2.6iii. Perform a rectal examination?		2.6iv. Perform a urinalysis?	
North East Strategic Health Authority													
Mental health services													
Tees, Esk & Wear Valleys NHS Foundation Trust	Yes	Yes	No	Yes	-	Yes	D,N,P,O	Yes	D,N	Yes	D,N	Yes	D,N
Primary care services													
Newcastle Primary care Trust	Yes	Yes	Yes	Yes	-	Yes	N,P	Yes	N	Yes	D,N	Yes	D,N
NHS Darlington	Yes	Yes	No	No	-	Yes	N	Yes	N	Yes	N	Yes	N
NHS Hartlepool	Yes	Yes	Yes	Yes	-	Yes	N	Yes	N	Yes	N	Yes	N
NHS Middlesbrough	Yes	Yes	No	No	-	Yes	N,P,O	Yes	N,P,O	Yes	N	Yes	N,P,O
NHS North of Tyne - North Tyneside Primary Care Trust	Yes	Yes	No	No	-	Yes	N	Yes	N,O	Yes	D,N	Yes	D,N,O
NHS South of Tyne & Wear - Gateshead Primary Care Trust	Yes	Yes	Yes	Yes	-	Yes	N	Yes	N	Yes	D,N	Yes	D,N
NHS South of Tyne & Wear - South Tyneside Primary Care Trust	Yes	Yes	No	Yes	-	Yes	D,N,P	Yes	D,N,P,O	Yes	D,N,P	Yes	D,N,P
NHS South of Tyne & Wear - Sunderland Teaching Primary Care Trust	Yes	Yes	Yes	Yes	-	Yes	D,N,P	Yes	D,N,P	Yes	D,N,P	Yes	D,N,P
NHS Stockton-on-Tees	Yes	Yes	Yes	Yes	-	Yes	N	Yes	N	Yes	N	Yes	N
Redcar & Cleveland Primary Care Trust	Yes	Yes	No	No	-	Yes	N,P,O	Yes	N,P,O	Yes	N	Yes	N,P,O
North West Strategic Health Authority													
Acute care services													
Aintree University Hospitals NHS Foundation Trust	Yes	Yes	No	Yes	-	Yes	D,N,P	Yes	D,N,P	Yes	D,N	Yes	D,N
Blackpool Fylde & Wyre NHS Foundation Trust	Yes	Yes	No	Yes	-	Yes	D	Yes	N	Yes	D	Yes	N
Central Manchester University Hospitals NHS Foundation Trust	Yes	No	Yes	Yes	-	Yes	N	Yes	N	Yes	D,N	Yes	D,N
East Cheshire NHS Trust	Yes	Yes	No	Yes	-	Yes	N	Yes	N	Yes	D	Yes	N
East Lancashire Hospitals Trust - Royal Blackburn Hospital	Yes	Yes	No	No	-	Yes	D,N	Yes	D,N	Yes	D,N	Yes	N
Mid Cheshire Hospitals NHS Foundation Trust	Yes	No	No	No	-	Yes	D	Yes	D,N	Yes	D	Yes	D,N
North Cumbria University Hospitals - Cumberland Infirmary	Yes	No	Yes	Yes	-	Yes	D,N,P	Yes	N	Yes	D	Yes	N

Organisational audit key results Question numbers 2.1 to 2.6iv (see pages13-14 for full questions and pages18-19 for national results)	2.1. Is it the facility's practice to ask a screening question relating to bladder and bowel problems as part of the initial assessment?	2.2. Is there a written protocol for providing a basic assessment for all people with urinary and/or faecal continence?	2.3. Does the facility routinely use a standardised measure to record functional ability for older patients?	2.4. Does the facility routinely use a standardised measure to record mental state?	2.6. Does the clinical team include a practitioner who has had training to:	2.6i. Take a continence history?	D= Doctor, N= Nurse, O=Other, P=Physiotherapist	2.6ii. Initiate a frequency-volume chart?		2.6iii. Perform a rectal examination?		2.6iv. Perform a urinalysis?	
North West Strategic Health Authority													
Acute care services													
North Cumbria University Hospitals - West Cumberland Hospital	Yes	No	Yes	Yes	-	Yes	D,N,P	Yes	N	Yes	D	Yes	N
Pennine Acute Hospitals NHS Trust - Fairfield General Hospital	Yes	No	Yes	Yes	-	Yes	D,N	Yes	N	Yes	D	Yes	D,N
Pennine Acute Hospitals NHS Trust - North Manchester General	Yes	Yes	Yes	Yes	-	Yes	N	Yes	N	Yes	N	Yes	N
Pennine Acute Hospitals NHS Trust - Rochdale Infirmary	Yes	No	No	No	-	Yes	N	Yes	N	Yes	D,N	Yes	D,N
Pennine Acute Hospitals NHS Trust - The Royal Oldham Hospital	Yes	No	No	Yes	-	Yes	N	Yes	N,P	Yes	N,P	Yes	N
Royal Bolton Hospital NHS Foundation Trust	Yes	Yes	No	No	-	Yes	D,N	Yes	N,P	Yes	D	Yes	N
Salford Royal NHS Foundation Trust	Yes	Yes	No	No	-	Yes	D,N,P	Yes	D,N,P	Yes	D,P	Yes	D,N
Southport and Ormskirk Hospitals NHS Trust	Yes	Yes	Yes	Yes	-	Yes	D,N,P	Yes	N,P	Yes	D	Yes	D,N
St Helens and Knowsley Teaching Hospital	Yes	Yes	Yes	Yes	-	Yes	D,N,P	Yes	D,N,P	Yes	D	Yes	D,N,P
Stockport NHS Foundation Trust	Yes	No	No	No	-	Yes	D	Yes	D,N	Yes	D	Yes	N
Tameside Hospital NHS Foundation Trust	Yes	Yes	Yes	Yes	-	Yes	D,N,P	Yes	D,N,P	Yes	D,N,P	Yes	D,N,P
The Countess of Chester Hospital NHS Foundation Trust	Yes	No	Yes	Yes	-	Yes	D,N,P	Yes	D,N,P	Yes	N,P,O	Yes	N,P,O
The Royal Liverpool & Broadgreen University Hospital NHS Trust	Yes	No	No	No	-	Yes	D	Yes	D	Yes	D	Yes	D,N
Trafford Healthcare NHS Trust	Yes	Yes	Yes	Yes	-	No	-	No	-	Yes	D	Yes	N
University Hospital of South Manchester NHS Foundation Trust	Yes	Yes	Yes	Yes	-	No	-	Yes	D,N	Yes	D	Yes	N
University Hospitals of Morecambe Bay NHS Trust	Yes	No	Yes	Yes	-	Yes	D,N	Yes	D,N	Yes	D	Yes	D,N
Warrington and Halton Hospitals NHS Foundation	Yes	Yes	Yes	Yes	-	Yes	D,N	Yes	D,N	Yes	D	Yes	N,O
Wirral University Teaching Hospital NHS Foundation Trust	Yes	Yes	Yes	Yes	-	Yes	N	Yes	N	Yes	D,N	Yes	N
Wrightington, Wigan & Leigh NHS Foundation Trust	Yes	Yes	Yes	Yes	-	Yes	N	Yes	N	Yes	D	Yes	N

Organisational audit key results Question numbers 2.1 to 2.6iv (see pages13-14 for full questions and pages18-19 for national results)	2.1. Is it the facility's practice to ask a screening question relating to bladder and bowel problems as part of the initial assessment?	2.2. Is there a written protocol for providing a basic assessment for all people with urinary and/or faecal continence?	2.3. Does the facility routinely use a standardised measure to record functional ability for older patients?	2.4. Does the facility routinely use a standardised measure to record mental state?	2.6. Does the clinical team include a practitioner who has had training to:	2.6i. Take a continence history?	D= Doctor, N= Nurse, O=Other, P=Physiotherapist	2.6ii. Initiate a frequency-volume chart?		2.6iii. Perform a rectal examination?		2.6iv. Perform a urinalysis?	
North West Strategic Health Authority													
Mental health services													
Cumbria Partnership NHS Foundation Trust	Yes	No	No	Yes	-	No	-	Yes	N	Yes	D	Yes	N
Lancashire Care NHS Foundation Trust	Yes	No	Yes	Yes	-	Yes	D,N,P	Yes	N	Yes	D	Yes	D,N
Manchester Mental Health & Social Care Trust	Yes	No	No	Yes	-	Yes	D	No		Yes	D	Yes	D,N
Pennine Care NHS Foundation Trust	Yes	No	Yes	Yes	-	Yes	N	Yes	N	Yes	D,N	Yes	N,O
Primary care services													
Ashton, Leigh & Wigan NHS Trust	Yes	Yes	No	No	-	Yes	N	Yes	N	Yes	N	Yes	N
Central & Eastern Cheshire Primary Care Trust - Cheshire East Community Health	Yes	Yes	Yes	Yes	-	Yes	N	Yes	N	No	-	Yes	N
East Lancashire Primary Care Trust	Yes	Yes	No	No	-	Yes	N	Yes	N	Yes	N	Yes	N
Knowsley Primary Care Trust	Yes	Yes	No	No	-	Yes	N	Yes	N	Yes	N	Yes	N
Liverpool Primary Care Trust - Provider Services	Yes	Yes	No	No	-	Yes	N	Yes	N	Yes	N	Yes	N
NHS Blackburn with Darwen	No	Yes	No	No	-	Yes	N	Yes	N	Yes	N	Yes	N
NHS Bolton	Yes	Yes	No	No	-	Yes	N,P	Yes	N,P	Yes	N,P	Yes	N,P
NHS Manchester	Yes	Yes	No	No	-	Yes	N,P	Yes	N	Yes	N	Yes	N
NHS Warrington - Community Services Unit	Yes	Yes	No	No	-	Yes	N	Yes	N	Yes	N	Yes	N
NHS Western Cheshire - Community Care	Yes	Yes	No	No	-	Yes	N,P	Yes	N	Yes	N,P	Yes	N,P
NHS Western Cheshire - Ellesmere Port Hospital	Yes	Yes	Yes	Yes	-	Yes	N	Yes	N	Yes	D,N	Yes	N
NHS Wirral	Yes	Yes	No	Yes	-	Yes	D,N,P	Yes	D,N,P	Yes	D,N	Yes	D,N,P
Oldham Primary Care Trust (Oldham Community Health Services)	No	Yes	No	Yes	-	Yes	N	Yes	N,O	Yes	D,N,P	Yes	D,N,O
Salford Primary Care Trust	Yes	Yes	No	No	-	Yes	N	Yes	N	Yes	N	Yes	N
Stockport Primary Care Trust (NHS Stockport)	Yes	Yes	No	No	-	Yes	N	Yes	N	Yes	D,N	Yes	D,N

Organisational audit key results Question numbers 2.1 to 2.6iv (see pages13-14 for full questions and pages18-19 for national results)	2.1. Is it the facility's practice to ask a screening question relating to bladder and bowel problems as part of the initial assessment?	2.2. Is there a written protocol for providing a basic assessment for all people with urinary and/or faecal continence?	2.3. Does the facility routinely use a standardised measure to record functional ability for older patients?	2.4. Does the facility routinely use a standardised measure to record mental state?	2.6. Does the clinical team include a practitioner who has had training to:	2.6i. Take a continence history?	D= Doctor, N= Nurse, O=Other, P=Physiotherapist	2.6ii. Initiate a frequency-volume chart?		2.6iii. Perform a rectal examination?		2.6iv. Perform a urinalysis?	
Northern Ireland													
Belfast Health & Social Care Trust - Belfast City Hospital	Yes	Yes	Yes	Yes	-	Yes	D,N,P	Yes	D,N,P	Yes	D,N	Yes	N,O
Belfast Health & Social Care Trust - North & West Belfast	Yes	Yes	Yes	No	-	Yes	N	Yes	N	No		Yes	N
Belfast Health & Social Care Trust - South & East Belfast	Yes	Yes	No	Yes	-	Yes	N	Yes	N	Yes	N	Yes	N
Northern Health and Social Care Trust	Yes	Yes	No	No	-	Yes	N	Yes	N	Yes	N	Yes	N
Western Health & Social Care Trust	Yes	Yes	No	No	-	Yes	N,P	Yes	N	Yes	N	Yes	N
South Central Strategic Health Authority													
Acute care services													
Buckinghamshire Hospitals NHS Trust	Yes	No	Yes	Yes	-	Yes	D	Yes	D,N	Yes	D,N	Yes	D,N
Heatherwood & Wexham Park Hospitals NHS Foundation Trust	Yes	No	Yes	Yes	-	No	-	No		Yes	D	Yes	N
Milton Keynes Hospital NHS Foundation Trust	Yes	No	Yes	Yes	-	Yes	D,P	Yes	D,N,P	Yes	D	Yes	D,N,P,O
Oxford Radcliffe Hospitals NHS Trust	Yes	Yes	Yes	Yes	-	Yes	D,N,P,O	Yes	N,O	Yes	D,N,O	Yes	N,O
Portsmouth Hospitals NHS Trust	Yes	No	No	No	-	Yes	D,N	Yes	D,N	Yes	D,N	Yes	D,N
Royal Berkshire NHS Foundation Trust	Yes	No	Yes	Yes	-	Yes	D,N	Yes	N	Yes	D	Yes	N
Southampton University Hospitals NHS Trust	Yes	Yes	Yes	Yes	-	Yes	D,N,P	Yes	D,N,P	Yes	D,N,P	Yes	D,N,P
Winchester & Eastleigh Healthcare NHS Trust	Yes	Yes	Yes	Yes	-	Yes	D,N,P	Yes	D,N,P	Yes	D	Yes	D,N
Mental health services													
Hampshire Partnership NHS Foundation Trust	Yes	No	No	Yes	-	Yes	D	Yes	D	Yes	D	Yes	D,N
Primary care services													
Hampshire Community Health Care	Yes	No	No	No	-	Yes	N	Yes	N	Yes	N	Yes	N
Isle of Wight NHS Primary Care Trust	Yes	No	No	No	-	Yes	N,P	Yes	N,P	Yes	N,P	Yes	N
Milton Keynes Community Health Services	No	Yes	No	No	-	Yes	N	Yes	N	No		Yes	N
NHS Berkshire West	Yes	Yes	Yes	No	-	Yes	D,N	Yes	D,N	Yes	N	Yes	N
Oxfordshire Primary Care Trust	Yes	Yes	No	Yes	-	Yes	N,P	Yes	N,P	Yes	N	Yes	N,P
Southampton City Primary Care Trust	Yes	Yes	Yes	Yes	-	Yes	N,O	Yes	N	No		Yes	N

Organisational audit key results Question numbers 2.1 to 2.6iv (see pages13-14 for full questions and pages18-19 for national results)	2.1. Is it the facility's practice to ask a screening question relating to bladder and bowel problems as part of the initial assessment?	2.2. Is there a written protocol for providing a basic assessment for all people with urinary and/or faecal continence?	2.3. Does the facility routinely use a standardised measure to record functional ability for older patients?	2.4. Does the facility routinely use a standardised measure to record mental state?	2.5. Does the clinical team include a practitioner who has had training to:	2.6i. Take a continence history?	D= Doctor, N= Nurse, O=Other, P=Physiotherapist	2.6ii. Initiate a frequency-volume chart?		2.6iii. Perform a rectal examination?		2.6iv. Perform a urinalysis?	
	Yes	No	No	Yes	-	Yes	N	Yes	N	Yes	D	Yes	N
South East Coast Strategic Health Authority													
Acute care services													
Ashford & St Peter's Hospitals NHS Trust	Yes	No	No	Yes	-	Yes	N	Yes	N	Yes	D	Yes	N
Brighton & Sussex University Hospitals NHS Trust - Princess Royal Hospital	Yes	No	Yes	Yes	-	Yes	D,N,P	Yes	N,P	Yes	D,N	Yes	D,N
Brighton & Sussex University Hospitals NHS Trust - Royal Sussex Hospital	Yes	Yes	Yes	Yes	-	Yes	N	Yes	N	Yes	D,N	Yes	N
East Sussex Hospitals NHS Trust - Conquest Hospital	Yes	Yes	Yes	Yes	-	Yes	N	Yes	N	Yes	D,N	Yes	N
East Sussex Hospitals NHS Trust - Eastbourne District General	Yes	No	No	No	-	Yes	D,N,P	Yes	D,N,P	Yes	D,N	Yes	D,N,P,O
Frimley Park Hospital NHS Foundation Trust	Yes	No	No	Yes	-	Yes	D,N	Yes	D	Yes	D,N	Yes	N,O
Maidstone & Tunbridge Wells NHS Trust	Yes	No	Yes	No	-	Yes	D,N,P	Yes	D,N,P,O	Yes	D	Yes	D,N,O
Medway NHS Foundation Trust	Yes	Yes	No	Yes	-	Yes	D,N	Yes	D,N	Yes	D,N	Yes	D,N
Queen Victoria Hospital NHS Foundation Trust	Yes	No	Yes	Yes	-	Yes	D	Yes	N	Yes	D	Yes	N
Royal Surrey County Hospital NHS Trust	Yes	Yes	Yes	Yes	-	Yes	D,N,P	Yes	D,N,P	Yes	D,N	Yes	D,N
Surrey & Sussex Healthcare NHS Trust	Yes	Yes	Yes	Yes	-	Yes	N	Yes	N	Yes	D	Yes	N
Western Sussex Hospitals NHS Trust - St Richards Hospital	Yes	Yes	No	Yes	-	Yes	N	Yes	D,N	Yes	D	Yes	N
Western Sussex NHS Trust - Worthing & Southlands Site	Yes	No	No	No	-	Yes	D,N,P	Yes	N,P	Yes	D,N,P	Yes	N,P
Mental health services													
Surrey and Borders Partnership NHS Foundation Trust	No	No	No	Yes	-	No	-	No	-	No	-	Yes	N,O
Primary care services													
NHS Eastern & Coastal Kent Community Hospital	Yes	Yes	Yes	Yes	-	Yes	N,P	Yes	N,P	Yes	N,P	Yes	N,P
NHS Eastern & Coastal Kent Community Services	Yes	Yes	Yes	Yes	-	Yes	N,P,O	Yes	N,P,O	Yes	N,P,O	Yes	N,P,O
NHS Surrey	Yes	Yes	No	No	-	Yes	D,N,P	Yes	D,N,P	Yes	D,N	Yes	D,N
South Downs Health NHS Trust	Yes	No	Yes	No	-	Yes	N	Yes	N	Yes	N	Yes	N

Organisational audit key results Question numbers 2.1 to 2.6iv (see pages13-14 for full questions and pages18-19 for national results)	2.1. Is it the facility's practice to ask a screening question relating to bladder and bowel problems as part of the initial assessment?	2.2. Is there a written protocol for providing a basic assessment for all people with urinary and/or faecal continence?	2.3. Does the facility routinely use a standardised measure to record functional ability for older patients?	2.4. Does the facility routinely use a standardised measure to record mental state?	2.6. Does the clinical team include a practitioner who has had training to:	2.6i. Take a continence history?	D= Doctor, N= Nurse, O=Other, P=Physiotherapist	2.6iii. Initiate a frequency-volume chart?		2.6iii. Perform a rectal examination?		2.6iv. Perform a urinalysis?	
South West Strategic Health Authority													
Acute care services													
Dorset County Hospital NHS Foundation Trust	Yes	No	No	Yes	-	Yes	D	No	-	Yes	D,N	Yes	N
North Bristol NHS Trust	Yes	Yes	Yes	No	-	Yes	N	Yes	N	Yes	N	Yes	N
Northern Devon Healthcare NHS Trust	Yes	Yes	No	No	-	Yes	D,N,P	Yes	N,P	Yes	D,N,P	Yes	N,P
Plymouth Hospitals NHS Trust - Derriford Hospital	Yes	Yes	Yes	Yes	-	Yes	D,N,P	Yes	D,N,P	Yes	D,N,P	Yes	D,N,P
Poole Hospital NHS Foundation Trust	Yes	Yes	Yes	Yes	-	Yes	D,N	Yes	D,N	Yes	D	Yes	D,N
Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust	Yes	No	No	Yes	-	Yes	D,N	Yes	N	Yes	D	Yes	N
Royal Cornwall Hospitals NHS Trust	Yes	No	Yes	Yes	-	Yes	D,N	Yes	N	Yes	D,N	Yes	D,N
Royal Devon & Exeter NHS Foundation Trust	Yes	No	Yes	Yes	-	Yes	N	Yes	N	Yes	D	Yes	N
Royal United Hospital Bath NHS Trust	Yes	No	Yes	Yes	-	Yes	D,N	Yes	D,N	Yes	D,N	Yes	D,N
Salisbury Foundation NHS Trust	Yes	Yes	Yes	Yes	-	Yes	D,N,P	Yes	N	Yes	D,N	Yes	N
South Devon Healthcare NHS Foundation Trust	No	No	Yes	Yes	-	No	-	No	-	No	-	Yes	N
Taunton & Somerset Foundation NHS Trust	Yes	No	No	No	-	Yes	D,N,P	Yes	D,N,P	Yes	D,N,P	Yes	D,N,P
The Great Western Hospitals NHS Foundation Trust	Yes	No	Yes	Yes	-	Yes	D,N,P	Yes	D,N,P	Yes	D,N	Yes	N,P
University Hospital Bristol NHS Foundation Trust	Yes	Yes	Yes	Yes	-	Yes	D,N	Yes	N	Yes	D	Yes	N
Yeovil District Hospitals NHS Foundation Trust	No	No	No	Yes	-	No	-	No	-	No	-	Yes	N
Mental health services													
Cornwall Partnership NHS Trust	Yes	Yes	Yes	Yes	-	Yes	N	Yes	N	Yes	D	Yes	N
Somerset Partnership NHS Foundation Trust	No	Yes	No	Yes	-	Yes	N	Yes	N	No	-	Yes	N
Primary care services													
Bournemouth & Poole Community Health Services	No	Yes	Yes	No	-	Yes	N	Yes	N	Yes	N	Yes	N
Devon Primary Care Trust	Yes	Yes	No	No	-	Yes	D,N,P	Yes	D,N,P	Yes	D,N,P	Yes	D,N,P
Dorset Primary Care Trust	No	Yes	No	No	-	Yes	N	Yes	N	Yes	D,N	Yes	D,N

Organisational audit key results Question numbers 2.1 to 2.6iv (see pages13-14 for full questions and pages18-19 for national results)	2.1. Is it the facility's practice to ask a screening question relating to bladder and bowel problems as part of the initial assessment?	2.2. Is there a written protocol for providing a basic assessment for all people with urinary and/or faecal continence?	2.3. Does the facility routinely use a standardised measure to record functional ability for older patients?	2.4. Does the facility routinely use a standardised measure to record mental state?	2.6. Does the clinical team include a practitioner who has had training to:	2.6i. Take a continence history?	D= Doctor, N= Nurse, O=Other, P=Physiotherapist	2.6ii. Initiate a frequency-volume chart?		2.6iii. Perform a rectal examination?		2.6iv. Perform a urinalysis?	
South West Strategic Health Authority													
Primary care services													
NHS Cornwall & Isles of Scilly Community Health Services	Yes	Yes	Yes	No	-	Yes	N	Yes	N	Yes	N	Yes	D,N
NHS Cornwall & Isles of Scilly Community Health Services - Cambourne/Redruth Community Hospital	Yes	No	Yes	Yes	-	Yes	D,N	Yes	D,N	Yes	D,N	Yes	D,N
NHS Cornwall & Isles of Scilly Community Health Services - Falmouth Community Hospital	Yes	No	Yes	Yes	-	Yes	D,N	Yes	D,N	Yes	D,N	Yes	D,N
NHS Gloucestershire	Yes	Yes	Yes	Yes	-	Yes	N	Yes	N	No		Yes	N
NHS Wiltshire	Yes	Yes	Yes	Yes	-	Yes	N	Yes	N	Yes	N	Yes	N
Plymouth Teaching Primary Care Trust	Yes	Yes	Yes	No	-	Yes	N	Yes	N	Yes	D,N	Yes	N
Plymouth Teaching Primary Care Trust - Site 2	Yes	Yes	Yes	Yes	-	Yes	N	Yes	N	Yes	D,N	Yes	N
Somerset Primary Care Trust (Community Health)	Yes	Yes	No	No	-	Yes	N	Yes	N	Yes	D	Yes	N
Swindon Primary Care Trust	Yes	Yes	No	No	-	Yes	N,P	Yes	N,P	Yes	P	Yes	N,P
Torbay Care Trust	Yes	Yes	Yes	No	-	Yes	N,P	Yes	N,P	Yes	N,P	Yes	N,P
Wales													
Abertawe Bro Morgannwg University Health Board - Morriston Hospital	Yes	Yes	No	No	-	Yes	D,N	Yes	D,N	Yes	D,N	Yes	D,N
Abertawe Bro Morgannwg University Health Board - Neath Port Talbot Hospital	Yes	Yes	No	No	-	Yes	D,N,P	Yes	D,N,P	Yes	D,N	Yes	N
Abertawe Bro Morgannwg University Health Board - Princess of Wales Hospital	Yes	Yes	Yes	No	-	Yes	D,N,P	Yes	N	Yes	D,N	Yes	N
Abertawe Bro Morgannwg University Health Board - Singleton Hospital	Yes	Yes	No	No	-	Yes	D,N,P	Yes	D,N,P	Yes	D,N	Yes	D,N,P
Aneurin Bevan Health Board (Gwent Healthcare NHS Trust)	Yes	Yes	No	No	-	Yes	D,N,P	Yes	D,N,P	No		Yes	D,N
Betsi Cadwaladr University Local Health (previously North Wales Health Board)	Yes	Yes	Yes	Yes	-	Yes	D,N,P	Yes	D,N,P	Yes	D,N,P	Yes	D,N,P
Cardiff & Vale University Health Board	Yes	Yes	No	No	-	Yes	D,N,P	Yes	D,N,P	Yes	D,N,P	Yes	D,N,P
Cwm Taf Health Board - Prince Charles Hospital	Yes	Yes	No	No	-	Yes	N	Yes	N	Yes	N	Yes	N

Organisational audit key results Question numbers 2.1 to 2.6iv (see pages13-14 for full questions and pages18-19 for national results)	2.1. Is it the facility's practice to ask a screening question relating to bladder and bowel problems as part of the initial assessment?	for providing a basic assessment for all people with urinary and/or faecal	2.3. Does the facility routinely use a standardised measure to record functional ability for older patients?	2.4. Does the facility routinely use a standardised measure to record mental state?	2.6. Does the clinical team include a practitioner who has had training to:	2.6i. Take a continence history?	D= Doctor, N= Nurse, O=Other, P=Physiotherapist	2.6ii. Initiate a frequency-volume chart?		2.6iii. Perform a rectal examination?		2.6iv. Perform a urinalysis?		
Wales														
Cwm Taf Health Board - Royal Glamorgan	Yes	Yes	Yes	Yes	-	Yes	D,N,P	Yes	D,N,P	Yes	D,N	Yes	D,N	
Hywel Dda Health Board (Carmarthenshire Local Health Board)	Yes	Yes	No	No	-	Yes	N,P	Yes	N,P	Yes	D,N	Yes	N	
Hywel Dda Health Board - Prince Philip Hospital & WWG	Yes	Yes	Yes	Yes	-	No	-	Yes	N	No	-	Yes	D,N	
Hywel Dda health Board (Pembrokeshire Local Health Board)	Yes	Yes	Yes	Yes	-	Yes	N	Yes	N	No	-	Yes	N	
West Midlands Strategic Health Authority														
Acute care services														
Birmingham Women's NHS Foundation Trust	Yes	No	No	No	-	Yes	D,N,P	Yes	D,N,P	Yes	D,P	Yes	D,N	
Burton Hospitals NHS Foundation Trust	Yes	Yes	No	No	-	Yes	D,N	Yes	D,N	Yes	D,N	Yes	D,N	
Dudley Group of Hospitals Foundation Trust	Yes	Yes	Yes	Yes	-	Yes	N	Yes	N	No		Yes	N	
George Eliot Hospital NHS Trust	Yes	Yes	No	Yes	-	Yes	D,N	Yes	N	Yes	D	Yes	N,O	
Heart of England NHS Foundation Trust	Yes	No	No	No	-	Yes	D,N,P	Yes	D,N,P	Yes	D,N,P	Yes	D,N,P	
Hereford Hospitals NHS Trust	Yes	No	No	Yes	-	Yes	N	Yes	N	No		Yes	N	
Mid Staffordshire NHS Foundation Trust	Yes	No	No	Yes	-	Yes	D,N,P	Yes	N,P	Yes	D	Yes	N,P	
Royal Wolverhampton NHS Trust	Yes	Yes	Yes	No	-	Yes	D,N	Yes	N	Yes	D,N	Yes	N	
Sandwell & West Birmingham NHS Trust - City Site	Yes	Yes	Yes	No	-	Yes	D,N,P	Yes	D,N	Yes	D,N	Yes	N	
Sandwell & West Birmingham NHS Trust - Sandwell Site	Yes	Yes	Yes	No	-	Yes	D,N	Yes	D,N	Yes	D,N	Yes	N	
Shrewsbury & Telford Hospitals NHS Trust - Princess Royal Hospital	Yes	No	Yes	Yes	-	No	-	No	-	Yes	D,N	Yes	N	
Shrewsbury & Telford Hospitals NHS Trust - Royal Shrewsbury Hospital	Yes	Yes	No	Yes	-	Yes	D,N	No	-	Yes	D,N	Yes	D,N,O	
University Hospital Coventry & Warwickshire NHS	Yes	Yes	No	No	-	Yes	D,N	Yes	D,N	Yes	D,N	Yes	D,N	
University Hospital of North Staffordshire NHS Trust	Yes	No	No	Yes	-	Yes	P	Yes	N,P	Yes	D	Yes	N	
University Hospitals Birmingham NHS Foundation Trust	Yes	Yes	Yes	No	-	Yes	D,N	Yes	D,N	Yes	D,N	Yes	D,N	

Organisational audit key results Question numbers 2.1 to 2.6iv (see pages13-14 for full questions and pages18-19 for national results)	2.1. Is it the facility's practice to ask a screening question relating to bladder and bowel problems as part of the initial assessment?	2.2. Is there a written protocol for providing a basic assessment for all people with urinary and/or faecal continence?	2.3. Does the facility routinely use a standardised measure to record functional ability for older patients?	2.4. Does the facility routinely use a standardised measure to record mental state?	2.6. Does the clinical team include a practitioner who has had training to:	2.6i. Take a continence history?	D= Doctor, N= Nurse, O=Other, P=Physiotherapist	2.6ii. Initiate a frequency-volume chart?		2.6iii. Perform a rectal examination?		2.6iv. Perform a urinalysis?	
	Yes	No	No	Yes	-	Yes	D,N,P	Yes	D,N,P	Yes	D	Yes	D,N,P
West Midlands Strategic Health Authority													
Acute care services													
Walsall NHS Trust	Yes	No	No	Yes	-	Yes	D,N,P	Yes	D,N,P	Yes	D	Yes	D,N,P
Worcestershire Acute Hospitals NHS Trust	Yes	Yes	Yes	Yes	-	Yes	D,N	Yes	D,N	Yes	D	Yes	D,N
Mental health services													
Coventry & Warwickshire NHS Partnership Trust	Yes	No	No	Yes	-	No	-	No	-	Yes	D	Yes	D,N
Sandwell Mental Health and Social Care NHS Foundation Trust	Yes	No	No	Yes	-	Yes	D	Yes	N	Yes	D	Yes	N
South Staffordshire & Shropshire Healthcare NHS Foundation - Shropshire	No	No	No	Yes	-	Yes	D	Yes	N	Yes	D	Yes	N
South Staffordshire & Shropshire Healthcare NHS Foundation - South Staffs	Yes	Yes	Yes	Yes	-	Yes	N	Yes	N	Yes	D	Yes	N
Primary care services													
Birmingham East & North Primary Care Trust	Yes	Yes	Yes	Yes	-	Yes	N	Yes	N	Yes	N	Yes	N
Dudley Primary Care Trust	Yes	Yes	No	No	-	Yes	N,P	Yes	N,P	Yes	N	Yes	N
NHS Telford and Wrekin	No	No	No	No	-	Yes	N	Yes	N	Yes	N	Yes	D,N,O
NHS Walsall Community Health	Yes	Yes	No	No	-	Yes	N	Yes	N	Yes	N	Yes	N
NHS Warwickshire	Yes	Yes	No	No	-	Yes	N,P	Yes	N,P	Yes	N,P	Yes	N,P,O
Sandwell Primary Care Trust	Yes	Yes	No	No	-	Yes	N,P	Yes	N,P	Yes	N,P	Yes	N
Solihull NHS Care Trust	Yes	Yes	No	No	-	Yes	D,N,P	Yes	D,N,P	Yes	D,N	Yes	D,N,P
South Birmingham Primary Care Trust	Yes	Yes	Yes	Yes	-	Yes	N	Yes	N	Yes	N	Yes	N
South Staffordshire Primary Care Trust	Yes	Yes	No	No	-	Yes	N	Yes	N	Yes	D,N	Yes	D,N
Worcestershire Primary Care Trust	Yes	Yes	No	No	-	Yes	N,P,O	Yes	N,P,O	Yes	N	Yes	N,P,O

Organisational audit key results Question numbers 2.1 to 2.6iv (see pages13-14 for full questions and pages18-19 for national results)	2.1. Is it the facility's practice to ask a screening question relating to bladder and bowel problems as part of the initial assessment?	2.2. Is there a written protocol for providing a basic assessment for all people with urinary and/or faecal continence?	2.3. Does the facility routinely use a standardised measure to record functional ability for older patients?	2.4. Does the facility routinely use a standardised measure to record mental state?	2.6. Does the clinical team include a practitioner who has had training to:	2.6i. Take a continence history?	D= Doctor, N= Nurse, O=Other, P=Physiotherapist	2.6ii. Initiate a frequency-volume chart?		2.6iii. Perform a rectal examination?		2.6iv. Perform a urinalysis?	
Yorkshire & the Humber Strategic Health Authority													
Acute care services													
Airedale NHS Trust	Yes	No	No	Yes	-	No	-	No	-	Yes	D	Yes	N
Barnsley Hospital NHS Foundation Trust	Yes	Yes	Yes	Yes	-	Yes	D,N	Yes	D,N	Yes	D,N	Yes	N
Bradford Teaching Hospitals NHS Foundation Trust	Yes	No	No	Yes	-	Yes	D,N	Yes	D	Yes	D,N	Yes	D,N,O
Calderdale and Huddersfield NHS Trust	Yes	No	Yes	Yes	-	No		No		Yes	D	Yes	N,O
Doncaster & Bassetlaw Hospital NHS Foundation Trust	Yes	Yes	No	No	-	Yes	D,N,P	Yes	N,P	Yes	D,N	Yes	N
Harrogate & District NHS Foundation Trust	Yes	Yes	No	No	-	Yes	D,P	Yes	D,P	Yes	D,P	Yes	D,N,P
Hull & East Yorkshire Hospitals NHS Trust	Yes	Yes	Yes	Yes	-	Yes	D,N	Yes	N	Yes	D,N	Yes	N
Leeds Teaching Hospitals NHS Trust	Yes	Yes	No	Yes	-	Yes	D,N	Yes	D,N	Yes	D	Yes	N,O
Mid Yorkshire Hospital NHS Trust	Yes	No	Yes	Yes	-	Yes	D,N,P	Yes	D,N,P	Yes	D,N,P	Yes	D,N,P
Northern Lincolnshire & Goole Hospitals NHS Trust - Diana, Princess of Wales Hospital, Grimsby site of	Yes	Yes	Yes	Yes	-	Yes	N	Yes	N	Yes	D,N	Yes	D,N
Northern Lincolnshire & Goole Hospitals NHS Trust - Scunthorpe & Goole Hospitals	Yes	No	Yes	No	-	Yes	D,N	Yes	D,N	Yes	D	Yes	D,N
Scarborough & North East Yorkshire Healthcare NHS Trust	Yes	Yes	No	Yes	-	Yes	D	Yes	N	Yes	D,N	Yes	N
Sheffield Teaching Hospitals NHS Foundation Trust	Yes	Yes	No	No	-	Yes	D,N,P	Yes	D,N	Yes	D	Yes	D,N
The Rotherham NHS Foundation Trust	Yes	No	No	No	-	Yes	D,N	Yes	D,N	Yes	D,N	Yes	D,N,O
York Hospitals NHS Foundation Trust	Yes	Yes	No	No	-	Yes	D,N,P	Yes	D,N,P	Yes	D,N,P	Yes	D,N,P
Mental health services													
Bradford District Care Trust	Yes	No	No	Yes	-	Yes	D	Yes	N	Yes	D	Yes	D,N
North East Lincolnshire Care Trust Plus	Yes	Yes	No	No	-	Yes	N	Yes	N,O	Yes	N	Yes	N,O
Rotherham Doncaster and South Humber Mental Health NHS Foundation Trust	Yes	No	No	Yes	-	No	-	No	-	No	-	No	-

Organisational audit key results Question numbers 2.1 to 2.6iv (see pages13-14 for full questions and pages18-19 for national results)	2.1. Is it the facility's practice to ask a screening question relating to bladder and bowel problems as part of the initial assessment?	2.2. Is there a written protocol for providing a basic assessment for all people with urinary and/or faecal continence?	2.3. Does the facility routinely use a standardised measure to record functional ability for older patients?	2.4. Does the facility routinely use a standardised measure to record mental state?	2.6. Does the clinical team include a practitioner who has had training to:	2.6i. Take a continence history?	D= Doctor, N= Nurse, O=Other, P=Physiotherapist	2.6ii. Initiate a frequency-volume chart?		2.6iii. Perform a rectal examination?		2.6iv. Perform a urinalysis?	
Yorkshire & the Humber Strategic Health Authority													
Primary care services													
East Riding of Yorkshire Primary Care Trust	Yes	Yes	No	No	-	Yes	D,N,P	Yes	N,P	Yes	D,N	Yes	D,N
NHS Barnsley	Yes	Yes	No	No	-	Yes	N	Yes	N	No	-	Yes	N
NHS Calderdale	Yes	No	No	No	-	Yes	N	Yes	N	Yes	N	Yes	N
NHS North Lincolnshire (Community Services)	Yes	Yes	Yes	No	-	Yes	N	Yes	N	Yes	N	Yes	N
NHS Rotherham (community health services)	Yes	Yes	No	No	-	Yes	N	Yes	N	Yes	N	Yes	N
North Yorkshire & York Primary Care Trust	Yes	Yes	No	No	-	Yes	N	Yes	N	Yes	N	Yes	N
Sheffield Primary Care Trust	Yes	Yes	No	Yes	-	Yes	D	Yes	D,N	Yes	D	Yes	D,N
Wakefield District Community Healthcare Services for NHS Wakefield District	Yes	Yes	No	Yes	-	Yes	N	Yes	N	Yes	N	Yes	N

Continence services: Good practice in continence services (DH, 2000) Chapter 3. 3.5: A locally provided continence service comprising:

- Director of continence services;
- Continence nurse specialists including paediatric continence nurse specialists and specialist continence physiotherapists;
- Designated medical and surgical specialists;
- Investigation and treatment facilities;
- National or regional units for specialist surgery.

Lead of integrated continence service: the nominated person for developing, implementing and co-ordinating policies, procedures and protocols. The DH guidelines suggest this would normally be a physiotherapist or nurse. These questions relate to the extent to which the local service could be described as integrated, according to the guidelines above:

Table G: Question numbers 3.1 to 3.1i

Organisational audit key results Question numbers 3.1 to 3.1i (see pages13-14 for full questions and pages18-19 for national results)	3.1. Does the facility have access to an integrated continence service?	3.1i. If yes, does the service have: Director of integrated services	Lead of integrated services	Continence nurse specialists	Specialist continence physiotherapists	Specialist continence occupational therapists	Unable to find information from my local service	3.1ii. If yes, does this service have designated referral pathways with Gynaecology (including Urogynaecology)	Colorectal surgery	Urology	Gastroenterology	Geriatric Medicine	Neurology	Community Continence Service	Via GP specialist consultant	None of the above	Unable to find information from my local service
	East Midlands Strategic Health Authority																
Acute care services																	
Chesterfield Royal Hospital	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Derby Hospitals NHS Foundation Trust	Yes	No	Yes	Yes	No	No	No	Yes	No	No	No	No	No	No	No	No	No
Kettering General Hospital	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Nottingham University Hospitals NHS Trust - City Hospital & Queens Medical Centre	Yes	No	No	No	No	No	Yes	No	No	No	No	No	No	No	No	Yes	No
Sherwood Forest Hospitals	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
United Lincolnshire Hospitals Trust - Lincoln County Hospital	Yes	No	No	Yes	Yes	No	No	No	No	No	No	No	No	No	No	Yes	No
United Lincolnshire Hospitals Trust - Pilgrim Hospital	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
University Hospitals of Leicester NHS Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Mental health services																	
Derbyshire Mental Health Services NHS Trust	Yes	No	No	Yes	No	No	No	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	No	No
Leicestershire Partnership NHS Trust - Site 1	Yes	No	No	Yes	No	No	No	Yes	No	Yes	No	No	No	Yes	No	No	No
Leicestershire Partnership NHS Trust - Site 2	Yes	No	No	Yes	No	No	No	Yes	No	Yes	No	No	No	Yes	No	No	No
Leicestershire Partnership NHS Trust - Site 3	Yes	No	No	Yes	No	No	No	Yes	No	Yes	No	No	No	Yes	No	No	No
Lincolnshire Partnership NHS Foundation Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Northamptonshire Healthcare NHS Foundation Trust	Yes	No	Yes	Yes	No	No	No	No	No	No	No	No	No	No	No	No	Yes

Organisational audit key results Question numbers 3.1 to 3.1i (see pages13-14 for full questions and pages18-19 for national results)	3.1	3.1i																
	Does the facility have access to an integrated continence service?	If yes, does the service have: Director of integrated services	Lead of integrated services	Continence nurse specialists	Specialist continence physiotherapists	Specialist continence occupational therapists	Unable to find information from my local service	3.1ii If yes, does this service have designated referral pathways with Gynaecology (including Urogynaecology)	Colorectal surgery	Urology	Gastroenterology	Geriatric Medicine	Neurology	Community Continence Service	Via GP specialist consultant	None of the above	Unable to find information from my local service	
East Midlands Strategic Health Authority																		
Primary care services																		
Bassetlaw Primary Care Trust	Yes	No	No	Yes	No	No	No	Yes	No	Yes	No	No	No	No	No	No	No	No
NHS Lincolnshire (Community Health Service/Teaching)	Yes	No	Yes	Yes	No	No	No	Yes	No	Yes	No	No	Yes	Yes	Yes	No	No	No
NHS Nottingham City	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	No	No	Yes	No	No	No	No
NHS Nottinghamshire County - Mansfield Community Hospital	Yes	No	No	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No
East of England Strategic Health Authority																		
Acute care services																		
Basildon & Thurrock University Hospitals Foundation Trust	Yes	No	No	Yes	Yes	No	No	Yes	No	Yes	No	Yes	No	Yes	No	No	No	No
Bedford Hospital NHS Trust	Yes	Yes	Yes	Yes	Yes	No	No	Yes	No	Yes	No	No	No	Yes	No	No	No	No
Cambridge University Hospitals Foundation Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Colchester Hospital University NHS Foundation Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Luton & Dunstable Hospital NHS Foundation Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Mid Essex Hospitals Services NHS Trust - (St John's Hospital)	Yes	No	No	No	Yes	No	No	Yes	No	Yes	No	No	No	No	No	No	No	No
Norfolk & Norwich University Hospital NHS Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Peterborough & Stamford Hospitals NHS Foundation Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
South Essex Partnership University NHS Foundation Trust	Yes	No	No	Yes	Yes	No	No	Yes	No	Yes	No	No	No	Yes	Yes	No	No	No
The Ipswich Hospital NHS Trust	Yes	No	No	No	Yes	No	No	No	No	No	No	No	No	No	No	Yes	No	No
The Queen Elizabeth Hospital King's Lynn NHS Trust	Yes	Yes	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
West Hertfordshire Hospitals NHS Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Mental health services																		
Cambridgeshire and Peterborough NHS Foundation Trust	Yes	No	No	Yes	No	No	No	No	No	Yes	No	No	No	Yes	No	No	No	No
Hertfordshire Partnership NHS Foundation Trust	Yes	No	No	No	No	No	Yes	No	No	No	No	No	No	Yes	No	No	No	No
Norfolk and Waveney Mental Health NHS Foundation Trust	Yes	No	No	No	No	No	Yes	No	No	No	No	No	No	No	No	No	No	Yes

Organisational audit key results Question numbers 3.1 to 3.1i (see pages13-14 for full questions and pages18-19 for national results)	3.1	3.1i	Lead of integrated services	Continence nurse specialists	Specialist continence physiotherapists	Specialist continence occupational therapists	Unable to find information from my local service	3.1ii	Colorectal surgery	Urology	Gastroenterology	Geriatric Medicine	Neurology	Community Continence Service	Via GP specialist consultant	None of the above	Unable to find information from my local service
	Does the facility have access to an integrated continence service?	If yes, does the service have: Director of integrated services						If yes, does this service have designated referral pathways with Gynaecology (including Urogynaecology)									
East of England Strategic Health Authority																	
Primary care services																	
Cambridgeshire Primary Care Trust (Community Services)	Yes	No	No	Yes	Yes	No	No	No	No	No	No	No	No	No	No	No	Yes
Hertfordshire Community Healthcare Services - East & North Hertfordshire Primary Care Trust	Yes	No	No	Yes	No	No	No	No	No	No	No	No	No	Yes	No	No	No
NHS Bedfordshire	Yes	No	No	Yes	No	No	No	Yes	No	Yes	No	Yes	No	Yes	No	No	No
NHS Mid Essex	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NHS North East Essex	Yes	No	Yes	Yes	No	No	No	Yes	No	Yes	No	No	No	Yes	No	No	No
NHS South West Essex (Commissioning)	Yes	No	No	Yes	Yes	No	No	Yes	No	Yes	No	No	No	Yes	No	No	No
NHS South West Essex Community Services (Provider)	Yes	No	No	Yes	Yes	No	No	No	No	No	No	No	No	Yes	Yes	No	No
NHS West Essex	Yes	No	No	Yes	No	No	No	Yes	No	Yes	No	No	No	Yes	No	No	No
Peterborough Community Services	Yes	No	No	Yes	Yes	No	No	Yes	No	Yes	No	No	Yes	No	No	No	No
South East Essex Primary Care Trust	Yes	No	No	Yes	Yes	No	No	No	No	No	No	No	No	Yes	Yes	No	No
Islands																	
States of Guernsey Health and Social Services Department	Yes	No	Yes	Yes	Yes	No	No	Yes	No	Yes	No	No	No	Yes	No	No	No
States of Jersey Health & Social Services	Yes	Yes	Yes	Yes	Yes	No	No	Yes	No	Yes	No	No	No	Yes	No	No	No
London Strategic Health Authority																	
Acute care services																	
Barking Havering and Redbridge NHS Trust	Yes	No	Yes	Yes	Yes	No	No	Yes	No	Yes	No	Yes	No	No	No	No	No
Barnet & Chase Farm Hospitals NHS trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Barts and the London NHS Trust	Yes	No	Yes	Yes	Yes	No	No	Yes	No	Yes	No	Yes	Yes	Yes	Yes	No	No
Ealing Hospital NHS Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Organisational audit key results Question numbers 3.1 to 3.1i (see pages13-14 for full questions and pages18-19 for national results)	3.1 Does the facility have access to an integrated continence service?	3.1i If yes, does the service have: Director of integrated services	Lead of integrated services	Continence nurse specialists	Specialist continence physiotherapists	Specialist continence occupational therapists	Unable to find information from my local service	Unable to find information from my local service	Colorectal surgery	Urology	Gastroenterology	Geriatric Medicine	Neurology	Community Continence Service	Via GP specialist consultant	None of the above	Unable to find information from my local service
	London Strategic Health Authority																
Acute care services																	
Epsom & St Helier University Hospitals NHS Trust	Yes	No	Yes	Yes	Yes	No	No	No	Yes	Yes	No	No	No	Yes	No	No	No
Guy's & St. Thomas' NHS Foundation Trust	Yes	No	No	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
Hillingdon Hospital NHS Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Homerton University Hospital NHS Foundation Trust	Yes	No	No	Yes	Yes	Yes	No	Yes	Yes	No	No	Yes	No	Yes	No	No	No
Imperial College Healthcare NHS Trust	Yes	Yes	No	Yes	Yes	No	No	Yes	Yes	No	No	Yes	No	Yes	No	No	No
Kings College Hospital NHS Foundation Trust	Yes	No	Yes	Yes	Yes	No	No	Yes	No	Yes	No	Yes	Yes	Yes	No	No	No
Kingston Hospital NHS Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Mayday Healthcare NHS Trust	Yes	No	Yes	Yes	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No
Newham University Hospital NHS Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
North Middlesex Hospital	Yes	No	No	Yes	No	No	No	No	No	No	No	No	No	Yes	No	No	No
Royal Free Hampstead NHS Trust (Royal Free Hospital)	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	No	Yes	No	No	No	No
South London Healthcare Trust - Queen Elizabeth Hospital	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
South London Healthcare Trust - Queen Mary's Sidcup	Yes	No	No	Yes	No	No	No	Yes	No	Yes	No	Yes	No	Yes	No	No	No
St George's Healthcare NHS Trust	Yes	No	No	Yes	Yes	No	No	Yes	Yes	Yes	No	No	No	No	No	No	No
The Lewisham Hospital NHS Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
The North West London Hospitals NHS Trust - (Central Middlesex Site)	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
The North West London Hospitals NHS Trust - (Northwick Park & St Marks)	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
University College London Hospital	Yes	No	No	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
West Middlesex University Hospitals NHS Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Whipps Cross University Hospital NHS Trust	Yes	No	No	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	No	Yes	No	No	No

Organisational audit key results Question numbers 3.1 to 3.1i (see pages13-14 for full questions and pages18-19 for national results)	3.1 Does the facility have access to an integrated continence service?	3.1i If yes, does the service have: Director of integrated services	Lead of integrated services	Continence nurse specialists	Specialist continence physiotherapists	Specialist continence occupational therapists	Unable to find information from my local service	3.1ii If yes, does this service have designated referral pathways with Gynaecology (including Urogynaecology)	Colorectal surgery	Urology	Gastroenterology	Geriatric Medicine	Neurology	Community Continence Service	Via GP specialist consultant	None of the above	Unable to find information from my local service
	London Strategic Health Authority																
Mental health services																	
Camden & Islington NHS Foundation Trust	Yes	No	No	Yes	Yes	No	No	Yes	No	Yes	Yes	Yes	Yes	Yes	No	No	No
Central & North West London NHS Foundation Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
North East London NHS Foundation Trust	Yes	No	No	No	No	Yes	No	No	No	No	No	Yes	Yes	Yes	Yes	No	No
Oxleas NHS Foundation Trust	Yes	Yes	Yes	Yes	No	No	No	Yes	No	Yes	No	No	No	Yes	Yes	No	No
South London & Maudsley NHS Foundation Trust	Yes	No	Yes	Yes	Yes	No	No	Yes	No	Yes	No	Yes	Yes	Yes	Yes	No	No
West London Mental Health NHS Trust	Yes	No	Yes	No	Yes	No	No	No	No	Yes	No	Yes	Yes	No	No	No	No
Primary care services																	
Bromley Primary Care Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Camden Primary Care Trust Provider Services	Yes	No	Yes	Yes	No	No	No	No	No	Yes	No	Yes	No	Yes	No	No	No
Hounslow Community Healthcare	Yes	No	No	Yes	Yes	No	No	No	No	No	No	No	No	Yes	Yes	No	No
Lambeth Primary Care Trust	Yes	No	No	Yes	No	No	No	Yes	Yes	Yes	No	Yes	No	Yes	No	No	No
Lewisham Primary Care Trust	Yes	No	Yes	Yes	Yes	Yes	No	No	No	No	No	No	No	No	No	Yes	No
NHS Brent (Brent Community Services)	Yes	No	No	Yes	No	No	No	No	No	Yes	No	No	No	Yes	No	No	No
NHS Enfield	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NHS Greenwich (Greenwich Community Health Services)	Yes	No	Yes	Yes	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No
NHS Islington	Yes	No	No	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No
NHS Newham	Yes	No	No	Yes	Yes	No	No	Yes	Yes	Yes	No	No	No	Yes	Yes	No	No
NHS Richmond	Yes	No	No	Yes	Yes	No	No	Yes	Yes	Yes	No	No	No	Yes	No	No	No
NHS Southwark	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Outer North East London Community Service (Havering)	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Outer North East London Community Service (Redbridge)	Yes	No	Yes	Yes	No	No	No	Yes	No	Yes	No	No	No	Yes	Yes	No	No

Organisational audit key results Question numbers 3.1 to 3.1i (see pages13-14 for full questions and pages18-19 for national results)	3.1 Does the facility have access to an integrated continence service?	3.1.1i Yes, does the service have: Director of integrated services	Lead of integrated services	Continence nurse specialists	Specialist continence physiotherapists	Specialist continence occupational therapists	Unable to find information from my local service	3.1.1ii If yes, does this service have designated referral pathways with Gynaecology (including Urogynaecology)	Colorectal surgery	Urology	Gastroenterology	Geriatric Medicine	Neurology	Community Continence Service	Via GP specialist consultant	None of the above	Unable to find information from my local service
	London Strategic Health Authority																
Primary care services																	
Outer North East London Community Service (Waltham Forest)	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Sutton & Merton Primary Care Trust	Yes	No	No	Yes	Yes	No	No	No	No	No	No	No	No	No	Yes	No	No
Tower Hamlets Community Health	Yes	No	No	Yes	No	No	No	Yes	No	Yes	No	Yes	No	Yes	No	No	No
North East Strategic Health Authority																	
Acute care services																	
City Hospitals Sunderland NHS Foundation Trust	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No	No	Yes	Yes	No	No	No
County Durham & Darlington NHS Foundation Trust - Darlington Memorial Hospital	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
County Durham & Darlington NHS Foundation Trust - University Hospital of North Durham	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Gateshead Health NHS Foundation Trust	Yes	Yes	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
North Tees & Hartlepool NHS Trust - University Hospital of Hartlepool	Yes	No	Yes	Yes	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
North Tees & Hartlepool NHS Trust - University Hospital of North Tees	Yes	No	Yes	Yes	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
Northumbria Healthcare NHS Foundation Trust - Hexham General Hospital	Yes	Yes	No	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	No	Yes	No	No	No
Northumbria Healthcare NHS Foundation Trust - North Tyneside General	Yes	Yes	No	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	No	Yes	No	No	No
Northumbria Healthcare NHS Foundation Trust - Wansbeck General Hospital	Yes	Yes	No	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	No	Yes	No	No	No
South Tees Hospitals NHS Trust	Yes	No	No	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No
South Tyneside Foundation Trust	Yes	Yes	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
The Newcastle upon Tyne Hospitals NHS Foundation Trust	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No

Organisational audit key results Question numbers 3.1 to 3.1i (see pages13-14 for full questions and pages18-19 for national results)	3.1 Does the facility have access to an integrated continence service?	3.1i If yes, does the service have: Director of integrated services	Lead of integrated services	Continence nurse specialists	Specialist continence physiotherapists	Specialist continence occupational therapists	Unable to find information from my local service	If yes, does this service have designated referral pathways with Gynaecology	Colorectal surgery	Urology	Gastroenterology	Geriatric Medicine	Neurology	Community Continence Service	Via GP specialist consultant	None of the above	Unable to find information from my local service
	North East Strategic Health Authority																
Mental health services																	
Tees, Esk & Wear Valleys NHS Foundation Trust	Yes	No	No	Yes	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No
Primary care services																	
Newcastle Primary Care Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NHS Darlington	Yes	Yes	Yes	Yes	Yes	No	No	Yes	No	Yes	No	No	Yes	Yes	No	No	No
NHS Hartlepool	Yes	No	No	Yes	No	No	No	Yes	Yes	Yes	No	No	Yes	No	No	No	No
NHS Middlesbrough	Yes	No	Yes	Yes	Yes	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	No	No
NHS North of Tyne - North Tyneside Primary Care Trust	Yes	No	No	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
NHS South of Tyne & Wear - Gateshead Primary Care Trust	Yes	No	No	Yes	No	No	No	Yes	Yes	Yes	No	Yes	No	Yes	No	No	No
NHS South of Tyne & Wear - South Tyneside Primary Care Trust	Yes	Yes	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
NHS South of Tyne & Wear - Sunderland Teaching Primary Care Trust	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No	No	Yes	Yes	No	No	No
NHS Stockton-on-Tees	Yes	No	No	Yes	No	No	No	Yes	Yes	No	No	No	Yes	No	No	No	No
Redcar & Cleveland Primary Care Trust	Yes	No	Yes	Yes	Yes	Yes	No	Yes	No	Yes	No	Yes	Yes	Yes	No	No	No
North West Strategic Health Authority																	
Acute care services																	
Aintree University Hospitals NHS Foundation Trust	Yes	No	No	Yes	No	No	No	Yes	Yes	Yes	Yes	No	No	Yes	No	No	No
Blackpool Fylde & Wyre NHS Foundation Trust	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	Yes	Yes	Yes	No	Yes	No	No	No
Central Manchester University Hospitals NHS Foundation Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
East Cheshire NHS Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
East Lancashire Hospitals Trust - Royal Blackburn Hospital	Yes	No	Yes	Yes	Yes	No	No	Yes	No	Yes	No	No	No	Yes	No	No	No
Mid Cheshire Hospitals NHS Foundation Trust	Yes	No	No	Yes	No	No	No	No	No	No	No	No	No	No	No	No	Yes
North Cumbria University Hospitals - Cumberland Infirmary	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Organisational audit key results Question numbers 3.1 to 3.1i (see pages13-14 for full questions and pages18-19 for national results)	3.1 Does the facility have access to an integrated continence service?	3.1i If yes, does the service have: Director of integrated services	Lead of integrated services	Continence nurse specialists	Specialist continence physiotherapists	Specialist continence occupational therapists	Unable to find information from my local service	Unable to find information from my local service	Unable to find information from my local service	Colorectal surgery	Urology	Gastroenterology	Geriatric Medicine	Neurology	Community Continence Service	Via GP specialist consultant	None of the above	Unable to find information from my local service
North West Strategic Health Authority																		
Acute care services																		
North Cumbria University Hospitals - West Cumberland Hospital	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Pennine Acute Hospitals NHS Trust - Fairfield General Hospital	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Pennine Acute Hospitals NHS Trust - North Manchester General Hospital	Yes	No	No	Yes	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No
Pennine Acute Hospitals NHS Trust - Rochdale Infirmary	Yes	No	No	Yes	Yes	No	No	Yes	Yes	Yes	Yes	No	Yes	No	No	No	No	No
Pennine Acute Hospitals NHS Trust - The Royal Oldham Hospital	Yes	No	No	Yes	Yes	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	No	No	No	No
Royal Bolton Hospital NHS Foundation Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Salford Royal NHS Foundation Trust	Yes	No	No	Yes	Yes	No	No	Yes	Yes	Yes	Yes	No	No	Yes	No	No	No	No
Southport and Ormskirk Hospitals NHS Trust	Yes	No	No	Yes	Yes	No	No	Yes	Yes	Yes	No	No	No	No	No	No	No	No
St Helens and Knowsley Teaching Hospital	Yes	No	Yes	No	Yes	Yes	No	Yes	No	Yes	No	Yes	No	Yes	Yes	No	No	No
Stockport NHS Foundation Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Tameside Hospital NHS Foundation Trust	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
The Countess of Chester Hospital NHS Foundation Trust	Yes	No	No	Yes	Yes	No	No	Yes	No	Yes	No	No	No	Yes	No	No	No	No
The Royal Liverpool & Broadgreen University Hospital NHS Trust	Yes	No	No	Yes	No	No	No	No	No	No	No	No	No	Yes	No	No	No	No
Trafford Healthcare NHS Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
University Hospital of South Manchester NHS Foundation Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
University Hospitals of Morecambe Bay NHS Trust	Yes	No	No	Yes	Yes	No	No	Yes	No	No	No	Yes	No	No	No	No	No	No
Warrington and Halton Hospitals NHS Foundation	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Wirral University Teaching Hospital NHS Foundation Trust	Yes	No	No	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	No	Yes	No	No	No	No
Wrightington, Wigan & Leigh NHS Foundation Trust	Yes	No	No	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No

Organisational audit key results Question numbers 3.1 to 3.1i (see pages13-14 for full questions and pages18-19 for national results)	3.1 Does the facility have access to an integrated continence service?	3.1i If yes, does the service have: Director of integrated services	Lead of integrated services	Continence nurse specialists	Specialist continence physiotherapists	Specialist continence occupational therapists	Unable to find information from my local service	3.1ii If yes, does this service have designated referral pathways with Gynaecology (including Urogynaecology)	Colorectal surgery	Urology	Gastroenterology	Geriatric Medicine	Neurology	Community Continence Service	Via GP specialist consultant	None of the above	Unable to find information from my local service
	North West Strategic Health Authority																
<i>Mental health services</i>																	
Cumbria Partnership NHS Foundation Trust	Yes	No	No	Yes	No	No	No	Yes	Yes	Yes	No	No	No	No	No	No	No
Lancashire Care NHS Foundation Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Manchester Mental Health & Social Care Trust	Yes	No	No	No	No	No	Yes	No	No	No	No	No	No	No	No	No	Yes
Pennine Care NHS Foundation Trust	Yes	No	No	Yes	No	No	No	No	No	No	No	No	No	No	No	No	Yes
<i>Primary care services</i>																	
Ashton, Leigh & Wigan NHS Trust	Yes	No	No	Yes	Yes	No	No	Yes	Yes	Yes	Yes	No	No	Yes	No	No	No
Central & Eastern Cheshire Primary Care Trust - Cheshire East Community Health	Yes	No	Yes	Yes	No	No	No	No	No	Yes	No	No	No	Yes	No	No	No
East Lancashire Primary Care Trust	Yes	No	No	Yes	Yes	No	No	Yes	Yes	Yes	No	No	No	Yes	No	No	No
Knowsley Primary Care Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Liverpool Primary Care Trust - Provider Services	Yes	No	No	Yes	No	No	No	Yes	No	Yes	No	No	No	Yes	No	No	No
NHS Blackburn with Darwen	Yes	No	No	Yes	Yes	No	No	Yes	Yes	Yes	No	No	No	Yes	No	No	No
NHS Bolton	Yes	No	No	Yes	Yes	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	No	No	No
NHS Manchester	Yes	No	No	Yes	Yes	No	No	Yes	No	Yes	No	No	No	No	No	No	No
NHS Warrington - Community Services Unit	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-NHS Western Cheshire - Community Care	Yes	No	Yes	Yes	Yes	No	No	Yes	No	No	No	No	No	Yes	No	No	No
NHS Western Cheshire - Ellesmere Port Hospital	Yes	No	No	Yes	Yes	No	No	Yes	No	No	No	No	No	Yes	No	No	No
NHS Wirral	Yes	No	Yes	Yes	Yes	No	No	Yes	No	Yes	No	No	No	Yes	No	No	No
Oldham Primary Care Trust (Oldham Community Health Services)	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Salford Primary Care Trust	Yes	No	No	Yes	Yes	No	No	Yes	Yes	Yes	No	No	No	Yes	No	No	No
Stockport Primary Care Trust (NHS Stockport)	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Organisational audit key results Question numbers 3.1 to 3.1i (see pages13-14 for full questions and pages18-19 for national results)	3.1 Does the facility have access to an integrated continence service?	3.1i If yes, does the service have: Director of integrated services	Lead of integrated services	Continence nurse specialists	Specialist continence physiotherapists	Specialist continence occupational therapists	Unable to find information from my local service	Unable to find information from my local service	Unable to find information from my local service	Colorectal surgery	Urology	Gastroenterology	Geriatric Medicine	Neurology	Community Continence Service	Via GP specialist consultant	None of the above	Unable to find information from my local service
	Yes	No	No	Yes	Yes	No	No	Yes	Yes	Yes	Yes	No	No	No	No	No	No	No
Northern Ireland																		
Belfast Health & Social Care Trust - Belfast City Hospital	Yes	No	No	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
Belfast Health & Social Care Trust - North & West Belfast	Yes	No	No	Yes	Yes	No	No	Yes	Yes	Yes	No	No	No	No	No	No	No	No
Belfast Health & Social Care Trust - South & East Belfast	Yes	No	No	Yes	Yes	No	No	No	No	Yes	No	No	No	No	No	Yes	No	No
Northern Health and Social Care Trust	Yes	No	No	Yes	Yes	No	No	Yes	No	No	No	No	No	No	No	No	No	No
Western Health & Social Care Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
South Central Strategic Health Authority																		
Acute care services																		
Buckinghamshire Hospitals NHS Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Heatherwood & Wexham Park Hospitals NHS Foundation Trust	Yes	No	No	Yes	Yes	No	No	No	No	Yes	No	No	No	No	No	No	No	No
Milton Keynes Hospital NHS Foundation Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Oxford Radcliffe Hospitals NHS Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Portsmouth Hospitals NHS Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Royal Berkshire NHS Foundation Trust	Yes	No	No	Yes	No	No	No	Yes	No	No	No	No	No	No	No	Yes	No	No
Southampton University Hospitals NHS Trust	Yes	No	No	Yes	Yes	No	No	Yes	Yes	Yes	No	No	Yes	Yes	No	No	No	No
Winchester & Eastleigh Healthcare NHS Trust	Yes	No	Yes	Yes	Yes	No	No	Yes	No	Yes	No	No	No	No	No	No	No	No
Mental health services																		
Hampshire Partnership NHS Foundation Trust	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No
Primary care services																		
Hampshire Community Health Care	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Isle of Wight NHS Primary Care Trust	Yes	No	No	Yes	Yes	No	No	Yes	No	Yes	No	No	No	Yes	No	No	No	No
Milton Keynes Community Health Services	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NHS Berkshire West	Yes	No	No	Yes	No	No	No	Yes	Yes	Yes	No	No	No	Yes	Yes	No	No	No
Oxfordshire Primary Care Trust	Yes	No	No	Yes	Yes	No	No	Yes	No	Yes	No	No	No	Yes	No	No	No	No
Southampton City Primary Care Trust	Yes	No	Yes	Yes	No	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes	No	No	No

Organisational audit key results Question numbers 3.1 to 3.1i (see pages13-14 for full questions and pages18-19 for national results)	3.1 Does the facility have access to an integrated continence service?	3.1i If yes, does the service have: Director of integrated services	Lead of integrated services	Continence nurse specialists	Specialist continence physiotherapists	Specialist continence occupational therapists	Unable to find information from my local service	3.1ii If yes, does this service have designated referral pathways with Gynaecology (Specialist Unit/Consultant)	Colorectal surgery	Urology	Gastroenterology	Geriatric Medicine	Neurology	Community Continence Service	Via GP specialist consultant	None of the above	Unable to find information from my local service
	South East Coast Strategic Health Authority																
Acute care services																	
Ashford & St Peter's Hospitals NHS Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Brighton & Sussex University Hospitals NHS Trust - Princess Royal Hospital	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Brighton & Sussex University Hospitals NHS Trust - Royal Sussex Hospital	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
East Sussex Hospitals NHS Trust - Conquest Hospital	Yes	No	No	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No
East Sussex Hospitals NHS Trust - Eastbourne District General	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Frimley Park Hospital NHS Foundation Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Maidstone & Tunbridge Wells NHS Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Medway NHS Foundation Trust	Yes	No	Yes	Yes	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No
Queen Victoria Hospital NHS Foundation Trust	Yes	No	No	Yes	No	No	No	No	No	No	No	Yes	No	No	No	No	No
Royal Surrey County Hospital NHS Trust	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
Surrey & Sussex Healthcare NHS Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-Western Sussex Hospitals NHS Trust - St Richards Hospital	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Western Sussex NHS Trust - Worthing & Southlands Site	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Mental health services																	
Surrey and Borders Partnership NHS Foundation Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Primary care services																	
NHS Eastern & Coastal Kent Community Hospital	Yes	Yes	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
NHS Eastern & Coastal Kent Community Services	Yes	Yes	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	No	No	No
NHS Surrey	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	No	No	No	No	Yes	No	No	No
South Downs Health NHS Trust	Yes	No	No	Yes	Yes	No	No	Yes	No	Yes	No	No	No	Yes	No	No	No

Organisational audit key results Question numbers 3.1 to 3.1i (see pages13-14 for full questions and pages18-19 for national results)	3.1 Does the facility have access to an integrated continence service?	3.1i If yes, does the service have: Director of integrated services	Lead of integrated services	Continence nurse specialists	Specialist continence physiotherapists	Specialist continence occupational therapists	Unable to find information from my local service	3.1ii If yes, does this service have designated referral pathways with Gynaecology (including Urogynaecology)	Colorectal surgery	Urology	Gastroenterology	Geriatric Medicine	Neurology	Community Continence Service	Via GP specialist consultant	None of the above	Unable to find information from my local service
	South West Strategic Health Authority																
Acute care services																	
Dorset County Hospital NHS Foundation Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-North Bristol NHS Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Northern Devon Healthcare NHS Trust	Yes	No	Yes	Yes	Yes	No	No	Yes	No	No	No	No	No	No	No	No	No
Plymouth Hospitals NHS Trust - Derriford Hospital	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Poole Hospital NHS Foundation Trust	Yes	Yes	No	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Royal Cornwall Hospitals NHS Trust	Yes	No	Yes	Yes	Yes	No	No	Yes	No	No	No	Yes	No	Yes	No	No	No
Royal Devon & Exeter NHS Foundation Trust	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No	Yes	No	Yes	No	No	No
Royal United Hospital Bath NHS Trust	Yes	No	No	Yes	Yes	No	No	Yes	No	Yes	No	No	Yes	Yes	No	No	No
Salisbury Foundation NHS Trust	Yes	No	No	Yes	No	No	No	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No
South Devon Healthcare NHS Foundation Trust	Yes	No	No	Yes	No	No	No	No	No	No	No	No	No	No	No	No	Yes
Taunton & Somerset Foundation NHS Trust	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No
The Great Western Hospitals NHS Foundation Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
University Hospital Bristol NHS Foundation Trust	Yes	No	No	No	No	No	Yes	Yes	Yes	Yes	No	No	No	Yes	No	No	No
Yeovil District Hospitals NHS Foundation Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Mental health services																	
Cornwall Partnership NHS Trust	Yes	No	No	Yes	Yes	No	No	Yes	No	No	No	No	No	Yes	No	No	No
Somerset Partnership NHS Foundation Trust	Yes	No	Yes	Yes	No	No	No	No	No	No	No	No	No	Yes	No	No	No
Primary care services																	
Bournemouth & Poole Community Health Services	Yes	Yes	No	No	No	No	No	Yes	No	Yes	Yes	Yes	Yes	Yes	No	No	No
Devon Primary Care Trust	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No	Yes	Yes	Yes	No	No	No
Dorset Primary Care Trust	Yes	No	Yes	Yes	Yes	No	No	Yes	No	Yes	No	No	No	Yes	No	No	No

Organisational audit key results Question numbers 3.1 to 3.1i (see pages13-14 for full questions and pages18-19 for national results)	3.1 Does the facility have access to an integrated continence service?		Lead of integrated services	Continence nurse specialists	Specialist continence physiotherapists	Specialist continence occupational therapists	Unable to find information from my local service	3.1ii If yes, does this service have designated referral pathways with Gynaecology (including Urogynaecology)	Colorectal surgery	Urology	Gastroenterology	Geriatric Medicine	Neurology	Community Continence Service	Via GP specialist consultant	None of the above	Unable to find information from my local service
	3.1i If yes, does the service have: Director of integrated services																
South West Strategic Health Authority																	
Primary care services																	
NHS Cornwall & Isles of Scilly Community Health Services	Yes	No	Yes	Yes	Yes	No	No	Yes	No	No	No	No	No	Yes	No	No	No
NHS Cornwall & Isles of Scilly Community Health Services - Cambourne/Redruth Community Hospital	Yes	No	Yes	Yes	Yes	No	No	Yes	No	No	No	No	No	Yes	No	No	No
NHS Cornwall & Isles of Scilly Community Health Services - Falmouth Community Hospital	Yes	Yes	Yes	Yes	Yes	No	No	Yes	No	No	No	No	No	Yes	No	No	No
NHS Gloucestershire	Yes	No	No	Yes	No	No	No	No	No	Yes	No	No	No	Yes	No	No	No
NHS Wiltshire	Yes	No	No	Yes	No	No	No	Yes	No	Yes	No	No	No	Yes	No	No	No
Plymouth Teaching Primary Care Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Plymouth Teaching Primary Care Trust - Site 2	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Somerset Primary Care Trust (Community Health)	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Swindon Primary Care Trust	Yes	No	No	Yes	Yes	No	No	Yes	No	Yes	No	No	No	Yes	No	No	No
Torbay Care Trust	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No	No	No	Yes	No	No	No
Wales																	
Abertawe Bro Morgannwg University Health Board - Morriston Hospital	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Abertawe Bro Morgannwg University Health Board - Neath Port Talbot Hospital	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Abertawe Bro Morgannwg University Health Board - Princess of Wales Hospital	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Abertawe Bro Morgannwg University Health Board - Singleton Hospital	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Aneurin Bevan Health Board (Gwent Healthcare NHS Trust)	Yes	Yes	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No
Betsi Cadwaladr University Local Health (previously North Wales Health Board)	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Cardiff & Vale University Health Board	Yes	Yes	No	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No
Cwm Taf Health Board - Prince Charles Hospital	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	Yes	No	No	Yes	Yes	No	No	No

Organisational audit key results Question numbers 3.1 to 3.1i (see pages13-14 for full questions and pages18-19 for national results)	3.1 Does the facility have access to an integrated continence service?		Lead of integrated services	Continence nurse specialists	Specialist continence physiotherapists	Specialist continence occupational therapists	Unable to find information from my local service	3.1ii If yes, does this service have designated referral pathways with Gynaecology (including Urogynaecology)	Colorectal surgery	Urology	Gastroenterology	Geriatric Medicine	Neurology	Community Continence Service	Via GP specialist consultant	None of the above	Unable to find information from my local service
	3.1i If yes, does the service have: Director of integrated services																
Wales																	
Cwm Taf Health Board - Royal Glamorgan	Yes	No	Yes	Yes	Yes	No	No	Yes	No	Yes	No	No	No	Yes	No	No	No
Hywel Dda Health Board (Carmarthenshire Local Health Board)	Yes	No	No	Yes	Yes	No	No	No	No	No	No	No	No	Yes	No	No	No
Hywel Dda Health Board - Prince Philip Hospital & WWG	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Hywel Dda health Board (Pembrokeshire Local Health Board)	Yes	No	No	Yes	No	No	No	No	No	Yes	No	No	No	Yes	No	No	No
West Midlands Strategic Health Authority																	
Acute care services																	
Birmingham Women's NHS Foundation Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Burton Hospitals NHS Foundation Trust	Yes	No	Yes	Yes	Yes	No	No	Yes	No	Yes	No	No	No	Yes	No	No	No
Dudley Group of Hospitals Foundation Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
George Eliot Hospital NHS Trust	Yes	No	No	Yes	No	No	No	Yes	Yes	Yes	No	No	Yes	Yes	No	No	No
Heart of England NHS Foundation Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Hereford Hospitals NHS Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Mid Staffordshire NHS Foundation Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Royal Wolverhampton NHS Trust	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No	Yes	No	No	No	No	No
Sandwell & West Birmingham NHS Trust - City Site	Yes	No	No	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No
Sandwell & West Birmingham NHS Trust - Sandwell Site	Yes	No	No	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No
Shrewsbury & Telford Hospitals NHS Trust - Princess Royal Hospital	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Shrewsbury & Telford Hospitals NHS Trust - Royal Shrewsbury Hospital	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
University Hospital Coventry & Warwickshire NHS	Yes	No	No	Yes	Yes	No	No	Yes	No	Yes	No	No	No	No	No	No	No
University Hospital of North Staffordshire NHS Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
University Hospitals Birmingham NHS Foundation Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Organisational audit key results Question numbers 3.1 to 3.1i (see pages13-14 for full questions and pages18-19 for national results)	3.1 Does the facility have access to an integrated continence service?		Lead of integrated services	Continence nurse specialists	Specialist continence physiotherapists	Specialist continence occupational therapists	Unable to find information from my local service	3.1ii If yes, does this service have designated referral pathways with Gynaecology (including Urogynaecology)	Colorectal surgery	Urology	Gastroenterology	Geriatric Medicine	Neurology	Community Continence Service	Via GP specialist consultant	None of the above	Unable to find information from my local service
	Yes	No															
West Midlands Strategic Health Authority																	
Acute care services																	
Walsall NHS Trust	Yes	No	Yes	Yes	Yes	No	No	Yes	No	Yes	No	No	No	Yes	No	No	No
Worcestershire Acute Hospitals NHS Trust	Yes	No	No	No	Yes	No	No	Yes	No	Yes	No	No	No	No	No	No	No
Mental health services																	
Coventry & Warwickshire NHS Partnership Trust	Yes	No	Yes	Yes	Yes	No	No	No	No	No	No	No	No	No	No	No	Yes
South Staffordshire & Shropshire Healthcare NHS Foundation - Shropshire	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
South Staffordshire & Shropshire Healthcare NHS Foundation - South Staffs	Yes	No	No	Yes	No	No	No	No	No	No	No	No	No	Yes	Yes	No	No
Sandwell Mental Health and Social Care NHS Foundation Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Primary care services																	
Birmingham East & North Primary Care Trust	Yes	No	No	Yes	No	No	No	Yes	No	Yes	No	No	No	No	No	No	No
Dudley Primary Care Trust	Yes	No	No	Yes	Yes	No	No	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	No	No
NHS Telford and Wrekin	Yes	No	No	Yes	Yes	No	No	No	No	No	No	No	No	No	No	No	Yes
NHS Walsall Community Health	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NHS Warwickshire	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Sandwell Primary Care Trust	Yes	No	No	Yes	Yes	No	No	Yes	No	Yes	No	No	No	Yes	No	No	No
Solihull NHS Care Trust	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No	Yes	Yes	Yes	No	No	No
South Birmingham Primary Care Trust	Yes	No	Yes	Yes	No	No	No	Yes	No	Yes	No	No	No	Yes	No	No	No
South Staffordshire Primary Care Trust	Yes	No	No	Yes	Yes	No	No	No	No	No	No	No	No	Yes	No	No	No
Worcestershire Primary Care Trust	Yes	No	No	Yes	Yes	No	No	Yes	No	No	No	No	No	Yes	No	No	No

Organisational audit key results Question numbers 3.1 to 3.1i (see pages13-14 for full questions and pages18-19 for national results)	3.1	3.1i																	
	Does the facility have access to an integrated continence service?	If yes, does the service have: Director of integrated services	Lead of integrated services	Continence nurse specialists	Specialist continence physiotherapists	Specialist continence occupational therapists	Unable to find information from my local service	3.1ii If yes, does this service have designated referral pathways with Gynaecology (including Urogynaecology)	Colorectal surgery	Urology	Gastroenterology	Geriatric Medicine	Neurology	Community Continence Service	Via GP specialist consultant	None of the above	Unable to find information from my local service		
Yorkshire & the Humber Strategic Health Authority																			
Acute care services																			
Airedale NHS Trust	Yes	No	Yes	Yes	Yes	No	No	Yes	No	Yes	No	No	No	Yes	No	No	No	No	No
Barnsley Hospital NHS Foundation Trust	Yes	No	No	Yes	Yes	No	No	No	No	No	No	Yes	No	Yes	No	No	No	No	No
Bradford Teaching Hospitals NHS Foundation Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Calderdale and Huddersfield NHS Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Doncaster & Bassetlaw Hospital NHS Foundation Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Harrogate & District NHS Foundation Trust	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No	No	No	Yes	No	No	No	No	No
Hull & East Yorkshire Hospitals NHS Trust	Yes	No	Yes	Yes	No	No	No	Yes	No	Yes	No	No	No	No	No	No	No	No	No
Leeds Teaching Hospitals NHS Trust	Yes	No	Yes	Yes	No	No	No	Yes	Yes	Yes	No	Yes	Yes	Yes	No	No	No	No	No
Mid Yorkshire Hospital NHS Trust	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No	No	No	Yes	No	No	No	No	No
Northern Lincolnshire & Goole Hospitals NHS Trust - Diana, Princess of Wales Hospital, Grimsby site of	Yes	No	No	Yes	No	No	No	Yes	Yes	Yes	Yes	Yes	No	Yes	No	No	No	No	No
Northern Lincolnshire & Goole Hospitals NHS Trust - Scunthorpe & Goole Hospitals	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Scarborough & North East Yorkshire Healthcare NHS Trust	Yes	No	No	Yes	Yes	No	No	Yes	No	Yes	No	No	No	Yes	No	No	No	No	No
Sheffield Teaching Hospitals NHS Foundation Trust	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No	Yes	Yes	Yes	No	No	No	No	No
The Rotherham NHS Foundation Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
York Hospitals NHS Foundation Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Mental health services																			
Bradford District Care Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
North East Lincolnshire Care Trust Plus	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Rotherham Doncaster and South Humber Mental Health NHS Foundation Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Organisational audit key results Question numbers 3.1 to 3.1i (see pages13-14 for full questions and pages18-19 for national results)	3.1 Does the facility have access to an integrated continence service?	3.1i If yes, does the service have: Director of integrated services	Lead of integrated services	Continence nurse specialists	Specialist continence physiotherapists	Specialist continence occupational therapists	Unable to find information from my local service	3.1ii If yes, does this service have designated referral pathways with Gynaecology (including Urogynaecology)	Colorectal surgery	Urology	Gastroenterology	Geriatric Medicine	Neurology	Community Continence Service	Via GP specialist consultant	None of the above	Unable to find information from my local service
Yorkshire & the Humber Strategic Health Authority																	
Primary care services																	
East Riding of Yorkshire Primary Care Trust	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NHS Barnsley	Yes	No	No	Yes	No	No	No	No	No	Yes	No	No	No	No	No	No	No
NHS Calderdale	Yes	No	Yes	Yes	No	No	No	Yes	No	Yes	No	No	No	No	No	No	No
NHS North Lincolnshire (Community Services)	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NHS Rotherham (community health services)	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
North Yorkshire & York Primary Care Trust	Yes	No	No	Yes	No	No	No	Yes	No	Yes	No	No	No	Yes	No	No	No
Sheffield Primary Care Trust	Yes	No	No	Yes	Yes	No	No	Yes	No	Yes	No	No	No	Yes	No	No	No
Wakefield District Community Healthcare Services for NHS Wakefield District	No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Training: Good practice in continence services (DH, 2000) Chapter 9. 9.3: Primary Care Trusts and NHS Trusts should develop and deliver in-service programmes of education and training to reflect contemporary practice and in conjunction with Higher Education Institutes (HEIs) to ensure that the curricular content of pre- and post registration training reflects continence service policy. NHS trusts should ensure that there are planned programmes of education and training.

These tables relate to the provision of specialist diagnostic services, the extent to which surgeons work as a team and the provision of training of healthcare workers. Question 3.2 is not applicable to mental health services.

Table H: Question numbers 3.2 to 4.1iii

Organisational audit key results Question numbers 3.2 to 4.1iii (see pages13-14 for full questions and pages18-19 for national results)	3.2 Do surgeons operating on people with urinary incontinence work as part of the multidisciplinary team?	3.3 Is there a designated clinical surgical lead for continence and prolapse surgery within the unit?	3.4 Does your local service have investigation and treatment facilities, which include access to:	Urodynamics	Urinary or gastrointestinal tract imaging	Anorectal physiology	None of these	Unable to find information from local service	4.1 Is there a structured programme of staff training on promoting continence for the facility?	4.11 If yes, does the programme include basic assessment? (i.e. all of these: history taking, urinalysis, rectal examination and frequency/volume charting)	4.1ii Does the service use any of the National Occupational Standards (Continenence) to guide the content of its training?	4.1 iii Does the service use any of the National Occupational Standards to develop work based competency packages?
East Midlands Strategic Health Authority												
Acute care services												
Chesterfield Royal Hospital	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
Derby Hospitals NHS Foundation Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Kettering General Hospital	No	Yes	-	Yes	Yes	No	No	No	No	-	-	-
Nottingham University Hospitals NHS Trust - City Hospital & Queens Medical Centre	No	No	-	Yes	Yes	No	No	No	Yes	Yes	NA	No
Sherwood Forest Hospitals	Yes	No	-	Yes	Yes	No	No	No	Yes	Yes	No	No
United Lincolnshire Hospitals Trust - Lincoln County Hospital	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	No	No
United Lincolnshire Hospitals Trust - Pilgrim Hospital	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
University Hospitals of Leicester NHS Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
Mental health services												
Derbyshire Mental Health Services NHS Trust	NA	No	-	No	Yes	No	No	No	No	-	-	-
Leicestershire Partnership NHS Trust - Site 1	NA	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Leicestershire Partnership NHS Trust - Site 2	NA	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Leicestershire Partnership NHS Trust - Site 3	NA	No	-	Yes	Yes	Yes	No	No	No	-	-	-
Lincolnshire Partnership NHS Foundation Trust	NA	Yes	-	No	No	No	No	Yes	No	-	-	-
Northamptonshire Healthcare NHS Foundation Trust	NA	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes

Organisational audit key results Question numbers 3.2 to 4.1iii (see pages13-14 for full questions and pages18-19 for national results)	3.2 Do surgeons operating on people with urinary incontinence work as part of the multidisciplinary team?	3.3 Is there a designated clinical surgical lead for continence and prolapse surgery within the unit?	3.4 Does your local service have investigation and treatment facilities, which include access to:	Urodynamics	Urinary or gastrointestinal tract imaging	Anorectal physiology	None of the above	Unable to find information from local service	4.1 Is there a structured programme of staff training on promoting continence for the facility?	4.1i If yes, does the programme include basic assessment? (i.e. all of these: history taking, urinalysis, rectal examination and frequency/volume charting)	4.1ii Does the service use any of the National Occupational Standards (Continence) to guide the content of its training?	4.1 iii Does the service use any of the National Occupational Standards to develop work based competency packages?
	East Midlands Strategic Health Authority											
Primary care services												
Bassetlaw Primary Care Trust	No	No	-	Yes	Yes	No	No	No	No	-	-	-
NHS Lincolnshire (Community Health Service/Teaching)	Yes	No	-	Yes	No	No	No	No	Yes	Yes	Yes	Yes
NHS Nottingham City	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
NHS Nottinghamshire County - Mansfield Community Hospital	Yes	Yes	-	Yes	Yes	No	No	No	No	-	-	-
East of England Strategic Health Authority												
Acute care services												
Basildon & Thurrock University Hospitals Foundation Trust	Yes	Yes	-	Yes	Yes	No	No	No	Yes	Yes	Yes	Yes
Bedford Hospital NHS Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	No	No
Cambridge University Hospitals Foundation Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
Colchester Hospital University NHS Foundation Trust	Yes	No	-	Yes	Yes	No	No	No	No	-	-	-
Luton & Dunstable Hospital NHS Foundation Trust	No	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Mid Essex Hospitals Services NHS Trust - (St John's Hospital)	Yes	Yes	-	Yes	Yes	No	No	No	No	-	-	-
Norfolk & Norwich University Hospital NHS Trust	No	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
Peterborough & Stamford Hospitals NHS Foundation Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
South Essex Partnership University NHS Foundation Trust	No	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
The Ipswich Hospital NHS Trust	Yes	Yes	-	Yes	Yes	No	No	No	No	-	-	-
The Queen Elizabeth Hospital King's Lynn NHS Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
West Hertfordshire Hospitals NHS Trust	Yes	Yes	-	Yes	Yes	No	No	No	Yes	Yes	Yes	Yes
Mental health services												
Cambridgeshire and Peterborough NHS Foundation Trust	NA	No	-	Yes	Yes	Yes	No	No	No	-	-	-
Hertfordshire Partnership NHS Foundation Trust	NA	No	-	No	No	No	No	Yes	Yes	Yes	Yes	Yes
Norfolk and Waveney Mental Health NHS Foundation Trust	NA	No	-	Yes	Yes	Yes	No	No	No	-	-	-

Organisational audit key results Question numbers 3.2 to 4.1iii (see pages13-14 for full questions and pages18-19 for national results)	3.2 Do surgeons operating on people with urinary incontinence work as part of the multidisciplinary team?	3.3 Is there a designated clinical surgical lead for continence and prolapse surgery within the unit?	3.4 Does your local service have investigation and treatment facilities, which include access to:	Urodynamics	Urinary or gastrointestinal tract imaging	Anorectal physiology	None of the above	Unable to find information from local service	4.1 Is there a structured programme of staff training on promoting continence for the facility?	4.1i If yes, does the programme include basic assessment? (i.e. all of these: history taking, urinalysis, rectal examination and frequency/volume charting)	4.1ii Does the service use any of the National Occupational Standards (Continence) to guide the content of its training?	4.1iii Does the service use any of the National Occupational Standards to develop work based competency packages?
East of England Strategic Health Authority												
Primary care services												
Cambridgeshire Primary Care Trust (Community Services)	No	Yes	-	Yes	Yes	No	No	No	Yes	Yes	NA	No
Hertfordshire Community Healthcare Services - East & North Hertfordshire Primary Care Trust	No	No	-	Yes	Yes	No	No	No	Yes	Yes	Yes	Yes
NHS Bedfordshire	No	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
NHS Mid Essex	Yes	No	-	Yes	Yes	No	No	No	Yes	Yes	NA	No
NHS North East Essex	Yes	Yes	-	No	No	No	No	Yes	Yes	Yes	NA	No
NHS South West Essex (Commissioning)	No	No	-	Yes	Yes	Yes	No	No	No	-	-	-
NHS South West Essex Community Services (Provider)	Yes	Yes	-	Yes	No	Yes	No	No	Yes	Yes	Yes	Yes
NHS West Essex	No	Yes	-	Yes	No	No	No	No	No	-	-	-
Peterborough Community Services	Yes	No	-	Yes	Yes	No	No	No	Yes	Yes	Yes	Yes
South East Essex Primary Care Trust	Yes	Yes	-	Yes	No	Yes	No	No	Yes	Yes	Yes	Yes
Islands												
States of Guernsey Health and Social Services Department	Yes	Yes	-	Yes	Yes	No	No	No	Yes	Yes	Yes	Yes
States of Jersey Health & Social Services	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
London Strategic Health Authority												
Acute care services												
Barking Havering and Redbridge NHS Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	No	No
Barnet & Chase Farm Hospitals NHS trust	Yes	Yes	-	Yes	Yes	No	No	No	No	-	-	-
Barts and the London NHS Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Ealing Hospital NHS Trust	No	No	-	Yes	Yes	No	No	No	No	-	-	-

Organisational audit key results Question numbers 3.2 to 4.1iii (see pages13-14 for full questions and pages18-19 for national results)	3.2 Do surgeons operating on people with urinary incontinence work as part of the multidisciplinary team?	3.3 Is there a designated clinical surgical lead for continence and prolapse surgery within the unit?	3.4 Does your local service have investigation and treatment facilities, which include access to:	Urodynamics	Urinary or gastrointestinal tract imaging	Anorectal physiology	None of the above	Unable to find information from local service	4.1 Is there a structured programme of staff training on promoting continence for the facility?	4.1i If yes, does the programme include basic assessment? (i.e. all of these: history taking, urinalysis, rectal examination and frequency/volume charting)	4.1ii Does the service use any of the National Occupational Standards (Continence) to guide the content of its training?	4.1 iii Does the service use any of the National Occupational Standards to develop work based competency packages?
London Strategic Health Authority												
Acute care services												
Epsom & St Helier University Hospitals NHS Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	NA	No
Guy's & St. Thomas' NHS Foundation Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
Hillingdon Hospital NHS Trust	Yes	Yes	-	Yes	Yes	No	No	No	No	-	-	-
Homerton University Hospital NHS Foundation Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Imperial College Healthcare NHS Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
Kings College Hospital NHS Foundation Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Kingston Hospital NHS Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	No	No
Mayday Healthcare NHS Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No
Newham University Hospital NHS Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
North Middlesex Hospital	No	Yes	-	Yes	Yes	No	No	No	No	-	-	-
Royal Free Hampstead NHS Trust (Royal Free Hospital)	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
South London Healthcare Trust - Queen Elizabeth Hospital	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No
South London Healthcare Trust - Queen Mary's Sidcup	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
St George's Healthcare NHS Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
The Lewisham Hospital NHS Trust	No	No	-	Yes	Yes	No	No	No	No	-	-	-
The North West London Hospitals NHS Trust - (Central Middlesex Site)	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
The North West London Hospitals NHS Trust - (Northwick Park & St Marks Site)	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
University College London Hospital	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
West Middlesex University Hospitals NHS Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Whipps Cross University Hospital NHS Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-

Organisational audit key results Question numbers 3.2 to 4.1iii (see pages13-14 for full questions and pages18-19 for national results)	3.2 Do surgeons operating on people with urinary incontinence work as part of the multidisciplinary team?	3.3 Is there a designated clinical surgical lead for continence and prolapse surgery within the unit?	3.4 Does your local service have investigation and treatment facilities, which include access to:	Urodynamics	Urinary or gastrointestinal tract imaging	Anorectal physiology	None of the above	Unable to find information from local service	4.1 Is there a structured programme of staff training on promoting continence for the facility?	4.1i If yes, does the programme include basic assessment? (i.e. all of these: history taking, urinalysis, rectal examination and frequency/volume charting)	4.1ii Does the service use any of the National Occupational Standards (Continence) to guide the content of its training?	4.1 iii Does the service use any of the National Occupational Standards to develop work based competency packages?
	NA	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
London Strategic Health Authority												
Mental health services												
Camden & Islington NHS Foundation Trust	NA	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Central & North West London NHS Foundation Trust	NA	No	-	No	No	No	No	Yes	No	-	-	-
North East London NHS Foundation Trust	NA	No	-	No	No	No	No	Yes	Yes	Yes	No	No
Oxleas NHS Foundation Trust	NA	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
South London & Maudsley NHS Foundation Trust	NA	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
West London Mental Health NHS Trust	NA	No	-	No	Yes	No	No	No	No	-	-	-
Primary care services												
Bromley Primary Care Trust	Yes	Yes	-	Yes	Yes	No	No	No	Yes	Yes	Yes	No
Camden Primary Care Trust Provider Services	No	No	-	No	No	No	No	Yes	Yes	Yes	Yes	No
Hounslow Community Healthcare	No	No	-	No	No	No	No	Yes	Yes	Yes	Yes	Yes
Lambeth Primary Care Trust	No	No	-	Yes	Yes	No	No	No	Yes	Yes	Yes	Yes
Lewisham Primary Care Trust	No	No	-	No	No	No	No	Yes	Yes	Yes	Yes	Yes
NHS Brent (Brent Community Services)	No	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
NHS Enfield	No	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
NHS Greenwich (Greenwich Community Health Services)	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
NHS Islington	Yes	No	-	Yes	Yes	No	No	No	Yes	Yes	NA	No
NHS Newham	Yes	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
NHS Richmond	No	No	-	Yes	No	No	No	No	Yes	Yes	Yes	Yes
NHS Southwark	No	No	-	No	No	No	No	Yes	No	-	-	-
Outer North East London Community Service (Havering)	No	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No
Outer North East London Community Service (Redbridge)	Yes	Yes	-	No	No	No	No	Yes	Yes	Yes	NA	No

Organisational audit key results Question numbers 3.2 to 4.1iii (see pages13-14 for full questions and pages18-19 for national results)	3.2 Do surgeons operating on people with urinary incontinence work as part of the multidisciplinary team?	3.3 Is there a designated clinical surgical lead for continence and prolapse surgery within the unit?	3.4 Does your local service have investigation and treatment facilities, which include access to:	Urodynamics	Urinary or gastrointestinal tract imaging	Anorectal physiology	None of the above	Unable to find information from local service	4.1 Is there a structured programme of staff training on promoting continence for the facility?	4.1i If yes, does the programme include basic assessment? (i.e. all of these: history taking, urinalysis, rectal examination and frequency/volume charting)	4.1ii Does the service use any of the National Occupational Standards (Continence) to guide the content of its training?	4.1iii Does the service use any of the National Occupational Standards to develop work based competency packages?
	London Strategic Health Authority											
Primary care services												
Outer North East London Community Service (Waltham Forest)	Yes	Yes	-	Yes	No	No	No	No	Yes	Yes	Yes	No
Sutton & Merton Primary Care Trust	No	No	-	No	No	No	No	Yes	Yes	Yes	Yes	Yes
Tower Hamlets Community Health	Yes	Yes	-	Yes	Yes	No	No	No	Yes	Yes	Yes	Yes
North East Strategic Health Authority												
Acute care services												
City Hospitals Sunderland NHS Foundation Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
County Durham & Darlington NHS Foundation Trust – Darlington Memorial Hospital	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
County Durham & Darlington NHS Foundation Trust – University Hospital of North Durham	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
Gateshead Health NHS Foundation Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
North Tees & Hartlepool NHS Trust - University Hospital of Hartlepool	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
North Tees & Hartlepool NHS Trust - University Hospital of North Tees	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Northumbria Healthcare NHS Foundation Trust – Hexham General Hospital	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No
Northumbria Healthcare NHS Foundation Trust - North Tyneside General	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	NA	No
Northumbria Healthcare NHS Foundation Trust – Wansbeck General Hospital	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
South Tees Hospitals NHS Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
South Tyneside Foundation Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No
The Newcastle upon Tyne Hospitals NHS Foundation Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes

Organisational audit key results Question numbers 3.2 to 4.1iii (see pages13-14 for full questions and pages18-19 for national results)	3.2 Do surgeons operating on people with urinary incontinence work as part of the multidisciplinary team?	3.3 Is there a designated clinical surgical lead for continence and prolapse surgery within the unit?	3.4 Does your local service have investigation and treatment facilities, which include access to:	Urodynamics	Urinary or gastrointestinal tract imaging	Anorectal physiology	None of the above	Unable to find information from local service	4.1 Is there a structured programme of staff training on promoting continence for the facility?	4.1i If yes, does the programme include basic assessment? (i.e. all of these: history taking, urinalysis, rectal examination and frequency/volume charting)	4.1ii Does the service use any of the National Occupational Standards (Continence) to guide the content of its training?	4.1 iii Does the service use any of the National Occupational Standards to develop work based competency packages?
North East Strategic Health Authority												
Mental health services												
Tees, Esk & Wear Valleys NHS Foundation Trust	NA	No	-	No	No	No	No	Yes	No	-	-	-
Primary care services												
Newcastle Primary care Trust	No	Yes	-	No	No	No	No	Yes	Yes	Yes	Yes	Yes
NHS Darlington	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	NA	No
NHS Hartlepool	No	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
NHS Middlesbrough	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
NHS North of Tyne - North Tyneside Primary Care Trust	Yes	No	-	No	No	No	No	Yes	Yes	Yes	Yes	Yes
NHS South of Tyne & Wear - Gateshead Primary Care Trust	No	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
NHS South of Tyne & Wear - South Tyneside Primary Care Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
NHS South of Tyne & Wear - Sunderland Teaching Primary Care Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
NHS Stockton-on-Tees	No	No	-	Yes	Yes	Yes	No	No	Yes	No	Yes	Yes
Redcar & Cleveland Primary Care Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	No	Yes	Yes
North West Strategic Health Authority												
Acute care services												
Aintree University Hospitals NHS Foundation Trust	Yes	No	-	Yes	Yes	Yes	No	No	No	-	-	-
Blackpool Fylde & Wyre NHS Foundation Trust	Yes	Yes	-	Yes	Yes	No	No	No	No	-	-	-
Central Manchester University Hospitals NHS Foundation Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	No	Yes
East Cheshire NHS Trust	No	Yes	-	Yes	Yes	No	No	No	No	-	-	-
East Lancashire Hospitals Trust - Royal Blackburn Hospital	Yes	Yes	-	Yes	Yes	No	No	No	Yes	Yes	NA	No
Mid Cheshire Hospitals NHS Foundation Trust	No	No	-	Yes	Yes	Yes	No	No	No	-	-	-
North Cumbria University Hospitals - Cumberland Infirmary	No	Yes	-	Yes	Yes	No	No	No	No	-	-	-

Organisational audit key results Question numbers 3.2 to 4.1iii (see pages13-14 for full questions and pages18-19 for national results)	3.2 Do surgeons operating on people with urinary incontinence work as part of the multidisciplinary team?	3.3 Is there a designated clinical surgical lead for continence and prolapse surgery within the unit?	3.4 Does your local service have investigation and treatment facilities, which include access to:	Urodynamics	Urinary or gastrointestinal tract imaging	Anorectal physiology	None of the above	Unable to find information from local service	4.1 Is there a structured programme of staff training on promoting continence for the facility?	4.1i If yes, does the programme include basic assessment? (i.e. all of these: history taking, urinalysis, rectal examination and frequency/volume charting)	4.1ii Does the service use any of the National Occupational Standards -Continence to guide the content of its training?	4.1 iii Does the service use any of the National Occupational Standards to develop work based competency packages?	
North West Strategic Health Authority													
Acute care services													
North Cumbria University Hospitals - West Cumberland Hospital	No	Yes	-	Yes	Yes	No	No	No	No	-	-	-	
Pennine Acute Hospitals NHS Trust - Fairfield General Hospital	No	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	
Pennine Acute Hospitals NHS Trust - North Manchester General Hospital	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-	
Pennine Acute Hospitals NHS Trust - Rochdale Infirmary	No	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	
Pennine Acute Hospitals NHS Trust - The Royal Oldham Hospital	Yes	No	-	Yes	Yes	No	No	No	Yes	No	No	No	
Royal Bolton Hospital NHS Foundation Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	
Salford Royal NHS Foundation Trust	Yes	Yes	-	Yes	Yes	No	No	No	No	-	-	-	
Southport and Ormskirk Hospitals NHS Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-	
St Helens and Knowsley Teaching Hospital	Yes	Yes	-	Yes	Yes	No	No	No	No	-	-	-	
Stockport NHS Foundation Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-	
Tameside Hospital NHS Foundation Trust	Yes	Yes	-	Yes	Yes	No	No	No	No	-	-	-	
The Countess of Chester Hospital NHS Foundation Trust	Yes	Yes	-	Yes	Yes	No	No	No	No	-	-	-	
The Royal Liverpool & Broadgreen University Hospital NHS Trust	Yes	Yes	-	Yes	Yes	No	No	No	Yes	Yes	No	No	
Trafford Healthcare NHS Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-	
University Hospital of South Manchester NHS Foundation Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	
University Hospitals of Morecambe Bay NHS Trust	No	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-	
Warrington and Halton Hospitals NHS Foundation	Yes	No	-	Yes	Yes	No	No	No	No	-	-	-	
Wirral University Teaching Hospital NHS Foundation Trust	Yes	Yes	-	Yes	Yes	No	No	No	No	-	-	-	
Wrightington, Wigan & Leigh NHS Foundation Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-	

Organisational audit key results Question numbers 3.2 to 4.1iii (see pages13-14 for full questions and pages18-19 for national results)	3.2 Do surgeons operating on people with urinary incontinence work as part of the multidisciplinary team?	3.3 Is there a designated clinical surgical lead for continence and prolapse surgery within the unit?	3.4 Does your local service have investigation and treatment facilities, which include access to:	Urodynamics	Urinary or gastrointestinal tract imaging	Anorectal physiology	None of the above	Unable to find information from local service	4.1 Is there a structured programme of staff training on promoting continence for the facility?	4.1i If yes, does the programme include basic assessment? (i.e. all of these: history taking, urinalysis, rectal examination and frequency/volume charting)	4.1ii Does the service use any of the National Occupational Standards- Continence to guide the content of its training?	4.1 iii Does the service use any of the National Occupational Standards to develop work based competency packages?
North West Strategic Health Authority												
<i>Mental health services</i>												
Cumbria Partnership NHS Foundation Trust	NA	No	-	No	No	No	Yes	No	Yes	Yes	NA	No
Lancashire Care NHS Foundation Trust	NA	No	-	Yes	Yes	Yes	No	No	No	-	-	-
Manchester Mental Health & Social Care Trust	NA	No	-	Yes	Yes	Yes	No	No	No	-	-	-
Pennine Care NHS Foundation Trust	NA	No	-	Yes	Yes	Yes	No	No	No	-	-	-
<i>Primary care services</i>												
Ashton, Leigh & Wigan NHS Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	NA	No
Central & Eastern Cheshire Primary Care Trust - Cheshire East Community Health	No	No	-	Yes	No	No	No	No	Yes	Yes	Yes	Yes
East Lancashire Primary Care Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	No	No
Knowsley Primary Care Trust	No	No	-	Yes	No	Yes	No	No	Yes	Yes	No	No
Liverpool Primary Care Trust - Provider Services	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	NA	No
NHS Blackburn with Darwen	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
NHS Bolton	Yes	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No
NHS Manchester	Yes	No	-	No	No	No	No	Yes	No	-	-	-
NHS Warrington - Community Services Unit	No	No	-	Yes	No	No	No	No	Yes	Yes	Yes	Yes
NHS Western Cheshire - Community Care	No	No	-	Yes	Yes	No	No	No	Yes	Yes	Yes	Yes
NHS Western Cheshire - Ellesmere Port Hospital	No	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
NHS Wirral	Yes	No	-	Yes	Yes	No	No	No	Yes	Yes	Yes	Yes
Oldham Primary Care Trust (Oldham Community Health Services)	Yes	Yes	-	Yes	Yes	No	No	No	Yes	Yes	Yes	Yes
Salford Primary Care Trust	No	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Stockport Primary Care Trust (NHS Stockport)	No	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes

Organisational audit key results Question numbers 3.2 to 4.1iii (see pages13-14 for full questions and pages18-19 for national results)	3.2 Do surgeons operating on people with urinary incontinence work as part of the multidisciplinary team?	3.3 Is there a designated clinical surgical lead for continence and prolapse surgery within the unit?	3.4 Does your local service have investigation and treatment facilities, which include access to:	Urodynamics	Urinary or gastrointestinal tract imaging	Anorectal physiology	None of the above	Unable to find information from local service	4.1 Is there a structured programme of staff training on promoting continence for the facility?	4.1i If yes, does the programme include basic assessment? (i.e. all of these: history taking, urinalysis, rectal examination and frequency/volume charting)	4.1ii Does the service use any of the National Occupational Standards - Continence to guide the content of its training?	4.1iii Does the service use any of the National Occupational Standards to develop work based competency packages?
Northern Ireland												
Belfast Health & Social Care Trust - Belfast City Hospital	Yes	No	-	Yes	Yes	Yes	No	No	Yes	Yes	No	No
Belfast Health & Social Care Trust - North & West Belfast	No	No	-	No	No	No	No	Yes	Yes	Yes	No	No
Belfast Health & Social Care Trust - South & East Belfast	No	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Northern Health and Social Care Trust	Yes	No	-	No	No	No	No	Yes	No	-	-	-
Western Health & Social Care Trust	No	No	-	Yes	No	No	No	No	Yes	Yes	Yes	No
South Central Strategic Health Authority												
Acute care services												
Buckinghamshire Hospitals NHS Trust	Yes	Yes	-	Yes	Yes	No	No	No	No	-	-	-
Heatherwood & Wexham Park Hospitals NHS Foundation Trust	Yes	Yes	-	Yes	Yes	No	No	No	No	-	-	-
Milton Keynes Hospital NHS Foundation Trust	Yes	Yes	-	Yes	Yes	No	No	No	No	-	-	-
Oxford Radcliffe Hospitals NHS Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Portsmouth Hospitals NHS Trust	Yes	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No
Royal Berkshire NHS Foundation Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
Southampton University Hospitals NHS Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Winchester & Eastleigh Healthcare NHS Trust	Yes	Yes	-	Yes	Yes	No	No	No	Yes	Yes	Yes	No
Mental health services												
Hampshire Partnership NHS Foundation Trust	NA	No	-	No	No	No	Yes	No	No	-	-	-
Primary care services												
Hampshire Community Health Care	No	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	No	Yes
Isle of Wight NHS Primary Care Trust	Yes	Yes	-	Yes	Yes	No	No	No	No	-	-	-
Milton Keynes Community Health Services	No	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
NHS Berkshire West	Yes	Yes	-	Yes	No	No	No	No	Yes	Yes	Yes	No
Oxfordshire Primary Care Trust	No	No	-	Yes	No	No	No	No	Yes	Yes	Yes	Yes
Southampton City Primary Care Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	No	No

Organisational audit key results Question numbers 3.2 to 4.1iii (see pages13-14 for full questions and pages18-19 for national results)	3.2 Do surgeons operating on people with urinary incontinence work as part of the multidisciplinary team?	3.3 Is there a designated clinical surgical lead for continence and prolapse surgery within the unit?	3.4 Does your local service have investigation and treatment facilities, which include access to:	Urodynamics	Urinary or gastrointestinal tract imaging	Anorectal physiology	None of the above	Unable to find information from local service	4.1 Is there a structured programme of staff training on promoting continence for the facility?	4.1i If yes, does the programme include basic assessment? (i.e. all of these: history taking, urinalysis, rectal examination and frequency/volume charting)	4.1ii Does the service use any of the National Occupational Standards-Continence to guide the content of its training?	4.1 iii Does the service use any of the National Occupational Standards to develop work based competency packages?
South East Coast Strategic Health Authority												
Acute care services												
Ashford & St Peter's Hospitals NHS Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
Brighton & Sussex University Hospitals NHS Trust – Princess Royal Hospital	Yes	Yes	-	Yes	Yes	No	No	No	Yes	No	No	No
Brighton & Sussex University Hospitals NHS Trust – Royal Sussex Hospital	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	NA	No
East Sussex Hospitals NHS Trust - Conquest Hospital	Yes	Yes	-	Yes	Yes	No	No	No	No	-	-	-
East Sussex Hospitals NHS Trust - Eastbourne District General	No	No	-	Yes	Yes	Yes	No	No	No	-	-	-
Frimley Park Hospital NHS Foundation Trust	Yes	Yes	-	Yes	Yes	No	No	No	Yes	No	Yes	Yes
Maidstone & Tunbridge Wells NHS Trust	Yes	Yes	-	No	Yes	No	No	No	No	-	-	-
Medway NHS Foundation Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
Queen Victoria Hospital NHS Foundation Trust	No	No	-	Yes	Yes	No	No	No	No	-	-	-
Royal Surrey County Hospital NHS Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	No	NA	No
Surrey & Sussex Healthcare NHS Trust	Yes	No	-	Yes	Yes	No	No	No	Yes	No	Yes	Yes
Western Sussex Hospitals NHS Trust - St Richards Hospital	Yes	No	-	Yes	Yes	Yes	No	No	No	-	-	-
Western Sussex NHS Trust - Worthing & Southlands Site	Yes	Yes	-	No	No	No	Yes	No	No	-	-	-
Mental health services												
Surrey and Borders Partnership NHS Foundation Trust	NA	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Primary care services												
NHS Eastern & Coastal Kent Community Hospital	Yes	Yes	-	Yes	No	No	No	No	Yes	Yes	Yes	Yes
NHS Eastern & Coastal Kent Community Services	Yes	No	-	No	No	No	No	Yes	Yes	Yes	Yes	Yes
NHS Surrey	No	No	-	Yes	Yes	No	No	No	Yes	Yes	Yes	Yes
South Downs Health NHS Trust	No	No	-	No	No	No	No	Yes	No	-	-	-

Organisational audit key results Question numbers 3.2 to 4.1iii (see pages13-14 for full questions and pages18-19 for national results)	3.2 Do surgeons operating on people with urinary incontinence work as part of the multidisciplinary team?	3.3 Is there a designated clinical surgical lead for continence and prolapse surgery within the unit?	3.4 Does your local service have investigation and treatment facilities, which include access to:	Urodynamics	Urinary or gastrointestinal tract imaging	Anorectal physiology	None of the above	Unable to find information from local service	4.1 Is there a structured programme of staff training on promoting continence for the facility?	4.1i If yes, does the programme include basic assessment? (i.e. all of these: history taking, urinalysis, rectal examination and frequency/volume charting)	4.1ii Does the service use any of the National Occupational Standards- Continence to guide the content of its training?	4.1iii Does the service use any of the National Occupational Standards to develop work based competency packages?
	South West Strategic Health Authority											
Acute care services												
Dorset County Hospital NHS Foundation Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
North Bristol NHS Trust	Yes	Yes	-	Yes	Yes	No	No	No	Yes	Yes	Yes	Yes
Northern Devon Healthcare NHS Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Plymouth Hospitals NHS Trust - Derriford Hospital	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	NA	No
Poole Hospital NHS Foundation Trust	Yes	Yes	-	Yes	Yes	No	No	No	Yes	Yes	Yes	Yes
Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
Royal Cornwall Hospitals NHS Trust	Yes	Yes	-	Yes	Yes	No	No	No	No	-	-	-
Royal Devon & Exeter NHS Foundation Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	NA	No
Royal United Hospital Bath NHS Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
Salisbury Foundation NHS Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	NA	Yes
South Devon Healthcare NHS Foundation Trust	Yes	Yes	-	Yes	Yes	No	No	No	No	-	-	-
Taunton & Somerset Foundation NHS Trust	Yes	Yes	-	Yes	Yes	No	No	No	No	-	-	-
The Great Western Hospitals NHS Foundation Trust	Yes	Yes	-	Yes	Yes	No	No	No	No	-	-	-
University Hospital Bristol NHS Foundation Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
Yeovil District Hospitals NHS Foundation Trust	No	No	-	Yes	Yes	No	No	No	No	-	-	-
Mental health services												
Cornwall Partnership NHS Trust	NA		No	No	Yes	No	No	No	No	Yes	Yes	Yes
Somerset Partnership NHS Foundation Trust	NA		No	Yes	No	No	No	No	No	Yes	Yes	NA
Primary care services												
Bournemouth & Poole Community Health Services	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Devon Primary Care Trust	Yes	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Dorset Primary Care Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes

Organisational audit key results Question numbers 3.2 to 4.1iii (see pages13-14 for full questions and pages18-19 for national results)	3.2 Do surgeons operating on people with urinary incontinence work as part of the multidisciplinary team?	3.3 Is there a designated clinical surgical lead for continence and prolapse surgery within the unit?	3.4 Does your local service have investigation and treatment facilities, which include access to:	Urodynamics	Urinary or gastrointestinal tract imaging	Anorectal physiology	None of the above	Unable to find information from local service	4.1 Is there a structured programme of staff training on promoting continence for the facility?	4.1i If yes, does the programme include basic assessment? (i.e. all of these: history taking, urinalysis, rectal examination and frequency/volume charting)	4.1ii Does the service use any of the National Occupational Standards (Continence) to guide the content of its training?	4.1 iii Does the service use any of the National Occupational Standards to develop work based competency packages?
South West Strategic Health Authority												
Primary care services												
NHS Cornwall & Isles of Scilly Community Health Services	No	No	-	Yes	Yes	No	No	No	Yes	Yes	Yes	Yes
NHS Cornwall & Isles of Scilly Community Health Services - Cambourne/Redruth Community Hospital	No	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No
NHS Cornwall & Isles of Scilly Community Health Services - Falmouth Community Hospital	No	No	-	Yes	No	No	No	No	Yes	Yes	Yes	No
NHS Gloucestershire	Yes	No	-	No	No	No	No	Yes	Yes	Yes	Yes	Yes
NHS Wiltshire	No	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Plymouth Teaching Primary Care Trust	No	No	-	Yes	Yes	No	No	No	Yes	No	No	No
Plymouth Teaching Primary Care Trust - Site 2	No	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Somerset Primary Care Trust (Community Health)	Yes	Yes	-	Yes	Yes	No	No	No	Yes	Yes	Yes	Yes
Swindon Primary Care Trust	Yes	Yes	-	Yes	Yes	No	No	No	Yes	Yes	Yes	Yes
Torbay Care Trust	Yes	Yes	-	No	No	No	No	Yes	Yes	Yes	Yes	Yes
Wales												
Abertawe Bro Morgannwg University Health Board - Morriston Hospital	Yes	No	-	Yes	Yes	Yes	No	No	No	-	-	-
Abertawe Bro Morgannwg University Health Board - Neath Port Talbot Hospital	Yes	No	-	Yes	Yes	Yes	No	No	No	-	-	-
Abertawe Bro Morgannwg University Health Board - Princess of Wales Hospital	Yes	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Abertawe Bro Morgannwg University Health Board - Singleton Hospital	Yes	No	-	No	No	No	Yes	No	No			
Aneurin Bevan Health Board (Gwent Healthcare NHS Trust)	Yes	Yes	-	Yes	Yes	No	No	No	Yes	Yes	Yes	No
Betsi Cadwaladr University Local Health (previously North Wales Health Board)	No	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Cardiff & Vale University Health Board	Yes	Yes	-	Yes	Yes	No	No	No	No	-	-	-
Cwm Taf Health Board - Prince Charles Hospital	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes

Organisational audit key results Question numbers 3.2 to 4.1iii (see pages13-14 for full questions and pages18-19 for national results)	3.2 Do surgeons operating on people with urinary incontinence work as part of the multidisciplinary team?	3.3 Is there a designated clinical surgical lead for continence and prolapse surgery within the unit?	3.4 Does your local service have investigation and treatment facilities, which include access to:	Urodynamics	Urinary or gastrointestinal tract imaging	Anorectal physiology	None of the above	Unable to find information from local service	4.1 Is there a structured programme of staff training on promoting continence for the facility?	4.1i If yes, does the programme include basic assessment? (i.e. all of these: history taking, urinalysis, rectal examination and frequency/volume charting)	4.1ii Does the service use any of the National Occupational Standards (Continence) to guide the content of its training?	4.1 iii Does the service use any of the National Occupational Standards to develop work-based competency packages?
	Yes	No	-	Yes	Yes	No	No	No	Yes	Yes	Yes	Yes
Wales												
Cwm Taf Health Board - Royal Glamorgan	Yes	No	-	Yes	Yes	No	No	No	Yes	Yes	Yes	Yes
Hywel Dda Health Board (Carmarthenshire Local Health Board)	Yes	Yes	-	Yes	Yes	No	No	No	Yes	Yes	Yes	Yes
Hywel Dda Health Board - Prince Philip Hospital & WWG	No	No	-	Yes	Yes	Yes	No	No	No	-	-	-
Hywel Dda health Board (Pembrokeshire Local Health Board)	Yes	No	-	Yes	Yes	Yes	No	No	No	-	-	-
West Midlands Strategic Health Authority												
Acute care services												
Birmingham Women's NHS Foundation Trust	Yes	Yes	-	Yes	Yes	No	No	No	Yes	Yes	NA	No
Burton Hospitals NHS Foundation Trust	Yes	No	-	Yes	Yes	No	No	No	Yes	Yes	No	No
Dudley Group of Hospitals Foundation Trust	No	No	-	Yes	No	Yes	No	No	No	-	-	-
George Eliot Hospital NHS Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
Heart of England NHS Foundation Trust	Yes	Yes	-	Yes	Yes	No	No	No	Yes	No	NA	No
Hereford Hospitals NHS Trust	Yes	Yes	-	Yes	Yes	No	No	No	Yes	Yes	Yes	No
Mid Staffordshire NHS Foundation Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Royal Wolverhampton NHS Trust	No	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Sandwell & West Birmingham NHS Trust - City Site	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Sandwell & West Birmingham NHS Trust - Sandwell Site	Yes	Yes	-	Yes	Yes	No	No	No	No	-	-	-
Shrewsbury & Telford Hospitals NHS Trust - Princess Royal Hospital	No	No	-	Yes	Yes	No	No	No	Yes	Yes	NA	No
Shrewsbury & Telford Hospitals NHS Trust - Royal Shrewsbury Hospital	No	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No
University Hospital Coventry & Warwickshire NHS	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
University Hospital of North Staffordshire NHS Trust	No	Yes	-	Yes	No	Yes	No	No	Yes	Yes	Yes	Yes
University Hospitals Birmingham NHS Foundation Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-

Organisational audit key results Question numbers 3.2 to 4.1iii (see pages13-14 for full questions and pages18-19 for national results)	3.2 Do surgeons operating on people with urinary incontinence work as part of the multidisciplinary team?	3.3 Is there a designated clinical surgical lead for continence and prolapse surgery within the unit?	3.4 Does your local service have investigation and treatment facilities, which include access to:	Urodynamics	Urinary or gastrointestinal tract imaging	Anorectal physiology	None of the above	Unable to find information from local service	4.1 Is there a structured programme of staff training on promoting continence for the facility?	4.1i If yes, does the programme include basic assessment? (i.e. all of these: history taking, urinalysis, rectal examination and frequency/volume charting)	4.1ii Does the service use any of the National Occupational Standards (Continence) to guide the content of its training?	4.1 iii Does the service use any of the National Occupational Standards to develop work based competency packages?
West Midlands Strategic Health Authority												
Acute care services												
Walsall NHS Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Worcestershire Acute Hospitals NHS Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
Mental health services												
Coventry & Warwickshire NHS Partnership Trust	NA	No	-	Yes	No	No	No	No	No	-	-	-
Sandwell Mental Health and Social Care NHS Foundation Trust	NA	No	-	No	No	No	Yes	No	No	-	-	-
South Staffordshire & Shropshire Healthcare NHS Foundation – Shropshire	NA	No	-	Yes	No	No	No	No	No	-	-	-
South Staffordshire & Shropshire Healthcare NHS Foundation - South Staffs	NA	Yes	-	No	No	No	No	Yes	Yes	Yes	Yes	Yes
Primary care services												
Birmingham East & North Primary Care Trust	No	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Dudley Primary Care Trust	Yes	Yes	-	Yes	No	No	No	No	Yes	Yes	Yes	Yes
NHS Telford and Wrekin	Yes	Yes	-	Yes	Yes	No	No	No	Yes	Yes	Yes	No
NHS Walsall Community Health	No	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
NHS Warwickshire	No	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No
Sandwell Primary Care Trust	Yes	Yes	-	Yes	Yes	No	No	No	Yes	Yes	No	No
Solihull NHS Care Trust	Yes	No	-	No	No	No	No	Yes	Yes	Yes	Yes	Yes
South Birmingham Primary Care Trust	Yes	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
South Staffordshire Primary Care Trust	Yes	No	-	Yes	No	No	No	No	Yes	Yes	Yes	Yes
Worcestershire Primary Care Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	No	No	Yes

Organisational audit key results Question numbers 3.2 to 4.1iii (see pages13-14 for full questions and pages18-19 for national results)	3.2 Do surgeons operating on people with urinary incontinence work as part of the multidisciplinary team?	3.3 Is there a designated clinical surgical lead for continence and prolapse surgery within the unit?	3.4 Does your local service have investigation and treatment facilities, which include access to:	Urodynamics	Urinary or gastrointestinal tract imaging	Anorectal physiology	None of the above	Unable to find information from local service	4.1 Is there a structured programme of staff training on promoting continence for the facility?	4.1i If yes, does the programme include basic assessment? (i.e. all of these: history taking, urinalysis, rectal examination and frequency/volume charting)	4.1ii Does the service use any of the National Occupational Standards (Continence) to guide the content of its training?	4.1iii Does the service use any of the National Occupational Standards to develop work based competency packages?
	Yorkshire & the Humber Strategic Health Authority											
Acute care services												
Airedale NHS Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
Barnsley Hospital NHS Foundation Trust	Yes	Yes	-	Yes	Yes	No	No	No	Yes	Yes	No	Yes
Bradford Teaching Hospitals NHS Foundation Trust	No	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
Calderdale and Huddersfield NHS Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No
Doncaster & Bassetlaw Hospital NHS Foundation Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No
Harrogate & District NHS Foundation Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
Hull & East Yorkshire Hospitals NHS Trust	No	No	-	Yes	Yes	No	No	No	Yes	Yes	Yes	Yes
Leeds Teaching Hospitals NHS Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
Mid Yorkshire Hospital NHS Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
Northern Lincolnshire & Goole Hospitals NHS Trust - Diana, Princess of Wales Hospital, Grimsby site of	Yes	Yes	-	Yes	Yes	No	No	No	No	-	-	-
Northern Lincolnshire & Goole Hospitals NHS Trust - Scunthorpe & Goole Hospitals	No	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
Scarborough & North East Yorkshire Healthcare NHS Trust	Yes	Yes	-	Yes	Yes	No	No	No	Yes	Yes	No	No
Sheffield Teaching Hospitals NHS Foundation Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
The Rotherham NHS Foundation Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
York Hospitals NHS Foundation Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	No	No
Mental health services												
Bradford District Care Trust	NA	No	-	No	No	No	No	Yes	No	-	-	-
North East Lincolnshire Care Trust Plus	NA	No	-	No	Yes	No	No	No	Yes	Yes	No	No
Rotherham Doncaster and South Humber Mental Health NHS Foundation Trust	NA	No	-	No	No	No	No	Yes	No	-	-	-

Organisational audit key results Question numbers 3.2 to 4.1iii (see pages13-14 for full questions and pages18-19 for national results)	3.2 Do surgeons operating on people with urinary incontinence work as part of the multidisciplinary team?	3.3 Is there a designated clinical surgical lead for continence and prolapse surgery within the unit?	3.4 Does your local service have investigation and treatment facilities, which include access to:	Urodynamics	Urinary or gastrointestinal tract imaging	Anorectal physiology	None of the above	Unable to find information from local service	4.1 Is there a structured programme of staff training on promoting continence for the facility?	4.1i If yes, does the programme include basic assessment? (i.e. all of these: history taking, urinalysis, rectal examination and frequency/volume charting)	4.1ii Does the service use any of the National Occupational Standards (Continence) to guide the content of its training?	4.1iii Does the service use any of the National Occupational Standards to develop work based competency packages?
Yorkshire & the Humber Strategic Health Authority												
Primary care services												
East Riding of Yorkshire Primary Care Trust	No	No	-	No	No	No	No	Yes	Yes	Yes	Yes	Yes
NHS Barnsley	No	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No
NHS Calderdale	Yes	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	No	No
NHS North Lincolnshire (Community Services)	No	No	-	No	No	No	No	Yes	Yes	Yes	Yes	No
NHS Rotherham (community health services)	No	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
North Yorkshire & York Primary Care Trust	No	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Sheffield Primary Care Trust	Yes	Yes	-	Yes	Yes	Yes	No	No	No	-	-	-
Wakefield District Community Healthcare Services for NHS Wakefield District	No	No	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes

Good practice in continence services (DH, 2000) Chapter 3. 3.9: All patients presenting with incontinence should be offered an initial assessment by a suitably trained individual. This assessment is in addition to the usual patient assessment in respect of mental health, mobility, and underlying conditions and might not be conducted at a single consultation. The key components of an initial continence assessment are:

Review of the symptoms and the effect on the quality of life; Assessment of desire for treatment alternatives; Examination of the abdomen for palpable mass or bladder retention; Examination of perineum to identify prolapse and excoriation and to assess pelvic floor muscle contractions; Rectal examination to exclude faecal impaction; Urinalysis to exclude infection; Assessment of manual dexterity; Assessment of the environment e.g. accessibility of toilet facilities; Use of an “activities of daily living” diary and identification of conditions that may exacerbate incontinence, e.g. chronic cough.

These tables address the availability of trained healthcare practitioners and their skills in conducting an assessment of the problem. We also asked about privacy and dignity in dealing with these sensitive areas.

Table I: Question numbers 4.2 to 5.1

Organisational audit key results Question numbers 4.2 to 5.1 (see pages13-14 for full questions and pages18-19 for national results)	4.2 Do patients have access to a local continence practitioner, who is able to give advice on continence, and bladder and bowel care?	4.3 Is a specialist continence assessment always carried out by a practitioner with training in?	Knowledge of the aetiology of urinary and faecal incontinence	Experience in taking a history	Ability to carry out an abdominal examination	Ability to carry out a rectal examination	Ability to carry out a vaginal examination	Ability to perform urinalysis	Ability to carry out residual volume measurement	None of the above	Not known	5.1 Do the areas for both assessment AND treatment of patients with bladder and bowel problems preserve the patient's privacy and dignity according to current standards?
East Midlands Strategic Health Authority												
Acute care services												
Chesterfield Royal Hospital	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Derby Hospitals NHS Foundation Trust	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
Kettering General Hospital	No	-	Yes	Yes	Yes	Yes	No	No	No	No	No	Yes
Nottingham University Hospitals NHS Trust - City Hospital & Queens Medical Centre	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Sherwood Forest Hospitals	Yes	-	No	No	No	No	No	No	No	Yes	No	Yes
United Lincolnshire Hospitals Trust - Lincoln County Hospital	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
United Lincolnshire Hospitals Trust - Pilgrim Hospital	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
University Hospitals of Leicester NHS Trust	Yes	-	No	No	No	No	No	No	No	Yes	No	Yes
Mental health services												
Derbyshire Mental Health Services NHS Trust	Yes	-	No	No	No	No	No	No	No	No	Yes	Yes
Leicestershire Partnership NHS Trust - Site 1	Yes	-	Yes	Yes	No	No	No	Yes	No	No	No	Yes
Leicestershire Partnership NHS Trust - Site 2	Yes	-	Yes	Yes	No	No	No	Yes	No	No	No	Yes
Leicestershire Partnership NHS Trust - Site 3	Yes	-	No	No	No	No	No	No	No	No	Yes	Yes
Lincolnshire Partnership NHS Foundation Trust	No	-	No	No	No	No	No	No	No	Yes	No	Yes
Northamptonshire Healthcare NHS Foundation Trust	Yes	-	Yes	Yes	No	No	No	Yes	No	No	No	Yes

Organisational audit key results Question numbers 4.2 to 5.1 (see pages13-14 for full questions and pages18-19 for national results)	4.2 Do patients have access to a local continence practitioner, who is able to give advice on continence, and bladder and bowel care?	4.3 Is a specialist continence assessment always carried out by a practitioner with training in?	Knowledge of the aetiology of urinary and faecal incontinence	Experience in taking a history	Ability to carry out an abdominal examination	Ability to carry out a rectal examination	Ability to carry out a vaginal examination	Ability to perform urinalysis	Ability to carry out residual volume measurement	None of the above	Not known	5.1 Do the areas for both assessment AND treatment of patients with bladder and bowel problems preserve the patient's privacy and dignity according to current standards?
East Midlands Strategic Health Authority												
Primary care services												
Bassetlaw Primary Care Trust	Yes	-	Yes	Yes	Yes	Yes	No	Yes	Yes	No	No	Yes
NHS Lincolnshire (Community Health Service/Teaching)	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
NHS Nottingham City	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
NHS Nottinghamshire County - Mansfield Community Hospital	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
East of England Strategic Health Authority												
Acute care services												
Basildon & Thurrock University Hospitals Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Bedford Hospital NHS Trust	Yes	-	No	No	No	No	No	No	No	Yes	No	Yes
Cambridge University Hospitals Foundation Trust	No	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Colchester Hospital University NHS Foundation Trust	Yes	-	Yes	No	No	No	No	Yes	Yes	No	No	Yes
Luton & Dunstable Hospital NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Mid Essex Hospitals Services NHS Trust - (St John's Hospital)	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Norfolk & Norwich University Hospital NHS Trust	Yes	-	No	No	No	No	No	No	No	Yes	No	Yes
Peterborough & Stamford Hospitals NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
South Essex Partnership University NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
The Ipswich Hospital NHS Trust	Yes	-	No	Yes	No	No	No	Yes	Yes	No	No	Yes
The Queen Elizabeth Hospital King's Lynn NHS Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
West Hertfordshire Hospitals NHS Trust	Yes	-	Yes	Yes	Yes	Yes	No	Yes	Yes	No	No	No
Mental health services												
Cambridgeshire and Peterborough NHS Foundation Trust	Yes	-	No	No	No	No	No	No	No	No	Yes	No
Hertfordshire Partnership NHS Foundation Trust	No	-	No	No	No	No	No	No	No	Yes	No	Yes
Norfolk and Waveney Mental Health NHS Foundation Trust	Yes	-	Yes	Yes	No	Yes	No	Yes	Yes	No	No	Yes

Organisational audit key results Question numbers 4.2 to 5.1 (see pages13-14 for full questions and pages18-19 for national results)	4.2 Do patients have access to a local continence practitioner, who is able to give advice on continence, and bladder and bowel care?	4.3 Is a specialist continence assessment always carried out by a practitioner with training in?	Knowledge of the aetiology of urinary and faecal incontinence	Experience in taking a history	Ability to carry out an abdominal examination	Ability to carry out a rectal examination	Ability to carry out a vaginal examination	Ability to perform urinalysis	Ability to carry out residual volume measurement	None of the above	Not known	5.1 Do the areas for both assessment AND treatment of patients with bladder and bowel problems preserve the patient's privacy and dignity according to current standards?
East of England Strategic Health Authority												
Primary care services												
Cambridgeshire Primary Care Trust (Community Services)	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
Hertfordshire Community Healthcare Services - East & North Hertfordshire Primary Care Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
NHS Bedfordshire	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
NHS Mid Essex	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
NHS North East Essex	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
NHS South West Essex (Commissioning)	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	No	No	Yes
NHS South West Essex Community Services (Provider)	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
NHS West Essex	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
Peterborough Community Services	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
South East Essex Primary Care Trust	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
Islands												
States of Guernsey Health and Social Services Department	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
States of Jersey Health & Social Services	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
London Strategic Health Authority												
Acute care services												
Barking Havering and Redbridge NHS Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Barnet & Chase Farm Hospitals NHS trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Barts and the London NHS Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Ealing Hospital NHS Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes

Organisational audit key results Question numbers 4.2 to 5.1 (see pages13-14 for full questions and pages18-19 for national results)	4.2 Do patients have access to a local continence practitioner, who is able to give advice on continence, and bladder and bowel care?	4.3 Is a specialist continence assessment always carried out by a practitioner with training in?	Knowledge of the aetiology of urinary and faecal incontinence	Experience in taking a history	Ability to carry out an abdominal examination	Ability to carry out a rectal examination	Ability to carry out a vaginal examination	Ability to perform urinalysis	Ability to carry out residual volume measurement	None of the above	Not known	5.1 Do the areas for both assessment AND treatment of patients with bladder and bowel problems preserve the patient's privacy and dignity according to current standards?
London Strategic Health Authority												
Acute care services												
Epsom & St Helier University Hospitals NHS Trust	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
Guy's & St. Thomas' NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
Hillingdon Hospital NHS Trust	Yes	-	No	No	No	No	No	No	No	No	Yes	No
Homerton University Hospital NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
Imperial College Healthcare NHS Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Kings College Hospital NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Kingston Hospital NHS Trust	Yes	-	Yes	Yes	No	No	Yes	Yes	Yes	No	No	Yes
Mayday Healthcare NHS Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Newham University Hospital NHS Trust	Yes	-	No	No	No	No	No	No	No	No	Yes	Yes
North Middlesex Hospital	Yes	-	No	No	No	No	No	No	No	Yes	No	Yes
Royal Free Hampstead NHS Trust (Royal Free Hospital)	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
South London Healthcare Trust - Queen Elizabeth Hospital	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
South London Healthcare Trust - Queen Mary's Sidcup	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No
St George's Healthcare NHS Trust	Yes	-	Yes	Yes	No	No	No	Yes	Yes	No	No	Yes
The Lewisham Hospital NHS Trust	No	-	No	No	No	No	No	No	No	Yes	No	Yes
The North West London Hospitals NHS Trust - (Central Middlesex Site)	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
The North West London Hospitals NHS Trust - (Northwick Park & St Marks Site)	Yes	-	Yes	Yes	Yes	No	Yes	Yes	Yes	No	No	Yes
University College London Hospital	No	-	No	No	No	No	No	No	No	Yes	No	Yes
West Middlesex University Hospitals NHS Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Whipps Cross University Hospital NHS Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes

Organisational audit key results Question numbers 4.2 to 5.1 (see pages13-14 for full questions and pages18-19 for national results)	4.2 Do patients have access to a local continence practitioner, who is able to give advice on continence, and bladder and bowel care?	4.3 Is a specialist continence assessment always carried out by a practitioner with training in?	Knowledge of the aetiology of urinary and faecal incontinence	Experience in taking a history	Ability to carry out an abdominal examination	Ability to carry out a rectal examination	Ability to carry out a vaginal examination	Ability to perform urinalysis	Ability to carry out residual volume measurement	None of the above	Not known	5.1 Do the areas for both assessment AND treatment of patients with bladder and bowel problems preserve the patient's privacy and dignity according to current standards?
London Strategic Health Authority												
<i>Mental health services</i>												
Camden & Islington NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Central & North West London NHS Foundation Trust	Yes	-	No	No	No	No	No	No	No	No	Yes	Yes
North East London NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Oxleas NHS Foundation Trust	Yes	-	No	Yes	Yes	Yes	Yes	Yes	No	No	No	Yes
South London & Maudsley NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
West London Mental Health NHS Trust	Yes	-	Yes	Yes	Yes	Yes	No	Yes	Yes	No	No	Yes
<i>Primary care services</i>												
Bromley Primary Care Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
Camden Primary Care Trust Provider Services	Yes	-	Yes	Yes	No	Yes	No	Yes	Yes	No	No	Yes
Hounslow Community Healthcare	Yes	-	Yes	Yes	No	No	No	Yes	Yes	No	No	Yes
Lambeth Primary Care Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Lewisham Primary Care Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
NHS Brent (Brent Community Services)	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
NHS Enfield	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
NHS Greenwich (Greenwich Community Health Services)	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
NHS Islington	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
NHS Newham	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
NHS Richmond	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
NHS Southwark	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	No	No	No
Outer North East London Community Service (Havering)	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
Outer North East London Community Service (Redbridge)	Yes	-	Yes	Yes	No	Yes	No	Yes	Yes	No	No	Yes

Organisational audit key results Question numbers 4.2 to 5.1 (see pages13-14 for full questions and pages18-19 for national results)	4.2 Do patients have access to a local continence practitioner, who is able to give advice on continence, and bladder and bowel care?	4.3 Is a specialist continence assessment always carried out by a practitioner with training in?	Knowledge of the aetiology of urinary and faecal incontinence	Experience in taking a history	Ability to carry out an abdominal examination	Ability to carry out a rectal examination	Ability to carry out a vaginal examination	Ability to perform urinalysis	Ability to carry out residual volume measurement	None of the above	Not known	5.1 Do the areas for both assessment AND treatment of patients with bladder and bowel problems preserve the patient's privacy and dignity according to current standards?
London Strategic Health Authority												
Primary care services												
Outer North East London Community Service (Waltham Forest)	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Tower Hamlets Community Health	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Sutton & Merton Primary Care Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
North East Strategic Health Authority												
Acute care services												
City Hospitals Sunderland NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
County Durham & Darlington NHS Foundation Trust - Darlington Memorial Hospital	Yes	-	Yes	Yes	No	No	No	Yes	Yes	No	No	Yes
County Durham & Darlington NHS Foundation Trust - University Hospital of North Durham	Yes	-	No	No	No	No	No	No	No	No	Yes	Yes
Gateshead Health NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
North Tees & Hartlepool NHS Trust - University Hospital of Hartlepool	Yes	-	Yes	Yes	Yes	Yes	No	Yes	Yes	No	No	Yes
North Tees & Hartlepool NHS Trust - University Hospital of North Tees	Yes	-	Yes	Yes	Yes	Yes	No	Yes	Yes	No	No	Yes
Northumbria Healthcare NHS Foundation Trust - Hexham General Hospital	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Northumbria Healthcare NHS Foundation Trust - North Tyneside General	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Northumbria Healthcare NHS Foundation Trust - Wansbeck General Hospital	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
South Tees Hospitals NHS Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
South Tyneside Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	Yes
The Newcastle upon Tyne Hospitals NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes

Organisational audit key results Question numbers 4.2 to 5.1 (see pages13-14 for full questions and pages18-19 for national results)	4.2 Do patients have access to a local continence practitioner, who is able to give advice on continence, and bladder and bowel care?	4.3 Is a specialist continence assessment always carried out by a practitioner with training in?	Knowledge of the aetiology of urinary and faecal incontinence	Experience in taking a history	Ability to carry out an abdominal examination	Ability to carry out a rectal examination	Ability to carry out a vaginal examination	Ability to perform urinalysis	Ability to carry out residual volume measurement	None of the above	Not known	5.1 Do the areas for both assessment AND treatment of patients with bladder and bowel problems preserve the patient's privacy and dignity according to current standards?
North East Strategic Health Authority												
Mental health services												
Tees, Esk & Wear Valleys NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	No	Yes	No	No	No	Yes
Primary care services												
Newcastle Primary care Trust	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
NHS Darlington	Yes	-	Yes	Yes	No	Yes	No	Yes	Yes	No	No	Yes
NHS Hartlepool	Yes	-	Yes	Yes	No	Yes	No	Yes	Yes	No	No	Yes
NHS Middlesbrough	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
NHS North of Tyne - North Tyneside Primary Care Trust	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
NHS South of Tyne & Wear - Gateshead Primary Care Trust	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
NHS South of Tyne & Wear - South Tyneside Primary Care Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
NHS South of Tyne & Wear - Sunderland Teaching Primary Care Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
NHS Stockton-on-Tees	Yes	-	Yes	Yes	Yes	No	Yes	Yes	Yes	No	No	Yes
Redcar & Cleveland Primary Care Trust	Yes	-	Yes	Yes	Yes	No	Yes	Yes	Yes	No	No	Yes
North West Strategic Health Authority												
Acute care services												
Aintree University Hospitals NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	No	Yes	Yes	No	No	No
Blackpool Fylde & Wyre NHS Foundation Trust	Yes	-	No	No	No	No	No	No	No	No	Yes	Yes
Central Manchester University Hospitals NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
East Cheshire NHS Trust	Yes	-	No	No	No	No	No	No	No	No	Yes	Yes
East Lancashire Hospitals Trust - Royal Blackburn Hospital	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Mid Cheshire Hospitals NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
North Cumbria University Hospitals - Cumberland Infirmary	Yes	-	No	No	No	No	No	No	No	No	Yes	Yes

Organisational audit key results Question numbers 4.2 to 5.1 (see pages13-14 for full questions and pages18-19 for national results)	4.2 Do patients have access to a local continence practitioner, who is able to give advice on continence, and bladder and bowel care?	4.3 Is a specialist continence assessment always carried out by a practitioner with training in?	Knowledge of the aetiology of urinary and faecal incontinence	Experience in taking a history	Ability to carry out an abdominal examination	Ability to carry out a rectal examination	Ability to carry out a vaginal examination	Ability to perform urinalysis	Ability to carry out residual volume measurement	None of the above	Not known	5.1 Do the areas for both assessment AND treatment of patients with bladder and bowel problems preserve the patient's privacy and dignity according to current standards?	
North West Strategic Health Authority													
Acute care services													
North Cumbria University Hospitals - West Cumberland Hospital	Yes	-	No	No	No	No	No	No	No	No	Yes	Yes	
Pennine Acute Hospitals NHS Trust - Fairfield General Hospital	Yes	-	Yes	Yes	No	Yes	Yes	Yes	No	No	No	Yes	
Pennine Acute Hospitals NHS Trust - North Manchester General Hospital	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Pennine Acute Hospitals NHS Trust - Rochdale Infirmary	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Pennine Acute Hospitals NHS Trust - The Royal Oldham Hospital	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Royal Bolton Hospital NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Salford Royal NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
Southport and Ormskirk Hospitals NHS Trust	Yes	-	No	No	No	No	No	No	No	No	Yes	No	No
St Helens and Knowsley Teaching Hospital	Yes	-	No	No	No	No	No	No	No	No	Yes	Yes	Yes
Stockport NHS Foundation Trust	Yes	-	No	No	No	No	No	No	No	No	Yes	Yes	Yes
Tameside Hospital NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No	No	Yes
The Countess of Chester Hospital NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
The Royal Liverpool & Broadgreen University Hospital NHS Trust	Yes	-	Yes	Yes	No	No	No	Yes	Yes	Yes	No	No	Yes
Trafford Healthcare NHS Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
University Hospital of South Manchester NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
University Hospitals of Morecambe Bay NHS Trust	Yes	-	Yes	Yes	No	Yes	No	Yes	Yes	Yes	No	No	Yes
Warrington and Halton Hospitals NHS Foundation	No	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	Yes
Wirral University Teaching Hospital NHS Foundation Trust	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Wrightington, Wigan & Leigh NHS Foundation Trust	Yes	-	No	No	No	No	No	No	No	No	No	Yes	Yes

Organisational audit key results Question numbers 4.2 to 5.1 (see pages13-14 for full questions and pages18-19 for national results)	4.2 Do patients have access to a local continence practitioner, who is able to give advice on continence, and bladder and bowel care?	4.3 Is a specialist continence assessment always carried out by a practitioner with training in?	Knowledge of the aetiology of urinary and faecal incontinence	Experience in taking a history	Ability to carry out an abdominal examination	Ability to carry out a rectal examination	Ability to carry out a vaginal examination	Ability to perform urinalysis	Ability to carry out residual volume measurement	None of the above	Not known	5.1 Do the areas for both assessment AND treatment of patients with bladder and bowel problems preserve the patient's privacy and dignity according to current standards?
North West Strategic Health Authority												
<i>Mental health services</i>												
Cumbria Partnership NHS Foundation Trust	No	-	No	No	No	No	No	No	No	No	Yes	Yes
Lancashire Care NHS Foundation Trust	Yes	-	No	No	No	No	No	No	No	No	Yes	Yes
Manchester Mental Health & Social Care Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Pennine Care NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes
<i>Primary care services</i>												
Ashton, Leigh & Wigan NHS Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Central & Eastern Cheshire Primary Care Trust - Cheshire East Community Health	Yes	-	Yes	Yes	No	No	No	Yes	Yes	No	No	Yes
East Lancashire Primary Care Trust	Yes	-	Yes	Yes	No	Yes	No	Yes	Yes	No	No	Yes
Knowsley Primary Care Trust	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
Liverpool Primary Care Trust - Provider Services	Yes	-	Yes	Yes	No	Yes	No	Yes	Yes	No	No	Yes
NHS Blackburn with Darwen	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
NHS Bolton	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
NHS Manchester	Yes	-	Yes	Yes	No	Yes	No	Yes	Yes	No	No	Yes
NHS Warrington - Community Services Unit	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
NHS Western Cheshire - Community Care	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
NHS Western Cheshire - Ellesmere Port Hospital	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
NHS Wirral	Yes	-	Yes	Yes	No	No	No	Yes	Yes	No	No	Yes
Oldham Primary Care Trust (Oldham Community Health Services)	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Salford Primary Care Trust	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
Stockport Primary Care Trust (NHS Stockport)	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes

Organisational audit key results Question numbers 4.2 to 5.1 (see pages13-14 for full questions and pages18-19 for national results)	4.2 Do patients have access to a local continence practitioner, who is able to give advice on continence, and bladder and bowel care?	4.3 Is a specialist continence assessment always carried out by a practitioner with training in?	Knowledge of the aetiology of urinary and faecal incontinence	Experience in taking a history	Ability to carry out an abdominal examination	Ability to carry out a rectal examination	Ability to carry out a vaginal examination	Ability to perform urinalysis	Ability to carry out residual volume measurement	None of the above	Not known	5.1 Do the areas for both assessment AND treatment of patients with bladder and bowel problems preserve the patient's privacy and dignity according to current standards?
Northern Ireland												
Belfast Health & Social Care Trust - Belfast City Hospital	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Belfast Health & Social Care Trust - North & West Belfast	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
Belfast Health & Social Care Trust - South & East Belfast	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Northern Health and Social Care Trust	Yes	-	Yes	Yes	No	No	Yes	Yes	Yes	No	No	Yes
Western Health & Social Care Trust	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
South Central Strategic Health Authority												
Acute care services												
Buckinghamshire Hospitals NHS Trust	Yes	-	Yes	Yes	Yes	Yes	No	Yes	Yes	No	No	Yes
Heatherwood & Wexham Park Hospitals NHS Foundation Trust	Yes	-	No	No	No	No	No	No	No	No	Yes	Yes
Milton Keynes Hospital NHS Foundation Trust	Yes	-	No	No	No	No	No	No	No	No	Yes	Yes
Oxford Radcliffe Hospitals NHS Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Portsmouth Hospitals NHS Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Royal Berkshire NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Southampton University Hospitals NHS Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Winchester & Eastleigh Healthcare NHS Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Mental health services												
Hampshire Partnership NHS Foundation Trust	No	-	No	No	No	No	No	Yes	No	No	No	Yes
Primary care services												
Hampshire Community Health Care	Yes	-	No	Yes	No	No	No	Yes	No	No	No	No
Isle of Wight NHS Primary Care Trust	Yes	-	Yes	Yes	No	Yes	No	Yes	Yes	No	No	No
Milton Keynes Community Health Services	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
NHS Berkshire West	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
Oxfordshire Primary Care Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Southampton City Primary Care Trust	No	-	No	No	No	No	No	No	No	No	Yes	Yes

Organisational audit key results Question numbers 4.2 to 5.1 (see pages13-14 for full questions and pages18-19 for national results)	4.2 Do patients have access to a local continence practitioner, who is able to give advice on continence, and bladder and bowel care?	4.3 Is a specialist continence assessment always carried out by a practitioner with training in?	Knowledge of the aetiology of urinary and faecal incontinence	Experience in taking a history	Ability to carry out an abdominal examination	Ability to carry out a rectal examination	Ability to carry out a vaginal examination	Ability to perform urinalysis	Ability to carry out residual volume measurement	None of the above	Not known	5.1 Do the areas for both assessment AND treatment of patients with bladder and bowel problems preserve the patient's privacy and dignity according to current standards?
South East Coast Strategic Health Authority												
Acute care services												
Ashford & St Peter's Hospitals NHS Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Brighton & Sussex University Hospitals NHS Trust - Princess Royal Hospital	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Brighton & Sussex University Hospitals NHS Trust - Royal Sussex Hospital	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
East Sussex Hospitals NHS Trust - Conquest Hospital	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
East Sussex Hospitals NHS Trust - Eastbourne District General	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Frimley Park Hospital NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Maidstone & Tunbridge Wells NHS Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Medway NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Queen Victoria Hospital NHS Foundation Trust	Yes	-	No	No	No	No	No	No	No	No	Yes	Yes
Royal Surrey County Hospital NHS Trust	Yes	-	Yes	No	No	No	No	Yes	Yes	No	No	Yes
Surrey & Sussex Healthcare NHS Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Western Sussex Hospitals NHS Trust - St Richards Hospital	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	No	No	Yes
Western Sussex NHS Trust - Worthing & Southlands Site	No	-	No	No	No	No	No	No	No	No	Yes	No
Mental health services												
Surrey and Borders Partnership NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Primary care services												
NHS Eastern & Coastal Kent Community Hospital	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
NHS Eastern & Coastal Kent Community Services	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
NHS Surrey	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
South Downs Health NHS Trust	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No

Organisational audit key results Question numbers 4.2 to 5.1 (see pages13-14 for full questions and pages18-19 for national results)	4.2 Do patients have access to a local continence practitioner, who is able to give advice on continence, and bladder and bowel care?	4.3 Is a specialist continence assessment always carried out by a practitioner with training in?	Knowledge of the aetiology of urinary and faecal incontinence	Experience in taking a history	Ability to carry out an abdominal examination	Ability to carry out a rectal examination	Ability to carry out a vaginal examination	Ability to perform urinalysis	Ability to carry out residual volume measurement	None of the above	Not known	5.1 Do the areas for both assessment AND treatment of patients with bladder and bowel problems preserve the patient's privacy and dignity according to current standards?
South West Strategic Health Authority												
Acute care services												
Dorset County Hospital NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
North Bristol NHS Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Northern Devon Healthcare NHS Trust	Yes	-	Yes	Yes	Yes	No	Yes	Yes	Yes	No	No	Yes
Plymouth Hospitals NHS Trust - Derriford Hospital	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
Poole Hospital NHS Foundation Trust	Yes	-	No	No	No	No	No	No	No	No	Yes	No
Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Royal Cornwall Hospitals NHS Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Royal Devon & Exeter NHS Foundation Trust	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
Royal United Hospital Bath NHS Trust	No	-	Yes	Yes	No	No	No	No	No	No	No	Yes
Salisbury Foundation NHS Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
South Devon Healthcare NHS Foundation Trust	Yes	-	No	No	No	No	No	No	No	No	Yes	No
Taunton & Somerset Foundation NHS Trust	Yes	-	Yes	Yes	No	No	No	Yes	Yes	No	No	Yes
The Great Western Hospitals NHS Foundation Trust	No	-	Yes	Yes	Yes	Yes	No	Yes	Yes	No	No	No
University Hospital Bristol NHS Foundation Trust	Yes	-	No	No	No	No	No	No	No	No	Yes	Yes
Yeovil District Hospitals NHS Foundation Trust	Yes	-	Yes	Yes	No	No	No	Yes	Yes	No	No	Yes
Mental health services												
Cornwall Partnership NHS Trust	Yes	-	Yes	Yes	No	No	No	No	No	No	No	Yes
Somerset Partnership NHS Foundation Trust	Yes	-	Yes	Yes	No	No	No	Yes	No	No	No	Yes
Primary care services												
Bournemouth & Poole Community Health Services	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Devon Primary Care Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Dorset Primary Care Trust	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes

Organisational audit key results Question numbers 4.2 to 5.1 (see pages13-14 for full questions and pages18-19 for national results)	4.2 Do patients have access to a local continence practitioner, who is able to give advice on continence, and bladder and bowel care?	4.3 Is a specialist continence assessment always carried out by a practitioner with training in?	Knowledge of the aetiology of urinary and faecal incontinence	Experience in taking a history	Ability to carry out an abdominal examination	Ability to carry out a rectal examination	Ability to carry out a vaginal examination	Ability to perform urinalysis	Ability to carry out residual volume measurement	None of the above	Not known	5.1 Do the areas for both assessment AND treatment of patients with bladder and bowel problems preserve the patient's privacy and dignity according to current standards?
South West Strategic Health Authority												
Primary care services												
NHS Cornwall & Isles of Scilly Community Health Services	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
NHS Cornwall & Isles of Scilly Community Health Services - Cambourne/Redruth Community Hospital	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
NHS Cornwall & Isles of Scilly Community Health Services - Falmouth Community Hospital	Yes	-	Yes	Yes	No	No	No	Yes	Yes	No	No	Yes
NHS Gloucestershire	Yes	-	Yes	Yes	No	No	No	Yes	Yes	No	No	Yes
NHS Wiltshire	Yes	-	Yes	Yes	No	No	No	Yes	No	No	No	Yes
Plymouth Teaching Primary Care Trust	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
Plymouth Teaching Primary Care Trust - Site 2	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Somerset Primary Care Trust (Community Health)	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Swindon Primary Care Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Torbay Care Trust	Yes	-	Yes	Yes	No	No	No	Yes	Yes	No	No	Yes
Wales												
Abertawe Bro Morgannwg University Health Board - Morriston Hospital	Yes	-	Yes	Yes	Yes	No	Yes	Yes	Yes	No	No	No
Abertawe Bro Morgannwg University Health Board - Neath Port Talbot Hospital	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
Abertawe Bro Morgannwg University Health Board - Princess of Wales Hospital	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
Abertawe Bro Morgannwg University Health Board - Singleton Hospital	Yes	-	No	No	No	No	No	No	No	No	Yes	Yes
Aneurin Bevan Health Board (Gwent Healthcare NHS Trust)	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
Betsi Cadwaladr University Local Health (previously North Wales Health Board)	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Cardiff & Vale University Health Board	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No
Cwm Taf Health Board - Prince Charles Hospital	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No

Organisational audit key results Question numbers 4.2 to 5.1 (see pages13-14 for full questions and pages18-19 for national results)	4.2 Do patients have access to a local continence practitioner, who is able to give advice on continence, and bladder and bowel care?	4.3 Is a specialist continence assessment always carried out by a practitioner with training in?	Knowledge of the aetiology of urinary and faecal incontinence	Experience in taking a history	Ability to carry out an abdominal examination	Ability to carry out a rectal examination	Ability to carry out a vaginal examination	Ability to perform urinalysis	Ability to carry out residual volume measurement	None of the above	Not known	5.1 Do the areas for both assessment AND treatment of patients with bladder and bowel problems preserve the patient's privacy and dignity according to current standards?
Wales												
Cwm Taf Health Board - Royal Glamorgan	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	No	No	Yes
Hywel Dda Health Board (Carmarthenshire Local Health Board)	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Hywel Dda Health Board - Prince Philip Hospital & WWG	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
Hywel Dda health Board (Pembrokeshire Local Health Board)	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
West Midlands Strategic Health Authority												
Acute care services												
Birmingham Women's NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Burton Hospitals NHS Foundation Trust	Yes	-	No	Yes	Yes	No	No	Yes	Yes	No	No	Yes
Dudley Group of Hospitals Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
George Eliot Hospital NHS Trust	Yes	-	No	No	No	No	No	No	No	No	Yes	No
Heart of England NHS Foundation Trust	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	No	No	No
Hereford Hospitals NHS Trust	Yes	-	Yes	Yes	Yes	No	Yes	Yes	Yes	No	No	Yes
Mid Staffordshire NHS Foundation Trust	Yes	-	No	No	No	No	No	No	No	No	Yes	No
Royal Wolverhampton NHS Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Sandwell & West Birmingham NHS Trust - City Site	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Sandwell & West Birmingham NHS Trust - Sandwell Site	Yes	-	No	No	No	No	No	No	No	Yes	No	Yes
Shrewsbury & Telford Hospitals NHS Trust - Princess Royal Hospital	Yes	-	Yes	Yes	No	No	No	Yes	Yes	No	No	Yes
Shrewsbury & Telford Hospitals NHS Trust - Royal Shrewsbury Hospital	Yes	-	No	No	No	No	No	No	No	Yes	No	Yes
University Hospital Coventry & Warwickshire NHS	Yes	-	Yes	Yes	Yes	No	Yes	No	No	No	No	Yes
University Hospital of North Staffordshire NHS Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
University Hospitals Birmingham NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes

Organisational audit key results Question numbers 4.2 to 5.1 (see pages13-14 for full questions and pages18-19 for national results)	4.2 Do patients have access to a local continence practitioner, who is able to give advice on continence, and bladder and bowel care?	4.3 Is a specialist continence assessment always carried out by a practitioner with training in?	Knowledge of the aetiology of urinary and faecal incontinence	Experience in taking a history	Ability to carry out an abdominal examination	Ability to carry out a rectal examination	Ability to carry out a vaginal examination	Ability to perform urinalysis	Ability to carry out residual volume measurement	None of the above	Not known	5.1 Do the areas for both assessment AND treatment of patients with bladder and bowel problems preserve the patient's privacy and dignity according to current standards?
West Midlands Strategic Health Authority												
Acute care services												
Walsall NHS Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Worcestershire Acute Hospitals NHS Trust	Yes	-	Yes	Yes	No	No	Yes	Yes	Yes	No	No	Yes
Mental health services												
Coventry & Warwickshire NHS Partnership Trust	Yes	-	Yes	Yes	Yes	Yes	No	Yes	No	No	No	Yes
Sandwell Mental Health and Social Care NHS Foundation Trust	No	-	No	No	No	Yes	Yes	Yes	No	No	No	Yes
South Staffordshire & Shropshire Healthcare NHS Foundation - Shropshire	Yes	-	No	Yes	No	No	No	Yes	Yes	No	No	Yes
South Staffordshire & Shropshire Healthcare NHS Foundation - South Staffs	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Primary care services												
Birmingham East & North Primary Care Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Dudley Primary Care Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
NHS Telford and Wrekin	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
NHS Walsall Community Health	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
NHS Warwickshire	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Sandwell Primary Care Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Solihull NHS Care Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
South Birmingham Primary Care Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
South Staffordshire Primary Care Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Worcestershire Primary Care Trust	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes

Organisational audit key results Question numbers 4.2 to 5.1 (see pages13-14 for full questions and pages18-19 for national results)	4.2 Do patients have access to a local continence practitioner, who is able to give advice on continence, and bladder and bowel care?	4.3 Is a specialist continence assessment always carried out by a practitioner with training in?	Knowledge of the aetiology of urinary and faecal incontinence	Experience in taking a history	Ability to carry out an abdominal examination	Ability to carry out a rectal examination	Ability to carry out a vaginal examination	Ability to perform urinalysis	Ability to carry out residual volume measurement	None of the above	Not known	5.1 Do the areas for both assessment AND treatment of patients with bladder and bowel problems preserve the patient's privacy and dignity according to current standards?
Yorkshire & the Humber Strategic Health Authority												
Acute care services												
Airedale NHS Trust	Yes	-	Yes	Yes	No	No	Yes	Yes	Yes	No	No	No
Barnsley Hospital NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
Bradford Teaching Hospitals NHS Foundation Trust	No	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
Calderdale and Huddersfield NHS Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Doncaster & Bassetlaw Hospital NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Harrogate & District NHS Foundation Trust	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
Hull & East Yorkshire Hospitals NHS Trust	Yes	-	Yes	Yes	Yes	Yes	No	Yes	Yes	No	No	Yes
Leeds Teaching Hospitals NHS Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Mid Yorkshire Hospital NHS Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Northern Lincolnshire & Goole Hospitals NHS Trust - Diana, Princess of Wales Hospital, Grimsby site of	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Northern Lincolnshire & Goole Hospitals NHS Trust - Scunthorpe & Goole Hospitals	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Scarborough & North East Yorkshire Healthcare NHS Trust	Yes	-	Yes	Yes	No	No	Yes	Yes	Yes	No	No	No
Sheffield Teaching Hospitals NHS Foundation Trust	Yes	-	Yes	Yes	No	No	No	Yes	Yes	No	No	Yes
The Rotherham NHS Foundation Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
York Hospitals NHS Foundation Trust	Yes	-	Yes	Yes	No	No	No	Yes	No	No	No	Yes
Mental health services												
Bradford District Care Trust	Yes	-	No	No	No	No	No	No	No	No	Yes	Yes
North East Lincolnshire Care Trust Plus	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Rotherham Doncaster and South Humber Mental Health NHS Foundation Trust	Yes	-	No	No	No	No	No	No	No	No	Yes	Yes

Organisational audit key results Question numbers 4.2 to 5.1 (see pages13-14 for full questions and pages18-19 for national results)	4.2 Do patients have access to a local continence practitioner, who is able to give advice on continence, and bladder and bowel care?	4.3 Is a specialist continence assessment always carried out by a practitioner with training in?	Knowledge of the aetiology of urinary and faecal incontinence	Experience in taking a history	Ability to carry out an abdominal examination	Ability to carry out a rectal examination	Ability to carry out a vaginal examination	Ability to perform urinalysis	Ability to carry out residual volume measurement	None of the above	Not known	5.1 Do the areas for both assessment AND treatment of patients with bladder and bowel problems preserve the patient's privacy and dignity according to current standards?
Yorkshire & the Humber Strategic Health Authority												
Primary care services												
East Riding of Yorkshire Primary Care Trust	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
NHS Barnsley	Yes	-	Yes	Yes	Yes	No	Yes	Yes	Yes	No	No	Yes
NHS Calderdale	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
NHS North Lincolnshire (Community Services)	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes
NHS Rotherham (Community Health Services)	Yes	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
North Yorkshire & York Primary Care Trust	Yes	-	Yes	Yes	No	No	No	Yes	Yes	No	No	Yes
Sheffield Primary Care Trust	Yes	-	Yes	Yes	Yes	No	No	Yes	Yes	No	No	Yes
Wakefield District Community Healthcare Services for NHS Wakefield District	Yes	-	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes

Environment: Here we asked about the concerns that reporters had, should they be concerned about matters of privacy and dignity. The environment in which care is delivered should be sensitive to the needs of the person (Essence of Care, 2001).

The following are of particular importance to users of services:

- Having treatment or assessment in a private room.
- Having warm, clean and separate male and female toilets.
- Having disposable pad facilities in toilets.

And then we asked about opportunities for patient feedback, help with development of services and the availability of information.

Table J: 5.1ii to 6.1ii

Organisational audit key results Questions 5.1ii to 6.1ii <small>(see pages13-14 for full questions and pages18-19 for national results)</small>	5.1ii. If you have ticked Yes, which of the following does this include:	Privacy around the bed area	Privacy around the toilet area	Easily accessible toilet facilities	Appropriate aids to toileting (frames/trails etc)	Privacy when staff speak to in-patients in confidence	Privacy when staff speak to out-patients in confidence	Steps taken to reduce odour	Hand washing after toileting	Other	6.1 Are there means in the care setting by which continence service users/patients can make:	6.1i. Suggestions	6.1ii. Complaints
East Midlands Strategic Health Authority													
Acute care services													
Chesterfield Royal Hospital	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Derby Hospitals NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Kettering General Hospital	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Nottingham University Hospitals NHS Trust - City Hospital & Queens Medical Centre	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Sherwood Forest Hospitals	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	No	Yes
United Lincolnshire Hospitals Trust - Lincoln County Hospital	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
United Lincolnshire Hospitals Trust - Pilgrim Hospital	-	No	Yes	Yes	Yes	No	Yes	Yes	Yes	No	-	Yes	Yes
University Hospitals of Leicester NHS Trust	-	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	No	-	No	No
Mental health services													
Derbyshire Mental Health Services NHS Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Leicestershire Partnership NHS Trust - Site 1	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	-	Yes	Yes
Leicestershire Partnership NHS Trust - Site 2	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	-	Yes	Yes
Leicestershire Partnership NHS Trust - Site 3	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Lincolnshire Partnership NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	No	No
Northamptonshire Healthcare NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	-	Yes	Yes

Organisational audit key results Questions 5.1ii to 6.1ii (see pages13-14 for full questions and pages18-19 for national results)	5.1iii.If you have ticked Yes, which of the following does this include:	Privacy around the bed area	Privacy around the toilet area	Easily accessible toilet facilities	Appropriate aids to toileting (frames/rails etc)	Privacy when staff speak to in-patients in confidence	Privacy when staff speak to out-patients in confidence	Steps taken to reduce odour	Hand washing after toileting	Other	6.1 Are there means in the care setting by which continence service users/patients can make:	6.1i. Suggestions	6.1ii. Complaints
East Midlands Strategic Health Authority													
Primary care services													
Bassetlaw Primary Care Trust	-	Yes	Yes	Yes	Yes	No	No	Yes	Yes	No	-	Yes	Yes
NHS Lincolnshire (Community Health Service/Teaching)	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
NHS Nottingham City	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	No	Yes
NHS Nottinghamshire County - Mansfield Community Hospital	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
East of England Strategic Health Authority													
Acute care services													
Basildon & Thurrock University Hospitals Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Bedford Hospital NHS Trust	-	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No	-	No	Yes
Cambridge University Hospitals Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Colchester Hospital University NHS Foundation Trust	-	Yes	Yes	Yes	Yes	No	No	No	Yes	No	-	Yes	Yes
Luton & Dunstable Hospital NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Mid Essex Hospitals Services NHS Trust - (St John's Hospital)	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Norfolk & Norwich University Hospital NHS Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Peterborough & Stamford Hospitals NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
South Essex Partnership University NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
The Ipswich Hospital NHS Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
The Queen Elizabeth Hospital King's Lynn NHS Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
West Hertfordshire Hospitals NHS Trust	-	-	-	-	-	-	-	-	-	-	-	No	Yes
Mental health services													
Cambridgeshire and Peterborough NHS Foundation Trust	-	-	-	-	-	-	-	-	-	-	-	Yes	Yes
Hertfordshire Partnership NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Norfolk and Waveney Mental Health NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes

Organisational audit key results Questions 5.1ii to 6.1ii (see pages13-14 for full questions and pages18-19 for national results)	5.1ii. If you have ticked Yes, which of the following does this include:	Privacy around the bed area	Privacy around the toilet area	Easily accessible toilet facilities	Appropriate aids to toileting (frames/rails etc)	Privacy when staff speak to in-patients in confidence	Privacy when staff speak to out-patients in confidence	Steps taken to reduce odour	Hand washing after toileting	Other	6.1 Are there means in the care setting by which continence service users/patients can make:	6.1i. Suggestions	6.1ii. Complaints
	East of England Strategic Health Authority												
Primary care services													
Cambridgeshire Primary Care Trust (Community Services)	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Hertfordshire Community Healthcare Services - East & North Hertfordshire Primary Care Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
NHS Bedfordshire	-	No	Yes	Yes	Yes	No	Yes	Yes	Yes	No	-	Yes	Yes
NHS Mid Essex	-	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No	-	Yes	Yes
NHS North East Essex	-	No	Yes	Yes	Yes	No	Yes	Yes	Yes	No	-	Yes	Yes
NHS South West Essex (Commissioning)	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
NHS South West Essex Community Services (Provider)	-	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No	-	Yes	Yes
NHS West Essex	-	Yes	Yes	Yes	No	No	Yes	No	Yes	No	-	No	Yes
Peterborough Community Services	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
South East Essex Primary Care Trust	-	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No	-	Yes	Yes
Islands													
States of Guernsey Health and Social Services Department	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	No	No
States of Jersey Health & Social Services	-	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	No	-	Yes	Yes
London Strategic Health Authority													
Acute care services													
Barking Havering and Redbridge NHS Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	No	-	Yes	Yes
Barnet & Chase Farm Hospitals NHS trust	-	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No	-	Yes	Yes
Barts and the London NHS Trust	-	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No	-	Yes	Yes
Ealing Hospital NHS Trust	-	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	-	Yes	Yes

Organisational audit key results Questions 5.1ii to 6.1ii (see pages13-14 for full questions and pages18-19 for national results)	5.1ii. If you have ticked Yes, which of the following does this include:	Privacy around the bed area	Privacy around the toilet area	Easily accessible toilet facilities	Appropriate aids to toileting (frames/rails etc)	Privacy when staff speak to in-patients in confidence	Privacy when staff speak to out-patients in confidence	Steps taken to reduce odour	Hand washing after toileting	Other	6.1 Are there means in the care setting by which continence service users/patients can make:	6.1i. Suggestions	6.1ii. Complaints
London Strategic Health Authority													
Acute care services													
Epsom & St Helier University Hospitals NHS Trust	-	Yes	Yes	Yes	Yes	No	Yes	No	Yes	No	-	Yes	Yes
Guy's & St. Thomas' NHS Foundation Trust	-	-	-	-	-	-	-	-	-	-	-	Yes	Yes
Hillingdon Hospital NHS Trust	-	-	-	-	-	-	-	-	-	-	-	No	Yes
Homerton University Hospital NHS Foundation Trust	-	-	-	-	-	-	-	-	-	-	-	Yes	Yes
Imperial College Healthcare NHS Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Kings College Hospital NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Kingston Hospital NHS Trust	-	Yes	Yes	Yes	Yes	Yes	No	No	Yes	No	-	Yes	Yes
Mayday Healthcare NHS Trust	-	No	No	No	No	No	Yes	No	No	Yes	-	Yes	Yes
Newham University Hospital NHS Trust	-	Yes	Yes	Yes	Yes	No	Yes	No	Yes	No	-	Yes	Yes
North Middlesex Hospital	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Royal Free Hampstead NHS Trust (Royal Free Hospital)	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
South London Healthcare Trust - Queen Elizabeth Hospital	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	No	Yes
South London Healthcare Trust - Queen Mary's Sidcup	-	-	-	-	-	-	-	-	-	-	-	Yes	Yes
St George's Healthcare NHS Trust	-	Yes	Yes	Yes	Yes	No	No	Yes	Yes	No	-	Yes	Yes
The Lewisham Hospital NHS Trust	-	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No	-	No	No
The North West London Hospitals NHS Trust - (Central Middlesex Site)	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
The North West London Hospitals NHS Trust - (Northwick Park & St Marks)	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
University College London Hospital	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
West Middlesex University Hospitals NHS Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Whipps Cross University Hospital NHS Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes

Organisational audit key results Questions 5.1ii to 6.1ii (see pages13-14 for full questions and pages18-19 for national results)	5.1ii. If you have ticked Yes to 5.1, which of the following does this include:	Privacy around the bed area	Privacy around the toilet area	Easily accessible toilet facilities	Appropriate aids to toileting (frames/rails etc)	Privacy when staff speak to in-patients in confidence	Privacy when staff speak to out-patients in confidence	Steps taken to reduce odour	Hand washing after toileting	Other	6.1 Are there means in the care setting by which continence service users/patients can make:	6.1i. Suggestions	6.1ii. Complaints
London Strategic Health Authority													
Mental health services													
Camden & Islington NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Central & North West London NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	-	Yes	Yes
North East London NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	No	-	Yes	Yes
Oxleas NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
South London & Maudsley NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	No	-	Yes	Yes
West London Mental Health NHS Trust	-	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	No	-	Yes	Yes
Primary care services													
Bromley Primary Care Trust	-	-	-	-	-	-	-	-	-	-	-	Yes	Yes
Camden Primary Care Trust Provider Services	-	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	No	-	Yes	Yes
Hounslow Community Healthcare	-	Yes	Yes	Yes	No	Yes	Yes	No	Yes	No	-	Yes	Yes
Lambeth Primary Care Trust	-	No	Yes	Yes	Yes	Yes	Yes	No	Yes	No	-	Yes	Yes
Lewisham Primary Care Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
NHS Brent (Brent Community Services)	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
NHS Enfield	-	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No	-	Yes	Yes
NHS Greenwich (Greenwich Community Health Services)	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
NHS Islington	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No	-	Yes	Yes
NHS Newham	-	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
NHS Richmond	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
NHS Southwark	-	-	-	-	-	-	-	-	-	-	-	Yes	Yes
Outer North East London Community Service (Havering)	-	-	-	-	-	-	-	-	-	-	-	No	Yes
Outer North East London Community Service (Redbridge)	-	No	No	No	No	No	No	No	No	Yes	-	Yes	Yes

Organisational audit key results Questions 5.1ii to 6.1ii (see pages13-14 for full questions and pages18-19 for national results)	5.1ii.If you have ticked Yes, which of the following does this include:	Privacy around the bed area	Privacy around the toilet area	Easily accessible toilet facilities	Appropriate aids to toileting (frames/rails etc)	Privacy when staff speak to in-patients in confidence	Privacy when staff speak to out-patients in confidence	Steps taken to reduce odour	Hand washing after toileting	Other	6.1 Are there means in the care setting by which continence service users/patients can make:	6.1i. Suggestions	6.1ii. Complaints
London Strategic Health Authority													
Primary care services													
Outer North East London Community Service (Waltham Forest)	-	Yes	Yes	Yes	Yes	No	Yes	No	Yes	No	-	Yes	Yes
Sutton & Merton Primary Care Trust	-	No	Yes	Yes	Yes	No	Yes	No	Yes	Yes	-	Yes	Yes
Tower Hamlets Community Health	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
North East Strategic Health Authority													
Acute care services													
City Hospitals Sunderland NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
County Durham & Darlington NHS Foundation Trust - Darlington Memorial Hospital	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
County Durham & Darlington NHS Foundation Trust - University Hospital of North Durham	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Gateshead Health NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
North Tees & Hartlepool NHS Trust - University Hospital of Hartlepool	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
North Tees & Hartlepool NHS Trust - University Hospital of North Tees	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Northumbria Healthcare NHS Foundation Trust - Hexham General Hospital	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Northumbria Healthcare NHS Foundation Trust - North Tyneside General	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Northumbria Healthcare NHS Foundation Trust - Wansbeck General Hospital	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
South Tees Hospitals NHS Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	-	Yes	Yes
South Tyneside Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
The Newcastle upon Tyne Hospitals NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes

Organisational audit key results Questions 5.1ii to 6.1ii (see pages13-14 for full questions and pages18-19 for national results)	5.1ii.if you have ticked Yes, which of the following does this include:	Privacy around the bed area	Privacy around the toilet area	Easily accessible toilet facilities	Appropriate aids to toileting (frames/rails etc)	Privacy when staff speak to in-patients in confidence	Privacy when staff speak to out-patients in confidence	Steps taken to reduce odour	Hand washing after toileting	Other	6.1 Are there means in the care setting by which continence service users/patients can make:	6.1i. Suggestions	6.1ii. Complaints
North East Strategic Health Authority													
Mental health services													
Tees, Esk & Wear Valleys NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Primary care services													
Newcastle Primary care Trust	-	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No	-	Yes	Yes
NHS Darlington	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
NHS Hartlepool	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
NHS Middlesbrough	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
NHS North of Tyne - North Tyneside Primary Care Trust	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No	-	Yes	Yes
NHS South of Tyne & Wear - Gateshead Primary Care Trust	-	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	No	-	Yes	Yes
NHS South of Tyne & Wear - South Tyneside Primary Care Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
NHS South of Tyne & Wear - Sunderland Teaching Primary Care Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
NHS Stockton-on-Tees	-	No	No	Yes	No	No	Yes	No	Yes	No	-	Yes	Yes
Redcar & Cleveland Primary Care Trust	-	No	No	No	No	No	Yes	No	Yes	No	-	Yes	Yes
North West Strategic Health Authority													
Acute care services													
Aintree University Hospitals NHS Foundation Trust	-	-	-	-	-	-	-	-	-	-	-	No	Yes
Blackpool Fylde & Wyre NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Central Manchester University Hospitals NHS Foundation Trust	-	-	-	-	-	-	-	-	-	-	-	No	Yes
East Cheshire NHS Trust	-	Yes	Yes	Yes	No	No	Yes	No	No	No	-	Yes	Yes
East Lancashire Hospitals Trust - Royal Blackburn Hospital	-	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	No	-	Yes	Yes
Mid Cheshire Hospitals NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
North Cumbria University Hospitals – Cumberland Infirmary	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes

Organisational audit key results Questions 5.1ii to 6.1ii (see pages13-14 for full questions and pages18-19 for national results)	5.1ii. if you have ticked Yes, which of the following does this include:	Privacy around the bed area	Privacy around the toilet area	Easily accessible toilet facilities	Appropriate aids to toileting (frames/rails etc)	Privacy when staff speak to in-patients in confidence	Privacy when staff speak to out-patients in confidence	Steps taken to reduce odour	Hand washing after toileting	Other	6.1 Are there means in the care setting by which continence service users/patients can make:	6.1i. Suggestions	6.1ii. Complaints
	North West Strategic Health Authority												
Acute care services													
North Cumbria University Hospitals - West Cumberland Hospital	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes	Yes
Pennine Acute Hospitals NHS Trust - Fairfield General Hospital	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No	-	Yes	Yes	Yes
Pennine Acute Hospitals NHS Trust - North Manchester General Hospital	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes	Yes
Pennine Acute Hospitals NHS Trust - Rochdale Infirmary	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes	Yes
Pennine Acute Hospitals NHS Trust - The Royal Oldham Hospital	Yes	No	Yes	Yes	Yes	Yes	No	Yes	No	-	Yes	Yes	Yes
Royal Bolton Hospital NHS Foundation Trust	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	-	Yes	Yes	Yes
Salford Royal NHS Foundation Trust	-	-	-	-	-	-	-	-	-	-	Yes	Yes	-
Southport and Ormskirk Hospitals NHS Trust	-	-	-	-	-	-	-	-	-	-	No	Yes	-
St Helens and Knowsley Teaching Hospital	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes	Yes
Stockport NHS Foundation Trust	No	Yes	Yes	Yes	No	No	Yes	Yes	No	-	Yes	Yes	No
Tameside Hospital NHS Foundation Trust	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes	Yes
The Countess of Chester Hospital NHS Foundation Trust	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No	-	Yes	Yes	Yes
The Royal Liverpool & Broadgreen University Hospital NHS Trust	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes	Yes
Trafford Healthcare NHS Trust	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes	Yes
University Hospital of South Manchester NHS Foundation Trust	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes	Yes
University Hospitals of Morecambe Bay NHS Trust	No	Yes	Yes	Yes	No	Yes	Yes	No	No	-	Yes	Yes	No
Warrington and Halton Hospitals NHS Foundation	Yes	Yes	No	Yes	Yes	No	No	Yes	No	-	No	Yes	Yes
Wirral University Teaching Hospital NHS Foundation Trust	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes	Yes
Wrightington, Wigan & Leigh NHS Foundation Trust	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	No	-	Yes	Yes	Yes

Organisational audit key results Questions 5.1ii to 6.1ii (see pages13-14 for full questions and pages18-19 for national results)	5.1ii. If you have ticked Yes, which of the following does this include:	Privacy around the bed area	Privacy around the toilet area	Easily accessible toilet facilities	Appropriate aids to toileting (frames/rails etc)	Privacy when staff speak to in-patients in confidence	Privacy when staff speak to out-patients in confidence	Steps taken to reduce odour	Hand washing after toileting	Other	6.1 Are there means in the care setting by which continence service users/patients can make:	6.1i. Suggestions	6.1ii. Complaints
North West Strategic Health Authority													
Mental health services													
Cumbria Partnership NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	-	Yes	Yes
Lancashire Care NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	No	Yes
Manchester Mental Health & Social Care Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	-	Yes	Yes
Pennine Care NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Primary care services													
Ashton, Leigh & Wigan NHS Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Central & Eastern Cheshire Primary Care Trust - Cheshire East Community Health	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
East Lancashire Primary Care Trust	-	No	No	Yes	Yes	No	Yes	No	Yes	No	-	Yes	Yes
Knowsley Primary Care Trust	-	Yes	Yes	Yes	Yes	No	Yes	No	Yes	No	-	No	Yes
NHS Blackburn with Darwen	-	No	No	No	Yes	No	Yes	No	Yes	No	-	Yes	Yes
NHS Bolton	-	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No	-	Yes	Yes
NHS Manchester	-	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No	-	Yes	Yes
NHS Warrington - Community Services Unit	-	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No	-	Yes	Yes
NHS Western Cheshire - Community Care	-	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No	-	Yes	Yes
NHS Western Cheshire - Ellesmere Port Hospital	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
NHS Wirral	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Oldham Primary Care Trust (Oldham Community Health Services)	-	No	Yes	No	No	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Salford Primary Care Trust	-	Yes	Yes	No	Yes	Yes	Yes	No	Yes	No	-	Yes	Yes
Stockport Primary Care Trust (NHS Stockport)	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Liverpool Primary Care Trust - Provider Services	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No	-	Yes	Yes

Organisational audit key results Questions 5.1ii to 6.1ii (see pages13-14 for full questions and pages18-19 for national results)	5.1ii.If you have ticked Yes, which of the following does this include:	Privacy around the bed area	Privacy around the toilet area	Easily accessible toilet facilities	Appropriate aids to toileting (frames/rails etc)	Privacy when staff speak to in-patients in confidence	Privacy when staff speak to out-patients in confidence	Steps taken to reduce odour	Hand washing after toileting	Other	6.1 Are there means in the care setting by which continence service users/patients can make:	6.1i. Suggestions	6.1ii. Complaints
Northern Ireland													
Belfast Health & Social Care Trust - Belfast City Hospital	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Belfast Health & Social Care Trust - North & West Belfast	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Belfast Health & Social Care Trust - South & East Belfast	-	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No	-	Yes	Yes
Northern Health and Social Care Trust	-	Yes	Yes	Yes	Yes	No	Yes	No	Yes	No	-	Yes	Yes
Western Health & Social Care Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	No	-	No	Yes
South Central Strategic Health Authority													
<i>Acute care services</i>													
Buckinghamshire Hospitals NHS Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	-	Yes	Yes
Heatherwood & Wexham Park Hospitals NHS Foundation Trust	-	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No	-	No	Yes
Milton Keynes Hospital NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Oxford Radcliffe Hospitals NHS Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Portsmouth Hospitals NHS Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	No	-	Yes	Yes
Royal Berkshire NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Southampton University Hospitals NHS Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Winchester & Eastleigh Healthcare NHS Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
<i>Mental health services</i>													
Hampshire Partnership NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	No	Yes
<i>Primary care services</i>													
Hampshire Community Health Care	-	-	-	-	-	-	-	-	-	-	-	Yes	Yes
Isle of Wight NHS Primary Care Trust	-	-	-	-	-	-	-	-	-	-	-	Yes	Yes
Milton Keynes Community Health Services	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
NHS Berkshire West	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Oxfordshire Primary Care Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Southampton City Primary Care Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes

Organisational audit key results Questions 5.1ii to 6.1ii (see pages13-14 for full questions and pages18-19 for national results)	5.1ii.If you have ticked Yes, which of the following does this include:	Privacy around the bed area	Privacy around the toilet area	Easily accessible toilet facilities	Appropriate aids to toileting (frames/rails etc)	Privacy when staff speak to in-patients in confidence	Privacy when staff speak to out-patients in confidence	Steps taken to reduce odour	Hand washing after toileting	Other	6.1 Are there means in the care setting by which continence service users/patients can make:	6.1i. Suggestions	6.1ii. Complaints
South West Strategic Health Authority													
Acute care services													
Dorset County Hospital NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
North Bristol NHS Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Northern Devon Healthcare NHS Trust	-	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No	-	No	Yes
Plymouth Hospitals NHS Trust - Derriford Hospital	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Poole Hospital NHS Foundation Trust	-	-	-	-	-	-	-	-	-	-	-	Yes	Yes
Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust	-	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No	-	Yes	Yes
Royal Cornwall Hospitals NHS Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Royal Devon & Exeter NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Royal United Hospital Bath NHS Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Salisbury Foundation NHS Trust	-	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	-	Yes	Yes
South Devon Healthcare NHS Foundation Trust	-	-	-	-	-	-	-	-	-	-	-	No	Yes
Taunton & Somerset Foundation NHS Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
The Great Western Hospitals NHS Foundation Trust	-	-	-	-	-	-	-	-	-	-	-	Yes	Yes
University Hospital Bristol NHS Foundation Trust	-	Yes	Yes	Yes	Yes	No	No	No	Yes	No	-	Yes	Yes
Yeovil District Hospitals NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	No	-	No	No
Mental health services													
Cornwall Partnership NHS Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Somerset Partnership NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Primary care services													
Bournemouth & Poole Community Health Services	-	No	Yes	Yes	No	Yes	Yes	No	Yes	No	-	No	Yes
Devon Primary Care Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Dorset Primary Care Trust	-	Yes	Yes	Yes	No	No	Yes	No	Yes	No	-	Yes	Yes

Organisational audit key results Questions 5.1ii to 6.1ii (see pages13-14 for full questions and pages18-19 for national results)	5.1ii.If you have ticked Yes, which of the following does this include:	Privacy around the bed area	Privacy around the toilet area	Easily accessible toilet facilities	Appropriate aids to toileting (frames/rails etc)	Privacy when staff speak to in-patients in confidence	Privacy when staff speak to out-patients in confidence	Steps taken to reduce odour	Hand washing after toileting	Other	6.1 Are there means in the care setting by which continence service users/patients can make:	6.1i. Suggestions	6.1ii. Complaints
South West Strategic Health Authority													
Primary care services													
NHS Cornwall & Isles of Scilly Community Health Services - Cambourne/Redruth Community Hospital	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
NHS Cornwall & Isles of Scilly Community Health Services - Falmouth Community Hospital	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
NHS Gloucestershire	-	Yes	Yes	No	Yes	Yes	Yes	No	Yes	No	-	No	Yes
NHS Wiltshire	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	No	Yes
Plymouth Teaching Primary Care Trust	-	No	No	Yes	No	No	Yes	No	Yes	No	-	Yes	Yes
Plymouth Teaching Primary Care Trust - Site 2	-	Yes	Yes	Yes	Yes	No	Yes	No	Yes	No	-	Yes	Yes
Somerset Primary Care Trust (Community Health)	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Swindon Primary Care Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Torbay Care Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Wales													
Abertawe Bro Morgannwg University Health Board - Morriston Hospital	-	-	-	-	-	-	-	-	-	-	-	Yes	Yes
Abertawe Bro Morgannwg University Health Board - Neath Port Talbot Hospital	-	-	-	-	-	-	-	-	-	-	-	Yes	Yes
Abertawe Bro Morgannwg University Health Board - Princess of Wales Hospital	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Abertawe Bro Morgannwg University Health Board - Singleton Hospital	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Aneurin Bevan Health Board (Gwent Healthcare NHS Trust)	-	No	No	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Betsi Cadwaladr University Local Health (previously North Wales Health Board)	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	No	Yes
Cardiff & Vale University Health Board	-	-	-	-	-	-	-	-	-	-	-	Yes	Yes
Cwm Taf Health Board - Prince Charles Hospital	-	-	-	-	-	-	-	-	-	-	-	Yes	Yes

Organisational audit key results Questions 5.1ii to 6.1ii (see pages13-14 for full questions and pages18-19 for national results)	5.1iii.If you have ticked Yes, which of the following does this include:	Privacy around the bed area	Privacy around the toilet area	Easily accessible toilet facilities	Appropriate aids to toileting (frames/rails etc)	Privacy when staff speak to in-patients in confidence	Privacy when staff speak to out-patients in confidence	Steps taken to reduce odour	Hand washing after toileting	Other	6.1 Are there means in the care setting by which continence service users/patients can make:	6.1i. Suggestions	6.1ii. Complaints
Wales													
Cwm Taf Health Board - Royal Glamorgan	-	Yes	Yes	Yes	No	Yes	No	No	Yes	No	-	Yes	Yes
Hywel Dda Health Board (Carmarthenshire Local Health Board)	-	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No	-	Yes	Yes
Hywel Dda Health Board - Prince Philip Hospital & WWG	-	-	-	-	-	-	-	-	-	-	-	Yes	Yes
Hywel Dda health Board (Pembrokeshire Local Health Board)	-	-	-	-	-	-	-	-	-	-	-	Yes	Yes
West Midlands Strategic Health Authority													
Acute care services													
Birmingham Women's NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	No	Yes
Burton Hospitals NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Dudley Group of Hospitals Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
George Eliot Hospital NHS Trust	-	-	-	-	-	-	-	-	-	-	-	No	Yes
Heart of England NHS Foundation Trust	-	-	-	-	-	-	-	-	-	-	-	Yes	Yes
Hereford Hospitals NHS Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Mid Staffordshire NHS Foundation Trust	-	-	-	-	-	-	-	-	-	-	-	Yes	Yes
Royal Wolverhampton NHS Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	-	Yes	Yes
Sandwell & West Birmingham NHS Trust - City Site	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	-	Yes	Yes
Sandwell & West Birmingham NHS Trust - Sandwell Site	-	Yes	Yes	Yes	Yes	No	No	No	Yes	No	-	No	Yes
Shrewsbury & Telford Hospitals NHS Trust - Princess Royal Hospital	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Shrewsbury & Telford Hospitals NHS Trust - Royal Shrewsbury Hospital	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
University Hospital Coventry & Warwickshire NHS	-	Yes	Yes	No	Yes	No	No	Yes	Yes	Yes	-	Yes	Yes
University Hospital of North Staffordshire NHS Trust	-	-	-	-	-	-	-	-	-	-	-	Yes	Yes
University Hospitals Birmingham NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes

Organisational audit key results Questions 5.1ii to 6.1ii (see pages13-14 for full questions and pages18-19 for national results)	5.1ii. if you have ticked Yes, which of the following does this include:	Privacy around the bed area	Privacy around the toilet area	Easily accessible toilet facilities	Appropriate aids to toileting (frames/rails etc)	Privacy when staff speak to in-patients in confidence	Privacy when staff speak to out-patients in confidence	Steps taken to reduce odour	Hand washing after toileting	Other	6.1 Are there means in the care setting by which continence service users/patients can make:	6.1i. Suggestions	6.1ii. Complaints	
West Midlands Strategic Health Authority														
Acute care services														
Walsall NHS Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	No	Yes	
Worcestershire Acute Hospitals NHS Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes	
Mental health services														
Coventry & Warwickshire NHS Partnership Trust	-	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	No	-	Yes	Yes	
South Staffordshire & Shropshire Healthcare NHS Foundation - Shropshire	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes	
South Staffordshire & Shropshire Healthcare NHS Foundation – South Staffs	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	-	Yes	Yes	
Sandwell Mental Health and Social Care NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes	
Primary care services														
Birmingham East & North Primary Care Trust	-	Yes	Yes	Yes	No	No	Yes	No	Yes	No	-	Yes	Yes	
Dudley Primary Care Trust	-	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes	
NHS Telford and Wrekin	-	Yes	Yes	No	Yes	No	Yes	Yes	Yes	No	-	Yes	Yes	
NHS Walsall Community Health	-	No	No	No	Yes	No	Yes	No	No	No	-	Yes	Yes	
NHS Warwickshire	-	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	No	-	Yes	Yes	
Sandwell Primary Care Trust	-	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No	-	Yes	Yes	
Solihull NHS Care Trust	-	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No	-	Yes	Yes	
South Birmingham Primary Care Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	No	-	Yes	Yes	
South Staffordshire Primary Care Trust	-	No	No	Yes	No	No	Yes	No	Yes	No	-	Yes	Yes	
Worcestershire Primary Care Trust	-	Yes	Yes	Yes	Yes	No	Yes	No	Yes	No	-	Yes	Yes	

Organisational audit key results Questions 5.1ii to 6.1ii (see pages13-14 for full questions and pages18-19 for national results)	5.1iii.If you have ticked Yes, which of the following does this include:	Privacy around the bed area	Privacy around the toilet area	Easily accessible toilet facilities	Appropriate aids to toileting (frames/rails etc)	Privacy when staff speak to in-patients in confidence	Privacy when staff speak to out-patients in confidence	Steps taken to reduce odour	Hand washing after toileting	Other	6.1 Are there means in the care setting by which continence service users/patients can make:	6.1i. Suggestions	6.1ii. Complaints
Yorkshire & the Humber Strategic Health Authority													
Acute care services													
Airedale NHS Trust	-	-	-	-	-	-	-	-	-	-	-	Yes	Yes
Barnsley Hospital NHS Foundation Trust	-	-	-	-	-	-	-	-	-	-	-	Yes	Yes
Bradford Teaching Hospitals NHS Foundation Trust	-	-	-	-	-	-	-	-	-	-	-	Yes	Yes
Calderdale and Huddersfield NHS Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	-	Yes	Yes
Doncaster & Bassetlaw Hospital NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Harrogate & District NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Hull & East Yorkshire Hospitals NHS Trust	-	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No	-	No	Yes
Leeds Teaching Hospitals NHS Trust	-	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No	-	Yes	Yes
Mid Yorkshire Hospital NHS Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Northern Lincolnshire & Goole Hospitals NHS Trust - Diana, Princess of Wales Hospital, Grimsby site of	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Northern Lincolnshire & Goole Hospitals NHS Trust - Scunthorpe & Goole Hospitals	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	No	Yes
Scarborough & North East Yorkshire Healthcare NHS Trust	-	-	-	-	-	-	-	-	-	-	-	Yes	Yes
Sheffield Teaching Hospitals NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
The Rotherham NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
York Hospitals NHS Foundation Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Mental health services													
Bradford District Care Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	-	Yes	Yes
North East Lincolnshire Care Trust Plus	-	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No	-	No	Yes
Rotherham Doncaster and South Humber Mental Health NHS Foundation Trust	-	No	No	No	No	No	No	No	No	Yes	-	Yes	Yes

Organisational audit key results Questions 5.1ii to 6.1ii (see pages13-14 for full questions and pages18-19 for national results)	5.1ii. If you have ticked Yes, which of the following does this include:	Privacy around the bed area	Privacy around the toilet area	Easily accessible toilet facilities	Appropriate aids to toileting (frames/rails etc)	Privacy when staff speak to in-patients in confidence	Privacy when staff speak to out-patients in confidence	Steps taken to reduce odour	Hand washing after toileting	Other	6.1 Are there means in the care setting by which continence service users/patients can make:	6.1i. Suggestions	6.1ii. Complaints
Yorkshire & the Humber Strategic Health Authority													
Primary care services													
East Riding of Yorkshire Primary Care Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
NHS Barnsley	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	No	Yes
NHS Calderdale	-	Yes	Yes	Yes	No	Yes	No	No	Yes	No	-	No	Yes
NHS North Lincolnshire (Community Services)	-	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	-	Yes	Yes
NHS Rotherham (community health services)	-	No	No	No	No	No	Yes	No	No	No	-	Yes	Yes
North Yorkshire & York Primary Care Trust	-	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No	-	Yes	Yes
Sheffield Primary Care Trust	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	-	Yes	Yes
Wakefield District Community Healthcare Services for NHS Wakefield District	-	Yes	Yes	Yes	Yes	No	Yes	No	Yes	Yes	-	Yes	Yes

Audit and continence products: Consideration should be given to patient's choice of continence products (DH, 2000) and patient/carer involvement should be included in service development and delivery. Despite the low number of sites reporting user groups within their continence services, more report seeking patient/carer views in selection of products; it is unclear if this is being done at the individual level (what the patient prefers for themselves) or in the broader context of what the user thinks is best for the service. The involvement of patients/carers in the delivery of services is part of Government policy for health care and is included within department of health guidance (DH 2000).

Table K: Questions 6.2 to 8.1

Organisational audit key results Questions 6.2 to 8.1 (see pages13-14 for full questions and pages18-19 for national results)	6.2 Is the bladder or bowel care delivered by the service subject to regular audit?	6.2i If yes, does the audit assess the patient's concern regarding privacy and dignity?	6.3 Does the continence service have a user group?	7.2 Does your written policy (1.1=YES) indicate that products are supplied on the basis of clinical and patient need rather than cost?	7.4 Is there a written policy for eliciting patient views?	8.1 Is evidence-based information about bladder and bowel care freely available to patients and carers?
East Midlands Strategic Health Authority						
Acute care services						
Chesterfield Royal Hospital	Yes	No	No	No	No	Yes, Some areas
Derby Hospitals NHS Foundation Trust	Yes	Yes	No	Yes	Yes	Yes, All areas
Kettering General Hospital	NK	-	No	-	No	Yes, Some areas
Nottingham University Hospitals NHS Trust - City Hospital & Queens Medical Centre	Yes	Yes	No	-	No	Yes, Some areas
Sherwood Forest Hospitals	No	-	No	-	No	Yes, Some areas
United Lincolnshire Hospitals Trust - Lincoln County Hospital	Yes	No	No	-	No	Yes, Some areas
United Lincolnshire Hospitals Trust - Pilgrim Hospital	No	-	No	-	NK	Yes, Some areas
University Hospitals of Leicester NHS Trust	No	-	No	No	No	No
Mental health services						
Derbyshire Mental Health Services NHS Trust	Yes	Yes	No	Yes	No	NK
Leicestershire Partnership NHS Trust - Site 1	Yes	Yes	No	Yes	Yes	Yes, Some areas
Leicestershire Partnership NHS Trust - Site 2	Yes	Yes	No	Yes	Yes	Yes, Some areas
Leicestershire Partnership NHS Trust - Site 3	Yes	Yes	NK	-	No	Yes, Some areas
Lincolnshire Partnership NHS Foundation Trust	No	-	No	-	No	No
Northamptonshire Healthcare NHS Foundation Trust	Yes	Yes	No	Yes	Yes	Yes, Some areas

Organisational audit key results Questions 6.2 to 8.1 (see pages13-14 for full questions and pages18-19 for national results)	6.2 Is the bladder or bowel care delivered by the service subject to regular audit?	6.2i If yes, does the audit assess the patient's concern regarding privacy and dignity?	6.3 Does the continence service have a user group?	7.2 Does your written policy (1.1=YES) indicate that products are supplied on the basis of clinical and patient need rather than cost?	7.4 Is there a written policy for eliciting patient views?	8.1 Is evidence-based information about bladder and bowel care freely available to patients and carers?
East Midlands Strategic Health Authority						
Primary care services						
Bassetlaw Primary Care Trust	Yes	Yes	Yes	Yes	No	Yes, Some areas
NHS Lincolnshire (Community Health Service/Teaching)	Yes	No	No	Yes	No	Yes, All areas
NHS Nottingham City	Yes	Yes	No	Yes	No	Yes, All areas
NHS Nottinghamshire County - Mansfield Community Hospital	Yes	Yes	No	No	No	Yes, Some areas
East of England Strategic Health Authority						
Acute care services						
Basildon & Thurrock University Hospitals Foundation Trust	Yes	No	No	Yes	No	Yes, Some areas
Bedford Hospital NHS Trust	NK	-	Yes	NK	NK	Yes, Some areas
Cambridge University Hospitals Foundation Trust	No	-	No	-	No	Yes, Some areas
Colchester Hospital University NHS Foundation Trust	No	-	NK	-	NK	NK
Luton & Dunstable Hospital NHS Foundation Trust	No	-	No	-	NK	Yes, All areas
Mid Essex Hospitals Services NHS Trust - (St John's Hospital)	No	-	No	-	No	Yes, Some areas
Norfolk & Norwich University Hospital NHS Trust	Yes	Yes	NK	-	Yes	Yes, Some areas
Peterborough & Stamford Hospitals NHS Foundation Trust	Yes	Yes	NK	-	No	Yes, Some areas
South Essex Partnership University NHS Foundation Trust	No	-	No	Yes	No	Yes, All areas
The Ipswich Hospital NHS Trust	Yes	No	No	-	NK	Yes, Some areas
The Queen Elizabeth Hospital King's Lynn NHS Trust	Yes	NK	Yes	-	No	Yes, All areas
West Hertfordshire Hospitals NHS Trust	Yes	No	No	Yes	No	Yes, Some areas
Mental health services						
Cambridgeshire and Peterborough NHS Foundation Trust	NK	-	NK	Yes	Yes	No
Hertfordshire Partnership NHS Foundation Trust	No	-	No	No	Yes	Yes, All areas
Norfolk and Waveney Mental Health NHS Foundation Trust	Yes	No	No	Yes	No	Yes, All areas

Organisational audit key results Questions 6.2 to 8.1 (see pages13-14 for full questions and pages18-19 for national results)	6.2 Is the bladder or bowel care delivered by the service subject to regular audit?	6.2i If yes, does the audit assess the patient's concern regarding privacy and dignity?	6.3 Does the continence service have a user group?	7.2 Does your written policy (1.1=YES) indicate that products are supplied on the basis of clinical and patient	7.4 Is there a written policy for eliciting patient views?	8.1 Is evidence-based information about bladder and bowel care freely available to patients and carers?
East of England Strategic Health Authority						
Primary care services						
Cambridgeshire Primary Care Trust (Community Services)	Yes	No	No	Yes	NK	Yes, Some areas
Hertfordshire Community Healthcare Services - East & North Hertfordshire Primary Care Trust	No	-	No	Yes	No	Yes, All areas
NHS Bedfordshire	Yes	No	No	-	No	Yes, All areas
NHS Mid Essex	No	-	No	Yes	Yes	Yes, All areas
NHS North East Essex	Yes	Yes	No	Yes	NK	Yes, All areas
NHS South West Essex (Commissioning)	No	-	No	Yes	No	Yes, Some areas
NHS South West Essex Community Services (Provider)	No	-	No	Yes	Yes	Yes, All areas
NHS West Essex	No	-	No	No	No	Yes, Some areas
Peterborough Community Services	Yes	Yes	No	Yes	Yes	Yes, All areas
South East Essex Primary Care Trust	No	-	No	Yes	Yes	Yes, All areas
Islands						
States of Guernsey Health and Social Services Department	No	-	No	Yes	No	Yes, Some areas
States of Jersey Health & Social Services	Yes	Yes	No	No	Yes	No
London Strategic Health Authority						
Acute care services						
Barking Havering and Redbridge NHS Trust	Yes	Yes	NK	Yes	Yes	Yes, Some areas
Barnet & Chase Farm Hospitals NHS trust	No	-	No	-	No	Yes, Some areas
Barts and the London NHS Trust	Yes	Yes	No	Yes	No	Yes, All areas
Ealing Hospital NHS Trust	No	-	No	-	No	No

Organisational audit key results Questions 6.2 to 8.1 (see pages13-14 for full questions and pages18-19 for national results)	6.2 Is the bladder or bowel care delivered by the service subject to regular audit?	6.2i If yes, does the audit assess the patient's concern regarding privacy and dignity?	6.3 Does the continence service have a user group?	7.2 Does your written policy (1.1=YES) indicate that products are supplied on the basis of clinical and patient need rather than cost?	7.4 Is there a written policy for eliciting patient views?	8.1 Is evidence-based information about bladder and bowel care freely available to patients and carers?
London Strategic Health Authority						
Acute care services						
Epsom & St Helier University Hospitals NHS Trust	NK	-	Yes	-	No	Yes, Some areas
Guy's & St. Thomas' NHS Foundation Trust	Yes	No	Yes	-	No	Yes, Some areas
Hillingdon Hospital NHS Trust	No	-	No	-	NK	Yes, Some areas
Homerton University Hospital NHS Foundation Trust	NK	-	No	-	No	Yes, Some areas
Imperial College Healthcare NHS Trust	Yes	Yes	No	No	No	Yes, Some areas
Kings College Hospital NHS Foundation Trust	Yes	Yes	No	Yes	No	Yes, All areas
Kingston Hospital NHS Trust	Yes	Yes	Yes	-	No	Yes, Some areas
Mayday Healthcare NHS Trust	Yes	No	Yes	NK	NK	Yes, Some areas
Newham University Hospital NHS Trust	NK	-	NK	-	NK	No
North Middlesex Hospital	No	-	NK	-	No	Yes, Some areas
Royal Free Hampstead NHS Trust (Royal Free Hospital)	Yes	Yes	No	No	No	Yes, All areas
South London Healthcare Trust - Queen Elizabeth Hospital	No	-	No	-	No	Yes, Some areas
South London Healthcare Trust - Queen Mary's Sidcup	NK	-	NK	NK	NK	Yes, Some areas
St George's Healthcare NHS Trust	No	-	No	No	No	Yes, Some areas
The Lewisham Hospital NHS Trust	No	-	No	-	No	No
The North West London Hospitals NHS Trust - (Central Middlesex Site)	Yes	Yes	No	-	No	Yes, Some areas
The North West London Hospitals NHS Trust - (Northwick Park & St Marks Site)	Yes	Yes	No	-	No	Yes, All areas
University College London Hospital	No	-	No	-	No	No
West Middlesex University Hospitals NHS Trust	Yes	Yes	No	-	No	Yes, All areas
Whipps Cross University Hospital NHS Trust	Yes	Yes	Yes	-	No	Yes, Some areas

Organisational audit key results Questions 6.2 to 8.1 (see pages13-14 for full questions and pages18-19 for national results)	6.2 Is the bladder or bowel care delivered by the service subject to regular audit?	6.2i If yes, does the audit assess the patient's concern regarding privacy and dignity?	6.3 Does the continence service have a user group?	7.2 Does your written policy (1.1= YES) indicate that products are supplied on the basis of clinical and patient need rather than cost?	7.4 Is there a written policy for eliciting patient views?	8.1 Is evidence-based information about bladder and bowel care freely available to patients and carers?
London Strategic Health Authority						
<i>Mental health services</i>						
Camden & Islington NHS Foundation Trust	Yes	NK	Yes	Yes	Yes	Yes, All areas
Central & North West London NHS Foundation Trust	No	-	Yes	-	No	No
North East London NHS Foundation Trust	No	-	No	No	No	Yes, Some areas
Oxleas NHS Foundation Trust	NK	-	NK	NK	Yes	Yes, Some areas
South London & Maudsley NHS Foundation Trust	Yes	Yes	No	Yes	Yes	Yes, Some areas
West London Mental Health NHS Trust	NK	-	NK	-	No	Yes, Some areas
<i>Primary care services</i>						
Bromley Primary Care Trust	Yes	Yes	No	Yes	No	Yes, Some areas
Camden Primary Care Trust Provider Services	No	-	NK	Yes	No	Yes, Some areas
Hounslow Community Healthcare	Yes	NK	No	Yes	No	Yes, Some areas
Lambeth Primary Care Trust	Yes	No	No	Yes	Yes	Yes, Some areas
Lewisham Primary Care Trust	No	-	No	Yes	Yes	Yes, Some areas
NHS Brent (Brent Community Services)	Yes	NK	Yes	Yes	Yes	Yes, All areas
NHS Enfield	Yes	Yes	No	Yes	No	Yes, All areas
NHS Greenwich (Greenwich Community Health Services)	Yes	Yes	Yes	Yes	No	Yes, All areas
NHS Islington	NK	-	Yes	Yes	NK	Yes, Some areas
NHS Newham	Yes	Yes	Yes	Yes	Yes	Yes, Some areas
NHS Richmond	Yes	Yes	No	Yes	Yes	Yes, All areas
NHS Southwark	No	-	No	-	No	Yes, All areas
Outer North East London Community Service (Havering)	Yes	No	No	Yes	No	Yes, All areas
Outer North East London Community Service (Redbridge)	No	-	No	No	No	No

Organisational audit key results Questions 6.2 to 8.1 (see pages13-14 for full questions and pages18-19 for national results)	6.2 Is the bladder or bowel care delivered by the service subject to regular audit?	6.2i If yes, does the audit assess the patient's concern regarding privacy and dignity?	6.3 Does the continence service have a user group?	7.2 Does your written policy (1.1=YES) indicate that products are supplied on the basis of clinical and patient need rather than cost?	7.4 Is there a written policy for eliciting patient views?	8.1 Is evidence-based information about bladder and bowel care freely available to patients and carers?
London Strategic Health Authority						
Primary care services						
Outer North East London Community Service (Waltham Forest)	No	-	No	Yes	No	Yes, All areas
Sutton & Merton Primary Care Trust	NK	-	No	No	No	Yes, Some areas
Tower Hamlets Community Health	Yes	Yes	No	Yes	Yes	Yes, All areas
North East Strategic Health Authority						
Acute care services						
City Hospitals Sunderland NHS Foundation Trust	Yes	Yes	Yes	Yes	Yes	Yes, All areas
County Durham & Darlington NHS Foundation Trust - Darlington Memorial Hospital	NK	-	NK	-	No	Yes, Some areas
County Durham & Darlington NHS Foundation Trust - University Hospital of North Durham	NK	-	NK	-	No	No
Gateshead Health NHS Foundation Trust	Yes	Yes	Yes	NK	No	Yes, All areas
North Tees & Hartlepool NHS Trust - University Hospital of Hartlepool	Yes	Yes	No	Yes	Yes	Yes, Some areas
North Tees & Hartlepool NHS Trust - University Hospital of North Tees	Yes	Yes	No	Yes	Yes	Yes, Some areas
Northumbria Healthcare NHS Foundation Trust - Hexham General Hospital	Yes	Yes	Yes	-	No	Yes, Some areas
Northumbria Healthcare NHS Foundation Trust - North Tyneside General	Yes	No	NK	No	No	Yes, Some areas
Northumbria Healthcare NHS Foundation Trust - Wansbeck General Hospital	Yes	Yes	No	Yes	Yes	Yes, All areas
South Tees Hospitals NHS Trust	Yes	Yes	Yes	Yes	Yes	Yes, All areas
South Tyneside Foundation Trust	Yes	Yes	Yes	-	No	Yes, Some areas
The Newcastle upon Tyne Hospitals NHS Foundation Trust	Yes	Yes	Yes	-	Yes	Yes, Some areas

Organisational audit key results Questions 6.2 to 8.1 (see pages13-14 for full questions and pages18-19 for national results)	6.2 Is the bladder or bowel care delivered by the service subject to regular audit?	6.2i If yes, does the audit assess the patient's concern regarding privacy and dignity?	6.3 Does the continence service have a user group?	7.2 Does your written policy (1.1=YES) indicate that products are supplied on the basis of clinical and patient need rather than cost?	7.4 Is there a written policy for eliciting patient views?	8.1 Is evidence-based information about bladder and bowel care freely available to patients and carers?
North East Strategic Health Authority						
<i>Mental health services</i>						
Tees, Esk & Wear Valleys NHS Foundation Trust	Yes	Yes	No	Yes	Yes	Yes, All areas
<i>Primary care services</i>						
Newcastle Primary care Trust	Yes	Yes	No	Yes	No	Yes, Some areas
NHS Darlington	Yes	Yes	No	Yes	Yes	Yes, All areas
NHS Hartlepool	NK	-	No	Yes	Yes	Yes, All areas
NHS Middlesbrough	Yes	Yes	No	Yes	No	Yes, All areas
NHS North of Tyne - North Tyneside Primary Care Trust	Yes	Yes	No	Yes	No	Yes, Some areas
NHS South of Tyne & Wear - Gateshead Primary Care Trust	Yes	No	No	Yes	Yes	Yes, All areas
NHS South of Tyne & Wear - South Tyneside Primary Care Trust	Yes	Yes	No	Yes	Yes	Yes, All areas
NHS South of Tyne & Wear - Sunderland Teaching Primary Care Trust	Yes	Yes	Yes	Yes	Yes	Yes, All areas
NHS Stockton-on-Tees	Yes	Yes	No	Yes	No	Yes, All areas
Redcar & Cleveland Primary Care Trust	Yes	Yes	No	Yes	No	Yes, All areas
North West Strategic Health Authority						
<i>Acute care services</i>						
Aintree University Hospitals NHS Foundation Trust	Yes	No	No	Yes	No	Yes, Some areas
Blackpool Fylde & Wyre NHS Foundation Trust	NK	-	NK	-	Yes	Yes, Some areas
Central Manchester University Hospitals NHS Foundation Trust	No	-	No	-	No	Yes, Some areas
East Cheshire NHS Trust	NK	-	NK	-	NK	No
East Lancashire Hospitals Trust - Royal Blackburn Hospital	Yes	NK	Yes	NK	NK	Yes, All areas
Mid Cheshire Hospitals NHS Foundation Trust	Yes	No	NK	-	NK	Yes, Some areas
North Cumbria University Hospitals - Cumberland Infirmary	NK	-	NK	-	NK	Yes, Some areas

Organisational audit key results Questions 6.2 to 8.1 (see pages13-14 for full questions and pages18-19 for national results)	6.2 Is the bladder or bowel care delivered by the service subject to regular audit?	6.2i If yes, does the audit assess the patient's concern regarding privacy and dignity?	6.3 Does the continence service have a user group?	7.2 Does your written policy (1.1=YES) indicate that products are supplied on the basis of clinical and patient need rather than cost?	7.4 Is there a written policy for eliciting patient views?	8.1 Is evidence-based information about bladder and bowel care freely available to patients and carers?
North West Strategic Health Authority						
Acute care services						
North Cumbria University Hospitals - West Cumberland Hospital	No	-	No	-	NK	Yes, Some areas
Pennine Acute Hospitals NHS Trust - Fairfield General Hospital	Yes	Yes	No	NK	Yes	Yes, Some areas
Pennine Acute Hospitals NHS Trust - North Manchester General Hospital	Yes	No	No	-	NK	Yes, Some areas
Pennine Acute Hospitals NHS Trust - Rochdale Infirmary	Yes	Yes	No	Yes	No	Yes, All areas
Pennine Acute Hospitals NHS Trust - The Royal Oldham Hospital	No	-	No	-	No	Yes, Some areas
Royal Bolton Hospital NHS Foundation Trust	Yes	Yes	No	Yes	No	Yes, Some areas
Salford Royal NHS Foundation Trust	No	-	NK	-	No	Yes, Some areas
Southport and Ormskirk Hospitals NHS Trust	No	-	No	-	No	No
St Helens and Knowsley Teaching Hospital	No	-	No	-	No	No
Stockport NHS Foundation Trust	NK	-	NK	-	Yes	Yes, Some areas
Tameside Hospital NHS Foundation Trust	Yes	No	No	-	No	No
The Countess of Chester Hospital NHS Foundation Trust	Yes	Yes	NK	-	NK	Yes, Some areas
The Royal Liverpool & Broadgreen University Hospital NHS Trust	Yes	Yes	No	Yes	No	Yes, Some areas
Trafford Healthcare NHS Trust	Yes	Yes	No	Yes	Yes	Yes, All areas
University Hospital of South Manchester NHS Foundation Trust	Yes	Yes	NK	Yes	NK	Yes, All areas
University Hospitals of Morecambe Bay NHS Trust	Yes	Yes	No	-	No	Yes, Some areas
Warrington and Halton Hospitals NHS Foundation	No	-	No	-	No	No
Wirral University Teaching Hospital NHS Foundation Trust	Yes	Yes	No	Yes	NK	Yes, Some areas
Wrightington, Wigan & Leigh NHS Foundation Trust	No	-	NK	-	NK	No

Organisational audit key results Questions 6.2 to 8.1 (see pages13-14 for full questions and pages18-19 for national results)	6.2 Is the bladder or bowel care delivered by the service subject to regular audit?	6.2i If yes, does the audit assess the patient's concern regarding privacy and dignity?	6.3 Does the continence service have a user group?	7.2 Does your written policy (1.1=YES) indicate that products are supplied on the basis of clinical and patient need rather than cost?	7.4 Is there a written policy for eliciting patient views?	8.1 Is evidence-based information about bladder and bowel care freely available to patients and carers?
North West Strategic Health Authority						
<i>Mental health services</i>						
Cumbria Partnership NHS Foundation Trust	Yes	Yes	NK	-	No	Yes, Some areas
Lancashire Care NHS Foundation Trust	No	-	NK	-	NK	Yes, Some areas
Manchester Mental Health & Social Care Trust	NK	-	NK	-	Yes	Yes, Some areas
Pennine Care NHS Foundation Trust	No	-	No	Yes	No	Yes, Some areas
<i>Primary care services</i>						
Ashton, Leigh & Wigan NHS Trust	Yes	Yes	No	Yes	Yes	Yes, Some areas
Central & Eastern Cheshire Primary Care Trust - Cheshire East Community Health	Yes	Yes	No	Yes	Yes	Yes, All areas
East Lancashire Primary Care Trust	Yes	No	No	No	No	Yes, Some areas
Knowsley Primary Care Trust	No	-	No	Yes	No	Yes, Some areas
NHS Blackburn with Darwen	Yes	No	No	No	No	Yes, Some areas
NHS Bolton	Yes	Yes	No	Yes	No	Yes, All areas
NHS Manchester	Yes	Yes	No	Yes	No	Yes, All areas
NHS Warrington - Community Services Unit	Yes	Yes	Yes	-	No	Yes, All areas
NHS Western Cheshire - Community Care	Yes	Yes	No	Yes	No	Yes, All areas
NHS Western Cheshire - Ellesmere Port Hospital	Yes	Yes	No	Yes	No	Yes, Some areas
NHS Wirral	Yes	Yes	Yes	Yes	No	Yes, All areas
Oldham Primary Care Trust (Oldham Community Health Services)	Yes	Yes	No	Yes	NK	Yes, All areas
Salford Primary Care Trust	Yes	Yes	Yes	Yes	Yes	Yes, All areas
Stockport Primary Care Trust (NHS Stockport)	Yes	Yes	Yes	No	Yes	Yes, All areas
Liverpool Primary Care Trust - Provider Services	Yes	Yes	No	Yes	NK	Yes, Some areas

Organisational audit key results Questions 6.2 to 8.1 (see pages13-14 for full questions and pages18-19 for national results)	6.2 Is the bladder or bowel care delivered by the service subject to regular audit?	6.2i If yes, does the audit assess the patient's concern regarding privacy and dignity?	6.3 Does the continence service have a user group?	7.2 Does your written policy (1.1=YES) indicate that products are supplied on the basis of clinical and patient need rather than cost?	7.4 Is there a written policy for eliciting patient views?	8.1 Is evidence-based information about bladder and bowel care freely available to patients and carers?
Northern Ireland						
Belfast Health & Social Care Trust - Belfast City Hospital	Yes	No	Yes	Yes	Yes	Yes, All areas
Belfast Health & Social Care Trust - North & West Belfast	Yes	No	No	Yes	NK	Yes, All areas
Belfast Health & Social Care Trust - South & East Belfast	No	-	No	Yes	NK	Yes, All areas
Northern Health and Social Care Trust	NK	-	No	-	No	Yes, All areas
Western Health & Social Care Trust	Yes	NK	Yes	Yes	No	Yes, Some areas
South Central Strategic Health Authority						
Acute care services						
Buckinghamshire Hospitals NHS Trust	No	-	NK	-	No	Yes, Some areas
Heatherwood & Wexham Park Hospitals NHS Foundation Trust	NK	-	NK	-	No	No
Milton Keynes Hospital NHS Foundation Trust	Yes	Yes	No	-	NK	Yes, All areas
Oxford Radcliffe Hospitals NHS Trust	No	-	No	Yes	Yes	Yes, Some areas
Portsmouth Hospitals NHS Trust	Yes	No	No	-	No	Yes, Some areas
Royal Berkshire NHS Foundation Trust	Yes	Yes	Yes	-	No	Yes, Some areas
Southampton University Hospitals NHS Trust	Yes	Yes	No	Yes	No	Yes, All areas
Winchester & Eastleigh Healthcare NHS Trust	Yes	Yes	No	Yes	No	Yes, All areas
Mental health services						
Hampshire Partnership NHS Foundation Trust	No	-	No	-	No	Yes, Some areas
Primary care services						
Hampshire Community Health Care	Yes	No	No	-	No	Yes, Some areas
Isle of Wight NHS Primary Care Trust	No	-	No	Yes	No	Yes, Some areas
Milton Keynes Community Health Services	Yes	Yes	Yes	Yes	Yes	Yes, All areas
NHS Berkshire West	No	-	No	Yes	Yes	Yes, All areas
Oxfordshire Primary Care Trust	NK	-	No	Yes	Yes	Yes, Some areas
Southampton City Primary Care Trust	No	-	NK	-	No	Yes, Some areas

Organisational audit key results Questions 6.2 to 8.1 (see pages13-14 for full questions and pages18-19 for national results)	6.2 Is the bladder or bowel care delivered by the service subject to regular audit?	6.2i If yes, does the audit assess the patient's concern regarding privacy and dignity?	6.3 Does the continence service have a user group?	7.2 Does your written policy (1.1=YES) indicate that products are supplied on the basis of clinical and patient need rather than cost?	7.4 Is there a written policy for eliciting patient views?	8.1 Is evidence-based information about bladder and bowel care freely available to patients and carers?
South East Coast Strategic Health Authority						
Acute care services						
Ashford & St Peter's Hospitals NHS Trust	No	-	No	-	No	Yes, Some areas
Brighton & Sussex University Hospitals NHS Trust - Princess Royal Hospital	Yes	No	No	No	No	Yes, Some areas
Brighton & Sussex University Hospitals NHS Trust - Royal Sussex Hospital	Yes	Yes	NK	Yes	NK	Yes, All areas
East Sussex Hospitals NHS Trust - Conquest Hospital	NK	-	NK	-	No	Yes, Some areas
East Sussex Hospitals NHS Trust - Eastbourne District General	Yes	NK	No	-	NK	Yes, Some areas
Frimley Park Hospital NHS Foundation Trust	Yes	Yes	No	-	No	Yes, Some areas
Maidstone & Tunbridge Wells NHS Trust	NK	-	No	-	Yes	Yes, Some areas
Medway NHS Foundation Trust	Yes	No	No	-	No	Yes, Some areas
Queen Victoria Hospital NHS Foundation Trust	NK	-	No	-	NK	Yes, Some areas
Royal Surrey County Hospital NHS Trust	No	-	NK	-	NK	Yes, All areas
Surrey & Sussex Healthcare NHS Trust	No	-	Yes	-	No	Yes, All areas
Western Sussex Hospitals NHS Trust - St Richards Hospital	No	-	No	-	No	Yes, All areas
Western Sussex NHS Trust - Worthing & Southlands Site	No	-	NK	-	Yes	Yes, Some areas
Mental health services						
Surrey and Borders Partnership NHS Foundation Trust	Yes	Yes	Yes	Yes	Yes	Yes, All areas
Primary care services						
NHS Eastern & Coastal Kent Community Hospital	Yes	Yes	Yes	Yes	No	Yes, All areas
NHS Eastern & Coastal Kent Community Services	No	-	No	-	No	Yes, Some areas
NHS Surrey	Yes	Yes	Yes	Yes	Yes	Yes, All areas
South Downs Health NHS Trust	No	-	No	Yes	No	No

Organisational audit key results Questions 6.2 to 8.1 (see pages13-14 for full questions and pages18-19 for national results)	6.2 Is the bladder or bowel care delivered by the service subject to regular audit?	6.2i If yes, does the audit assess the patient's concern regarding privacy and dignity?	6.3 Does the continence service have a user group?	7.2 Does your written policy (1.1=YES) indicate that products are supplied on the basis of clinical and patient need rather than cost?	7.4 Is there a written policy for eliciting patient views?	8.1 Is evidence-based information about bladder and bowel care freely available to patients and carers?
South West Strategic Health Authority						
Acute care services						
Dorset County Hospital NHS Foundation Trust	No	-	No	-	No	Yes, Some areas
North Bristol NHS Trust	No	-	No	Yes	No	Yes, Some areas
Northern Devon Healthcare NHS Trust	No	-	No	Yes	No	Yes, Some areas
Plymouth Hospitals NHS Trust - Derriford Hospital	No	-	Yes	No	No	Yes, Some areas
Poole Hospital NHS Foundation Trust	NK	-	NK	-	NK	NK
Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust	No	-	No	-	No	No
Royal Cornwall Hospitals NHS Trust	Yes	No	Yes	Yes	No	Yes, Some areas
Royal Devon & Exeter NHS Foundation Trust	No	-	Yes	-	No	Yes, All areas
Royal United Hospital Bath NHS Trust	Yes	No	No	-	NK	Yes, Some areas
Salisbury Foundation NHS Trust	NK	-	Yes	Yes	NK	Yes, Some areas
South Devon Healthcare NHS Foundation Trust	NK	-	NK	NK	NK	Yes, Some areas
Taunton & Somerset Foundation NHS Trust	Yes	Yes	No	Yes	NK	Yes, All areas
The Great Western Hospitals NHS Foundation Trust	No	-	No	-	No	Yes, Some areas
University Hospital Bristol NHS Foundation Trust	No	-	No	-	No	Yes, Some areas
Yeovil District Hospitals NHS Foundation Trust	No	-	No	-	No	No
Mental health services						
Cornwall Partnership NHS Trust	No	-	NK	Yes	NK	Yes, All areas
Somerset Partnership NHS Foundation Trust	No	-	No	Yes	Yes	Yes, All areas
Primary care services						
Bournemouth & Poole Community Health Services	Yes	Yes	No	No	No	Yes, Some areas
Devon Primary Care Trust	Yes	Yes	Yes	Yes	Yes	Yes, All areas
Dorset Primary Care Trust	No	-	No	Yes	No	Yes, Some areas

Organisational audit key results Questions 6.2 to 8.1 (see pages13-14 for full questions and pages18-19 for national results)	6.2 Is the bladder or bowel care delivered by the service subject to regular audit?	6.2i If yes, does the audit assess the patient's concern regarding privacy and dignity?	6.3 Does the continence service have a user group?	7.2 Does your written policy (1.1=YES) indicate that products are supplied on the basis of clinical and patient need rather than cost?	7.4 Is there a written policy for eliciting patient views?	8.1 Is evidence-based information about bladder and bowel care freely available to patients and carers?
South West Strategic Health Authority						
Primary care services						
NHS Cornwall & Isles of Scilly Community Health Services	Yes	Yes	Yes	Yes	Yes	Yes, Some areas
NHS Cornwall & Isles of Scilly Community Health Services - Cambourne/Redruth Community Hospital	No	-	No	Yes	Yes	Yes, Some areas
NHS Cornwall & Isles of Scilly Community Health Services - Falmouth Community Hospital	Yes	Yes	NK	Yes	No	Yes, All areas
NHS Gloucestershire	No	-	No	No	No	Yes, All areas
NHS Wiltshire	Yes	Yes	No	Yes	No	Yes, All areas
Plymouth Teaching Primary Care Trust	Yes	Yes	No	Yes	No	Yes, Some areas
Plymouth Teaching Primary Care Trust - Site 2	Yes	Yes	Yes	Yes	Yes	Yes, All areas
Somerset Primary Care Trust (Community Health)	Yes	Yes	Yes	Yes	Yes	Yes, Some areas
Swindon Primary Care Trust	Yes	Yes	Yes	Yes	NK	Yes, Some areas
Torbay Care Trust	No	-	No	No	No	Yes, Some areas
Wales						
Abertawe Bro Morgannwg University Health Board - Morriston Hospital	No	-	No	-	No	Yes, All areas
Abertawe Bro Morgannwg University Health Board - Neath Port Talbot Hospital	No	-	No	-	No	Yes, All areas
Abertawe Bro Morgannwg University Health Board - Princess of Wales Hospital	No	-	No	Yes	No	Yes, All areas
Abertawe Bro Morgannwg University Health Board - Singleton Hospital	NK	-	NK	-	Yes	No
Aneurin Bevan Health Board (Gwent Healthcare NHS Trust)	Yes	Yes	No	Yes	No	Yes, All areas
Betsi Cadwaladr University Local Health (previously North Wales Health Board)	No	-	No	No	No	No
Cardiff & Vale University Health Board	NK	-	No	Yes	NK	Yes, All areas
Cwm Taf Health Board - Prince Charles Hospital	Yes	Yes	Yes	Yes	No	Yes, Some areas

Organisational audit key results Questions 6.2 to 8.1 (see pages13-14 for full questions and pages18-19 for national results)	6.2 Is the bladder or bowel care delivered by the service subject to regular audit?	6.2i If yes, does the audit assess the patient's concern regarding privacy and dignity?	6.3 Does the continence service have a user group?	7.2 Does your written policy (1.1=YES) indicate that products are supplied on the basis of clinical and patient need rather than cost?	7.4 Is there a written policy for eliciting patient views?	8.1 Is evidence-based information about bladder and bowel care freely available to patients and carers?
Wales						
Cwm Taf Health Board - Royal Glamorgan	NK	-	NK	Yes	NK	Yes, Some areas
Hywel Dda Health Board (Carmarthenshire Local Health Board)	Yes	Yes	Yes	Yes	No	Yes, All areas
Hywel Dda Health Board - Prince Philip Hospital & WWG	No	-	No	-	No	Yes, All areas
Hywel Dda health Board (Pembrokeshire Local Health Board)	No	-	No	-	No	Yes, All areas
West Midlands Strategic Health Authority						
Acute care services						
Birmingham Women's NHS Foundation Trust	Yes	Yes	NK	NK	No	Yes, All areas
Burton Hospitals NHS Foundation Trust	No	-	No	Yes	No	Yes, Some areas
Dudley Group of Hospitals Foundation Trust	Yes	NK	NK	-	No	Yes, All areas
George Eliot Hospital NHS Trust	No	-	No	-	No	Yes, Some areas
Heart of England NHS Foundation Trust	No	-	No	Yes	No	Yes, Some areas
Hereford Hospitals NHS Trust	No	-	No	Yes	No	Yes, All areas
Mid Staffordshire NHS Foundation Trust	Yes	Yes	No	-	No	No
Royal Wolverhampton NHS Trust	Yes	Yes	No	Yes	No	Yes, All areas
Sandwell & West Birmingham NHS Trust - City Site	Yes	Yes	No	Yes	No	Yes, All areas
Sandwell & West Birmingham NHS Trust - Sandwell Site	No	-	No	NK	NK	Yes, Some areas
Shrewsbury & Telford Hospitals NHS Trust - Princess Royal Hospital	No	-	No	Yes	NK	Yes, Some areas
Shrewsbury & Telford Hospitals NHS Trust - Royal Shrewsbury Hospital	Yes	Yes	No	Yes	No	Yes, Some areas
University Hospital Coventry & Warwickshire NHS	No	-	No	-	No	Yes, Some areas
University Hospital of North Staffordshire NHS Trust	No	-	No	No	No	Yes, Some areas
University Hospitals Birmingham NHS Foundation Trust	Yes	Yes	No	-	Yes	Yes, Some areas

Organisational audit key results Questions 6.2 to 8.1 (see pages13-14 for full questions and pages18-19 for national results)	6.2 Is the bladder or bowel care delivered by the service subject to regular audit?	6.2i If yes, does the audit assess the patient's concern regarding privacy and dignity?	6.3 Does the continence service have a user group?	7.2 Does your written policy (1.1=YES) indicate that products are supplied on the basis of clinical and patient need rather than cost?	7.4 Is there a written policy for eliciting patient views?	8.1 Is evidence-based information about bladder and bowel care freely available to patients and carers?
West Midlands Strategic Health Authority						
Acute care services						
Walsall NHS Trust	Yes	Yes	No	Yes	No	Yes, All areas
Worcestershire Acute Hospitals NHS Trust	No	-	Yes	-	No	Yes, Some areas
Mental health services						
Coventry & Warwickshire NHS Partnership Trust	Yes	No	No	-	No	Yes, Some areas
Sandwell Mental Health and Social Care NHS Foundation Trust	No		NK	-	NK	No
South Staffordshire & Shropshire Healthcare NHS Foundation - Shropshire	Yes	Yes	No	-	No	Yes, All areas
South Staffordshire & Shropshire Healthcare NHS Foundation - South Staffs	Yes	Yes	No	-	Yes	Yes, All areas
Primary care services						
Birmingham East & North Primary Care Trust	Yes	Yes	No	Yes	No	Yes, All areas
Dudley Primary Care Trust	Yes	Yes	No	NK	NK	Yes, All areas
NHS Telford and Wrekin	Yes	Yes	No	No	No	Yes, All areas
NHS Walsall Community Health	Yes	Yes	Yes	Yes	Yes	Yes, All areas
NHS Warwickshire	Yes	No	No	-	No	Yes, All areas
Sandwell Primary Care Trust	Yes	Yes	Yes	Yes	NK	Yes, All areas
Solihull NHS Care Trust	Yes	Yes	No	Yes	No	Yes, All areas
South Birmingham Primary Care Trust	Yes	No	Yes	Yes	No	Yes, Some areas
South Staffordshire Primary Care Trust	Yes	Yes	No	Yes	Yes	Yes, Some areas
Worcestershire Primary Care Trust	No	-	Yes	-	No	Yes, Some areas

Organisational audit key results Questions 6.2 to 8.1 (see pages13-14 for full questions and pages18-19 for national results)	6.2 Is the bladder or bowel care delivered by the service subject to regular audit?	6.2i If yes, does the audit assess the patient's concern regarding privacy and dignity?	6.3 Does the continence service have a user group?	7.2 Does your written policy (1.1=YES) indicate that products are supplied on the basis of clinical and patient need rather than cost?	7.4 Is there a written policy for eliciting patient views?	8.1 Is evidence-based information about bladder and bowel care freely available to patients and carers?
Yorkshire & the Humber Strategic Health Authority						
Acute care services						
Airedale NHS Trust	No	-	Yes	-	No	Yes, Some areas
Barnsley Hospital NHS Foundation Trust	No	-	No	Yes	No	Yes, Some areas
Bradford Teaching Hospitals NHS Foundation Trust	No	-	No	-	NK	No
Calderdale and Huddersfield NHS Trust	No	-	No	-	No	Yes, Some areas
Doncaster & Bassetlaw Hospital NHS Foundation Trust	Yes	Yes	No	No	No	Yes, All areas
Harrogate & District NHS Foundation Trust	No	-	No	Yes	Yes	Yes, Some areas
Hull & East Yorkshire Hospitals NHS Trust	Yes	Yes	No	Yes	No	Yes, Some areas
Leeds Teaching Hospitals NHS Trust	Yes	Yes	No	-	No	Yes, Some areas
Mid Yorkshire Hospital NHS Trust	Yes	Yes	No	-	No	No
Northern Lincolnshire & Goole Hospitals NHS Trust - Diana, Princess of Wales Hospital, Grimsby site of	Yes	NK	No	Yes	NK	Yes, Some areas
Northern Lincolnshire & Goole Hospitals NHS Trust - Scunthorpe & Goole Hospitals	No	-	No	-	No	Yes, Some areas
Scarborough & North East Yorkshire Healthcare NHS Trust	Yes	Yes	No	Yes	Yes	Yes, Some areas
Sheffield Teaching Hospitals NHS Foundation Trust	No	-	No	Yes	No	Yes, Some areas
The Rotherham NHS Foundation Trust	Yes	Yes	Yes	-	No	Yes, All areas
York Hospitals NHS Foundation Trust	Yes	Yes	No	-	No	Yes, Some areas
Mental health services						
Bradford District Care Trust	No	-	NK	-	NK	Yes, Some areas
North East Lincolnshire Care Trust Plus	No	-	No	Yes	Yes	Yes, Some areas
Rotherham Doncaster and South Humber Mental Health NHS Foundation Trust	NK	-	NK	-	NK	NK

Organisational audit key results Questions 6.2 to 8.1 (see pages13-14 for full questions and pages18-19 for national results)	6.2 Is the bladder or bowel care delivered by the service subject to regular audit?	6.2i If yes, does the audit assess the patient's concern regarding privacy and dignity?	6.3 Does the continence service have a user group?	7.2 Does your written policy (1.1= YES) indicate that products are supplied on the basis of clinical and patient need rather than cost?	7.4 Is there a written policy for eliciting patient views?	8.1 Is evidence-based information about bladder and bowel care freely available to patients and carers?
Yorkshire & the Humber Strategic Health Authority						
Primary care services						
East Riding of Yorkshire Primary Care Trust	Yes	Yes	No	Yes	No	Yes, All areas
NHS Barnsley	Yes	No	No	Yes	No	Yes, Some areas
NHS Calderdale	No	-	No	-	No	Yes, Some areas
NHS North Lincolnshire (Community Services)	Yes	No	No	No	No	Yes, All areas
NHS Rotherham (community health services)	Yes	No	NK	Yes	Yes	Yes, Some areas
North Yorkshire & York Primary Care Trust	Yes	No	No	-	No	Yes, Some areas
Sheffield Primary Care Trust	Yes	NK	NK	NK	NK	Yes, Some areas
Wakefield District Community Healthcare Services for NHS Wakefield District	Yes	No	Yes	Yes	No	Yes, Some areas

PART 3: CLINICAL AUDIT KEY RESULTS: BLADDER CARE

This section deals with the care of people with bladder problems and the extent to which each reporting site complies with current guidelines and standards. Due to difficulties some sites had in identifying enough patients with these problems, we have not included those centres who gave us results from fewer than 15 cases, as we felt that this would not give a valid picture of treatment patterns for all. Please bear in mind, then that those sites with 15 cases or above are included and care should still be taken in the interpretation of these results.

These tables describe the kind of problems with which people entered into the report suffered and then deal with assessment for those problems according to current national guidelines. The proportion of people who had no diagnosis of their condition documented is a key indicator for care quality.

KEY: The older cases are 65+ and cases under 65 years are <65. For simplicity of display, please note that although the number of cases submitted are listed in the column the percentages displayed for each question are not necessarily out of this total.

Table L: Question numbers 1.1 to 1.3

Bladder care key results Question numbers 1.1 to 1.3 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	1.1. Does the patient have:	Intermittent catheter	Permanent catheter	Constipation	Bladder pain	1.3. Documented evidence of type/cause of urinary incontinence?	Stress urinary incontinence	Mixed urinary incontinence	Passive leakage	Urgency urinary Incontinence	Detrusor overactivity / overactive bladder)	Functional	Urinary tract infection	Voiding difficulty	Urogenital atrophy	Other*	No diagnosis documented
East Midlands Strategic Health Authority																			
Acute care services																			
Chesterfield Royal Hospital	65+	31	-	6	10	6	0	-	6	13	0	16	6	3	13	32	0	0	42
	<65	28	-	14	4	7	18	-	11	18	4	11	11	4	14	32	0	0	11
Derby Hospitals NHS Foundation Trust	65+	25	-	12	4	4	0	-	16	48	4	32	8	0	0	12	4	0	0
	<65	25	-	8	0	12	0	-	32	32	0	36	8	8	0	20	0	0	4
Kettering General Hospital	65+	25	-	0	28	8	4	-	0	12	4	12	0	8	8	4	0	0	56
Northampton General Hospital NHS Trust	65+	26	-	19	77	42	31	-	23	19	12	8	4	4	54	50	0	0	8
	<65	26	-	19	77	27	8	-	8	15	0	0	4	0	42	58	4	0	12
Nottingham University Hospitals NHS Trust - City Hospital & Queens Medical Centre	65+	32	-	6	38	44	9	-	0	6	3	3	0	3	16	3	0	0	72
	<65	22	-	9	18	5	27	-	32	36	9	18	18	0	18	23	0	0	18
Sherwood Forest Hospitals	65+	26	-	15	15	54	4	-	15	12	4	12	15	12	8	15	0	4	38
	<65	25	-	16	16	20	8	-	12	28	0	12	20	4	0	24	0	12	8
United Lincolnshire Hospitals Trust - Lincoln County Hospital	65+	25	-	20	0	8	0	-	36	28	0	12	20	0	4	12	0	0	16
	<65	43	-	5	2	2	14	-	60	16	5	23	7	0	5	7	0	2	5
United Lincolnshire Hospitals Trust - Pilgrim Hospital	65+	19	-	11	16	5	5	-	42	37	42	58	5	11	0	32	11	5	0
	<65	29	-	7	3	38	3	-	66	34	14	55	41	3	0	3	0	0	7
University Hospitals of Leicester NHS Trust	65+	22	-	0	0	41	5	-	36	5	9	9	0	0	5	18	5	5	41
	<65	30	-	10	10	33	3	-	20	27	0	23	7	3	0	23	0	0	17

Bladder care key results Question numbers 1.1 to 1.3 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	1.1. Does the patient have:																
			Intermittent catheter	Permanent catheter	Constipation	Bladder pain	1.3. Documented evidence of type/cause of urinary incontinence?	Stress urinary incontinence	Mixed urinary incontinence	Passive leakage	Urgency urinary Incontinence	Detrusor overactivity / overactive bladder)	Functional	Urinary tract infection	Voiding difficulty	Urogenital atrophy	Other*	No diagnosis documented	
East Midlands Strategic Health Authority																			
Mental health services																			
Leicestershire Partnership NHS Trust - Site 1	65+	22	-	0	9	23	0	-	9	5	18	18	0	32	5	18	0	0	32
Northamptonshire Healthcare NHS Foundation Trust	65+	26	-	0	8	35	4	-	4	12	8	31	0	19	31	0	0	4	31
Primary care services																			
Bassetlaw Primary Care Trust	65+	16	-	6	0	19	6	-	6	13	0	19	13	13	6	19	0	0	44
	<65	16	-	0	0	19	13	-	13	31	6	25	6	19	19	13	0	0	19
NHS Lincolnshire (Community Health Service/Teaching)	65+	27	-	0	4	15	0	-	11	7	7	15	0	37	4	11	0	0	37
	<65	28	-	4	4	21	7	-	7	32	4	29	14	18	7	18	4	0	11
NHS Nottingham City	65+	25	-	0	0	44	12	-	0	8	0	16	8	0	0	4	4	0	68
	<65	23	-	4	0	48	0	-	30	39	0	17	9	0	9	4	22	9	9
NHS Nottinghamshire County - Mansfield Community Hospital	65+	25	-	8	8	32	4	-	0	0	0	28	24	24	16	12	0	16	20
East of England Strategic Health Authority																			
Acute care services																			
Basildon & Thurrock University Hospitals Foundation Trust	65+	21	-	0	10	19	0	-	0	0	0	10	0	0	10	0	0	0	81
	<65	25	-	16	0	20	12	-	20	24	8	28	48	0	4	20	0	0	0
Bedford Hospital NHS Trust	65+	23	-	0	0	26	4	-	0	0	13	9	0	22	13	9	0	0	52
Cambridge University Hospitals Foundation Trust	<65	25	-	0	0	0	0	-	44	56	4	20	24	0	4	0	0	0	8
Colchester Hospital University NHS Foundation Trust	65+	16	-	13	19	19	0	-	0	0	0	0	0	0	38	0	0	6	56
Luton & Dunstable Hospital NHS Foundation Trust	65+	25	-	4	28	36	16	-	0	0	8	4	4	8	24	56	0	12	12
	<65	22	-	5	68	14	0	-	0	0	23	5	5	5	18	50	0	27	18
Mid Essex Hospitals Services NHS Trust - (St John's Hospital)	65+	19	-	16	5	5	16	-	26	37	0	16	0	0	0	16	0	5	5
	<65	29	-	0	10	0	14	-	45	55	3	10	10	0	3	3	0	0	0

Bladder care key results Question numbers 1.1 to 1.3 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	1.1. Does the patient have:	Intermittent catheter	Permanent catheter	Constipation	Bladder pain	1.3. Documented evidence of type/cause of urinary incontinence?	Stress urinary incontinence	Mixed urinary incontinence	Passive leakage	Urgency urinary incontinence	Detrusor overactivity / overactive bladder)	Functional	Urinary tract infection	Voiding difficulty	Urogenital atrophy	Other*	No diagnosis documented
East of England Strategic Health Authority																			
Acute care services																			
South Essex Partnership University NHS Foundation Trust	65+	21	-	5	14	43	0	-	10	19	38	24	10	38	29	19	10	0	19
	<65	22	-	23	14	5	5	-	36	23	27	55	18	23	23	5	9	9	5
The Ipswich Hospital NHS Trust	65+	25	-	4	8	8	0	-	24	4	4	40	4	4	8	12	0	16	20
	<65	25	-	4	4	16	8	-	64	4	8	48	4	0	8	8	0	8	0
The Queen Elizabeth Hospital King's Lynn NHS Trust	65+	27	-	4	37	19	22	-	4	4	0	4	0	7	15	26	0	7	44
	<65	23	-	0	17	13	13	-	43	9	13	9	13	4	4	13	0	9	13
West Hertfordshire Hospitals NHS Trust	65+	28	-	0	4	21	0	-	4	7	0	14	0	0	4	7	7	0	68
	<65	23	-	9	13	30	0	-	22	4	0	9	4	9	4	22	0	0	43
Mental health services																			
Cambridgeshire and Peterborough NHS Foundation Trust	65+	25	-	0	0	20	4	-	20	12	0	12	0	4	24	4	0	0	44
Hertfordshire Partnership NHS Foundation Trust	65+	35	-	0	3	29	0	-	6	6	3	9	0	6	11	3	0	0	69
Primary care services																			
NHS Bedfordshire	65+	19	-	0	0	21	0	-	21	26	16	5	11	11	0	26	0	0	0
	<65	21	-	14	0	14	0	-	29	33	0	19	5	10	19	43	0	0	0
NHS Mid Essex	65+	20	-	0	0	10	0	-	15	10	0	0	30	10	0	30	5	10	0
NHS North East Essex	65+	25	-	0	0	0	0	-	4	8	36	56	0	20	0	8	0	4	0
	<65	25	-	4	0	0	0	-	20	24	12	32	16	12	4	0	0	0	0
NHS South West Essex Community Services (Provider)	65+	25	-	0	0	4	4	-	0	20	20	36	4	24	4	8	0	0	32
	<65	21	-	5	0	10	5	-	14	24	10	19	24	14	10	5	0	0	33
NHS West Hertfordshire	65+	24	-	0	4	21	0	-	29	4	4	4	8	4	0	8	0	8	42
	<65	26	-	0	0	42	0	-	46	4	4	8	15	8	0	0	0	0	27
Peterborough Community Services	65+	27	-	4	0	19	0	-	15	26	7	0	26	7	4	11	0	0	30
	<65	26	-	0	0	8	0	-	12	27	0	4	46	4	0	23	0	0	0
South East Essex Primary Care Trust	65+	25	-	8	16	28	4	-	8	36	4	40	0	16	12	12	0	0	16
	<65	15	-	0	7	40	7	-	20	20	7	40	7	27	7	13	0	0	13

Bladder care key results Question numbers 1.1 to 1.3 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	1.1. Does the patient have:	Intermittent catheter	Permanent catheter	Constipation	Bladder pain	1.3. Documented evidence of type/cause of urinary incontinence?	Stress urinary incontinence	Mixed urinary incontinence	Passive leakage	Urgency urinary incontinence	Detrusor overactivity / overactive bladder)	Functional	Urinary tract infection	Voiding difficulty	Urogenital atrophy	Other*	No diagnosis documented
Islands																			
States of Jersey Health & Social Services	65+	70	-	3	3	11	10	-	13	9	6	16	14	9	4	23	7	16	26
	<65	39	-	5	0	10	5	-	23	10	3	18	23	5	13	28	5	18	10
States of Guernsey Health and Social Services Department	65+	30	-	23	63	23	10	-	20	7	3	3	0	17	7	57	0	3	7
	<65	27	-	30	59	15	15	-	26	4	0	4	4	15	4	59	0	0	7
London Strategic Health Authority																			
Acute care services																			
Barking Havering and Redbridge NHS Trust	65+	26	-	8	19	12	15	-	4	12	8	35	19	0	4	42	0	23	4
	<65	27	-	4	4	11	4	-	37	26	7	33	30	0	0	7	0	0	0
Barnet & Chase Farm Hospitals NHS trust	65+	20	-	0	0	25	5	-	5	5	0	100	100	85	0	0	0	0	0
	<65	30	-	0	0	0	0	-	47	3	3	57	57	7	0	7	0	0	0
Barts and the London NHS Trust	65+	15	-	0	40	20	7	-	0	7	13	0	0	0	0	13	0	0	67
	<65	25	-	8	4	12	8	-	32	16	4	40	12	4	8	16	0	4	4
Ealing Hospital NHS Trust	65+	25	-	4	28	28	4	-	16	0	0	0	24	12	40	8	0	0	20
	<65	24	-	0	0	21	25	-	54	21	0	8	33	0	17	4	0	0	4
Epsom & St Helier University Hospitals NHS Trust	65+	26	-	35	4	19	8	-	38	12	8	38	31	0	15	8	12	4	0
	<65	26	-	19	0	4	4	-	62	15	0	15	35	0	8	4	0	0	0
Guy's & St. Thomas' NHS Foundation Trust	65+	37	-	11	0	19	11	-	8	14	8	46	19	11	11	16	0	3	0
	<65	19	-	0	0	16	0	-	26	11	11	32	32	11	16	11	11	5	0
Hillingdon Hospital NHS Trust	65+	17	-	6	6	41	6	-	41	12	0	12	35	6	18	6	0	0	24
	<65	22	-	0	5	14	5	-	41	36	5	32	23	18	23	14	0	5	0
Homerton University Hospital NHS Foundation Trust	65+	24	-	0	25	4	0	-	8	0	21	4	0	4	13	25	0	4	33
	<65	27	-	4	7	0	4	-	48	30	30	33	4	0	19	4	0	0	0
Imperial College Healthcare NHS Trust	65+	25	-	4	8	16	8	-	12	8	4	12	4	0	12	12	0	0	64
	<65	23	-	4	4	30	13	-	26	17	4	26	26	4	9	9	4	0	39

Bladder care key results Question numbers 1.1 to 1.3 (see pages 14to 16 for full questions)	AGE GROUP	Number of cases	1.1. Does the patient have:	Intermittent catheter	Permanent catheter	Constipation	Bladder pain	1.3. Documented evidence of type/cause of urinary incontinence?	Stress urinary incontinence	Mixed urinary incontinence	Passive leakage	Urgency urinary incontinence	Detrusor overactivity / overactive bladder)	Functional	Urinary tract infection	Voiding difficulty	Urogenital atrophy	Other*	No diagnosis documented
London Strategic Health Authority																			
Acute care services																			
Kings College Hospital NHS Foundation Trust	65+	31	-	6	16	19	3	-	10	19	6	10	29	19	0	39	0	0	3
	<65	36	-	22	8	42	11	-	22	17	0	31	22	0	3	36	0	0	0
Kingston Hospital NHS Trust	65+	25	-	32	40	36	28	-	8	0	0	8	4	4	8	60	0	0	28
	<65	24	-	17	25	13	50	-	8	4	0	4	8	4	25	46	0	0	25
Mayday Healthcare NHS Trust	65+	35	-	9	17	31	0	-	6	6	3	11	11	6	14	23	0	0	49
	<65	17	-	12	0	12	6	-	35	29	6	18	6	0	6	12	0	0	6
North Middlesex Hospital	65+	23	-	4	17	13	0	-	13	0	0	4	4	48	4	0	0	0	30
	<65	18	-	11	0	33	39	-	6	6	6	11	6	6	22	33	0	0	50
Royal Free Hampstead NHS Trust (Royal Free Hospital)	65+	25	-	12	16	24	4	-	16	4	20	12	0	8	44	20	0	0	20
	<65	26	-	15	23	19	46	-	15	8	15	31	8	0	42	54	4	0	0
South London Healthcare Trust - Queen Elizabeth Hospital	65+	22	-	18	0	0	14	-	32	55	23	41	9	9	14	32	23	0	5
	<65	28	-	11	7	7	4	-	43	50	11	39	14	4	4	14	4	0	0
St George's Healthcare NHS Trust	65+	26	-	8	19	4	8	-	38	19	8	27	23	4	15	15	4	4	15
	<65	25	-	32	16	16	8	-	20	24	0	44	20	8	8	4	0	4	8
The Lewisham Hospital NHS Trust	65+	16	-	0	6	13	6	-	13	6	44	19	0	6	0	0	0	0	44
The North West London Hospitals NHS Trust - (Central Middlesex)	65+	24	-	13	13	17	17	-	4	4	4	0	4	25	38	4	0	0	42
The North West London Hospitals NHS Trust - (Northwick Park & St Marks Site)	65+	27	-	4	30	37	4	-	7	7	4	0	4	4	4	7	4	0	74
	<65	24	-	0	0	17	8	-	71	42	0	21	29	0	0	8	17	0	0
West Middlesex University Hospitals NHS Trust	65+	25	-	20	36	40	12	-	0	8	0	4	0	28	28	28	0	8	24
	<65	15	-	20	47	33	20	-	7	13	0	0	0	13	0	53	0	7	20

Bladder care key results Question numbers 1.1 to 1.3 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	1.1. Does the patient have:	Intermittent catheter	Permanent catheter	Constipation	Bladder pain	1.3. Documented evidence of type/cause of urinary incontinence?	Stress urinary incontinence	Mixed urinary incontinence	Passive leakage	Urgency urinary incontinence	Detrusor overactivity / overactive bladder)	Functional	Urinary tract infection	Voiding difficulty	Urogenital atrophy	Other*	No diagnosis documented
London Strategic Health Authority																			
Acute care services																			
Whipps Cross University Hospital NHS Trust	65+	29	-	10	52	41	34	-	3	14	10	7	0	0	24	48	0	3	21
	<65	26	-	8	19	23	23	-	15	23	4	19	19	8	12	15	0	0	15
Mental health services																			
Camden & Islington NHS Foundation Trust	65+	33	-	0	6	42	0	-	3	9	0	3	0	73	39	0	0	0	6
North East London NHS Foundation Trust	65+	16	-	0	0	6	0	-	0	0	6	13	0	19	13	0	0	6	63
Oxleas NHS Foundation Trust	65+	45	-	0	0	4	0	-	0	4	0	0	0	0	29	2	0	0	67
South London & Maudsley NHS Foundation Trust	65+	30	-	0	0	43	3	-	20	13	3	13	0	27	20	3	0	0	37
Primary care services																			
Bromley Primary Care Trust	65+	33	-	24	6	52	3	-	9	24	3	21	18	9	6	33	0	0	3
	<65	36	-	42	0	47	3	-	19	28	0	14	11	6	6	39	0	0	0
Camden Primary Care Trust Provider Services	65+	26	-	4	35	50	0	-	8	0	0	0	0	4	8	23	0	0	58
Central London Community Healthcare	65+	22	-	5	0	14	0	-	14	32	0	23	23	5	0	9	0	5	0
Hounslow Community Healthcare	65+	24	-	4	0	25	0	-	29	13	0	21	0	46	13	8	0	0	0
	<65	26	-	15	0	31	4	-	31	46	4	23	12	12	15	19	0	0	0
Lambeth Primary Care Trust	65+	21	-	0	24	43	14	-	5	24	38	19	0	24	19	48	14	0	5
	<65	20	-	0	5	40	25	-	15	20	5	10	25	15	10	35	0	5	0
Lewisham Primary Care Trust	65+	29	-	0	3	10	0	-	21	7	0	38	0	3	3	0	0	7	34
	<65	18	-	0	0	11	0	-	39	6	22	33	0	6	6	0	0	0	22
NHS Brent (Brent Community Services)	65+	24	-	0	4	17	4	-	50	25	13	29	0	33	4	13	0	0	13
	<65	26	-	8	12	15	8	-	54	42	8	15	15	38	4	4	0	0	0
NHS Enfield	65+	24	-	0	4	29	4	-	17	13	8	4	13	21	8	13	0	4	17
	<65	25	-	16	8	16	4	-	12	16	16	24	16	32	8	12	0	0	4
NHS Greenwich (Greenwich Community Health Services)	65+	21	-	5	0	5	5	-	10	10	14	19	0	57	0	10	0	0	0
	<65	21	-	10	0	14	0	-	33	5	14	24	5	19	0	10	0	5	5

Bladder care key results Question numbers 1.1 to 1.3 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	1.1. Does the patient have:	Intermittent catheter	Permanent catheter	Constipation	Bladder pain	1.3. Documented evidence of type/cause of urinary incontinence?	Stress urinary incontinence	Mixed urinary incontinence	Passive leakage	Urgency urinary incontinence	Detrusor overactivity / overactive bladder)	Functional	Urinary tract infection	Voiding difficulty	Urogenital atrophy	Other*	No diagnosis documented
London Strategic Health Authority																			
Primary care services																			
Outer North East London Community Service (Havering)	65+	25	-	24	4	24	0	-	24	52	24	52	20	4	16	36	0	0	0
	<65	25	-	8	4	36	8	-	48	60	28	64	48	0	28	44	0	0	0
Outer North East London Community Service (Redbridge)	65+	21	-	0	0	19	5	-	19	48	10	52	10	62	14	19	10	0	0
	<65	25	-	12	0	8	0	-	48	12	8	36	20	20	0	8	20	0	0
Outer North East London Community Service (Waltham Forest)	65+	31	-	0	0	23	0	-	10	32	3	29	19	0	10	10	0	0	10
	<65	24	-	0	0	8	0	-	25	25	0	38	17	0	4	8	4	0	0
Sutton & Merton Primary Care Trust	65+	31	-	0	0	3	32	-	16	10	0	19	3	6	58	29	0	0	3
	<65	27	-	0	0	0	26	-	7	4	7	7	0	0	30	81	0	0	4
Tower Hamlets Community Health	65+	25	-	0	4	4	0	-	8	24	8	16	0	40	0	0	0	0	20
North East Strategic Health Authority																			
Acute care services																			
City Hospitals Sunderland NHS Foundation Trust	65+	31	-	3	29	3	13	-	3	6	3	3	6	0	3	55	0	3	29
	<65	19	-	5	47	16	16	-	0	5	11	0	5	0	5	42	0	5	42
County Durham & Darlington NHS Foundation Trust - Darlington Memorial Hospital	65+	19	-	0	0	11	0	-	26	32	5	16	11	0	16	0	0	0	26
	<65	25	-	4	0	0	4	-	44	48	4	24	32	0	4	8	0	0	4
County Durham & Darlington NHS Foundation Trust - University Hospital of North Durham	<65	31	-	10	0	0	3	-	48	13	13	26	13	0	13	10	0	6	0
Gateshead Health NHS Foundation Trust	65+	18	-	0	0	6	0	-	67	61	0	89	61	0	0	0	0	0	0
	<65	27	-	0	0	0	0	-	81	26	0	33	30	0	0	0	0	0	0

Bladder care key results Question number (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	1.1. Does the patient have:	Intermittent catheter	Permanent catheter	Constipation	Bladder pain	1.3. Documented evidence of type/cause of urinary incontinence?	Stress urinary incontinence	Mixed urinary incontinence	Passive leakage	Urgency urinary Incontinence	Detrusor overactivity / overactive bladder)	Functional	Urinary tract infection	Voiding difficulty	Urogenital atrophy	Other*	No diagnosis documented
North East Strategic Health Authority																			
Acute care services																			
			%	%	%	%		%	%	%	%	%	%	%	%	%	%	%	%
North Tees & Hartlepool NHS Trust - University Hospital of Hartlepool	65+	20	-	0	15	20	5	-	0	0	5	15	0	25	20	60	0	0	0
	<65	27	-	0	0	7	4	-	15	30	4	4	11	4	7	30	0	0	7
North Tees & Hartlepool NHS Trust - University Hospital of North Tees	65+	30	-	27	20	40	23	-	0	0	3	43	7	40	43	27	0	0	7
	<65	36	-	0	0	14	0	-	56	42	6	36	8	0	6	33	0	0	6
Northumbria Healthcare NHS Foundation Trust - North Tyneside General	65+	23	-	4	9	26	4	-	0	9	4	4	0	26	13	4	0	9	48
South Tees Hospitals NHS Trust	65+	30	-	0	7	13	7	-	17	23	3	27	3	0	10	3	3	0	23
	<65	44	-	11	5	18	9	-	36	32	0	11	7	2	0	0	0	0	14
South Tyneside Foundation Trust	65+	25	-	0	4	28	32	-	8	12	4	12	20	4	24	4	4	0	32
	<65	25	-	0	0	20	40	-	28	40	0	24	24	0	4	8	4	0	8
The Newcastle upon Tyne Hospitals NHS Foundation Trust	65+	23	-	0	0	13	0	-	13	22	4	13	48	30	9	9	0	4	0
	<65	26	-	8	0	12	8	-	27	38	8	23	15	0	15	19	4	0	8
Mental health services																			
Tees, Esk & Wear Valleys NHS Foundation Trust	65+	21	-	0	0	38	0	-	10	10	0	14	0	10	0	0	0	0	62
	<65	21	-	0	0	14	0	-	5	5	0	0	0	5	10	0	0	0	76
Primary care services																			
NHS Darlington	<65	23	-	4	4	9	9	-	35	30	9	35	4	0	9	22	0	0	17
NHS Hartlepool	65+	24	-	17	0	4	0	-	8	21	0	63	4	8	4	17	0	0	0
	<65	33	-	0	0	12	3	-	15	36	0	36	6	0	3	9	0	0	3
NHS Middlesbrough	65+	17	-	0	0	6	0	-	12	47	0	18	12	18	0	0	12	0	0
	<65	47	-	2	0	11	0	-	47	40	0	4	9	2	0	2	0	0	2
NHS North of Tyne - North Tyneside Primary Care Trust	65+	32	-	0	0	13	0	-	19	38	13	22	16	38	6	6	0	0	0
	<65	15	-	7	0	20	0	-	40	27	0	27	27	13	7	13	0	0	0

Bladder care key results Question numbers 1.1 to 1.3 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	1.1. Does the patient have:	Intermittent catheter	Permanent catheter	Constipation	Bladder pain	1.3. Documented evidence of type/cause of urinary incontinence?	Stress urinary incontinence	Mixed urinary incontinence	Passive leakage	Urgency urinary Incontinence	Detrusor overactivity / overactive bladder)	Functional	Urinary tract infection	Voiding difficulty	Urogenital atrophy	Other*	No diagnosis documented
North East Strategic Health Authority																			
Primary care services																			
NHS North of Tyne – Northumberland Care Trust	65+	17	-	0	0	24	0	-	12	24	12	18	18	24	0	0	0	0	6
	<65	15	-	7	0	33	0	-	20	53	0	13	20	27	0	20	0	7	0
NHS South of Tyne & Wear - Gateshead Primary Care Trust	65+	27	-	0	0	15	4	-	11	59	0	11	0	26	7	4	0	0	4
	<65	26	-	12	12	15	0	-	23	35	0	19	8	23	0	23	0	0	0
NHS South of Tyne & Wear - South Tyneside Primary Care Trust	65+	34	-	0	0	35	0	-	15	12	6	18	6	74	0	3	0	0	0
	<65	27	-	7	0	37	0	-	19	26	0	19	4	37	7	26	0	7	0
NHS South of Tyne & Wear - Sunderland Teaching Primary Care Trust	65+	24	-	0	17	46	4	-	0	33	0	46	4	0	0	21	0	0	0
	<65	26	-	0	0	27	0	-	27	38	0	23	12	0	0	4	0	0	0
NHS Stockton-on-Tees	65+	25	-	4	4	0	0	-	56	56	0	84	0	20	8	16	0	0	0
	<65	25	-	4	4	4	0	-	44	56	0	76	0	12	0	24	0	4	0
North West Strategic Health Authority																			
Acute care services																			
Aintree University Hospitals NHS Foundation Trust	65+	27	-	11	11	19	0	-	0	7	11	11	0	33	4	11	0	4	33
Blackpool Fylde & Wyre NHS Foundation Trust	65+	25	-	8	8	0	4	-	8	20	8	24	12	0	28	8	4	0	12
	<65	25	-	0	0	4	8	-	48	16	0	32	0	0	8	4	0	0	16
Central Manchester University Hospitals NHS Foundation Trust	65+	31	-	3	23	10	6	-	3	10	0	23	6	13	13	6	0	0	45
	<65	37	-	5	3	3	3	-	11	24	0	24	22	0	3	5	0	3	19
East Cheshire NHS Trust	65+	20	-	5	60	40	5	-	0	5	5	0	0	10	5	35	0	15	35
East Lancashire Hospitals Trust - Royal Blackburn Hospital	65+	26	-	4	0	12	8	-	35	46	0	35	0	0	0	0	0	0	0
	<65	25	-	8	8	4	20	-	28	36	0	28	0	0	0	0	0	0	8

Bladder care key results Question numbers 1.1 to 1.3 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	1.1. Does the patient have:	Intermittent catheter	Permanent catheter	Constipation	Bladder pain	11.3. Documented evidence of type/cause of urinary incontinence?	Stress urinary incontinence	Mixed urinary incontinence	Passive leakage	Urgency urinary incontinence	Detrusor overactivity / overactive bladder)	Functional	Urinary tract infection	Voiding difficulty	Urogenital atrophy	Other*	No diagnosis documented
North West Strategic Health Authority																			
Acute care services																			
Pennine Acute Hospitals NHS Trust - Fairfield General	65+	35	-	11	9	29	3	-	6	14	14	11	3	0	26	14	0	0	37
	<65	22	-	0	5	18	0	-	36	23	0	36	14	0	27	5	5	0	18
Pennine Acute Hospitals NHS Trust - North Manchester General Hospital	<65	25	-	0	4	20	4	-	36	28	0	12	16	4	0	8	0	0	8
Pennine Acute Hospitals NHS Trust - Rochdale Infirmary	<65	18	-	0	6	6	0	-	33	39	0	28	6	0	0	6	0	0	0
Pennine Acute Hospitals NHS Trust - The Royal Oldham	65+	17	-	0	18	35	35	-	0	0	12	18	0	0	6	65	0	0	6
Royal Bolton Hospital NHS Foundation Trust	65+	25	-	0	28	4	0	-	0	8	0	0	0	48	24	12	0	0	32
	<65	26	-	4	27	4	0	-	4	0	0	0	4	54	15	19	0	0	35
Salford Royal NHS Foundation Trust	<65	28	-	4	0	25	4	-	36	39	0	11	36	0	0	4	0	0	4
Southport and Ormskirk Hospitals NHS Trust	65+	37	-	3	5	19	11	-	24	16	3	27	11	3	11	11	19	0	41
	<65	28	-	4	4	18	21	-	25	64	0	11	7	0	0	11	4	0	7
St Helens and Knowsley Teaching Hospital	65+	38	-	3	13	16	11	-	0	0	16	0	3	0	26	8	0	3	47
Tameside Hospital NHS Foundation Trust	65+	18	-	0	56	17	0	-	6	22	6	11	6	6	39	67	0	6	6
The Royal Liverpool & Broadgreen University Hospital NHS Trust	65+	35	-	6	11	23	6	-	9	3	0	20	0	0	6	23	0	0	54
Trafford Healthcare NHS Trust	65+	25	-	16	16	12	8	-	4	0	32	20	0	4	20	16	0	0	32
	<65	25	-	0	4	4	8	-	96	0	4	16	0	0	0	4	0	0	0
University Hospital of South Manchester NHS Foundation Trust	<65	25	-	4	0	4	8	-	52	16	0	4	0	4	8	8	0	0	16
University Hospitals of Morecambe Bay NHS Trust	65+	25	-	8	16	8	20	-	36	8	0	0	0	0	0	48	0	4	16
	<65	25	-	0	4	28	8	-	60	12	0	4	8	0	4	8	0	4	16
Warrington and Halton Hospitals NHS Foundation	65+	25	-	4	8	32	8	-	4	0	8	0	0	4	8	20	4	0	64
	<65	27	-	11	4	0	19	-	56	22	4	26	22	0	0	33	0	0	0
Wirral University Teaching Hospital NHS Foundation Trust	65+	28	-	11	18	14	0	-	4	0	7	7	0	7	7	11	0	0	68
Wrightington, Wigan & Leigh NHS Foundation Trust	65+	25	-	16	8	8	8	-	64	0	0	28	8	0	4	16	0	0	4
	<65	25	-	8	8	0	12	-	84	4	0	20	0	0	4	8	0	4	0

Bladder care key results Question numbers 1.1 to 1.3 (see pages 14 to 16 for full questions)		AGE GROUP	Number of cases	1.1. Does the patient have:	Intermittent catheter	Permanent catheter	Constipation	Bladder pain	Not documented evidence of type/cause of urinary incontinence	Stress urinary incontinence	Mixed urinary incontinence	Passive leakage	Urgency urinary incontinence	Detrusor overactivity / overactive bladder	Functional	Urinary tract infection	Voiding difficulty	Urogenital atrophy	Other*	No diagnosis documented
North West Strategic Health Authority																				
Mental health services					%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Pennine Care NHS Foundation Trust		65+	24	-	0	0	29	0	-	0	0	0	0	0	46	8	0	0	0	50
Primary care services																				
Ashton, Leigh & Wigan NHS Trust		65+	17	-	0	12	0	0	-	12	12	0	29	29	0	0	6	0	6	24
		<65	18	-	0	0	6	11	-	44	6	0	17	6	0	11	0	0	0	17
Central & Eastern Cheshire Primary Care Trust - Cheshire East		65+	57	-	4	18	23	2	-	5	42	25	0	0	11	0	19	0	0	4
		<65	21	-	5	0	10	5	-	33	24	0	14	24	10	0	0	0	0	10
East Lancashire Primary Care Trust		65+	17	-	12	0	12	6	-	53	53	24	71	12	6	18	18	0	6	0
Knowsley Primary Care Trust		65+	32	-	0	0	22	0	-	3	19	6	41	3	0	3	0	0	6	22
		<65	24	-	4	0	25	0	-	4	25	21	33	0	8	0	8	0	0	8
Liverpool Primary Care Trust - Provider Services		65+	24	-	0	0	8	0	-	21	13	4	38	0	29	4	0	0	4	21
NHS Blackburn with Darwen		65+	26	-	0	0	23	4	-	15	15	4	31	8	31	0	0	0	0	12
NHS Warrington - Community Services Unit		65+	25	-	4	4	24	8	-	8	16	4	52	0	0	4	4	0	8	32
		<65	25	-	4	0	8	4	-	64	20	4	36	0	0	4	8	0	8	8
NHS Western Cheshire - Community Care		65+	26	-	0	4	35	0	-	23	81	0	31	0	54	4	8	0	0	0
		<65	26	-	23	0	50	4	-	42	81	0	58	0	54	4	19	0	0	0
NHS Western Cheshire - Ellesmere Port Hospital		65+	28	-	0	4	14	0	-	18	39	11	18	0	0	29	0	0	4	18
NHS Wirral		65+	52	-	0	2	17	0	-	6	15	4	8	2	27	8	4	0	0	35
		<65	23	-	4	0	0	0	-	35	39	0	22	0	4	4	9	0	4	9
Oldham Primary Care Trust (Oldham Community Health Services)		65+	24	-	0	0	25	4	-	25	21	0	29	21	0	0	8	0	0	33
		<65	26	-	4	0	12	0	-	58	27	4	19	31	0	15	4	0	0	12
Stockport Primary Care Trust (NHS Stockport)		65+	30	-	0	0	0	0	-	3	7	0	7	0	30	7	0	0	0	57
		<65	16	-	0	0	13	0	-	38	19	0	13	0	0	0	0	0	19	25
Tameside & Glossop Primary Care Trust		65+	26	-	0	4	8	0	-	4	12	8	23	0	0	4	0	0	0	62
		<65	25	-	8	0	4	4	-	20	12	12	8	0	0	0	0	0	0	48

Bladder care key results Question numbers 1.1 to 1.3 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	1.1. Does the patient have:	Intermittent catheter	Permanent catheter	Constipation	Bladder pain	1.3. Documented evidence of type/cause of urinary incontinence?	Stress urinary incontinence	Mixed urinary incontinence	Passive leakage	Urgency urinary incontinence	Detrusor overactivity /	Functional	Urinary tract infection	Voiding difficulty	Urogenital atrophy	Other*	No diagnosis documented
Northern Ireland																			
Belfast Health & Social Care Trust - Belfast City Hospital	65+	21	-	0	14	29	10	-	0	5	0	0	0	10	19	5	0	10	52
Western Health & Social Care Trust	65+	30	-	0	0	20	3	-	10	27	0	27	20	27	23	43	33	30	0
	<65	30	-	0	0	20	0	-	13	33	0	40	30	7	13	27	10	20	0
South Central Strategic Health Authority																			
Acute care services																			
-																			
Buckinghamshire Hospitals NHS Trust	65+	28	-	4	7	32	4	-	21	18	0	4	4	7	0	11	0	0	39
	<65	27	-	0	0	4	0	-	37	48	4	11	4	0	0	0	0	0	4
Heatherwood & Wexham Park Hospitals NHS Foundation Trust	65+	22	-	27	23	18	27	-	32	14	5	18	0	0	64	18	0	9	9
Milton Keynes Hospital NHS Foundation Trust	65+	25	-	0	12	8	12	-	16	12	0	20	12	28	20	44	0	0	8
	<65	25	-	0	0	8	4	-	48	16	12	28	4	4	0	16	0	0	4
Oxford Radcliffe Hospitals NHS Trust	65+	26	-	12	15	50	8	-	15	0	19	15	4	4	19	35	0	0	31
	<65	26	-	15	23	23	12	-	46	38	12	35	15	12	23	8	0	0	8
Royal Berkshire NHS Foundation Trust	65+	25	-	0	0	12	8	-	24	16	0	12	28	8	4	0	16	0	24
	<65	27	-	0	0	15	7	-	74	37	4	26	11	0	7	4	4	0	0
Southampton University Hospitals NHS Trust	65+	31	-	13	3	13	16	-	10	35	3	35	10	0	10	16	0	6	10
	<65	25	-	4	0	4	8	-	32	36	4	28	16	0	0	0	0	0	0
Mental health services																			
Hampshire Partnership NHS Foundation Trust	65+	25	-	4	8	12	0	-	4	0	20	12	0	8	8	24	0	4	36
Primary care services																			
Isle of Wight NHS Primary Care Trust	65+	50	-	0	12	10	4	-	12	20	14	2	8	4	4	30	0	0	18
	<65	46	-	2	2	2	0	-	26	26	9	2	2	0	9	33	0	0	0
NHS Berkshire West	65+	25	-	4	4	16	12	-	4	8	4	32	0	4	36	0	0	4	32
	<65	25	-	0	0	4	0	-	40	20	0	16	0	0	12	4	0	0	20
Oxfordshire Primary Care Trust	65+	28	-	0	0	18	0	-	32	46	14	25	7	11	11	4	4	0	14
	<65	24	-	0	0	4	0	-	50	46	4	13	4	0	8	0	0	0	8
Southampton City Primary Care Trust	65+	17	-	0	12	29	0	-	24	24	0	35	24	41	12	12	12	0	0

Bladder care key results Question numbers 1.1 to 1.3 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	1.1. Does the patient have:	Intermittent catheter	Permanent catheter	Constipation	Bladder pain	1.3. Documented evidence of type/cause of urinary incontinence?	Stress urinary incontinence	Mixed urinary incontinence	Passive leakage	Urgency urinary Incontinence	Detrusor overactivity / overactive bladder)	Functional	Urinary tract infection	Voiding difficulty	Urogenital atrophy	Other*	No diagnosis documented
South East Coast Strategic Health Authority																			
Acute care services																			
Brighton & Sussex University Hospitals NHS Trust - Princess Royal Hospital	65+	23	-	9	22	9	13	-	9	13	4	9	0	0	22	26	0	0	43
	<65	22	-	9	0	0	18	-	32	23	0	14	23	5	18	36	0	5	0
Brighton & Sussex University Hospitals NHS Trust - Royal Sussex Hospital	65+	25	-	4	8	8	12	-	4	4	0	0	16	0	4	68	0	12	16
	<65	25	-	0	4	4	28	-	0	4	0	4	16	12	24	20	0	12	24
East Sussex Hospitals NHS Trust - Conquest Hospital	65+	25	-	4	40	36	0	-	12	32	52	20	4	76	24	44	0	0	8
	<65	25	-	0	0	0	12	-	72	68	52	48	8	12	12	52	4	0	0
East Sussex Hospitals NHS Trust - Eastbourne District	65+	22	-	18	45	9	5	-	5	9	9	18	9	0	18	23	0	0	50
Frimley Park Hospital NHS Foundation Trust	<65	16	-	6	0	6	6	-	25	31	0	25	6	0	0	13	0	6	6
Maidstone & Tunbridge Wells NHS Trust	65+	18	-	11	6	11	11	-	28	0	6	22	6	0	17	0	6	0	50
Medway NHS Foundation Trust	65+	34	-	15	38	18	29	-	9	12	0	26	6	38	9	32	0	0	18
	<65	27	-	4	0	4	0	-	22	48	7	30	15	0	0	4	0	0	7
Queen Victoria Hospital NHS Foundation Trust	65+	15	-	0	7	40	0	-	13	20	7	27	7	13	53	0	0	0	13
Royal Surrey County Hospital NHS Trust	65+	27	-	22	0	0	0	-	37	19	4	33	7	7	7	30	0	0	0
	<65	25		0	4	12	16	-	52	20	8	4	4	0	0	4	0	0	20
Surrey & Sussex Healthcare NHS Trust	65+	28	-	14	7	50	4	-	0	0	7	0	4	32	50	11	0	0	21
Western Sussex NHS Trust - Worthing & Southlands Site	65+	26	-	4	0	0	8	-	54	46	15	27	12	0	23	4	4	0	0
	<65	31	-	10	0	16	13	-	81	16	13	6	3	0	3	3	0	0	0
Mental health services																			
Surrey & Borders Partnership NHS Foundation Trust	65+	25	-	0	0	36	0	-	4	4	12	4	0	8	32	0	0	0	60

Bladder care key results Question numbers 1.1 to 1.3 (see pages 14 to 16 for full questions)		AGE GROUP	Number of cases	1.1. Does the patient have:	Intermittent catheter	Permanent catheter	Constipation	Bladder pain	1.3. Documented evidence of type/cause of urinary incontinence?	Stress urinary incontinence	Mixed urinary incontinence	Passive leakage	Urgency urinary incontinence	Detrusor overactivity / overactive bladder)	Functional	Urinary tract infection	Voiding difficulty	Urogenital atrophy	Other*	No diagnosis documented
South East Coast Strategic Health Authority																				
Primary care services					%	%	%	%		%	%	%	%	%	%	%	%	%	%	%
NHS Eastern & Coastal Kent Community Hospital	65+	28	-	4	29	18	0	-	7	0	4	0	0	36	14	14	0	4	39	
NHS Eastern & Coastal Kent Community Services	65+	51	-	0	0	33	2	-	22	37	22	51	2	29	20	8	0	0	8	
	<65	34	-	6	0	32	0	-	26	26	6	24	15	18	3	3	0	0	3	
NHS Surrey	65+	27	-	4	0	7	7	-	19	11	0	15	22	0	4	7	0	0	41	
	<65	26	-	0	0	4	0	-	15	23	0	8	4	0	4	8	0	0	50	
South Downs Health NHS Trust	<65	17	-	0	0	12	0	-	41	29	12	53	6	12	6	0	0	0	6	
South West Strategic Health Authority																				
Acute care services																				
Dorset County Hospital NHS Foundation Trust	65+	20	-	5	0	30	15	-	15	15	5	60	40	5	0	30	0	15	25	
	<65	20	-	0	0	10	5	-	65	25	0	15	35	5	5	15	5	0	0	
North Bristol NHS Trust	65+	18	-	0	44	22	6	-	0	17	0	6	11	17	11	6	0	0	39	
	<65	25	-	24	0	16	4	-	44	16	4	12	28	0	0	24	0	0	0	
Plymouth Hospitals NHS Trust - Derriford Hospital	65+	26	-	4	4	8	0	-	23	12	4	19	27	4	4	15	0	4	15	
	<65	38	-	8	0	5	0	-	21	32	3	24	16	0	0	13	0	0	3	
Poole Hospital NHS Foundation Trust	65+	29	-	3	7	24	3	-	0	3	0	0	3	0	10	3	0	0	86	
	<65	23	-	39	4	22	4	-	30	9	9	17	4	0	9	52	0	17	4	
Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust	65+	20	-	0	5	50	5	-	10	10	5	25	0	5	5	30	0	0	20	
	<65	20	-	0	5	15	0	-	20	30	0	30	10	0	5	20	0	0	5	
Royal Cornwall Hospitals NHS Trust	65+	29	-	14	10	10	3	-	28	14	17	3	3	7	10	24	3	0	28	
Royal Devon & Exeter NHS Foundation Trust	65+	34	-	9	21	9	3	-	9	12	9	41	15	9	15	12	3	9	26	
Royal United Hospital Bath NHS Trust	65+	28	-	4	14	18	18	-	4	0	4	11	0	0	29	39	0	0	32	
Salisbury Foundation NHS Trust	65+	31	-	10	58	23	0	-	0	0	6	0	3	6	23	3	0	3	61	
	<65	23	-	22	43	39	13	-	9	0	0	4	0	4	4	30	0	13	39	
Taunton & Somerset Foundation NHS Trust	65+	28	-	14	7	14	0	-	14	11	0	29	50	11	25	18	0	0	4	
	<65	26	-	4	4	19	4	-	19	38	4	15	23	0	4	15	0	8	8	

Bladder care key results Question numbers 1.1 to 1.3 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	1.1. Does the patient have:			Permanent catheter	Constipation	Bladder pain	1.3. Documented evidence of type/cause of urinary incontinence?			Stress urinary incontinence	Mixed urinary incontinence	Passive leakage	Urgency urinary incontinence	Detrusor overactivity / overactive bladder)	Functional	Urinary tract infection	Voiding difficulty	Urogenital atrophy	Other*	No diagnosis documented
			Intermittent catheter	%	%				%	%	%											
South West Strategic Health Authority																						
Acute care services																						
The Great Western Hospitals NHS Foundation Trust	65+	26	-	8	12	31	15	-	8	27	4	19	12	0	12	15	0	0	0	15		
	<65	25	-	0	0	20	8	-	40	20	4	20	36	0	8	4	0	0	0	8		
University Hospital Bristol NHS Foundation Trust	65+	26	-	0	23	31	0	-	4	8	0	15	4	4	8	8	0	0	0	65		
Yeovil District Hospitals NHS Foundation Trust	65+	25	-	4	4	8	12	-	28	4	8	64	16	0	12	16	0	0	0	4		
	<65	28	-	4	0	7	11	-	64	32	14	36	0	0	7	21	4	0	0	0		
Mental health services																						
Somerset Partnership NHS Foundation Trust	65+	25	-	0	8	28	0	-	0	0	4	0	0	8	12	4	0	0	0	84		
Primary care services																						
Bournemouth & Poole Community Health Services	65+	28	-	4	7	36	7	-	11	11	4	29	43	11	7	11	4	0	0	7		
	<65	24	-	8	0	8	4	-	21	8	0	50	33	4	0	21	0	0	0	0		
Devon Primary Care Trust	65+	102	-	1	5	12	3	-	8	11	2	35	8	3	15	9	3	0	0	29		
	<65	63	-	3	0	6	11	-	16	13	3	27	16	0	10	6	3	3	3	24		
NHS Cornwall & Isles of Scilly Community Health Services	65+	25	-	0	8	16	12	-	16	4	4	32	40	24	8	4	0	0	0	32		
NHS Cornwall & Isles of Scilly Community Health Services - Cambourne/Redruth Community Hospital	65+	23	-	0	26	57	0	-	0	9	4	26	0	74	52	30	0	0	0	17		
NHS Wiltshire	65+	25	-	0	0	12	4	-	12	8	0	52	4	0	12	16	4	0	0	28		
Plymouth Teaching Primary Care Trust	65+	25	-	0	4	8	0	-	16	36	4	16	0	56	0	8	0	0	0	8		
Plymouth Teaching Primary Care Trust - Site 2	65+	21	-	10	24	24	10	-	14	0	10	19	5	10	24	14	0	0	0	43		
Somerset Primary Care Trust (Community Health)	<65	18	-	0	0	11	0	-	22	11	6	33	17	11	0	17	0	0	0	28		
Swindon Primary Care Trust	65+	38	-	0	3	13	13	-	5	21	0	32	13	0	11	0	0	0	0	26		
	<65	37	-	0	0	8	16	-	35	16	0	27	14	0	11	5	0	0	0	11		

Bladder care key results Question numbers 1.1 to 1.3 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	1.1. Does the patient have:	Intermittent catheter	Permanent catheter	Constipation	Bladder pain	1.3. Documented evidence of type/cause of urinary incontinence?	Stress urinary incontinence	Mixed urinary incontinence	Passive leakage	Urgency urinary incontinence	Detrusor overactivity / overactive bladder	Functional	Urinary tract infection	Voiding difficulty	Urogenital atrophy	Other*	No diagnosis documented
Wales																			
Abertawe Bro Morgannwg University Health Board - Morriston Hospital	65+	25	-	8	4	32	0	-	8	12	0	16	32	0	8	12	0	4	28
	<65	25	-	24	8	36	0	-	12	12	0	12	48	8	4	40	0	0	4
Abertawe Bro Morgannwg University Health Board - Neath Port Talbot Hospital	65+	25	-	0	4	0	0	-	0	0	0	4	0	0	0	0	0	0	96
	<65	15	-	0	7	0	7	-	13	0	0	20	0	0	0	0	0	0	67
Abertawe Bro Morgannwg University Health Board - Princess of Wales Hospital	65+	25	-	0	4	16	8	-	0	0	4	4	0	0	8	0	0	0	88
Abertawe Bro Morgannwg University Health Board - Singleton Hospital	65+	25	-	0	0	4	0	-	4	8	0	4	4	0	0	4	0	0	76
	<65	25	-	0	0	0	0	-	52	56	8	48	8	0	0	0	4	0	0
Aneurin Bevan Health Board (Gwent Healthcare NHS Trust)	65+	25	-	0	12	24	4	-	12	24	4	0	0	12	4	8	4	0	44
Betsi Cadwaladr University Local Health (previously North Wales Health Board)	65+	30	-	10	10	7	10	-	13	3	3	17	23	3	17	23	7	3	27
	<65	21	-	10	0	5	5	-	38	14	0	33	19	0	0	10	0	0	14
Cardiff & Vale University Health Board	65+	29	-	0	10	34	0	-	21	31	14	28	14	28	17	17	3	0	17
Hywel Dda Health Board - Prince Philip Hospital & WWG	65+	23	-	9	9	26	26	-	4	0	0	0	4	4	17	4	0	0	70
West Midlands Strategic Health Authority																			
Acute care services																			
Dudley Group of Hospitals Foundation Trust	65+	25	-	12	0	24	0	-	20	8	0	16	4	0	8	4	0	0	56
	<65	25	-	4	0	0	0	-	48	20	4	8	8	0	0	0	0	0	16
George Eliot Hospital NHS Trust	65+	29	-	3	3	34	0	-	10	24	3	17	0	10	34	3	0	0	38
	<65	21	-	0	5	0	0	-	52	10	10	29	0	0	0	14	0	0	29
Heart of England NHS Foundation Trust	65+	34	-	3	12	3	0	-	0	0	0	0	0	0	3	0	0	0	97
Hereford Hospitals NHS Trust	65+	23	-	4	0	0	9	-	39	13	4	17	22	0	0	9	0	0	30
	<65	25	-	0	0	8	8	-	40	12	0	24	32	0	0	8	0	4	12

Bladder care key results Question numbers 1.1 to 1.3 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	1.1. Does the patient have:	Intermittent catheter	Permanent catheter	Constipation	Bladder pain	1.3. Documented evidence of type/cause of urinary incontinence?	Stress urinary incontinence	Mixed urinary incontinence	Passive leakage	Urgency urinary incontinence	Detrusor overactivity / overactive bladder)	Functional	Urinary tract infection	Voiding difficulty	Urogenital atrophy	Other*	No diagnosis documented
West Midlands Strategic Health Authority																			
Acute care services				%	%	%	%		%	%	%	%	%	%	%	%	%	%	%
Mid Staffordshire NHS Foundation Trust	65+	25	-	16	12	16	16	-	20	12	4	16	4	32	28	16	0	4	8
	<65	26	-	8	0	23	12	-	54	46	0	42	4	4	4	4	0	0	0
Royal Wolverhampton NHS Trust	65+	24	-	21	13	25	17	-	25	25	4	21	8	13	8	8	0	0	21
	<65	34	-	6	0	9	24	-	32	26	15	18	15	0	21	12	0	6	9
Sandwell & West Birmingham NHS Trust - City Site	65+	58	-	5	47	26	9	-	2	7	3	16	2	43	29	21	2	5	9
	<65	25	-	4	20	32	16	-	16	28	4	48	8	24	32	16	4	0	8
Shrewsbury & Telford Hospitals NHS Trust - Princess Royal Hospital	65+	25	-	0	0	8	0	-	36	44	4	20	12	0	8	28	0	0	4
	<65	25	-	4	0	0	0	-	48	36	0	4	8	0	0	16	0	0	8
Shrewsbury & Telford Hospitals NHS Trust - Royal Shrewsbury Hospital	65+	27	-	0	22	22	4	-	11	15	22	11	0	0	7	4	0	0	37
	<65	29	-	0	0	7	3	-	66	21	7	31	7	0	3	7	0	0	7
University Hospital Coventry & Warwickshire NHS	65+	15	-	7	20	7	7	-	0	0	0	13	0	0	20	27	0	0	53
University Hospital of North Staffordshire NHS Trust	65+	26	-	15	31	12	12	-	12	0	0	4	0	4	23	12	0	0	54
	<65	25	-	12	8	12	4	-	44	32	8	24	16	8	8	8	0	4	8
University Hospitals Birmingham NHS Foundation Trust	65+	28	-	11	29	21	0	-	29	7	11	14	18	4	4	14	0	0	11
	<65	26	-	31	4	4	0	-	31	12	4	31	19	4	8	19	0	0	4
Walsall NHS Trust	65+	24	-	4	21	25	8	-	17	8	13	21	13	4	25	13	4	0	38
	<65	26	-	12	8	23	27	-	27	31	4	23	19	0	42	23	8	4	15
Worcestershire Acute Hospitals NHS Trust	65+	33	-	6	15	30	30	-	12	18	0	21	9	12	15	27	9	0	24
	<65	25	-	4	0	4	20	-	12	28	0	20	12	0	12	24	8	0	8

Bladder care key results Question numbers 1.1 to 1.3 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	1.1. Does the patient have:	Intermittent catheter	Permanent catheter	Constipation	Bladder pain	1.3. Documented evidence of type/cause of urinary incontinence?	Stress urinary incontinence	Mixed urinary incontinence	Passive leakage	Urgency urinary incontinence	Detrusor overactivity / overactive bladder)	Functional	Urinary tract infection	Voiding difficulty	Urogenital atrophy	Other*	No diagnosis documented
West Midlands Strategic Health Authority																			
Mental health services				%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Coventry & Warwickshire NHS Partnership Trust	65+	25	-	0	4	20	0	-	0	4	88	4	0	92	4	0	0	0	4
South Staffordshire & Shropshire Healthcare NHS Foundation - Shropshire	65+	23	-	0	13	4	0	-	0	4	0	4	0	4	4	0	0	0	87
South Staffordshire & Shropshire Healthcare NHS Foundation - South Staffs	65+	42	-	0	0	0	0	-	10	79	0	5	0	5	2	0	0	0	5
Primary care services																			
Birmingham East & North Primary Care Trust	65+	26	-	4	0	23	0	-	23	38	0	8	35	8	4	0	0	0	0
	<65	15	-	0	0	13	0	-	20	33	0	7	20	27	0	0	0	0	7
Heart of Birmingham Primary Care Trust	<65	15	-	7	0	7	0	-	13	40	0	27	0	0	0	20	0	0	7
NHS Telford and Wrekin	65+	25	-	4	0	20	0	-	28	24	0	44	0	4	0	4	0	4	16
	<65	25	-	4	0	20	0	-	20	24	8	16	8	0	0	8	0	0	44
NHS Warwickshire	65+	50	-	2	6	8	32	-	4	10	2	18	0	6	28	28	0	0	20
	<65	48	-	2	2	2	25	-	23	13	2	2	6	0	38	15	0	6	8
Solihull NHS Care Trust	<65	15	-	7	0	27	0	-	20	27	0	67	20	0	0	7	0	0	7
South Birmingham Primary Care Trust	65+	19	-	0	5	53	0	-	0	0	11	11	16	26	5	5	0	0	37
South Staffordshire Primary Care Trust	65+	19	-	0	0	21	0	-	32	21	37	16	11	5	0	0	5	0	11
	<65	15	-	0	0	13	0	-	67	13	27	13	7	0	0	13	7	0	0
Worcestershire Primary Care Trust	65+	28	-	4	0	25	0	-	36	18	25	18	4	43	4	7	0	0	0
	<65	22	-	0	0	5	0	-	18	18	5	32	36	0	9	23	0	0	18

Bladder care key results Question numbers 1.1 to 1.3 (see pages 14 to 16 for full questions)		AGE GROUP	Number of cases	1.1. Does the patient have:	Intermittent catheter	Permanent catheter	Constipation	Bladder pain	1.3. Documented evidence of type/cause of urinary incontinence?	Stress urinary incontinence	Mixed urinary incontinence	Passive leakage	Urgency urinary incontinence	Detrusor overactivity / overactive bladder)	Functional	Urinary tract infection	Voiding difficulty	Urogenital atrophy	Other*	No diagnosis documented
					%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Yorkshire & the Humber Strategic Health Authority																				
Acute care services					%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Airedale NHS Trust	65+	25	-	4	4	8	8	-	24	12	0	16	20	16	12	8	0	0	0	20
	<65	25	-	0	0	4	4	-	48	24	0	12	20	0	0	0	0	0	0	8
Barnsley Hospital NHS Foundation Trust	65+	40	-	5	23	20	3	-	0	3	5	68	13	43	15	28	0	0	0	5
Bradford Teaching Hospitals NHS Foundation Trust	65+	31	-	0	10	13	23	-	6	3	32	6	3	13	13	10	0	0	0	52
Calderdale and Huddersfield NHS Trust	65+	24	-	0	4	13	0	-	0	0	0	8	4	8	21	4	0	0	0	58
	<65	26	-	0	0	15	12	-	23	27	0	15	12	0	4	8	0	4	4	19
Doncaster & Bassetlaw Hospital NHS Foundation Trust	65+	25	-	4	4	8	4	-	32	28	8	80	84	8	8	8	8	4	0	0
	<65	26	-	0	0	4	0	-	46	58	0	12	27	0	4	0	4	0	0	0
Harrogate & District NHS Foundation Trust	65+	24	-	4	0	8	4	-	38	42	0	38	21	0	13	8	13	0	4	4
	<65	32	-	16	3	16	13	-	31	38	0	22	25	0	3	16	0	3	3	6
Hull & East Yorkshire Hospitals NHS Trust	65+	15	-	7	0	27	13	-	0	7	7	7	0	0	0	7	0	0	0	80
Mid Yorkshire Hospital NHS Trust	65+	17	-	12	24	41	18	-	0	6	6	0	0	0	6	65	6	6	6	29
	<65	26	-	31	38	19	50	-	12	12	19	23	12	0	15	58	0	0	0	8
Northern Lincolnshire & Goole Hospitals NHS Trust - Diana, Princess of Wales Hospital, Grimsby site of	65+	20	-	10	10	35	10	-	30	5	0	35	10	0	25	5	10	0	0	20
Northern Lincolnshire & Goole Hospitals NHS Trust - Scunthorpe & Goole Hospitals	65+	30	-	7	10	13	3	-	27	13	0	3	10	3	13	13	0	3	40	40
	<65	19	-	5	0	5	0	-	32	26	5	16	16	5	16	0	5	0	0	5
Scarborough & North East Yorkshire Healthcare NHS Trust	65+	19	-	47	26	11	5	-	0	0	0	5	0	32	16	47	0	16	5	5
Sheffield Teaching Hospitals NHS Foundation Trust	65+	33	-	0	27	21	0	-	9	6	3	6	3	6	3	6	6	0	0	76
	<65	38	-	29	8	5	0	-	29	21	3	24	18	0	3	8	5	0	0	18
The Rotherham NHS Foundation Trust	65+	24	-	0	4	8	4	-	17	50	4	21	17	0	0	8	0	4	4	4
	<65	28	-	4	4	4	4	-	36	39	4	29	25	0	4	0	0	4	4	11

Bladder care key results Question numbers 1.1 to 1.3 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	1.1. Does the patient have:	Intermittent catheter	Permanent catheter	Constipation	Bladder pain	1.3. Documented evidence of type/cause of urinary incontinence?	Stress urinary incontinence	Mixed urinary incontinence	Passive leakage	Urgency urinary incontinence	Detrusor overactivity / overactive bladder)	Functional	Urinary tract infection	Voiding difficulty	Urogenital atrophy	Other*	No diagnosis documented
Yorkshire & the Humber Strategic Health Authority																			
Mental health services				%	%	%	%		%	%	%	%	%	%	%	%	%	%	%
Bradford District Care Trust	65+	20	-	10	5	30	0	-	5	35	0	5	0	25	20	5	0	0	25
North East Lincolnshire Care Trust Plus	65+	21	-	0	0	14	0	-	24	5	43	19	0	48	0	0	0	10	10
Rotherham Doncaster and South Humber Mental Health NHS Foundation Trust	65+	23	-	0	9	26	4	-	0	4	9	9	4	30	22	4	0	4	39
	<65	19	-	0	0	11	0	-	11	5	0	16	11	21	16	0	0	0	42
Primary care services																			
East Riding of Yorkshire Primary Care Trust	65+	25	-	4	0	40	0	-	20	28	8	44	4	4	12	24	8	24	4
	<65	26	-	12	0	19	4	-	19	15	0	50	15	0	19	42	8	0	4
NHS Barnsley	65+	75	-	5	8	5	0	-	11	19	8	19	4	27	12	12	0	3	15
	<65	30	-	10	13	3	10	-	17	47	0	13	3	10	3	23	0	7	3
NHS Calderdale	65+	19	-	0	0	0	0	-	16	26	0	16	0	0	32	0	0	0	16
	<65	25	-	0	0	0	0	-	8	20	0	20	4	0	36	0	0	0	24
NHS North Lincolnshire (Community Services)	65+	22	-	0	0	23	0	-	5	41	9	14	0	0	0	0	0	0	36
Sheffield Primary Care Trust	65+	21	-	0	5	14	0	-	5	33	0	29	29	0	29	0	0	0	33
Wakefield District Community Healthcare Services for NHS Wakefield District	65+	36	-	6	0	28	14	-	28	44	0	22	19	17	3	25	0	6	22
	<65	31	-	6	3	48	23	-	55	48	0	52	48	3	6	48	0	0	0

Questions 1.4 to 2.7: This section deals with the process of assessment and management of the bladder condition according to current national guidelines. All of the relevant guidelines are available for reference at: <http://guidance.nice.org.uk/CG40/PublicInfo/pdf/English>
For simplicity of display, please note that although the number of cases submitted are listed in the column the percentages displayed for each question are not necessarily out of this total.

Table M: Questions 1.4 to 2.7

Bladder care key results Question numbers 1.4 to 2.7 (see pages 14 to 16 for full questions)	Age group	Number of cases	1.4. Has the patient's cognition been assessed? **		1.4.ii. Documented use of a formal scoring system for assessment of cognition?		1.5. Has the patient's functional ability been assessed? **		1.5.ii. Documented use of a formal scoring system for assessment of functional ability?		2.1. Is there documented evidence of a continence history?		2.1.i. Does the history of urinary continence include: *		Daytime symptoms	Nocturnal symptoms	2.3. Is the patient's bowel habit documented?		2.4. Is there evidence of the use of a three day bladder diary? (WOMEN)		2.5. Is there documented evidence of the use of any bladder diary?		2.6. Is the patient on medication that may exacerbate urinary incontinence?		2.6.i. Has this medication been altered to minimise its impact? **		Yes	No	Not able to minimise further	2.7. Evidence that impact of symptoms on quality of life has been assessed?
			65+	65+																										
East Midlands Strategic Health Authority			65+	65+																										
Acute care services																														
Chesterfield Royal Hospital	65+	31	90	14	100	0	55	-	94	88	71	15	7	39	-	25	25	50	39											
	<65	28	-	-	100	0	86	-	92	83	86	32	23	18	-	20	40	40	48											
Derby Hospitals NHS Foundation Trust	65+	25	52	0	76	0	100	-	100	88	52	100	100	24	-	0	33	67	96											
	<65	25	-	-	88	0	100	-	100	100	88	100	100	4	-	0	100	0	100											
Kettering General Hospital	65+	25	96	82	91	76	44	-	82	73	92	0	0	16	-	25	0	75	16											
Northampton General Hospital NHS Trust	65+	26	100	62	100	48	42	-	73	73	92	0	0	4	-	0	0	100	79											
	<65	26	-	-	58	14	38	-	80	80	85	0	8	0	-	0	0	21												
Nottingham University Hospitals NHS Trust - City Hospital & Queens Medical Centre	65+	32	45	50	76	14	41	-	54	46	66	6	10	13	-	75	25	0	0											
	<65	22	-	-	31	0	68	-	67	33	18	47	50	18	-	0	100	0	23											
Sherwood Forest Hospitals	65+	26	91	81	100	13	92	-	71	71	92	67	68	50	-	62	23	15	39											
	<65	25	-	-	100	9	100	-	92	72	84	74	83	12	-	33	67	0	79											
United Lincolnshire Hospitals Trust - Lincoln County Hospital	65+	25	48	36	55	25	92	-	78	57	28	13	16	40	-	50	30	20	67											
	<65	43	-	-	60	0	77	-	82	76	33	5	5	7	-	0	100	0	12											
United Lincolnshire Hospitals Trust - Pilgrim Hospital	65+	19	100	100	100	50	89	-	94	71	42	82	58	63	-	0	92	8	19											
	<65	29	-	-	100	0	97	-	100	75	62	77	76	28	-	0	100	0	22											
University Hospitals of Leicester NHS Trust	65+	22	67	100	83	20	45	-	80	70	50	40	45	36	-	38	25	38	42											
	<65	30	-	-	52	14	77	-	78	74	60	44	53	13	-	0	50	50	52											

Bladder care key results
Question numbers 1.4 to 2.7
(see pages 14 to 16 for full questions)

	Age group	Number of cases	1.4 Has the patient's cognition been assessed? **	1.4ii. Documented use of a formal scoring system for assessment of cognition?	1.5. Has the patient's functional ability been assessed? **	1.5ii. Documented use of a formal scoring system for assessment of functional ability?	2.1 Is there documented evidence of a continence history?	2.1i. Does the history of urinary continence include: *	Daytime symptoms	Nocturnal symptoms	2.3. Is the patient's bowel habit documented?	2.4. Is there evidence of the use of a three day bladder diary? (WOMEN)	2.5. Is there documented evidence of the use of any bladder diary?	2.6. Is the patient on medication that may exacerbate urinary incontinence?	2.6i. Has this medication been altered to minimise its impact? **	Yes	No	Not able to minimise further	2.7. Evidence that impact of symptoms on quality of life has been assessed?
East Midlands Strategic Health Authority			65+	65+															
Mental health services																			
Leicestershire Partnership NHS Trust - Site 1	65+	22	89	18	73	18	64	-	93	93	32	57	67	91	-	5	10	85	50
Northamptonshire Healthcare NHS Foundation Trust	65+	26	96	96	83	75	77	-	85	80	92	17	15	15	-	0	0	100	83
Primary care services																			
Bassetlaw Primary Care Trust	65+	16	67	100	75	100	75	-	92	83	69	75	56	56	-	11	78	11	44
	<65	16	-	-	50	83	81	-	100	100	88	50	47	50	-	25	63	13	38
NHS Lincolnshire (Community Health Service/Teaching)	65+	27	71	0	70	0	100	-	100	85	81	56	70	41	-	9	36	55	50
	<65	28	-	-	81	6	96	-	96	81	96	87	48	25	-	14	0	86	70
NHS Nottingham City	65+	25	100	14	100	4	100	-	100	92	100	80	71	52	-	23	62	15	36
	<65	23	-	-	100	0	100	-	96	65	96	85	90	26	-	0	0	100	74
NHS Nottinghamshire County - Mansfield Community Hospital	65+	25	100	92	100	72	100	-	80	100	100	93	96	64	-	88	6	6	5
East of England Strategic Health Authority																			
Acute care services																			
Basildon & Thurrock University Hospitals Foundation Trust	65+	21	50	89	89	29	5	-	0	0	81	0	0	29	-	17	67	17	0
	<65	25	-	-	19	67	100	-	100	100	84	100	92	8	-	0	0	100	74
Bedford Hospital NHS Trust	65+	23	89	50	100	10	22	-	80	40	78	0	20	30	-	0	67	33	10
Cambridge University Hospitals Foundation Trust	<65	25	-	-	5	0	100	-	96	96	32	64	80	8	-	0	50	50	16
Colchester Hospital University NHS Foundation Trust	65+	16	62	100	87	15	19	-	0	33	19	0	0	38	-	33	33	33	18
Luton & Dunstable Hospital NHS Foundation Trust	65+	25	88	43	96	4	52	-	23	31	84	22	65	16	-	0	50	50	13
	<65	22	-	-	91	5	41	-	33	33	64	18	41	23	-	20	60	20	9
Mid Essex Hospitals Services NHS Trust - (St John's Hospital)	65+	19	0	-	14	0	68	-	77	31	11	8	5	0	-	-	-	-	84
	<65	29	-	-	13	0	59	-	76	59	7	4	7	0	-	-	-	-	62

Bladder care key results Question numbers 1.4 to 2.7 (see pages 14 to 16 for full questions)	Age group	Number of cases	1.4 Has the patient's cognition been assessed? **		1.4ii. Documented use of a formal scoring system for assessment of cognition?		1.5. Has the patient's functional ability been assessed? **		1.5ii. Documented use of a formal scoring system for assessment of functional ability?		2.1 Is there documented evidence of a continence history?		2.1.i. Does the history of urinary continence include: **		Daytime symptoms		Nocturnal symptoms		2.3. Is the patient's bowel habit documented?		2.4. Is there evidence of the use of a three day bladder diary?(WOMEN)		2.5. Is there documented evidence of the use of any bladder diary?		2.6. Is the patient on medication that may exacerbate urinary incontinence?		2.6i. Has this medication been altered to minimise its impact? **		Yes		No		Not able to minimise further		2.7. Evidence that impact of symptoms on quality of life has been assessed?				
			65+	65+																																			
East of England Strategic Health Authority																																							
Acute care services																																							
South Essex Partnership University NHS Foundation Trust	65+	21	84	100	67	100	71	-	67	80	86	11	40	48	-	0	60	40	50																				
	<65	22	-	-	42	100	73	-	81	75	64	21	70	27	-	17	17	67	50																				
The Ipswich Hospital NHS Trust	65+	25	28	71	29	29	68	-	88	88	40	0	29	16	-	25	50	25	30																				
	<65	25	-	-	0	-	92	-	87	91	36	0	24	8	-	0	100	0	28																				
The Queen Elizabeth Hospital King's Lynn NHS Trust	65+	27	80	50	100	0	22	-	67	83	33	29	22	22	-	17	67	17	8																				
	<65	23	-	-	57	0	48	-	82	82	17	32	22	13	-	0	67	33	17																				
West Hertfordshire Hospitals NHS Trust	65+	28	84	69	57	0	18	-	100	100	82	8	33	18	-	20	0	80	6																				
	<65	23	-	-	47	14	52	-	100	75	52	11	14	17	-	0	25	75	32																				
Mental health services																																							
Cambridgeshire and Peterborough NHS Foundation Trust	65+	25	91	62	84	38	76	-	79	79	32	0	0	12	-	0	0	100	32																				
Hertfordshire Partnership NHS Foundation Trust	65+	35	100	73	65	59	51	-	78	89	63	9	26	6	-	100	0	0	42																				
Primary care services																																							
NHS Bedfordshire	65+	19	100	0	100	0	100	-	74	74	100	75	74	16	-	0	0	100	89																				
	<65	21	-	-	100	0	100	-	95	67	90	65	67	14	-	67	0	33	100																				
NHS Mid Essex	65+	20	0	-	22	0	100	-	100	100	90	50	61	25	-	0	40	60	63																				
NHS North East Essex	65+	25	91	0	92	0	88	-	100	86	20	42	44	12	-	0	0	100	96																				
	<65	25	-	-	100	0	100	-	88	64	16	72	83	4	-	0	0	100	96																				
NHS South West Essex Community Services (Provider)	65+	25	55	0	80	0	40	-	0	0	40	13	47	32	-	0	50	50	91																				
	<65	21	-	-	75	0	52	-	82	64	48	43	56	14	-	0	33	67	76																				
NHS West Hertfordshire	65+	24	4	0	5	0	100	-	92	96	58	100	88	0	-	-	-	-	91																				
	<65	26	-	-	0	-	100	-	85	81	62	96	92	0	-	-	-	-	92																				
Peterborough Community Services	65+	27	95	0	92	0	100	-	78	81	85	30	35	19	-	0	0	100	54																				
	<65	26	-	-	96	0	100	-	100	100	92	63	68	0	-	-	-	-	85																				
South East Essex Primary Care Trust	65+	25	50	0	58	0	60	-	60	60	72	0	11	8	-	0	0	100	55																				
	<65	15	-	-	80	0	73	-	45	45	87	70	64	20	-	0	0	100	60																				

Bladder care key results Question numbers 1.4 to 2.7 (see pages 14 to 16 for full questions)	Age group	Number of cases	1.4. Has the patient's cognition been assessed? **		1.4ii. Documented use of a formal scoring system for assessment of cognition?		1.5. Has the patient's functional ability been assessed? **		1.5ii. Documented use of a formal scoring system for assessment of functional ability?		2.1. Is there documented evidence of a continence history?		2.1i. Does the history of urinary continence include: *		Daytime symptoms		Nocturnal symptoms		2.3. Is the patient's bowel habit documented?		2.4. Is there evidence of the use of a three day bladder diary? (WOMEN)		2.5. Is there documented evidence of the use of any bladder diary?		2.6. Is the patient on medication that may exacerbate urinary incontinence?		2.6i. Has this medication been altered to minimise its impact? **		Yes		No		Not able to minimise further		2.7. Evidence that impact of symptoms on quality of life has been assessed?			
			65+	65+																																		
Islands																																						
States of Guernsey Health and Social Services Department	65+	30	100	13	93	12	83	-	64	64	90	83	71	20	-	67	17	17	87																			
	<65	27	-	-	83	5	78	-	62	62	93	15	48	11	-	100	0	0	81																			
States of Jersey Health & Social Services	65+	70	80	61	88	51	73	-	84	78	51	33	22	24	-	43	29	29	27																			
	<65	39	-	-	65	0	82	-	88	69	46	10	8	10	-	75	25	0	33																			
London Strategic Health Authority																																						
Acute care services																																						
Barking Havering and Redbridge NHS Trust	65+	26	67	6	71	6	85	-	100	100	81	50	58	15	-	33	67	0	85																			
	<65	27	-	-	16	0	100	-	93	56	41	50	56	7	-	0	0	100	67																			
Barnet & Chase Farm Hospitals NHS trust	65+	20	100	45	100	15	100	-	100	100	100	100	45	35	-	100	0	0	0																			
	<65	30	-	-	100	0	100	-	100	100	100	100	13	10	-	100	0	0	0																			
Barts and the London NHS Trust	65+	15	86	92	87	100	67	-	50	50	100	0	33	33	-	20	0	80	9																			
	<65	25	-	-	82	0	96	-	96	83	68	25	38	4	-	0	0	100	36																			
Ealing Hospital NHS Trust	65+	25	79	82	94	63	48	-	67	67	52	0	0	60	-	67	0	33	84																			
	<65	24	-	-	67	0	83	-	100	65	54	0	0	46	-	36	0	64	79																			
Epsom & St Helier University Hospitals NHS Trust	65+	26	36	0	50	0	100	-	100	69	73	0	4	12	-	100	0	0	88																			
	<65	26	-	-	42	0	100	-	100	23	73	0	15	0	-	-	-	100																				
Guy's & St. Thomas' NHS Foundation Trust	65+	37	68	96	91	74	89	-	82	79	84	6	15	16	-	50	33	17	62																			
	<65	19	-	-	31	60	95	-	89	83	63	8	32	5	-	100	0	0	50																			
Hillingdon Hospital NHS Trust	65+	17	94	50	100	24	71	-	100	75	94	20	23	29	-	20	60	20	80																			
	<65	22	-	-	86	39	91	-	100	75	86	5	9	5	-	100	0	0	71																			
Homerton University Hospital NHS Foundation Trust	65+	24	56	100	73	0	25	-	33	33	29	10	6	42	-	10	20	70	13																			
	<65	27	-	-	64	14	63	-	53	41	26	0	13	4	-	0	0	100	26																			
Imperial College Healthcare NHS Trust	65+	25	90	32	95	30	20	-	100	100	36	20	16	16	-	0	25	75	16																			
	<65	23	-	-	96	18	57	-	92	100	74	50	43	22	-	20	40	40	39																			

Bladder care key results Question numbers 1.4 to 2.7 (see pages 14 to 16 for full questions)	Age group	Number of cases	1.4 Has the patient's cognition been assessed? **		1.4ii. Documented use of a formal scoring system for assessment of cognition?	1.5. Has the patient's functional ability been assessed? **	1.5ii. Documented use of a formal scoring system for assessment of functional ability?	2.1 Is there documented evidence of a continence history?	2.1i. Does the history of urinary continence include: *	Daytime symptoms	Nocturnal symptoms	2.3. Is the patient's bowel habit documented?	2.4. Is there evidence of the use of a three day bladder diary? (WOMEN)	2.5. Is there documented evidence of the use of any bladder diary?	2.6. Is the patient on medication that may exacerbate urinary incontinence?	2.6i. Has this medication been altered to minimise its impact? **		Not able to minimise further	2.7. Evidence that impact of symptoms on quality of life has been assessed?
			Yes	No															
London Strategic Health Authority			65+	65+															
Acute care services																			
Kings College Hospital NHS Foundation Trust	65+	31	100	64	100	70	100	-	100	97	90	36	60	23	-	29	57	14	80
	<65	36	-	-	100	36	100	-	94	97	94	88	86	14	-	0	75	25	86
Kingston Hospital NHS Trust	65+	25	36	40	69	0	20	-	100	80	56	33	13	16	-	0	75	25	22
	<65	24	-	-	37	43	38	-	78	78	46	50	17	13	-	33	67	0	17
Mayday Healthcare NHS Trust	65+	35	64	95	71	83	37	-	85	85	91	55	36	17	-	50	50	0	35
	<65	17	-	-	0	-	88	-	93	80	88	50	59	6	-	0	0	100	65
North Middlesex Hospital	65+	23	95	100	91	43	61	-	71	79	43	13	0	57	-	46	0	54	58
	<65	18	-	-	50	0	39	-	71	57	56	0	0	6	-	0	100	0	24
Royal Free Hampstead NHS Trust (Royal Free Hospital)	65+	25	96	92	84	0	20	-	100	40	56	0	0	0	-				0
	<65	26	-	-	100	10	96	-	100	100	85	92	67	12	-	33	33	33	91
South London Healthcare Trust - Queen Elizabeth Hospital	65+	22	0	-	5	0	95	-	100	95	50	86	73	14	-	33	67	0	27
	<65	28	-	-	7	50	100	-	100	100	50	95	96	0	-				27
St George's Healthcare NHS Trust	65+	26	24	83	21	0	81	-	95	90	58	25	24	15	-	25	50	25	80
	<65	25	-	-	13	0	100	-	96	88	60	37	24	16	-	33	33	33	71
The Lewisham Hospital NHS Trust	65+	16	86	50	50	50	44	-	57	57	38	0	0	13	-	0	0	100	0
The North West London Hospitals NHS Trust - (Central Middlesex Site)	65+	24	80	69	100	4	33	-	63	50	75	0	0	21	-	20	20	60	24
The North West London Hospitals NHS Trust - (Northwick Park & St Marks Site)	65+	27	56	60	96	4	41	-	18	9	89	17	12	37	-	0	60	40	11
	<65	24	-	-	87	0	100	-	96	42	88	79	88	13	-	0	100	0	96
West Middlesex University Hospitals NHS Trust	65+	25	73	64	95	38	76	-	84	74	92	0	6	8	-	0	50	50	28
	<65	15	-	-	78	86	87	-	77	77	93	0	0	0	-	-	-	-	36

Bladder care key results Question numbers 1.4 to 2.7 (see pages 14 to 16 for full questions)	Age group	Number of cases	1.4 Has the patient's cognition been assessed? **		1.4ii. Documented use of a formal scoring system for assessment of cognition?		1.5. Has the patient's functional ability been assessed? **		1.5ii. Documented use of a formal scoring system for assessment of functional ability?		2.1 Is there documented evidence of a continence history?		2.1i. Does the history of urinary continence include: *		Daytime symptoms		Nocturnal symptoms		2.3. Is the patient's bowel habit documented?		2.4. Is there evidence of the use of a three day bladder diary? (WOMEN)		2.5. Is there documented evidence of the use of any bladder diary?		2.6. Is the patient on medication that may exacerbate urinary incontinence?		2.6i. Has this medication been altered to minimise its impact? **		Yes		No		Not able to minimise further		Symptoms on quality of life has been assessed?			
			65+	65+																																		
London Strategic Health Authority			65+	65+																																		
Acute care services																																						
Whipps Cross University Hospital NHS Trust	65+	29	92	75	93	80	93	-	81	81	76	14	32	38	-	82	0	18	66																			
	<65	26	-	-	86	89	100	-	100	100	77	20	46	19	-	80	0	20	81																			
Mental health services																																						
Camden & Islington NHS Foundation Trust	65+	33	100	100	100	94	85	-	82	96	88	0	0	3	-	100	0	0	14																			
North East London NHS Foundation Trust	65+	16	100	94	100	64	38	-	83	50	13	0	0	50	-	0	38	63	45																			
Oxleas NHS Foundation Trust	65+	45	98	80	98	15	58	-	92	92	29	0	0	11	-	0	0	16																				
South London & Maudsley NHS Foundation Trust	65+	30	96	100	91	85	67	-	100	85	87	40	40	47	-	14	57	29	75																			
Primary care services																																						
Bromley Primary Care Trust	65+	33	89	4	93	0	100	-	100	88	97	100	100	48	-	31	13	56	91																			
	<65	36	-	-	94	0	100	-	100	100	94	97	97	31	-	18	9	73	94																			
Camden Primary Care Trust Provider Services	65+	26	96	96	100	100	23	-	83	100	100	10	7	15	-	0	50	50	31																			
Central London Community Healthcare	65+	22	0	-	12	0	100	-	95	91	100	60	70	36	-	29	14	57	100																			
Hounslow Community Healthcare	<65	24	100	0	100	8	83	-	80	75	79	63	76	38	-	22	22	56	86																			
	65+	26	-	-	100	0	100	-	96	85	88	79	79	12	-	0	0	100	96																			
Lambeth Primary Care Trust	<65	21	81	38	89	76	95	-	100	95	86	71	95	33	-	57	0	43	68																			
	65+	20	-	-	53	67	100	-	100	100	85	100	95	25	-	20	0	80	90																			
Lewisham Primary Care Trust	<65	29	88	0	96	0	76	-	64	45	10	0	0	24	-	14	57	29	46																			
	65+	18	-	-	75	0	61	-	64	27	11	13	11	6	-	0	0	100	44																			
NHS Brent (Brent Community Services)	<65	24	88	0	95	0	83	-	100	95	83	46	71	25	-	0	67	33	65																			
	65+	26	-	-	81	24	92	-	92	75	81	75	77	27	-	0	57	43	67																			
NHS Enfield	<65	24	61	9	94	7	54	-	62	54	33	0	0	13	-	0	67	33	35																			
	65+	25	-	-	89	6	72	-	83	89	72	21	14	12	-	0	0	100	52																			
NHS Greenwich (Greenwich Community Health Services)	<65	21	100	0	100	0	100	-	76	76	76	43	31	38	-	13	13	75	95																			
	65+	21	-	-	100	0	100	-	86	52	71	69	14	10	-	50	50	0	95																			

Bladder care key results
Question numbers 1.4 to 2.7
(see pages 14 to 16 for full questions)

	Age group	Number of cases	1.4 Has the patient's cognition been assessed? **	1.4.ii. Documented use of a formal scoring system for assessment of cognition?	1.5. Has the patient's functional ability been assessed? **	1.5.ii. Documented use of a formal scoring system for assessment of functional ability?	2.1 Is there documented evidence of a continence history?	2.1.i. Does the history of urinary continence include: *	Daytime symptoms	Nocturnal symptoms	2.3. Is the patient's bowel habit documented?	2.4. Is there evidence of the use of a three day bladder diary? (WOMEN)	2.5. Is there documented evidence of the use of any bladder diary?	2.6. Is the patient on medication that may exacerbate urinary incontinence?	2.6.i. Has this medication been altered to minimise its impact? **	Yes	No	Not able to minimise further	2.7. Evidence that impact of symptoms on quality of life has been assessed?
London Strategic Health Authority			65+	65+															
Acute care services																			
Outer North East London Community Service (Havering)	65+	25	0	-	0	-	100	-	100	100	96	100	96	12	-	0	0	100	100
	<65	25	-	-	9	0	100	-	96	92	100	100	100	12	-	0	0	100	92
Outer North East London Community Service (Redbridge)	65+	21	100	100	100	100	100	-	100	100	95	100	100	57	-	75	0	25	100
	<65	25	-	-	100	100	100	-	100	100	100	100	100	40	-	11	78	11	100
Outer North East London Community Service (Waltham Forest)	65+	31	57	0	71	0	90	-	64	75	84	59	47	39	-	8	25	67	73
	<65	24	-	-	100	0	100	-	96	100	96	67	63	29	-	14	0	86	92
Sutton & Merton Primary Care Trust	65+	31	53	13	43	0	97	-	27	27	13	4	10	39	-	33	67	0	19
	<65	27	-	-	25	0	100	-	48	56	11	0	7	4	-	0	100	0	37
Tower Hamlets Community Health	65+	25	85	12	96	67	84	-	81	71	88	0	4	68	-	12	88	0	25
North East Strategic Health Authority																			
Acute care services																			
City Hospitals Sunderland NHS Foundation Trust	65+	31	27	0	26	0	42	-	69	77	13	20	6	19	-	0	67	33	0
	<65	19	-	-	64	14	37	-	57	71	11	0	5	0	-	-	-	-	0
County Durham & Darlington NHS Foundation Trust - Darlington Memorial Hospital	65+	19	33	0	25	0	68	-	62	62	5	9	6	0	-	-	-	-	22
	<65	25	-	-	6	0	84	-	48	43	8	30	28	0	-	-	-	-	36
County Durham & Darlington NHS Foundation Trust - University Hospital of North Durham	<65	31	-	-	41	0	97	-	87	80	13	21	16	3	-	0	0	100	35
Gateshead Health NHS Foundation Trust	65+	18	33	0	33	0	100	-	94	89	11	61	78	6	-	0	100	0	78
	<65	27	-	-	-	-	100	-	93	93	19	41	63	0	-	-	-	-	78

Bladder care key results Question numbers 1.4 to 2.7 (see pages 14 to 16 for full questions)	Age group	Number of cases	1.4 Has the patient's cognition been assessed? **		1.4ii. Documented use of a formal scoring system for assessment of cognition?		1.5. Has the patient's functional ability been assessed? **		1.5ii. Documented use of a formal scoring system for assessment of functional ability?		2.1 Is there documented evidence of a continence history?		2.1i. Does the history of urinary continence include: *		Daytime symptoms		Nocturnal symptoms		2.3. Is the patient's bowel habit documented?		2.4. Is there evidence of the use of a three day bladder diary? (WOMEN)		2.5. Is there documented evidence of the use of any bladder diary?		2.6. Is the patient on medication that may exacerbate urinary		2.6i. Has this medication been altered to minimise its impact? **		Yes		No		Not able to minimise further		2.7. Evidence that impact of symptoms on quality of life has been assessed?			
			65+	65+																																		
North East Strategic Health Authority			65+	65+																																		
Acute care services																																						
North Tees & Hartlepool NHS Trust - University Hospital of Hartlepool	65+	20	24	75	31	20	95	-	79	89	50	-	6	35	-	14	71	14	100																			
	<65	27	-	-	15	0	100	-	100	100	67	91	42	4	-	100	0	0	68																			
North Tees & Hartlepool NHS Trust - University Hospital of North Tees	65+	30	100	69	100	0	97	-	76	66	100	10	97	40	-	92	0	8	76																			
	<65	36	-	-	76	100	97	-	97	97	58	97	81	11	-	0	0	100	80																			
Northumbria Healthcare NHS Foundation Trust - North Tyneside General	65+	23	90	58	85	53	52	-	83	75	96	22	40	13	-	100	0	0	35																			
South Tees Hospitals NHS Trust	65+	30	35	43	61	14	70	-	90	67	73	50	27	10	-	0	67	33	57																			
	<65	44	-	-	66	8	91	-	80	70	80	68	59	2	-	0	100	0	77																			
South Tyneside Foundation Trust	65+	25	92	70	96	71	48	-	92	92	100	75	64	8	-	50	0	50	48																			
	<65	25	-	-	86	0	96	-	96	100	96	92	84	4	-	0	0	100	88																			
The Newcastle upon Tyne Hospitals NHS Foundation Trust	65+	23	95	100	96	95	100	-	100	100	100	85	75	22	-	60	0	40	100																			
	<65	26	-	-	13	67	92	-	100	96	46	100	100	0	-	-	-	-	77																			
Mental health services																																						
Tees Esk & Wear Valleys NHS Foundation Trust	65+	21	100	95	85	100	52	-	45	45	48	0	0	14	-	67	0	33	17																			
	<65	21	-	-	100	68	76	-	81	63	71	0	21	0	-	-	-	-	73																			
Primary care services																																						
NHS Darlington	<65	23	-	-	50	57	70	-	88	81	52	44	50	26	-	67	17	17	73																			
NHS Hartlepool	65+	24	100	100	100	100	100	-	100	100	100	100	100	25	-	33	0	67	100																			
	<65	33	-	-	100	100	100	-	97	97	97	100	97	21	-	43	0	57	100																			
NHS Middlesbrough	65+	17	8	0	15	0	100	-	100	100	100	94	88	0	-	-	-	-	100																			
	<65	47	-	-	2	0	100	-	100	100	100	98	96	0	-	-	-	-	100																			
NHS North of Tyne - North Tyneside Primary Care Trust	65+	32	21	33	100	0	100	-	97	97	94	24	27	41	-	23	0	77	94																			
	<65	15	-	-	100	0	93	-	100	100	87	62	57	33	-	0	0	100	87																			

Bladder care key results Question numbers 1.4 to 2.7 (see pages 14 to 16 for full questions)	Age group	Number of cases	1.4 Has the patient's cognition been assessed? **		1.4ii. Documented use of a formal scoring system for assessment of cognition?		1.5. Has the patient's functional ability been assessed? **		1.5ii. Documented use of a formal scoring system for assessment of functional ability?		2.1 Is there documented evidence of a continence history?		2.1i. Does the history of urinary continence include: *		Daytime symptoms		Nocturnal symptoms		2.3. Is the patient's bowel habit documented?		2.4. Is there evidence of the use of a three day bladder diary?(WOMEN)		2.5. Is there documented evidence of the use of any bladder diary?		2.6. Is the patient on medication that may exacerbate urinary		2.6i. Has this medication been altered to minimise its impact? **		Yes		No		Not able to minimise further		2.7. Evidence that impact of symptoms on quality of life has been assessed?		
			65+	65+																																	
North East Strategic Health Authority																																					
Primary care services																																					
NHS North of Tyne – Northumberland Care Trust	65+	17	13	0	94	13	100	-	100	82	71	64	67	18	-	0	0	100	80																		
	<65	15	-	-	93	7	100	-	93	80	93	67	67	27	-	25	25	50	87																		
NHS South of Tyne & Wear - Gateshead Primary Care Trust	65+	27	91	57	100	32	93	-	92	72	81	33	54	52	-	23	0	77	81																		
	<65	26	-	-	96	52	100	-	96	81	92	68	96	15	-	0	0	100	96																		
NHS South of Tyne & Wear - South Tyneside Primary Care Trust	65+	34	92	22	100	0	94	-	97	97	94	92	100	24	-	38	0	63	94																		
	<65	27	-	-	100	10	100	-	100	96	78	94	88	15	-	50	0	50	100																		
NHS South of Tyne & Wear - Sunderland Teaching Primary Care Trust	65+	24	100	96	100	50	100	-	100	100	100	100	86	79	-	100	0	0	100																		
	<65	26	-	-	100	0	100	-	100	100	100	100	100	23	-	100	0	0	96																		
NHS Stockton-on-Tees	65+	25	100	100	100	100	100	-	100	100	100	100	100	24	-	17	0	83	100																		
	<65	25	-	-	100	100	100	-	100	92	100	100	100	8	-	0	0	100	100																		
North West Strategic Health Authority																																					
Acute care services																																					
Aintree University Hospitals NHS Foundation Trust	65+	27	73	89	100	23	74	-	55	30	89	0	0	48	-	8	15	77	0																		
Blackpool Fylde & Wyre NHS Foundation Trust	65+	25	65	8	65	8	52	-	85	77	44	33	9	12	-	0	67	33	15																		
	<65	25	-	-	76	5	60	-	100	100	72	44	44	0	-				16																		
Central Manchester University Hospitals NHS Foundation Trust	65+	31	50	56	82	50	52	-	81	81	48	13	15	35	-	18	45	36	7																		
	<65	37	-	-	47	50	86	-	88	72	22	14	11	14	-	20	20	60	15																		
East Cheshire NHS Trust	65+	20	82	64	100	39	35	-	29	29	75	0	0	10	-	0	50	50	7																		

Bladder care key results Question numbers 1.4 to 2.7 (see pages 14 to 16 for full questions)	Age group	Number of cases	1.4. Has the patient's cognition been assessed? **		1.4ii. Documented use of a formal scoring system for assessment of cognition?		1.5. Has the patient's functional ability been assessed? **		1.5ii. Documented use of a formal scoring system for assessment of functional ability?		2.1. Is there documented evidence of a continence history?		2.1i. Does the history of urinary continence include: *		Daytime symptoms	Nocturnal symptoms	2.3. Is the patient's bowel habit documented?		2.4. Is there evidence of the use of a three day bladder diary? (WOMEN)		2.5. Is there documented evidence of the use of any bladder diary?		2.6. Is the patient on medication that may exacerbate urinary		2.6i. Has this medication been altered to minimise its impact? **		Yes	No	Not able to minimise further	2.7. Evidence that impact of symptoms on quality of life has been assessed?	
			65+	65+																											
North West Strategic Health Authority			65+	65+																											
Acute care services																															
East Lancashire Hospitals Trust - Royal Blackburn Hospital	65+	26	0	-	0	-	96	-	100	92	19	81	81	8	-	50	50	0	100												
	<65	25	-	-	0	-	88	-	86	82	8	70	64	4	-	0	100	0	76												
Pennine Acute Hospitals NHS Trust - Fairfield General Hospital	65+	35	62	72	64	72	60	-	38	33	69	22	11	20	-	43	14	43	9												
	<65	22	-	-	79	13	86	-	79	79	68	44	9	18	-	100	0	0	9												
Pennine Acute Hospitals NHS Trust - North Manchester General Hospital	<65	25	-	-	0	-	60	-	60	60	24	23	20	4	-	0	100	0	44												
Pennine Acute Hospitals NHS Trust - Rochdale Infirmary	<65	18	-	-	39	0	94	-	88	65	44	29	33	0	-	-	-	-	67												
Pennine Acute Hospitals NHS Trust - The Royal Oldham Hospital	65+	17	67	38	79	0	47	-	63	88	53	13	6	29	-	60	40	0	36												
Royal Bolton Hospital NHS Foundation Trust	65+	25	91	48	100	33	76	-	0	5	68	0	0	4	-	0	0	100	7												
	<65	26	-	-	100	40	69	-	0	0	50	0	0	4	-	0	0	100	18												
Salford Royal NHS Foundation Trust	<65	28	-	-	4	0	96	-	96	33	100	100	100	4	-	0	0	100	75												
Southport and Ormskirk Hospitals NHS Trust	65+	37	50	100	56	78	54	-	95	85	70	48	40	8	-	0	100	0	52												
	<65	28	-	-	11	100	89	-	96	84	89	69	70	7	-	50	50	0	89												
St Helens and Knowsley Teaching Hospital	65+	38	83	47	92	66	63	-	71	63	63	0	66	16	-	50	17	33	6												
Tameside Hospital NHS Foundation Trust	65+	18	93	7	100	7	61	-	73	82	72	20	8	6	-	100	0	0	27												
The Royal Liverpool & Broadgreen University Hospital NHS Trust	65+	35	88	67	90	50	29	-	40	30	43	0	0	17	-	50	33	17	0												
Trafford Healthcare NHS Trust	65+	25	100	13	96	70	76	-	74	58	20	0	18	20	-	20	60	20	63												
	<65	25	-	-	70	71	100	-	96	40	24	24	48	16	-	25	75	0	100												
University Hospital of South Manchester NHS Foundation Trust	<65	25	-	-	0	-	84	-	100	43	24	5	24	0	-	-	-	-	20												
University Hospitals of Morecambe Bay NHS Trust	65+	25	96	14	100	9	68	-	82	35	48	31	22	8	-	0	50	50	9												
	<65	25	-	-	96	0	88	-	100	50	48	33	40	8	-	0	50	50	22												
Warrington and Halton Hospitals NHS Foundation	65+	25	95	62	100	14	40	-	80	80	88	0	0	20	-	0	0	100	25												
	<65	27	-	-	45	0	93	-	64	40	44	37	41	0	-	-	-	-	22												
Wirral University Teaching Hospital NHS Foundation Trust	65+	28	85	45	93	44	32	-	44	44	82	21	35	25	-	14	14	71	20												
Wrightington, Wigan & Leigh NHS Foundation Trust	65+	25	4	100	4	0	68	-	100	100	68	48	58	0	-	-	-	-	0												
	<65	25	-	-	0	-	92	-	91	91	76	39	56	0	-	-	-	-	4												

Bladder care key results Question number (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	1.4 Has the patient's cognition been assessed? **		1.4ii. Documented use of a formal scoring system for assessment of cognition?		1.5. Has the patient's functional ability been assessed? **		1.5ii. Documented use of a formal scoring system for assessment of functional ability?		2.1 Is there documented evidence of a continence history?		2.1i. Does the history of urinary continence include: *		Daytime symptoms		Nocturnal symptoms		2.3. Is the patient's bowel habit documented?		2.4. Is there evidence of the use of a three day bladder diary? (WOMEN)		2.5. Is there documented evidence of the use of any bladder diary?		2.6. Is the patient on medication that may exacerbate urinary incontinence?		2.6i. Has this medication been altered to minimise its impact? **		Yes		No		Not able to minimise further		2.7. Evidence that impact of symptoms on quality of life has been assessed?		
			65+	65+	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
North West Strategic Health Authority			65+	65+																																	
Mental health services			%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
Pennine Care NHS Foundation Trust	65+	24	100	71	100	62	46	-	82	100	79	0	0	25	-	0	83	17	59																		
Primary care services																																					
Ashton, Leigh & Wigan NHS Trust	65+	17	80	25	83	0	71	-	58	58	35	10	6	12	-	50	0	50	38																		
	<65	18	-	-	25	0	61	-	82	64	11	19	17	17	-	0	67	33	22																		
Central & Eastern Cheshire Primary Care Trust - Cheshire East	65+	57	39	38	42	48	96	-	100	100	77	59	60	16	-	43	43	14	25																		
	<65	21	-	-	100	100	100	-	100	81	90	92	95	29	-	83	17	0	90																		
East Lancashire Primary Care Trust	65+	17	93	0	100	7	88	-	100	100	82	92	88	41	-	57	43	0	76																		
Knowsley Primary Care Trust	65+	32	100	0	100	0	94	-	87	87	100	73	77	13	-	0	0	100	50																		
	<65	24	-	-	100	0	100	-	96	96	96	79	67	4	-	100	0	0	42																		
Liverpool Primary Care Trust - Provider Services	65+	24	62	15	79	11	92	-	91	86	100	52	52	21	-	0	0	100	19																		
NHS Blackburn with Darwen	65+	26	100	0	100	0	100	-	100	92	100	88	92	35	-	0	100	0	100																		
NHS Warrington - Community Services Unit	65+	25	71	0	86	0	76	-	58	47	52	6	12	32	-	0	88	13	8																		
	<65	25	-	-	100	0	72	-	72	61	40	0	4	28	-	0	71	29	4																		
NHS Western Cheshire - Community Care	65+	26	23	0	29	14	100	-	100	100	96	61	62	50	-	8	92	0	25																		
	<65	26	-	-	88	0	100	-	96	92	100	41	42	27	-	0	100	0	73																		
NHS Western Cheshire - Ellesmere Port Hospital	65+	28	75	86	96	74	71	-	95	100	100	6	24	21	-	0	17	83	50																		
NHS Wirral	65+	52	83	76	87	62	71	-	95	73	50	67	57	15	-	38	13	50	55																		
	<65	23	-	-	60	0	91	-	100	71	74	67	70	9	-	50	50	0	91																		
Oldham Primary Care Trust (Oldham Community Health Services)	65+	24	50	25	48	9	83	-	90	90	33	19	16	25	-	0	67	33	42																		
	<65	26	-	-	12	0	73	-	84	74	31	21	28	8	-	0	100	0	31																		
Stockport Primary Care Trust (NHS Stockport)	65+	30	60	33	100	0	80	-	75	71	43	88	90	53	-	13	81	6	82																		
	<65	16	-	-	92	0	100	-	88	94	75	93	93	56	-	0	56	44	88																		
Tameside & Glossop Primary Care Trust	65+	26	82	11	75	11	92	-	96	96	92	78	76	27	-	29	43	29	88																		
	<65	25	-	-	71	0	88	-	100	100	88	81	80	12	-	0	0	100	91																		

Bladder care key results Question numbers 1.4 to 2.7 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	1.4 Has the patient's cognition been assessed?*		1.4ii. Documented use of a formal scoring system for assessment of cognition?		1.5. Has the patient's functional ability been assessed?*		1.5ii. Documented use of a formal scoring system for assessment of functional ability?		2.1 Is there documented evidence of a continence history?		2.1i. Does the history of urinary continence include:*		Daytime symptoms		Nocturnal symptoms		2.3. Is the patient's bowel habit documented?		2.4. Is there evidence of the use of a three day bladder diary?(WOMEN)		2.5. Is there documented evidence of the use of any bladder diary?		2.6. Is the patient on medication that may exacerbate urinary incontinence?		2.6i. Has this medication been altered to minimise its impact? **		Yes		No		Not able to minimise further		2.7. Evidence that impact of symptoms on quality of life has been assessed?	
			65+	65+																																
Northern Ireland			65+	65+																																
Belfast Health & Social Care Trust - Belfast City Hospital	65+	21	95	89	100	90	43	-	89	67	86	0	0	43	-	22	22	56	0																	
Western Health & Social Care Trust	65+	30	10	100	27	100	100	-	100	87	100	100	100	47	-	14	0	86	100																	
	<65	30	-	-	13	100	100	-	100	80	100	100	100	37	-	0	0	100	100																	
South Central Strategic Health Authority																																				
Acute care services																																				
Buckinghamshire Hospitals NHS Trust	65+	28	75	100	77	0	54	-	100	87	64	20	38	32	-	44	22	33	22																	
	<65	27	-	-	21	33	93	-	84	72	74	19	70	11	-	67	33	0	26																	
Heatherwood & Wexham Park Hospitals NHS Foundation Trust	65+	22	50	88	63	100	91	-	80	80	55	0	0	0	-	-	-	-	63																	
Milton Keynes Hospital NHS Foundation Trust	65+	25	4	0	4	0	88	-	95	77	12	18	8	0	-	-	-	-	46																	
	<65	25	-	-	0	-	76	-	95	79	12	5	12	0	-	-	-	-	46																	
Oxford Radcliffe Hospitals NHS Trust	65+	26	69	67	75	58	54	-	79	79	62	10	15	27	-	57	29	14	45																	
	<65	26	-	-	55	36	77	-	95	70	62	25	30	19	-	0	100	0	71																	
Royal Berkshire NHS Foundation Trust	65+	25	86	21	82	22	72	-	100	44	56	10	9	24	-	33	50	17	57																	
	<65	27	-	-	56	7	96	-	100	54	15	12	19	4	-	0	100	0	52																	
Southampton University Hospitals NHS Trust	65+	31	20	100	62	25	97	-	97	83	61	80	72	16	-	0	80	20	4																	
	<65	25	-	-	35	17	100	-	100	100	48	80	80	8	-	0	0	100	4																	
Mental health services																																				
Hampshire Partnership NHS Foundation Trust	65+	25	100	100	100	64	100	-	88	80	92	50	60	12	-	67	33	0	60																	
Primary care services																																				
Isle of Wight NHS Primary Care Trust	65+	50	27	56	46	38	78	-	90	77	62	8	6	4	-	50	0	50	27																	
	<65	46	-	-	30	0	96	-	98	73	37	16	16	0	-	-	-	-	31																	
NHS Berkshire West	65+	25	0	-	0	-	80	-	20	65	4	0	0	0	-	-	-	-	0																	
	<65	25	-	-	0	-	56	-	0	7	0	0	4	0	-	-	-	-	0																	
Oxfordshire Primary Care Trust	65+	28	79	74	83	79	79	-	91	68	61	27	33	21	-	17	33	50	88																	
	<65	24	-	-	95	84	92	-	95	64	67	70	71	13	-	33	67	0	91																	
Southampton City Primary Care Trust	65+	17	94	13	100	12	100	-	100	65	88	73	76	82	-	36	29	36	75																	

Bladder care key results Question numbers 1.4 to 2.7 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	1.4 Has the patient's cognition been assessed? **		1.4.ii. Documented use of a formal scoring system for assessment of cognition?		1.5. Has the patient's functional ability been assessed? **		2.1 Is there documented evidence of a continence history?	2.1.1. Does the history of urinary continence include: *	Daytime symptoms	Nocturnal symptoms	2.3. Is the patient's bowel habit documented?	2.4. Is there evidence of the use of a three day bladder diary (WOMEN)	2.5. Is there documented evidence of the use of any bladder diary?	2.6. Is the patient on medication that may exacerbate urinary incontinence?	2.6.1. Has this medication been altered to minimise its impact? **		Yes	No	Not able to minimise further	Has the impact of symptoms on quality of life been assessed?
			65+	65+	%	%	%	%									%	%				
South East Coast Strategic Health Authority			65+	65+																		
Acute care services					%	%	%	%			%	%	%	%	%	%	%	%	%	%	%	%
Brighton & Sussex University Hospitals NHS Trust - Princess Royal Hospital	65+	23	13	0	28	0	57	-	85	77	13	0	9	9	-	50	50	0	43			
	<65	22	-	-	39	0	77	-	94	47	5	27	32	5	-	0	100	0	77			
Brighton & Sussex University Hospitals NHS Trust - Royal Sussex Hospital	65+	25	56	40	43	33	84	-	52	24	24	50	18	40	-	0	90	10	14			
	<65	25	-	-	67	0	88	-	77	55	24	10	24	20	-	20	40	40	28			
East Sussex Hospitals NHS Trust - Conquest Hospital	65+	25	96	38	96	38	80	-	80	85	88	33	92	20	-	0	20	80	68			
	<65	25	-	-	60	33	96	-	100	100	92	81	83	4	-	100	0	0	78			
East Sussex Hospitals NHS Trust - Eastbourne District	65+	22	26	60	30	33	41	-	56	56	77	0	10	18	-	0	100	0	5			
Frimley Park Hospital NHS Foundation Trust	<65	16	-	-	0		88	-	100	93	6	38	38	6	-	0	0	100	20			
Maidstone & Tunbridge Wells NHS Trust	65+	18	69	36	69	45	39	-	100	100	50	18	18	22	-	25	75	0	35			
Medway NHS Foundation Trust	65+	34	87	95	100	0	41	-	93	67	79	20	20	53	-	13	13	75	37			
	<65	27	-	-	88	0	100	-	100	70	22	57	59	0	-	-	-	-	38			
Queen Victoria Hospital NHS Foundation Trust	65+	15	100	33	92	82	53	-	63	75	100	60	50	33	-	20	40	40	57			
Royal Surrey County Hospital NHS Trust	65+	27	26	14	30	0	85	-	100	74	33	0	7	11	-	33	33	33	22			
	<65	25	-	-	8	0	100	-	100	64	36	10	13	4	-	0	0	100	33			
Surrey & Sussex Healthcare NHS Trust	65+	28	96	60	96	4	21	-	67	67	54	0	5	43	-	33	67	0	6			
Western Sussex NHS Trust - Worthing & Southlands Site	65+	26	80	0	75	8	92	-	83	75	46	64	50	8	-	0	0	100	35			
	<65	31	-	-	96	0	100	-	84	65	58	55	52	3	-	0	0	100	71			
Mental health services																						
Surrey & Borders Partnership NHS Foundation Trust	65+	25	100	100	95	60	48	-	67	75	80	11	23	8	-	100	0	0	46			

Bladder care key results Question numbers 1.4 to 2.7 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	1.4 Has the patient's cognition been assessed? **	1.4ii. Documented use of a formal scoring system for assessment of cognition?	1.5. Has the patient's functional ability been assessed? **	1.5ii. Documented use of a formal scoring system for assessment of functional ability?	2.1 Is there documented evidence of a continence history?	2.1i. Does the history of urinary continence include: *	Daytime symptoms	Nocturnal symptoms	2.3. Is the patient's bowel habit documented?	2.4. Is there evidence of the use of a three day bladder diary?	2.5. Is there documented evidence of the use of any bladder diary?	2.6. Is the patient on medication that may exacerbate urinary incontinence?	2.6i. Has this medication been altered to minimise its impact? **	Yes	No	Not able to minimise further	2.7. Evidence that impact of symptoms on quality of life has been assessed?
	65+	65+	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
South East Coast Strategic Health Authority																			
Primary care services																			
NHS Eastern & Coastal Kent Community Hospital	65+	28	96	77	81	68	54	-	80	93	82	23	27	7	-	50	0	50	83
NHS Eastern & Coastal Kent Community Services	65+	51	83	23	95	23	90	-	100	96	88	3	14	33	-	12	41	47	62
	<65	34	-	-	97	10	100	-	94	94	94	53	50	38	-	33	50	17	91
NHS Surrey	65+	27	8	0	0	-	11	-	67	67	0	0	0	0	-	-	-	-	0
	<65	26	-	-	0	-	4	-	0	0	0	0	0	0	-	-	-	-	0
South Downs Health NHS Trust	<65	17	-	-	100	17	88	-	87	80	94	53	71	12	-	50	50	0	88
South West Strategic Health Authority																			
Acute care services																			
Dorset County Hospital NHS Foundation Trust	65+	20	42	80	54	29	75	-	60	60	30	20	53	45	-	22	67	11	50
	<65	20	-	-	22	25	85	-	65	47	10	37	42	5	-	100	0	0	30
North Bristol NHS Trust	65+	18	81	92	81	8	44	-	25	38	100	0	0	33	-	33	17	50	8
	<65	25	-	-	100	4	100	-	100	100	60	94	100	4	-	100	0	0	100
Plymouth Hospitals NHS Trust - Derriford Hospital	65+	26	84	10	100	16	85	-	100	77	85	81	83	23	-	50	0	50	78
	<65	38	-	-	100	0	100	-	92	66	87	76	84	3	-	0	100	0	89
Poole Hospital NHS Foundation Trust	65+	29	93	100	89	28	38	-	64	64	97	0	0	38	-	27	27	45	24
	<65	23	-	-	70	7	52	-	75	58	65	0	0	13	-	33	33	33	41
Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust	65+	20	45	78	74	7	60	-	92	83	80	27	21	5	-	0	0	100	47
	<65	20	-	-	17	0	95	-	79	74	70	53	16	0	-	-	-	-	75
Royal Cornwall Hospitals NHS Trust	65+	29	81	67	97	71	52	-	100	93	83	40	61	34	-	30	10	60	69
Royal Devon & Exeter NHS Foundation Trust	65+	34	47	71	52	44	76	-	92	85	65	25	63	21	-	43	57	0	35
Royal United Hospital Bath NHS Trust	65+	28	78	94	96	76	75	-	57	48	61	0	4	54	-	53	27	20	89
Salisbury Foundation NHS Trust	65+	31	81	47	69	50	35	-	64	82	23	0	0	26	-	0	38	63	10
	<65	23	-	-	89	29	35	-	13	0	30	0	0	13	-	0	0	100	9
Taunton & Somerset Foundation NHS Trust	65+	28	26	33	38	20	89	-	96	84	79	63	77	36	-	14	57	29	56
	<65	26	-	-	17	0	100	-	100	92	65	63	73	12	-	0	33	67	42

Bladder care key results Question numbers 1.4 to 2.7 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	1.4. Has the patient's cognition been assessed? **		1.4ii. Documented use of a formal scoring system for assessment of cognition?		1.5. Has the patient's functional ability been assessed? **		1.5ii. Documented use of a formal scoring system for assessment of functional ability?		2.1. Is there documented evidence of a continence history?		2.1i. Does the history of urinary continence include:*		Daytime symptoms		Nocturnal symptoms		2.3. Is the patient's bowel habit documented?		2.4. Is there evidence of the use of a three day bladder diary?(WOMEN)		2.5. Is there documented evidence of the use of any bladder diary?		2.6. Is the patient on medication that may exacerbate urinary incontinence?		2.6i. Has this medication been altered to minimise its impact? **		Yes		No		Not able to minimise further		2.7. Evidence that impact of symptoms on quality of life has been assessed?		
			%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%		
South West Strategic Health Authority			65+	65+																																	
Acute care services																																					
The Great Western Hospitals NHS Foundation Trust	65+	26	46	45	81	19	92	-	71	71	58	30	31	35	-	25	63	13	63																		
	<65	25	-	-	35	0	96	-	92	83	52	59	52	16	-	25	75	0	88																		
University Hospital Bristol NHS Foundation Trust	65+	26	82	89	87	20	8	-	50	50	85	7	50	54	-	43	43	14	20																		
Yeovil District Hospitals NHS Foundation Trust	65+	25	4	0	8	0	68	-	100	71	28	47	32	4	-	100	0	0	0																		
	<65	28	-	-	0	-	68	-	79	32	25	65	50	0	-	-	-	-	32																		
Mental health services																																					
Somerset Partnership NHS Foundation Trust	65+	25	96	87	90	0	44	-	91	100	24	22	76	68	-	0	0	100	71																		
Primary care services																																					
Bournemouth & Poole Community Health Services	65+	28	68	35	89	8	100	-	100	100	89	83	92	36	-	40	20	40	77																		
	<65	24	-	-	45	10	100	-	100	92	71	88	88	21	-	20	40	40	83																		
Devon Primary Care Trust	65+	102	62	14	66	13	75	-	68	68	41	38	30	32	-	27	36	36	15																		
	<65	63	-	-	31	0	71	-	69	67	16	25	19	25	-	19	38	44	16																		
NHS Cornwall & Isles of Scilly Community Health Services	65+	25	44	0	58	0	60	-	100	100	68	31	64	48	-	0	50	50	61																		
NHS Cornwall & Isles of Scilly Community Health Services - Cambourne/Redruth Community Hospital	65+	23	100	87	100	100	96	-	86	86	100	22	86	22	-	60	40	0	20																		
NHS Wiltshire	65+	25	50	0	55	0	92	-	35	35	28	0	0	72	-	72	6	22	25																		
Plymouth Teaching Primary Care Trust	65+	25	0	-	0	-	92	-	91	91	60	25	22	12	-	0	0	100	0																		
Plymouth Teaching Primary Care Trust - Site 2	65+	21	63	40	93	0	38	-	38	38	86	21	25	67	-	29	57	14	6																		
Somerset Primary Care Trust (Community Health)	<65	18	-	-	93	8	83	-	80	60	78	58	60	6	-	0	100	0	80																		
Swindon Primary Care Trust	65+	38	100	67	100	0	97	-	78	95	37	0	3	0	-	-	-	-	16																		
	<65	37	-	-	50	0	97	-	78	53	27	0	0	3	-	0	0	100	24																		

Bladder care key results Question numbers 1.4 to 2.7 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	1.4 Has the patient's cognition been assessed? **		1.4ii. Documented use of a formal scoring system for assessment of cognition?		1.5. Has the patient's functional ability been assessed? **		1.5iii. Documented use of a formal scoring system for assessment of functional ability?		2.1 Is there documented evidence of a continence history?		2.1i. Does the history of urinary continence include: *		Daytime symptoms		Nocturnal symptoms		2.3. Is the patient's bowel habit documented?		2.4. Is there evidence of the use of a three day bladder		2.5. Is there documented evidence of the use of any		2.6. Is the patient on medication that may exacerbate urinary		2.6i. Has this medication been altered to minimise its impact? **		Yes		No		Not able to minimise further		2.7. Evidence that impact of symptoms on quality of life has been assessed?				
			65+	65+																																			
Wales																																							
Abertawe Bro Morgannwg University Health Board - Morriston Hospital	65+	25	100	0	100	14	76	-	79	79	60	28	21	4	-	0	100	0	0																				
	<65	25	-	-	86	0	84	-	95	95	88	67	54	0	-	-	-	-	0																				
Abertawe Bro Morgannwg University Health Board - Neath Port Talbot Hospital	65+	25	92	58	60	67	20	-	0	20	4	11	4	36	-	0	100	0	0																				
	<65	15	-	-	0	-	33	-	60	60	7	42	33	33	-	0	100	0	29																				
Abertawe Bro Morgannwg University Health Board - Princess of Wales Hospital	65+	25	67	83	88	5	12	-	67	67	64	0	0	44	-	0	27	73	0																				
Abertawe Bro Morgannwg University Health Board - Singleton Hospital	65+	25	20	0	0	-	24	-	100	100	36	30	26	0	-	-	-	-	20																				
	<65	25	-	-	0	-	92	-	100	91	84	88	28	12	-	33	0	67	80																				
Aneurin Bevan Health Board (Gwent Healthcare NHS Trust)	65+	25	71	53	83	32	44	-	91	91	92	27	20	12	-	33	33	33	39																				
Betsi Cadwaladr University Local Health (previously North Wales Health Board)	65+	30	77	60	81	38	73	-	77	73	13	40	34	13	-	0	100	0	33																				
	<65	21	-	-	50	67	100	-	95	81	10	47	38	14	-	0	100	0	48																				
Cardiff & Vale University Health Board	65+	29	75	61	88	48	83	-	92	92	93	71	67	55	-	25	19	56	57																				
Hywel Dda Health Board - Prince Philip Hospital & WWG	65+	23	100	24	95	0	26	-	50	67	70	0	10	48	-	18	9	73	6																				
West Midlands Strategic Health Authority																																							
Acute care services			%	%	%	%	%		%	%	%	%	%	%	%	%	%	%	%																				
Dudley Group of Hospitals Foundation Trust	65+	25	40	17	39	14	44	-	45	27	16	8	5	20	-	0	100	0	10																				
	<65	25	-	-	33	0	72	-	89	78	12	22	21	4	-	0	100	0	48																				
George Eliot Hospital NHS Trust	65+	29	89	50	93	64	83	-	100	96	90	23	30	28	-	25	0	75	70																				
	<65	21	-	-	100	11	100	-	100	100	95	62	57	10	-	0	0	100	90																				
Heart of England NHS Foundation Trust	65+	34	73	91	97	3	15	-	20	0	59	0	7	26	-	0	67	33	0																				
Hereford Hospitals NHS Trust	65+	23	50	100	67	0	78	-	94	67	9	13	9	26	-	20	80	0	16																				
	<65	25	-	-	25	0	88	-	73	55	16	18	29	20	-	40	40	20	32																				

Bladder care key results Question numbers 1.4 to 2.7 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	1.4 Has the patient's cognition been assessed? **		1.4ii. Documented use of a formal scoring system for assessment of cognition?		1.5. Has the patient's functional ability been assessed? **		1.5ii. Documented use of a formal scoring system for assessment of functional ability?		2.1 Is there documented evidence of a continence history?		2.1i. Does the history of urinary continence include: *		Daytime symptoms		Nocturnal symptoms		2.3. Is the patient's bowel habit documented?		2.4. Is there evidence of the use of a three day bladder diary? (WOMEN)		2.5. Is there documented evidence of the use of any bladder diary?		2.6. Is the patient on medication that may exacerbate urinary incontinence?		2.6i. Has this medication been altered to minimise its impact? **		Yes		No		Not able to minimise further		2.7. Evidence that impact of symptoms on quality of life has been assessed?		
			65+	65+	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%		
West Midlands Strategic Health Authority																																					
Acute care services																																					
Mid Staffordshire NHS Foundation Trust	65+	25	72	54	86	67	68	-	76	76	60	53	43	40	-	20	10	70	50																		
	<65	26	-	-	47	38	100	-	96	85	85	73	73	15	-	0	50	50	85																		
Royal Wolverhampton NHS Trust	65+	24	92	0	92	0	79	-	84	63	50	57	33	8	-	0	50	50	75																		
	<65	34	-	-	91	0	76	-	85	58	44	54	35	3	-	0	0	100	52																		
Sandwell & West Birmingham NHS Trust - City Site	65+	58	82	68	88	67	66	-	79	76	64	19	28	12	-	43	14	43	42																		
	<65	25	-	-	100	47	76	-	84	74	60	54	37	20	-	40	0	60	62																		
Shrewsbury & Telford Hospitals NHS Trust - Princess Royal Hospital	65+	25	20	100	60	0	68	-	94	88	24	48	56	8	-	0	50	50	48																		
	<65	25	-	-	50	0	52	-	92	69	20	50	76	4	-	100	0	0	32																		
Shrewsbury & Telford Hospitals NHS Trust - Royal Shrewsbury Hospital	65+	27	87	70	83	74	70	-	79	53	74	15	7	19	-	60	20	20	39																		
	<65	29	-	-	35	29	97	-	93	75	41	42	41	14	-	50	25	25	52																		
University Hospital Coventry & Warwickshire NHS	65+	15	0	-	67	0	7	-	100	100	40	0	0	13	-	0	100	0	0																		
University Hospital of North Staffordshire NHS Trust	65+	26	69	73	89	24	46	-	58	58	54	0	0	23	-	0	67	33	19																		
	<65	25	-	-	69	44	88	-	68	68	28	13	16	16	-	0	100	0	59																		
University Hospitals Birmingham NHS Foundation Trust	65+	28	29	40	53	0	79	-	82	73	25	33	29	7	-	50	50	0	46																		
	<65	26	-	-	25	0	81	-	76	62	12	20	40	12	-	0	33	67	19																		
Walsall NHS Trust	65+	24	67	40	100	32	63	-	80	53	75	6	8	50	-	0	58	42	25																		
	<65	26	-	-	84	19	73	-	68	68	62	10	15	23	-	0	0	100	38																		
Worcestershire Acute Hospitals NHS Trust	65+	33	94	69	100	56	88	-	90	86	55	27	24	67	-	45	32	23	28																		
	<65	25	-	-	100	67	92	-	96	96	24	54	54	20	-	40	20	40	41																		

Bladder care key results Question numbers 1.4 to 2.7 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	1.4 Has the patient's cognition been assessed? **	1.4ii. Documented use of a formal scoring system for assessment of cognition?	1.5. Has the patient's functional ability been assessed? **	1.5iii. Documented use of a formal scoring system for assessment of functional ability?	2.1 Is there documented evidence of a continence history?	2.1i. Does the history of urinary continence include: *	Daytime symptoms	Nocturnal symptoms	2.3. Is the patient's bowel habit documented?	2.4. Is there evidence of the use of a three day bladder diary? (WOMEN)	2.5. Is there documented evidence of the use of any bladder diary?	2.6. Is the patient on medication that may exacerbate urinary incontinence?	2.6i. Has this medication been altered to minimise its impact? **	Yes	No	Not able to minimise further	2.7. Evidence that impact of symptoms on quality of life has been assessed?
	65+	65+	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
West Midlands Strategic Health Authority																			
Mental health services																			
Coventry & Warwickshire NHS Partnership Trust	65+	25	96	96	100	40	56	-	57	43	88	0	0	60	-	53	7	40	75
South Staffordshire & Shropshire Healthcare NHS Foundation - Shropshire	65+	23	90	21	67	0	9	-	50	50	35	0	0	43	-	10	10	80	0
South Staffordshire & Shropshire Healthcare NHS Foundation - South Staffs	65+	42	100	100	100	100	48	-	100	70	0	0	0	-	-	-	-	-	-
Primary care services																			
Birmingham East & North Primary Care Trust	65+	26	100	0	100	0	96	-	72	32	58	16	32	54	-	0	0	100	69
	<65	15	-	-	100	0	100	-	80	60	60	50	53	60	-	0	22	78	80
Heart of Birmingham Primary Care Trust	<65	15	-	-	100	9	100	-	87	60	80	44	58	40	-	0	0	100	71
NHS Telford and Wrekin	65+	25	100	0	94	0	96	-	88	88	20	30	24	44	-	0	100	0	100
	<65	25	-	-	100	0	84	-	86	95	12	6	4	20	-	20	60	20	92
NHS Warwickshire	65+	50	24	17	20	0	26	-	46	31	6	0	0	14	-	29	14	57	0
	<65	48	-	-	8	50	25	-	75	25	6	0	0	0	-	-	-	-	0
Solihull NHS Care Trust	<65	15	-	-	88	0	100	-	100	80	100	75	73	7	-	0	0	100	50
South Birmingham Primary Care Trust	65+	19	83	53	79	47	74	-	43	36	74	8	21	26	-	20	60	20	21
South Staffordshire Primary Care Trust	65+	19	85	9	100	7	100	-	100	100	89	78	72	42	-	25	38	38	100
	<65	15	-	-	100	43	87	-	100	100	73	67	57	40	-	33	33	33	100
Worcestershire Primary Care Trust	65+	28	70	26	100	0	100	-	93	93	100	30	35	61	-	19	19	63	96
	<65	22	-	-	90	0	100	-	100	100	95	56	64	14	-	33	0	67	91

Bladder care key results Question numbers 1.4 to 2.7 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	1.4 Has the patient's cognition been assessed? **		1.4.ii. Documented use of a formal scoring system for assessment of cognition?		1.5. Has the patient's functional ability been assessed? **		1.5. Has the patient's functional ability been assessed? **		1.5. Has the patient's functional ability been assessed? **		2.1 Is there documented evidence of a continence history?		2.1.i. Does the history of urinary continence include: *		Daytime symptoms		Nocturnal symptoms		2.3. Is the patient's bowel habit documented?		2.4. Is there evidence of the use of a three day bladder diary? (WOMEN)		2.5. Is there documented evidence of the use of any bladder diary?		2.6. Is the patient on medication that may exacerbate urinary incontinence? Has this medication been altered to minimise its impact? **		Yes		No		Not able to minimise further		2.7. Evidence that impact of symptoms on quality of life has been assessed?			
			%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%			
Yorkshire & the Humber Strategic Health Authority			65+	65+																																		
Acute care services			%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
Airedale NHS Trust	65+	25	19	100	24	0	76	-	95	58	20	36	38	28	-	14	14	71	17																			
	<65	25	-	-	5	100	96	-	100	71	16	40	40	8	-	0	0	100	20																			
Barnsley Hospital NHS Foundation Trust	65+	40	100	100	100	100	85	-	97	100	93	48	49	10	-	75	0	25	46																			
Bradford Teaching Hospitals NHS Foundation Trust	65+	31	65	53	97	4	16	-	60	60	77	0	0	35	-	9	45	45	8																			
Calderdale and Huddersfield NHS Trust	65+	24	58	55	91	5	38	-	22	11	33	0	13	75	-	22	78	0	14																			
	<65	26	-	-	100	0	81	-	95	86	54	45	42	4	-	0	100	0	30																			
Doncaster & Bassetlaw Hospital NHS Foundation Trust	65+	25	0	-	50	0	100	-	100	100	88	100	100	4	-	100	0	0	92																			
	<65	26	-	-	25	0	100	-	100	100	100	96	92	15	-	67	0	33	100																			
Harrogate & District NHS Foundation Trust	65+	24	0	-	0	-	100	-	92	100	29	67	58	38	-	11	78	11	13																			
	<65	32	-	-	0	-	100	-	94	81	56	72	71	6	-	50	50	0	13																			
Hull & East Yorkshire Hospitals NHS Trust	65+	15	85	64	77	60	87	-	69	69	87	0	0	7	-	0	0	100	11																			
Mid Yorkshire Hospital NHS Trust	65+	17	90	78	78	57	53	-	100	78	82	20	13	18	-	33	33	33	21																			
	<65	26	-	-	95	5	46	-	58	67	77	13	12	8	-	50	50	0	19																			
Northern Lincolnshire & Goole Hospitals NHS Trust - Diana, Princess of Wales Hospital, Grimsby site	65+	20	67	38	93	8	50	-	70	50	40	19	21	50	-	40	30	30	24																			
Northern Lincolnshire & Goole Hospitals NHS Trust - Scunthorpe & Goole Hospitals	65+	30	46	0	88	13	63	-	79	74	53	38	36	17	-	20	40	40	56																			
	<65	19	-	-	86	0	95	-	100	78	42	59	53	5	-	0	100	0	58																			
Scarborough & North East Yorkshire Healthcare NHS Trust	65+	19	83	7	95	22	53	-	10	20	11	0	0	42	-	25	50	25	0																			
Sheffield Teaching Hospitals NHS Foundation Trust	65+	33	62	94	94	80	30	-	70	40	91	14	9	3	-	100	0	0	9																			
	<65	38	-	-	15	25	82	-	100	90	55	34	33	11	-	25	50	25	31																			
The Rotherham NHS Foundation Trust	65+	24	8	0	0	-	96	-	74	70	42	57	50	25	-	17	50	33	32																			
	<65	28	-	-	0	-	100	-	71	64	61	46	43	11	-	0	67	33	14																			

Bladder care key results Question numbers 1.4 to 2.7 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	1.4 Has the patient's cognition been assessed? **	1.4ii. Documented use of a formal scoring system for assessment of cognition?	1.5. Has the patient's functional ability been assessed? **	1.5iii. Documented use of a formal scoring system for assessment of functional ability?	2.1 Is there documented evidence of a continence history?	2.1i. Does the history of urinary continence include: *	Daytime symptoms	Nocturnal symptoms	2.3. Is the patient's bowel habit documented?	2.4. Is there evidence of the use of a three day bladder diary? (WOMEN)	2.5. Is there documented evidence of the use of any bladder diary?	2.6. Is the patient on medication that may exacerbate urinary incontinence?	2.6i. Has this medication been altered to minimise its impact? **	Yes	No	Not able to minimise further	2.7. Evidence that impact of symptoms on quality of life has been assessed?
	65+	65+	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
Yorkshire & the Humber Strategic Health Authority																			
Mental health services																			
Bradford District Care Trust	65+	20	89	88	83	20	35	-	86	71	65	20	13	30	-	67	0	33	22
North East Lincolnshire Care Trust Plus	65+	21	39	0	90	0	71	-	67	33	67	85	67	29	-	0	83	17	60
Rotherham Doncaster and South Humber Mental Health NHS Foundation Trust	65+	23	100	100	95	71	74	-	65	88	61	25	27	52	-	0	9	91	25
	<65	19	-	-	88	79	68	-	77	85	21	50	50	47	-	44	11	44	47
Primary care services																			
East Riding of Yorkshire Primary Care Trust	65+	25	91	0	95	0	96	-	79	71	92	70	70	20	-	20	0	80	45
	<65	26	-	-	96	0	85	-	91	59	73	87	77	0	-	-	-	-	64
NHS Barnsley	65+	75	86	0	90	0	95	-	82	83	75	80	49	33	-	8	64	28	17
	<65	30	-	-	96	4	97	-	90	83	77	94	48	20	-	50	33	17	47
NHS Calderdale	65+	19	0	-	0		58	-	45	36	0	0	0	0	-	-	-	-	0
	<65	25	-	-	0		40	-	20	20	4	0	0	0	-	-	-	-	0
NHS North Lincolnshire (Community Services)	65+	22	76	0	100	0	82	-	89	78	64	33	62	9	-	0	100	0	45
Sheffield Primary Care Trust	65+	21	46	0	75	0	62	-	92	85	43	7	6	52	-	0	45	55	43
Wakefield District Community Healthcare Services for NHS Wakefield District	65+	36	78	0	89	13	100	-	100	86	100	100	97	39	-	0	100	0	97
	<65	31	-	-	97	46	100	-	100	97	100	71	80	55	-	0	94	6	97

2.4**these numbers exclude those thought to be unable to complete a diary

2.5** these numbers exclude those thought to be unable to complete a diary 2.6**numbers exclude where a reply 'Not documented' was received

Table N: Questions 2.8 to 2.15iv.

Bladder care key results Question numbers 2.8 to 2.15iv (see pages 14 to 16 for full questions)	Age group	Number of cases	2.8. Evidence that impact of symptoms on QOL recorded using standardised scale? (WOMEN)		2.9. Evidence of use of a validated symptom score at initial assessment? (MEN) **		2.10. Documented indication for rectal examination?		Assessment of prostate size		Constipation		Voiding difficulty		Retention of urine		Not documented		2.11. Documented evidence that a rectal examination was performed?		2.12. Documented evidence of urinalysis?		2.14. Documented evidence that a focused examination has been performed?		2.15. Documented evidence of the following?		2.15i. Examination of the abdomen for palpable mass or bladder retention		2.15ii. Examination to assess pelvic floor dysfunction?		2.15iii. Examination of perineum and pelvis to identify prolapse, excoriation and		2.15iv. Rectal examination to exclude faecal loading/prostate size						
			65+	<65	0	>0	0	>0	0	>0	0	>0	0	>0	0	>0	0	>0	0	>0	0	>0	0	>0	0	>0	0	>0	0	>0	0	>0	0	>0					
East Midlands Strategic Health Authority																																							
Acute care services																																							
Chesterfield Royal Hospital	65+	31	20	0	-	67	6	32	3	55	32	81	35	-	100	19	38	29																					
	<65	28	39	0	-	38	11	39	4	50	43	93	61	-	100	50	55	46																					
Derby Hospitals NHS Foundation Trust	65+	25	40	60	-	10	8	16	0	76	24	100	96	-	64	84	100	24																					
	<65	25	52	100	-	0	4	4	4	88	8	100	100	-	80	84	91	12																					
Kettering General Hospital	65+	25	0	0	-	22	16	4	12	76	16	92	88	-	92	16	13	32																					
Northampton General Hospital NHS Trust	65+	26	29	57	-	83	50	31	46	27	25	100	58	-	100	54	71	64																					
	<65	26	8	0	-	31	27	42	50	38	27	96	42	-	100	54	69	42																					
Nottingham University Hospitals NHS Trust - City Hospital & Queens Medical Centre	65+	32	0	0	-	19	38	6	25	53	31	66	22	-	41	0	0	26																					
	<65	22	0	0	-	0	9	27	0	64	0	45	50	-	23	45	65	0																					
Sherwood Forest Hospitals	65+	26	8	0	-	75	81	15	15	15	76	88	92	-	85	46	44	72																					
	<65	25	35	0	-	25	64	12	8	32	88	96	100	-	92	76	86	84																					
United Lincolnshire Hospitals Trust - Lincoln County Hospital	65+	25	0	0	-	56	12	8	8	76	28	48	84	-	76	56	88	20																					
	<65	43	0	0	-	75	14	16	14	77	14	67	60	-	56	51	56	14																					
United Lincolnshire Hospitals Trust - Pilgrim Hospital	65+	19	11	0	-	75	5	26	21	58	32	84	84	-	79	5	82	32																					
	<65	29	0	33	-	67	7	7	7	86	10	62	83	-	66	41	77	10																					
University Hospitals of Leicester NHS Trust	65+	22	43	0	-	43	45	23	9	45	23	59	55	-	59	9	33	27																					
	<65	30	50	25	-	0	37	40	13	33	36	57	77	-	57	50	64	34																					

Bladder care key results Question numbers 2.8 to 2.15iv (see pages 14 to 16 for full questions)	Age group	Number of cases	2.8. Evidence that impact of symptoms on QoL recorded using standardised scale? (WOMEN)	2.9. Evidence of use of a validated symptom score at initial assessment? (MEN) **	2.10. Documented indication for rectal examination?	Assessment of prostate size	Constipation	Voiding difficulty	Retention of urine	Not documented	2.11. Documented evidence that a rectal examination was performed?	2.12. Documented evidence of urinalysis?	2.14. Documented evidence that a focused examination has been	2.15. Documented evidence of the following?	2.15i. Examination of the abdomen for palpable mass or bladder retention	2.15ii. Examination to assess pelvic floor dysfunction?	2.15iii. Examination of perineum and pelvis to identify prolapse, excoriation and urogenital atrophy?	2.15iv. Rectal examination to exclude faecal loading/prostate size
East Midlands Strategic Health Authority																		
Mental health services																		
Leicestershire Partnership NHS Trust - Site 1	65+	22	100	0	-	11	41	9	0	55	40	68	82	-	82	0	23	33
Northamptonshire Healthcare NHS Foundation Trust	65+	26	50	75	-	8	8	0	8	85	11	85	73	-	88	46	14	6
Primary care services																		
Bassetlaw Primary Care Trust	65+	16	63	25	-	25	0	0	0	88	6	69	31	-	25	13	0	13
	<65	16	0	67	-	0	6	0	0	94	6	56	19	-	13	13	25	6
NHS Lincolnshire (Community Health Service/Teaching)	65+	27	11	33	-	17	7	4	0	85	0	74	26	-	4	0	5	4
	<65	28	42	0	-	0	18	14	7	75	0	79	50	-	11	18	28	4
NHS Nottingham City	65+	25	24	0	-	0	20	4	4	80	0	96	24	-	4	16	24	4
	<65	23	36	0	-	0	13	4	4	87	0	96	78	-	0	74	82	0
NHS Nottinghamshire County - Mansfield Community Hospital	65+	25	0	0	-	67	76	4	8	24	76	92	100	-	100	44	44	76
East of England Strategic Health Authority																		
Acute care services																		
Basildon & Thurrock University Hospitals Foundation Trust	65+	21	0	0	-	0	29	5	14	57	20	86	10	-	95	0	0	15
	<65	25	71	83	-	83	28	20	20	68	24	100	100	-	100	84	100	24
Bedford Hospital NHS Trust	65+	23	0	0	-	30	13	4	4	78	26	91	30	-	70	0	8	23
Cambridge University Hospitals Foundation Trust	<65	25	0		-		4	0	0	96	0	96	96	-	84	36	92	0
Colchester Hospital University NHS Foundation Trust	65+	16	0	0	-	0	19	0	6	75	19	56	0	-	75	0	0	6
Luton & Dunstable Hospital NHS Foundation Trust	65+	25	0	0	-	6	28	36	28	40	25	84	80	-	88	0	0	25
	<65	22	0	0	-	18	5	27	59	36	33	91	68	-	91	0	18	20
Mid Essex Hospitals Services NHS Trust - (St John's Hospital)	65+	19	0	0	-	71	5	32	42	58	21	95	100	-	89	58	75	26
	<65	29	4	0	-	50	0	7	0	93	3	62	100	-	83	83	85	3

Bladder care key results Question numbers 2.8 to 2.15iv (see pages 14 to 16 for full questions)	Age group	Number of cases	2.8. Evidence that impact of symptoms on QOL recorded using standardised scale? (WOMEN)	2.9. Evidence of use of a validated symptom score at initial assessment? (MEN) **	2.10. Documented indication for rectal examination?	Assessment of prostate size	Constipation	Voiding difficulty	Retention of urine	Not documented	2.11. Documented evidence that a rectal examination was performed?	2.12. Documented evidence of urinalysis?	2.14. Documented evidence that a focused examination has been followed?	2.15. Documented evidence of the following? 2.15i. Examination of the abdomen for palpable mass or bladder retention	2.15ii. Examination to assess pelvic floor dysfunction?	2.15iii. Examination of perineum and pelvis to identify prolapse, excoriation and urogenital atrophy?	2.15iv. Rectal examination to exclude faecal loading/prostate size	
East of England Strategic Health Authority																		
Acute care services																		
South Essex Partnership University NHS Foundation Trust	65+	21	50	50	-	29	24	14	14	67	20	90	52	-	71	14	43	19
	<65	22	36	33	-	0	5	9	18	82	5	86	91	-	91	59	81	30
The Ipswich Hospital NHS Trust	65+	25	0	29	-	30	8	24	8	72	35	76	68	-	64	20	20	35
	<65	25	0	0	-	33	0	4	12	84	8	80	48	-	36	12	36	4
The Queen Elizabeth Hospital King's Lynn NHS Trust	65+	27	0	0	-	27	11	15	19	74	23	30	89	-	70	0	13	19
	<65	23	0	0	-	25	13	0	4	83	17	43	96	-	43	17	26	17
West Hertfordshire Hospitals NHS Trust	65+	28	0	0	-	14	18	7	4	79	29	89	61	-	57	0	24	32
	<65	23	0	0	-	0	13	9	9	83	52	74	78	-	87	26	83	65
Mental health services																		
Cambridgeshire and Peterborough NHS Foundation Trust	65+	25	0	0	-	0	20	0	0	80	14	76	44	-	44	8	8	16
Hertfordshire Partnership NHS Foundation Trust	65+	35	56	20	-	17	3	3	6	86	10	26	37	-	37	6	0	10
Primary care services																		
NHS Bedfordshire	65+	19	0	0	-	14	16	21	26	53	11	84	89	-	0	47	92	6
	<65	21	0	0	-	0	19	33	19	43	5	86	100	-	0	71	78	10
NHS Mid Essex	65+	20	46	100	-	0	5	15	20	75	0	70	0	-	5	15	21	0
NHS North East Essex	65+	25	100	77	-	31	0	0	0	84	16	48	40	-	36	12	33	17
	<65	25	94	100	-	86	0	0	0	76	24	80	76	-	72	56	72	24
NHS South West Essex Community Services (Provider)	65+	25	16	50	-	33	4	12	4	76	4	84	28	-	24	16	21	12
	<65	21	33	25	-	0	10	0	5	86	5	71	48	-	5	14	40	5
NHS West Hertfordshire	65+	24	92	91	-	33	21	13	4	67	8	88	63	-	4	46	92	17
	<65	26	92	100	-	0	19	0	0	81	0	77	69	-	4	73	79	0
Peterborough Community Services	65+	27	55	0	-	33	4	0	0	89	12	85	63	-	4	26	71	13
	<65	26	84	43	-	43	4	0	0	88	12	73	85	-	4	65	89	15
South East Essex Primary Care Trust	65+	25	40	60	-	31	28	8	16	52	4	72	20	-	12	8	8	12
	<65	15	55	25	-	0	27	0	7	73	0	60	40	-	7	40	55	0

Bladder care key results Question numbers 2.8 to 2.15iv (see pages 14 to 16 for full questions)	Age group	Number of cases	2.8. Evidence that impact of symptoms on QOL recorded using standardised scale? (WOMEN)	2.9. Evidence of use of a validated symptom score at initial assessment? (MEN) **	2.10. Documented indication for rectal examination?	Assessment of prostate size	Constipation	Voiding difficulty	Retention of urine	Not documented	2.11. Documented evidence that a rectal examination was performed?	2.12. Documented evidence of urinalysis?	2.14. Documented evidence that a focused examination has been performed?	2.15. Documented evidence of the following?	2.15i. Examination of the abdomen for palpable mass or bladder retention	2.15ii. Examination to assess pelvic floor dysfunction?	2.15iii. Examination of perineum and pelvis to identify prolapse, excoriation and urogenital atrophy?	2.15iv. Rectal examination to exclude faecal loading/prostate size
Islands																		
States of Guernsey Health and Social Services Department																		
	65+	30	0	0	-	6	27	30	40	40	10	57	57	-	60	17	23	10
	<65	27	0	0	-	8	7	15	41	52	0	70	59	-	67	26	67	0
States of Jersey Health & Social Services																		
	65+	70	0	0	-	46	7	26	17	57	34	51	59	-	37	11	39	26
	<65	39	5	0	-	28	10	21	15	67	18	69	95	-	54	31	57	21
London Strategic Health Authority																		
Acute care services																		
Barking Havering and Redbridge NHS Trust																		
	65+	26	10	31	-	88	73	42	27	23	77	85	100	-	88	19	90	73
	<65	27	4	0	-	100	15	15	11	78	15	41	100	-	89	56	88	19
Barnet & Chase Farm Hospitals NHS trust																		
	65+	20	0	0	-	0	10	0	5	85	73	100	100	-	100	30	40	73
	<65	30	0	0	-	0	0	7	0	93	100	100	100	-	100	63	68	100
Barts and the London NHS Trust																		
	65+	15	0	0	-	25	7	7	13	80	18	73	40	-	87	0	9	9
	<65	25	0	13	-	63	36	28	36	52	12	88	84	-	68	56	65	20
Ealing Hospital NHS Trust																		
	65+	25	15	17	-	0	20	12	8	60	13	88	68	-	84	32	53	4
	<65	24	0	0	-	50	25	17	4	63	13	79	96	-	92	83	91	17
Epsom & St Helier University Hospitals NHS Trust																		
	65+	26	5	33	-	83	12	8	4	65	35	96	96	-	96	96	95	35
	<65	26	0	0	-	100	4	4	0	88	4	100	100	-	100	100	96	4
Guy's & St. Thomas' NHS Foundation Trust																		
	65+	37	55	59	-	76	65	16	14	19	84	95	97	-	84	46	70	84
	<65	19	0	71	-	86	32	0	0	47	44	58	100	-	63	42	58	37
Hillingdon Hospital NHS Trust																		
	65+	17	0	0	-	100	35	24	12	53	33	71	59	-	94	47	53	38
	<65	22	26	0	-	0	5	9	5	86	24	64	77	-	73	77	79	29
Homerton University Hospital NHS Foundation Trust																		
	65+	24	0	25	-	25	17	17	8	63	26	58	46	-	67	4	8	13
	<65	27	5	0	-	25	4	4	4	89	16	48	78	-	22	37	30	8
Imperial College Healthcare NHS Trust																		
	65+	25	20	10	-	10	24	4	0	72	20	76	72	-	76	12	27	16
	<65	23	50	14	-	43	26	4	0	61	26	91	91	-	96	43	56	27

Bladder care key results
Question numbers 2.8 to 2.15iv
(see pages 14 to 16 for full questions)

	Age group	Number of cases	on QOL recorded using standardised scale? (WOMEN)	2.9. Evidence of use of a validated symptom score at initial assessment? (MEN) **	2.10. Documented indication for rectal examination?	Assessment of prostate size	Constipation	Voiding difficulty	Retention of urine	Not documented	2.11. Documented evidence that a rectal examination was performed?	2.12. Documented evidence of urinalysis?	2.14. Documented evidence that a focused examination has been performed?	2.15. Documented evidence of the following?	2.15i. Examination of the abdomen for palpable mass or bladder retention	2.15ii. Examination to assess pelvic floor dysfunction?	2.15iii. Examination of perineum and pelvis to identify prolapse, excoriation and urogenital atrophy?	2.15iv. Rectal examination to exclude faecal loading/prostate size	
London Strategic Health Authority																			
Acute care services																			
Kings College Hospital NHS Foundation Trust	65+	31	60	53	-	69	32	42	13	39	59	94	100	-	100	35	87	61	
	<65	36	19	78	-	44	61	44	17	25	61	97	100	-	92	61	89	65	
Kingston Hospital NHS Trust	65+	25	67	15	-	67	32	36	32	40	60	80	76	-	96	4	50	60	
	<65	24	33	6	-	44	8	29	29	50	33	79	67	-	75	8	50	39	
Mayday Healthcare NHS Trust	65+	35	55	9	-	7	20	14	17	63	24	83	37	-	60	31	55	21	
	<65	17	44	0	-	100	6	6	6	94	6	100	100	-	82	100	100	6	
North Middlesex Hospital	65+	23	14	0	-	30	13	4	4	83	42	87	35	-	96	0	23	37	
	<65	18	14	11	-	50	44	39	22	39	56	67	83	-	83	0	25	56	
Royal Free Hampstead NHS Trust (Royal Free Hospital)	65+	25	0	0	-	86	80	8	36	16	100	100	80	-	100	8	0	100	
	<65	26	33	60	-	91	35	54	38	35	60	92	92	-	88	69	87	58	
South London Healthcare Trust - Queen Elizabeth Hospital	65+	22	0	50	-	88	5	41	45	41	32	100	100	-	73	64	93	27	
	<65	28	11	14	-	29	11	18	18	64	18	100	96	-	36	71	95	18	
St George's Healthcare NHS Trust	65+	26	6	0	-	11	0	8	0	88	8	88	92	-	65	46	65	12	
	<65	25	16	0	-	0	8	8	4	84	8	60	100	-	80	56	74	24	
The Lewisham Hospital NHS Trust	65+	16	0	0	-	20	13	6	0	75	19	63	94	-	88	19	27	20	
The North West London Hospitals NHS Trust - (Central Middlesex Site)	65+	24	0	0	-	10	38	17	17	58	38	92	96	-	100	0	7	39	
The North West London Hospitals NHS Trust - (Northwick Park & St Marks Site)	65+	27	8	0	-	22	19	11	7	67	20	41	11	-	85	7	17	20	
	<65	24	83		-		13	8	0	79	29	67	100	-	96	96	100	25	
West Middlesex University Hospitals NHS Trust	65+	25	22	0	-	40	28	20	20	52	50	100	80	-	92	0	0	48	
	<65	15	0	0	-	27	7	27	53	33	40	93	100	-	100	13	50	40	

Bladder care key results Question numbers 2.8 to 2.15iv (see pages 14 to 16 for full questions)	Age group	Number of cases	2.8. Evidence that impact of symptoms on QOL recorded using standardised scale? (WOMEN)	2.9. Evidence of use of a validated symptom score at initial assessment? (MEN) **	2.10. Documented indication for rectal examination?	Assessment of prostate size	Constipation	Voiding difficulty	Retention of urine	Not documented	2.11. Documented evidence that a rectal examination was performed?	2.12. Documented evidence of urinalysis?	2.14. Documented evidence that a focused examination has been	2.15. Documented evidence of the following?	2.15i. Examination of the abdomen for palpable mass or bladder retention	2.15ii. Examination to assess pelvic floor dysfunction?	2.15iii. Examination of perineum and pelvis to identify prolapse, excoriation and urogenital atrophy?	2.15iv. Rectal examination to exclude faecal loading/prostate size
London Strategic Health Authority																		
Acute care services																		
Whipps Cross University Hospital NHS Trust	65+	29	63	48	-	76	28	38	38	24	72	100	100	-	86	38	75	76
	<65	26	67	27	-	100	31	35	8	31	69	92	100	-	85	58	60	69
Mental health services																		
Camden & Islington NHS Foundation Trust	65+	33	22	17	-	15	27	6	61	27	15	97	100	-	97	3	0	25
North East London NHS Foundation Trust	65+	16	0	0	-	0	6	0	0	94	0	63	31	-	44	0	0	0
Oxleas NHS Foundation Trust	65+	45	0	0	-	0	9	0	0	91	5	78	71	-	73	0	0	0
South London & Maudsley NHS Foundation Trust	65+	30	55	25	-	0	17	10	0	73	15	67	40	-	43	0	20	9
Primary care services																		
Bromley Primary Care Trust	65+	33	0	0	-	54	39	15	15	45	47	94	82	-	9	48	85	52
	<65	36	0	0	-	0	25	17	6	64	15	100	75	-	8	61	77	11
Camden Primary Care Trust Provider Services	65+	26	0	0	-	25	58	19	12	35	57	85	15	-	85	4	6	54
Central London Community Healthcare	65+	22	100	100	-	50	0	0	5	91	5	86	82	-	18	64	75	5
Hounslow Community Healthcare	65+	24	0	10	-	18	8	8	0	79	22	83	63	-	8	38	23	21
	<65	26	0	50	-	50	19	8	4	65	17	88	92	-	27	46	45	16
Lambeth Primary Care Trust	65+	21	43	75	-	54	43	43	43	24	73	95	95	-	67	57	100	87
	<65	20	59	0	-	0	25	25	15	65	26	95	100	-	30	80	94	31
Lewisham Primary Care Trust	65+	29	17	0	-	0	3	0	0	97	0	21	0	-	0	0	0	3
	<65	18	20	0	-	0	11	0	0	89	0	33	11	-	6	6	13	6
NHS Brent (Brent Community Services)	65+	24	46	40	-	9	21	0	4	71	8	88	38	-	4	4	8	0
	<65	26	27	100	-	0	15	4	12	73	23	92	92	-	8	42	46	8
NHS Enfield	65+	24	14	20	-	33	8	13	4	79	10	75	21	-	4	0	0	9
	<65	25	7	0	-	0	8	0	0	92	0	76	48	-	12	8	13	0
NHS Greenwich (Greenwich Community Health Services)	65+	21	94	100	-	0	5	0	0	95	0	76	48	-	0	19	53	0
	<65	21	93	75	-	20	10	0	0	86	5	67	38	-	0	24	25	5

Bladder care key results Question numbers 2.8 to 2.15iv (see pages 14 to 16 for full questions)			2.8. Evidence that impact of symptoms on QOL recorded using standardised scale? (WOMEN)	2.9. Evidence of use of a validated symptom score at initial assessment? (MEN) **	2.10. Documented indication for rectal examination?	Assessment of prostate size	Constipation	Voiding difficulty	Retention of urine	Not documented	2.11. Documented evidence that a rectal examination was performed?	2.12. Documented evidence of urinalysis?	2.14. Documented evidence that a focused examination has been performed?	2.15. Documented evidence of the following?	2.15i. Examination of the abdomen for palpable mass or bladder retention	2.15ii. Examination to assess pelvic floor dysfunction?	2.15iii. Examination of perineum and pelvis to identify prolapse, excoriation and urogenital atrophy?	2.15iv. Rectal examination to exclude faecal loading/prostate size	
	Age group	Number of cases																	
London Strategic Health Authority																			
Acute care services																			
Outer North East London Community Service (Havering)	65+	25	6	14	-	29	16	8	20	68	0	92	4	-	0	0	6	0	
	<65	25	0	20	-	17	12	16	8	84	4	92	0	-	0	0	0	4	
Outer North East London Community Service (Redbridge)	65+	21	100	100	-	67	76	62	71	10	94	100	100	-	100	100	100	89	
	<65	25	100	100	-	38	68	88	96	0	100	100	100	-	100	100	100	100	
Outer North East London Community Service (Waltham Forest)	65+	31	0	9	-	45	16	3	0	65	15	71	52	-	23	13	50	21	
	<65	24	0	0	-	0	8	8	0	83	0	88	83	-	71	63	86	8	
Sutton & Merton Primary Care Trust	65+	31	4	0	-	29	3	3	0	87	19	90	55	-	48	13	21	10	
	<65	27	0	0	-	48	0	4	0	56	52	81	67	-	52	19	75	41	
Tower Hamlets Community Health	65+	25	40	70	-	0	0	0	0	100	0	52	0	-	0	0	0	0	
North East Strategic Health Authority																			
Acute care services																			
City Hospitals Sunderland NHS Foundation Trust	65+	31	0	0	-	23	0	16	42	42	30	39	84	-	65	13	80	27	
	<65	19	0	0	-	20	5	21	58	16	37	53	95	-	84	5	25	37	
County Durham & Darlington NHS Foundation Trust - Darlington Memorial Hospital	65+	19	0	0	-	38	0	5	5	74	32	58	84	-	79	47	45	37	
	<65	25	13	50	-	0	0	16	0	84	8	44	92	-	76	68	70	8	
County Durham & Darlington NHS Foundation Trust - University Hospital of North Durham	<65	31	0	0	-	33	0	19	3	77	35	65	71	-	71	58	54	45	
Gateshead Health NHS Foundation Trust	65+	18	0	-	-	6	0	0	94	0	72	78	-	44	78	78	0		
	<65	27	0	-	-	0	0	0	100	0	67	63	-	44	63	63	0		

Bladder care key results
Question numbers 2.8 to 2.15iv
(see pages 14 to 16 for full questions)

	Age group	Number of cases	2.8. Evidence that impact of symptoms on QOL recorded using standardised scale? (WOMEN)	2.9. Evidence of use of a validated symptom score at initial assessment? (MEN) **	2.10. Documented indication for rectal examination?	Assessment of prostate size	Constipation	Voiding difficulty	Retention of urine	Not documented	2.11. Documented evidence that a rectal examination was performed?	2.12. Documented evidence of urinalysis?	2.14. Documented evidence that a focused examination has been performed?	2.15. Documented evidence of the following?	2.15i. Examination of the abdomen for palpable mass or bladder retention	2.15ii. Examination to assess pelvic floor dysfunction?	2.15iii. Examination of perineum and pelvis to identify prolapse, excoriation and urogenital atrophy?	2.15iv. Rectal examination to exclude faecal loading/prostate size
North East Strategic Health Authority																		
Acute care services																		
North Tees & Hartlepool NHS Trust - University Hospital of Hartlepool	65+	20	-	63	-	83	15	70	20	15	80	80	100	-	70	0	0	85
	<65	27	0	79	-	93	48	48	37	48	52	81	100	-	96	44	92	52
North Tees & Hartlepool NHS Trust - University Hospital of North Tees	65+	30	0	0	-	33	60	30	27	27	79	83	97	-	100	10	60	79
	<65	36	48	17	-	83	14	25	17	61	25	92	97	-	86	81	97	19
Northumbria Healthcare NHS Foundation Trust - North Tyneside General	65+	23	25	27	-	8	13	9	17	78	18	78	35	-	43	9	9	11
South Tees Hospitals NHS Trust	65+	30	28	0	-	50	30	17	13	53	10	63	63	-	90	47	67	7
	<65	44	53	0	-	50	23	9	5	77	9	91	95	-	93	82	88	14
South Tyneside Foundation Trust	65+	25	69	11	-	0	20	4	4	72	36	64	48	-	96	36	50	32
	<65	25	92	0	-	0	16	8	0	80	28	36	84	-	96	92	96	48
The Newcastle upon Tyne Hospitals NHS Foundation Trust	65+	23	93	86	-	50	22	22	74	17	10	100	100	-	100	22	73	24
	<65	26	16	100	-	0	8	8	15	77	0	81	100	-	100	88	100	0
Mental health services																		
Tees Esk & Wear Valleys NHS Foundation Trust	65+	21	0	33	-	17	14	0	0	86	8	90	57	-	76	24	33	13
	<65	21	22	33	-	0	0	0	0	100	0	38	24	-	33	5	9	0
Primary care services																		
NHS Darlington	<65	23	47	33	-	25	4	13	0	78	9	52	78	-	26	13	21	13
NHS Hartlepool	65+	24	100	100	-	50	8	8	0	88	13	100	92	-	4	75	82	9
	<65	33	100	100	-	0	9	3	0	88	9	94	97	-	21	82	81	9
NHS Middlesbrough	65+	17	100		-	0	0	0	0	100	0	100	94	-	0	76	76	6
	<65	47	100	100	-	0	4	4	4	96	0	98	98	-	0	94	98	0
NHS North of Tyne - North Tyneside Primary Care Trust	65+	32	0	0	-	0	19	6	9	75	3	69	84	-	50	44	73	3
	<65	15	0	0	-	0	13	13	13	80	0	73	87	-	80	73	79	0

Bladder care key results Question numbers 2.8 to 2.15iv (see pages 14 to 16 for full questions)	Age group	Number of cases	2.8. Evidence that impact of symptoms on QOL recorded using standardised scale? (WOMEN)		2.9. Evidence of use of a validated symptom score at initial assessment? (MEN) **		2.10. Documented indication for rectal examination?		Assessment of prostate size		Constipation		Voiding difficulty		Retention of urine		Not documented		2.11. Documented evidence that a rectal examination was performed?		2.12. Documented evidence of urinalysis?		2.14. Documented evidence that a focused examination has been performed?		2.15. Documented evidence of the following?		2.15i. Examination of the abdomen for palpable mass or bladder retention		2.15ii. Examination to assess pelvic floor dysfunction?		2.15iii. Examination of perineum and pelvis to identify prolapse, excoriation and urogenital atrophy?		2.15iv. Rectal examination to exclude faecal loading/prostate size		
			65+	<65	0	100	-	0	0	100	0	100	0	100	0	100	0	100	0	100	0	100	0	100	0	100	0	100	0	100	0	100	0	100	0
North East Strategic Health Authority																																			
Primary care services																																			
NHS North of Tyne – Northumberland Care Trust	65+	17	0	0	-	0	12	0	0	88	0	65	18	-	35	18	25	0																	
	<65	15	0	0	-	0	27	7	0	73	0	60	47	-	67	33	42	0																	
NHS South of Tyne & Wear - Gateshead Primary Care Trust	65+	27	69	70	-	40	15	19	0	63	16	33	100	-	7	11	12	16																	
	<65	26	86	75	-	25	12	38	4	50	4	65	96	-	8	23	18	8																	
NHS South of Tyne & Wear - South Tyneside Primary Care Trust	65+	34	44	71	-	14	26	6	0	65	4	88	85	-	32	24	19	11																	
	<65	27	94	0	-	29	30	7	11	63	23	85	93	-	81	56	70	24																	
NHS South of Tyne & Wear - Sunderland Teaching Primary Care Trust	65+	24	100	89	-	60	50	25	25	42	65	96	96	-	92	71	71	71																	
	<65	26	87	100	-	33	38	12	12	54	31	100	100	-	77	88	91	25																	
NHS Stockton-on-Tees	65+	25	100	100	-	100	0	12	8	88	8	100	100	-	100	96	100	8																	
	<65	25	100	100	-	0	4	16	16	76	16	100	100	-	96	96	96	20																	
North West Strategic Health Authority																																			
Acute care services																																			
Aintree University Hospitals NHS Foundation Trust	65+	27	0	0	-	40	33	11	15	56	48	81	48	-	85	15	41	48																	
Blackpool Fylde & Wyre NHS Foundation Trust	65+	25	25	0	-	68	4	4	4	44	58	60	36	-	76	52	67	60																	
	<65	25	0	0	-	43	0	0	12	84	20	64	28	-	72	64	61	24																	
Central Manchester University Hospitals NHS Foundation Trust	65+	31	0	0	-	33	6	0	6	74	17	61	55	-	65	16	21	23																	
	<65	37	5	0	-	0	3	5	3	92	15	51	73	-	38	24	18	15																	
East Cheshire NHS Trust	65+	20	0	0	-	36	35	20	35	40	35	75	40	-	70	0	0	50																	

Bladder care key results Question numbers 2.8 to 2.15iv (see pages 14 to 16 for full questions)	Age group	Number of cases	2.8. Evidence that impact of symptoms on QoL recorded using standardised scale? (WOMEN)	2.9. Evidence of use of a validated symptom score at initial assessment? (MEN) **	2.10. Documented indication for rectal examination?	Assessment of prostate size	Constipation	Voiding difficulty	Retention of urine	Not documented	2.11. Documented evidence that a rectal examination was performed?	2.12. Documented evidence of urinalysis?	2.14. Documented evidence that a focused examination has been performed?	2.15. Documented evidence of the following?	2.15i. Examination of the abdomen for palpable mass or bladder retention	2.15ii. Examination to assess pelvic floor dysfunction?	2.15iii. Examination of perineum and pelvis to identify prolapse, excoriation and urogenital atrophy?	2.15iv. Rectal examination to exclude faecal loading/prostate size
North West Strategic Health Authority																		
Acute care services																		
East Lancashire Hospitals Trust - Royal Blackburn Hospital	65+	26	100	-	-	12	19	0	69	4	81	81	-	77	85	92	4	
	<65	25	83	0	-	0	4	4	0	92	4	88	64	-	72	68	78	4
Pennine Acute Hospitals NHS Trust - Fairfield General Hospital	65+	35	8	0	-	50	26	14	20	69	37	66	29	-	91	0	7	35
	<65	22	0	0	-	25	14	5	14	82	59	82	73	-	100	50	61	45
Pennine Acute Hospitals NHS Trust - North Manchester General Hospital	<65	25	5	0	-	0	16	8	0	80	4	56	92	-	40	56	41	8
	<65	18	41	100	-	0	6	0	0	94	0	78	72	-	61	44	71	6
Pennine Acute Hospitals NHS Trust - The Royal Oldham Hospital	65+	17	0	0	-	63	35	53	41	18	63	71	88	-	88	18	44	63
Royal Bolton Hospital NHS Foundation Trust	65+	25	11	17	-	27	12	4	16	72	11	28	100	-	76	0	0	13
	<65	26	0	0	-	13	0	0	4	92	8	73	100	-	96	0	0	8
Salford Royal NHS Foundation Trust	<65	28	70	100	-	0	0	0	0	100	4	14	100	-	0	96	96	0
Southport and Ormskirk Hospitals NHS Trust	65+	37	8	0	-	0	11	3	0	86	11	92	41	-	76	43	52	11
	<65	28	4	0	-	0	0	0	0	100	4	100	89	-	86	82	89	4
St Helens and Knowsley Teaching Hospital	65+	38	4	8	-	25	39	11	3	53	17	79	97	-	76	3	12	14
Tameside Hospital NHS Foundation Trust	65+	18	0	0	-	73	28	44	44	33	61	94	100	-	100	78	57	65
The Royal Liverpool & Broadgreen University Hospital NHS Trust	65+	35	0	0	-	73	23	23	23	60	29	77	49	-	66	3	0	31
Trafford Healthcare NHS Trust	65+	25	0	0	-	17	4	12	12	76	9	76	96	-	100	0	0	14
	<65	25	68	-	-	-	4	4	0	92	0	60	92	-	72	72	80	0
University Hospital of South Manchester NHS Foundation Trust	<65	25	0	20	-	100	4	12	4	76	24	72	100	-	88	80	100	24
University Hospitals of Morecambe Bay NHS Trust	65+	25	0	0	-	75	8	28	40	52	36	36	80	-	80	32	62	40
	<65	25	0	33	-	25	20	8	4	64	12	24	88	-	72	68	76	16
Warrington and Halton Hospitals NHS Foundation	65+	25	0	0	-	45	28	12	12	56	38	92	100	-	100	4	14	39
	<65	27	10	14	-	43	4	22	15	70	19	63	85	-	78	56	75	15
Wirral University Teaching Hospital NHS Foundation Trust	65+	28	0	0	-	17	7	18	7	75	27	86	54	-	100	0	0	23
Wrightington, Wigan & Leigh NHS Foundation Trust	65+	25	0	0	-	50	8	8	4	88	12	48	80	-	96	80	83	12
	<65	25	0	0	-	50	0	4	4	92	4	36	88	-	96	88	91	8

Bladder care key results Question numbers 2.8 to 2.15iv (see pages 14 to 16 for full questions)			AGE GROUP	Number of cases	2.8. Evidence that impact of symptoms on QOL recorded using standardised scale? (WOMEN)	2.9. Evidence of use of a validated symptom score at initial assessment? (MEN) **	2.10. Documented indication for rectal examination?	Assessment of prostate size	Constipation	Voiding difficulty	Retention of urine	Not documented	2.11. Documented evidence that a rectal examination was performed?	2.12. Documented evidence of urinalysis?	2.14. Documented evidence that a focused examination has been performed?	2.15. Documented evidence of the following?	2.15i. Examination of the abdomen for palpable mass or bladder retention	2.15ii. Examination to assess pelvic floor dysfunction?	2.15iii. Examination of perineum and pelvis to identify prolapse, excoriation and urogenital atrophy?	2.15iv. Rectal examination to exclude faecal loading/prostate size
North West Strategic Health Authority					%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Mental health services					%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Pennine Care NHS Foundation Trust			65+	24	13	33	-	9	21	0	17	71	30	79	54	-	42	4	8	20
Primary care services																				
Ashton, Leigh & Wigan NHS Trust			65+	17	30	0	-	14	0	0	6	94	6	47	53	-	29	18	20	6
			<65	18	13	0	-	0	6	0	0	94	0	33	61	-	11	33	19	0
Central & Eastern Cheshire Primary Care Trust - Cheshire East			65+	57	40	17	-	0	9	4	7	86	0	84	11	-	14	4	4	4
			<65	21	100	100	-	0	5	0	0	95	5	95	95	-	24	52	50	5
East Lancashire Primary Care Trust			65+	17	92	20	-	0	0	6	0	94	0	94	53	-	0	0	17	0
Knowsley Primary Care Trust			65+	32	50	50	-	0	22	3	0	78	6	88	25	-	0	0	0	3
			<65	24	47	20	-	0	21	4	4	71	17	83	46	-	0	0	5	4
Liverpool Primary Care Trust - Provider Services			65+	24	5	0	-	0	0	0	4	96	0	79	71	-	13	8	18	5
NHS Blackburn with Darwen			65+	26	6	0	-	0	15	4	0	81	0	100	27	-	4	4	0	4
NHS Warrington - Community Services Unit			65+	25	6	0	-	25	8	4	0	84	12	48	8	-	12	4	12	12
			<65	25	5	0	-	25	0	0	4	92	4	44	8	-	4	20	29	4
NHS Western Cheshire - Community Care			65+	26	11	13	-	0	0	0	0	100	0	73	0	-	0	0	0	0
			<65	26	55	33	-	0	0	0	4	96	0	73	4	-	0	8	5	0
NHS Western Cheshire - Ellesmere Port Hospital			65+	28	26	0	-	0	4	0	4	93	0	71	0	-	11	0	5	4
NHS Wirral			65+	52	71	21	-	0	6	2	2	90	10	56	23	-	6	6	6	8
			<65	23	83	100	-	0	0	9	13	87	17	83	74	-	17	35	56	17
Oldham Primary Care Trust (Oldham Community Health Services)			65+	24	30	50	-	25	4	4	4	88	9	63	58	-	21	13	25	9
			<65	26	4	50	-	0	4	0	0	96	4	85	81	-	23	27	50	4
Stockport Primary Care Trust (NHS Stockport)			65+	30	0	0	-	0	0	13	0	87	0	70	10	-	0	10	12	0
			<65	16	0	0	-	0	6	25	0	75	0	69	63	-	0	63	71	0
Tameside & Glossop Primary Care Trust			65+	26	0	0	-	14	0	4	4	96	4	81	62	-	69	23	47	8
			<65	25	0	0	-	25	0	8	4	92	4	92	88	-	84	64	71	5

Bladder care key results Question numbers 2.8 to 2.15iv (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	2.8. Evidence that impact of symptoms on QOL recorded using standardised scale? (WOMEN)			2.9. Evidence of use of a validated symptom score at initial assessment? (MEN) **			2.10. Documented indication for rectal examination?			Assessment of prostate size		Constipation	Voiding difficulty	Retention of urine	Not documented	2.11. Documented evidence that a rectal examination was performed?		2.12. Documented evidence of urinalysis?		2.14. Documented evidence that a focused examination has been performed?		2.15. Documented evidence of the following?		2.15i. Examination of the abdomen for palpable mass or bladder retention?		2.15ii. Examination to assess pelvic floor dysfunction?		2.15iii. Examination of perineum and pelvis to identify prolapse, excoriation and urogenital atrophy?		2.15iv. Rectal examination to exclude faecal loading/prostate size				
			0	100	100	-	100	100	-	13	24	0	0	71	16	71	5	-	90	0	8	10														
Northern Ireland																																				
Belfast Health & Social Care Trust - Belfast City Hospital	65+	21	0	0	-	13	24	0	0	71	16	71	5	-	90	0	8	10																		
Western Health & Social Care Trust	65+	30	100	100	-	100	10	40	10	47	53	100	100	-	100	57	100	53																		
	<65	30	100	100	-	80	20	27	3	47	57	100	100	-	100	73	100	53																		
South Central Strategic Health Authority																																				
Acute care services																																				
Buckinghamshire Hospitals NHS Trust	65+	28	0	0	-	25	18	4	0	79	17	79	82	-	93	39	65	17																		
	<65	27	7		-		0	0	0	100	0	59	93	-	81	81	81	7																		
Heatherwood & Wexham Park Hospitals NHS Foundation Trust	65+	22	0	38	-	22	14	23	18	68	35	91	95	-	91	23	38	30																		
Milton Keynes Hospital NHS Foundation Trust	65+	25	0	29	-	71	8	8	12	52	48	80	68	-	64	20	18	48																		
	<65	25	10	25	-	60	0	8	0	80	12	56	44	-	48	32	30	12																		
Oxford Radcliffe Hospitals NHS Trust	65+	26	45	10	-	33	35	31	31	50	46	81	85	-	69	0	7	42																		
	<65	26	43	0	-	25	19	27	15	62	27	73	73	-	69	35	59	19																		
Royal Berkshire NHS Foundation Trust	65+	25	0	0	-	67	8	0	4	88	20	64	88	-	72	72	86	16																		
	<65	27	8	0	-	100	7	0	0	89	8	63	89	-	52	70	85	8																		
Southampton University Hospitals NHS Trust	65+	31	0	20	-	50	13	26	16	58	17	65	100	-	77	58	88	17																		
	<65	25	4		-		4	4	0	92	0	72	100	-	84	84	96	0																		
Mental health services																																				
Hampshire Partnership NHS Foundation Trust	65+	25	43	82	-	27	48	36	28	52	42	68	52	-	52	24	36	50																		
Primary care services																																				
Isle of Wight NHS Primary Care Trust	65+	50	0	16	-	12	6	28	4	66	31	86	56	-	50	16	54	28																		
	<65	46	0	23	-	15	4	28	0	67	11	57	57	-	46	22	45	17																		
NHS Berkshire West	65+	25	0	0	-	31	16	0	8	60	8	52	16	-	12	0	0	4																		
	<65	25	0	0	-	14	4	0	4	88	0	28	16	-	8	12	0	0																		
Oxfordshire Primary Care Trust	65+	28	76	0	-	0	7	4	4	86	0	61	11	-	0	4	7	4																		
	<65	24	86	100	-	0	13	13	0	83	4	75	29	-	4	25	30	0																		
Southampton City Primary Care Trust	65+	17	0	100	-	50	41	6	0	59	41	100	76	-	94	59	73	35																		

Bladder care key results Question numbers 2.8 to 2.15iv (see pages 14 to 16 for full questions)		AGE GROUP	Number of cases	2.8. Evidence that impact of symptoms on QOL recorded using standardised scale? (WOMEN)	2.9. Evidence of use of a validated symptom score at initial assessment? (MEN) **	2.10. Documented indication for rectal examination?	Assessment of prostate size	Constipation	Voiding difficulty	Retention of urine	Not documented	2.11. Documented evidence that a rectal examination was performed?	2.12. Documented evidence of urinalysis?	2.14. Documented evidence that a focused examination has been performed?	2.15. Documented evidence of the following?	2.15i. Examination of the abdomen for palpable mass or bladder retention	2.15ii. Examination to assess pelvic floor dysfunction?	2.15iii. Examination of perineum and pelvis to identify prolapse, excoriation and urogenital atrophy?	2.15iv. Rectal examination to exclude faecal loading/prostate size
				%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
South East Coast Strategic Health Authority																			
Acute care services																			
Brighton & Sussex University Hospitals NHS Trust - Princess Royal Hospital	65+	23	0	8	-	62	4	39	22	43	43	61	78	-	74	22	60	39	
	<65	22	27	27	-	45	5	32	18	64	32	55	77	-	50	41	82	32	
Brighton & Sussex University Hospitals NHS Trust - Royal Sussex Hospital	65+	25	50	5	-	74	16	4	0	32	80	60	80	-	72	28	100	80	
	<65	25	0	20	-	73	0	0	0	56	48	44	40	-	48	16	10	44	
East Sussex Hospitals NHS Trust - Conquest Hospital	65+	25	0	42	-	38	28	44	20	36	35	100	96	-	96	20	22	35	
	<65	25	0	50	-	33	0	56	0	44	26	100	100	-	100	92	95	17	
East Sussex Hospitals NHS Trust - Eastbourne District	65+	22	0	20	-	43	5	18	18	68	43	95	41	-	86	9	20	29	
Frimley Park Hospital NHS Foundation Trust	<65	16	17	33	-	67	6	0	0	81	13	81	94	-	81	44	54	13	
Maidstone & Tunbridge Wells NHS Trust	65+	18	8	20	-	60	11	0	0	78	22	89	72	-	94	44	38	28	
Medway NHS Foundation Trust	65+	34	6	8	-	29	24	29	9	56	32	82	94	-	94	18	29	26	
	<65	27	36	50	-	25	4	19	0	74	11	67	93	-	89	67	74	11	
Queen Victoria Hospital NHS Foundation Trust	65+	15	40	0	-	20	33	0	0	67	0	47	20	-	20	0	0	0	
Royal Surrey County Hospital NHS Trust	65+	27	0	0	-	45	7	19	22	67	33	37	41	-	63	37	63	33	
	<65	25	0	0	-	0	8	12	8	80	12	24	40	-	56	60	73	12	
Surrey & Sussex Healthcare NHS Trust	65+	28	0	0	-	13	57	4	18	39	50	71	18	-	93	0	5	50	
Western Sussex NHS Trust - Worthing & Southlands Site	65+	26	0	0	-	100	0	4	0	92	12	88	92	-	81	58	80	8	
	<65	31	0	-	-	-	0	0	0	100	0	97	94	-	87	74	81	0	
Mental health services																			
Surrey & Borders Partnership NHS Foundation Trust	65+	25	30	0	-	22	24	0	4	76	30	60	56	-	52	0	13	36	

Bladder care key results Question numbers 2.8 to 2.15iv (see pages 14 to 16 for full questions)			AGE GROUP	Number of cases	2.8. Evidence that impact of symptoms on QOL recorded using standardised scale? (WOMEN)	2.9. Evidence of use of a validated symptom score at initial assessment? (MEN) **	2.10. Documented indication for rectal examination?	Assessment of prostate size	Constipation	Voiding difficulty	Retention of urine	Not documented	2.11. Documented evidence that a rectal examination was performed?	2.12. Documented evidence of urinalysis?	2.14. Documented evidence that a focused examination has been performed?	2.15. Documented evidence of the following?	2.15i. Examination of the abdomen for palpable mass or bladder retention?	2.15ii. Examination to assess pelvic floor dysfunction?	2.15iii. Examination of perineum and pelvis to identify prolapse, excoriation and urogenital atrophy?	2.15iv. Rectal examination to exclude faecal loading/prostate size
South East Coast Strategic Health Authority					%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Primary care services																				
NHS Eastern & Coastal Kent Community Hospital			65+	28	53	63	-	20	4	7	4	93	4	89	18	-	21	0	0	7
NHS Eastern & Coastal Kent Community Services			65+	51	23	7	-	6	2	2	2	94	4	76	22	-	10	8	15	4
			<65	34	31	13	-	6	15	6	9	76	13	76	74	-	47	29	59	21
NHS Surrey			65+	27	0	0	-	14	0	0	0	96	0	37	7	-	4	7	15	0
			<65	26	0	0	-	20	0	4	0	96	8	35	8	-	0	8	14	0
South Downs Health NHS Trust			<65	17	86	100	-	0	12	0	6	82	0	59	71	-	12	65	67	0
South West Strategic Health Authority																				
Acute care services																				
Dorset County Hospital NHS Foundation Trust			65+	20	0	38	-	38	20	35	0	35	55	85	85	-	85	30	43	50
			<65	20	0	0	-	100	5	10	10	70	5	65	85	-	60	75	63	10
North Bristol NHS Trust			65+	18	0	0	-	57	28	0	17	56	39	83	83	-	89	0	9	33
			<65	25	81	88	-	67	4	28	4	52	84	92	100	-	92	100	100	80
Plymouth Hospitals NHS Trust - Derriford Hospital			65+	26	10	0	-	20	8	4	12	77	8	92	88	-	88	62	81	8
			<65	38	18		-		5	5	3	87	5	92	89	-	82	74	84	5
Poole Hospital NHS Foundation Trust			65+	29	0	0	-	20	17	0	3	72	34	97	21	-	93	0	0	31
			<65	23	0	0	-	0	17	30	13	48	30	65	65	-	83	43	63	26
Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust			65+	20	8	0	-	63	35	15	15	55	21	75	95	-	85	40	50	21
			<65	20	0	20	-	40	5	10	0	75	10	55	100	-	85	50	73	10
Royal Cornwall Hospitals NHS Trust			65+	29	83	0	-	25	21	17	7	72	15	100	41	-	100	45	62	11
Royal Devon & Exeter NHS Foundation Trust			65+	34	0	0	-	59	9	9	9	68	30	94	68	-	85	18	47	28
Royal United Hospital Bath NHS Trust			65+	28	0	0	-	20	11	7	18	68	33	82	89	-	96	7	31	32
Salisbury Foundation NHS Trust			65+	31	0	0	-	29	10	6	0	74	29	74	42	-	84	0	6	29
			<65	23	0	0	-	22	22	4	13	61	27	65	61	-	70	4	21	29
Taunton & Somerset Foundation NHS Trust			65+	28	0	30	-	82	4	14	11	61	33	89	68	-	43	14	24	33
			<65	26	11	0	-	100	15	15	8	54	35	96	62	-	54	27	42	32

Bladder care key results Question numbers 2.8 to 2.15iv (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	2.8. Evidence that impact of symptoms on QOL recorded using standardised scale? (WOMEN)	2.9. Evidence of use of a validated symptom score at initial assessment? (MEN) **	2.10. Documented indication for rectal examination?	Assessment of prostate size	Constipation	Voiding difficulty	Retention of urine	Not documented	2.11. Documented evidence that a rectal examination was performed?	2.12. Documented evidence of urinalysis?	2.14. Documented evidence that a focused examination has been followed?	2.15. Documented evidence of the abdomen for palpable mass or bladder retention	2.15ii. Examination to assess pelvic floor dysfunction?	2.15iii. Examination of perineum and pelvis to identify prolapse, excoriation and urogenital atrophy?	2.15iv. Rectal examination to exclude faecal loading/prostate size	
																		%
South West Strategic Health Authority																		
Acute care services																		
The Great Western Hospitals NHS Foundation Trust	65+	26	44	33	-	33	31	8	8	50	12	73	81	-	65	35	35	12
	<65	25	82	33	-	33	20	4	0	76	12	76	88	-	72	64	77	16
University Hospital Bristol NHS Foundation Trust	65+	26	0	0	-	20	15	15	23	58	16	81	35	-	77	12	6	16
Yeovil District Hospitals NHS Foundation Trust	65+	25	0	0	-	63	0	16	8	76	24	20	96	-	96	72	88	24
	<65	28	22	0	-	100	4	25	18	61	18	25	96	-	93	89	91	18
Mental health services																		
Somerset Partnership NHS Foundation Trust	65+	25	0	0	-	0	4	0	0	96	0	92	8	-	0	0	0	0
Primary care services																		
Bournemouth & Poole Community Health Services	65+	28	29	75	-	78	39	7	4	50	36	89	93	-	75	54	95	43
	<65	24	33	75	-	50	8	0	4	71	23	88	71	-	67	50	75	26
Devon Primary Care Trust	65+	102	0	0	-	38	14	6	3	73	18	70	50	-	34	17	42	22
	<65	63	0	0	-	48	10	5	3	71	23	75	63	-	52	25	55	23
NHS Cornwall & Isles of Scilly Community Health Services	65+	25	62	60	-	10	16	8	4	80	0	80	4	-	0	0	0	0
NHS Cornwall & Isles of Scilly Community Health Services - Cambourne/Redruth Community Hospital	65+	23	0	0	-	60	39	22	17	35	33	91	52	-	100	4	15	33
NHS Wiltshire	65+	25	8	0	-	17	20	12	0	60	16	24	64	-	8	4	23	16
Plymouth Teaching Primary Care Trust	65+	25	0	0	-	0	4	0	0	96	8	20	12	-	12	0	0	8
Plymouth Teaching Primary Care Trust - Site 2	65+	21	0	0	-	0	19	0	0	81	14	100	10	-	14	0	7	5
Somerset Primary Care Trust (Community Health)	<65	18	9	0	-	0	6	6	6	94	19	78	39	-	22	22	38	12
Swindon Primary Care Trust	65+	38	10	12	-	12	11	0	0	84	13	68	47	-	37	0	33	13
	<65	37	21	0	-	50	5	5	0	86	8	65	35	-	27	14	27	8

Bladder care key results
Question numbers 2.8 to 2.15iv
(see pages 14 to 16 for full questions)

	AGE GROUP	Number of cases	2.8. Evidence that impact of symptoms on QOL recorded using standardised scale? (WOMEN)	2.9. Evidence of use of a validated symptom score at initial assessment? (MEN) **	2.10. Documented indication for rectal examination?	Assessment of prostate size	Constipation	Voiding difficulty	Retention of urine	Not documented	2.11. Documented evidence that a rectal examination was performed?	2.12. Documented evidence of urinalysis?	2.14. Documented evidence that a focused examination has been performed?	2.15. Documented evidence of the following?	2.15i. Examination of the abdomen for palpable mass or bladder retention	2.15ii. Examination to assess pelvic floor dysfunction?	2.15iii. Examination of perineum and pelvis to identify prolapse, excoriation and urogenital atrophy?	2.15iv. Rectal examination to exclude faecal loading/prostate size	
Wales																			
Abertawe Bro Morgannwg University Health Board - Morrison Hospital	65+	25	0	0	-	43	4	0	0	84	13	48	40	-	44	24	33	13	
	<65	25	0	0	-	10	0	0	0	96	4	88	64	-	72	48	80	8	
Abertawe Bro Morgannwg University Health Board - Neath Port Talbot Hospital	65+	25	0	0	-	0	0	0	0	100	4	64	52	-	40	0	0	4	
	<65	15	25	0	-	0	0	0	0	100	13	53	47	-	53	7	0	7	
Abertawe Bro Morgannwg University Health Board - Princess of Wales Hospital	65+	25	0	0	-	0	20	0	4	80	24	52	4	-	64	0	0	16	
Abertawe Bro Morgannwg University Health Board - Singleton Hospital	65+	25	0	0	-	0	0	0	0	100	0	32	24	-	24	20	25	4	
	<65	25	72		-		4	4	20	80	4	88	96	-	80	84	92	4	
Aneurin Bevan Health Board (Gwent Healthcare NHS Trust)	65+	25	11	13	-	22	24	0	4	68	33	68	52	-	84	8	19	19	
Betsi Cadwaladr University Local Health (previously North Wales Health Board)	65+	30	40	10	-	50	10	20	7	73	17	67	80	-	70	30	50	23	
	<65	21	40	33	-	67	0	14	0	81	19	29	95	-	86	57	87	19	
Cardiff & Vale University Health Board	65+	29	39	50	-	9	17	7	14	72	15	97	59	-	69	24	50	15	
Hywel Dda Health Board - Prince Philip Hospital & WWG	65+	23	0	11	-	0	22	4	0	74	9	87	91	-	87	4	11	9	
West Midlands Strategic Health Authority																			
Acute care services																			
		%	%			%	%	%	%	%	%	%	%	%	%	%	%	%	
Dudley Group of Hospitals Foundation Trust	65+	25	0	0	-	13	24	8	0	68	26	36	48	-	60	20	35	29	
	<65	25	10	0	-	100	0	4	0	96	13	52	92	-	60	48	58	8	
George Eliot Hospital NHS Trust	65+	29	7	0	-	44	21	0	0	69	28	69	76	-	79	21	30	17	
	<65	21	0	0	-	75	5	10	0	62	29	48	100	-	86	62	92	29	
Heart of England NHS Foundation Trust	65+	34	0	0	-	0	3	0	3	94	7	76	18	-	85	0	0	7	
Hereford Hospitals NHS Trust	65+	23	0	0	-	57	13	17	13	74	24	74	78	-	65	39	63	24	
	<65	25	0	33	-	86	20	16	8	68	24	56	80	-	76	52	72	24	

Bladder care key results Question numbers 2.8 to 2.15iv (see pages 14 to 16 for full questions)		AGE GROUP	Number of cases	2.8. Evidence that impact of symptoms on QOL recorded using standardised scale? (WOMEN)	2.9. Evidence of use of a validated symptom score at initial assessment? (MEN) **	2.10. Documented indication for rectal examination?	Assessment of prostate size	Constipation	Voiding difficulty	Retention of urine	Not documented	2.11. Documented evidence that a rectal examination was performed?	2.12. Documented evidence of urinalysis?	2.14. Documented evidence that a focused examination has been performed?	2.15. Documented evidence of the following?	2.15i. Examination of the abdomen for palpable mass or bladder retention	2.15ii. Examination to assess pelvic floor dysfunction?	2.15iii. Examination of perineum and pelvis to identify prolapse, excoriation and urogenital atrophy?	2.15iv. Rectal examination to exclude faecal loading/prostate size
		%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
West Midlands Strategic Health Authority																			
Acute care services																			
Mid Staffordshire NHS Foundation Trust	65+	25	37	0	-	40	4	16	4	80	12	88	68	-	76	56	55	12	
	<65	26	65		-		8	8	0	85	8	88	96	-	88	96	96	23	
Royal Wolverhampton NHS Trust	65+	24	7	10	-	40	8	13	13	71	29	63	79	-	79	54	86	17	
	<65	34	0	0	-	40	15	15	12	71	24	91	82	-	74	62	75	24	
Sandwell & West Birmingham NHS Trust - City Site	65+	58	33	26	-	16	28	16	19	52	50	81	95	-	83	16	33	43	
	<65	25	53	17	-	13	16	28	8	60	32	80	88	-	80	48	71	32	
Shrewsbury & Telford Hospitals NHS Trust - Princess Royal Hospital	65+	25	4	-	-	0	16	0	84	16	92	92	-	88	68	72	20		
	<65	25	0	0	-	0	0	16	0	84	12	56	96	-	88	76	79	12	
Shrewsbury & Telford Hospitals NHS Trust - Royal Shrewsbury Hospital	65+	27	0	0	-	29	30	7	15	63	52	100	93	-	93	7	15	62	
	<65	29	0	0	-	100	10	10	3	79	21	86	86	-	69	69	81	18	
University Hospital Coventry & Warwickshire NHS	65+	15	0	0	-	30	33	20	27	60	43	33	13	-	40	0	0	47	
University Hospital of North Staffordshire NHS Trust	65+	26	18	0	-	54	23	4	19	69	27	62	58	-	85	4	15	27	
	<65	25	24	0	-	100	4	4	4	88	20	52	84	-	68	44	58	20	
University Hospitals Birmingham NHS Foundation Trust	65+	28	0	33	-	7	21	18	11	61	22	64	54	-	54	18	21	29	
	<65	26	0	6	-	13	0	4	4	85	8	46	69	-	42	31	20	8	
Walsall NHS Trust	65+	24	7	14	-	50	13	13	13	71	25	71	75	-	75	21	38	13	
	<65	26	10	17	-	0	15	12	15	73	31	69	92	-	88	62	70	42	
Worcestershire Acute Hospitals NHS Trust	65+	33	16	14	-	93	24	36	24	30	58	88	94	-	94	33	47	61	
	<65	25	21	11	-	78	20	24	16	56	44	100	100	-	96	48	75	44	

Bladder care key results Question numbers 2.8 to 2.15iv (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	2.8. Evidence that impact of symptoms on QOL recorded using standardised scale? (WOMEN)	2.9. Evidence of use of a validated symptom score at initial assessment? (MEN) **	2.10. Documented indication for rectal examination?	Assessment of prostate size	Constipation	Voiding difficulty	Retention of urine	Not documented	2.11. Documented evidence that a rectal examination was performed?	2.12. Documented evidence of urinalysis?	2.14. Documented evidence that a focused examination has been performed?	2.15. Documented evidence of the following?	2.15i. Examination of the abdomen for palpable mass or bladder retention	2.15ii. Examination to assess pelvic floor dysfunction?	2.15iii. Examination of perineum and pelvis to identify prolapse, excoriation and urogenital atrophy?	2.15iv. Rectal examination to exclude faecal loading/prostate size?	
																			%
West Midlands Strategic Health Authority																			
Mental health services																			
Coventry & Warwickshire NHS Partnership Trust	65+	25	0	0	-	0	8	4	0	88	13	84	100	-	96	0	8	12	
South Staffordshire & Shropshire Healthcare NHS Foundation - Shropshire	65+	23	0	0	-	8	4	0	0	91	29	91	13	-	96	0	0	13	
South Staffordshire & Shropshire Healthcare NHS Foundation - South Staffs	65+	42	-	-	-	0	0	0	0	100	0	5	0	-	100	7	0	0	
Primary care services																			
Birmingham East & North Primary Care Trust	65+	26	0	0	-	0	27	4	4	73	8	69	23	-	4	19	10	4	
	<65	15	7	0	-	0	13	0	7	80	0	80	40	-	27	40	43	0	
Heart of Birmingham Primary Care Trust	<65	15	20	25	-	0	7	7	13	73	0	80	67	-	60	40	45	0	
NHS Telford and Wrekin	65+	25	100	100	-	60	8	0	0	84	16	80	52	-	16	0	10	16	
	<65	25	94	86	-	57	4	4	16	76	16	56	80	-	12	0	0	12	
NHS Warwickshire	65+	50	0	0	-	52	0	6	6	74	31	52	54	-	40	12	16	28	
	<65	48	0	0	-	44	4	6	2	92	10	46	40	-	27	15	21	6	
Solihull NHS Care Trust	<65	15	0	0	-	0	7	0	0	93	13	93	73	-	60	73	92	7	
South Birmingham Primary Care Trust	65+	19	23	33	-	0	21	5	11	74	5	58	16	-	58	0	8	5	
South Staffordshire Primary Care Trust	65+	19	100	89	-	40	5	5	5	74	0	95	74	-	11	0	56	5	
	<65	15	77	0	-	0	0	7	7	93	0	87	87	-	0	40	31	0	
Worcestershire Primary Care Trust	65+	28	0	0	-	13	4	0	0	93	4	96	7	-	4	7	10	0	
	<65	22	0	17	-	33	0	0	0	91	11	95	18	-	18	36	56	21	

Bladder care key results Question numbers 2.8 to 2.15iv (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	2.8. Evidence that impact of symptoms on QOL recorded using standardised scale? (WOMEN)		2.9. Evidence of use of a validated symptom score at initial assessment? (MEN) **		2.10. Documented indication for rectal examination?		Assessment of prostate size		Constipation		Voiding difficulty		Retention of urine		Not documented		2.11. Documented evidence that a rectal examination was performed?		2.12. Documented evidence of urinalysis?		2.14. Documented evidence that a focused examination has been performed?		2.15. Documented evidence of the following?		2.15i. Examination of the abdomen for palpable mass or bladder retention		2.15ii. Examination to assess pelvic floor dysfunction?		2.15iii. Examination of perineum and pelvis to identify prolapse, excoriation and urogenital atrophy?		2.15iv. Rectal examination to exclude faecal loading/prostate size	
			%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
Yorkshire & the Humber Strategic Health Authority																																		
Acute care services																																		
Airedale NHS Trust	65+	25	0	0	-	0	8	4	4	92	8	56	92	-	76	64	83	12																
	<65	25	0	-	-	-	4	0	0	96	0	56	100	-	68	88	96	0																
Barnsley Hospital NHS Foundation Trust	65+	40	14	22	-	90	40	8	18	43	58	100	85	-	78	35	40	58																
Bradford Teaching Hospitals NHS Foundation Trust	65+	31	0	0	-	15	13	3	19	65	33	52	6	-	97	0	0	35																
Calderdale and Huddersfield NHS Trust	65+	24	0	20	-	10	4	4	4	83	17	50	17	-	96	0	0	17																
	<65	26	26	0	-	33	19	8	4	73	17	58	81	-	85	62	85	21																
Doncaster & Bassetlaw Hospital NHS Foundation Trust	65+	25	62	25	-	100	12	4	4	64	24	96	100	-	100	92	100	24																
	<65	26	46	-	-	-	12	0	0	88	8	96	100	-	100	100	100	4																
Harrogate & District NHS Foundation Trust	65+	24	0	33	-	83	0	0	0	79	25	79	96	-	88	71	78	26																
	<65	32	4	33	-	67	6	13	0	78	19	59	94	-	66	66	69	16																
Hull & East Yorkshire Hospitals NHS Trust	65+	15	0	0	-	0	13	7	7	80	8	73	0	-	40	0	0	8																
Mid Yorkshire Hospital NHS Trust	65+	17	0	0	-	55	24	53	53	24	65	82	65	-	100	0	50	65																
	<65	26	0	0	-	40	23	65	58	23	35	77	81	-	92	27	50	32																
Northern Lincolnshire & Goole Hospitals NHS Trust - Diana, Princess of Wales Hospital	65+	20	7	0	-	67	25	0	10	70	15	60	65	-	90	10	24	15																
Northern Lincolnshire & Goole Hospitals NHS Trust - Scunthorpe & Goole Hospitals	65+	30	7	20	-	42	17	17	3	57	31	77	70	-	90	40	56	20																
	<65	19	6	0	-	50	5	0	5	84	16	95	84	-	89	79	71	11																
Scarborough & North East Yorkshire Healthcare NHS Trust	65+	19	0	0	-	0	5	16	32	63	53	42	95	-	95	0	0	53																
Sheffield Teaching Hospitals NHS Foundation Trust	65+	33	14	0	-	10	15	6	6	76	15	55	97	-	97	9	13	15																
	<65	38	23	0	-	0	3	5	5	92	13	74	84	-	82	76	78	13																
The Rotherham NHS Foundation Trust	65+	24	0	33	-	67	4	8	0	88	8	92	100	-	75	79	90	8																
	<65	28	0	-	-	-	4	0	0	96	0	89	93	-	75	82	82	0																

Bladder care key results Question numbers 2.8 to 2.15iv (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	2.8. Evidence that impact of symptoms on QOL recorded using standardised scale? (WOMEN)		2.9. Evidence of use of a validated symptom score at initial assessment? (MEN) **		2.10. Documented indication for rectal examination?		Assessment of prostate size		Constipation		Voiding difficulty		Retention of urine		Not documented		2.11. Documented evidence that a rectal examination was performed?		2.12. Documented evidence of urinalysis?		2.14. Documented evidence that a focused examination has been performed?		2.15. Documented evidence of the following?		2.15i. Examination of the abdomen for palpable mass or bladder retention		2.15ii. Examination to assess pelvic floor dysfunction?		2.15iii. Examination of perineum and pelvis to identify prolapse, excoriation and urogenital atrophy?		2.15iv. Rectal examination to exclude faecal loading/prostate size				
			%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%				
Yorkshire & the Humber Strategic Health Authority																																					
Mental health services																																					
Bradford District Care Trust	65+	20	0	0	-	0	5	0	0	95	6	95	35	-	45	0	8	0																			
North East Lincolnshire Care Trust Plus	65+	21	0	0	-	0	5	0	0	95	0	81	14	-	14	5	15	5																			
Rotherham Doncaster and South Humber Mental Health NHS Foundation Trust	65+	23	22	17	-	18	17	9	9	83	17	74	83	-	78	4	8	15																			
	<65	19	50	38	-	10	11	0	0	89	14	89	26	-	26	11	11	14																			
Primary care services																																					
East Riding of Yorkshire Primary Care Trust	65+	25	0	-	-	-	28	8	4	60	0	88	92	-	12	32	60	0																			
	<65	26	20	10	-	0	19	35	0	50	4	77	100	-	15	50	87	0																			
NHS Barnsley	65+	75	8	0	-	8	0	3	0	96	1	59	24	-	3	7	8	1																			
	<65	30	39	0	-	0	3	3	7	90	0	87	77	-	7	40	67	0																			
NHS Calderdale	65+	19	0	0	-	25	5	0	0	89	11	47	32	-	32	0	7	5																			
	<65	25	0	0	-	0	0	0	0	100	0	32	24	-	24	4	16	0																			
NHS North Lincolnshire (Community Services)	65+	22	0	0	-	0	0	0	0	100	0	77	14	-	0	0	0	5																			
Sheffield Primary Care Trust	65+	21	0	0	-	0	14	0	0	86	0	52	19	-	14	14	44	0																			
Wakefield District Community Healthcare Services for NHS Wakefield District	65+	36	60	29	-	14	25	28	11	53	0	75	75	-	6	17	24	0																			
	<65	31	89	100	-	33	45	48	13	16	3	81	84	-	16	32	21	0																			

The tests which are not recommended and therefore should normally be used in the assessment of bladder dysfunction and its treatment are: urea and electrolytes, GFR, cystoscopy, abdominal ultrasound, abdominal x-ray, flow rate, post-void residual volume. All of these are not recommended for routine use at the initial assessment of a man with lower urinary tract symptoms. Multichannel cystometry is not recommended before conservative treatment. An anterior colporrhaphy, needle suspension, paravaginal defect repair, Marshall-Marchetti-Krantz Procedure, autologous fat/PTFE are not recommended treatments for incontinence. All of these indicators thus are signs of a poorer quality and an answer 'no' should be used as an indicator of quality.

Table O: Questions 2.17 to 3.14i

Bladder care key results Question numbers 2.17 to 3.14i (see pages 14 to 16 for full questions)	Age group	Number of cases	2.17. Is there documented evidence of:		Urea & Electrolytes	GFR (without indication of renal impairment)	Cystoscopy	Abdominal Ultrasound	Abdominal X-ray	Flow Rate	Post void residual volume	None of these	2.24. Documented evidence of multi-channel cystometry before conservative treatment?	2.26. For women with monosymptomatic stress urinary incontinence, is there documented evidence of the use of multi-channel cystometry prior to surgery?	2.28. Is there documented evidence of a clear identification of the type/cause of urinary incontinence?	3.2. Did the patient have a treatment plan?	3.14. Did Patient suffer from Stress Urinary Incontinence?	3.14i. For treatment of SU1 in women is there documented evidence of use of:	
			Anterior colporrhaphy	Needle suspension															
East Midlands Strategic Health Authority																			
Acute care services																			
Chesterfield Royal Hospital	65+	31	-	97	97	23	10	0	29	58	3	0	0	58	45	25	-	25	0
	<65	28	-	100	100	32	32	4	50	79	0	4	75	86	68	35	-	0	0
Derby Hospitals NHS Foundation Trust	65+	25	-	4	0	16	4	0	32	96	0	17	0	100	100	73	-	0	0
	<65	25	-	0	0	0	12	0	4	100	0	8	17	96	100	70	-	13	0
Kettering General Hospital	65+	25	-	100	100	0	16	20	0	12	0	0	0	16	36	6	-	0	0
Northampton General Hospital NHS Trust	65+	26	-	100	96	58	100	62	12	69	0	50	100	31	38	50	-	0	0
	<65	26	-	100	81	31	88	58	12	58	0	43	0	31	38	15	-	0	0
Nottingham University Hospitals NHS Trust - City Hospital & Queens Medical Centre	65+	32	-	94	22	0	3	3	0	34	6	0	0	13	25	0	-	-	-
	<65	22	-	27	5	9	9	0	27	36	36	30	7	41	23	60	-	0	0
Sherwood Forest Hospitals	65+	26	-	100	100	0	15	4	31	58	0	0	0	58	92	39	-	0	0
	<65	25	-	92	92	0	16	12	68	92	0	8	50	96	96	48	-	0	0
United Lincolnshire Hospitals Trust - Lincoln County Hospital	65+	25	-	44	24	36	24	4	52	52	20	14	33	72	44	69	-	18	0
	<65	43	-	65	53	56	33	7	30	28	19	89	50	77	56	77	-	13	0
United Lincolnshire Hospitals Trust - Pilgrim Hospital	65+	19	-	16	0	26	16	16	0	21	47	11	-	89	89	73	-	0	0
	<65	29	-	10	0	14	38	3	3	17	38	29	57	90	97	81	-	0	0
University Hospitals of Leicester NHS Trust	65+	22	-	95	41	14	9	0	18	32	0	25	50	41	50	60	-	0	0
	<65	30	-	63	33	3	7	0	27	57	13	21	50	83	83	56	-	7	0

Bladder care key results Question numbers 2.17 to 3.14i (see pages 14 to 16 for full questions)	Age group	Number of cases	2.17. Is there documented evidence of:		Urea & Electrolytes	GFR (without indication of renal impairment)	Cystoscopy	Abdominal Ultrasound	Abdominal X-ray	Flow Rate	Post void residual volume	None of these	2.24. Documented evidence of multi-channel cystometry before conservative treatment?	2.26. For women with monosymptomatic stress urinary incontinence, is there documented evidence of the use of multi-channel cystometry prior to surgery?	2.28. Is there documented evidence of a clear identification of the type/cause of urinary incontinence?	3.2. Did the patient have a treatment plan?	3.14. Did Patient suffer from Stress Urinary Incontinence?	3.14i. For treatment of SUJ in women is there documented evidence of use of:	Anterior colporrhaphy	Needle suspension
East Midlands Strategic Health Authority																				
Mental health services																				
Leicestershire Partnership NHS Trust - Site 1	65+	22	-	73	0	0	0	32	0	9	27	0	0	0	64	95	15	-	0	0
Northamptonshire Healthcare NHS Foundation Trust	65+	26	-	92	77	0	8	0	4	0	4	0	0	0	58	58	21	-	0	0
Primary care services																				
Bassetlaw Primary Care Trust	65+	16	-	19	13	6	6	0	0	56	31	0	0	0	56	44	25	-	0	0
	<65	16	-	19	13	0	13	0	0	56	25	0	0	0	69	69	25	-	0	0
NHS Lincolnshire (Community Health Service/Teaching)	65+	27	-	4	0	4	15	0	0	74	26	0	0	0	37	37	24	-	0	0
	<65	28	-	4	4	4	11	4	0	64	29	0	0	0	75	93	48	-	0	0
NHS Nottingham City	65+	25	-	0	4	4	0	0	0	80	20	5	0	0	36	96	81	-	0	0
	<65	23	-	0	0	4	0	0	0	100	0	5	6	0	91	96	86	-	0	0
NHS Nottinghamshire County - Mansfield Community Hospital	65+	25	-	100	84	0	8	0	0	92	0	0	0	0	88	96	0	-	-	-
East of England Strategic Health Authority																				
Acute care services																				
Basildon & Thurrock University Hospitals Foundation Trust	65+	21	-	100	57	0	14	10	0	5	0	0	0	0	48	8	-	0	0	
	<65	25	-	28	4	68	32	0	96	96	0	33	13	0	92	84	53	-	0	0
Bedford Hospital NHS Trust	65+	23	-	96	0	0	4	0	4	39	4	0	0	0	22	17	0	-	-	-
Cambridge University Hospitals Foundation Trust	<65	25	-	0	0	8	0	0	72	72	24	19	50	0	68	16	64	-	6	0
Colchester Hospital University NHS Foundation Trust	65+	16	-	100	6	0	6	6	0	13	0	0	0	0	13	44	0	-	-	-
Luton & Dunstable Hospital NHS Foundation Trust	65+	25	-	100	20	4	8	4	0	40	0	0	0	0	68	32	0	-	-	-
	<65	22	-	100	32	9	41	5	5	27	0	5	0	0	45	41	9	-	0	0
Mid Essex Hospitals Services NHS Trust - (St John's Hospital)	65+	19	-	53	16	53	21	0	42	63	26	71	60	0	100	42	58	-	0	0
	<65	29	-	34	21	28	17	0	45	28	31	75	60	0	93	62	89	-	8	0

Bladder care key results Question numbers 2.17 to 3.14i (see pages 14 to 16 for full questions)	Age group	Number of cases	2.17. Is there documented evidence of:	Urea & Electrolytes	GFR (without indication of renal impairment)	Cystoscopy	Abdominal Ultrasound	Abdominal X-ray	Flow Rate	Post void residual volume	None of these	2.24. Documented evidence of multi-channel cystometry before conservative treatment?	2.26. For women with monosymptomatic stress urinary incontinence, is there documented evidence of the use of multi-channel cystometry prior to surgery?	2.28. Is there documented evidence of a clear identification of the type/cause of urinary incontinence?	3.2. Did the patient have a treatment plan?	3.14. Did Patient suffer from Stress Urinary Incontinence?	3.14i. For treatment of SUJ in women is there documented evidence of use of:	Anterior colporrhaphy	Needle suspension
East of England Strategic Health Authority																			
Acute care services																			
South Essex Partnership University NHS Foundation Trust	65+	21	-	71	43	14	14	0	14	33	19	0	0	57	76	36	-	0	0
	<65	22	-	50	5	27	23	0	9	82	14	24	0	77	91	63	-	0	0
The Ipswich Hospital NHS Trust	65+	25	-	80	76	40	44	16	16	12	8	20	0	72	76	27	-	0	0
	<65	25	-	48	48	32	28	4	4	4	40	8	25	92	88	64	-	0	0
The Queen Elizabeth Hospital King's Lynn NHS Trust	65+	27	-	56	0	22	19	7	7	26	15	0	0	37	67	6	-	0	0
	<65	23	-	52	0	39	17	4	26	30	22	0	11	74	70	53	-	10	0
West Hertfordshire Hospitals NHS Trust	65+	28	-	82	25	4	4	21	0	25	4	0	0	50	36	14	-	0	0
	<65	23	-	78	22	4	4	17	4	61	13	11	83	87	83	39	-	0	0
Mental health services																			
Cambridgeshire and Peterborough NHS Foundation Trust	65+	25	-	72	0	4	28	36	0	0	12	0	9	40	32	33	-	0	0
Hertfordshire Partnership NHS Foundation Trust	65+	35	-	54	0	0	3	6	3	0	43	0	0	34	37	12	-	0	0
Primary care services																			
NHS Bedfordshire	65+	19	-	11	0	0	0	0	11	95	0	13	0	89	95	67	-	0	0
	<65	21	-	0	0	0	0	0	29	67	5	0	0	100	95	61	-	0	0
NHS Mid Essex	65+	20	-	0	0	0	0	0	0	25	75	0	100	100	100	43	-	0	0
NHS North East Essex	65+	25	-	8	0	0	12	0	16	56	44	5	25	96	100	17	-	0	0
	<65	25	-	28	0	0	4	0	16	52	40	0	25	96	100	56	-	0	0
NHS South West Essex Community Services (Provider)	65+	25	-	0	0	20	0	0	16	28	64	0	0	56	40	37	-	0	0
	<65	21	-	10	0	10	10	0	0	48	52	40	0	57	48	40	-	0	0
NHS West Hertfordshire	65+	24	-	8	0	0	0	0	25	79	17	0	0	33	100	50	-	0	0
	<65	26	-	0	0	0	0	0	12	77	12	4	0	54	96	42	-	0	0
Peterborough Community Services	65+	27	-	0	0	0	0	0	11	81	19	0	0	56	85	52	-	0	0
	<65	26	-	4	0	0	0	0	27	92	8	0	0	81	100	63	-	0	0
South East Essex Primary Care Trust	65+	25	-	0	0	16	4	0	4	32	68	0	0	80	52	33	-	0	0
	<65	15	-	0	0	7	0	0	0	47	47	0	0	73	73	45	-	0	0

Bladder care key results Question numbers 2.17 to 3.14ii (see pages 14 to 16 for full questions)	Age group	Number of cases	2.17. Is there documented evidence of:	Urea & Electrolytes	GFR (without indication of renal impairment)	Cystoscopy	Abdominal Ultrasound	Abdominal X-ray	Flow Rate	Post void residual volume	None of these	2.24. Documented evidence of multi-channel cystometry before conservative treatment?	2.26. For women with monosymptomatic stress urinary incontinence, is there documented evidence of the use of multi-channel cystometry prior to surgery?	2.28. Is there documented evidence of a clear identification of the type/cause of urinary incontinence?	3.2. Did the patient have a treatment plan?	3.14. Did Patient suffer from Stress Urinary Incontinence?	3.14i. For treatment of SUJ in women is there documented evidence of use	Anterior colporrhaphy	Needle suspension
Islands																			
States of Guernsey Health and Social Services Department	65+	30	-	97	97	10	0	17	17	43	0	13	100	87	87	38	-	0	0
	<65	27	-	93	48	11	4	7	4	41	7	0	57	81	81	47	-	14	0
States of Jersey Health & Social Services	65+	70	-	50	26	24	14	1	17	33	23	3	16	59	69	27	-	11	0
	<65	39	-	56	46	38	38	3	44	51	8	37	54	79	95	52	-	18	9
London Strategic Health Authority																			
Acute care services																			
Barking Havering and Redbridge NHS Trust	65+	26	-	77	77	62	88	4	42	73	8	26	0	88	92	30	-	0	0
	<65	27	-	30	26	26	30	4	15	30	67	20	50	100	96	71	-	0	0
Barnet & Chase Farm Hospitals NHS trust	65+	20	-	90	50	0	35	0	0	85	0	0	-	100	100	7	-	0	0
	<65	30	-	70	3	7	73	0	0	100	0	13	15	100	100	50	-	0	0
Barts and the London NHS Trust	65+	15	-	100	40	7	20	13	0	7	0	0	0	47	40	0	-		
	<65	25	-	48	0	32	36	20	32	64	12	38	36	96	100	59	-	0	0
Ealing Hospital NHS Trust	65+	25	-	92	64	4	16	16	0	12	4	54	100	72	100	29	-	20	0
	<65	24	-	92	42	0	33	0	8	4	4	100	75	96	100	68	-	0	0
Epsom & St Helier University Hospitals NHS Trust	65+	26	-	88	88	62	35	4	85	85	0	40	100	85	88	65	-	0	0
	<65	26	-	100	100	54	27	0	96	96	0	23	100	92	96	80	-	0	0
Guy's & St. Thomas' NHS Foundation Trust	65+	37	-	81	62	3	16	0	14	78	3	4	0	68	76	45	-	0	0
	<65	19	-	42	37	16	11	5	26	32	26	8	29	63	74	42	-	0	0
Hillingdon Hospital NHS Trust	65+	17	-	82	82	6	12	12	47	47	6	36	57	76	82	53	-	13	0
	<65	22	-	59	55	23	32	9	64	64	18	25	100	91	95	74	-	14	0
Homerton University Hospital NHS Foundation Trust	65+	24	-	79	0	0	4	0	4	21	8	0	0	25	25	17	-	0	0
	<65	27	-	41	0	15	22	0	11	7	37	31	18	85	63	65	-	0	0
Imperial College Healthcare NHS Trust	65+	25	-	80	0	20	32	20	16	16	16	0	0	28	40	20	-	33	0
	<65	23	-	78	0	17	52	4	43	39	0	17	57	52	61	44	-	0	0

Bladder care key results Question numbers 2.17 to 3.14i (see pages 14 to 16 for full questions)	Age group	Number of cases	2.17. Is there documented evidence of:	Urea & Electrolytes	GFR (without indication of renal impairment)	Cystoscopy	Abdominal Ultrasound	Abdominal X-ray	Flow Rate	Post void residual volume	None of these	2.24. Documented evidence of multi-channel cystometry before conservative treatment?	2.26. For women with monosymptomatic stress urinary incontinence, is there documented evidence of the use of multi-channel cystometry prior to surgery?	2.28. Is there documented evidence of a clear identification of the type/cause of urinary incontinence?	3.2. Did the patient have a treatment plan?	3.14. Did Patient suffer from Stress Urinary Incontinence?	3.14i. For treatment of SUJ in women is there documented evidence of use of:	Anterior colporrhaphy	Needle suspension
London Strategic Health Authority																			
Acute care services																			
Kings College Hospital NHS Foundation Trust	65+	31	-	94	13	32	13	52	39	97	0	40	7	97	100	73	-	0	0
	<65	36	-	67	0	19	17	39	36	94	0	35	9	100	97	56	-	0	0
Kingston Hospital NHS Trust	65+	25	-	92	28	20	44	28	32	56	0	13	33	60	80	50	-	50	0
	<65	24	-	83	17	42	33	21	42	58	0	0	25	63	46	17	-	100	0
Mayday Healthcare NHS Trust	65+	35	-	77	54	11	26	20	3	43	0	6	0	40	40	15	-	0	0
	<65	17	-	6	0	6	0	0	47	100	0	7	69	100	71	81	-	0	0
North Middlesex Hospital	65+	23	-	100	43	4	9	30	0	4	0	0	0	61	17	23	-	0	0
	<65	18	-	100	100	33	44	39	17	50	0	0	0	44	61	13	-	100	0
Royal Free Hampstead NHS Trust (Royal Free Hospital)	65+	25	-	100	0	4	32	12	0	0	0	0	0	44	80	22	-	0	0
	<65	26	-	69	50	77	42	12	92	96	0	47	29	88	88	20	-	0	0
South London Healthcare Trust - Queen Elizabeth Hospital	65+	22	-	73	18	91	18	9	68	95	0	28	60	100	95	64	-	0	0
	<65	28	-	32	0	71	14	4	68	93	0	39	64	100	96	62	-	0	0
St George's Healthcare NHS Trust	65+	26	-	15	0	27	23	4	4	8	42	20	86	85	81	41	-	0	0
	<65	25	-	8	0	12	28	8	24	20	52	0	50	88	88	32	-	0	0
The Lewisham Hospital NHS Trust	65+	16	-	100	100	31	44	0	6	19	0	0	0	50	38	18	-	0	0
The North West London Hospitals NHS Trust - (Central Middlesex Site)	65+	24	-	100	0	0	29	13	0	17	0	0	0	17	88	7	-	0	0
The North West London Hospitals NHS Trust - (Northwick Park & St Marks Site)	65+	27	-	93	0	7	15	4	11	11	0	60	0	19	30	22	-	0	0
	<65	24	-	4	0	4	8	4	96	96	4	76	89	83	100	58	-	21	0
West Middlesex University Hospitals NHS Trust	65+	25	-	100	16	20	32	28	4	16	0	0	0	60	52	0	-	0	0
	<65	15	-	100	33	7	27	13	7	47	0	0	0	80	67	25	-	0	0

Bladder care key results Question numbers 2.17 to 3.14i (see pages 14 to 16 for full questions)	Age group	Number of cases	2.17. Is there documented evidence of:	Urea & Electrolytes	GFR (without indication of renal impairment)	Cystoscopy	Abdominal Ultrasound	Abdominal X-ray	Flow Rate	Post void residual volume	None of these	2.24. Documented evidence of multi-channel cystometry before conservative treatment?	2.26. For women with monosymptomatic stress urinary incontinence, is there documented evidence of the use of multi-channel cystometry prior to surgery?	2.28. Is there documented evidence of a clear identification of the type/cause of urinary incontinence?	3.2. Did the patient have a treatment plan?	3.14. Did Patient suffer from Stress Urinary Incontinence?	3.14i. For treatment of SUJ in women is there documented evidence of use of:	Anterior colporrhaphy	Needle suspension	
London Strategic Health Authority																				
Acute care services																				
Whipps Cross University Hospital NHS Trust	65+	29	-	93	24	17	24	28	28	66	3	7	75	83	100	38	-	0	0	
	<65	26	-	85	31	46	42	23	35	35	15	17	38	69	92	53	-	0	0	
Mental health services																				
Camden & Islington NHS Foundation Trust	65+	33	-	100	18	0	3	9	0	3	0	-	0	39	82	0	-	-	-	
North East London NHS Foundation Trust	65+	16	-	81	69	0	0	13	0	0	19	0	0	25	63	8	-	0	0	
Oxleas NHS Foundation Trust	65+	45	-	84	13	2	0	0	0	0	13	-	0	13	53	0	-			
South London & Maudsley NHS Foundation Trust	65+	30	-	67	0	0	10	7	3	3	30	0	0	30	67	20	-	0	0	
Primary care services																				
Bromley Primary Care Trust	65+	33	-	3	0	6	0	0	15	88	12	3	0	79	100	50	-	0	0	
	<65	36	-	3	0	3	0	0	6	83	17	6	33	86	100	39	-	0	0	
Camden Primary Care Trust Provider Services	65+	26	-	15	0	0	8	23	0	15	54	0	0	4	85	11	-	0	0	
Central London Community Healthcare	65+	22	-	0	0	0	0	0	0	82	18	11	0	100	100	55	-	0	0	
Hounslow Community Healthcare	65+	24	-	0	0	4	13	0	0	50	50	15	8	100	96	38	-	0	0	
	<65	26	-	0	0	4	35	0	0	73	23	5	0	100	100	65	-	0	0	
Lambeth Primary Care Trust	65+	21	-	24	0	10	0	5	33	71	24	5	0	90	95	50	-	0	0	
	<65	20	-	20	0	0	0	10	5	95	5	0	0	100	100	41	-	14	0	
Lewisham Primary Care Trust	65+	29	-	0	0	0	0	0	0	0	100	0	0	69	31	31	-	0	0	
	<65	18	-	6	0	0	0	0	0	6	89	0	0	67	61	40	-	0	0	
NHS Brent (Brent Community Services)	65+	24	-	4	0	0	0	0	0	8	88	0	0	83	75	85	-	0	0	
	<65	26	-	4	0	8	0	0	0	23	69	29	5	96	88	58	-	7	7	
NHS Enfield	65+	24	-	8	0	8	0	0	4	13	75	0	0	83	25	33	-	0	0	
	<65	25	-	0	0	4	0	0	4	40	56	0	0	80	36	31	-	0	0	
NHS Greenwich (Greenwich Community Health Services)	65+	21	-	0	0	5	0	0	0	14	81	5	0	95	100	18	-	0	0	
	<65	21	-	0	0	0	0	0	0	19	81	0	13	100	100	50	-	0	0	

Bladder care key results Question numbers 2.17 to 3.14i (see pages 14 to 16 for full questions)	Age group	Number of cases	2.17. Is there documented evidence of:	Urea & Electrolytes	GFR (without indication of renal impairment)	Cystoscopy	Abdominal Ultrasound	Abdominal X-ray	Flow Rate	Post void residual volume	None of these	2.24. Documented evidence of multi-channel cystometry before conservative treatment?	2.26. For women with monosymptomatic stress urinary incontinence, is there documented evidence of the use of multi-channel cystometry prior to surgery?	2.28. Is there documented evidence of a clear identification of the type/cause of urinary incontinence?	3.2. Did the patient have a treatment plan?	3.14. Did Patient suffer from Stress Urinary Incontinence?	3.14i. For treatment of SUJ in women is there documented evidence of use of:	Anterior colporrhaphy	Needle suspension
London Strategic Health Authority																			
Acute care services																			
Outer North East London Community Service (Havering)	65+	25	-	4	0	8	4	0	0	68	32	14	17	92	96	78	-	0	0
	<65	25	-	0	0	0	4	0	0	84	16	14	0	100	100	79	-	0	0
Outer North East London Community Service (Redbridge)	65+	21	-	86	0	5	5	5	5	14	14	5	11	100	100	53	-	0	0
	<65	25	-	96	0	0	0	0	4	16	4	5	0	100	100	76	-	0	0
Outer North East London Community Service (Waltham Forest)	65+	31	-	26	0	6	10	0	10	19	55	14	0	97	84	20	-	0	0
	<65	24	-	13	0	8	0	0	8	71	25	18	0	100	96	38	-	0	0
Sutton & Merton Primary Care Trust	65+	31	-	74	0	0	10	0	0	0	26	0	0	71	94	33	-	0	0
	<65	27	-	100	0	4	26	4	0	0	0	0	0	85	96	100	-	0	0
Tower Hamlets Community Health	65+	25	-	0	0	0	0	0	0	0	100	0	0	72	60	47	-	0	0
North East Strategic Health Authority																			
Acute care services																			
City Hospitals Sunderland NHS Foundation Trust	65+	31	-	94	94	61	13	0	19	16	6	50	0	55	6	60	-	67	0
	<65	19	-	95	95	42	21	21	21	32	5	14	100	21	21	25	-	100	0
County Durham & Darlington NHS Foundation Trust - Darlington Memorial Hospital	65+	19	-	53	0	32	16	0	21	21	16	33	0	74	84	36	-	0	0
	<65	25	-	20	0	8	20	0	40	44	32	29	0	100	76	61	-	0	0
County Durham & Darlington NHS Foundation Trust - University Hospital of North Durham	<65	31	-	26	0	48	29	0	45	58	13	10	43	87	65	64	-	0	0
Gateshead Health NHS Foundation Trust	65+	18	-	0	0	0	0	0	0	6	94	0		89	89	78	-	0	0
	<65	27	-	0	0	0	0	0	0	4	96	4	60	96	96	85	-	0	0

Bladder care key results Question numbers 2.17 to 3.14i (see pages 14 to 16 for full questions)	Age group	Number of cases	2.17. Is there documented evidence of:	Urea & Electrolytes	GFR (without indication of renal impairment)	Cystoscopy	Abdominal Ultrasound	Abdominal X-ray	Flow Rate	Post void residual volume	None of these	2.24. Documented evidence of multi-channel cystometry before conservative treatment?	2.26. For women with monosymptomatic stress urinary incontinence, is there documented evidence of the use of multi-channel cystometry prior to surgery?	2.28. Is there documented evidence of a clear identification of the type/cause of urinary incontinence?	3.2. Did the patient have a treatment plan?	3.14. Did Patient suffer from Stress Urinary Incontinence?	3.14i. For treatment of SUJ in women is there documented evidence of use of:	Anterior colporrhaphy	Needle suspension
	65+	<65	-																
North East Strategic Health Authority																			
Acute care services																			
North Tees & Hartlepool NHS Trust - University Hospital of Hartlepool	65+ <65	20 27	- -	45 22	25 11	0 26	0 7	10 0	45 56	75 67	0 30	0 4	- 50	75 78	75 81	0 85	- -	- 0	- 0
North Tees & Hartlepool NHS Trust - University Hospital of North Tees	65+ <65	30 36	- -	100 0	100 0	10 3	13 3	3 0	0 25	70 61	0 33	0 13	- 46	87 89	97 92	0 67	- -	- 0	- 0
Northumbria Healthcare NHS Foundation Trust - North Tyneside General	65+ <65	23 36	- -	87 0	4 0	0 3	4 3	13 0	0 25	13 61	13 33	0 13	0 46	48 89	43 92	0 67	- -	- 0	- 0
South Tees Hospitals NHS Trust	65+ <65	30 44	- -	70 32	33 0	10 27	10 20	0 5	7 9	13 32	27 52	0 5	75 75	67 84	60 89	56 78	- -	30 6	0 0
South Tyneside Foundation Trust	65+ <65	25 25	- -	92 40	0 0	0 0	32 8	4 0	28 76	24 52	0 12	32 80	29 100	52 92	72 96	6 42	- -	100 50	0 0
The Newcastle upon Tyne Hospitals NHS Foundation Trust	65+ <65	23 26	- -	91 19	0 0	4 15	30 8	9 4	9 19	100 46	0 42	0 4	- 40	100 88	100 100	27 68	- -	0 0	0 0
Mental health services																			
Tees Esk & Wear Valleys NHS Foundation Trust	65+ <65	21 21	- -	90 43	10 0	0 0	5 0	10 0	0 0	0 0	10 57	- -	0 0	33 52	43 14	0 18	- -	- 0	- 0
Primary care services																			
NHS Darlington	<65	23	-	30	9	0	13	0	0	39	26	0	0	83	70	32	-	0	0
NHS Hartlepool	65+ <65	24 33	- -	0 0	0 0	0 3	0 0	0 0	0 3	92 82	8 18	0 0	100 83	100 97	100 94	27 48	- -	0 0	0 0
NHS Middlesbrough	65+ <65	17 47	- -	0 0	0 0	0 0	0 0	0 0	0 0	94 94	6 6	0 0	0 0	100 91	100 98	53 89	- -	0 0	0 0
NHS North of Tyne - North Tyneside Primary Care Trust	65+ <65	32 15	- -	3 0	0 0	6 0	3 0	0 0	0 0	6 13	91 87	3 0	0 0	94 100	100 100	63 79	- -	0 0	0 0

Bladder care key results Question numbers 2.17 to 3.14i (see pages 14 to 16 for full questions)	Age group	Number of cases	2.17. Is there documented evidence of:	Urea & Electrolytes	GFR (without indication of renal impairment)	Cystoscopy	Abdominal Ultrasound	Abdominal X-ray	Flow Rate	Post void residual volume	None of these	2.24. Documented evidence of multi-channel cystometry before conservative treatment?	2.26. For women with monosymptomatic stress urinary incontinence, is there documented evidence of the use of multi-channel cystometry prior to surgery?	2.28. Is there documented evidence of a clear identification of the type/cause of urinary incontinence?	3.2. Did the patient have a treatment plan?	3.14. Did Patient suffer from Stress Urinary Incontinence?	3.14i. For treatment of SUi in women is there documented evidence of use of:	Anterior colporrhaphy	Needle suspension
North East Strategic Health Authority																			
Primary care services																			
NHS North of Tyne – Northumberland Care Trust	65+	17	-	0	0	0	0	0	0	24	76	0	0	82	88	50	-	0	0
	<65	15	-	0	0	0	0	0	0	20	80	0	0	100	100	83	-	0	0
NHS South of Tyne & Wear - Gateshead Primary Care Trust	65+	27	-	85	0	0	0	0	7	4	15	0	7	96	85	41	-	0	0
	<65	26	-	69	0	0	0	0	0	23	23	-	0	96	100	50	-	0	0
NHS South of Tyne & Wear - South Tyneside Primary Care Trust	65+	34	-	0	0	3	3	0	3	29	71	4	8	97	100	37	-	0	0
	<65	27	-	4	0	0	11	0	11	78	22	19	43	100	100	35	-	0	0
NHS South of Tyne & Wear - Sunderland Teaching Primary Care Trust	65+	24	-	58	21	17	38	13	17	67	21	19	0	96	100	14	-	0	0
	<65	26	-	42	0	15	23	0	4	58	35	17	57	100	100	61	-	7	0
NHS Stockton-on-Tees	65+	25	-	8	0	16	12	4	8	64	32	0	50	100	100	58	-	0	0
	<65	25	-	0	0	8	0	4	12	68	32	4	50	100	100	48	-	0	0
North West Strategic Health Authority																			
Acute care services																			
Aintree University Hospitals NHS Foundation Trust	65+	27	-	96	4	0	22	4	0	63	0	0	0	52	41	6	-	0	0
Blackpool Fylde & Wyre NHS Foundation Trust	65+	25	-	80	0	68	16	16	40	32	0	25		60	80	67	-	0	0
	<65	25	-	72	4	44	20	4	44	12	16	14	7	64	72	50	-	0	0
Central Manchester University Hospitals NHS Foundation Trust	65+	31	-	77	45	26	13	19	6	29	3	9	10	42	48	16	-	0	0
	<65	37	-	35	16	19	11	5	5	22	38	18	20	81	70	36	-	0	0
East Cheshire NHS Trust	65+	20	-	100	25	0	10	45	5	5	0	0	0	45	50	0	-	-	-

Bladder care key results Question numbers 2.17 to 3.14i (see pages 14 to 16 for full questions)	Age group	Number of cases	2.17. Is there documented evidence of:	Urea & Electrolytes	GFR (without indication of renal impairment)	Cystoscopy	Abdominal Ultrasound	Abdominal X-ray	Flow Rate	Post void residual volume	None of these	2.24. Documented evidence of multi-channel cystometry before conservative treatment?	2.26. For women with monosymptomatic stress urinary incontinence, is there documented evidence of the use of multi-channel cystometry prior to surgery?	2.28. Is there documented evidence of a clear identification of the type/cause of urinary incontinence?	3.2. Did the patient have a treatment plan?	3.14. Did Patient suffer from Stress Urinary Incontinence?	3.14i. For treatment of SUJ in women is there documented evidence of use of:	Anterior colporrhaphy	Needle suspension
North West Strategic Health Authority																			
Acute care services																			
East Lancashire Hospitals Trust - Royal Blackburn Hospital	65+	26	-	12	8	19	4	0	15	46	31	17	75	100	96	58	-	0	0
	<65	25	-	20	12	28	8	4	8	52	24	33	73	84	92	74	-	0	0
Pennine Acute Hospitals NHS Trust - Fairfield General Hospital	65+	35	-	97	77	14	9	14	6	14	3	0	0	29	31	19	-	0	0
	<65	22	-	100	86	50	50	27	36	36	0	50	18	64	64	50	-	11	0
Pennine Acute Hospitals NHS Trust - North Manchester General Hospital	<65	25	-	84	76	44	20	4	32	12	8	31	6	76	32	68	-	0	0
Pennine Acute Hospitals NHS Trust - Rochdale Infirmary	<65	18	-	39	6	6	11	0	6	50	11	18	88	100	89	76	-	0	0
Pennine Acute Hospitals NHS Trust - The Royal Oldham Hospital	65+	17	-	100	76	29	59	12	6	65	0	0	0	88	41	0	-	-	-
Royal Bolton Hospital NHS Foundation Trust	65+	25	-	100	4	4	8	32	4	4	0	0	0	24	96	0	-	-	-
	<65	26	-	100	0	4	15	12	0	0	0	0	0	46	92	9	-	0	0
Salford Royal NHS Foundation Trust	<65	28	-	0	0	0	0	0	11	18	82	0	10	93	100	81	-	0	0
Southport and Ormskirk Hospitals NHS Trust	65+	37	-	65	0	3	11	22	38	38	0	5	20	46	14	48	-	7	0
	<65	28	-	14	0	0	4	0	86	86	0	9	64	89	11	85	-	17	0
St Helens and Knowsley Teaching Hospital	65+	38	-	92	16	0	3	34	0	3	5	0	0	34	87	0	-	-	-
Tameside Hospital NHS Foundation Trust	65+	18	-	94	50	28	28	22	6	50	0	13	20	94	100	29	-	0	0
The Royal Liverpool & Broadgreen University Hospital NHS Trust	65+	35	-	97	89	11	31	11	11	23	3	0	0	29	31	25	-	0	0
Trafford Healthcare NHS Trust	65+	25	-	100	92	0	28	16	0	8	0	0	0	32	52	5	-	0	0
	<65	25	-	88	36	12	20	8	88	88	0	50	90	96	100	96	-	4	0
University Hospital of South Manchester NHS Foundation Trust	<65	25	-	56	16	40	32	0	52	72	12	75	93	84	72	100	-	10	5
University Hospitals of Morecambe Bay NHS Trust	65+	25	-	72	20	28	44	0	40	48	4	0	64	80	80	69	-	0	0
	<65	25	-	44	8	12	40	4	68	56	4	64	69	92	96	81	-	0	0
Warrington and Halton Hospitals NHS Foundation	65+	25	-	96	80	8	20	0	0	20	4	0	0	32	56	7	-	0	0
	<65	27	-	56	52	59	19	4	63	74	0	67	70	85	100	65	-	0	8
Wirral University Teaching Hospital NHS Foundation Trust	65+	28	-	100	29	4	36	18	0	14	0	0	0	25	54	6	-	0	0
Wrightington, Wigan & Leigh NHS Foundation Trust	65+	25	-	16	4	16	16	4	80	88	0	8	-	92	96	74	-	0	0
	<65	25	-	12	0	4	4	4	88	96	0	50	-	100	100	91	-	0	0

Bladder care key results Question numbers 2.17 to 3.14i (see pages 14 to 16 for full questions)		AGE GROUP	Number of cases	2.17. Is there documented evidence of:	Urea & Electrolytes	GFR (without indication of renal impairment)	Cystoscopy	Abdominal Ultrasound	Abdominal X-ray	Flow Rate	Post void residual volume	None of these	2.24. Documented evidence of multi-channel cystometry before conservative treatment?	2.26. For women with monosymptomatic stress urinary incontinence, is there documented evidence of the use of multi-channel cystometry prior to surgery?	2.28. Is there documented evidence of a clear identification of the type/cause of urinary incontinence?	3.2. Did the patient have a treatment plan?	3.14. Did Patient suffer from Stress Urinary Incontinence?	3.14i. For treatment of SUII in women is there documented evidence of use of:	Anterior colporrhaphy	Needle suspension
North West Strategic Health Authority				%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
Mental health services				%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
Pennine Care NHS Foundation Trust	65+	24	-	46	8	0	0	8	0	0	54	-	0	29	50	0	-	-	-	
Primary care services																				
Ashton, Leigh & Wigan NHS Trust	65+	17	-	41	24	0	6	0	6	18	41	0	0	71	65	30	-	0	0	
	<65	18	-	33	22	11	0	0	6	22	39	0	0	78	67	56	-	0	0	
Central & Eastern Cheshire Primary Care Trust - Cheshire East	65+	57	-	2	0	0	4	2	0	9	86	0	0	68	91	19	-	0	0	
	<65	21	-	0	0	0	0	0	5	5	90	0	0	90	100	75	-	0	0	
East Lancashire Primary Care Trust	65+	17	-	0	0	6	6	0	6	82	18	13	-	94	94	75	-	0	0	
Knowsley Primary Care Trust	65+	32	-	6	0	0	0	0	0	81	19	10	11	72	53	32	-	0	0	
	<65	24	-	25	0	8	0	4	4	75	17	4	0	71	75	32	-	0	0	
Liverpool Primary Care Trust - Provider Services	65+	24	-	4	0	0	25	0	4	29	58	8	0	88	88	27	-	0	0	
NHS Blackburn with Darwen	65+	26	-	4	4	4	4	0	0	0	88	0	0	88	96	42	-	0	0	
NHS Warrington - Community Services Unit	65+	25	-	8	0	0	32	0	4	32	56	6	0	52	56	18	-	0	0	
	<65	25	-	16	0	0	4	0	16	40	48	27	11	76	48	90	-	0	0	
NHS Western Cheshire - Community Care	65+	26	-	0	0	0	0	0	0	0	100	0	0	92	100	44	-	0	0	
	<65	26	-	0	0	0	0	0	0	0	100	4	0	100	100	64	-	0	0	
NHS Western Cheshire - Ellesmere Port Hospital	65+	28	-	100	25	0	14	4	0	0	0	-	0	25	96	32	-	0	0	
NHS Wirral	65+	52	-	0	0	0	4	0	0	12	87	0	0	48	88	22	-	0	0	
	<65	23	-	0	0	0	0	0	9	70	30	0	6	83	91	11	-	0	0	
Oldham Primary Care Trust (Oldham Community Health Services)	65+	24	-	33	21	17	8	0	4	29	33	0	0	54	75	35	-	0	0	
	<65	26	-	31	15	12	27	0	15	31	27	26	9	73	77	71	-	0	0	
Stockport Primary Care Trust (NHS Stockport)	65+	30	-	0	0	0	0	0	0	20	80	-	0	43	87	19	-	0	0	
	<65	16	-	0	0	0	0	0	0	63	38	0	0	69	94	79	-	0	0	
Tameside & Glossop Primary Care Trust	65+	26	-	0	0	0	0	0	0	46	54	0	0	31	85	42	-	0	0	
	25	-	0	0	0	0	0	0	0	80	20	0	14	60	96	48	-	0	0	

Bladder care key results Question numbers 2.17 to 3.14i (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	2.17. Is there documented evidence of:	Urea & Electrolytes	GFR (without indication of renal impairment)	Cystoscopy	Abdominal Ultrasound	Abdominal X-ray	Flow Rate	Post void residual volume	None of these	2.24. Documented evidence of multi-channel cystometry before conservative treatment?	2.26. For women with monosymptomatic stress urinary incontinence, is there documented evidence of the use of multi-channel cystometry prior to surgery?	2.28. Is there documented evidence of a clear identification of the type/cause of urinary incontinence?	3.2. Did the patient have a treatment plan?	3.14. Did Patient suffer from Stress Urinary Incontinence?	3.14i. For treatment of SUI in women is there documented evidence of use of:	Anterior colporrhaphy	Needle suspension
Northern Ireland																			
Belfast Health & Social Care Trust - Belfast City Hospital	65+	21	-	100	100	0	14	29	0	0	0	0	0	33	5	0	-	-	-
Western Health & Social Care Trust	65+	30	-	50	0	0	3	0	27	50	27	0	0	100	100	67	-	0	0
	<65	30	-	43	0	0	0	0	20	50	33	0	0	100	100	80	-	0	0
South Central Strategic Health Authority																			
Acute care services																			
Buckinghamshire Hospitals NHS Trust	65+	28	-	64	64	18	7	14	4	11	14	31	75	54	50	55	-	18	0
	<65	27	-	4	4	52	4	4	22	22	22	20	94	93	96	78	-	5	0
Heatherwood & Wexham Park Hospitals NHS Foundation Trust	65+	22	-	100	5	45	32	23	5	32	0	0	0	91	82	31	-	0	0
Milton Keynes Hospital NHS Foundation Trust	65+	25	-	32	16	28	28	0	36	44	16	12	67	84	88	36	-	0	0
	<65	25	-	24	8	44	32	12	40	36	16	17	64	88	84	60	-	0	0
Oxford Radcliffe Hospitals NHS Trust	65+	26	-	73	27	8	15	19	19	38	0	13	0	62	54	21	-	0	0
	<65	26	-	54	15	19	15	0	50	54	0	11	23	81	85	73	-	13	0
Royal Berkshire NHS Foundation Trust	65+	25	-	28	20	4	12	4	40	60	20	35	50	88	84	41	-	0	0
	<65	27	-	37	11	22	15	0	85	85	7	53	36	89	96	88	-	0	0
Southampton University Hospitals NHS Trust	65+	31	-	19	16	3	3	3	0	3	81	17	-	94	100	48	-	0	0
	<65	25	-	0	0	0	4	0	0	0	96	0	75	96	100	76	-	5	0
Mental health services																			
Hampshire Partnership NHS Foundation Trust	65+	25	-	60	12	0	4	16	24	16	40	-	0	60	84	7	-	0	0
Primary care services																			
Isle of Wight NHS Primary Care Trust	65+	50	-	12	2	6	0	0	6	28	60	3	23	60	58	29	-	0	0
	<65	46	-	0	0	4	2	0	4	28	65	0	55	91	72	42	-	0	0
NHS Berkshire West	65+	25	-	72	84	8	8	0	4	0	12	-	0	56	4	33	-	0	0
	<65	25	-	60	56	0	4	0	0	0	36	-	0	84	4	78	-	0	0
Oxfordshire Primary Care Trust	65+	28	-	25	0	0	0	0	0	4	71	11	0	61	82	52	-	0	0
	<65	24	-	8	0	0	0	0	0	4	88	0	5	83	83	70	-	0	0
Southampton City Primary Care Trust	65+	17	-	82	0	18	0	0	35	94	6	20	20	94	100	53	-	0	0

Bladder care key results Question numbers 2.17 to 3.14i (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	2.17. Is there documented evidence of:	Urea & Electrolytes	GFR (without indication of renal impairment)	Cystoscopy	Abdominal Ultrasound	Abdominal X-ray	Flow Rate	Post void residual volume	None of these	2.24. Documented evidence of multi-channel cystometry before conservative treatment?	2.26. For women with monosymptomatic stress urinary incontinence, is there documented evidence of the use of multi-channel cystometry prior to surgery?	2.28. Is there documented evidence of a clear identification of the type/cause of urinary incontinence?	3.2. Did the patient have a treatment plan?	3.14. Did Patient suffer from Stress Urinary Incontinence?	3.14i. For treatment of SUI in women is there documented evidence of use of:	Anterior colporrhaphy	Needle suspension
				%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
South East Coast Strategic Health Authority																			
Acute care services																			
Brighton & Sussex University Hospitals NHS Trust - Princess Royal Hospital	65+	23	-	57	39	74	13	4	13	22	0	0	22	57	87	40	-	25	0
	<65	22	-	41	36	41	23	0	55	55	14	20	60	82	95	91	-	0	0
Brighton & Sussex University Hospitals NHS Trust - Royal Sussex Hospital	65+	25	-	52	0	52	36	4	32	40	12	0	0	84	88	50	-	0	0
	<65	25	-	28	4	72	36	8	48	56	8	0	0	72	72	10	-	0	0
East Sussex Hospitals NHS Trust - Conquest Hospital	65+	25	-	96	0	8	20	64	24	40	0	9	-	60	84	33	-	0	0
	<65	25	-	84	0	28	52	16	80	84	4	64	78	88	80	91	-	15	0
East Sussex Hospitals NHS Trust - Eastbourne District	65+	22	-	91	32	0	59	9	9	32	9	8	0	27	55	20	-	0	0
Frimley Park Hospital NHS Foundation Trust	<65	16	-	25	6	50	19	6	25	31	13	83	56	88	50	54	-	0	0
Maidstone & Tunbridge Wells NHS Trust	65+	18	-	89	50	28	33	11	28	28	6	13	33	61	78	38	-	0	0
Medway NHS Foundation Trust	65+	34	-	76	76	9	18	6	21	50	3	0	0	74	91	29	-	0	0
	<65	27	-	19	7	26	19	4	70	67	22	5	100	93	81	70	-	0	0
Queen Victoria Hospital NHS Foundation Trust	65+	15	-	80	80	0	0	0	0	0	20	0	0	53	40	20	-	0	0
Royal Surrey County Hospital NHS Trust	65+	27	-	44	26	48	19	15	30	44	33	68	67	93	85	81	-	8	0
	<65	25	-	32	8	32	16	4	32	56	24	60	67	76	88	73	-	13	0
Surrey & Sussex Healthcare NHS Trust	65+	28	-	100	93	0	21	43	0	14	0	0	0	29	46	5	-	0	0
Western Sussex NHS Trust - Worthing & Southlands Site	65+	26	-	42	35	42	8	0	62	69	4	7	67	92	96	96	-	0	0
	<65	31	-	29	35	19	23	0	65	61	16	6	71	100	97	94	-	0	0
Mental health services																			
Surrey & Borders Partnership NHS Foundation Trust	65+	25	-	80	56	0	0	0	0	0	20	11	0	8	48	13	-	0	0

Bladder care key results Question numbers 2.17 to 3.14i (see pages 14 to 16 for full questions)		AGE GROUP	Number of cases	2.17. Is there documented evidence of:	Urea & Electrolytes	GFR (without indication of renal impairment)	Cystoscopy	Abdominal Ultrasound	Abdominal X-ray	Flow Rate	Post void residual volume	None of these	2.24. Documented evidence of multi-channel cystometry before conservative treatment?	2.26. For women with monosymptomatic stress urinary incontinence, is there documented evidence of the use of multi-channel cystometry prior to surgery?	2.28. Is there documented evidence of a clear identification of the type/cause of urinary incontinence?	3.2. Did the patient have a treatment plan?	3.14. Did Patient suffer from Stress Urinary Incontinence?	3.14i. For treatment of SUJ in women is there documented evidence of use of:	Anterior colporrhaphy	Needle suspension
South East Coast Strategic Health Authority																				
Primary care services																				
			%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
NHS Eastern & Coastal Kent Community Hospital		65+	28	-	75	0	0	0	0	0	4	25	0	0	46	68	11	-	0	0
NHS Eastern & Coastal Kent Community Services		65+	51	-	10	8	4	4	0	4	25	63	7	9	73	75	39	-	0	0
		<65	34	-	12	9	9	9	9	6	65	26	11	14	88	100	59	-	10	0
NHS Surrey		65+	27	-	19	0	0	0	0	0	0	81	0	0	19	7	15	-	0	0
		<65	26	-	19	0	0	0	0	0	4	81	33	10	15	15	14	-	0	0
South Downs Health NHS Trust		<65	17	-	0	0	0	0	0	0	59	41	0	0	94	65	60	-	0	0
South West Strategic Health Authority																				
Acute care services																				
Dorset County Hospital NHS Foundation Trust		65+	20	-	90	85	65	30	15	60	60	0	77	0	70	60	43	-	0	0
		<65	20	-	65	65	35	25	5	40	35	10	50	31	95	85	79	-	0	0
North Bristol NHS Trust		65+	18	-	100	94	6	0	0	6	28	0	14	0	33	22	9	-	0	0
		<65	25	-	56	4	24	48	8	76	84	12	0	100	96	100	56	-	0	0
Plymouth Hospitals NHS Trust - Derriford Hospital		65+	26	-	46	27	12	27	4	31	73	4	13	0	77	85	38	-	13	0
		<65	38	-	8	0	5	11	3	39	92	8	19	41	79	100	58	-	5	0
Poole Hospital NHS Foundation Trust		65+	29	-	100	100	0	10	10	0	14	0	0	0	14	28	0	-	-	-
		<65	23	-	96	43	9	30	13	39	52	0	18	40	87	70	56	-	0	0
Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust		65+	20	-	60	10	20	20	15	10	50	10	5	0	80	100	33	-	0	0
		<65	20	-	40	0	30	10	0	50	80	10	59	0	85	100	47	-	0	0
Royal Cornwall Hospitals NHS Trust		65+	29	-	72	62	3	3	3	34	55	0	36	57	59	86	48	-	0	0
Royal Devon & Exeter NHS Foundation Trust		65+	34	-	53	35	18	9	0	18	62	3	4	50	76	44	35	-	0	0
Royal United Hospital Bath NHS Trust		65+	28	-	100	43	11	21	4	7	54	0	0	0	61	89	0	-	-	-
Salisbury Foundation NHS Trust		65+	31	-	97	10	10	35	13	6	6	3	0	0	35	19	12	-	0	0
		<65	23	-	87	9	4	48	17	0	4	13	0	-	26	9	14	-	0	0
Taunton & Somerset Foundation NHS Trust		65+	28	-	68	21	32	14	0	29	89	0	12	0	82	96	35	-	0	0
		<65	26	-	31	12	19	31	4	31	96	4	4	0	85	100	84	-	0	0

Bladder care key results Question numbers 2.17 to 3.14i (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	2.17. Is there documented evidence of:	Urea & Electrolytes	GFR (without indication of renal impairment)	Cystoscopy	Abdominal Ultrasound	Abdominal X-ray	Flow Rate	Post void residual volume	None of these	2.24. Documented evidence of multi-channel cystometry before conservative treatment?	2.26. For women with monosymptomatic stress urinary incontinence, is there documented evidence of the use of multi-channel cystometry prior to surgery?	2.28. Is there documented evidence of a clear identification of the type/cause of urinary incontinence?	3.2. Did the patient have a treatment plan?	3.14. Did Patient suffer from Stress Urinary Incontinence?	3.14i. For treatment of SUJ in women is there documented evidence of use of:	Anterior colporrhaphy	Needle suspension
				%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
South West Strategic Health Authority																			
Acute care services																			
The Great Western Hospitals NHS Foundation Trust	65+	26	-	19	8	8	8	0	4	19	69	0	67	88	92	40	-	0	0
	<65	25	-	20	16	8	16	8	8	24	56	4	80	92	96	64	-	0	0
University Hospital Bristol NHS Foundation Trust	65+	26	-	88	69	4	15	0	4	15	4	0	0	23	50	13	-	0	0
Yeovil District Hospitals NHS Foundation Trust	65+	25	-	52	4	52	32	12	36	36	4	17	57	84	100	41	-	14	0
	<65	28	-	54	0	50	25	4	54	68	0	50	79	96	96	78	-	6	0
Mental health services																			
Somerset Partnership NHS Foundation Trust	65+	25	-	12	0	0	0	0	0	0	88	0	0	16	72	0	-	-	-
Primary care services																			
Bournemouth & Poole Community Health Services	65+	28	-	18	4	25	18	4	32	89	7	7	67	96	100	26	-	0	0
	<65	24	-	17	4	8	0	0	42	92	4	10	20	88	100	44	-	0	0
Devon Primary Care Trust	65+	102	-	29	12	2	3	0	13	26	52	3	24	53	53	27	-	6	0
	<65	63	-	33	11	5	5	0	11	16	54	6	15	62	51	50	-	0	0
NHS Cornwall & Isles of Scilly Community Health Services	65+	25	-	0	0	0	0	0	0	24	76	-	0	60	52	27	-	25	0
NHS Cornwall & Isles of Scilly Community Health Services - Cambourne/Redruth Community Hospital	65+	23	-	100	100	9	17	4	0	35	0	0	0	65	78	8	-	0	0
NHS Wiltshire	65+	25	-	0	0	0	0	0	0	4	96	0	0	76	92	23	-	0	0
Plymouth Teaching Primary Care Trust	65+	25	-	0	0	0	0	0	0	4	96	0	0	72	60	24	-	0	0
Plymouth Teaching Primary Care Trust - Site 2	65+	21	-	90	0	5	0	10	0	19	10	0	0	29	43	7	-	0	0
Somerset Primary Care Trust (Community Health)	<65	18	-	6	0	0	0	0	6	28	67	0	17	89	72	31	-	0	0
Swindon Primary Care Trust	65+	38	-	39	32	3	5	3	0	3	47	-	0	89	13	0	-	-	-
	<65	37	-	19	8	14	5	0	0	3	59	-	0	97	24	0	-	-	-

Bladder care key results Question numbers 2.17 to 3.14i (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	2.17. Is there documented evidence of:	Urea & Electrolytes	GFR (without indication of renal impairment)	Cystoscopy	Abdominal Ultrasound	Abdominal X-ray	Flow Rate	Post void residual volume	None of these	2.24. Documented evidence of multi-channel cystometry before conservative treatment?	2.26. For women with monosymptomatic stress urinary incontinence, is there documented evidence of the use of multi-channel cystometry prior to surgery?	2.28. Is there documented evidence of a clear identification of the type/cause of urinary incontinence?	3.2. Did the patient have a treatment plan?	3.14. Did Patient suffer from Stress Urinary Incontinence?	3.14i. For treatment of SUJ in women is there documented evidence of use of:	Anterior colporrhaphy	Needle suspension
Wales																			
Abertawe Bro Morgannwg University Health Board - Morriston Hospital	65+	25	-	24	0	20	0	0	0	40	56	11	8	40	40	22	-	0	0
	<65	25	-	12	0	24	16	4	4	84	8	0	0	72	72	27	-	0	0
Abertawe Bro Morgannwg University Health Board - Neath Port Talbot Hospital	65+	25	-	96	0	0	0	4	0	0	4	0	-	0	16	0	-	-	-
	<65	15	-	60	0	0	0	7	0	0	40	0	0	20	73	25	-	0	0
Abertawe Bro Morgannwg University Health Board - Princess of Wales Hospital	65+	25	-	96	0	0	4	4	0	0	4	-	0	12	28	0	-	-	-
Abertawe Bro Morgannwg University Health Board - Singleton Hospital	65+	25	-	12	0	0	0	0	0	20	68	0	8	24	24	15	-	0	0
	<65	25	-	0	0	4	8	4	16	76	20	11	14	64	88	68	-	0	0
Aneurin Bevan Health Board (Gwent Healthcare NHS Trust)	65+	25	-	92	8	0	12	24	0	20	8	0	8	28	12	25	-	0	0
Betsi Cadwaladr University Local Health (previously North Wales Health Board)	65+	30	-	57	0	3	17	13	20	33	23	44	17	60	63	30	-	17	0
	<65	21	-	33	5	38	33	10	19	48	33	59	22	95	95	60	-	0	0
Cardiff & Vale University Health Board	65+	29	-	48	3	10	10	7	17	62	14	15	0	62	69	39	-	0	0
Hywel Dda Health Board - Prince Philip Hospital & WWG	65+	23	-	100	0	0	9	0	4	13	0	13	0	9	30	11	-	0	0
West Midlands Strategic Health Authority																			
Acute care services																			
Dudley Group of Hospitals Foundation Trust	65+	25	-	60	28	4	4	12	16	24	16	7	0	36	44	29	-	0	0
	<65	25	-	16	8	12	4	0	48	44	36	58	50	76	64	58	-	7	0
George Eliot Hospital NHS Trust	65+	29	-	66	0	3	0	3	24	3	10	16	0	31	93	15	-	0	0
	<65	21	-	24	0	24	14	5	57	5	5	38	67	33	100	85	-	0	0
Heart of England NHS Foundation Trust	65+	34	-	91	47	3	0	3	0	0	9	-	-	3	9	0	-	-	-
Hereford Hospitals NHS Trust	65+	23	-	35	22	17	22	0	48	48	13	31	62	74	70	69	-	9	0
	<65	25	-	4	4	16	8	0	56	60	24	38	82	76	88	72	-	8	0

Bladder care key results Question numbers 2.17 to 3.14i (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	2.17. Is there documented evidence of:	Urea & Electrolytes	GFR (without indication of renal impairment)	Cystoscopy	Abdominal Ultrasound	Abdominal X-ray	Flow Rate	Post void residual volume	None of these	2.24. Documented evidence of multi-channel cystometry before conservative treatment?	2.26. For women with monosymptomatic stress urinary incontinence, is there documented evidence of the use of multi-channel cystometry prior to surgery?	2.28. Is there documented evidence of a clear identification of the type/cause of urinary incontinence?	3.2. Did the patient have a treatment plan?	3.14. Did Patient suffer from Stress Urinary Incontinence?	3.14i. For treatment of SUJ in women is there documented evidence of use of:	Anterior colporrhaphy	Needle suspension
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
West Midlands Strategic Health Authority																			
Acute care services																			
Mid Staffordshire NHS Foundation Trust	65+	25	-	68	52	16	24	4	8	52	0	10	20	76	72	40	-	25	25
	<65	26	-	27	15	12	8	4	38	77	12	13	52	100	88	85	-	5	0
Royal Wolverhampton NHS Trust	65+	24	-	13	0	17	17	13	13	4	54	6	100	79	88	64	-	0	0
	<65	34	-	26	9	26	18	18	21	9	59	12	20	74	68	54	-	0	0
Sandwell & West Birmingham NHS Trust - City Site	65+	58	-	90	38	24	28	33	12	19	7	12	40	74	83	7	-	0	0
	<65	25	-	88	28	32	20	16	28	28	4	21	63	88	76	59	-	20	0
Shrewsbury & Telford Hospitals NHS Trust - Princess Royal Hospital	65+	25	-	32	12	16	12	0	68	52	8	29	25	92	96	76	-	0	0
	<65	25	-	8	0	8	8	0	44	40	44	10	27	92	92	96	-	4	0
Shrewsbury & Telford Hospitals NHS Trust - Royal Shrewsbury Hospital	65+	27	-	81	70	11	7	4	7	7	15	12	25	44	70	31	-	0	0
	<65	29	-	17	14	7	10	31	52	48	28	69	45	97	79	81	-	5	0
University Hospital Coventry & Warwickshire NHS	65+	15	-	93	20	20	13	7	0	7	7	0	0	47	47	0	-	-	-
University Hospital of North Staffordshire NHS Trust	65+	26	-	69	58	19	23	4	0	15	23	14	10	35	58	23	-	0	0
	<65	25	-	60	44	24	4	4	48	60	16	38	27	88	84	63	-	0	0
University Hospitals Birmingham NHS Foundation Trust	65+	28	-	57	4	7	7	0	18	32	25	25	0	71	71	29	-	0	0
	<65	26	-	31	0	12	35	0	19	35	27	53	50	81	85	20	-	0	0
Walsall NHS Trust	65+	24	-	92	0	25	25	17	17	25	4	15	0	42	75	38	-	0	0
	<65	26	-	69	19	54	62	4	23	50	4	21	38	77	77	65	-	46	0
Worcestershire Acute Hospitals NHS Trust	65+	33	-	97	42	30	27	3	36	64	0	25	50	61	55	42	-	25	0
	<65	25	-	60	16	36	36	4	24	44	24	59	100	92	80	56	-	0	0

Bladder care key results Question numbers 2.17 to 3.14i (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	2.17. Is there documented evidence of:	Urea & Electrolytes	GFR (without indication of renal impairment)	Cystoscopy	Abdominal Ultrasound	Abdominal X-ray	Flow Rate	Post void residual volume	None of these	2.24. Documented evidence of multi-channel cystometry before conservative treatment?	2.26. For women with monosymptomatic stress urinary incontinence, is there documented evidence of the use of multi-channel cystometry prior to surgery?	2.28. Is there documented evidence of a clear identification of the type/cause of urinary incontinence?	3.2. Did the patient have a treatment plan?	3.14. Did Patient suffer from Stress Urinary Incontinence?	3.14i. For treatment of SUJ in women is there documented evidence of use of:	Anterior colporrhaphy	Needle suspension
West Midlands Strategic Health Authority																			
Mental health services																			
Coventry & Warwickshire NHS Partnership Trust	65+	25	-	92	32	4	4	0	0	0	8	-	0	92	92	0	-	-	-
South Staffordshire & Shropshire Healthcare NHS Foundation - Shropshire	65+	23	-	100	4	0	0	0	0	0	0	-	0	4	0	10	-	0	0
South Staffordshire & Shropshire Healthcare NHS Foundation - South Staffs	65+	42	-	100	0	0	0	0	0	0	0	-	-	100	5	17	-	0	0
Primary care services																			
Birmingham East & North Primary Care Trust	65+	26	-	0	0	0	0	0	0	27	73	8	0	85	65	65	-	0	0
	<65	15	-	0	0	0	0	0	0	40	60	0	0	87	87	50	-	0	0
Heart of Birmingham Primary Care Trust	<65	15	-	13	7	0	33	0	0	67	33	50	0	73	87	45	-	0	0
NHS Telford and Wrekin	65+	25	-	32	8	4	4	0	16	16	56	23	0	48	100	65	-	0	0
	<65	25	-	16	4	4	0	0	16	20	72	20	0	44	52	50	-	0	0
NHS Warwickshire	65+	50	-	80	52	12	6	2	6	16	18	0	0	68	8	20	-	0	0
	<65	48	-	60	46	6	6	2	4	13	33	4	11	73	4	41	-	0	0
Solihull NHS Care Trust	<65	15	-	20	0	0	7	0	7	60	27	0	33	80	100	31	-	25	0
South Birmingham Primary Care Trust	65+	19	-	53	0	0	0	0	0	26	32	0	0	11	26	8	-	0	0
South Staffordshire Primary Care Trust	65+	19	-	0	0	0	0	0	0	58	42	0	0	100	89	67	-	0	0
	<65	15	-	0	0	0	13	7	0	33	60	0	0	93	80	77	-	0	0
Worcestershire Primary Care Trust	65+	28	-	4	0	0	0	0	0	7	89	0	0	96	96	65	-	15	0
	<65	22	-	27	5	0	0	0	14	64	27	0	0	91	91	44	-	14	0

Bladder care key results Question numbers 2.17 to 3.14i (see pages 14 to 16 for full questions)			AGE GROUP	Number of cases	2.17. Is there documented evidence of:	Urea & Electrolytes	GFR (without indication of renal impairment)	Cystoscopy	Abdominal Ultrasound	Abdominal X-ray	Flow Rate	Post void residual volume	None of these	2.24. Documented evidence of multi-channel cystometry before conservative treatment?	2.26. For women with monosymptomatic stress urinary incontinence, is there documented evidence of the use of multi-channel cystometry prior to surgery?	2.28. Is there documented evidence of a clear identification of the type/cause of urinary incontinence?	3.2. Did the patient have a treatment plan?	3.14. Did Patient suffer from Stress Urinary Incontinence?	3.14i. For treatment of SUJ in women is there documented evidence of use	Anterior colporrhaphy	Needle suspension
			%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Yorkshire & the Humber Strategic Health Authority																					
Acute care services																					
Airedale NHS Trust	65+	25	-	36	4	16	20	0	36	44	32	0	0	76	80	26	-	0	0		
	<65	25	-	8	4	12	16	0	52	52	32	0	0	80	92	56	-	0	0		
Barnsley Hospital NHS Foundation Trust	65+	40	-	98	60	5	8	10	5	80	0	7	10	70	73	7	-	0	0		
Bradford Teaching Hospitals NHS Foundation Trust	65+	31	-	100	13	0	10	0	0	19	0	0	0	26	13	11	-	50	0		
Calderdale and Huddersfield NHS Trust	65+	24	-	100	83	4	13	8	4	8	0	0	0	25	29	7	-	0	0		
	<65	26	-	31	12	8	12	0	42	54	19	35	45	73	88	60	-	17	0		
Doncaster & Bassetlaw Hospital NHS Foundation Trust	65+	25	-	32	0	28	28	0	92	92	0	0	0	100	100	52	-	0	0		
	<65	26	-	0	0	4	12	4	100	100	0	0	100	100	100	92	-	4	0		
Harrogate & District NHS Foundation Trust	65+	24	-	21	8	13	17	8	67	8	21	63	75	92	88	61	-	0	0		
	<65	32	-	25	0	19	19	3	47	28	31	30	38	91	84	69	-	6	0		
Hull & East Yorkshire Hospitals NHS Trust	65+	15	-	100	0	0	0	13	0	20	0	0	0	7	20	8	-	0	0		
Mid Yorkshire Hospital NHS Trust	65+	17	-	100	12	24	18	12	12	59	0	0	0	53	35	0	-	-	-		
	<65	26	-	88	12	46	54	19	19	27	8	7	0	73	73	25	-	25	0		
Northern Lincolnshire & Goole Hospitals NHS Trust - Diana, Princess of Wales Hospital, Grimsby site	65+	20	-	85	65	0	20	10	0	15	15	0	0	65	45	41	-	0	0		
Northern Lincolnshire & Goole Hospitals NHS Trust - Scunthorpe & Goole Hospitals	65+	30	-	73	43	47	40	10	33	43	3	57	25	57	67	61	-	18	0		
	<65	19	-	63	21	63	63	11	68	84	5	50	50	79	79	65	-	18	0		
Scarborough & North East Yorkshire Healthcare NHS Trust	65+	19	-	100	5	5	16	16	0	0	0	0	0	84	79	0	-	-	-		
Sheffield Teaching Hospitals NHS Foundation Trust	65+	33	-	97	0	0	3	3	0	18	3	0	0	21	48	13	-	33	0		
	<65	38	-	58	39	47	37	3	18	55	18	25	29	84	84	50	-	11	0		
The Rotherham NHS Foundation Trust	65+	24	-	4	0	42	17	0	21	29	42	11	43	88	92	62	-	0	0		
	<65	28	-	0	0	36	18	7	29	29	36	5	54	96	86	57	-	0	0		

Bladder care key results Question numbers 2.17 to 3.14i (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	2.17. Is there documented evidence of:	Urea & Electrolytes	GFR (without indication of renal impairment)	Cystoscopy	Abdominal Ultrasound	Abdominal X-ray	Flow Rate	Post void residual volume	None of these	2.24. Documented evidence of multi-channel cystometry before conservative treatment?	2.26. For women with monosymptomatic stress urinary incontinence, is there documented evidence of the use of multi-channel cystometry prior to surgery?	2.28. Is there documented evidence of a clear identification of the type/cause of urinary incontinence?	3.2. Did the patient have a treatment plan?	3.14. Did Patient suffer from Stress Urinary Incontinence?	3.14i. For treatment of SUJ in women is there documented evidence of use of:	Anterior colporrhaphy	Needle suspension	
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
Yorkshire & the Humber Strategic Health Authority																				
Mental health services																				
Bradford District Care Trust	65+	20	-	100	10	0	0	0	0	0	0	0	0	15	70	0	-	-	-	-
North East Lincolnshire Care Trust Plus	65+	21	-	0	0	5	0	0	0	10	90	0	0	67	57	31	-	0	0	0
Rotherham Doncaster and South Humber Mental Health NHS Foundation Trust	65+	23	-	91	35	0	13	13	13	17	9	0	0	39	65	0	-	-	-	-
	<65	19	-	42	5	0	5	0	11	0	53	100	0	32	47	33	-	0	0	0
Primary care services																				
East Riding of Yorkshire Primary Care Trust	65+	25	-	0	0	0	12	0	0	60	40	4	20	88	96	44	-	0	0	0
	<65	26	-	0	0	4	38	4	0	81	15	0	0	88	100	53	-	0	0	0
NHS Barnsley	65+	75	-	1	0	3	0	0	0	65	32	33	0	68	69	29	-	0	0	0
	<65	30	-	0	0	3	0	3	0	80	13	0	0	87	83	72	-	0	0	0
NHS Calderdale	65+	19	-	32	0	0	0	0	0	0	68	0	0	16	0	40	-	0	0	0
	<65	25	-	20	0	0	0	0	0	0	80	0	0	24	0	32	-	0	0	0
NHS North Lincolnshire (Community Services)	65+	22	-	0	0	0	0	0	5	18	82	0	0	91	64	0	-	-	-	-
Sheffield Primary Care Trust	65+	21	-	86	0	0	5	0	0	10	10	0	0	57	38	39	-	0	0	0
Wakefield District Community Healthcare Services for NHS Wakefield District	65+	36	-	0	0	0	36	0	0	42	31	0	0	83	100	76	-	0	0	0
	<65	31	-	0	0	6	52	0	0	23	29	4	0	100	100	71	-	0	0	0

Questions 3.14 to 4.1i: These tables deal with treatments not recommended for women, the presence of a written reason for having a catheter and provision and review of a care plan which should ideally be discussed with the patient, if relevant the patient's carer, and subjected to regular review. Account has been taken of those people who were either unable to take part in discussion or did not want or have a carer. An anterior colporrhaphy, needle suspension, paravaginal defect repair, Marshall-Marchetti-Krantz Procedure, autologous fat/PTFE are not recommended treatments for incontinence. All of these indicators thus are signs of a poorer quality and an answer 'no' should be used as an indicator of quality.

Table P: Questions 3.14 to 4.1i.

Bladder care key results Question numbers 3.14 to 4.1i (see pages 14 to 16 for full questions)	Age group	Number of cases	3.14i. For treatment of SUJ in women is there documented evidence of use of:	Paravaginal defect repair	Marshall- Marchetti – Krantz procedure	Autologous fat /PTFE injections	Mid Urethral Tape	Colpo suspension	Autologous rectus fascial slings	3.16. Documented evidence of the indication for indwelling catheterisation as a form of management?	4.1. Does the patient have a documented continence care plan?	4.1i. If yes, when was the patient's care plan last reviewed?	Less than 6 months	6-8 months	9-11 months	12 months or more	No documentation of reassessment	
																		%
East Midlands Strategic Health Authority																		
Acute care services																		
Chesterfield Royal Hospital	65+	31	-	0	0	0	75	25	0	19	13	-	100	0	0	0	0	
	<65	28	-	0	0	0	57	0	0	21	46	-	92	0	0	8	0	
Derby Hospitals NHS Foundation Trust	65+	25	-	0	0	0	9	9	0	4	100	-	80	16	0	4	0	
	<65	25	-	0	0	0	13	0	0	0	100	-	88	8	4	0	0	
Kettering General Hospital	65+	25	-	0	0	0	0	0	0	24	12	-	33	33	0	33	0	
Northampton General Hospital NHS Trust	65+	26	-	0	0	0	0	0	0	81	15	-	100	0	0	0	0	
	<65	26	-	0	0	0	0	0	0	88	19	-	100	0	0	0	0	
Nottingham University Hospitals NHS Trust - City Hospital & Queens Medical Centre	65+	32	-	-	-	-	-	-	-	22	22	-	43	0	0	0	57	
	<65	22	-	0	0	0	0	0	0	18	0	-	-	-	-	-	-	
Sherwood Forest Hospitals	65+	26	-	0	0	0	0	0	0	27	69	-	61	0	0	0	39	
	<65	25	-	0	0	0	10	0	0	16	92	-	70	13	4	4	9	
United Lincolnshire Hospitals Trust - Lincoln County Hospital	65+	25	-	0	0	9	36	9	0	8	28	-	100	0	0	0	0	
	<65	43	-	10	0	3	43	0	0	7	42	-	61	39	0	0	0	
United Lincolnshire Hospitals Trust - Pilgrim Hospital	65+	19	-	0	0	0	25	0	0	37	63	-	92	0	0	0	8	
	<65	29	-	0	0	0	24	10	0	3	76	-	91	0	0	0	9	
University Hospitals of Leicester NHS Trust	65+	22	-	22	0	11	89	0	0	9	45	-	80	10	0	0	10	
	<65	30	-	21	0	0	86	14	0	10	70	-	71	14	10	0	5	

Bladder care key results Question numbers 3.14 to 4.1i (see pages 14 to 16 for full questions)	Age group	Number of cases	3.14i. For treatment of SUJ in women is there documented evidence of use of:	Paravaginal defect repair	Marshall- Marchetti – Krantz procedure	Autologous fat /PTFE injections	Mid Urethral Tape	Colpo suspension	Autologous rectus fascial slings	3.16. Documented evidence of the indication for indwelling catheterisation as a form of management?	4.1. Does the patient have a documented continence care plan?	4.1i. If yes, when was the patient's care plan last reviewed?	Less than 6 months	6-8 months	9-11 months	12 months or more	No documentation of reassessment	
																		%
East Midlands Strategic Health Authority																		
Mental health services																		
Leicestershire Partnership NHS Trust - Site 1	65+	22	-	0	0	0	0	0	0	9	95	-	95	5	0	0	0	
Northamptonshire Healthcare NHS Foundation Trust	65+	26	-	0	0	0	0	0	0	8	77	-	100	0	0	0	0	
Primary care services																		
Bassetlaw Primary Care Trust	65+	16	-	0	0	0	0	0	0	0	38	-	50	33	0	17	0	
	<65	16	-	0	0	0	0	0	0	0	38	-	100	0	0	0	0	
NHS Lincolnshire (Community Health Service/Teaching)	65+	27	-	0	0	0	0	0	0	4	89	-	8	71	4	13	4	
	<65	28	-	0	0	0	0	0	0	4	100	-	57	36	0	7	0	
NHS Nottingham City	65+	25	-	0	0	0	0	0	0	0	100	-	28	28	16	28	0	
	<65	23	-	0	0	0	0	0	0	4	91	-	67	5	14	14	0	
NHS Nottinghamshire County - Mansfield Community Hospital	65+	25	-	-	-	-	-	-	-	12	92	-	70	0	0	0	30	
East of England Strategic Health Authority																		
Acute care services																		
Basildon & Thurrock University Hospitals Foundation Trust	65+	21	-	0	0	0	0	0	0	14	14	-	0	0	0	0	100	
	<65	25	-	0	0	0	0	0	0	4	40	-	100	0	0	0	0	
Bedford Hospital NHS Trust	65+	23	-	-	-	-	-	-	-	9	74	-	94	0	0	6	0	
Cambridge University Hospitals Foundation Trust	65+	23	-	0	0	0	6	0	0	0	8	-	100	0	0	0	0	
	<65	25	-	0	0	0	6	0	0	0	8	-	100	0	0	0	0	
Colchester Hospital University NHS Foundation Trust	65+	16	-	-	-	-	-	-	-	25	19	-	0	0	0	0	100	
Luton & Dunstable Hospital NHS Foundation Trust	65+	25	-	-	-	-	-	-	-	72	12	-	67	0	0	0	33	
	<65	22	-	100	0	0	100	0	0	50	14	-	100	0	0	0	0	
Mid Essex Hospitals Services NHS Trust - (St John's Hospital)	65+	19	-	14	14	0	14	0	0	16	16	-	100	0	0	0	0	
	<65	29	-	17	0	0	42	0	0	7	14	-	100	0	0	0	0	

Bladder care key results Question numbers 3.14 to 4.1i (see pages 14 to 16 for full questions)	Age group	Number of cases	3.14i. For treatment of SUJ in women is there documented evidence of use of:	Paravaginal defect repair	Marshall- Marchetti – Krantz procedure	Autologous fat /PTFE injections	Mid Urethral Tape	Colpo suspension	Autologous rectus fascial slings	3.16. Documented evidence of the indication for indwelling catheterisation as a form of management?	4.1. Does the patient have a documented continence care plan?	4.1i. If yes, when was the patient's care plan last reviewed?	Less than 6 months	6-8 months	9-11 months	12 months or more	No documentation of reassessment	
																		%
East of England Strategic Health Authority																		
Acute care services																		
South Essex Partnership University NHS Foundation Trust	65+	21	-	0	0	0	0	20	0	19	90	-	16	21	37	21	5	
	<65	22	-	0	0	0	0	10	0	9	82	-	22	56	22	0	0	
The Ipswich Hospital NHS Trust	65+	25	-	0	0	0	25	0	0	28	0	-	-	-	-	-	-	
	<65	25	-	0	0	0	0	0	7	20	0	-	-	-	-	-	-	
The Queen Elizabeth Hospital King's Lynn NHS Trust	65+	27	-	0	0	0	0	0	0	48	30	-	13	0	0	0	88	
	<65	23	-	0	0	0	40	0	0	22	30	-	14	14	0	29	43	
West Hertfordshire Hospitals NHS Trust	65+	28	-	0	0	0	0	67	0	7	25	-	100	0	0	0	0	
	<65	23	-	0	0	0	57	0	0	17	26	-	100	0	0	0	0	
Mental health services																		
Cambridgeshire and Peterborough NHS Foundation Trust	65+	25	-	0	0	0	0	0	0	0	40	-	100	0	0	0	0	
Hertfordshire Partnership NHS Foundation Trust	65+	35	-	0	0	0	0	0	0	9	83	-	72	28	0	0	0	
Primary care services																		
NHS Bedfordshire	65+	19	-	0	0	0	0	0	0	16	100	-	26	32	26	11	5	
	<65	21	-	0	0	0	0	0	0	5	100	-	43	38	10	10	0	
NHS Mid Essex	65+	20	-	0	0	0	0	0	0	5	95	-	5	0	0	0	95	
NHS North East Essex	65+	25	-	0	0	0	0	0	0	0	96	-	54	29	13	0	4	
	<65	25	-	0	0	0	0	0	0	0	100	-	52	20	12	16	0	
NHS South West Essex Community Services (Provider)	65+	25	-	0	0	0	0	0	0	0	40	-	50	20	30	0	0	
	<65	21	-	0	0	0	0	0	0	5	48	-	70	10	20	0	0	
NHS West Hertfordshire	65+	24	-	0	0	0	0	0	0	4	100	-	96	0	0	0	4	
	<65	26	-	0	0	0	0	0	0	0	100	-	100	0	0	0	0	
Peterborough Community Services	65+	27	-	0	0	0	0	0	0	0	56	-	60	0	0	0	40	
	<65	26	-	0	0	0	0	0	0	4	92	-	92	0	0	0	8	
South East Essex Primary Care Trust	65+	25	-	0	0	0	25	0	0	16	76	-	58	21	11	5	5	
	<65	15	-	0	0	0	20	0	0	7	80	-	83	8	0	0	8	

Bladder care key results Question numbers 3.14 to 4.1i (see pages 14 to 16 for full questions)	Age group	Number of cases	3.14i. For treatment of SUJ in women is there documented evidence of use of:	Paravaginal defect repair	Marshall- Marchetti – Krantz procedure	Autologous fat /PTFE injections	Mid Urethral Tape	Colpo suspension	Autologous rectus fascial slings	3.16. Documented evidence of the indication for indwelling catheterisation as a form of management?	4.1. Does the patient have a documented continence care plan?	4.1i. If yes, when was the patient's care plan last reviewed?	Less than 6 months	6-8 months	9-11 months	12 months or more	No documentation of reassessment	
																		%
Islands																		
States of Guernsey Health and Social Services Department																		
	65+	30	-	0	0	0	80	0	0	67	97	-	14	31	14	31	10	
	<65	27	-	0	0	0	43	14	0	63	85	-	9	0	17	65	9	
States of Jersey Health & Social Services																		
	65+	70	-	0	0	0	22	0	0	14	70	-	80	8	0	6	6	
	<65	39	-	9	9	9	45	9	9	5	79	-	84	3	0	0	13	
London Strategic Health Authority																		
Acute care services																		
Barking Havering and Redbridge NHS Trust																		
	65+	26	-	0	0	0	33	0	0	35	77	-	65	35	0	0	0	
	<65	27	-	0	0	0	59	0	0	7	100	-	78	19	0	0	4	
Barnet & Chase Farm Hospitals NHS trust																		
	65+	20	-	0	0	0	0	0	0	10	100	-	100	0	0	0	0	
	<65	30	-	0	0	0	14	0	0	0	100	-	100	0	0	0	0	
Barts and the London NHS Trust																		
	65+	15	-	-	-	-	-	-	-	27	27	-	25	0	0	0	75	
	<65	25	-	0	0	0	40	10	0	12	72	-	78	6	11	0	6	
Ealing Hospital NHS Trust																		
	65+	25	-	40	0	0	20	0	0	28	48	-	92	0	0	0	8	
	<65	24	-	20	0	0	20	0	0	8	96	-	100	0	0	0	0	
Epsom & St Helier University Hospitals NHS Trust																		
	65+	26	-	0	0	23	31	31	0	19	65	-	59	18	0	24	0	
	<65	26	-	5	0	5	75	15	0	8	96	-	84	0	4	12	0	
Guy's & St. Thomas' NHS Foundation Trust																		
	65+	37	-	0	0	0	0	0	0	11	62	-	100	0	0	0	0	
	<65	19	-	0	0	20	40	0	0	0	26	-	100	0	0	0	0	
Hillingdon Hospital NHS Trust																		
	65+	17	-	0	0	38	13	0	0	24	41	-	57	29	14	0	0	
	<65	22	-	0	0	36	7	0	0	5	64	-	43	21	21	7	7	
Homerton University Hospital NHS Foundation Trust																		
	65+	24	-	0	0	0	50	0	0	17	13	-	33	0	0	33	33	
	<65	27	-	0	0	0	67	7	0	7	37	-	40	20	10	10	20	
Imperial College Healthcare NHS Trust																		
	65+	25	-	0	0	0	33	0	0	20	16	-	75	0	0	0	25	
	<65	23	-	0	0	0	57	29	0	17	48	-	91	9	0	0	0	

Bladder care key results Question numbers 3.14 to 4.1i (see pages 14 to 16 for full questions)	Age group	Number of cases	3.14i. For treatment of SUJ in women is there documented evidence of use of:	Paravaginal defect repair	Marshall- Marchetti – Krantz procedure	Autologous fat /PTFE injections	Mid Urethral Tape	Colpo suspension	Autologous rectus fascial slings	3.16. Documented evidence of the indication for indwelling catheterisation as a form of management?	4.1. Does the patient have a documented continence care plan?	4.1i. If yes, when was the patient's care plan last reviewed?	Less than 6 months	6-8 months	9-11 months	12 months or more	No documentation of reassessment	
				%	%	%	%	%	%	%	%	%	%	%	%	%	%	
London Strategic Health Authority																		
Acute care services				%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Kings College Hospital NHS Foundation Trust	65+	31	-	0	0	0	0	0	0	32	94	-	93	3	0	3	0	
	<65	36	-	0	0	0	0	0	0	14	97	-	86	6	6	3	0	
Kingston Hospital NHS Trust	65+	25	-	0	0	0	50	100	0	56	8	-	100	0	0	0	0	
	<65	24	-	0	0	0	0	0	0	29	4	-	100	0	0	0	0	
Mayday Healthcare NHS Trust	65+	35	-	0	0	0	0	0	0	20	34	-	75	17	0	8	0	
	<65	17	-	0	0	0	31	0	0	18	59	-	100	0	0	0	0	
North Middlesex Hospital	65+	23	-	0	0	0	0	0	0	13	17	-	75	0	0	0	25	
	<65	18	-	0	0	0	100	0	0	39	6	-	100	0	0	0	0	
Royal Free Hampstead NHS Trust (Royal Free Hospital)	65+	25	-	0	0	0	0	0	0	32	0	-	-	-	-	-	-	
	<65	26	-	0	0	0	0	100	0	38	77	-	95	5	0	0	0	
South London Healthcare Trust - Queen Elizabeth Hospital	65+	22	-	0	0	22	33	0	0	9	91	-	100	0	0	0	0	
	<65	28	-	0	0	0	54	0	0	11	86	-	96	4	0	0	0	
St George's Healthcare NHS Trust	65+	26	-	0	0	0	57	0	0	23	77	-	100	0	0	0	0	
	<65	25	-	0	0	0	0	0	17	20	76	-	89	0	11	0	0	
The Lewisham Hospital NHS Trust	65+	16	-	0	0	0	50	0	0	6	19	-	0	0	0	0	100	
The North West London Hospitals NHS Trust - (Central Middlesex Site)	65+	24	-	0	0	0	0	0	0	29	63	-	20	0	0	0	80	
The North West London Hospitals NHS Trust - (Northwick Park & St Marks Site)	65+	27	-	0	0	25	0	0	0	30	15	-	25	25	0	0	50	
	<65	24	-	0	0	7	36	0	0	0	100	-	54	33	4	0	8	
West Middlesex University Hospitals NHS Trust	65+	25	-	-	-	-	-	-	-	60	16	-	0	75	0	0	25	
	<65	15	-	0	0	0	100	0	0	80	33	-	40	0	0	20	40	

Bladder care key results Question numbers 3.14 to 4.1i (see pages 14 to 16 for full questions)		Age group	Number of cases	3.14i. For treatment of SUJ in women is there documented evidence of use of:	Paravaginal defect repair	Marshall- Marchetti – Krantz procedure	Autologous fat /PTFE injections	Mid Urethral Tape	Colpo suspension	Autologous rectus fascial slings	3.16. Documented evidence of the indication for indwelling catheterisation as a form of management?	4.1. Does the patient have a documented continence care plan?	4.1i. If yes, when was the patient's care plan last reviewed?	Less than 6 months	6-8 months	9-11 months	12 months or more	No documentation of reassessment
London Strategic Health Authority																		
Acute care services																		
Whipps Cross University Hospital NHS Trust		65+	29	-	0	0	0	33	33	0	76	86	-	100	0	0	0	0
		<65	26	-	0	0	0	25	0	0	31	85	-	100	0	0	0	0
Mental health services																		
Camden & Islington NHS Foundation Trust		65+	33	-	-	-	-	-	-	-	9	100	-	100	0	0	0	0
North East London NHS Foundation Trust		65+	16	-	0	0	0	0	0	0	0	25	-	75	0	0	0	25
Oxleas NHS Foundation Trust		65+	45	-							2	31	-	100	0	0	0	0
South London & Maudsley NHS Foundation Trust		65+	30	-	0	0	0	0	0	0	0	90	-	93	0	0	0	7
Primary care services																		
Bromley Primary Care Trust		65+	33	-	0	0	0	0	0	0	6	100	-	85	3	12	0	0
		<65	36	-	0	0	8	0	8	0	0	97	-	83	9	6	3	0
Camden Primary Care Trust Provider Services		65+	26	-	0	0	0	0	0	0	27	65	-	24	0	0	0	76
Central London Community Healthcare		65+	22	-	0	0	0	0	0	0	0	100	-	95	5	0	0	0
Hounslow Community Healthcare		65+	24	-	0	0	0	20	0	0	8	100	-	71	4	21	4	0
		<65	26	-	0	0	0	0	8	0	0	100	-	96	4	0	0	0
Lambeth Primary Care Trust		65+	21	-	0	0	0	0	0	0	29	95	-	45	30	5	5	15
		<65	20	-	0	0	0	0	0	0	10	65	-	54	31	8	0	8
Lewisham Primary Care Trust		65+	29	-	0	0	0	0	0	0	0	41	-	42	8	0	33	17
		<65	18	-	0	0	0	0	0	0	0	67	-	25	0	17	42	17
NHS Brent (Brent Community Services)		65+	24	-	0	0	0	0	0	0	4	29	-	0	43	0	57	0
		<65	26	-	7	7	7	7	7	7	12	92	-	17	75	0	4	4
NHS Enfield		65+	24	-	0	0	0	0	0	0	4	58	-	14	7	14	29	36
		<65	25	-	0	0	0	20	0	0	20	64	-	25	6	13	38	19
NHS Greenwich (Greenwich Community Health Services)		65+	21	-	0	0	0	0	0	0	0	100	-	29	33	0	5	33
		<65	21	-	0	0	0	0	0	0	0	100	-	86	10	0	0	5

Bladder care key results Question numbers 3.14 to 4.1i (see pages 14 to 16 for full questions)	Age group	Number of cases	3.14i. For treatment of SUI in women is there documented evidence of use of:	Paravaginal defect repair	Marshall- Marchetti – Krantz procedure	Autologous fat /PTFE injections	Mid Urethral Tape	Colpo suspension	Autologous rectus fascial slings	3.16. Documented evidence of the indication for indwelling catheterisation as a form of management?	4.1. Does the patient have a documented continence care plan?	4.1i. If yes, when was the patient's care plan last reviewed?	Less than 6 months	6-8 months	9-11 months	12 months or more	No documentation of reassessment	
																		%
London Strategic Health Authority																		
Acute care services																		
Outer North East London Community Service (Havering)	65+	25	-	0	0	0	0	21	0	4	92	-	35	35	13	17	0	
	<65	25	-	0	0	0	0	7	0	8	100	-	48	20	20	12	0	
Outer North East London Community Service (Redbridge)	65+	21	-	0	0	0	0	0	0	0	100	-	95	5	0	0	0	
	<65	25	-	0	0	0	0	0	0	4	100	-	96	4	0	0	0	
Outer North East London Community Service (Waltham Forest)	65+	31	-	0	0	0	0	0	0	0	81	-	60	20	16	4	0	
	<65	24	-	0	13	0	13	0	0	0	96	-	65	9	26	0	0	
Sutton & Merton Primary Care Trust	65+	31	-	0	0	0	0	0	0	0	71	-	95	5	0	0	0	
	<65	27	-	0	0	0	0	0	0	0	7	-	50	50	0	0	0	
Tower Hamlets Community Health	65+	25	-	0	0	0	0	0	0	0	44	-	0	55	0	9	36	
North East Strategic Health Authority																		
Acute care services																		
City Hospitals Sunderland NHS Foundation Trust	65+	31	-	0	0	0	0	0	0	48	3	-	0	0	0	0	100	
	<65	19	-	0	0	0	100	0	0	53	0	-	-	-	-	-	-	
County Durham & Darlington NHS Foundation Trust - Darlington Memorial Hospital	65+	19	-	0	0	0	100	0	0	16	58	-	100	0	0	0	0	
	<65	25	-	7	0	0	50	0	0	16	68	-	88	12	0	0	0	
County Durham & Darlington NHS Foundation Trust - University Hospital of North Durham	<65	31	-	0	0	0	44	0	0	3	48	-	87	13	0	0	0	
Gateshead Health NHS Foundation Trust	65+	18	-	0	0	0	43	0	0	0	0	-	-	-	-	-	-	
	<65	27	-	0	0	0	48	0	0	0	0	-	-	-	-	-	-	

Bladder care key results Question numbers 3.14 to 4.1i (see pages 14 to 16 for full questions)	Age group	Number of cases	3.14i. For treatment of SUI in women is there documented evidence of use of:	Paravaginal defect repair	Marshall- Marchetti – Krantz procedure	Autologous fat /P TFE injections	Mid Urethral Tape	Colpo suspension	Autologous rectus fascial slings	3.16. Documented evidence of the indication for indwelling catheterisation as a form of management?	4.1. Does the patient have a documented continence care plan?	4.1i. If yes, when was the patient's care plan last reviewed?	Less than 6 months	6-8 months	9-11 months	12 months or more	No documentation of reassessment	
																		%
North East Strategic Health Authority																		
Acute care services																		
North Tees & Hartlepool NHS Trust - University Hospital of Hartlepool	65+	20	-	-	-	-	-	-	-	25	35	-	86	14	0	0	0	
	<65	27	-	0	0	0	100	100	100	0	56	-	80	13	7	0	0	
North Tees & Hartlepool NHS Trust - University Hospital of North Tees	65+	30	-	-	-	-	-	-	-	40	83	-	100	0	0	0	0	
	<65	36	-	0	0	0	70	75	55	3	94	-	62	15	18	3	3	
Northumbria Healthcare NHS Foundation Trust - North Tyneside General	65+	23	-	-	-	-	-	-	-	4	43	-	70	30	0	0	0	
South Tees Hospitals NHS Trust	65+	30	-	0	0	0	70	0	0	20	27	-	88	0	0	0	13	
	<65	44	-	0	0	0	90	0	6	7	59	-	69	4	0	0	27	
South Tyneside Foundation Trust	65+	25	-	0	0	0	0	0	0	4	60	-	100	0	0	0	0	
	<65	25	-	0	0	0	80	0	0	0	96	-	96	4	0	0	0	
The Newcastle upon Tyne Hospitals NHS Foundation Trust	65+	23	-	0	0	0	0	0	0	0	100	-	100	0	0	0	0	
	<65	26	-	0	0	0	6	6	0	0	96	-	96	4	0	0	0	
Mental health services																		
Tees Esk & Wear Valleys NHS Foundation Trust	65+	21	-	-	-	-	-	-	-	0	62	-	100	0	0	0	0	
	<65	21	-	0	0	0	0	0	0	0	71	-	93	7	0	0	0	
Primary care services																		
NHS Darlington	<65	23	-	0	0	0	0	0	0	9	61	-	93	0	0	0	7	
NHS Hartlepool	65+	24	-	0	0	0	0	0	0	13	100	-	100	0	0	0	0	
	<65	33	-	0	0	0	0	0	0	0	94	-	100	0	0	0	0	
NHS Middlesbrough	65+	17	-	0	0	0	0	0	0	0	100	-	82	6	6	6	0	
	<65	47	-	0	0	0	0	0	0	0	100	-	55	23	19	2	0	
NHS North of Tyne - North Tyneside Primary Care Trust	65+	32	-	0	0	0	0	0	0	0	100	-	72	19	6	0	3	
	<65	15	-	0	0	0	0	0	0	0	100	-	47	53	0	0	0	

Bladder care key results Question numbers 3.14 to 4.1i (see pages 14 to 16 for full questions)	Age group	Number of cases	3.14i. For treatment of SUJ in women is there documented evidence of use of:										4.1. Does the patient have a documented continence care plan?		4.1i. If yes, when was the patient's care plan last reviewed?		No documentation of reassessment	
			Paravaginal defect repair	Marshall- Marchetti – Krantz procedure	Autologous fat /PTFE injections	Mid Urethral Tape	Colpo suspension	Autologous rectus fascial slings	3.16. Documented evidence of the indication for indwelling catheterisation as a form of management?	Less than 6 months	6-8 months	9-11 months	12 months or more					
North East Strategic Health Authority																		
Primary care services																		
NHS North of Tyne – Northumberland Care Trust	65+	17	-	0	0	0	0	0	0	0	100	-	65	29	6	0	0	
	<65	15	-	0	0	0	0	0	0	7	100	-	53	40	7	0	0	
NHS South of Tyne & Wear - Gateshead Primary Care Trust	65+	27	-	0	0	0	0	0	0	0	89	-	79	0	8	8	4	
	<65	26	-	0	0	0	0	0	0	12	92	-	75	0	21	4	0	
NHS South of Tyne & Wear - South Tyneside Primary Care Trust	65+	34	-	0	0	0	0	0	0	0	100	-	38	18	21	18	6	
	<65	27	-	0	0	0	29	0	0	0	100	-	63	15	4	11	7	
NHS South of Tyne & Wear - Sunderland Teaching Primary Care Trust	65+	24	-	0	0	0	0	0	0	17	100	-	88	13	0	0	0	
	<65	26	-	0	0	0	0	0	0	0	100	-	100	0	0	0	0	
NHS Stockton-on-Tees	65+	25	-	0	0	0	0	0	0	4	100	-	100	0	0	0	0	
	<65	25	-	0	0	0	0	0	0	12	100	-	100	0	0	0	0	
North West Strategic Health Authority																		
Acute care services																		
Aintree University Hospitals NHS Foundation Trust	65+	27	-	0	0	0	0	0	0	15	63	-	94	0	0	0	6	
Blackpool Fylde & Wyre NHS Foundation Trust	65+	25	-	0	0	0	0	0	0	56	16	-	75	25	0	0	0	
	<65	25	-	0	0	0	33	0	0	4	16	-	50	0	25	0	25	
Central Manchester University Hospitals NHS Foundation Trust	65+	31	-	0	0	0	0	33	0	19	48	-	87	7	7	0	0	
	<65	37	-	0	0	0	25	0	0	16	38	-	64	21	0	7	7	
East Cheshire NHS Trust	65+	20	-	-	-	-	-	-	-	50	25	-	60	40	0	0	0	

Bladder care key results Question numbers 3.14 to 4.1i (see pages 14 to 16 for full questions)		Age group	Number of cases	3.14i. For treatment of SUI in women is there documented evidence of use of:	Paravaginal defect repair	Marshall- Marchetti – Krantz procedure	Autologous fat /PTFE injections	Mid Urethral Tape	Colpo suspension	Autologous rectus fascial slings	3.16. Documented evidence of the indication for indwelling catheterisation as a form of management?	4.1. Does the patient have a documented continence care plan?	4.1.i. If yes, when was the patient's care plan last reviewed?	Less than 6 months	6-8 months	9-11 months	12 months or more	No documentation of reassessment	
North West Strategic Health Authority																			
Acute care services					%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
East Lancashire Hospitals Trust - Royal Blackburn Hospital	65+	26	-	0	0	7	33	0	0	4	96	-	80	16	0	4	0		
	<65	25	-	0	0	0	47	0	6	20	96	-	63	17	17	4	0		
Pennine Acute Hospitals NHS Trust - Fairfield General Hospital	65+	35	-	0	0	0	0	0	0	26	60	-	95	0	0	0	5		
	<65	22	-	0	0	0	11	0	0	9	36	-	100	0	0	0	0		
Pennine Acute Hospitals NHS Trust - North Manchester General Hospital	<65	25	-	0	0	0	0	0	0	4	24	-	100	0	0	0	0		
Pennine Acute Hospitals NHS Trust - Rochdale Infirmary	<65	18	-	0	0	0	62	0	0	6	83	-	53	0	0	0	47		
Pennine Acute Hospitals NHS Trust - The Royal Oldham Hospital	65+	17	-	-	-	-	-	-	-	76	6	-	0	0	0	0	100		
Royal Bolton Hospital NHS Foundation Trust	65+	25	-	-	-	-	-	-	-	36	88	-	100	0	0	0	0		
	<65	26	-	0	0	0	0	0	0	35	81	-	100	0	0	0	0		
Salford Royal NHS Foundation Trust	<65	28	-	0	0	0	0	0	0	0	100	-	100	0	0	0	0		
Southport and Ormskirk Hospitals NHS Trust	65+	37	-	0	0	7	21	0	0	3	19	-	100	0	0	0	0		
	<65	28	-	0	0	0	35	0	0	4	11	-	100	0	0	0	0		
St Helens and Knowsley Teaching Hospital	65+	38	-	-	-	-	-	-	-	50	53	-	100	0	0	0	0		
Tameside Hospital NHS Foundation Trust	65+	18	-	0	0	0	0	0	0	67	78	-	79	7	0	14	0		
The Royal Liverpool & Broadgreen University Hospital NHS Trust	65+	35	-	0	0	0	0	0	0	26	20	-	14	0	0	0	86		
Trafford Healthcare NHS Trust	65+	25	-	0	0	0	0	0	0	32	12	-	100	0	0	0	0		
	<65	25	-	0	0	0	88	4	0	4	8	-	0	0	0	0	100		
University Hospital of South Manchester NHS Foundation Trust	<65	25	-	0	0	0	50	5	0	4	36	-	56	22	0	0	22		
University Hospitals of Morecambe Bay NHS Trust	65+	25	-	0	0	0	89	0	0	60	40	-	80	0	0	10	10		
	<65	25	-	0	0	0	71	0	0	4	52	-	77	8	0	0	15		
Warrington and Halton Hospitals NHS Foundation	65+	25	-	0	0	0	0	0	0	24	12	-	33	33	0	0	33		
	<65	27	-	0	0	0	38	0	0	4	85	-	61	22	9	4	4		
Wirral University Teaching Hospital NHS Foundation Trust	65+	28	-	0	0	0	0	0	0	25	11	-	0	0	0	33	67		
Wrightington, Wigan & Leigh NHS Foundation Trust	65+	25	-	6	0	0	59	0	0	12	4	-	100	0	0	0	0		
	<65	25	-	0	0	0	90	0	0	12	0	-	-	-	-	-	-		

Bladder care key results Question numbers 3.14 to 4.1i (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	3.14i. For treatment of SUJ in women is there documented evidence of use of:	Paravaginal defect repair	Marshall- Marchetti – Krantz procedure	Autologous fat /PTFE injections	Mid Urethral Tape	Colpo suspension	Autologous fascial slings	3.16. Documented evidence of the indication for indwelling catheterisation as a form of management?	4.1. Does the patient have a documented continence care plan?	4.1i. If yes, when was the patient's care plan last reviewed?	Less than 6 months	6-8 months	9-11 months	12 months or more	No documentation of reassessment	
																		%
North West Strategic Health Authority																		
Mental health services																		
Pennine Care NHS Foundation Trust	65+	24	-	-	-	-	-	-	-	0	50	-	100	0	0	0	0	
Primary care services																		
Ashton, Leigh & Wigan NHS Trust	65+	17	-	0	0	0	0	0	0	12	35	-	50	17	17	0	17	
	<65	18	-	0	0	0	0	0	0	6	22	-	75	0	0	25	0	
Central & Eastern Cheshire Primary Care Trust - Cheshire East	65+	57	-	0	0	0	0	0	0	21	100	-	11	46	33	11	0	
	<65	21	-	0	0	0	0	0	0	0	100	-	95	5	0	0	0	
East Lancashire Primary Care Trust	65+	17	-	0	0	0	0	0	0	18	88	-	93	0	0	0	7	
Knowsley Primary Care Trust	65+	32	-	0	0	11	11	11	0	6	50	-	56	25	0	19	0	
	<65	24	-	0	0	0	0	17	0	4	75	-	94	6	0	0	0	
Liverpool Primary Care Trust - Provider Services	65+	24	-	0	0	0	0	0	0	0	71	-	41	0	0	47	12	
NHS Blackburn with Darwen	65+	26	-	0	0	0	0	0	0	4	96	-	52	8	0	0	40	
NHS Warrington - Community Services Unit	65+	25	-	0	0	0	0	0	0	8	36	-	22	56	22	0	0	
	<65	25	-	0	0	0	5	0	0	0	16	-	100	0	0	0	0	
NHS Western Cheshire - Community Care	65+	26	-	0	0	0	0	0	0	4	100	-	100	0	0	0	0	
	<65	26	-	0	0	0	0	0	0	0	100	-	88	12	0	0	0	
NHS Western Cheshire - Ellesmere Port Hospital	65+	28	-	0	0	0	0	0	0	7	75	-	100	0	0	0	0	
NHS Wirral	65+	52	-	0	0	0	0	0	0	8	83	-	65	7	5	19	5	
	<65	23	-	0	0	0	0	0	0	9	61	-	29	36	21	14	0	
Oldham Primary Care Trust (Oldham Community Health Services)	65+	24	-	0	0	0	14	0	0	0	50	-	25	0	25	50	0	
	<65	26	-	0	0	0	0	0	0	0	65	-	71	0	0	29	0	
Stockport Primary Care Trust (NHS Stockport)	65+	30	-	0	0	0	0	0	0	0	87	-	96	0	0	0	4	
	<65	16	-	0	0	0	9	0	0	0	94	-	93	7	0	0	0	
Tameside & Glossop Primary Care Trust	65+	26	-	0	0	0	0	0	0	4	73	-	37	26	16	16	5	
	<65	25	-	0	0	0	0	0	0	8	96	-	46	21	8	25	0	

Bladder care key results Question numbers 3.14 to 4.1i (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	3.14i. For treatment of SUJ in women is there documented evidence of use of:	Paravaginal defect repair	Marshall- Marchetti – Krantz procedure	Autologous fat /PTFE injections	Mid Urethral Tape	Colpo suspension	Autologous rectus fascial slings	3.16. Documented evidence of the indication for inwelling catheterisation as a form of management?	4.1. Does the patient have a documented continence care plan?	4.1i. yes, when was the patient's care plan last reviewed?	Less than 6 months	6-8 months	9-11 months	12 months or more	No documentation of reassessment	
Northern Ireland																		
Belfast Health & Social Care Trust - Belfast City Hospital	65+	21	-	-	-	-	-	-	-	14	0	-	-	-	-	-	-	
Western Health & Social Care Trust	65+	30	-	0	0	0	0	0	0	3	100	-	93	7	0	0	0	
	<65	30	-	0	0	0	0	8	0	3	100	-	97	3	0	0	0	
South Central Strategic Health Authority																		
Acute care services																		
				%	%	%	%	%	%	%	%	%	%	%	%	%	%	
Buckinghamshire Hospitals NHS Trust	65+	28	-	9	0	0	55	0	0	14	29	-	75	25	0	0	0	
	<65	27	-	0	0	5	57	0	0	0	56	-	47	33	7	0	13	
Heatherwood & Wexham Park Hospitals NHS Foundation Trust	65+	22	-	0	0	0	25	0	0	32	73	-	100	0	0	0	0	
Milton Keynes Hospital NHS Foundation Trust	65+	25	-	0	0	0	50	0	0	24	4	-	100	0	0	0	0	
	<65	25	-	0	0	0	58	0	0	4	0	-	-	-	-	-		
Oxford Radcliffe Hospitals NHS Trust	65+	26	-	0	0	0	0	0	0	46	19	-	100	0	0	0	0	
	<65	26	-	6	0	0	19	6	0	35	35	-	100	0	0	0	0	
Royal Berkshire NHS Foundation Trust	65+	25	-	11	0	0	22	0	0	4	68	-	76	12	0	0	12	
	<65	27	-	0	0	0	43	4	0	0	93	-	92	4	0	0	4	
Southampton University Hospitals NHS Trust	65+	31	-	0	0	0	8	8	0	16	77	-	92	8	0	0	0	
	<65	25	-	0	0	0	26	0	0	0	100	-	100	0	0	0	0	
Mental health services																		
Hampshire Partnership NHS Foundation Trust	65+	25	-	0	0	0	0	0	0	12	72	-	100	0	0	0	0	
Primary care services																		
Isle of Wight NHS Primary Care Trust	65+	50	-	0	0	0	43	0	0	24	30	-	53	0	7	40	0	
	<65	46	-	0	0	0	50	0	0	9	48	-	41	41	14	5	0	
NHS Berkshire West	65+	25	-	0	0	0	0	0	0	4	0	-	-	-	-	-		
	<65	25	-	0	0	0	0	0	0	0	0	-	-	-	-	-		
Oxfordshire Primary Care Trust	65+	28	-	0	0	0	0	0	0	0	89	-	52	8	0	36	4	
	<65	24	-	0	0	0	6	0	0	4	92	-	77	9	0	0	14	
Southampton City Primary Care Trust	65+	17	-	0	0	0	0	63	0	18	100	-	29	35	24	12	0	

Bladder care key results Question numbers 3.14 to 4.1i (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	3.14i. For treatment of SUJ in women is there documented evidence of use of:	Paravaginal defect repair	Marshall- Marchetti – Krantz procedure	Autologous fat /PTFE injections	Mid Urethral Tape	Colpo suspension	Autologous rectus fascial slings	3.16. Documented evidence of the indication for indwelling catheterisation as a form of management?	4.1. Does the patient have a documented continence care plan?	4.1i. If yes, when was the patient's care plan last reviewed?	Less than 6 months	6-8 months	9-11 months	12 months or more	No documentation of reassessment
South East Coast Strategic Health Authority																	
Acute care services																	
Brighton & Sussex University Hospitals NHS Trust - Princess Royal Hospital	65+	23	-	0	0	0	50	0	0	26	30	-	86	14	0	0	0
	<65	22	-	0	0	0	80	20	0	14	59	-	77	8	15	0	0
Brighton & Sussex University Hospitals NHS Trust - Royal Sussex Hospital	65+	25	-	0	0	0	0	0	0	44	40	-	60	20	0	10	10
	<65	25	-	0	0	0	0	0	0	16	52	-	69	0	0	0	31
East Sussex Hospitals NHS Trust - Conquest Hospital	65+	25	-	0	0	0	0	0	0	52	76	-	37	26	0	0	37
	<65	25	-	15	0	0	30	5	0	0	20	-	40	0	0	0	60
East Sussex Hospitals NHS Trust - Eastbourne District	65+	22	-	0	0	0	0	0	0	45	23	-	40	20	0	0	40
Frimley Park Hospital NHS Foundation Trust	<65	16	-	0	0	0	57	29	0	0	44	-	71	14	0	14	0
Maidstone & Tunbridge Wells NHS Trust	65+	18	-	0	0	0	40	0	0	28	33	-	83	0	0	17	0
Medway NHS Foundation Trust	65+	34	-	0	0	0	20	20	0	41	71	-	96	0	0	0	4
	<65	27	-	0	0	0	44	0	0	4	37	-	100	0	0	0	0
Queen Victoria Hospital NHS Foundation Trust	65+	15	-	0	0	0	0	0	0	13	13	-	50	0	0	0	50
Royal Surrey County Hospital NHS Trust	65+	27	-	0	0	0	8	8	0	15	81	-	64	9	5	23	0
	<65	25	-	0	0	0	6	50	0	4	36	-	89	11	0	0	0
Surrey & Sussex Healthcare NHS Trust	65+	28	-	0	0	0	0	0	0	18	7	-	0	50	0	0	50
Western Sussex NHS Trust - Worthing & Southlands Site	65+	26	-	4	0	0	25	4	0	4	35	-	78	11	0	0	11
	<65	31	-	0	0	0	69	0	0	3	39	-	92	0	0	0	8
Mental health services																	
Surrey & Borders Partnership NHS Foundation Trust	65+	25	-	0	0	0	0	0	0	4	36	-	100	0	0	0	0

Bladder care key results Question numbers 3.14 to 4.1i (see pages 14 to 16 for full questions)		AGE GROUP	Number of cases	3.14i. For treatment of SUJ in women is there documented evidence of use of:	Paravaginal defect repair	Marshall- Marchetti – Kranz procedure	Autologous fat /PTFE injections	Mid Urethral Tape	Colpo suspension	Autologous rectus fascial slings	3.16. Documented evidence of the indication for indwelling catheterisation as a form of management?	4.1. Does the patient have a documented continence care plan?	4.1i. If yes, when was the patient's care plan last reviewed?	Less than 6 months	6-8 months	9-11 months	12 months or more	No documentation of reassessment
South East Coast Strategic Health Authority																		
Primary care services					%	%	%	%	%	%	%	%	%	%	%	%	%	%
NHS Eastern & Coastal Kent Community Hospital	65+	28	-	0	0	0	0	0	0	39	86	-	100	0	0	0	0	
NHS Eastern & Coastal Kent Community Services	65+	51	-	0	0	0	0	0	0	2	69	-	91	9	0	0	0	
	<65	34	-	0	10	0	0	0	0	6	97	-	94	6	0	0	0	
NHS Surrey	65+	27	-	0	0	0	0	0	0	4	0	-	-	-	-	-	-	
	<65	26	-	0	0	0	33	0	0	0	0	-	-	-	-	-	-	
South Downs Health NHS Trust	<65	17	-	0	0	0	0	0	0	0	82	-	57	21	21	0	0	
South West Strategic Health Authority																		
Acute care services																		
Dorset County Hospital NHS Foundation Trust	65+	20	-	0	0	0	67	33	0	5	25	-	80	0	0	0	20	
	<65	20	-	0	0	13	67	7	0	0	20	-	100	0	0	0	0	
North Bristol NHS Trust	65+	18	-	0	0	0	0	0	0	44	22	-	75	0	0	0	25	
	<65	25	-	0	0	0	56	0	22	8	100	-	92	8	0	0	0	
Plymouth Hospitals NHS Trust - Derriford Hospital	65+	26	-	0	0	0	0	0	0	8	69	-	83	17	0	0	0	
	<65	38	-	0	0	0	9	0	0	0	95	-	94	3	3	0	0	
Poole Hospital NHS Foundation Trust	65+	29	-	-	-	-	-	-	-	21	10	-	33	0	0	0	67	
	<65	23	-	11	11	0	44	44	0	17	43	-	70	0	0	0	30	
Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust	65+	20	-	0	0	0	0	0	0	40	55	-	100	0	0	0	0	
	<65	20	-	0	0	0	14	0	0	20	65	-	85	8	0	0	8	
Royal Cornwall Hospitals NHS Trust	65+	29	-	0	0	10	20	0	0	24	72	-	81	0	0	0	19	
Royal Devon & Exeter NHS Foundation Trust	65+	34	-	0	0	0	0	0	0	29	41	-	93	0	0	0	7	
Royal United Hospital Bath NHS Trust	65+	28	-	-	-	-	-	-	-	61	32	-	78	0	0	0	22	
Salisbury Foundation NHS Trust	65+	31	-	0	0	0	0	0	0	58	3	-	100	0	0	0	0	
	<65	23	-	0	0	0	0	0	0	43	0	-	-	-	-	-	-	
Taunton & Somerset Foundation NHS Trust	65+	28	-	0	0	0	0	17	0	21	86	-	63	21	4	4	8	
	<65	26	-	0	0	0	0	0	0	8	92	-	79	8	4	0	8	

Bladder care key results Question numbers 3.14 to 4.1i (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	3.14i. For treatment of SUJ in women is there documented evidence of use of:	Paravaginal defect repair	Marshall- Marchetti – Krantz procedure	Autologous fat /PTFE injections	Mid Urethral Tape	Colpo suspension	Autologous fascial slings	3.16. Documented evidence of the indication for indwelling catheterisation as a form of management?	4.1. Does the patient have a documented continence care plan?	4.1i. If yes, when was the patient's care plan last reviewed?	Less than 6 months	6-8 months	9-11 months	12 months or more	No documentation of reassessment
South West Strategic Health Authority																	
Acute care services																	
The Great Western Hospitals NHS Foundation Trust	65+	26	-	0	0	0	0	0	0	31	54	-	93	0	0	0	7
	<65	25	-	0	0	7	43	0	0	4	80	-	90	0	0	0	10
University Hospital Bristol NHS Foundation Trust	65+	26	-	0	0	0	50	0	0	31	15	-	100	0	0	0	0
Yeovil District Hospitals NHS Foundation Trust	65+	25	-	0	0	0	86	0	0	20	16	-	75	0	0	0	25
	<65	28	-	0	0	0	83	0	0	0	21	-	100	0	0	0	0
Mental health services																	
Somerset Partnership NHS Foundation Trust	65+	25	-	-	-	-	-	-	-	8	72	-	100	0	0	0	0
Primary care services																	
Bournemouth & Poole Community Health Services	65+	28	-	0	0	0	40	0	0	14	100	-	96	4	0	0	0
	<65	24	-	0	0	0	14	0	0	0	100	-	92	8	0	0	0
Devon Primary Care Trust	65+	102	-	0	0	0	18	0	0	5	36	-	49	19	14	8	11
	<65	63	-	0	0	0	30	0	0	0	38	-	58	13	0	13	17
NHS Cornwall & Isles of Scilly Community Health Services	65+	25	-	0	0	0	0	0	0	12	52	-	46	8	0	0	46
NHS Cornwall & Isles of Scilly Community Health Services - Cambourne/Redruth Community Hospital	65+	23	-	0	0	0	0	0	0	48	87	-	100	0	0	0	0
NHS Wiltshire	65+	25	-	33	0	0	0	0	0	0	76	-	89	0	5	0	5
Plymouth Teaching Primary Care Trust	65+	25	-	0	0	0	0	0	0	0	92	-	57	30	9	4	0
Plymouth Teaching Primary Care Trust - Site 2	65+	21	-	0	0	0	0	0	0	38	29	-	100	0	0	0	0
Somerset Primary Care Trust (Community Health)	<65	18	-	0	0	0	0	0	0	11	78	-	64	7	0	29	0
Swindon Primary Care Trust	65+	38	-	-	-	-	-	-	-	5	5	-	100	0	0	0	0
	<65	37	-	-	-	-	-	-	-	0	3	-	100	0	0	0	0

Bladder care key results Question numbers 3.14 to 4.1i (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	3.14i. For treatment of SU1 in women is there documented evidence of use of:	Paravaginal defect repair	Marshall- Marchetti – Krantz procedure	Autologous fat /PTFE injections	Mid Urethral Tape	Colpo suspension	Autologous rectus fascial slings	3.16. Documented evidence of the indication for indwelling catheterisation as a form of management?	4.1. Does the patient have a documented continence care plan?	4.1i. if yes, when was the patient's care plan last reviewed?	Less than 6 months	6-8 months	9-11 months	12 months or more	No documentation of reassessment	
																		%
Wales																		
Abertawe Bro Morgannwg University Health Board - Morriston Hospital	65+	25	-	0	0	0	0	0	0	4	40	-	90	0	0	0	10	
	<65	25	-	0	0	0	0	0	0	16	68	-	100	0	0	0	0	
Abertawe Bro Morgannwg University Health Board - Neath Port Talbot	65+	25	-	-	-	-	-	-	-	4	4	-	100	0	0	0	0	
	<65	15	-	0	0	0	0	0	0	13	40	-	100	0	0	0	0	
Abertawe Bro Morgannwg University Health Board - Princess of Wales Hospital	65+	25	-	-	-	-	-	-	-	4	16	-	100	0	0	0	0	
Abertawe Bro Morgannwg University Health Board - Singleton Hospital	65+	25	-	0	0	0	0	0	0	0	20	-	100	0	0	0	0	
	<65	25	-	0	0	0	0	0	0	0	88	-	95	0	0	0	5	
Aneurin Bevan Health Board (Gwent Healthcare NHS Trust)	65+	25	-	0	0	0	0	0	0	20	72	-	94	0	0	0	6	
Betsi Cadwaladr University Local Health (previously North Wales Health Board)	65+	30	-	0	0	0	17	0	0	17	37	-	45	27	9	0	18	
	<65	21	-	0	0	0	44	0	0	0	43	-	89	0	0	11	0	
Cardiff & Vale University Health Board	65+	29	-	0	0	0	0	0	0	7	59	-	94	0	0	6	0	
Hywel Dda Health Board - Prince Philip Hospital & WWG	65+	23	-	0	0	0	0	0	0	9	13	-	100	0	0	0	0	
West Midlands Strategic Health Authority																		
Acute care services																		
Dudley Group of Hospitals Foundation Trust	65+	25	-	0	0	20	60	0	0	0	16	-	50	0	0	25	25	
	<65	25	-	7	0	0	71	7	0	4	44	-	64	9	9	9	9	
George Eliot Hospital NHS Trust	65+	29	-	0	0	0	33	0	0	14	86	-	84	0	4	0	12	
	<65	21	-	0	0	0	27	0	0	10	95	-	100	0	0	0	0	
Heart of England NHS Foundation Trust	65+	34	-	-	-	-	-	-	-	3	50	-	94	0	0	0	6	
Hereford Hospitals NHS Trust	65+	23	-	0	0	9	36	9	0	9	74	-	65	18	18	0	0	
	<65	25	-	0	0	15	46	0	0	4	100	-	60	12	12	12	4	

Bladder care key results Question numbers 3.14 to 4.1i (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	3.14i. For treatment of SUJ in women is there documented evidence of use of::	Paravaginal defect repair	Marshall- Marchetti – Krantz procedure	Autologous fat /PTFE injections	Mid Urethral Tape	Colpo suspension	Autologous rectus fascial slings	3.16. Documented evidence of the indication for indwelling catheterisation as a form of management?	4.1. Does the patient have a documented continence care plan?	4.1i. If yes, when was the patient's care plan last reviewed?	Less than 6 months	6-8 months	9-11 months	12 months or more	No documentation of reassessment
West Midlands Strategic Health Authority																	
Acute care services				%	%	%	%	%	%	%	%	%	%	%	%	%	%
Mid Staffordshire NHS Foundation Trust	65+	25	-	0	0	13	0	13	0	20	52	-	77	8	8	0	8
	<65	26	-	0	0	9	23	5	0	0	92	-	75	4	4	8	8
Royal Wolverhampton NHS Trust	65+	24	-	11	0	0	33	11	0	25	54	-	92	0	0	0	8
	<65	34	-	8	0	0	54	0	0	6	50	-	88	12	0	0	0
Sandwell & West Birmingham NHS Trust - City Site	65+	58	-	0	0	0	50	0	0	59	26	-	27	13	13	7	40
	<65	25	-	10	0	0	10	0	0	20	28	-	29	0	0	29	43
Shrewsbury & Telford Hospitals NHS Trust - Princess Royal Hospital	65+	25	-	0	0	0	21	11	0	12	80	-	45	45	0	0	10
	<65	25	-	0	0	0	48	9	4	4	76	-	47	37	0	5	11
Shrewsbury & Telford Hospitals NHS Trust - Royal Shrewsbury Hospital	65+	27	-	0	0	0	25	0	0	19	63	-	53	18	6	24	0
	<65	29	-	0	0	0	67	0	0	14	24	-	57	14	0	29	0
University Hospital Coventry & Warwickshire NHS	65+	15	-	-	-	-	-	-	-	40	0	-	-	-	-	-	-
University Hospital of North Staffordshire NHS Trust	65+	26	-	0	0	0	33	0	0	38	15	-	50	0	0	0	50
	<65	25	-	0	0	0	20	7	0	12	52	-	62	23	0	8	8
University Hospitals Birmingham NHS Foundation Trust	65+	28	-	0	0	0	0	0	25	32	39	-	64	27	0	0	9
	<65	26	-	0	0	0	0	0	0	19	35	-	78	11	0	0	11
Walsall NHS Trust	65+	24	-	0	0	17	33	17	0	29	17	-	75	0	0	0	25
	<65	26	-	0	0	0	15	8	0	35	42	-	55	9	9	9	18
Worcestershire Acute Hospitals NHS Trust	65+	33	-	0	0	0	50	0	0	36	45	-	93	0	0	0	7
	<65	25	-	11	0	0	78	0	0	8	72	-	94	0	0	0	6

Bladder care key results Question numbers 3.14 to 4.1i (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	3.14i. For treatment of SUI in women is there documented evidence of use of:	Paravaginal defect repair	Marshall- Marchetti – Krantz procedure	Autologous fat /PTFE injections	Mid Urethral Tape	Colpo suspension	Autologous rectus fascial slings	3.16. Documented evidence of the indication for indwelling catheterisation as a form of management?	4.1. Does the patient have a documented continence care plan?	4.1i. if yes, when was the patient's care plan last reviewed?	Less than 6 months	6-8 months	9-11 months	12 months or more	No documentation of reassessment	
West Midlands Strategic Health Authority																		
Mental health services				%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Coventry & Warwickshire NHS Partnership Trust	65+	25	-	-	-	-	-	-	-	8	84	-	95	0	0	0	0	5
South Staffordshire & Shropshire Healthcare NHS Foundation - Shropshire	65+	23	-	0	0	0	0	0	0	13	22	-	100	0	0	0	0	0
South Staffordshire & Shropshire Healthcare NHS Foundation - South Staffs	65+	42	-	0	0	0	0	0	0	0	48	-	100	0	0	0	0	0
Primary care services																		
Birmingham East & North Primary Care Trust	65+	26	-	0	0	0	0	0	0	0	100	-	31	69	0	0	0	0
	<65	15	-	0	0	0	0	0	0	0	100	-	40	60	0	0	0	0
Heart of Birmingham Primary Care Trust	<65	15	-	0	0	0	0	0	0	0	67	-	60	20	10	10	0	0
NHS Telford and Wrekin	65+	25	-	0	0	0	0	0	0	4	100	-	24	8	20	48	0	0
	<65	25	-	0	0	0	0	11	0	4	100	-	28	4	24	44	0	0
NHS Warwickshire	65+	50	-	0	0	0	0	20	0	16	0	-	-	-	-	-	-	-
	<65	48	-	0	0	0	6	0	0	0	0	-	-	-	-	-	-	-
Solihull NHS Care Trust	<65	15	-	0	0	0	50	0	0	0	93	-	79	7	7	7	0	0
South Birmingham Primary Care Trust	65+	19	-	0	0	0	0	0	0	11	26	-	100	0	0	0	0	0
South Staffordshire Primary Care Trust	65+	19	-	0	0	0	0	0	0	0	42	-	88	13	0	0	0	0
	<65	15	-	0	0	0	0	0	0	0	40	-	83	0	0	0	0	17
Worcestershire Primary Care Trust	65+	28	-	0	0	0	15	0	0	14	100	-	82	14	4	0	0	0
	<65	22	-	0	0	14	0	0	0	0	86	-	100	0	0	0	0	0

Bladder care key results Question numbers 3.14 to 4.1i (see pages 14 to 16 for full questions)		AGE GROUP	Number of cases	3.14i. For treatment of SUJ in women is there documented evidence of use of:	Paravaginal defect repair	Marshall- Marchetti – Krantz procedure	Autologous fat /PTFE injections	Mid Urethral Tape	Colpo suspension	Autologous fascial slings	3.16. Documented evidence of the indication for indwelling catheterisation as a form of management?	4.1. Does the patient have a documented continence care plan?	4.1i. If yes, when was the patient's care plan last reviewed?	Less than 6 months	6-8 months	9-11 months	12 months or more	No documentation of reassessment
Yorkshire & the Humber Strategic Health Authority																		
Acute care services					%	%	%	%	%	%	%	%	%	%	%	%	%	%
Airedale NHS Trust	65+	25	-	0	0	0	0	0	0	8	72	-	78	17	6	0	0	
	<65	25	-	0	0	0	7	0	0	0	96	-	50	25	13	13	0	
Barnsley Hospital NHS Foundation Trust	65+	40	-	50	0	0	0	50	0	18	68	-	70	22	4	4	0	
Bradford Teaching Hospitals NHS Foundation Trust	65+	31	-	0	0	0	0	0	0	16	6	-	50	0	0	0	50	
Calderdale and Huddersfield NHS Trust	65+	24	-	100	0	0	0	0	0	13	17	-	0	0	0	0	100	
	<65	26	-	0	0	0	58	0	0	4	42	-	27	9	36	0	27	
Doncaster & Bassetlaw Hospital NHS Foundation Trust	65+	25	-	0	0	0	82	0	0	8	100	-	72	28	0	0	0	
	<65	26	-	0	0	0	88	0	0	0	100	-	62	27	8	0	4	
Harrogate & District NHS Foundation Trust	65+	24	-	0	0	0	36	0	0	4	21	-	60	20	20	0	0	
	<65	32	-	0	0	0	33	0	0	3	41	-	85	8	0	8	0	
Hull & East Yorkshire Hospitals NHS Trust	65+	15	-	0	0	0	0	0	0	7	87	-	77	0	0	0	23	
Mid Yorkshire Hospital NHS Trust	65+	17	-	-	-	-	-	-	-	53	24	-	100	0	0	0	0	
	<65	26	-	50	0	0	25	75	0	73	50	-	77	0	23	0	0	
Northern Lincolnshire & Goole Hospitals NHS Trust - Diana, Princess of Wales Hospital, Grimsby site of	65+	20	-	14	0	0	0	0	0	15	30	-	50	17	0	17	17	
Northern Lincolnshire & Goole Hospitals NHS Trust - Scunthorpe & Goole Hospitals	65+	30	-	0	0	0	55	0	0	13	17	-	60	0	0	20	20	
	<65	19	-	0	0	9	55	9	0	11	26	-	100	0	0	0	0	
Scarborough & North East Yorkshire Healthcare NHS Trust	65+	19	-	-	-	-	-	-	-	47	95	-	100	0	0	0	0	
Sheffield Teaching Hospitals NHS Foundation Trust	65+	33	-	0	0	0	33	0	0	36	33	-	100	0	0	0	0	
	<65	38	-	6	0	0	11	0	6	16	45	-	94	0	0	6	0	
The Rotherham NHS Foundation Trust	65+	24	-	0	0	0	23	0	0	4	71	-	35	35	24	6	0	
	<65	28	-	0	0	0	50	6	0	7	79	-	45	41	5	9	0	

Bladder care key results Question numbers 3.14 to 4.1i (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	3.14i. For treatment of SUJ in women is there documented evidence of use of:	Paravaginal defect repair	Marshall- Marchetti – Krantz procedure	Autologous fat /PTFE injections	Mid Urethral Tape	Colpo suspension	Autologous rectus fascial slings	3.16. Documented evidence of the indication for indwelling catheterisation as a form of management?	4.1. Does the patient have a documented continence care plan?	4.1i. If yes, when was the patient's care plan last reviewed?	Less than 6 months	6-8 months	9-11 months	12 months or more	No documentation of reassessment	
Yorkshire & the Humber Strategic Health Authority																		
Mental health services				%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Bradford District Care Trust	65+	20	-	-	-	-	-	-	-	10	70	-	100	0	0	0	0	0
North East Lincolnshire Care Trust Plus	65+	21	-	0	0	0	0	0	0	0	86	-	28	11	33	28	0	0
Rotherham Doncaster and South Humber Mental Health NHS Foundation Trust	65+	23	-	-	-	-	-	-	-	4	57	-	85	0	0	0	0	15
	<65	19	-	0	33	0	0	0	0	0	58	-	82	0	0	0	0	18
Primary care services																		
East Riding of Yorkshire Primary Care Trust	65+	25	-	0	0	0	0	0	0	0	100	-	92	0	4	0	0	4
	<65	26	-	0	0	0	13	13	0	4	96	-	88	8	0	4	0	0
NHS Barnsley	65+	75	-	0	0	0	0	0	0	13	45	-	62	3	3	9	24	0
	<65	30	-	0	0	0	0	0	0	17	67	-	80	5	0	0	0	15
NHS Calderdale	65+	19	-	0	0	0	0	0	0	0	5	-	100	0	0	0	0	0
	<65	25	-	0	0	0	0	0	0	0	0	-	-	-	-	-	-	-
NHS North Lincolnshire (Community Services)	65+	22	-	-	-	-	-	-	-	5	91	-	60	5	25	10	0	0
Sheffield Primary Care Trust	65+	21	-	0	0	0	14	0	0	0	43	-	22	44	11	22	0	0
Wakefield District Community Healthcare Services for NHS Wakefield District	65+	36	-	0	0	0	5	5	0	3	100	-	47	25	17	8	3	0
	<65	31	-	0	0	0	0	0	0	3	100	-	77	13	10	0	0	0

Table Q: Questions 4.5 to 4.8:

Bladder care key results Question numbers 4.5 to 4.8 (see pages 14 to 16 for full questions)	Age group	Number of cases	4.5. Where relevant is there documented evidence that a copy of the treatment plan has been given to the patient?	4.6. Where relevant, is there documented evidence that a copy of the care plan has been given to the carer/relative?	4.7. Is there documented evidence of a full discussion with the patient of the cause and treatment of urinary incontinence?	4.8. Where relevant, is there documented evidence of a full discussion of the cause and treatment of urinary incontinence with the carer/relative?
East Midlands Strategic Health Authority			%	%	%	%
Acute care services						
Chesterfield Royal Hospital	65+	31	0	0	29	0
	<65	28	4	-	64	-
Derby Hospitals NHS Foundation Trust	65+	25	0	0	100	75
	<65	25	12	-	100	-
Kettering General Hospital	65+	25	12	13	0	0
Northampton General Hospital NHS Trust	65+	26	46	21	83	58
	<65	26	15		65	12
Nottingham University Hospitals NHS Trust - City Hospital & Queens Medical Centre	65+	32	0	0	0	0
	<65	22	0	-	5	-
Sherwood Forest Hospitals	65+	26	0	0	50	15
	<65	25	0	-	83	-
United Lincolnshire Hospitals Trust - Lincoln County Hospital	65+	25	24	18	83	25
	<65	43	5	-	51	-
United Lincolnshire Hospitals Trust - Pilgrim Hospital	65+	19	0	0	17	0
	<65	29	0	-	4	-
University Hospitals of Leicester NHS Trust	65+	22	0	0	53	19
	<65	30	4	-	74	-

Bladder care key results Question numbers 4.5 to 4.8 (see pages 14 to 16 for full questions)	Age group	Number of cases	4.5. Where relevant is there documented evidence that a copy of the treatment plan has been given to the patient?	4.6. Where relevant, is there documented evidence that a copy of the care plan has been given to the carer/relative?	4.7. Is there documented evidence of a full discussion with the patient of the cause and treatment of urinary incontinence?	4.8. Where relevant, is there documented evidence of a full discussion of the cause and treatment of urinary incontinence with the carer/relative?
East Midlands Strategic Health Authority			65+	65+		
Mental health services			%	%	%	%
Leicestershire Partnership NHS Trust - Site 1	65+	22	0	0	50	0
Northamptonshire Healthcare NHS Foundation Trust	65+	26	38	33	100	50
Primary care services						
Bassetlaw Primary Care Trust	65+	16	0	0	69	21
	<65	16	0	-	64	-
NHS Lincolnshire (Community Health Service/Teaching)	65+	27	5	4	43	38
	<65	28	19	-	81	-
NHS Nottingham City	65+	25	12	0	44	9
	<65	23	78	-	83	-
NHS Nottinghamshire County - Mansfield Community Hospital	65+	25	0	4	83	33
East of England Strategic Health Authority						
Acute care services						
Basildon & Thurrock University Hospitals Foundation Trust	65+	21	0	0	0	0
	<65	25	0	-	88	-
Bedford Hospital NHS Trust	65+	23	0	4	24	22
Cambridge University Hospitals Foundation Trust	<65	25	0	-	56	-
Colchester Hospital University NHS Foundation Trust	65+	16	0	0	0	0
Luton & Dunstable Hospital NHS Foundation Trust	65+	25	5	8	25	25
	<65	22	10	-	45	-
Mid Essex Hospitals Services NHS Trust - (St John's Hospital)	65+	19	16	0	95	0
	<65	29	17	-	69	-

Bladder care key results Question numbers 4.5 to 4.8 (see pages 14 to 16 for full questions)	Age group	Number of cases	4.5. Where relevant is there documented evidence that a copy of the treatment plan has been given to the patient?	4.6. Where relevant, is there documented evidence that a copy of the care plan has been given to the carer/relative?	4.7. Is there documented evidence of a full discussion with the patient of the cause and treatment of urinary incontinence?	4.8. Where relevant, is there documented evidence of a full discussion of the cause and treatment of urinary incontinence with the carer/relative?
East of England Strategic Health Authority			%	%	%	%
Acute care services						
South Essex Partnership University NHS Foundation Trust	65+	21	80	39	90	50
	<65	22	81	-	95	-
The Ipswich Hospital NHS Trust	65+	25	0	0	19	6
	<65	25	4	-	16	-
The Queen Elizabeth Hospital King's Lynn NHS Trust	65+	27	0	4	39	8
	<65	23	4	-	65	-
West Hertfordshire Hospitals NHS Trust	65+	28	11	13	39	28
	<65	23	14	-	73	-
Mental health services						
Cambridgeshire and Peterborough NHS Foundation Trust	65+	25	25	18	38	20
Hertfordshire Partnership NHS Foundation Trust	65+	35	53	64	17	54
Primary care services						
NHS Bedfordshire	65+	19	39	32	100	42
	<65	21	10	-	90	-
NHS Mid Essex	65+	20	95	75	100	100
NHS North East Essex	65+	25	91	57	100	50
	<65	25	92	-	96	-
NHS South West Essex Community Services (Provider)	65+	25	0	0	57	19
	<65	21	0	-	63	-
NHS West Hertfordshire	65+	24	4	0	33	0
	<65	26	4	-	46	-
Peterborough Community Services	65+	27	4	4	19	4
	<65	26	0	-	27	-
South East Essex Primary Care Trust	65+	25	22	45	84	61
	<65	15	13	-	93	-

Bladder care key results Question numbers 4.5 to 4.8 (see pages 14 to 16 for full questions)	Age group	Number of cases	4.5. Where relevant is there documented evidence that a copy of the treatment plan has been given to the patient?	4.6. Where relevant, is there documented evidence that a copy of the care plan has been given to the carer/relative?	4.7. Is there documented evidence of a full discussion with the patient of the cause and treatment of urinary incontinence?	4.8. Where relevant, is there documented evidence of a full discussion of the cause and treatment of urinary incontinence with the carer/relative?
Islands						
States of Guernsey Health and Social Services Department	65+	30	28	9	89	71
	<65	27	55	-	100	-
States of Jersey Health & Social Services	65+	70	12	11	57	16
	<65	39	29	-	76	-
London Strategic Health Authority						
Acute care services						
Barking Havering and Redbridge NHS Trust	65+	26	62	8	77	32
	<65	27	70	-	81	-
Barnet & Chase Farm Hospitals NHS trust	65+	20	0	0	100	100
	<65	30	0	-	100	-
Barts and the London NHS Trust	65+	15	0	0	9	0
	<65	25	64	-	92	-
Ealing Hospital NHS Trust	65+	25	65	48	82	39
	<65	24	100	-	96	-
Epsom & St Helier University Hospitals NHS Trust	65+	26	0	0	100	13
	<65	26	0	-	100	-
Guy's & St. Thomas' NHS Foundation Trust	65+	37	39	14	74	26
	<65	19	21	-	72	-
Hillingdon Hospital NHS Trust	65+	17	67	0	80	0
	<65	22	57	-	95	-
Homerton University Hospital NHS Foundation Trust	65+	24	31	24	29	14
	<65	27	25	-	83	-
Imperial College Healthcare NHS Trust	65+	25	8	8	25	22
	<65	23	17	-	43	-

Bladder care key results Question numbers 4.5 to 4.8 (see pages 14 to 16 for full questions)	Age group	Number of cases	4.5. Where relevant is there documented evidence that a copy of the treatment plan has been given to the patient?	4.6. Where relevant, is there documented evidence that a copy of the care plan has been given to the carer/relative?	4.7. Is there documented evidence of a full discussion with the patient of the cause and treatment of urinary incontinence?	4.8. Where relevant, is there documented evidence of a full discussion of the cause and treatment of urinary incontinence with the carer/relative?
			65+	65+	65+	65+
London Strategic Health Authority			%	%	%	%
Acute care services						
Kings College Hospital NHS Foundation Trust	65+	31	67	17	96	19
	<65	36	81	-	97	-
Kingston Hospital NHS Trust	65+	25	10	9	48	0
	<65	24	17	-	38	-
Mayday Healthcare NHS Trust	65+	35	41	0	39	0
	<65	17	41	-	94	-
North Middlesex Hospital	65+	23	7	0	13	7
	<65	18	53	-	50	-
Royal Free Hampstead NHS Trust (Royal Free Hospital)	65+	25	0	0	0	0
	<65	26	46	-	96	-
South London Healthcare Trust - Queen Elizabeth Hospital	65+	22	73	33	100	75
	<65	28	69	-	100	-
St George's Healthcare NHS Trust	65+	26	28	11	76	60
	<65	25	68	-	100	-
The Lewisham Hospital NHS Trust	65+	16	7	6	21	0
The North West London Hospitals NHS Trust - (Central Middlesex Site)	65+	24	5	0	5	0
The North West London Hospitals NHS Trust - (Northwick Park & St Marks Site)	65+	27	6	0	17	0
	<65	24	17	-	83	-
West Middlesex University Hospitals NHS Trust	65+	25	38	26	27	20
	<65	15	21	-	50	-

Bladder care key results Question numbers 4.5 to 4.8 (see pages 14 to 16 for full questions)	Age group	Number of cases	4.5. Where relevant is there documented evidence that a copy of the treatment plan has been given to the patient?	4.6. Where relevant, is there documented evidence that a copy of the care plan has been given to the carer/relative?	4.7. Is there documented evidence of a full discussion with the patient of the cause and treatment of urinary incontinence?	4.8. Where relevant, is there documented evidence of a full discussion of the cause and treatment of urinary incontinence with the carer/relative?
London Strategic Health Authority			65+			65+
Acute care services			%	%	%	%
Whipps Cross University Hospital NHS Trust	65+	29	11	0	100	36
	<65	26	0	-	92	-
Mental health services						
Camden & Islington NHS Foundation Trust	65+	33	13	9	23	44
North East London NHS Foundation Trust	65+	16	7	0	8	0
Oxleas NHS Foundation Trust	65+	45	6	16	16	30
South London & Maudsley NHS Foundation Trust	65+	30	89	65	64	65
Primary care services						
Bromley Primary Care Trust	65+	33	7	13	90	80
	<65	36	11	-	94	-
Camden Primary Care Trust Provider Services	65+	26	23	8	62	18
Central London Community Healthcare	65+	22	0	0	95	50
Hounslow Community Healthcare	65+	24	0	0	82	68
	<65	26	0	-	96	-
Lambeth Primary Care Trust	65+	21	100	100	95	100
	<65	20	80	-	100	-
Lewisham Primary Care Trust	65+	29	0	0	0	0
	<65	18	0	-	18	-
NHS Brent (Brent Community Services)	65+	24	0	0	73	48
	<65	26	12	-	83	-
NHS Enfield	65+	24	6	5	22	18
	<65	25	19	-	52	-
NHS Greenwich (Greenwich Community Health Services)	65+	21	95	69	95	82
	<65	21	18	-	100	-

Bladder care key results Question numbers 4.5 to 4.8 (see pages 14 to 16 for full questions)	Age group	Number of cases	4.5. Where relevant is there documented evidence that a copy of the treatment plan has been given to the patient?	4.6. Where relevant, is there documented evidence that a copy of the care plan has been given to the carer/relative?	4.7. Is there documented evidence of a full discussion with the patient of the cause and treatment of urinary incontinence?	4.8. Where relevant, is there documented evidence of a full discussion of the cause and treatment of urinary incontinence with the carer/relative?
London Strategic Health Authority			65+	65+		
Acute care services			%	%	%	%
Outer North East London Community Service (Havering)	65+	25	0	0	92	24
	<65	25	0	-	100	-
Outer North East London Community Service (Redbridge)	65+	21	100	100	100	100
	<65	25	100	-	100	-
Outer North East London Community Service (Waltham Forest)	65+	31	48	14	68	16
	<65	24	91	-	95	-
Sutton & Merton Primary Care Trust	65+	31	10	7	100	90
	<65	27	4	-	96	-
Tower Hamlets Community Health	65+	25	0	0	68	24
North East Strategic Health Authority						
Acute care services						
City Hospitals Sunderland NHS Foundation Trust	65+	31	0	0	0	0
	<65	19	0	-	5	-
County Durham & Darlington NHS Foundation Trust - Darlington Memorial Hospital	65+	19	17	6	83	11
	<65	25	13	-	80	-
County Durham & Darlington NHS Foundation Trust - University Hospital of North Durham	<65	31	19	-	77	6
Gateshead Health NHS Foundation Trust	65+	18	0	0	100	0
	<65	27	0	-	100	-

Bladder care key results Question numbers 4.5 to 4.8 (see pages 14 to 16 for full questions)	Age group	Number of cases	4.5. Where relevant is there documented evidence that a copy of the treatment plan has been given to the patient?	4.6. Where relevant, is there documented evidence that a copy of the care plan has been given to the carer/relative?	4.7. Is there documented evidence of a full discussion with the patient of the cause and treatment of urinary incontinence?	4.8. Where relevant, is there documented evidence of a full discussion of the cause and treatment of urinary incontinence with the carer/relative?
			65+	65+	65+	65+
North East Strategic Health Authority			%	%	%	%
Acute care services						
North Tees & Hartlepool NHS Trust - University Hospital of Hartlepool	65+	20	7	22	93	42
	<65	27	11	-	93	-
North Tees & Hartlepool NHS Trust - University Hospital of North Tees	65+	30	14	12	75	28
	<65	36	42	-	97	-
Northumbria Healthcare NHS Foundation Trust - North Tyneside General	65+	23	17	17	33	14
South Tees Hospitals NHS Trust	65+	30	7	0	59	10
	<65	44	41	-	84	-
South Tyneside Foundation Trust	65+	25	11	25	59	30
	<65	25	32	-	96	-
The Newcastle upon Tyne Hospitals NHS Foundation Trust	65+	23	90	100	100	100
	<65	26	46	-	100	-
Mental health services						
Tees Esk & Wear Valleys NHS Foundation Trust	65+	21	0	47	0	50
	<65	21	25	-	25	-
Primary care services						
NHS Darlington	<65	23	35	-	100	88
NHS Hartlepool	65+	24	100	100	100	100
	<65	33	100	-	97	-
NHS Middlesbrough	65+	17	0	0	100	19
	<65	47	0	-	100	-
NHS North of Tyne - North Tyneside Primary Care Trust	65+	32	7	0	96	100
	<65	15	7	-	100	-

Bladder care key results Question numbers 4.5 to 4.8 (see pages 14 to 16 for full questions)	Age group	Number of cases	4.5. Where relevant is there documented evidence that a copy of the treatment plan has been given to the patient?	4.6. Where relevant, is there documented evidence that a copy of the care plan has been given to the carer/relative?	4.7. Is there documented evidence of a full discussion with the patient of the cause and treatment of urinary incontinence?	4.8. Where relevant, is there documented evidence of a full discussion of the cause and treatment of urinary incontinence with the carer/relative?
North East Strategic Health Authority			65+			65+
Primary care services			%	%	%	%
NHS North of Tyne – Northumberland Care Trust	65+	17	14	0	73	31
	<65	15	0	-	100	-
NHS South of Tyne & Wear - Gateshead Primary Care Trust	65+	27	4	4	92	30
	<65	26	0	-	100	-
NHS South of Tyne & Wear - South Tyneside Primary Care Trust	65+	34	93	87	97	83
	<65	27	81	-	100	-
NHS South of Tyne & Wear - Sunderland Teaching Primary Care Trust	65+	24	100	100	100	100
	<65	26	100	-	100	-
NHS Stockton-on-Tees	65+	25	100	100	100	100
	<65	25	92	-	100	-
North West Strategic Health Authority						
Acute care services						
Aintree University Hospitals NHS Foundation Trust	65+	27	0	0	36	21
Blackpool Fylde & Wyre NHS Foundation Trust	65+	25	9	23	64	26
	<65	25	0	-	96	-
Central Manchester University Hospitals NHS Foundation Trust	65+	31	0	4	30	7
	<65	37	3	-	71	-
East Cheshire NHS Trust	65+	20	0	0	0	0

Bladder care key results Question numbers 4.5 to 4.8 (see pages 14 to 16 for full questions)	Age group	Number of cases	4.5. Where relevant is there documented evidence that a copy of the treatment plan has been given to the patient?	4.6. Where relevant, is there documented evidence that a copy of the care plan has been given to the carer/relative?	4.7. Is there documented evidence of a full discussion with the patient of the cause and treatment of urinary incontinence?	4.8. Where relevant, is there documented evidence of a full discussion of the cause and treatment of urinary incontinence with the carer/relative?
North West Strategic Health Authority						
Acute care services			%	%	%	%
East Lancashire Hospitals Trust - Royal Blackburn Hospital	65+	26	4	0	92	4
	<65	25	4	-	92	-
Pennine Acute Hospitals NHS Trust - Fairfield General Hospital	65+	35	6	3	12	6
	<65	22	5	-	24	-
Pennine Acute Hospitals NHS Trust - North Manchester General Hospital	<65	25	0	-	4	-
Pennine Acute Hospitals NHS Trust - Rochdale Infirmary	<65	18	0	-	89	-
Pennine Acute Hospitals NHS Trust - The Royal Oldham Hospital	65+	17	0	7	64	36
Royal Bolton Hospital NHS Foundation Trust	65+	25	0	0	0	0
	<65	26	7	-	21	-
Salford Royal NHS Foundation Trust	<65	28	4		100	-
Southport and Ormskirk Hospitals NHS Trust	65+	37	0	0	52	3
	<65	28	0	-	89	-
St Helens and Knowsley Teaching Hospital	65+	38	0	0	5	3
Tameside Hospital NHS Foundation Trust	65+	18	10	18	93	87
The Royal Liverpool & Broadgreen University Hospital NHS Trust	65+	35	8	0	23	7
Trafford Healthcare NHS Trust	65+	25	0	10	10	9
	<65	25	0	-	96	-
University Hospital of South Manchester NHS Foundation Trust	<65	25	8	-	79	-
University Hospitals of Morecambe Bay NHS Trust	65+	25	0	0	83	0
	<65	25	0	-	83	-
Warrington and Halton Hospitals NHS Foundation	65+	25	0	0	24	6
	<65	27	56	-	85	-
Wirral University Teaching Hospital NHS Foundation Trust	65+	28	9	7	4	4
Wrightington, Wigan & Leigh NHS Foundation Trust	65+	25	0	0	50	0
	<65	25	0	-	64	-

Bladder care key results Question number 4.5 to 4.8 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	4.5. Where relevant is there documented evidence that a copy of the treatment plan has been given to the patient?	4.6. Where relevant, is there documented evidence that a copy of the care plan has been given to the carer/relative?	4.7. Is there documented evidence of a full discussion with the patient of the cause and treatment of urinary incontinence?	4.8. Where relevant, is there documented evidence of a full discussion of the cause and treatment of urinary incontinence with the carer/relative?
North West Strategic Health Authority				65+		65+
Mental health services			%	%	%	%
Pennine Care NHS Foundation Trust	65+	24	0	20	0	25
Primary care services						
Ashton, Leigh & Wigan NHS Trust	65+	17	25	0	47	17
	<65	18	22	-	56	-
Central & Eastern Cheshire Primary Care Trust - Cheshire East Community Health	65+	57	9	91	38	98
	<65	21	100	-	100	-
East Lancashire Primary Care Trust	65+	17	0	8	82	20
Knowsley Primary Care Trust	65+	32	0	0	87	16
	<65	24	25	-	92	-
Liverpool Primary Care Trust - Provider Services	65+	24	5	4	59	38
NHS Blackburn with Darwen	65+	26	0	0	93	64
NHS Warrington - Community Services Unit	65+	25	0	0	36	8
	<65	25	8	-	52	-
NHS Western Cheshire - Community Care	65+	26	19	81	36	85
	<65	26	46	-	100	-
NHS Western Cheshire - Ellesmere Port Hospital	65+	28	8	12	22	31
NHS Wirral	65+	52	27	15	62	40
	<65	23	0	-	70	-
Oldham Primary Care Trust (Oldham Community Health Services)	65+	24	23	22	46	38
	<65	26	12	-	72	-
Stockport Primary Care Trust (NHS Stockport)	65+	30	62	60	80	64
	<65	16	47	-	50	-
Tameside & Glossop Primary Care Trust	65+	26	48	25	68	47
	<65	25	85	-	91	-

Bladder care key results Question number 4.5 to 4.8 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	4.5. Where relevant is there documented evidence that a copy of the treatment plan has been given to the patient?	4.6. Where relevant, is there documented evidence that a copy of the care plan has been given to the carer/relative?	4.7. Is there documented evidence of a full discussion with the patient of the cause and treatment of urinary incontinence?	4.8. Where relevant, is there documented evidence of a full discussion of the cause and treatment of urinary incontinence with the carer/relative?
			65+	65+	65+	65+
Northern Ireland						
Belfast Health & Social Care Trust - Belfast City Hospital	65+	21	0	0	0	17
Western Health & Social Care Trust	65+	30	100	100	100	100
	<65	30	100	-	100	-
South Central Strategic Health Authority						
Acute care services						
Buckinghamshire Hospitals NHS Trust	65+	28	32	15	57	24
	<65	27	56	-	89	-
Heatherwood & Wexham Park Hospitals NHS Foundation Trust	65+	22	5	5	81	48
Milton Keynes Hospital NHS Foundation Trust	65+	25	8	8	96	16
	<65	25	8	-	88	-
Oxford Radcliffe Hospitals NHS Trust	65+	26	24	24	50	14
	<65	26	64	-	72	-
Royal Berkshire NHS Foundation Trust	65+	25	43	14	78	18
	<65	27	41	-	89	-
Southampton University Hospitals NHS Trust	65+	31	3	6	83	13
	<65	25	0	-	80	-
Mental health services						
Hampshire Partnership NHS Foundation Trust	65+	25	61	57	68	63
Primary care services						
Isle of Wight NHS Primary Care Trust	65+	50	5	4	59	12
	<65	46	2	-	98	-
NHS Berkshire West	65+	25	0	0	0	0
	<65	25	0	-	8	-
Oxfordshire Primary Care Trust	65+	28	56	41	64	42
	<65	24	54	-	92	-
Southampton City Primary Care Trust	65+	17	71	100	86	53

Bladder care key results Question number 4.5 to 4.8 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	4.5. Where relevant is there documented evidence that a copy of the treatment plan has been given to the patient?	4.6. Where relevant, is there documented evidence that a copy of the care plan has been given to the carer/relative?	4.7. Is there documented evidence of a full discussion with the patient of the cause and treatment of urinary incontinence?	4.8. Where relevant, is there documented evidence of a full discussion of the cause and treatment of urinary incontinence with the carer/relative?
			65+	65+		
South East Coast Strategic Health Authority						
Acute care services			%	%	%	%
Brighton & Sussex University Hospitals NHS Trust - Princess Royal Hospital	65+	23	0	0	43	0
	<65	22	18	-	91	-
Brighton & Sussex University Hospitals NHS Trust - Royal Sussex Hospital	65+	25	0	50	68	60
	<65	25	0	-	48	-
East Sussex Hospitals NHS Trust - Conquest Hospital	65+	25	0	4	72	78
	<65	25	0	-	96	-
East Sussex Hospitals NHS Trust - Eastbourne District	65+	22	0	0	32	22
Frimley Park Hospital NHS Foundation Trust	<65	16	31	-	94	-
Maidstone & Tunbridge Wells NHS Trust	65+	18	33	18	47	19
Medway NHS Foundation Trust	65+	34	33	13	69	17
	<65	27	37	-	85	-
Queen Victoria Hospital NHS Foundation Trust	65+	15	8	0	38	15
Royal Surrey County Hospital NHS Trust	65+	27	11	0	78	0
	<65	25	4	-	79	-
Surrey & Sussex Healthcare NHS Trust	65+	28	5	7	8	4
Western Sussex NHS Trust - Worthing & Southlands Site	65+	26	72	6	73	0
	<65	31	77	-	84	-
Mental health services						
Surrey & Borders Partnership NHS Foundation Trust	65+	25	0	11	27	15

Bladder care key results Question number 4.5 to 4.8 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	4.5. Where relevant is there documented evidence that a copy of the treatment plan has been given to the patient?	4.6. Where relevant, is there documented evidence that a copy of the care plan has been given to the carer/relative?	4.7. Is there documented evidence of a full discussion with the patient of the cause and treatment of urinary incontinence?	4.8. Where relevant, is there documented evidence of a full discussion of the cause and treatment of urinary incontinence with the carer/relative?
			%	%	%	%
South East Coast Strategic Health Authority				65+		65+
Primary care services			%	%	%	%
NHS Eastern & Coastal Kent Community Hospital	65+	28	57	48	69	56
NHS Eastern & Coastal Kent Community Services	65+	51	48	20	67	45
	<65	34	87	-	100	-
NHS Surrey	65+	27	4	0	19	0
	<65	26	0	-	0	-
South Downs Health NHS Trust	<65	17	13	-	100	-
South West Strategic Health Authority						
Acute care services						
Dorset County Hospital NHS Foundation Trust	65+	20	0	0	50	9
	<65	20	5	-	55	-
North Bristol NHS Trust	65+	18	0	0	18	9
	<65	25	100	-	100	-
Plymouth Hospitals NHS Trust - Derriford Hospital	65+	26	27	8	91	38
	<65	38	50	-	97	-
Poole Hospital NHS Foundation Trust	65+	29	0	0	13	0
	<65	23	27	-	64	-
Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust	65+	20	11	0	72	21
	<65	20	11	-	95	-
Royal Cornwall Hospitals NHS Trust	65+	29	14	0	71	0
Royal Devon & Exeter NHS Foundation Trust	65+	34	14	8	70	8
Royal United Hospital Bath NHS Trust	65+	28	50	36	67	60
Salisbury Foundation NHS Trust	65+	31	0	0	6	3
	<65	23	0	-	9	-
Taunton & Somerset Foundation NHS Trust	65+	28	71	56	56	47
	<65	26	81	-	65	75

Bladder care key results Question number 4.5 to 4.8 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	4.5. Where relevant is there documented evidence that a copy of the treatment plan has been given to the	4.6. Where relevant, is there documented evidence that a copy of the care plan has been given to the carer/relative?	4.7. Is there documented evidence of a full discussion with the patient of the cause and treatment of urinary incontinence?	4.8. Where relevant, is there documented evidence of a full discussion of the cause and treatment of urinary incontinence with the carer/relative?
			%	%	%	%
South West Strategic Health Authority			65+			65+
Acute care services			%	%	%	%
The Great Western Hospitals NHS Foundation Trust	65+	26	4	0	79	20
	<65	25	8	-	100	-
University Hospital Bristol NHS Foundation Trust	65+	26	5	4	11	9
Yeovil District Hospitals NHS Foundation Trust	65+	25	4	4	96	4
	<65	28	4	-	96	-
Mental health services						
Somerset Partnership NHS Foundation Trust	65+	25	17	28	7	20
Primary care services						
Bournemouth & Poole Community Health Services	65+	28	82	58	93	55
	<65	24	91	-	100	-
Devon Primary Care Trust	65+	102	11	2	39	4
	<65	63	14	-	58	-
NHS Cornwall & Isles of Scilly Community Health Services	65+	25	0	0	57	33
NHS Cornwall & Isles of Scilly Community Health Services - Cambourne/Redruth Community Hospital	65+	23	0	13	27	62
NHS Wiltshire	65+	25	0	0	20	12
Plymouth Teaching Primary Care Trust	65+	25	0	0	8	0
Plymouth Teaching Primary Care Trust - Site 2	65+	21	6	6	11	0
Somerset Primary Care Trust (Community Health)	<65	18	0	-	92	-
Swindon Primary Care Trust	65+	38	3	0	94	25
	<65	37	0	-	92	-

Bladder care key results Question number 4.5 to 4.8 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	4.5. Where relevant is there documented evidence that a copy of the treatment plan has been given to the patient?	4.6. Where relevant, is there documented evidence that a copy of the care plan has been given to the carer/relative?	4.7. Is there documented evidence of a full discussion with the patient of the cause and treatment of urinary incontinence?	4.8. Where relevant, is there documented evidence of a full discussion of the cause and treatment of urinary incontinence with the carer/relative?
Wales				65+		65+
Abertawe Bro Morgannwg University Health Board - Morriston Hospital	65+	25	0	0	35	9
	<65	25	0	-	61	-
Abertawe Bro Morgannwg University Health Board - Neath Port Talbot Hospital	65+	25	0	0	0	0
	<65	15	0	-	0	-
Abertawe Bro Morgannwg University Health Board - Princess of Wales Hospital	65+	25	0	0	5	0
Abertawe Bro Morgannwg University Health Board - Singleton Hospital	65+	25	13	4	21	8
	<65	25	88	-	100	-
Aneurin Bevan Health Board (Gwent Healthcare NHS Trust)	65+	25	15	16	27	26
Betsi Cadwaladr University Local Health (previously North Wales Health Board)	65+	30	3	0	37	3
	<65	21	5	-	76	-
Cardiff & Vale University Health Board	65+	29	33	26	59	44
Hywel Dda Health Board - Prince Philip Hospital & WWG	65+	23	5	9	6	5
West Midlands Strategic Health Authority						
Acute care services			%	%	%	%
Dudley Group of Hospitals Foundation Trust	65+	25	11	0	21	0
	<65	25	13	-	67	-
George Eliot Hospital NHS Trust	65+	29	0	10	41	14
	<65	21	14	-	52	-
Heart of England NHS Foundation Trust	65+	34	0	0	0	3
Hereford Hospitals NHS Trust	65+	23	5	9	55	5
	<65	25	4	-	48	-

Bladder care key results Question number 4.5 to 4.8 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	4.5. Where relevant is there documented evidence that a copy of the treatment plan has been given to the patient?	4.6. Where relevant, is there documented evidence that a copy of the care plan has been given to the carer/relative?	4.7. Is there documented evidence of a full discussion with the patient of the cause and treatment of urinary incontinence?	4.8. Where relevant, is there documented evidence of a full discussion of the cause and treatment of urinary incontinence with the carer/relative?
			65+	65+	65+	65+
West Midlands Strategic Health Authority			%	%	%	%
Acute care services			%	%	%	%
Mid Staffordshire NHS Foundation Trust	65+	25	19	5	57	15
	<65	26	12	-	96	-
Royal Wolverhampton NHS Trust	65+	24	21	11	83	44
	<65	34	7	-	76	-
Sandwell & West Birmingham NHS Trust - City Site	65+	58	18	25	33	45
	<65	25	32	-	74	-
Shrewsbury & Telford Hospitals NHS Trust - Princess Royal Hospital	65+	25	40	43	84	43
	<65	25	24	-	80	-
Shrewsbury & Telford Hospitals NHS Trust - Royal Shrewsbury Hospital	65+	27	0	24	58	44
	<65	29	48	-	89	-
University Hospital Coventry & Warwickshire NHS	65+	15	0	7	0	0
University Hospital of North Staffordshire NHS Trust	65+	26	5	0	43	9
	<65	25	17	-	68	-
University Hospitals Birmingham NHS Foundation Trust	65+	28	16	4	56	12
	<65	26	12	-	72	-
Walsall NHS Trust	65+	24	18	4	22	0
	<65	26	12	-	38	-
Worcestershire Acute Hospitals NHS Trust	65+	33	48	0	67	11
	<65	25	58	-	83	-

Bladder care key results Question number 4.5 to 4.8 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	4.5. Where relevant is there documented evidence that a copy of the treatment plan has been given to the	4.6. Where relevant, is there documented evidence that a copy of the care plan has been given to the carer/relative?	4.7. Is there documented evidence of a full discussion with the patient of the cause and treatment of urinary incontinence?	4.8. Where relevant, is there documented evidence of a full discussion of the cause and treatment of urinary incontinence with the carer/relative?
			%	%	%	%
West Midlands Strategic Health Authority			65+			65+
Mental health services			%	%	%	%
Coventry & Warwickshire NHS Partnership Trust	65+	25	29	43	80	81
South Staffordshire & Shropshire Healthcare NHS Foundation - Shropshire	65+	23	25	0	0	6
South Staffordshire & Shropshire Healthcare NHS Foundation - South Staffs	65+	42	-	20	-	24
Primary care services						
Birmingham East & North Primary Care Trust	65+	26	42	11	100	42
	<65	15	64	-	100	-
Heart of Birmingham Primary Care Trust	<65	15	8	-	100	-
NHS Telford and Wrekin	65+	25	0	0	48	16
	<65	25	0	-	12	-
NHS Warwickshire	65+	50	0	0	40	6
	<65	48	0	-	30	-
Solihull NHS Care Trust	<65	15	47	-	79	-
South Birmingham Primary Care Trust	65+	19	0	0	0	6
South Staffordshire Primary Care Trust	65+	19	27	25	100	63
	<65	15	38	-	93	-
Worcestershire Primary Care Trust	65+	28	7	0	93	80
	<65	22	0	-	27	-

Bladder care key results Question number 4.5 to 4.8 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	4.5. Where relevant is there documented evidence that a copy of the treatment plan has been given to the patient?	4.6. Where relevant, is there documented evidence that a copy of the care plan has been given to the carer/relative?	4.7. Is there documented evidence of a full discussion with the patient of the cause and treatment of urinary incontinence?	4.8. Where relevant, is there documented evidence of a full discussion of the cause and treatment of urinary incontinence with the carer/relative?
			%	%	%	%
Yorkshire & the Humber Strategic Health Authority			65+		65+	
Acute care services			%	%	%	%
Airedale NHS Trust	65+	25	4	0	84	27
	<65	25	0	-	100	-
Barnsley Hospital NHS Foundation Trust	65+	40	22	23	63	17
Bradford Teaching Hospitals NHS Foundation Trust	65+	31	0	0	0	3
Calderdale and Huddersfield NHS Trust	65+	24	0	0	0	14
	<65	26	0	-	61	-
Doncaster & Bassetlaw Hospital NHS Foundation Trust	65+	25	12	0	58	-
	<65	26	0	-	27	-
Harrogate & District NHS Foundation Trust	65+	24	0	-	88	-
	<65	32	0	-	88	-
Hull & East Yorkshire Hospitals NHS Trust	65+	15	0	0	38	20
Mid Yorkshire Hospital NHS Trust	65+	17	0	0	29	18
	<65	26	27	-	58	-
Northern Lincolnshire & Goole Hospitals NHS Trust - Diana, Princess of Wales Hospital, Grimsby site of	65+	20	16	11	53	26
Northern Lincolnshire & Goole Hospitals NHS Trust - Scunthorpe & Goole Hospitals	65+	30	12	11	64	21
	<65	19	19	-	79	-
Scarborough & North East Yorkshire Healthcare NHS Trust	65+	19	77	50	64	47
Sheffield Teaching Hospitals NHS Foundation Trust	65+	33	0	0	9	0
	<65	38	25	-	83	-
The Rotherham NHS Foundation Trust	65+	24	0	0	92	29
	<65	28	0	-	100	-

Bladder care key results Question number 4.5 to 4.8 (see pages 14 to 16 for full questions)	AGE GROUP	Number of cases	4.5. Where relevant is there documented evidence that a copy of the treatment plan has been given to the patient?	4.6. Where relevant, is there documented evidence that a copy of the care plan has been given to the carer/relative?	4.7. Is there documented evidence of a full discussion with the patient of the cause and treatment of urinary incontinence?	4.8. Where relevant, is there documented evidence of a full discussion of the cause and treatment of urinary incontinence with the carer/relative?
Yorkshire & the Humber Strategic Health Authority			65+	65+		
<i>Mental health services</i>			%	%	%	%
Bradford District Care Trust	65+	20	17	63	43	56
North East Lincolnshire Care Trust Plus	65+	21	22	0	59	29
Rotherham Doncaster and South Humber Mental Health NHS Foundation Trust	65+	23	13	29	27	21
	<65	19	50	-	100	-
<i>Primary care services</i>						
East Riding of Yorkshire Primary Care Trust	65+	25	13	0	73	24
	<65	26	4	-	92	-
NHS Barnsley	65+	75	0	2	33	32
	<65	30	0	-	73	-
NHS Calderdale	65+	19	0	0	6	0
	<65	25	0	-	0	-
NHS North Lincolnshire (Community Services)	65+	22	0	0	29	41
Sheffield Primary Care Trust	65+	21	5	0	43	-
Wakefield District Community Healthcare Services for NHS Wakefield District	65+	36	0	0	61	14
	<65	31	0	-	97	-

CLINICAL AUDIT KEY RESULTS: BOWEL CARE

The guidelines can be found on: <http://www.nice.org.uk/CG49>

KEY: The older cases are 65+ and cases under 65 years are <65. For simplicity of display, please note that although the number of cases submitted are listed in the column the percentages displayed for each question are not necessarily out of this total.

Due to difficulties some sites had in identifying enough patients with these problems, we have not included those centres who gave us results from fewer than 10 cases, as we felt that this would not give a valid picture of treatment patterns for all. Please bear in mind, then that those sites with 10 cases or above are included and care should still be taken in the interpretation of these results.

These first tables deal with the characteristics of the problem and then go on to deal with the assessment and management of bowel problems. Some of the items are only relevant to people over 65 years of age. This is indicated in the tables

Table R: Questions 1.1 to 2.4i

Bowel care key results Question numbers 1.1 to 2.4i (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	1.1 How often is the patient incontinent of faeces?			If known and documented:			2.1. Is there documented evidence of a bowel history?			2.1i. Does the history of faecal incontinence include:			2.2. Documented evidence that a stool diary or bowel chart has been used?			2.4. On medication that exacerbates faecal incontinence?			2.4i. Medication altered to minimise impact?		
			Not known	Not documented	Every day/night	Less than once weekly	More than once weekly	Duration of symptoms	Daytime symptoms	Nocturnal symptoms	Yes	No	Not able to minimise further										
East Midlands Strategic Health Authority																							
Acute care services																							
Chesterfield Royal Hospital	65+	15	-	0	13	-	46	8	46	60	-	78	78	56	60	33	-	60	20	20			
Derby Hospitals NHS Foundation Trust	65+	15	-	0	7	-	50	21	29	100	-	100	100	100	93	0	-	-	-	-			
	<65	15	-	0	0	-	33	27	40	100	-	100	100	100	93	0	-	-	-	-			
Kettering General Hospital	65+	25	-	0	0	-	76	0	24	60	-	80	100	60	8	12	-	100	0	0			
Northampton General Hospital NHS Trust	65+	15	-	7	67	-	75	0	25	33	-	40	40	40	40	64	-	29	0	71			
	<65	16	-	31	56	-	100	0	0	69	-	55	18	18	25	56	-	22	22	56			
Nottingham University Hospitals NHS Trust - City Hospital & Queens Medical Centre	65+	17	-	0	47	-	89	0	11	12	-	0	100	100	88	29	-	25	75	0			
Sherwood Forest Hospitals	65+	19	-	5	0	-	50	17	33	100	-	74	100	58	89	74	-	93	7	0			
	<65	11	-	0	0	-	64	27	9	100	-	64	91	18	64	36	-	50	25	25			
United Lincolnshire Hospitals Trust - Lincoln County Hospital	65+	12	-	17	50	-	100	0	0	100	-	50	67	25	33	67	-	71	14	14			
United Lincolnshire Hospitals Trust - Pilgrim Hospital	65+	23	-	4	43	-	50	17	33	78	-	83	17	0	30	41	-	22	78	0			
University Hospitals of Leicester NHS Trust	65+	24	-	4	71	-	100	0	0	33	-	63	50	25	25	50	-	50	50	0			
	<65	15	-	0	40	-	67	33	0	73	-	82	55	9	27	20	-	100	0	0			

Bowel care key results Question numbers 1.1 to 2.4i (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	1.1 How often is the patient incontinent of faeces?			If known and documented:	2.1. Is there documented evidence of a bowel history?			2.1i. Does the history of faecal incontinence include:	Duration of symptoms	Daytime symptoms	Nocturnal symptoms	2.2. Documented evidence that a stool diary or bowel chart has been used?	2.4. On medication that exacerbates faecal incontinence?	2.4i. Medication altered to minimise impact?	Yes	No	Not able to minimise further	
			Not known	Not documented	Every day/night		Less than once weekly	More than once weekly	Every day/night											Less than once weekly
East Midlands Strategic Health Authority																				
Mental health services			%	%		%	%	%	%		%	%	%	%	%	%	%	%	%	
Leicestershire Partnership NHS Trust - Site 1	65+	10	-	30	0	-	43	14	43	80	-	75	100	100	50	80	-	0	0	100
Northamptonshire Healthcare NHS Foundation Trust	65+	14	-	0	7	-	54	15	31	86	-	75	83	75	43	43	-	33	0	67
Primary care services																				
NHS Lincolnshire (Community Health Service/Teaching)	65+	24	-	0	21	-	74	5	21	92	-	95	82	59	29	37	-	0	33	67
NHS Nottingham City	65+	15	-	13	27	-	67	0	33	80	-	58	67	25	7	71	-	40	20	40
NHS Nottinghamshire County - Mansfield Community Hospital	65+	15	-	0	7	-	50	7	43	100	-	67	93	67	73	67	-	60	30	10
East of England Strategic Health Authority																				
Acute care services																				
Basildon & Thurrock University Hospitals Foundation Trust	65+	15	-	7	67	-	75	25	0	13	-	100	50	0	40	27	-	100	0	0
Bedford Hospital NHS Trust	65+	15	-	0	20	-	92	8	0	53	-	75	38	25	80	43	-	33	33	33
Luton & Dunstable Hospital NHS Foundation Trust	65+	15	-	0	47	-	88	0	13	87	-	69	62	46	40	13	-	100	0	0
	<65	15	-	7	80	-	100	0	0	40	-	83	33	33	7	17	-	100	0	0
Peterborough & Stamford Hospitals NHS Foundation Trust	65+	10	-	10	20	-	57	14	29	100	-	90	80	40	10	-	-	-	-	-
	<65	13	-	15	31	-	43	0	57	92	-	67	83	42	8	100	-	0	0	100
South Essex Partnership University NHS Foundation Trust	65+	10	-	20	10	-	29	14	57	80	-	75	63	13	70	20	-	0	0	100
The Ipswich Hospital NHS Trust	65+	15	-	13	80	-	100	0	0	47	-	100	0	0	7	33	-	80	0	20
	<65	15	-	0	73	-	50	0	50	33	-	100	20	20	13	7	-	100	0	0

Bowel care key results Question numbers 1.1 to 2.4i (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	1.1 How often is the patient incontinent of faeces?			If known and documented:	2.1. Is there documented evidence of a bowel history?			2.1i. Does the history of faecal incontinence include:	Duration of symptoms	Daytime symptoms	Nocturnal symptoms	2.2. Documented evidence that a stool diary or bowel chart has been used?	2.4. On medication that exacerbates faecal incontinence?	2.4i. Medication altered to minimise impact?		Not able to minimise further		
			Not known	Not documented	Every day/night		Less than once weekly	More than once weekly	Yes							No				
East of England Strategic Health Authority																				
Acute care services																				
			%	%		%	%	%	%		%	%	%	%	%	%	%	%		
The Queen Elizabeth Hospital King's Lynn NHS Trust	65+	16	-	6	81	-	100	0	0	31	-	40	80	80	19	0	-	-	-	
	<65	14	-	0	93	-	100	0	0	21	-	0	33	0	0	8	-	-	-	
West Hertfordshire Hospitals NHS Trust	65+	18	-	0	67	-	67	0	33	28	-	60	40	0	78	28	-	60	0	40
	<65	14	-	0	36	-	89	11	0	29	-	75	75	25	43	7	-	100	0	0
Mental health services																				
Cambridgeshire and Peterborough NHS Foundation Trust	65+	15	-	0	0	-	73	0	27	20	-	0	100	67	20	33	-	50	25	25
Hertfordshire Partnership NHS Foundation Trust	65+	35	-	3	0	-	68	3	29	49	-	41	100	94	63	22	-	86	0	14
Norfolk and Waveney Mental Health NHS Foundation Trust	65+	14	-	7	21	-	40	10	50	0	-	-	-	-	29	25	-	50	0	50
Primary care services																				
NHS Bedfordshire	<65	14	-	7	57	-	100	0	0	0	-	57	-	0	13	0	36	64	-	0
NHS Mid Essex	65+	12	-	0	25	-	22	56	22	57	-	100	-	25	75	17	0	0	-	-
NHS South West Essex Community Services (Provider)	65+	15	-	0	53	-	57	0	43	100	-	33	-	80	40	20	33	23	-	-
	<65	11	-	9	27	-	86	0	14	33	-	27	-	67	67	67	45	0	-	-
Peterborough Community Services	65+	12	-	0	58	-	100	0	0	27	-	75	-	56	44	44	0	36	-	25
South East Essex Primary Care Trust	65+	14	-	7	0	-	69	0	31	75	-	71	-	90	30	30	57	33	-	25
Islands																				
States of Jersey Health & Social Services	65+	19	-	58	16	-	40	40	20	71	-	79	-	67	67	47	68	27	-	67
	<65	16	-	75	25	-	-	-	-	79	-	100	-	88	88	81	25	38	-	100

Bowel care key results Question numbers 1.1 to 2.4i (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	1.1. How often is the patient incontinent of faeces?			If known and documented:	2.1. Is there documented evidence of a bowel history?			2.1i. Does the history of faecal incontinence include:	Duration of symptoms	Daytime symptoms	Nocturnal symptoms	2.2. Documented evidence that a stool diary or bowel chart has been used?	2.4. On medication that exacerbates faecal incontinence?	2.4i. Medication altered to minimise impact?		Not able to minimise further		
			Not known	Not documented	Every day/night		Less than once weekly	More than once weekly	Yes							No				
London Strategic Health Authority																				
Acute care services				%	%		%	%	%		%	%	%	%	%		%	%		
Barnet & Chase Farm Hospitals NHS trust	65+	26	-	4	0	-	52	8	40	46	-	42	75	75	96	62	-	100	0	0
Barts and the London NHS Trust	65+	15	-	0	20	-	67	0	33	33	-	20	40	60	67	50	-	80	0	20
	<65	15	-	0	7	-	71	0	29	100	-	93	93	73	20	7	-	100	0	0
Ealing Hospital NHS Trust	65+	13	-	0	77	-	67	33	0	23	-	100	33	33	54	62	-	71	0	29
Epsom & St Helier University Hospitals NHS Trust	65+	11	-	27	9	-	43	57	0	91	-	100	60	40	36	11	-	100	0	0
	<65	16	-	13	13	-	58	25	17	100	-	100	75	50	81	0	-	-	-	-
Guy's & St. Thomas' NHS Foundation Trust	65+	17	-	12	0	-	67	13	20	100	-	100	76	47	65	12	-	100	0	0
	<65	13	-	0	0	-	38	54	8	100	-	100	100	15	69	15	-	50	50	0
Homerton University Hospital NHS Foundation Trust	65+	15	-	7	80	-	100	0	0	53	-	25	25	25	47	20	-	-	-	-
	<65	15	-	0	80	-	67	0	33	93	-	29	14	0	27	15	-	100	0	0
Imperial College Healthcare NHS Trust	65+	15	-	7	73	-	100	0	0	47	-	100	0	0	87	36	-	100	0	0
Kings College Hospital NHS Foundation Trust	65+	16	-	0	6	-	53	27	20	69	-	91	82	36	94	38	-	0	75	25
	<65	17	-	6	0	-	25	31	44	71	-	100	75	50	71	50	-	57	43	0
Mayday Healthcare NHS Trust	65+	15	-	0	0	-	60	7	33	40	-	100	100	83	13	7	-	0	0	100
	<65	15	-	0	0	-	13	33	53	100	-	100	100	100	40	7	-	0	0	100
North Middlesex Hospital	65+	11	-	9	9	-	56	0	44	55	-	50	100	100	45	60	-	83	0	17
Royal Free Hampstead NHS Trust (Royal Free Hospital)	65+	16	-	0	0	-	75	25	0	25	-	100	25	25	100	6	-	0	0	100
	<65	14	-	0	7	-	62	15	23	100	-	100	71	21	100	27	-	0	50	50

Bowel care key results Question numbers 1.1 to 2.4i (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	1.1 How often is the patient incontinent of faeces?			If known and documented:			2.1. Is there documented evidence of a bowel history?	2.1i. Does the history of faecal incontinence include:	Duration of symptoms	Daytime symptoms	Nocturnal symptoms	2.2. Documented evidence that a stool diary or bowel chart has been used?	2.4. On medication that exacerbates faecal incontinence?	2.4i. Medication altered to minimise impact?		Not able to minimise further		
			Not known	Not documented	Every day/night	Less than once weekly	More than once weekly	Yes								No				
London Strategic Health Authority																				
Acute care services			%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%		
South London Healthcare Trust - Queen Elizabeth Hospital	65+	15	-	0	0	-	47	0	53	53	-	100	75	75	7	0	-	-	-	
	<65	15	-	0	0	-	60	7	33	40	-	100	100	100	7	8	-	100	0	0
South London Healthcare Trust - Queen Mary's Sidcup	65+	11	-	18	36	-	100	0	0	91	-	80	50	10	45	70	-	57	29	14
St George's Healthcare NHS Trust	65+	15	-	7	0	-	79	0	21	27	-	50	25	0	93	47	-	71	29	0
	<65	15	-	13	7	-	75	8	17	100	-	100	87	33	0	7	-	0	0	100
The Lewisham Hospital NHS Trust	65+	10	-	0	20	-	100	0	0	10	-	0	0	0	80	10	-	-	-	-
The North West London Hospitals NHS Trust - (Central Middlesex Site)	65+	18	-	6	0	-	6	0	94	39	-	14	43	0	6	44	-	63	0	38
The North West London Hospitals NHS Trust - (Northwick Park & St Marks Site)	65+	15	-	13	47	-	33	33	33	67	-	0	0	0	40	73	-	14	71	14
	<65	15	-	0	7	-	36	43	21	100	-	87	67	13	7	25	-	33	33	33
West Middlesex University Hospitals NHS Trust	65+	15	-	0	53	-	71	0	29	67	-	30	40	40	93	20	-	100	0	0
	<65	13	-	8	62	-	50	50	0	92	-	83	67	67	62	31	-	75	0	25
Whipps Cross University Hospital NHS Trust	65+	13	-	31	31	-	80	0	20	92	-	83	42	17	38	15	-	100	0	0
	<65	12	-	33	25	-	40	40	20	92	-	100	91	64	17	17	-	50	50	0
Mental health services																				
Camden & Islington NHS Foundation Trust	65+	19	-	0	0	-	47	26	26	100	-	100	100	100	0	0	-	-	-	-
North East London NHS Foundation Trust	65+	12	-	0	17	-	80	0	20	42	-	80	100	60	17	64	-	33	50	17
Oxleas NHS Foundation Trust	65+	18	-	6	0	-	6	29	65	22	-	50	100	100	0	14	-	0	0	100
South London & Maudsley NHS Foundation Trust	65+	23	-	0	0	-	43	9	48	52	-	67	83	83	48	27	-	80	20	0

Bowel care key results Question numbers 1.1 to 2.4i (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	1.1 How often is the patient incontinent of faeces?		Not known	Not documented	If known and documented:		Every day/night	Less than once weekly	More than once weekly	2.1. Is there documented evidence of a bowel history?	2.1i. Does the history of faecal incontinence include:	Duration of symptoms	Daytime symptoms	Nocturnal symptoms	2.2. Documented evidence that a stool diary or bowel chart has been used?	2.4. On medication that exacerbates faecal incontinence?	2.4i. Medication altered to minimise impact?	Yes	No	Not able to minimise further	
			%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
London Strategic Health Authority																							
Primary care services																							
Camden Primary Care Trust Provider Services	65+	21	-	5	10	-	100	0	0	57	-	0	8	8	62	5	-	-	-	-	-	-	
Hounslow Community Healthcare	65+	16	-	1 3	0	-	71	0	29	69	-	73	64	64	0	25	-	50	50	0	0	0	
	<65	14	-	1 4	0	-	83	0	17	93	-	100	54	54	7	55	-	60	20	20	20	20	
Lambeth Primary Care Trust	65+	14	-	0	0	-	43	7	50	93	-	92	54	46	100	67	-	57	0	43	43	43	
Lewisham Primary Care Trust	65+	13	-	0	62	-	80	0	20	62	-	63	63	63	15	69	-	50	33	17	17	17	
	<65	15	-	0	27	-	91	0	9	93	-	50	71	43	13	87	-	20	80	0	0	0	
NHS Brent (Brent Community Services)	65+	14	-	0	7	-	77	0	23	86	-	100	92	33	57	30	-	0	100	0	0	0	
	<65	14	-	0	0	-	86	0	14	93	-	69	100	46	43	11	-	100	0	0	0	0	
NHS Enfield	65+	11	-	9	18	-	13	38	50	73	-	63	63	38	27	9	-	100	0	0	0	0	
	<65	12	-	8	42	-	17	33	50	67	-	88	75	13	17	17	-	0	100	0	0	0	
Outer North East London Community Service (Havering)	<65	16	-	3 8	6	-	22	56	22	94	-	67	60	53	31	6	-	0	0	100	100	100	100
Outer North East London Community Service (Redbridge)	65+	25	-	4	0	-	54	8	38	100	-	100	100	88	100	52	-	100	0	0	0	0	
	<65	15	-	0	0	-	20	33	47	100	-	100	100	100	100	27	-	100	0	0	0	0	
Sutton & Merton Primary Care Trust	65+	16	-	6	44	-	88	13	0	100	-	81	25	25	13	31	-	0	100	0	0	0	
	<65	10	-	0	70	-	67	33	0	90	-	100	0	0	10	10	-	0	100	0	0	0	
Tower Hamlets Community Health	65+	15	-	0	47	-	100	0	0	100	-	67	67	0	53	83	-	14	86	0	0	0	

Bowel care key results Question numbers 1.1 to 2.4i (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	1.1 How often is the patient incontinent of faeces?		Not known	Not documented	If known and documented:			2.1. Is there documented evidence of a bowel history?	2.1i. Does the history of faecal incontinence include:	Duration of symptoms	Daytime symptoms	Nocturnal symptoms	2.2. Documented evidence that a stool diary or bowel chart has been used?	2.4. On medication that exacerbates faecal incontinence?	2.4i. Medication altered to minimise impact?		Not able to minimise further	
			Every day/night	Less than once weekly			More than once weekly	Yes	No											
North East Strategic Health Authority																				
Acute care services																				
			%	%		%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
City Hospitals Sunderland NHS Foundation Trust	65+	19	-	0	53	-	67	33	0	68	-	85	23	23	68	68	-	33	33	33
	<65	11	-	9	36	-	33	17	50	100	-	64	36	9	18	90	-	0	50	50
County Durham & Darlington NHS Foundation Trust - Darlington Memorial Hospital	65+	11	-	9	36	-	50	17	33	27	-	100	67	67	27	27	-	67	0	33
County Durham & Darlington NHS Foundation Trust - University Hospital of North Durham	<65	13	-	15	8	-	70	0	30	92	-	75	75	33	8	8	-	100	0	0
North Tees & Hartlepool NHS Trust - University Hospital of North Tees	65+	15	-	0	20	-	25	17	58	87	-	38	77	62	80	60	-	100	0	0
Northumbria Healthcare NHS Foundation Trust - North Tyneside General	65+	14	-	7	7	-	75	0	25	50	-	71	71	43	57	14	-	50	50	0
South Tees Hospitals NHS Trust	65+	10	-	0	90	-	100	0	0	60	-	50	33	0	40	56	-	40	0	60
South Tyneside Foundation Trust	65+	26	-	15	81	-	0	0	100	0	-	-	-	-	12	31	-	88	13	0
The Newcastle upon Tyne Hospitals NHS Foundation Trust	65+	12	-	8	8	-	30	30	40	83	-	90	90	70	83	8	-	-	-	-
	<65	17	-	0	0	-	24	35	41	94	-	100	100	88	94	0	-	-	-	-
Mental health services																				
Tees, Esk & Wear Valleys NHS Foundation Trust	65+	16	-	0	25	-	33	25	42	69	-	45	55	55	13	31	-	50	0	50
	<65	17	-	6	6	-	47	0	53	53	-	33	44	33	71	38	-	0	100	0
Primary care services																				
NHS South of Tyne & Wear - Gateshead Primary Care Trust	65+	14	-	14	7	-	55	45	0	86	-	58	58	42	43	36	-	0	0	100
	<65	14	-	7	0	-	31	15	54	100	-	93	93	64	93	36	-	0	0	100
NHS South of Tyne & Wear - South Tyneside Primary Care Trust	65+	14	-	0	0	-	71	7	21	100	-	93	93	79	50	0	-	-	-	-
NHS South of Tyne & Wear - Sunderland Teaching Primary Care Trust	65+	15	-	0	0	-	13	47	40	100	-	100	100	100	100	67	-	100	0	0
	<65	14	-	0	0	-	14	71	14	100	-	100	100	100	93	57	-	100	0	0

Bowel care key results Question numbers 1.1 to 2.4i (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	1.1 How often is the patient incontinent of faeces?			If known and documented:			2.1. Is there documented evidence of a bowel history?			2.1i. Does the history of faecal incontinence include:			2.2. Documented evidence that a stool diary or bowel chart has been used?			2.4. On medication that exacerbates faecal incontinence?		2.4i. Medication altered to minimise impact?		Not able to minimise further
			Not known	Not documented	Every day/night	Less than once weekly	More than once weekly	Duration of symptoms	Daytime symptoms	Nocturnal symptoms	Yes	No	Yes	No								
North West Strategic Health Authority																						
Acute care services			%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
Aintree University Hospitals NHS Foundation Trust	65+	16	-	0	19	-	15	0	85	25	-	25	25	25	19	44	-	40	0	60		
Blackpool Fylde & Wyre NHS Foundation Trust	65+	15	-	0	20	-	42	0	58	67	-	90	100	100	20	7	-	0	0	100		
	<65	13	-	15	0	-	64	9	27	85	-	91	100	100	31	0	-	-	-	-		
Central Manchester University Hospitals NHS Foundation Trust	<65	13	-	0	8	-	50	50	0	92	-	92	83	8	38	10	-	-	-	-		
East Lancashire Hospitals Trust - Royal Blackburn Hospital	65+	17	-	24	29	-	75	0	25	18	-	0	33	33	0	13	-	0	50	50		
Pennine Acute Hospitals NHS Trust - Fairfield General Hospital	65+	11	-	0	9	-	100	0	0	91	-	100	100	90	0	0	-	-	-	-		
	<65	13	-	0	0	-	92	8	0	69	-	89	89	56	0	8	-	100	0	0		
Pennine Acute Hospitals NHS Trust - North Manchester General Hospital	65+	13	-	8	54	-	60	20	20	54	-	43	57	57	46	54	-	57	43	0		
Royal Bolton Hospital NHS Foundation Trust	65+	15	-	7	40	-	88	0	13	73	-	18	0	0	0	21	-	33	0	67		
	<65	15	-	0	33	-	50	0	50	53	-	13	0	0	27	40	-	0	0	100		
Salford Royal NHS Foundation Trust	<65	10	-	0	60	-	0	100	0	100	-	100	50	30	10	29	-	0	100	0		
Southport and Ormskirk Hospitals NHS Trust	65+	14	-	7	0	-	46	23	31	14	-	50	50	50	29	14	-	50	0	50		
St Helens and Knowsley Teaching Hospital	65+	14	-	0	43	-	100	0	0	50	-	100	100	100	79	21	-	33	33	33		
Tameside Hospital NHS Foundation Trust	65+	14	-	21	14	-	56	22	22	71	-	70	50	50	7	33	-	75	25	0		
The Royal Liverpool & Broadgreen University Hospital NHS Trust	65+	23	-	4	57	-	89	0	11	30	-	71	14	14	17	19	-	25	50	25		
Trafford Healthcare NHS Trust	65+	16	-	0	100	-	-	-	-	50	-	50	88	75	6	81	-	15	69	15		
	<65	12	-	0	58	-	20	60	20	67	-	75	63	13	0	55	-	0	100	0		
Warrington and Halton Hospitals NHS Foundation	65+	16	-	0	0	-	63	0	38	19	-	67	0	0	50	50	-	63	25	13		
	<65	15	-	0	20	-	50	17	33	60	-	78	67	44	13	33	-	75	25	0		

Bowel care key results Question numbers 1.1 to 2.4i (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	1.1 How often is the patient incontinent of faeces?			If known and documented:			2.1. Is there documented evidence of a bowel history?			2.1.i. Does the history of faecal incontinence include:			2.2. Documented evidence that a stool diary or bowel chart has been used?			2.4. On medication that exacerbates faecal incontinence?		2.4.i. Medication altered to minimise impact?		Not able to minimise further
			Not known	Not documented	Every day/night	Less than once weekly	More than once weekly	Duration of symptoms	Daytime symptoms	Nocturnal symptoms	Yes	No	Yes	No								
North West Strategic Health Authority																						
Acute care services				%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
Wirral University Teaching Hospital NHS Foundation Trust	65+	10	-	0	10	-	22	22	56	50	-	40	60	80	50	50	-	33	33	33		
Wrightington, Wigan & Leigh NHS Foundation Trust	65+	15	-	0	13	-	77	23	0	60	-	89	56	11	13	0	-	-	-	-		
	<65	15	-	0	7	-	57	14	29	67	-	100	60	30	0	0	-	-	-	-		
Mental health services																						
Pennine Care NHS Foundation Trust	65+	17	-	0	18	-	36	43	21	41	-	86	86	86	18	25	-	33	0	67		
Primary care services																						
Central & Eastern Cheshire Primary Care Trust - Cheshire East Community Health	65+	16	-	13	0	-	21	21	57	100	-	88	100	100	81	0	-	-	-	-		
Knowsley Primary Care Trust	65+	11	-	0	45	-	100	0	0	91	-	70	70	70	64	10	-	0	0	100		
Liverpool Primary Care Trust - Provider Services	65+	14	-	7	21	-	80	10	10	71	-	50	70	20	43	27	-	100	0	0		
NHS Warrington - Community Services Unit	65+	15	-	7	27	-	70	30	0	87	-	77	38	23	0	43	-	0	100	0		
	<65	15	-	13	33	-	75	0	25	73	-	73	55	27	13	47	-	20	60	20		
NHS Western Cheshire - Community Care	65+	15	-	27	20	-	75	13	13	100	-	47	60	53	47	27	-	0	100	0		
	<65	15	-	33	20	-	43	29	29	100	-	73	73	53	40	27	-	25	75	0		
NHS Wirral	65+	29	-	10	34	-	75	0	25	41	-	67	50	33	28	4	-	100	0	0		
	<65	16	-	6	19	-	33	42	25	63	-	50	50	40	38	36	-	50	25	25		
Stockport Primary Care Trust (NHS Stockport)	65+	22	-	9	5	-	79	5	16	95	-	67	76	62	55	35	-	50	0	50		
	<65	12	-	0	8	-	73	18	9	92	-	82	82	64	50	30	-	-	-	-		
Tameside & Glossop Primary Care Trust	65+	15	-	0	20	-	67	8	25	67	-	60	100	70	60	27	-	75	0	25		
	<65	15	-	0	7	-	64	7	29	67	-	90	70	80	73	7	-	100	0	0		

Bowel care key results Question numbers 1.1 to 2.4i (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	1.1 How often is the patient incontinent of faeces?			If known and documented:	2.1. Is there documented evidence of a bowel history?			2.1i. Does the history of faecal incontinence include:	Duration of symptoms	Daytime symptoms	Nocturnal symptoms	2.2. Documented evidence that a stool diary or bowel chart has been used?	2.4. On medication that exacerbates faecal incontinence?	2.4i. Medication altered to minimise impact?		Not able to minimise further		
			Not known	Not documented	Every day/night		Less than once weekly	More than once weekly	Yes							No				
Northern Ireland																				
Western Health & Social Care Trust	65+	15	-	0	0	-	40	20	40	100	-	100	100	7	100	0	-	-	-	
	<65	15	-	0	0	-	53	33	13	100	-	100	100	47	100	0	-	-	-	
South Central Strategic Health Authority																				
Acute care services																				
Buckinghamshire Hospitals NHS Trust	65+	15	-	0	40	-	67	0	33	67	-	90	20	10	33	36	-	33	0	67
	<65	19	-	5	47	-	44	44	11	95	-	78	61	11	0	8	-	0	100	0
Heatherwood & Wexham Park Hospitals NHS Foundation Trust	65+	18	-	22	44	-	50	33	17	72	-	85	62	62	33	29	-	60	40	0
	<65	13	-	15	85	-				69	-	56	33	33	15	25	-	67	0	33
Oxford Radcliffe Hospitals NHS Trust	65+	18	-	0	17	-	40	7	53	72	-	100	85	54	67	33	-	60	20	20
	<65	17	-	0	18	-	43	0	57	82	-	100	79	57	65	29	-	67	33	0
Royal Berkshire NHS Foundation Trust	65+	18	-	0	17	-	47	7	47	67	-	83	75	33	11	0	-	-	-	-
	<65	12	-	0	8	-	36	45	18	75	-	100	89	11	0	0	-	-	-	-
Southampton University Hospitals NHS Trust	65+	18	-	0	22	-	43	21	36	78	-	93	57	7	33	17	-	33	0	67
	<65	16	-	6	19	-	25	8	67	50	-	75	88	25	13	7	-	100	0	0
Mental health services																				
Hampshire Partnership NHS Foundation Trust	65+	14	-	0	7	-	54	23	23	86	-	75	92	67	57	18	-	100	0	0
Primary care services																				
Isle of Wight NHS Primary Care Trust	65+	30	-	0	50	-	27	7	67	73	-	100	100	41	10	13	-	100	0	0
	<65	30	-	0	17	-	8	32	60	90	-	100	100	22	37	15	-	0	25	75
Oxfordshire Primary Care Trust	65+	16	-	13	13	-	17	33	50	81	-	77	85	77	56	33	-	100	0	0

Bowel care key results Question numbers 1.1 to 2.4i (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	1.1. How often is the patient incontinent of faeces?	Not known	Not documented	If known and documented:	Every day/night	Less than once weekly	More than once weekly	2.1. Is there documented evidence of a bowel history?	2.1i. Does the history of faecal incontinence include:	Duration of symptoms	Daytime symptoms	Nocturnal symptoms	2.2. Documented evidence that a stool diary or bowel chart has been used?	2.4. On medication that exacerbates faecal incontinence?	2.4i. Medication altered to minimise impact?	Yes	No	Not able to minimise further
	South East Coast Strategic Health Authority																			
Acute care services			%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Brighton & Sussex University Hospitals NHS Trust - Princess Royal Hospital	65+	14	-	0	0	-	7	93	0	86	-	92	50	8	14	64	-	67	33	0
	<65	18	-	0	67	-	0	100	0	78	-	50	29	21	0	14	-	0	100	0
Brighton & Sussex University Hospitals NHS Trust - Royal Sussex Hospital	65+	15	-	0	47	-	75	0	25	100	-	87	53	0	7	14	-	0	50	50
	<65	15	-	0	40	-	56	22	22	100	-	100	47	0	20	40	-	0	33	67
East Sussex Hospitals NHS Trust - Conquest Hospital	65+	17	-	6	12	-	43	7	50	100	-	59	100	88	82	76	-	100	0	0
East Sussex Hospitals NHS Trust - Eastbourne District General	65+	14	-	29	43	-	50	0	50	57	-	63	38	38	43	46	-	67	33	0
Frimley Park Hospital NHS Foundation Trust	<65	10	-	10	40	-	60	0	40	90	-	100	44	0	20	11	-	100	0	0
Royal Surrey County Hospital NHS Trust	65+	19	-	0	0	-	47	16	37	58	-	100	100	55	68	0	-	-	-	-
	<65	17	-	0	6	-	38	44	19	100	-	88	100	71	71	13	-	0	0	100
Surrey & Sussex Healthcare NHS Trust	65+	14	-	7	57	-	60	0	40	57	-	75	0	0	36	57	-	0	75	25
Western Sussex NHS Trust - Worthing & Southlands Site	65+	17	-	12	18	-	33	58	8	76	-	54	23	23	35	12	-	100	0	0
Mental health services																				
Surrey and Borders Partnership NHS Foundation Trust	65+	11	-	9	9	-	56	33	11	55	-	33	67	50	55	18	-	100	0	0
Primary care services																				
NHS Eastern & Coastal Kent Community Hospital	65+	21	-	0	5	-	65	0	35	76	-	88	81	81	81	5	-	100	0	0
NHS Eastern & Coastal Kent Community Services	65+	33	-	12	39	-	50	6	44	82	-	89	63	33	24	38	-	0	33	67
	<65	17	-	6	18	-	31	15	54	88	-	100	100	93	47	31	-	75	25	0
NHS Surrey	65+	13	-	23	62	-	100	0	0	8	-	0	0	0	0	0	-	-	-	-
South Downs Health NHS Trust	65+	15	-	7	27	-	70	20	10	73	-	64	64	18	27	53	-	33	0	67

Bowel care key results Question numbers 1.1 to 2.4i (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	1.1 How often is the patient incontinent of faeces?			Not documented	If known and documented:	Every day/night	Less than once weekly	More than once weekly	2.1. Is there documented evidence of a bowel history?	2.1i. Does the history of faecal incontinence include:	Duration of symptoms	Daytime symptoms	Nocturnal symptoms	2.2. Documented evidence that a stool diary or bowel chart has been used?	2.4. On medication that exacerbates faecal incontinence?	2.4i. Medication altered to minimise impact?		Not able to minimise further
			Not known	Not documented	If known and documented:													Yes	No	
South West Strategic Health Authority																				
Acute care services					%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Dorset County Hospital NHS Foundation Trust	65+	11	-	0	27	-	75	13	13	27	-	100	100	100	55	44	-	50	0	50
Northern Devon Healthcare NHS Trust	65+	20	-	0	20	-	38	44	19	85	-	100	71	18	15	0	-	-	-	-
	<65	10	-	0	10	-	22	56	22	100	-	100	50	10	10	0	-	-	-	-
Plymouth Hospitals NHS Trust - Derriford Hospital	<65	10	-	0	10	-	22	67	11	100	-	90	90	0	30	0	-	-	-	-
Poole Hospital NHS Foundation Trust	65+	13	-	0	8	-	42	8	50	85	-	45	36	18	38	54	-	80	20	0
Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust	65+	15	-	13	33	-	88	13	0	93	-	93	43	50	33	13	-	50	0	50
	<65	15	-	13	67	-	67	0	33	80	-	83	25	25	20	36	-	80	0	20
Royal Cornwall Hospitals NHS Trust	65+	12	-	0	33	-	38	13	50	50	-	50	67	50	83	58	-	75	25	0
Royal Devon & Exeter NHS Foundation Trust	65+	11	-	0	9	-	50	0	50	45	-	20	100	100	91	27	-	100	0	0
Royal United Hospital Bath NHS Trust	65+	18	-	0	6	-	24	6	71	78	-	86	86	86	56	89	-	60	0	40
Salisbury Foundation NHS Trust	65+	15	-	7	47	-	43	29	29	27	-	0	25	25	27	71	-	20	80	0
South Devon Healthcare NHS Foundation Trust	65+	18	-	0	56	-	63	0	38	56	-	50	40	40	6	29	-	33	67	0
	<65	15	-	27	47	-	50	25	25	73	-	27	36	27	13	20	-	33	0	67
Taunton & Somerset Foundation NHS Trust	65+	15	-	7	53	-	17	67	17	80	-	92	33	33	33	14	-	100	0	0
	<65	15	-	0	73	-	50	50	0	53	-	75	25	13	13	9	-	-	-	-
The Great Western Hospitals NHS Foundation Trust	65+	16	-	6	31	-	30	0	70	75	-	92	33	25	19	13	-	100	0	0
	<65	16	-	6	6	-	36	7	57	94	-	87	80	80	19	6	-	0	0	100
Mental health services																				
Cornwall Partnership NHS Trust	65+	11	-	0	45	-	17	0	83	27	-	33	100	33	9	9	-	0	100	0
Somerset Partnership NHS Foundation Trust	65+	15	-	0	7	-	57	0	43	33	-	20	100	100	0	64	-	0	0	100

Bowel care key results Question numbers 1.1 to 2.4i (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	1.1 How often is the patient incontinent of faeces?			If known and documented:			2.1. Is there documented evidence of a bowel history?			2.1i. Does the history of faecal incontinence include:			2.2. Documented evidence that a stool diary or bowel chart has been used?			2.4. On medication that exacerbates faecal incontinence?		2.4i. Medication altered to minimise impact?		Not able to minimise further
			Not known	Not documented	Every day/night	Less than once weekly	More than once weekly	Duration of symptoms	Daytime symptoms	Nocturnal symptoms	Yes	No	Yes	No								
South West Strategic Health Authority																						
Primary care services																						
Bournemouth & Poole Community Health Services	<65	13	-	0	0	-	15	31	54	92	-	100	100	67	92	23	-	33	0	67		
Devon Primary Care Trust	65+	26	-	0	42	-	60	20	20	58	-	27	47	27	31	24	-	100	0	0		
NHS Cornwall & Isles of Scilly Community Health Services	65+	15	-	0	27	-	45	9	45	80	-	67	75	42	40	30	-	0	0	100		
NHS Cornwall & Isles of Scilly Community Health Services - Cambourne/Redruth Community Hospital	65+	14	-	0	7	-	15	15	69	100	-	79	93	93	100	38	-	25	50	25		
NHS Cornwall & Isles of Scilly Community Health Services - Falmouth Community Hospital	65+	26	-	0	0	-	15	8	77	8	-	100	50	50	100	62	-	100	0	0		
Plymouth Teaching Primary Care Trust	65+	11	-	18	9	-	50	50	0	91	-	80	100	80	0	20	-	0	0	100		
Wales																						
Abertawe Bro Morgannwg University Health Board - Princess of Wales Hospital	65+	16	-	0	63	-	33	0	67	13	-	50	0	0	31	50	-	0	13	88		
	<65	14	-	0	36	-	56	33	11	50	-	71	14	0	0	62	-	0	0	100		
Abertawe Bro Morgannwg University Health Board - Singleton Hospital	65+	16	-	19	69	-	0	50	50	13	-	100	100	0	0	0	-	-	-	-		
	<65	15	-	0	20	-	42	50	8	73	-	91	82	55	0	0	-	-	-	-		
Aneurin Bevan Health Board (Gwent Healthcare NHS Trust)	65+	12	-	0	0	-	42	8	50	58	-	71	43	29	83	8	-	0	100	0		
Betsi Cadwaladr University Local Health (previously North Wales Health Board)	65+	12	-	0	67	-	75	0	25	83	-	60	40	30	8	36	-	50	50	0		
Cardiff & Vale University Health Board	65+	23	-	4	0	-	27	9	64	83	-	68	68	68	100	45	-	38	0	63		
Cwm Taf Health Board - Prince Charles Hospital	65+	19	-	0	84	-	100	0	0	79	-	67	20	20	21	20	-	-	-	-		
Hywel Dda Health Board - Prince Philip Hospital & WWG	65+	15	-	0	60	-	67	0	33	20	-	67	33	33	13	33	-	0	33	67		

Bowel care key results Question numbers 1.1 to 2.4i (see pages 16 to 17 for full questions)		AGE GROUP	Number of cases	1.1 How often is the patient incontinent of faeces?	Not known	Not documented	If known and documented:	Every day/night	Less than once weekly	More than once weekly	2.1. Is there documented evidence of a bowel history?	2.1i. Does the history of faecal incontinence include:	Duration of symptoms	Daytime symptoms	Nocturnal symptoms	2.2. Documented evidence that a stool diary or bowel chart has been used?	2.4. On medication that exacerbates faecal incontinence?	2.4i. Medication altered to minimise impact?	Yes	No	Not able to minimise further
				%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
West Midlands Strategic Health Authority																					
Acute care services				%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Burton Hospitals NHS Foundation Trust	<65	11	-	27	27	-	60	40	0	91	-	80	80	10	9	9	-	0	0	100	
Dudley Group of Hospitals Foundation Trust	65+	15	-	0	93	-	100	0	0	7	-	0	100	100	0	50	-	-	-	-	
	<65	15	-	0	53	-	57	43	0	33	-	20	60	20	0	40	-	0	100	0	
George Eliot Hospital NHS Trust	65+	24	-	0	0	-	58	4	38	92	-	100	100	95	96	17	-	75	0	25	
Heart of England NHS Foundation Trust	65+	13	-	0	62	-	20	0	80	46	-	17	50	17	85	0	-	-	-	-	
Hereford Hospitals NHS Trust	65+	15	-	0	73	-	100	0	0	27	-	100	100	50	20	8	-	100	0	0	
Mid Staffordshire NHS Foundation Trust	65+	20	-	5	30	-	38	15	46	50	-	70	40	20	60	47	-	71	29	0	
	<65	10	-	10	20	-	71	14	14	80	-	75	63	50	20	30	-	67	33	0	
Royal Wolverhampton NHS Trust	<65	14	-	0	57	-	50	17	33	29	-	0	25	0	0	0	-	-	-	-	
Sandwell & West Birmingham NHS Trust - City Site	65+	63	-	10	13	-	90	8	2	86	-	83	85	76	62	29	-	47	24	29	
	<65	16	-	0	38	-	90	0	10	75	-	75	58	58	31	31	-	67	33	0	
Shrewsbury & Telford Hospitals NHS Trust - Princess Royal Hospital	65+	15	-	0	0	-	47	27	27	20	-	100	33	67	67	21	-	-	-	-	
	<65	15	-	0	7	-	21	43	36	60	-	100	100	100	20	0	-	-	-	-	
Shrewsbury & Telford Hospitals NHS Trust - Royal Shrewsbury Hospital	<65	15	-	0	7	-	21	57	21	100	-	100	100	40	33	0	-	-	-	-	
University Hospital of North Staffordshire NHS Trust	65+	15	-	33	40	-	100	0	0	40	-	50	50	33	40	27	-	67	0	33	
	<65	15	-	27	47	-	75	25	0	60	-	33	22	22	33	15	-	0	100	0	
University Hospitals Birmingham NHS Foundation Trust	65+	15	-	13	7	-	50	8	42	73	-	82	73	18	20	33	-	100	0	0	
	<65	15	-	13	13	-	36	18	45	80	-	83	58	17	13	15	-	50	50	0	
Walsall NHS Trust	65+	16	-	0	31	-	100	0	0	88	-	21	79	57	56	44	-	0	83	17	
	<65	15	-	7	27	-	80	0	20	80	-	75	58	58	80	7	-	0	0	100	
Worcestershire Acute Hospitals NHS Trust	65+	19	-	0	5	-	72	0	28	95	-	28	67	67	84	77	-	25	13	63	

Bowel care key results Question numbers 1.1 to 2.4i (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	1.1. How often is the patient incontinent of faeces?			If known and documented:	2.1. Is there documented evidence of a bowel history?			2.1.1. Does the history of faecal incontinence include:	Duration of symptoms	Daytime symptoms	Nocturnal symptoms	2.2. Documented evidence that a stool diary or bowel chart has been used?	2.4. On medication that exacerbates faecal incontinence?	2.4.1. Medication altered to minimise impact?		Not able to minimise further		
			Not known	Not documented	Every day/night		Less than once weekly	More than once weekly	Yes							No				
West Midlands Strategic Health Authority																				
Mental health services																				
Coventry & Warwickshire NHS Partnership Trust	65+	15	-	0	20	-	17	25	58	53	-	13	25	25	47	93	-	45	0	55
Sandwell Mental Health and Social Care NHS Foundation Trust	65+	16	-	0	0	-	0	0	100	0	-	-	-	100	0	-	-	-	-	
	<65	11	-	0	0	-	27	0	73	73	-	100	100	100	100	45	-	0	0	100
South Staffordshire & Shropshire Healthcare NHS Foundation - Shropshire	65+	12	-	0	8	-	45	0	55	17	-	50	50	50	8	33	-	25	25	50
Primary care services																				
NHS Telford and Wrekin	65+	14	-	0	93	-	100	0	0	0	-	-	-	-	0	0	-	-	-	-
NHS Warwickshire	65+	32	-	38	19	-	29	50	21	47	-	60	27	0	0	16	-	67	0	33
	<65	29	-	28	48	-	43	43	14	45	-	62	31	15	3	10	-	0	0	100
Yorkshire & the Humber Strategic Health Authority																				
Acute care services																				
Airedale NHS Trust	65+	14	-	0	29	-	70	30	0	64	-	78	67	22	14	36	-	0	25	75
Barnsley Hospital NHS Foundation Trust	65+	25	-	0	8	-	26	17	57	80	-	75	90	85	84	26	-	50	17	33
Bradford Teaching Hospitals NHS Foundation Trust	65+	15	-	0	13	-	46	0	54	13	-	50	100	100	93	33	-	75	0	25
Calderdale and Huddersfield NHS Trust	65+	14	-	7	64	-	25	25	50	29	-	100	75	25	29	30	-	0	50	50
	<65	16	-	0	19	-	38	38	23	94	-	93	73	40	6	0	-	-	-	-
Doncaster & Bassetlaw Hospital NHS Foundation Trust	65+	16	-	6	0	-	40	33	27	100	-	94	94	88	100	6	-	100	0	0
Hull & East Yorkshire Hospitals NHS Trust	65+	11	-	0	9	-	30	0	70	91	-	30	50	40	0	20	-	50	50	0
Mid Yorkshire Hospital NHS Trust	65+	15	-	13	67	-	67	0	33	80	-	0	25	25	60	53	-	50	50	0
	<65	15	-	7	0	-	7	43	50	87	-	77	77	77	13	0	-	-	-	-
Northern Lincolnshire & Goole Hospitals NHS Trust - Diana, Princess of Wales Hospital, Grimsby	65+	20	-	5	65	-	50	17	33	40	-	75	25	25	20	10	-	100	0	0
	<65	10	-	10	50	-	100	0	0	80	-	75	63	50	0	0	-	-	-	-

Bowel care key results Question numbers 1.1 to 2.4i (see page 16 to 17 for full questions)	AGE GROUP	Number of cases	1.1 How often is the patient incontinent of faeces?	Not known	Not documented	If known and documented:	Every day/night	Less than once weekly	More than once weekly	2.1. Is there documented evidence of a bowel history?	2.1i. Does the history of faecal incontinence include:	Duration of symptoms	Daytime symptoms	Nocturnal symptoms	2.2. Documented evidence that a stool diary or bowel chart has been used?	2.4. On medication that exacerbates faecal incontinence?	2.4i. Medication altered to minimise impact?	Yes	No	Not able to minimise further
			%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
Yorkshire & the Humber Strategic Health Authority																				
Acute care services																				
Scarborough & North East Yorkshire Healthcare NHS Trust	65+	12	-	17	17	-	50	13	38	50	-	17	17	17	92	42	-	100	0	0
Sheffield Teaching Hospitals NHS Foundation Trust	65+	20	-	0	20	-	31	6	63	50	-	80	40	0	0	10	-	100	0	0
	<65	23	-	0	9	-	24	10	67	48	-	100	45	27	9	13	-	100	0	0
The Rotherham NHS Foundation Trust	65+	11	-	18	27	-	33	50	17	73	-	75	75	38	18	80	-	0	40	60
	<65	13	-	0	15	-	36	55	9	100	-	92	100	77	38	23	-	0	33	67
Mental health services																				
Bradford District Care Trust	65+	20	-	5	0	-	37	11	53	20	-	0	75	75	45	20	-	67	0	33
Rotherham Doncaster and South Humber Mental Health NHS Foundation Trust	65+	14	-	7	0	-	38	23	38	50	-	43	100	86	14	36	-	33	33	33
Primary care services																				
East Riding of Yorkshire Primary Care Trust	65+	15	-	0	60	-	100	0	0	93	-	43	64	36	60	33	-	75	0	25
	<65	15	-	13	47	-	50	0	50	100	-	47	47	7	60	22	-	50	50	0
NHS Barnsley	65+	29	-	17	21	-	50	11	39	83	-	4	58	25	48	30	-	17	67	17

Questions: 2.5 to 3.1iii

The following tables deal with more elements of the assessment, examination and initial management of the person with bowel incontinence, according to existing national guidance.

Table S: Questions: 2.5 to-3.1iii

Bowel care key results Question numbers 2.5 to 3.1ii (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	2.5. Evidence that impact of symptoms on quality of life has been recorded? Yes		2.6. Patient's cognition been assessed?		2.6ii. Documented use of formal scoring system for cognition assessment?		2.7. Patient's functional ability been assessed?		2.7ii. Documented use of a formal scoring system for assessment?		2.8. Documented evidence of rectal examination to exclude faecal loading? Yes		2.9. Documented evidence that a focused examination performed?		2.9ii. If yes, is there documented evidence of the following:		2.9ii b. Examination of the abdomen for palpable mass or bladder retention		2.9ii c. Examination of perineum & anus		2.9ii d. Rectal examination		2.11. Evidence of a clear identification of the types or causes of bowel problem?		3.1. Documented evidence that condition-specific intervention given or planned for the following:		3.1i. Faecal loading?		3.1ii. Potentially treatable causes of diarrhoea?		3.1iii. Rectal prolapse or third-degree haemorrhoids?				
			65+	65+	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%					
East Midlands Strategic Health Authority					65+	65+																															
Acute care services					%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%			
Chesterfield Royal Hospital	65+	15	13	93	0	100	0	53	33	-	100	80	100	47	-	27	75	-																			
Derby Hospitals NHS Foundation Trust	65+	15	93	60	11	80	8	87	100	-	86	93	93	100	-	0	50	40																			
	<65	15	93	-	-	80	0	67	87	-	75	100	100	100	-	0	100	0																			
Kettering General Hospital	65+	25	0	87	85	83	47	20	80	-	100	10	11	20	-	33	70	0																			
Northampton General Hospital NHS Trust	65+	15	7	80	38	86	50	67	60	-	88	63	75	40	-	85	38	0																			
	<65	16	19	-	-	29	50	81	88	-	100	93	93	75	-	58	50	11																			
Nottingham University Hospitals NHS Trust - City Hospital & Queens Medical Centre	65+	17	0	25	33	80	8	24	18	-	100	67	67	18	-	38	18	18																			
Sherwood Forest Hospitals	65+	19	16	94	59	100	11	79	95	-	100	83	83	89	-	39	44	0																			
	<65	11	45	-	-	100	13	64	100	-	100	64	64	91	-	27	36	0																			
United Lincolnshire Hospitals Trust - Lincoln County Hospital	65+	12	58	89	63	82	33	67	75	-	100	89	89	42	-	73	57	25																			
United Lincolnshire Hospitals Trust - Pilgrim Hospital	65+	23	35	9	100	27	17	74	78	-	94	61	94	70	-	77	57	40																			
University Hospitals of Leicester NHS Trust	65+	24	0	43	100	65	7	50	42	-	70	40	50	25	-	6	36	0																			
	<65	15	0	-	-	57	0	60	67	-	70	90	90	40	-	25	33	0																			

Bowel care key results Question numbers 2.5 to 3.1iii (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	2.5. Evidence that impact of symptoms on quality of life has been recorded? Yes	2.6. Patient's cognition been assessed?	2.6ii. Documented use of formal scoring system for cognition assessment?	2.7. Patient's functional ability been assessed?	2.7ii. Documented use of a formal scoring system for assessment?	rectal examination to exclude faecal loading? Yes	2.9. Documented evidence that a focused examination performed?	2.9ii. If yes, is there documented evidence of the following:	2.9ii b. Examination of the abdomen for palpable mass or bladder retention	2.9ii c. Examination of perineum & anus	2.9ii d. Rectal examination	2.11. Evidence of a clear identification of the types or causes of bowel problem?	3.1. Documented evidence that condition-specific intervention given or planned for the following:	3.1i. Faecal loading?	3.1ii. Potentially treatable causes of diarrhoea?	3.1iii. Rectal prolapse or third-degree haemorrhoids?
East Midlands Strategic Health Authority																		
Mental health services			%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Leicestershire Partnership NHS Trust - Site 1	65+	10	30	90	22	40	0	90	90	-	88	67	89	70	-	100	0	0
Northamptonshire Healthcare NHS Foundation Trust	65+	14	43	100	100	92	75	14	64	-	89	17	20	79	-	63	50	0
Primary care services																		
NHS Lincolnshire (Community Health Service/Teaching)	65+	24	21	100	0	93	0	13	42	-	29	67	50	46	-	13	45	14
NHS Nottingham City	65+	15	7	100	0	93	0	0	0	-	-	-	-	27	-	25	50	17
NHS Nottinghamshire County - Mansfield Community Hospital	65+	15	7	93	57	100	27	53	100	-	93	53	53	73	-	27	57	0
East of England Strategic Health Authority																		
Acute care services																		
Basildon & Thurrock University Hospitals Foundation Trust	65+	15	0	54	43	92	18	7	20	-	100	0	0	7	-	36	13	0
Bedford Hospital NHS Trust	65+	15	7	75	83	93	8	13	53	-	100	0	50	40	-	33	40	0
Luton & Dunstable Hospital NHS Foundation Trust	65+	15	0	92	50	100	15	60	80	-	100	42	67	47	-	69	50	0
	<65	15	0	-	-	69	0	33	53	-	100	38	50	33	-	57	40	0
Peterborough & Stamford Hospitals NHS Foundation Trust	65+	10	10	20	50	30	0	70	20	-	0	0	50	60	-	0	33	33
	<65	13	15	-	-	25	0	69	8	-	100	100	100	77	-	67	33	33
South Essex Partnership University NHS Foundation Trust	65+	10	20	78	100	14	100	30	70	-	71	29	43	40	-	22	33	0
The Ipswich Hospital NHS Trust	65+	15	0	86	100	100	21	60	100	-	100	60	60	87	-	100	100	100
	<65	15	0	-	-	43	0	27	87	-	100	36	36	87	-	92	0	0

Bowel care key results Question numbers 2.5 to 3.1iii (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	2.5. Evidence that impact of symptoms on quality of life has been recorded? Yes		2.6. Patient's cognition been assessed?		2.6ii. Documented use of formal scoring system for cognition assessment?		2.7. Patient's functional ability been assessed?		2.7ii. Documented use of a formal scoring system for assessment?		2.8. Documented evidence of rectal examination to exclude faecal loading? Yes		2.9. Documented evidence that a focused examination performed?		2.9ii. If yes, is there documented evidence of the following:		2.9ii b. Examination of the abdomen for palpable mass or bladder retention		2.9ii c. Examination of perineum & anus		2.9ii d. Rectal examination		2.11. Evidence of a clear identification of the types or causes of bowel problem?		3.1. Documented evidence that condition-specific intervention given or planned for the following:		3.1i. Faecal loading?		3.1ii. Potentially treatable causes of diarrhoea?		3.1iii. Rectal prolapse or third-degree haemorrhoids?					
			65+	65+	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%					
East of England Strategic Health Authority																																						
Acute care services			%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%			
The Queen Elizabeth Hospital King's Lynn NHS Trust	65+	16	13	80	75	86	0	19	94	-	87	0	27	6	-	19	0	0																				
	<65	14	36	-	-	78	0	36	93	-	69	31	58	29	-	0	8	0																				
West Hertfordshire Hospitals NHS Trust	65+	18	6	73	73	88	14	33	50	-	78	25	44	39	-	50	56	0																				
	<65	14	14	-	-	36	25	36	57	-	100	50	75	43	-	56	50	0																				
Mental health services																																						
Cambridgeshire and Peterborough NHS Foundation Trust	65+	15	7	82	100	67	100	0	0	-				27	-	0	25	0																				
Hertfordshire Partnership NHS Foundation Trust	65+	35	29	94	88	59	63	17	17	-	67	25	25	20	-	7	11	0																				
Norfolk and Waveney Mental Health NHS Foundation Trust	65+	14	43	100	54	100	46	7	36	-	100	0	0	36	-	0	0	0																				
Primary care services																																						
NHS Bedfordshire	<65	14	14	-	-	100	0	7	29	-	0	25	25	14	-	54	20	0																				
NHS Mid Essex	65+	12	8	0	-	8	0	0	0	-				92	-	0	0	0																				
NHS South West Essex Community Services (Provider)	65+	15	73	69	0	80	0	0	33	-	100	80	40	13	-	0	27	0																				
	<65	11	73	-	-	91	0	0	55	-	67	40	20	36	-	33	25	25																				
Peterborough Community Services	65+	12	0	64	0	70	0	8	17	-	0	100	100	58	-	14	30	0																				
South East Essex Primary Care Trust	65+	14	64	40	0	67	0	14	36	-	0	80	40	50	-	33	14	25																				
Islands																																						
States of Jersey Health & Social Services	65+	19	26	88	47	93	36	47	63	-	92	64	73	68	-	83	33	20																				
	<65	16	75	-	-	100	6	63	94	-	93	60	71	94	-	100	100																					

Bowel care key results Question numbers 2.5 to 3.1iii (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	2.5. Evidence that impact of symptoms on quality of life has been recorded? Yes	2.6. Patient's cognition been assessed?	2.6ii. Documented use of formal scoring system for cognition assessment?	2.7. Patient's functional ability been assessed?	2.7ii. Documented use of a formal scoring system for assessment?	2.8. Documented evidence of rectal examination to exclude faecal loading? Yes	2.9. Documented evidence that a focused examination performed?	2.9ii. If yes, is there documented evidence of the following: abdomen for palpable mass or bladder retention	2.9ii c. Examination of perineum & anus	2.9ii d. Rectal examination	2.11. Evidence of a clear identification of the types or causes of bowel problem?	3.1. Documented evidence that condition-specific intervention given or planned for the following:	3.1i. Faecal loading?	3.1ii. Potentially treatable causes of diarrhoea?	3.1iii. Rectal prolapse or third-degree haemorrhoids?	
	65+	65+	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
London Strategic Health Authority																		
Acute care services																		
Barnet & Chase Farm Hospitals NHS trust	65+	26	0	65	92	100	69	15	35	-	100	11	11	38	-	24	17	0
Barts and the London NHS Trust	65+	15	7	100	82	100	64	20	33	-	80	20	20	13	-	46	9	0
	<65	15	60	-	-	92	0	100	100	-	100	100	100	100	-	83	100	60
Ealing Hospital NHS Trust	65+	13	23	55	100	77	0	31	62	-	100	0	50	62	-	100	50	100
Epsom & St Helier University Hospitals NHS Trust	65+	11	73	78	0	78	0	91	100	-	91	100	100	82	-	88	75	40
	<65	16	75	-	-	71	0	94	100	-	100	100	100	100	-	50	83	75
Guy's & St. Thomas' NHS Foundation Trust	65+	17	41	82	93	82	86	94	100	-	94	94	94	76	-	55	55	0
	<65	13	85	-	-	31	50	92	100	-	100	100	92	100	-	75	67	67
Homerton University Hospital NHS Foundation Trust	65+	15	7	55	50	55	33	33	87	-	42	8	15	27	-	7	0	0
	<65	15	13	-	-	31	25	33	100	-	71	14	33	40	-	14	38	0
Imperial College Healthcare NHS Trust	65+	15	20	100	100	100	46	20	33	-	100	0	80	40	-	15	21	0
Kings College Hospital NHS Foundation Trust	65+	16	81	93	86	94	100	88	100	-	94	88	88	50	-	50	21	8
	<65	17	76	-	-	100	71	65	100	-	100	82	65	53	-	47	40	13
Mayday Healthcare NHS Trust	65+	15	27	60	89	67	90	33	33	-	100	80	100	47	-	40	67	33
	<65	15	100	-	-	0	-	27	100	-	100	100	100	100	-	-	-	-
North Middlesex Hospital	65+	11	9	91	100	100	18	82	64	-	100	0	100	82	-	100	67	0
Royal Free Hampstead NHS Trust (Royal Free Hospital)	65+	16	0	94	80	88	0	100	100	-	100	6	94	81	-	57	100	33
	<65	14	43	-	-	82	33	64	100	-	91	85	77	86	-	100	100	100

Bowel care key results Question numbers 2.5 to 3.1iii (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	2.5. Evidence that impact of symptoms on quality of life has been recorded? Yes		2.6. Patient's cognition been assessed?		2.6.ii. Documented use of formal scoring system for cognition assessment?		2.7. Patient's functional ability been assessed?		2.7.ii. Documented use of a formal scoring system for assessment?		2.8. Documented evidence of rectal examination to exclude faecal loading? Yes		2.9. Documented evidence that a focused examination performed?		2.9.ii. If yes, is there documented evidence of the following:		2.9.ii b. Examination of the abdomen for palpable mass or bladder retention		2.9.ii c. Examination of perineum & anus		2.9.ii d. Rectal examination		2.11. Evidence of a clear identification of the types or causes of bowel problem?		3.1. Documented evidence that condition-specific intervention given or planned for the following:		3.1.i. Faecal loading?		3.1.iii. Potentially treatable causes of diarrhoea?		3.1.iii. Rectal prolapse or third-degree haemorrhoids?				
			65+	65+	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%				
London Strategic Health Authority																																					
Acute care services																																					
South London Healthcare Trust - Queen Elizabeth Hospital	65+	15	80	13	100	43	33	93	100	-	100	100	100	87	-	42	46	27																			
	<65	15	73	-	-	29	50	100	100	-	100	100	100	60	-	62	50	0																			
South London Healthcare Trust - Queen Mary's Sidcup	65+	11	18	20	100	88	0	73	100	-	91	64	73	82	-	100	-	-																			
St George's Healthcare NHS Trust	65+	15	13	80	67	93	21	60	40	-	100	83	100	40	-	75	80	50																			
	<65	15	53	-	-	0	-	93	100	-	92	93	100	33	-	0	100	75																			
The Lewisham Hospital NHS Trust	65+	10	0	100	100	100	88	30	30	-	100	33	33	10	-	30	29	0																			
The North West London Hospitals NHS Trust - (Central Middlesex Site)	65+	18	6	75	67	100	6	50	100	-	100	50	50	11	-	50	18	0																			
The North West London Hospitals NHS Trust - (Northwick Park & St Marks Site)	65+	15	0	50	43	100	0	13	0	-				20	-	40	11	0																			
	<65	15	93	-	-	71	0	93	93	-	57	64	100	100	-	-	-	100																			
West Middlesex University Hospitals NHS Trust	65+	15	20	75	67	100	71	40	93	-	100	57	50	33	-	71	50	-																			
	<65	13	15	-	-	36	50	69	92	-	100	82	83	69	-	90	50	0																			
Whipps Cross University Hospital NHS Trust	65+	13	54	82	56	75	67	85	100	-	77	69	77	85	-	64	57	60																			
	<65	12	42	-	-	89	75	75	100	-	90	80	82	67	-	50	75	0																			
Mental health services																																					
Camden & Islington NHS Foundation Trust	65+	19	0	100	100	100	100	5	100	-	89	0	0	100	-	68	0	0																			
North East London NHS Foundation Trust	65+	12	33	100	100	100	33	25	42	-	80	20	40	25	-	33	30	0																			
Oxleas NHS Foundation Trust	65+	18	0	93	77	93	23	11	78	-	79	15	15	39	-	0	0	0																			
South London & Maudsley NHS Foundation Trust	65+	23	17	95	95	95	68	22	26	-	83	80	80	9	-	30	13	7																			

Bowel care key results Question numbers 2.5 to 3.1iii (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	2.5. Evidence that impact of symptoms on quality of life has been recorded? Yes		2.6. Patient's cognition been assessed?		2.6ii. Documented use of formal scoring system for cognition assessment?		2.7. Patient's functional ability been assessed?		2.7ii. Documented use of a formal scoring system for assessment?		2.8. Documented evidence of rectal examination to exclude faecal loading? Yes		2.9. Documented evidence that a focused examination performed?		2.9ii. If yes, is there documented evidence of the following: 2.9ii a. Examination of the abdomen for palpable mass or bladder retention		2.9ii c. Examination of perineum & anus		2.9ii d. Rectal examination		2.11. Evidence of a clear identification of the types or causes of bowel problem?		3.1. Documented evidence that condition-specific intervention given or planned for the following:		3.1i. Faecal loading?		3.1ii. Potentially treatable causes of diarrhoea?		3.1iii. Rectal prolapse or third-degree haemorrhoids?				
			65+	65+	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%				
London Strategic Health Authority																																			
Primary care services																																			
Camden Primary Care Trust Provider Services	65+	21	0	67	93	95	90	57	100	-	100	71	24	0	-	5	5	0																	
Hounslow Community Healthcare	65+	16	81	100	0	100	0	13	25	-	25	25	25	94	-	13	13	6																	
	<65	14	71	-	-	93	0	7	36	-	33	33	33	93	-	58	43	0																	
Lambeth Primary Care Trust	65+	14	43	92	64	92	67	71	100	-	86	100	92	86	-	92	50	100																	
Lewisham Primary Care Trust	65+	13	54	82	0	82	0	0	8	-	0	100	0	8	-	0	18	0																	
	<65	15	33	-	-	93	0	0	0	-	-	-	-	27	-	0	27	0																	
NHS Brent (Brent Community Services)	65+	14	57	100	0	93	23	7	86	-	25	25	42	43	-	15	0	8																	
	<65	14	43	-	-	92	8	57	86	-	50	36	67	86	-	33	33	0																	
NHS Enfield	65+	11	73	80	13	100	11	27	55	-	17	50	50	55	-	43	63	20																	
	<65	12	50	-	-	100	27	67	67	-	50	88	88	75	-	78	33	14																	
Outer North East London Community Service (Havering)	<65	16	94	-	-	8	0	13	0	-	-	-	-	63	-	20	8	8																	
Outer North East London Community Service (Redbridge)	65+	25	100	100	96	100	100	96	100	-	100	100	100	100	-	89	25	0																	
	<65	15	100	-	-	100	100	100	100	-	100	100	100	100	-	100	100	-																	
Sutton & Merton Primary Care Trust	65+	16	44	27	0	27	0	13	81	-	77	8	23	13	-	56	56	13																	
	<65	10	20	-	-	17	0	20	100	-	100	40	30	20	-	30	50	0																	
Tower Hamlets Community Health	65+	15	33	86	8	100	93	0	0	-	-	-	-	73	-	7	7	0																	

Bowel care key results Question numbers 2.5 to 3.1iii (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	2.5. Evidence that impact of symptoms on quality of life has been recorded? Yes	2.6. Patient's cognition been assessed?	2.6ii. Documented use of formal scoring system for cognition assessment?	2.7. Patient's functional ability been assessed?	2.7ii. Documented use of a formal scoring system for assessment?	2.8. Documented evidence of rectal examination to exclude faecal loading? Yes	2.9. Documented evidence that a focused examination performed?	2.9ii. If yes, is there documented evidence of the following:	2.9ii b. Examination of the abdomen for palpable mass or bladder retention	2.9ii c. Examination of perineum & anus	2.9ii d. Rectal examination	2.11. Evidence of a clear identification of the types or causes of bowel problem?	3.1. Documented evidence that condition-specific intervention given or planned for the following:	3.1i. Faecal loading?	3.1ii. Potentially treatable causes of diarrhoea?	3.1iii. Rectal prolapse or third-degree haemorrhoids?
North East Strategic Health Authority																		
Acute care services			%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
City Hospitals Sunderland NHS Foundation Trust	65+	19	11	100	54	100	28	74	100	-	100	42	74	63	-	53	44	29
	<65	11	18	-	-	75	33	73	64	-	100	43	100	45	-	50	13	0
County Durham & Darlington NHS Foundation Trust - Darlington Memorial Hospital	65+	11	9	100	50	100	20	9	18	-	100	50	50	27	-	50	0	-
County Durham & Darlington NHS Foundation Trust - University Hospital of North Durham	<65	13	54	-	-	50	0	100	100	-	85	100	100	77	-	11	22	25
North Tees & Hartlepool NHS Trust - University Hospital of North Tees	65+	15	13	100	33	100	0	87	100	-	100	87	85	80	-	80	100	-
Northumbria Healthcare NHS Foundation Trust - North Tyneside General	65+	14	43	71	50	64	33	21	29	-	50	67	50	43	-	64	56	17
South Tees Hospitals NHS Trust	65+	10	10	100	0	100	0	40	20	-	100	100	100	40	-	33	60	0
South Tyneside Foundation Trust	65+	26	0	88	100	87	95	38	8	-	50	50	100	31	-	12	8	0
The Newcastle upon Tyne Hospitals NHS Foundation Trust	65+	12	58	83	40	100	22	50	100	-	100	58	58	67	-	33	67	25
	<65	17	82	-	-	83	0	88	100	-	82	100	94	88	-	57	71	50
Mental health services																		
Tees, Esk & Wear Valleys NHS Foundation Trust	65+	16	13	100	79	100	93	19	75	-	67	25	43	38	-	44	0	0
	<65	17	18	-	-	75	33	6	18	-	100	0	0	6	-	8	0	0
Primary care services																		
NHS South of Tyne & Wear - Gateshead Primary Care Trust	65+	14	43	40	75	73	25	36	100	-	69	54	38	21	-	54	27	13
	<65	14	93	-	-	93	77	43	100	-	93	79	50	71	-	100	14	0
NHS South of Tyne & Wear - South Tyneside Primary Care Trust	65+	14	79	75	78	100	25	36	71	-	89	60	38	79	-	71	70	33
NHS South of Tyne & Wear - Sunderland Teaching Primary Care Trust	65+	15	93	100	86	100	57	100	100	-	93	100	100	100	-	100	50	25
	<65	14	100	-	-	100	36	100	100	-	92	100	100	100	-	100	22	0

Bowel care key results Question numbers 2.5 to 3.1iii (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	2.5. Evidence that impact of symptoms on quality of life has been recorded? Yes	2.6. Patient's cognition been assessed?	scoring system for cognition assessment?	2.7. Patient's functional ability been assessed?	2.7ii. Documented use of a formal scoring system for assessment?	2.8. Documented evidence of rectal examination to exclude faecal loading? Yes	2.9. Documented evidence that a focused examination performed?	2.9ii. If yes, is there documented evidence of the following:	2.9ii b. Examination of the abdomen for palpable mass or bladder retention	2.9ii c. Examination of perineum & anus	2.9ii d. Rectal examination	2.11. Evidence of a clear identification of the types or causes of bowel problem?	3.1. Documented evidence that condition-specific intervention given or planned for the following:	3.1i. Faecal loading?	3.1ii. Potentially treatable causes of diarrhoea?	3.1iii. Rectal prolapse or third-degree haemorrhoids?
North West Strategic Health Authority																		
Acute care services			%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Aintree University Hospitals NHS Foundation Trust	65+	16	0	69	55	93	7	38	44	-	100	100	100	25	-	0	0	0
Blackpool Fylde & Wyre NHS Foundation Trust	65+	15	7	100	33	100	33	47	7	-	100	0	100	80	-	60	43	0
	<65	13	31	-	-	100	0	46	0	-	-	-	-	100	-	50	40	0
Central Manchester University Hospitals NHS Foundation Trust	<65	13	46	-	-	20	0	77	92	-	55	92	92	85	-	25	20	0
East Lancashire Hospitals Trust - Royal Blackburn Hospital	65+	17	0	46	0	13	0	35	53	-	100	67	67	35	-	38	18	0
Pennine Acute Hospitals NHS Trust - Fairfield General Hospital	65+	11	27	91	20	91	20	82	82	-	100	67	100	64	-	70	33	0
	<65	13	8	-	-	83	30	62	92	-	100	92	75	77	-	100	50	0
Pennine Acute Hospitals NHS Trust - North Manchester General Hospital	65+	13	31	70	100	80	100	38	62	-	88	50	50	38	-	45	22	0
Royal Bolton Hospital NHS Foundation Trust	65+	15	0	93	29	100	33	0	93	-	100	0	10	27	-	67	55	0
	<65	15	47	-	-	100	40	7	100	-	100	0	7	60	-	13	73	0
Salford Royal NHS Foundation Trust	<65	10	40	-	-	33	0	90	100	-	100	100	90	60	-	80	0	0
Southport and Ormskirk Hospitals NHS Trust	65+	14	0	80	63	69	89	14	14	-	100	100	50	14	-	8	27	0
St Helens and Knowsley Teaching Hospital	65+	14	14	79	27	100	64	29	100	-	79	29	29	36	-	46	38	0
Tameside Hospital NHS Foundation Trust	65+	14	21	100	7	83	0	79	100	-	100	92	92	93	-	82	40	0
The Royal Liverpool & Broadgreen University Hospital NHS Trust	65+	23	17	67	42	90	21	35	48	-	100	55	64	26	-	50	45	0
Trafford Healthcare NHS Trust	65+	16	31	78	57	100	64	13	38	-	100	33	33	25	-	45	31	-
	<65	12	33	-	-	89	50	50	100	-	100	58	50	33	-	0	38	-
Warrington and Halton Hospitals NHS Foundation	65+	16	6	86	50	100	0	38	100	-	100	38	31	31	-	71	44	0
	<65	15	20	-	-	83	20	53	100	-	100	60	53	67	-	75	14	20

Bowel care key results Question numbers 2.5 to 3.1iii (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	2.5. Evidence that impact of symptoms on quality of life has been recorded? Yes		2.6. Patient's cognition been assessed?		2.6ii. Documented use of formal scoring system for cognition assessment?		2.7. Patient's functional ability been assessed?		2.7ii. Documented use of a formal scoring system for assessment?		2.8. Documented evidence of rectal examination to exclude faecal loading? Yes		2.9. Documented evidence that a focused examination performed?		2.9ii. If yes, is there documented evidence of the following:		2.9ii b. Examination of the abdomen for palpable mass or bladder retention		2.9ii c. Examination of perineum & anus		2.9ii d. Rectal examination		2.11. Evidence of a clear identification of the types or causes of bowel problem?		3.1. Documented evidence that condition-specific intervention given or planned for the following:		3.1i. Faecal loading?		3.1ii. Potentially treatable causes of diarrhoea?		3.1iii. Rectal prolapse or third-degree haemorrhoids?			
			65+	65+	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%				
North West Strategic Health Authority																																				
Acute care services			%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%		
Wirral University Teaching Hospital NHS Foundation Trust	65+	10	10	44	0	90	22	20	80	-	100	38	38	40	-	30	38	0																		
Wrightington, Wigan & Leigh NHS Foundation Trust	65+	15	13	20	33	27	25	67	60	-	100	100	100	60	-	43	50	20																		
	<65	15	13	-	-	13	50	80	80	-	100	92	92	73	-	17	25	29																		
Mental health services																																				
Pennine Care NHS Foundation Trust	65+	17	12	94	87	82	50	18	24	-	33	75	75	12	-	20	11	13																		
Primary care services																																				
Central & Eastern Cheshire Primary Care Trust - Cheshire East Community Health	65+	16	6	6	100	7	100	6	6	-	-	-	-	100	-	38	20	0																		
Knowsley Primary Care Trust	65+	11	36	70	0	80	0	36	0	-	-	-	-	36	-	14	0	0																		
Liverpool Primary Care Trust - Provider Services	65+	14	21	50	20	83	10	7	50	-	17	0	0	57	-	29	36	0																		
NHS Warrington - Community Services Unit	65+	15	7	75	0	100	0	13	0	-	-	-	-	27	-	8	7	0																		
	<65	15	13	-	-	100	0	7	7	-	0	0	0	67	-	56	29	0																		
NHS Western Cheshire - Community Care	65+	15	40	38	0	80	0	0	0	-	-	-	-	100	-	7	31	7																		
	<65	15	47	-	-	100	7	0	0	-	-	-	-	100	-	8	0	0																		
NHS Wirral	65+	29	24	55	75	69	50	21	34	-	50	60	60	34	-	38	30	0																		
	<65	16	38	-	-	33	67	38	38	-	50	83	67	56	-	62	55	0																		
Stockport Primary Care Trust (NHS Stockport)	65+	22	50	33	0	76	0	27	45	-	10	70	67	50	-	9	25	0																		
	<65	12	58	-	-	91	0	42	67	-	13	50	63	67	-	0	38	0																		
Tameside & Glossop Primary Care Trust	65+	15	47	33	0	29	0	7	60	-	11	22	11	27	-	0	33	9																		
	<65	15	73	-	-	33	0	20	100	-	7	20	20	27	-	15	23	0																		

Bowel care key results Question numbers 2.5 to 3.1iii (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	2.5. Evidence that impact of symptoms on quality of life has been recorded?	2.6. Patient's cognition been assessed?	2.6iii. Documented use of formal scoring system for cognition assessment?	2.7. Patient's functional ability been assessed?	2.7ii. Documented use of a formal scoring system for assessment?	2.8. Documented evidence of rectal examination to exclude faecal loading?	2.9. Documented evidence that a focused examination performed?	2.9ii. If yes, is there documented evidence of the following:	2.9ii b. Examination of the abdomen for palpable mass or bladder retention	2.9ii c. Examination of perineum & anus	2.9ii d. Rectal examination	2.11. Evidence of a clear identification of the types or causes of bowel problem?	3.1. Documented evidence that condition-specific intervention given or planned for the following:	3.1i. Faecal loading?	3.1ii. Potentially treatable causes of diarrhoea?	3.1iii. Rectal prolapse or third-degree haemorrhoids?
			Yes				Yes											
Northern Ireland																		
Western Health & Social Care Trust	65+	15	73	33	100	80	92	87	80	-	100	100	100	80	-	100	-	-
	<65	15	93	-	-	54	71	100	100	-	100	100	100	100	-	100	100	-
South Central Strategic Health Authority				65+	65+													
Acute care services			%	%	%	%	%	%	%		%	%	%	%		%	%	%
Buckinghamshire Hospitals NHS Trust	65+	15	20	88	86	100	0	73	87	-	92	69	85	53	-	80	89	0
	<65	19	32	-	-	0	-	79	95	-	100	94	100	32	-		80	-
Heatherwood & Wexham Park Hospitals NHS Foundation Trust	65+	18	50	54	71	93	86	50	94	-	88	69	75	83	-	92	60	0
	<65	13	46	-	-	33	33	69	85	-	90	86	90	85	-	85	25	0
Oxford Radcliffe Hospitals NHS Trust	65+	18	56	53	56	59	30	78	56	-	100	100	90	67	-	71	73	44
	<65	17	59	-	-	31	60	76	65	-	100	100	100	59	-	40	57	67
Royal Berkshire NHS Foundation Trust	65+	18	28	69	18	56	22	78	89	-	88	94	69	61	-	67	40	40
	<65	12	58	-	-	60	0	92	100	-	91	100	100	75	-	50	100	100
Southampton University Hospitals NHS Trust	65+	18	17	20	100	31	40	89	83	-	100	87	100	67	-	100	100	67
	<65	16	6	-	-	6	0	75	56	-	100	100	100	38	-	0	78	50
Mental health services																		
Hampshire Partnership NHS Foundation Trust	65+	14	50	100	86	100	50	57	57	-	88	71	88	50	-	33	33	0
Primary care services																		
Isle of Wight NHS Primary Care Trust	65+	30	23	54	54	71	53	77	70	-	76	90	100	23	-	50	23	8
	<65	30	33	-	-	43	20	47	83	-	88	72	72	57	-	68	30	20
Oxfordshire Primary Care Trust	65+	16	50	85	82	92	82	25	19	-	100	100	100	44	-	78	88	33

Bowel care key results Question numbers 2.5 to 3.1iii (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	2.5. Evidence that impact of symptoms on quality of life has been recorded? Yes	2.6. Patient's cognition been assessed?	2.6.ii. Documented use of formal scoring system for cognition assessment?	2.7. Patient's functional ability been assessed?	2.7.ii. Documented use of a formal scoring system for assessment?	2.8. Documented evidence of rectal examination to exclude faecal loading? Yes	2.9. Documented evidence that a focused examination performed?	2.9.iii. If yes, is there documented evidence of the following:	2.9.ii b. Examination of the abdomen for palpable mass or bladder retention	2.9.ii c. Examination of perineum & anus	2.9.iii d. Rectal examination	of the types or causes of bowel problem?	condition-specific intervention given or planned for the following:	3.1.i. Faecal loading?	3.1.ii. Potentially treatable causes of diarrhoea?	3.1.iii. Rectal prolapse or third-degree haemorrhoids?
	South East Coast Strategic Health Authority	65+	65+															
Acute care services	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Brighton & Sussex University Hospitals NHS Trust - Princess Royal Hospital	65+ 14	71	46	33	79	0	57	100	-	93	57	57	86	-	60	80	0	
	<65 18	17	-	-	19	0	67	83	-	93	60	80	50	-	67	17	25	
Brighton & Sussex University Hospitals NHS Trust - Royal Sussex Hospital	65+ 15	13	0	-	86	0	87	100	-	93	27	93	73	-	73	38	0	
	<65 15	47	-	-	86	0	100	100	-	87	67	100	93	-	100	67	-	
East Sussex Hospitals NHS Trust - Conquest Hospital	65+ 17	35	100	38	100	29	35	100	-	100	67	38	71	-	83	73	33	
East Sussex Hospitals NHS Trust - Eastbourne District General	65+ 14	7	71	100	64	57	43	86	-	100	45	67	43	-	38	43	25	
Frimley Park Hospital NHS Foundation Trust	<65 10	20	-	-	0		100	100	-	89	100	100	70	-	25	25	0	
Royal Surrey County Hospital NHS Trust	65+ 19	58	58	18	58	27	89	79	-	93	87	87	95	-	56	67	33	
	<65 17	65	-	-	0		76	76	-	75	92	92	94	-	67	67	50	
Surrey & Sussex Healthcare NHS Trust	65+ 14	0	93	23	100	0	50	29	-	100	100	100	43	-	54	17	0	
Western Sussex NHS Trust - Worthing & Southlands Site	65+ 17	18	93	57	89	25	76	88	-	100	93	100	76	-	64	43	0	
Mental health services																		
Surrey and Borders Partnership NHS Foundation Trust	65+ 11	9	100	100	89	0	64	64	-	100	57	86	36	-	60	33	0	
Primary care services																		
NHS Eastern & Coastal Kent Community Hospital	65+ 21	43	95	84	95	70	0	19	-	0	0	0	52	-	33	0	25	
NHS Eastern & Coastal Kent Community Services	65+ 33	45	84	25	94	13	18	36	-	60	64	58	64	-	50	46	13	
	<65 17	76	-	-	100	6	35	59	-	56	56	70	94	-	44	71	33	
NHS Surrey	65+ 13	8	40	0	0	-	8	8	-	0	100	100	15		18	0	0	
South Downs Health NHS Trust	65+ 15	33	100	0	100	7	7	20	-	-	50	50	60	-	0	55	25	

Bowel care key results Question numbers 2.5 to 3.1iii (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	2.5. Evidence that impact of symptoms on quality of life has been recorded? Yes		2.6. Patient's cognition been assessed?		2.6ii. Documented use of formal scoring system for cognition assessment?		2.7. Patient's functional ability been assessed?		2.7ii. Documented use of a formal scoring system for assessment?		2.8. Documented evidence of rectal examination to exclude faecal loading? Yes		2.9. Documented evidence that a focused examination performed?		2.9ii. If yes, is there documented evidence of the following:		2.9ii b. Examination of the abdomen for palpable mass or bladder retention		2.9ii c. Examination of perineum & anus		2.9ii d. Rectal examination		2.11. Evidence of a clear identification of the types or causes of bowel problem?		3.1. Documented evidence that condition-specific intervention given or planned for the following:		3.1i. Faecal loading?		3.1ii. Potentially treatable causes of diarrhoea?		3.1iii. Rectal prolapse or third-degree haemorrhoids?			
			%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%				
South West Strategic Health Authority					65+		65+																													
Acute care services			%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
Dorset County Hospital NHS Foundation Trust	65+	11	9	56	100	70	14	73	55	-	83	67	100	55	-	80	67	50																		
Northern Devon Healthcare NHS Trust	65+	20	70	84	0	100	0	100	95	-	100	100	100	65	-	0	20	15																		
	<65	10	40	-	-	67	0	100	100	-	100	100	100	70	-	0	20	30																		
Plymouth Hospitals NHS Trust - Derriford Hospital	<65	10	100	-	-	100	0	100	100	-	100	100	100	90	-	88	100	88																		
Poole Hospital NHS Foundation Trust	65+	13	15	83	90	100	46	46	77	-	90	40	50	15	-	13	14	0																		
Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust	65+	15	53	47	71	64	0	47	100	-	93	60	56	100	-	83	88	43																		
	<65	15	53	-	-	64	22	60	100	-	93	57	80	93	-	100	67	0																		
Royal Cornwall Hospitals NHS Trust	65+	12	8	83	60	100	83	25	50	-	100	33	33	42	-	27	50	0																		
Royal Devon & Exeter NHS Foundation Trust	65+	11	0	80	75	100	55	9	9	-	100	100	100	36	-	11	25	0																		
Royal United Hospital Bath NHS Trust	65+	18	78	71	90	100	78	50	100	-	100	50	41	72	-	100	100	-																		
Salisbury Foundation NHS Trust	65+	15	0	89	88	92	50	0	0	-	-	-	-	13	-	22	9	0																		
South Devon Healthcare NHS Foundation Trust	65+	18	22	55	33	67	25	50	61	-	80	91	73	39	-	31	24	7																		
	<65	15	20	-	-	11	0	53	53	-	80	100	88	60	-	70	50	20																		
Taunton & Somerset Foundation NHS Trust	65+	15	47	20	0	21	33	80	93	-	100	86	93	87	-	40	50	40																		
	<65	15	47	-	-	14	0	73	100	-	100	93	80	100	-	30	83	63																		
The Great Western Hospitals NHS Foundation Trust	65+	16	44	63	50	88	29	69	94	-	93	86	80	69	-	67	67	100																		
	<65	16	50	-	-	50	13	63	100	-	93	64	71	75	-	100	100	0																		
Mental health services																																				
Cornwall Partnership NHS Trust	65+	11	0	100	100	100	91	0	0	-	-	-	-	18	-	9	20	0																		
Somerset Partnership NHS Foundation Trust	65+	15	13	100	71	75	0	0	53	-	0	0	0	7	-	0	0	0																		

Bowel care key results Question numbers 2.5 to 3.1iii (see pages 16 to 17for full questions)	AGE GROUP	Number of cases	2.5. Evidence that impact of symptoms on quality of life has been recorded? Yes		2.6. Patient's cognition been assessed?		2.6ii. Documented use of formal scoring system for cognition assessment?		2.7. Patient's functional ability been assessed?		2.7ii. Documented use of a formal scoring system for assessment?		2.8. Documented evidence of rectal examination to exclude faecal loading? Yes		2.9. Documented evidence that a focused examination performed?		2.9ii. If yes, is there documented evidence of the following:		2.9ii b. Examination of the abdomen for palpable mass or bladder retention		2.9ii c. Examination of perineum & anus		2.9ii d. Rectal examination		2.11. Evidence of a clear identification of the types or causes of bowel problem?		3.1. Documented evidence that condition-specific intervention given or planned for the following:		3.1i. Faecal loading?		3.1ii. Potentially treatable causes of diarrhoea?		3.1iii. Rectal prolapse or third-degree haemorrhoids?			
			%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%				
South West Strategic Health Authority			65+		65+																															
Primary care services			%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%		
Bournemouth & Poole Community Health Services	<65	13	62	-	-	100	54	85	92	-	100	92	92	77	-	83	30	0																		
Devon Primary Care Trust	65+	26	8	73	27	77	50	38	85	-	81	41	68	31	-	17	20	9																		
NHS Cornwall & Isles of Scilly Community Health Services	65+	15	33	14	0	17	0	0	33	-	20	0	0	40	-	18	20	20																		
NHS Cornwall & Isles of Scilly Community Health Services - Cambourne/Redruth Community Hospital	65+	14	14	100	62	100	100	57	93	-	100	54	62	100	-	91	100	0																		
NHS Cornwall & Isles of Scilly Community Health Services - Falmouth Community Hospital	65+	26	0	12	100	100	100	31	19	-	80	80	100	15	-	69	17	-																		
Plymouth Teaching Primary Care Trust	65+	11	9	0	-	0	-	36	45	-	80	80	80	36	-	64	36	0																		
Wales																																				
Abertawe Bro Morgannwg University Health Board - Princess of Wales Hospital	65+	16	6	43	67	92	0	13	6	-	100	100	100	13	-	7	14	100																		
	<65	14	57	-	-	100	0	21	50	-	71	86	86	64	-	25	45	11																		
Abertawe Bro Morgannwg University Health Board - Singleton Hospital	65+	16	0	0	-	0	-	0	0	-	-	-	-	6	-	0	7	0																		
	<65	15	20	-	-	14	0	80	100	-	93	80	87	80	-	55	9	18																		
Aneurin Bevan Health Board (Gwent Healthcare NHS Trust)	65+	12	33	82	56	90	56	33	42	-	100	0	40	42	-	33	63	0																		
Betsi Cadwaladr University Local Health (previously North Wales Health Board)	65+	12	25	70	29	70	29	58	83	-	90	60	90	67	-	20	38	33																		
Cardiff & Vale University Health Board	65+	23	13	95	75	96	91	35	39	-	89	78	78	48	-	52	55	0																		
Cwm Taf Health Board - Prince Charles Hospital	65+	19	11	75	22	80	0	68	84	-	100	73	81	42	-	53	24	7																		
Hywel Dda Health Board - Prince Philip Hospital & WWG	65+	15	0	100	38	100	20	7	93	-	100	14	0	53	-	44	33	-																		

Bowel care key results Question numbers 2.5 to 3.1iii (see pages 16 to 17 for full questions)	AGE GROUP		Number of cases	2.5. Evidence that impact of symptoms on quality of life has been recorded? Yes		2.6. Patient's cognition been assessed?		2.6ii. Documented use of formal scoring system for cognition assessment?		2.7. Patient's functional ability been assessed?		2.7ii. Documented use of a formal scoring system for assessment?		2.8. Documented evidence of rectal examination to exclude faecal loading? Yes		2.9. Documented evidence that a focused examination performed?		2.9ii. If yes, is there documented evidence of the following:		2.9ii b. Examination of the abdomen for palpable mass or bladder retention		2.9ii c. Examination of perineum & anus		2.9ii d. Rectal examination		2.11. Evidence of a clear identification of the types or causes of bowel problem?		3.1. Documented evidence that condition-specific intervention given or planned for the following:		3.1i. Faecal loading?		3.1ii. Potentially treatable causes of diarrhoea?		3.1iii. Rectal prolapse or third-degree haemorrhoids?			
	<65	65+		%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%					
West Midlands Strategic Health Authority				65+	65+																																
Acute care services				%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%		
Burton Hospitals NHS Foundation Trust	<65	11	36	-	-	100	45	91	100	-	90	91	91	73	-	0	50	0																			
Dudley Group of Hospitals Foundation Trust	65+	15	7	75	0	78	14	7	80	-	92	10	9	7	-	8	14	0																			
	<65	15	7	-	-	83	10	60	87	-	75	73	75	40	-	63	33	0																			
George Eliot Hospital NHS Trust	65+	24	25	100	58	100	91	33	92	-	86	40	42	13	-	38	42	0																			
Heart of England NHS Foundation Trust	65+	13	0	45	80	64	0	15	31	-	100	25	0	15	-	15	27	-																			
Hereford Hospitals NHS Trust	65+	15	13	82	100	45	0	60	73	-	100	64	82	13	-	46	64	8																			
Mid Staffordshire NHS Foundation Trust	65+	20	40	77	30	88	53	50	70	-	93	50	57	65	-	79	73	25																			
	<65	10	70	-	-	75	33	50	100	-	100	60	70	70	-	25	83	33																			
Royal Wolverhampton NHS Trust	<65	14	43	-	-	100	0	29	43	-	67	75	80	29	-	11	13	0																			
Sandwell & West Birmingham NHS Trust - City Site	65+	63	11	92	55	98	52	60	97	-	87	51	56	75	-	60	55	5																			
	<65	16	44	-	-	92	36	75	94	-	100	73	73	81	-	23	33	15																			
Shrewsbury & Telford Hospitals NHS Trust - Princess Royal Hospital	65+	15	0	55	83	93	50	13	33	-	60	40	50	27	-	33	20	0																			
	<65	15	40	-	-	50	71	33	73	-	78	71	60	67	-	0	50	0																			
Shrewsbury & Telford Hospitals NHS Trust - Royal Shrewsbury Hospital	<65	15	67	-	-	33	0	93	100	-	100	93	100	73	-	100	100	100																			
University Hospital of North Staffordshire NHS Trust	65+	15	13	82	11	71	20	40	47	-	86	83	86	27	-	25	29	0																			
	<65	15	20	-	-	90	0	67	73	-	80	73	80	60	-	50	0	20																			
University Hospitals Birmingham NHS Foundation Trust	65+	15	33	0	-	14	0	80	87	-	92	85	92	73	-	17	57	43																			
	<65	15	47	-	-	0		67	73	-	82	64	60	87	-	33	73	0																			
Walsall NHS Trust	65+	16	13	67	63	93	38	38	56	-	89	44	67	19	-	36	25	13																			
	<65	15	0	-	-	100	10	33	73	-	100	0	27	60	-	43	21	0																			
Worcestershire Acute Hospitals NHS Trust	65+	19	0	80	83	100	83	47	100	-	84	21	53	47	-	36	37	0																			

Bowel care key results Question numbers 2.5 to 3.1iii (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	2.5. Evidence that impact of symptoms on quality of life has been recorded? Yes	2.6. Patient's cognition been assessed?	2.6ii. Documented use of formal scoring system for cognition assessment?	2.7. Patient's functional ability been assessed?	2.7ii. Documented use of a formal scoring system for assessment?	2.8. Documented evidence of rectal examination to exclude faecal loading? Yes	2.9. Documented evidence that a focused examination performed?	2.9ii. If yes, is there documented evidence of the following:	2.9ii b. Examination of the abdomen for palpable mass or bladder retention	2.9ii c. Examination of perineum & anus	2.9ii d. Rectal examination	2.11. Evidence of a clear identification of the types or causes of bowel problem? Yes	condition-specific intervention given or planned for the following:	3.1i. Faecal loading?	3.1ii. Potentially treatable causes of diarrhoea?	3.1iii. Rectal prolapse or third-degree haemorrhoids?
	65+																	
West Midlands Strategic Health Authority																		
Mental health services																		
Coventry & Warwickshire NHS Partnership Trust	65+	15	13	93	93	100	31	13	100	-	100	8	13	60	15	38	50	0
Sandwell Mental Health and Social Care NHS Foundation Trust	65+	16	0	100	100	100	100	0	0	-	-	-	-	0	16	-	-	-
	<65	11	9	-	-	100	100	0	45	-	100	33	75	55	11	60	33	33
South Staffordshire & Shropshire Healthcare NHS Foundation - Shropshire	65+	12	8	78	71	75	17	0	0	-	-	-	-	8	12	0	0	0
Primary care services																		
NHS Telford and Wrekin	65+	14	50	100	0	100	0	0	100	-	0	7	0	7	-	0	8	0
NHS Warwickshire	65+	32	0	16	33	15	33	28	56	-	81	76	63	59	-	13	69	13
	<65	29	3	-	-	0	-	17	79	-	89	60	50	72	-	11	53	0
Yorkshire & the Humber Strategic Health Authority																		
Acute care services																		
Airedale NHS Trust	65+	14	36	23	100	31	0	86	93	-	92	100	92	86	-	57	50	25
Barnsley Hospital NHS Foundation Trust	65+	25	24	100	100	100	100	72	88	-	91	82	82	64	-	44	64	18
Bradford Teaching Hospitals NHS Foundation Trust	65+	15	0	53	100	100	0	40	13	-	50	50	100	27	-	38	17	0
Calderdale and Huddersfield NHS Trust	65+	14	7	64	71	25	0	50	50	-	100	71	86	43	-	50	14	0
	<65	16	56	-	-	80	0	94	88	-	100	100	100	56	-	25	83	33
Doncaster & Bassetlaw Hospital NHS Foundation Trust	65+	16	13	94	33	93	43	100	63	-	80	90	100	63	-	50	44	22
Hull & East Yorkshire Hospitals NHS Trust	65+	11	0	67	33	75	0	27	27	-	100	67	100	27	-	43	0	0
Mid Yorkshire Hospital NHS Trust	65+	15	0	86	67	93	79	40	33	-	100	100	100	20	-	13	27	0
	<65	15	33	-	-	93	15	93	100	-	100	93	93	73	-	100	100	50
Northern Lincolnshire & Goole Hospitals NHS Trust - Diana, Princess of Wales Hospital	65+	20	10	33	60	59	10	45	85	-	100	67	59	45	-	33	54	0
	<65	10	50	-	-	0	-	40	80	-	100	38	50	70	-	17	67	0

Bowel care key results Question numbers 2.5 to 3.1iii (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	2.5. Evidence that impact of symptoms on quality of life has been recorded? Yes	2.6. Patient's cognition been assessed?	2.6ii. Documented use of formal scoring system for cognition assessment?	2.7. Patient's functional ability been assessed?	2.7ii. Documented use of a formal scoring system for assessment?	2.8. Documented evidence of rectal examination to exclude faecal loading? Yes	2.9. Documented evidence that a focused examination performed?	2.9ii. If yes, is there documented evidence of the following:	2.9ii b. Examination of the abdomen for palpable mass or bladder retention	2.9ii c. Examination of perineum & anus	2.9ii d. Rectal examination	2.11. Evidence of a clear identification of the types or causes of bowel problem? If documented evidence that documented specific intervention given or planned for the following:	3.1i. Faecal loading?	3.1ii. Potentially treatable causes of diarrhoea?	3.1iii. Rectal prolapse or third-degree haemorrhoids?	
	65+	65+																
Yorkshire & the Humber Strategic Health Authority																		
Acute care services			%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
Scarborough & North East Yorkshire Healthcare NHS Trust	65+	12	0	91	0	100	8	83	100	-	100	0	75	83	-	45	30	0
Sheffield Teaching Hospitals NHS Foundation Trust	65+	20	5	91	90	100	78	60	75	-	87	40	73	25	-	15	0	5
	<65	23	4	-	-	100	80	74	70	-	100	56	81	35	-	5	0	5
The Rotherham NHS Foundation Trust	65+	11	73	67	50	88	43	73	73	-	88	88	88	45	-	67	63	43
	<65	13	85	-	-	75	78	100	92	-	100	91	100	62	-	86	60	50
Mental health services																		
Bradford District Care Trust	65+	20	0	94	63	75	0	0	35	-	100	-	-	10	-	100	100	-
Rotherham Doncaster and South Humber Mental Health NHS Foundation Trust	65+	14	21	100	86	100	54	36	79	-	91	22	22	29	-	70	43	0
Primary care services																		
East Riding of Yorkshire Primary Care Trust	65+	15	40	82	0	67	0	13	87	-	40	60	20	80	-	40	70	0
	<65	15	67	-	-	86	0	33	93	-	46	62	38	80	-	80	70	14
NHS Barnsley	65+	29	0	100	0	80	0	0	3	-	-	-	100	7	-	0	5	0

Questions 3.1iv – 4.4

The following tables deal with the extent to which the person with bowel incontinence was included in discussions about treatment goals, given a management plan and appropriate advice about pads and devices to control the problem. We were also interested in to what extent people with bowel incontinence were seen again for support and further treatment.

Table T: Questions 3.1iv – 4.4

Bowel care key results Question numbers 3.1iv to 4.4 (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	3.1. Documented evidence that condition-specific intervention given or planned for the following:		3.1iv. Acute anal sphincter injury?	3.1v. Acute disc prolapse/cauda equina syndrome?	3.2. Are the patient's goals for treatment recorded?	3.4. Did the patient have a treatment plan?	3.7. Is there documented evidence that long-term management of Faecal Incontinence has been given or planned?	3.7i. Advice and information on continence products	3.7ii. Advice on skin care	3.7iii. Advice relating to preservation of dignity	3.7iv. Advice relating to preservation of independence	3.7v. Contact details for relevant support groups	3.7vi. Periodic review of symptoms	3.7vii. Psychological and emotional support	4.1. Does the patient have a documented continence care plan?	4.2. Is there documented evidence that a copy of the care plan has been given to the patient?	4.4. Is there documented evidence of a full discussion with the patient of the causes and treatments of the bowel problem?
			%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
East Midlands Strategic Health Authority																			
Acute care services																			
Chesterfield Royal Hospital	65+	15	-	-	-	0	27	-	0	14	8	17	0	15	0	0	0	0	0
Derby Hospitals NHS Foundation Trust	65+	15	-	67	0	54	100	-	83	100	100	83	17	100	86	100	0	100	100
	<65	15	-	100		92	100	-	100	100	100	100	0	89	80	100	0	100	100
Kettering General Hospital	65+	25	-	0	0	15	24	-	26	67	76	53	0	11	5	8	0	0	0
Northampton General Hospital NHS Trust	65+	15	-	0	0	8	53	-	73	73	73	70	44	75	73	33	17	70	70
	<65	16	-	0	20	18	63	-	89	100	100	100	80	100	89	13	0	93	93
Nottingham University Hospitals NHS Trust - City Hospital & Queens Medical Centre	65+	17	-	0	0	0	12	-	6	18	0	0	0	6	6	24	0	0	0
Sherwood Forest Hospitals	65+	19	-	6	6	67	100	-	37	32	37	11	5	84	26	89	0	56	56
	<65	11	-	9	0	82	100	-	27	18	9	0	0	100	55	91	0	75	75
United Lincolnshire Hospitals Trust - Lincoln County Hospital	65+	12	-	0	0	50	58	-	43	50	75	67	14	44	0	17	29	67	67
United Lincolnshire Hospitals Trust - Pilgrim Hospital	65+	23	-	83	0	13	70	-	0	20	0	10	46	68	16	43	29	76	76
University Hospitals of Leicester NHS Trust	65+	24	-	14	0	0	38	-	0	0	0	0	0	0	0	13	0	6	6
	<65	15	-	0	0	64	67	-	7	20	0	7	0	7	7	67	0	42	42

Bowel care key results Question numbers 3.1iv to 4.4 (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	3.1. Documented evidence that condition-specific intervention given or planned for the following:	3.1iv. Acute anal sphincter injury?	3.1v. Acute disc prolapse/cauda equina syndrome?	3.2. Are the patient's goals for treatment recorded?	3.4. Did the patient have a treatment plan?	3.7. Is there documented evidence that long-term management of Faecal Incontinence has been given or planned?	3.7i. Advice and information on continence products	3.7ii. Advice on skin care	3.7iii. Advice relating to preservation of dignity	3.7iv. Advice relating to preservation of independence	3.7v. Contact details for relevant support groups	3.7vi. Periodic review of symptoms	3.7vii. Psychological and emotional support	4.1. Does the patient have a documented continence care plan?	4.2. Is there documented evidence that a copy of the care plan has been given to the patient?	4.4. Is there documented evidence of a full discussion with the patient of the causes and treatments of the bowel problem?
East Midlands Strategic Health Authority																		
Mental health services			%	%	%	%		%	%	%	%	%	%	%	%	%	%	%
Leicestershire Partnership NHS Trust - Site 1	65+	10	-	0	0	100	100	-	90	90	100	100	0	100	90	100	-	100
Northamptonshire Healthcare NHS Foundation Trust	65+	14	-	0	0	40	57	-	43	55	50	60	0	82	67	79	0	67
Primary care services																		
NHS Lincolnshire (Community Health Service/Teaching)	65+	24	-	14	8	19	54	-	100	52	38	25	10	68	11	92	0	52
NHS Nottingham City	65+	15	-	0	0	25	53	-	100	7	27	27	0	53	0	87	0	13
NHS Nottinghamshire County - Mansfield Community Hospital	65+	15	-	0	0	47	93	-	20	20	27	13	0	60	27	100	0	38
East of England Strategic Health Authority																		
Acute care services																		
Basildon & Thurrock University Hospitals Foundation Trust	65+	15	-	10	9	10	13	-	0	0	0	0	14	14	14	7	17	17
Bedford Hospital NHS Trust	65+	15	-	0	0	0	20	-	71	7	0	0	9	33	20	47	0	22
Luton & Dunstable Hospital NHS Foundation Trust	65+	15	-	0	0	44	67	-	11	10	0	0	13	33	0	0	0	18
	<65	15	-	0	0	30	53	-	0	0	0	0	0	0	14	7	7	14
Peterborough & Stamford Hospitals NHS Foundation Trust	65+	10	-	0	0	10	80	-	30	10	10	10	10	40	10	0	0	70
	<65	13	-	80	33	58	92	-	33	17	0	8	0	54	0	0	0	69
South Essex Partnership University NHS Foundation Trust	65+	10	-	11	0	25	100	-	90	100	90	75	29	75	20	90	100	100
The Ipswich Hospital NHS Trust	65+	15	-	-	-	0	60	-	0	0	0	0	0	0	0	0	0	14
	<65	15	-	0	0	0	60	-	67	33	0	0	0	33	33	0	0	0

Bowel care key results Question numbers 3.1iv to 4.4 (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	3.1. Documented evidence that condition-specific intervention given or planned for the following:		3.1iv. Acute anal sphincter injury?	3.1v. Acute disc prolapse/cauda equina syndrome?	3.2. Are the patient's goals for treatment recorded?	3.4. Did the patient have a treatment plan?	3.7. Is there documented evidence that long-term management of Faecal Incontinence has been given or planned?	3.7i. Advice and information on continence products	3.7ii. Advice on skin care	3.7iii. Advice relating to preservation of dignity	3.7iv. Advice relating to preservation of independence	3.7v. Contact details for relevant support groups	3.7vi. Periodic review of symptoms	3.7vii. Psychological and emotional support	4.1. Does the patient have a documented continence care plan?	4.2. Is there documented evidence that a copy of the care plan has been given to the patient?	4.4. Is there documented evidence of a full discussion with the patient of the causes and treatments of the bowel problem?
			%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
East of England Strategic Health Authority																			
Acute care services																			
The Queen Elizabeth Hospital King's Lynn NHS Trust	65+	16	-	0	0	13	31	-	0	0	0	0	0	0	13	0	63	0	33
	<65	14	-	0	8	7	57	-	0	14	0	8	0	31	15	43	0	30	
West Hertfordshire Hospitals NHS Trust	65+	18	-	0	0	0	0	-	18	0	0	6	0	11	0	0	0	0	14
	<65	14	-	0	0	30	14	-	0	0	0	0	25	40	22	0	0	0	36
Mental health services																			
Cambridgeshire and Peterborough NHS Foundation Trust	65+	15	-	0	0	0	20	-	13	40	53	14	0	0	7	13	0	0	
Hertfordshire Partnership NHS Foundation Trust	65+	35	-	0	0	38	74	-	79	68	50	21	12	40	44	91	75	67	
Norfolk and Waveney Mental Health NHS Foundation Trust	65+	14	-	0	0	50	14	-	50	40	50	33	0	40	64	86	0	0	
Primary care services																			
NHS Bedfordshire	<65	14	-	0	0	0	57	-	93	25	0	0	0	50	0	93	50	67	
NHS Mid Essex	65+	12	-	0	0	100	58	-	100	0	0	0	8	75	0	100	82	82	
NHS South West Essex Community Services (Provider)	65+	15	-	0	0	29	47	-	43	13	33	40	13	40	40	47	0	36	
	<65	11	-	2	0	44	55	-	50	18	45	33	0	64	45	64	0	25	
Peterborough Community Services	65+	12	-	0	0	8	92	-	83	0	17	0	0	42	0	83	0	9	
South East Essex Primary Care Trust	65+	14	-	2	0	82	71	-	83	79	85	75	0	85	83	71	21	71	
Islands																			
States of Jersey Health & Social Services	65+	19	-	0	0	58	68	-	40	20	20	50	0	25	29	42	8	42	
	<65	16	-	-	-	73	94	-	-	-	-	-	-	100	-	31	7	64	

Bowel care key results Question numbers 3.1iv to 4.4 (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	3.1. Documented evidence that condition-specific intervention given or planned for the following:		3.1iv. Acute anal sphincter injury?	3.1v. Acute disc prolapse/cauda equina syndrome?	3.2. Are the patient's goals for treatment recorded?	3.4. Did the patient have a treatment plan?	3.7. Is there documented evidence that long-term management of Faecal Incontinence has been given or planned?	3.7i. Advice and information on continence products	3.7ii. Advice on skin care	3.7iii. Advice relating to preservation of dignity	3.7iv. Advice relating to preservation of independence	3.7v. Contact details for relevant support groups	3.7vi. Periodic review of symptoms	3.7vii. Psychological and emotional support	4.1. Does the patient have a documented continence care plan?	4.2. Is there documented evidence that a copy of the care plan has been given to the patient?	4.4. Is there documented evidence of a full discussion with the patient of the causes and treatments of the bowel problem?
London Strategic Health Authority																			
Acute care services			%	%	%	%		%	%	%	%	%	%	%	%	%	%	%	%
Barnet & Chase Farm Hospitals NHS trust	65+	26	-	0	0	27	35	-	4	12	8	8	0	36	0	35	0	12	
Barts and the London NHS Trust	65+	15	-	13	0	8	33	-	0	15	0	0	0	23	0	20	9	10	
	<65	15	-	40	0	60	100	-	67	50	25	29	0	93	67	67	60	93	
Ealing Hospital NHS Trust	65+	13	-	-	-	40	77	-	30	50	30	38	14	25	22	0	0	43	
Epsom & St Helier University Hospitals NHS Trust	65+	11	-	25	0	50	64	-	86	60	50	33	0	71	33	27	20	89	
	<65	16	-	100	0	86	100	-	73	78	78	75	57	85	71	56	31	88	
Guy's & St. Thomas' NHS Foundation Trust	65+	17	-	29	0	75	94	-	64	79	71	81	0	88	56	88	38	75	
	<65	13	-	20	50	100	100	-	83	92	50	67	8	100	92	92	85	92	
Homerton University Hospital NHS Foundation Trust	65+	15	-	7	0	20	53	-	20	20	40	0	0	13	67	0	14	14	
	<65	15	-	0	0	23	60	-	27	7	27	13	7	53	67	20	0	8	
Imperial College Healthcare NHS Trust	65+	15	-	0	0	0	80	-	0	0	0	0	0	17	0	0	0	0	
Kings College Hospital NHS Foundation Trust	65+	16	-	0	8	69	81	-	50	44	69	75	6	63	38	88	19	50	
	<65	17	-	6	18	76	88	-	47	59	65	76	38	65	41	88	41	59	
Mayday Healthcare NHS Trust	65+	15	-	0	0	71	47	-	0	17	9	0	0	33	21	33	0	67	
	<65	15	-	100	100	100	100	-	100	100	100	-	100	100	80	93	0	87	
North Middlesex Hospital	65+	11	-	0	0	13	9	-	63	50	40	0	0	11	33	0	0	0	
Royal Free Hampstead NHS Trust (Royal Free Hospital)	65+	16	-	0	0	15	94	-	50	50	44	50	50	80	75	6	8	8	
	<65	14	-	0	75	86	100	-	100	67	83	50	100	100	100	100	100	100	

Bowel care key results		AGE GROUP	Number of cases	3.1. Documented evidence that condition-specific intervention given or planned for the following:	3.1iv. Acute anal sphincter injury?	3.1v. Acute disc prolapse/cauda equina syndrome?	3.2. Are the patient's goals for treatment recorded?	3.4. Did the patient have a treatment plan?	3.7. Is there documented evidence that long-term management of Faecal Incontinence has been given or planned?	3.7i. Advice and information on continence products	3.7ii. Advice on skin care	3.7iii. Advice relating to preservation of dignity	3.7iv. Advice relating to preservation of independence	3.7v. Contact details for relevant support groups	3.7vi. Periodic review of symptoms	3.7vii. Psychological and emotional support	4.1. Does the patient have a documented continence care plan?	4.2. Is there documented evidence that a copy of the care plan has been given to the patient?	4.4. Is there documented evidence of a full discussion with the patient of the causes and treatments of the bowel problem?
Question numbers 3.1iv to 4.4 (see pages 16 to 17 for full questions)																			
London Strategic Health Authority																			
Acute care services					%	%	%	%		%	%	%	%	%	%	%	%	%	%
South London Healthcare Trust - Queen Elizabeth Hospital	65+	15	-	0	0	87	93	-	73	85	67	82	75	93	93	0	0	100	
	<65	15	-	8	0	71	67	-	100	93	78	78	90	100	100	0	0	93	
South London Healthcare Trust - Queen Mary's Sidcup	65+	11	-	-	-	50	82	-	0	0	0	0	0	22	0	64	33	43	
St George's Healthcare NHS Trust	65+	15	-	0		29	40	-	36	21	36	8	8	23	21	20	0	25	
	<65	15	-	75	0	40	80	-	0	0	0	17	0	78	17	47	40	87	
The Lewisham Hospital NHS Trust	65+	10	-	13	14	11	10	-	0	0	0	0	0	0	20	0	0	0	
The North West London Hospitals NHS Trust - (Central Middlesex Site)	65+	18	-	0	0	23	72	-	33	47	0	0	0	7	0	28	0	0	
The North West London Hospitals NHS Trust - (Northwick Park & St Marks Site)	65+	15	-	0	0	0	13	-	0	31	0	0	0	0	0	0	0	0	
	<65	15	-	10	0	27	100	-	31	7	0	0	0	93	20	80	7	93	
West Middlesex University Hospitals NHS Trust	65+	15	-	-	10	25	27	-	0	0	8	15	0	15	15	0	0	27	
	<65	13	-	0	0	27	85	-	50	0	25	0	0	57	33	8	27	50	
Whipps Cross University Hospital NHS Trust	65+	13	-	33	0	62	85	-	29	20	17	25	8	58	25	62	0	100	
	<65	12	-	0	0	91	67	-	20	0	0	0	0	70	0	33	17	83	
Mental health services																			
Camden & Islington NHS Foundation Trust	65+	19	-	0	0	67	100	-	50	0	63	67	0	100	88	100	25	40	
North East London NHS Foundation Trust	65+	12	-	0	0	22	67	-	33	44	64	22	40	50	67	58	0	0	
Oxleas NHS Foundation Trust	65+	18	-	0	0	33	94	-	21	44	47	20	0	47	41	50	13	9	
South London & Maudsley NHS Foundation Trust	65+	23	-	7	0	22	65	-	44	70	86	50	5	71	73	87	100	71	

Bowel care key results Question numbers 3.1iv to 4.4 (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	3.1. Documented evidence that condition-specific intervention given or planned for the following:																
			3.1iv. Acute anal sphincter injury?	3.1v. Acute disc prolapse/cauda equina syndrome?	3.2. Are the patient's goals for treatment recorded?	3.4. Did the patient have a treatment plan?	3.7. Is there documented evidence that long-term management of Faecal Incontinence has been given or planned?	3.7i. Advice and information on continence products	3.7ii. Advice on skin care	3.7iii. Advice relating to preservation of dignity	3.7iv. Advice relating to preservation of independence	3.7v. Contact details for relevant support groups	3.7vi. Periodic review of symptoms	3.7vii. Psychological and emotional support	4.1. Does the patient have a documented continence care plan?	4.2. Is there documented evidence that a copy of the care plan has been given to the patient?	4.4. Is there documented evidence of a full discussion with the patient of the causes and treatments of the bowel problem?		
London Strategic Health Authority																			
Primary care services			%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
Camden Primary Care Trust Provider Services	65+	21	-	0	0	11	86	-	38	24	5	5	0	0	0	81	7	0	
Hounslow Community Healthcare	65+	16	-	13	0	100	63	-	100	100	79	29	0	100	50	100	8	73	
	<65	14	-	0	15	100	100	-	100	71	50	23	14	100	64	100	9	100	
Lambeth Primary Care Trust	65+	14	-	-	-	100	93	-	93	93	93	92	77	93	85	100	100	92	
Lewisham Primary Care Trust	65+	13	-	0	0	22	38	-	15	23	31	23	0	15	15	46	0	11	
	<65	15	-	0	0	54	67	-	47	47	60	53	18	29	33	73	0	20	
NHS Brent (Brent Community Services)	65+	14	-	0	0	25	86	-	93	71	46	15	8	92	11	79	50	73	
	<65	14	-	0	9	55	100	-	93	86	50	43	7	93	8	100	14	85	
NHS Enfield	65+	11	-	0	0	11	36	-	90	64	64	22	0	60	45	64	13	60	
	<65	12	-	0	0	45	50	-	82	67	25	27	9	67	9	58	55	55	
Outer North East London Community Service (Havering)	<65	16	-	8	0	14	94	-	75	73	33	18	0	75	44	94	0	100	
Outer North East London Community Service (Redbridge)	65+	25	-	33	0	100	100	-	100	96	100	100	92	100	100	100	100	100	
	<65	15	-	10	0	100	100	-	100	100	100	100	100	100	100	100	100	100	
Sutton & Merton Primary Care Trust	65+	16	-	0	0	13	100	-	13	0	6	6	0	100	94	38	0	100	
	<65	10	-	10	0	0	100	-	20	0	10	10	10	90	90	20	0	100	
Tower Hamlets Community Health	65+	15	-	0	0	73	87	-	47	0	20	0	0	13	13	67	0	62	

Bowel care key results Question numbers 3.1iv to 4.4 (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	3.1. Documented evidence that condition-specific intervention given or planned for the following:																
			3.1iv. Acute anal sphincter injury?	3.1v. Acute disc prolapse/cauda equina syndrome?	3.2. Are the patient's goals for treatment recorded?	3.4. Did the patient have a treatment plan?	3.7. Is there documented evidence that long-term management of Faecal Incontinence has been given or planned?	3.7i. Advice and information on continence products	3.7ii. Advice on skin care	3.7iii. Advice relating to preservation of dignity	3.7iv. Advice relating to preservation of independence	3.7v. Contact details for relevant support groups	3.7vi. Periodic review of symptoms	3.7vii. Psychological and emotional support	4.1. Does the patient have a documented continence care	4.2. Is there documented evidence that a copy of the care plan has been given to the patient?	4.4. Is there documented evidence of a full discussion with the patient of the causes and treatments of the bowel problem?		
North East Strategic Health Authority																			
Acute care services			%	%	%	%		%	%	%	%	%	%	%	%	%	%	%	
City Hospitals Sunderland NHS Foundation Trust	65+	19	-	0	20	9	58	-	0	7	0	0	0	53	17	21	25	27	
	<65	11	-	0	50	11	36	-	10	0	0	0	0	36	0	9	10	30	
County Durham & Darlington NHS Foundation Trust - Darlington Memorial Hospital	65+	11	-	-	-	0	18	-	0	0	0	0	0	0	0	0	0	0	20
	<65	13	-	30	0	8	46	-	0	0	0	0	0	45	9	8	0	83	
County Durham & Darlington NHS Foundation Trust - University Hospital of North Durham	65+	15	-	-	-	0	60	-	83	100	57	80	0	67	64	87	0	60	
	<65	14	-	0	0	70	43	-	50	50	50	45	9	91	75	50	10	56	
North Tees & Hartlepool NHS Trust - University Hospital of North Tees	65+	10	-	0	0	13	50	-	0	0	0	0	0	20	0	0	0	0	11
	<65	26	-	0	0	4	19	-	13	9	5	0	0	9	0	4	0	0	
Northumbria Healthcare NHS Foundation Trust - North Tyneside General	65+	12	-	25	0	55	75	-	36	36	9	27	10	67	27	50	0	58	
	<65	17	-	80	0	57	71	-	43	47	7	15	40	94	23	53	0	88	
Mental health services																			
Tees, Esk & Wear Valleys NHS Foundation Trust	65+	16	-	0	0	22	38	-	33	27	60	58	0	50	42	44	0	33	
	<65	17	-	0	0	27	35	-	54	17	58	43	0	8	8	88	50	0	
Primary care services																			
NHS South of Tyne & Wear - Gateshead Primary Care Trust	65+	14	-	13	0	46	57	-	64	64	50	50	46	86	46	64	7	62	
	<65	14	-	0	0	93	93	-	100	100	100	92	100	93	100	100	0	100	
NHS South of Tyne & Wear - South Tyneside Primary Care Trust	65+	14	-	14	14	91	100	-	100	100	100	92	80	90	100	93	91	100	
	<65	14	-	0	0	100	100	-	80	100	100	100	100	100	100	100	100	100	

Bowel care key results Question numbers 3.1iv to 4.4 (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	3.1. Documented evidence that condition-specific intervention given or planned for the following:																
			3.1iv. Acute anal sphincter injury?	3.1v. Acute disc prolapse/cauda equina syndrome?	3.2. Are the patient's goals for treatment recorded?	3.4. Did the patient have a treatment plan?	3.7. Is there documented evidence that long-term management of Faecal Incontinence has been given or planned?	3.7i. Advice and information on continence products	3.7ii. Advice on skin care	3.7iii. Advice relating to preservation of dignity	3.7iv. Advice relating to preservation of independence	3.7v. Contact details for relevant support groups	3.7vi. Periodic review of symptoms	3.7vii. Psychological and emotional support	4.1. Does the patient have a documented continence care plan?	4.2. Is there documented evidence that a copy of the care plan has been given to the patient?	4.4. Is there documented evidence of a full discussion with the patient of the causes and treatments of the bowel problem?		
North West Strategic Health Authority																			
Acute care services			%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
Aintree University Hospitals NHS Foundation Trust	65+	16	-	0	0	0	44	-	21	13	8	8	10	17	10	75	0	0	
Blackpool Fylde & Wyre NHS Foundation Trust	65+	15	-	0	0	0	67	-	38	44	22	13	0	0	0	0	7	100	
	<65	13	-	0	0	0	92	-	0	17	33	20	0	20	0	8	0	92	
Central Manchester University Hospitals NHS Foundation Trust	<65	13	-	85	0	38	92	-	13	22	0	0	0	69	31	69	8	85	
East Lancashire Hospitals Trust - Royal Blackburn Hospital	65+	17	-	0	0	0	29	-	0	0	0	0	0	0	0	0	0	0	
Pennine Acute Hospitals NHS Trust - Fairfield General Hospital	65+	11	-	0	0	67	64	-	22	22	22	22	11	11	22	18	11	25	
	<65	13	-	0	0	56	62	-	18	18	18	0	17	8	8	0	0	30	
Pennine Acute Hospitals NHS Trust - North Manchester General Hospital	65+	13	-	0	0	31	46	-	55	45	36	27	40	30	40	46	0	42	
Royal Bolton Hospital NHS Foundation Trust	65+	15	-	0	0	44	87	-	0	11	0	50	0	50	58	93	0	0	
	<65	15	-	20	0	44	93	-	20	29	50	44	20	69	69	87	13	38	
Salford Royal NHS Foundation Trust	<65	10	-	0	0	10	20	-	0	0	0	0	0	43	0	20	0	100	
Southport and Ormskirk Hospitals NHS Trust	65+	14	-	0	0	15	14	-	8	23	36	8	0	8	0	36	0	11	
St Helens and Knowsley Teaching Hospital	65+	14	-	0	0	21	79	-	0	0	23	8	11	46	8	36	0	15	
Tameside Hospital NHS Foundation Trust	65+	14	-	33	0	100	71	-	91	91	90	75	50	100	92	64	0	100	
The Royal Liverpool & Broadgreen University Hospital NHS Trust	65+	23	-	13	0	7	17	-	5	25	24	11	0	10	5	39	0	0	
Trafford Healthcare NHS Trust	65+	16	-	-	-	67	25	-	13	19	6	13	0	63	0	13	0	13	
	<65	12	-	0	-	50	17	-	0	8	25	0	0	58	42	0	0	38	
Warrington and Halton Hospitals NHS Foundation	65+	16	-	0	0	0	44	-	0	13	0	0	0	13	7	13	0	14	
	<65	15	-	0	0	8	80	-	21	29	7	0	7	43	7	33	0	46	

Bowel care key results Question numbers 3.1iv to 4.4 (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	3.1. Documented evidence that condition-specific intervention given or planned for the following:																
			3.1iv. Acute anal sphincter injury?	3.1v. Acute disc prolapse/cauda equina syndrome?	3.2. Are the patient's goals for treatment recorded?	3.4. Did the patient have a treatment plan?	3.7. Is there documented evidence that long-term management of Faecal Incontinence has been given or planned?	3.7i. Advice and information on continence products	3.7ii. Advice on skin care	3.7iii. Advice relating to preservation of dignity	3.7iv. Advice relating to preservation of independence	3.7v. Contact details for relevant support groups	3.7vi. Periodic review of symptoms	3.7vii. Psychological and emotional support	4.1. Does the patient have a documented continence care plan?	4.2. Is there documented evidence that a copy of the care plan has been given to the patient?	4.4. Is there documented evidence of a full discussion with the patient of the causes and treatments of the bowel problem?		
North West Strategic Health Authority																			
Acute care services			%	%	%	%			%	%	%	%	%	%	%	%	%	%	
Wirral University Teaching Hospital NHS Foundation Trust	65+	10	-	0	17	40	70	-	25	22	0	14	17	63	50	10	0	0	
Wrightington, Wigan & Leigh NHS Foundation Trust	65+	15	-	0	0	67	80	-	13	7	7	7	7	40	13	13	0	44	
	<65	15	-	0	0	73	87	-	0	7	0	7	0	60	7	0	0	57	
Mental health services																			
Pennine Care NHS Foundation Trust	65+	17	-	0	0	25	35	-	40	50	50	33	0	43	29	29	0	0	
Primary care services																			
Central & Eastern Cheshire Primary Care Trust - Cheshire East Community Health	65+	16	-	0	0	0	100	-	100	100	100	94	40	100	94	100	6	31	
Knowsley Primary Care Trust	65+	11	-	0	0	0	64	-	70	64	18	0	0	73	0	45	18	50	
Liverpool Primary Care Trust - Provider Services	65+	14	-	22	0	33	64	-	79	45	18	20	0	50	0	57	0	46	
NHS Warrington - Community Services Unit	65+	15	-	0	0	0	47	-	54	23	23	23	9	7	14	20	0	14	
	<65	15	-	0	0	33	67	-	77	23	8	8	0	15	25	40	0	67	
NHS Western Cheshire - Community Care	65+	15	-	7	7	100	100	-	100	56	77	58	0	93	60	100	0	60	
	<65	15	-	15	0	100	100	-	91	60	77	64	0	100	86	100	13	100	
NHS Wirral	65+	29	-	5	0	39	76	-	71	61	55	48	0	77	46	79	39	68	
	<65	16	-	18	10	43	69	-	53	25	23	29	8	36	36	69	19	75	
Stockport Primary Care Trust (NHS Stockport)	65+	22	-	18	0	76	64	-	100	29	9	14	6	91	5	64	5	18	
	<65	12	-	0	0	75	67	-	100	63	33	17	0	100	0	67	20	44	
Tameside & Glossop Primary Care Trust	65+	15	-	0	0	7	93	-	80	40	40	40	29	53	23	93	29	31	
	<65	15	-	0	0	23	80	-	100	29	21	15	8	21	0	100	0	27	

Bowel care key results Question numbers 3.1iv to 4.4 (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	3.1. Documented evidence that condition-specific intervention given or planned for the following:	3.1iv. Acute anal sphincter injury?	3.1v. Acute disc prolapse/cauda equina syndrome?	3.2. Are the patient's goals for treatment recorded?	3.4. Did the patient have a treatment plan?	3.7. Is there documented evidence that long-term management of Faecal Incontinence has been given or planned?	3.7i. Advice and information on continence products	3.7ii. Advice on skin care	3.7iii. Advice relating to preservation of dignity	3.7iv. Advice relating to preservation of independence	3.7v. Contact details for relevant support groups	3.7vi. Periodic review of symptoms	3.7vii. Psychological and emotional support	4.1. Does the patient have a documented continence care plan?	4.2. Is there documented evidence that a copy of the care plan has been given to the patient?	4.4. Is there documented evidence of a full discussion with the patient of the causes and treatments of the bowel problem?
Northern Ireland																		
Western Health & Social Care Trust	65+	15	-	-	-	100	100	-	100	100	100	87	60	100	100	100	100	100
	<65	15	-	-	100	100	100	-	100	100	100	100	67	100	100	100	100	100
South Central Strategic Health Authority																		
Acute care services				%	%	%	%		%	%	%	%	%	%	%	%	%	%
Buckinghamshire Hospitals NHS Trust	65+	15	-	50	-	8	40	-	56	38	17	20	0	43	43	0	9	33
	<65	19	-	100	-	0	21	-	0	0	0	0	0	0	0	0	0	32
Heatherwood & Wexham Park Hospitals NHS Foundation Trust	65+	18	-	0	0	81	72	-	36	25	71	71	15	60	71	33	0	93
	<65	13	-	0	0	45	85	-	0	0	86	86	33	67	71	31	0	85
Oxford Radcliffe Hospitals NHS Trust	65+	18	-	17	0	19	56	-	24	41	13	0	0	35	33	6	0	44
	<65	17	-	64	25	13	65	-	63	60	27	13	44	60	73	12	0	73
Royal Berkshire NHS Foundation Trust	65+	18	-	40	25	17	83	-	6	0	0	0	0	35	0	67	73	75
	<65	12	-	75	-	17	83	-	0	0	0	13	0	44	11	42	50	75
Southampton University Hospitals NHS Trust	65+	18	-	50	0	29	100	-	0	-	-	-	-	100	100	6	0	50
	<65	16	-	67	0	38	94	-	50	33	75	-	-	90	100	0	0	88
Mental health services																		
Hampshire Partnership NHS Foundation Trust	65+	14	-	0	0	46	79	-	54	54	57	57	44	64	64	71	55	50
Primary care services																		
Isle of Wight NHS Primary Care Trust	65+	30	-	0	0	26	63	-	57	60	3	7	0	27	0	10	4	58
	<65	30	-	0	0	23	67	-	34	33	3	3	0	40	0	23	0	75
Oxfordshire Primary Care Trust	65+	16	-	33	0	57	81	-	100	100	100	100		100	100	88	38	79

Bowel care key results Question numbers 3.1iv to 4.4 (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	3.1. Documented evidence that condition-specific intervention given or planned for the following:	3.1iv. Acute anal sphincter injury?	3.1v. Acute disc prolapse/cauda equina syndrome?	3.2. Are the patient's goals for treatment recorded?	3.4. Did the patient have a treatment plan?	3.7. Is there documented evidence that long-term management of Faecal Incontinence has been given or planned?	3.7i. Advice and information on continence products	3.7ii. Advice on skin care	3.7iii. Advice relating to preservation of dignity	3.7iv. Advice relating to preservation of independence	3.7v. Contact details for relevant support groups	3.7vi. Periodic review of symptoms	3.7vii. Psychological and emotional support	4.1. Does the patient have a documented continence care plan?	4.2. Is there documented evidence that a copy of the care plan has been given to the patient?	4.4. Is there documented evidence of a full discussion with the patient of the causes and treatments of the bowel problem?
South East Coast Strategic Health Authority																		
Acute care services																		
Brighton & Sussex University Hospitals NHS Trust - Princess Royal Hospital	65+	14	-	0	0	42	71	-	33	50	25	33	0	22	14	21	8	38
	<65	18	-	0	0	14	50	-	33	25	0	0	0	80	0	11	0	22
Brighton & Sussex University Hospitals NHS Trust - Royal Sussex Hospital	65+	15	-	0	0	20	53	-	0	0	0	0	7	33	7	47	0	67
	<65	15	-	-	50	27	100	-	0	0	0	0	0	57	0	47	0	87
East Sussex Hospitals NHS Trust - Conquest Hospital	65+	17	-	-	-	67	88	-	89	83	67	69	20	100	73	53	0	42
East Sussex Hospitals NHS Trust - Eastbourne District General	65+	14	-	0	0	38	21	-	0	0	0	0	0	14	0	0	0	54
Frimley Park Hospital NHS Foundation Trust	<65	10	-	67	0	29	30	-	0	0	0	0	0	0	0	20	0	40
Royal Surrey County Hospital NHS Trust	65+	19	-	0	0	53	89	-	0	0	0	0	0	28	0	53	23	91
	<65	17	-	0	0	0	100	-	0	0	0	0	0	91	0	100	82	100
Surrey & Sussex Healthcare NHS Trust	65+	14	-	0	17	0	21	-	0	7	0	0	0	7	0	0	0	8
Western Sussex NHS Trust - Worthing & Southlands Site	65+	17	-	0	0	20	59	-	20	0	0	20	25	0	20	0	0	27
Mental health services																		
Surrey and Borders Partnership NHS Foundation Trust	65+	11	-	0	0	40	45	-	30	30	20	10	0	60	20	18	0	0
Primary care services																		
NHS Eastern & Coastal Kent Community Hospital	65+	21	-	0	0	69	67	-	72	72	72	67	38	71	72	95	69	67
NHS Eastern & Coastal Kent Community Services	65+	33	-	7	7	53	58	-	79	29	34	24	7	48	29	64	34	57
	<65	17	-	11	38	88	94	-	87	71	88	82	75	100	100	100	73	94
NHS Surrey	65+	13	-	0	0	0	8	-	0	0	0	9	0	9	0	0	0	15
South Downs Health NHS Trust	65+	15	-	25	33	55	53	-	79	18	40	57	0	62	58	67	0	90

Bowel care key results Question numbers 3.1iv to 4.4 (see page 16 to 17 for full questions)	AGE GROUP	Number of cases	3.1. Documented evidence that condition-specific intervention given or planned for the following:	3.1iv. Acute anal sphincter injury?	3.1v. Acute disc prolapse/cauda equina syndrome?	3.2. Are the patient's goals for treatment recorded?	3.4. Did the patient have a treatment plan?	3.7. Is there documented evidence that long-term management of Faecal Incontinence has been given or planned?	3.7i. Advice and information on continence products	3.7ii. Advice on skin care	3.7iii. Advice relating to preservation of dignity	3.7iv. Advice relating to preservation of independence	3.7v. Contact details for relevant support groups	3.7vi. Periodic review of symptoms	3.7vii. Psychological and emotional support	4.1. Does the patient have a documented continence care plan?	4.2. Is there documented evidence that a copy of the care plan has been given to the patient?	4.4. Is there documented evidence of a full discussion with the patient of the causes and treatments of the bowel problem?	
	South West Strategic Health Authority																		
Acute care services			%	%	%	%		%	%	%	%	%	%	%	%	%	%	%	%
Dorset County Hospital NHS Foundation Trust	65+	11	-	33	0	20	55	-	17	33	0	0	0	33	17	18	0	43	
Northern Devon Healthcare NHS Trust	65+	20	-	0	0	50	90	-	35	25	35	35	35	60	45	55	11	75	
	<65	10	-	0	0	60	90	-	20	10	20	20	20	70	30	70	22	100	
Plymouth Hospitals NHS Trust - Derriford Hospital	<65	10	-	0	0	100	100	-	33	33	50	50	33	100	67	80	20	100	
Poole Hospital NHS Foundation Trust	65+	13	-	0	0	13	54	-	0	23	0	8	0	0	8	15	0	40	
Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust	65+	15	-	0	0	87	93	-	80	50	50	100	33	86	89	47	8	100	
	<65	15	-	0	0	92	80	-	40	60	43	40	33	70	91	27	0	83	
Royal Cornwall Hospitals NHS Trust	65+	12	-	0	0	50	75	-	22	82	42	40	20	30	0	58	0	20	
Royal Devon & Exeter NHS Foundation Trust	65+	11	-	0	0	13	18	-	22	50	25	0	20	0	0	9	0	0	
Royal United Hospital Bath NHS Trust	65+	18	-	-	100	79	100	-	43	43	17	33	0	38	33	33	27	67	
Salisbury Foundation NHS Trust	65+	15	-	0	0	0	7	-	0	0	0	0	0	0	0	0	0	0	
South Devon Healthcare NHS Foundation Trust	65+	18	-	0	7	0	44	-	14	21	7	7	0	14	0	6	0	38	
	<65	15	-	40	0	15	80	-	0	14	0	0	0	44	0	13	0	43	
Taunton & Somerset Foundation NHS Trust	65+	15	-	17	0	80	93	-	25	27	18	33	0	92	20	33	87	87	
	<65	15	-	0	25	79	80	-	43	43	43	57	11	100	40	40	87	100	
The Great Western Hospitals NHS Foundation Trust	65+	16	-	-	-	75	69	-	27	33	45	60	36	58	50	25	0	77	
	<65	16	-	-	100	100	69	-	0	11	10	11	30	64	46	50	45	91	
Mental health services																			
Cornwall Partnership NHS Trust	65+	11	-	0	0	0	0	-	0	14	0	0	0	0	0	18	-	-	
Somerset Partnership NHS Foundation Trust	65+	15	-	0	0	-	33	-	100	40	73	33	0	100	80	53	0	14	

Bowel care key results Question numbers 3.1iv to 4.4 (see page 16 to 17 for full questions)	AGE GROUP	Number of cases	3.1. Documented evidence that condition-specific intervention given or planned for the following:	3.1iv. Acute anal sphincter injury?	3.1v. Acute disc prolapse/cauda equina syndrome?	3.2. Are the patient's goals for treatment recorded?	3.4. Did the patient have a treatment plan?	3.7. Is there documented evidence that long-term management of Faecal Incontinence has been given or planned?	3.7i. Advice and information on continence products	3.7ii. Advice on skin care	3.7iii. Advice relating to preservation of dignity	3.7iv. Advice relating to preservation of independence	3.7v. Contact details for relevant support groups	3.7vi. Periodic review of symptoms	3.7vii. Psychological and emotional support	4.1. Does the patient have a documented continence care plan?	4.2. Is there documented evidence that a copy of the care plan has been given to the patient?	4.4. Is there documented evidence of a full discussion with the patient of the causes and treatments of the bowel problem?
South West Strategic Health Authority																		
Primary care services				%	%	%	%		%	%	%	%	%	%	%	%	%	%
Bournemouth & Poole Community Health Services	<65	13	-	30	9	100	92	-	100	100	100	100	75	100	100	100	92	100
Devon Primary Care Trust	65+	26	-	0	0	8	62	-	21	29	21	25	0	25	25	19	9	39
NHS Cornwall & Isles of Scilly Community Health Services	65+	15	-	10	0	78	53	-	73	29	20	8	0	7	18	27	0	78
NHS Cornwall & Isles of Scilly Community Health Services - Cambourne/Redruth Community Hospital	65+	14	-	0	50	0	79	-	63	82	43	20	0	100	75	86	0	50
NHS Cornwall & Isles of Scilly Community Health Services - Falmouth Community Hospital	65+	26	-	-	-	0	8	-	0	0	0	0	0	0	0	4	0	0
Plymouth Teaching Primary Care Trust	65+	11	-	0	0	20	73	-	82	55	27	18	0	18	0	100	0	0
Wales																		
Abertawe Bro Morgannwg University Health Board - Princess of Wales Hospital	65+	16	-	-	-	14	19	-	6	0	0	0	0	0	0	63	0	0
	<65	14	-	0	11	46	64	-	0	0	0	0	0	50	0	7	0	62
Abertawe Bro Morgannwg University Health Board - Singleton Hospital	65+	16	-	0	0	0	6	-	19	19	13	6	0	13	13	13	7	7
	<65	15	-	9	0	14	73	-	23	31	0	0	0	64	23	33	7	33
Aneurin Bevan Health Board (Gwent Healthcare NHS Trust)	65+	12	-	0	0	0	33	-	56	60	44	14	14	38	33	83	20	40
Betsi Cadwaladr University Local Health (previously North Wales Health Board)	65+	12	-	0	0	30	75	-	20	14	0	13	0	20	0	25	0	38
Cardiff & Vale University Health Board	65+	23	-	75	33	17	61	-	59	76	47	47	9	81	60	70	25	33
Cwm Taf Health Board - Prince Charles Hospital	65+	19	-	0	0	21	32	-	0	0	5	0	0	0	5	11	0	29
Hywel Dda Health Board - Prince Philip Hospital & WWG	65+	15	-	-	-	0	47	-	0	15	8	9	0	9	0	20	0	0

Bowel care key results Question numbers 3.1iv to 4.4 (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	Documented evidence that condition-specific intervention given or planned for the following:																
			3.1iv. Acute anal sphincter injury?	3.1v. Acute disc prolapse/cauda equina syndrome?	3.2. Are the patient's goals for treatment recorded?	3.4. Did the patient have a treatment plan?	3.7. Is there documented evidence that long-term management of Faecal Incontinence has been given or planned?	3.7i. Advice and information on continence products	3.7ii. Advice on skin care	3.7iii. Advice relating to preservation of dignity	3.7iv. Advice relating to preservation of independence	3.7v. Contact details for relevant support groups	3.7vi. Periodic review of symptoms	3.7vii. Psychological and emotional support	4.1. Does the patient have a documented continence care plan?	4.2. Is there documented evidence that a copy of the care plan has been given to the patient?	4.4. Is there documented evidence of a full discussion with the patient of the causes and treatments of the bowel problem?		
West Midlands Strategic Health Authority																			
Acute care services			%	%	%	%			%	%	%	%	%	%	%	%	%	%	
Burton Hospitals NHS Foundation Trust	<65	11	-	33	0	9	91	-	20	0	0	0	0	83	20	73	0	73	
Dudley Group of Hospitals Foundation Trust	65+	15	-	0	0	0	7	-	0	0	0	0	0	0	0	0	0	0	
	<65	15	-	38	17	33	33	-	20	11	0	0	0	20	11	0	0	54	
George Eliot Hospital NHS Trust	65+	24	-	0	0	71	96	-	14	44	75	75	0	83	85	92	0	17	
Heart of England NHS Foundation Trust	65+	13	-	-	-	0	8	-	0	0	0	0	0	0	0	62	0	0	
Hereford Hospitals NHS Trust	65+	15	-	15	0	8	47	-	0	62	38	15	23	31	8	20	0	15	
Mid Staffordshire NHS Foundation Trust	65+	20	-	0	25	47	45	-	45	36	50	40	33	38	57	15	0	29	
	<65	10	-	0	0	29	70	-	67	83	50	40	40	67	75	50	0	56	
Royal Wolverhampton NHS Trust	<65	14	-	22	0	20	14	-	25	0	0	0	0	33	29	0	8	27	
Sandwell & West Birmingham NHS Trust - City Site	65+	63	-	3	0	18	87	-	70	59	67	31	29	49	40	37	3	32	
	<65	16	-	31	0	33	81	-	67	67	27	21	21	71	33	13	8	62	
Shrewsbury & Telford Hospitals NHS Trust - Princess Royal	65+	15	-	0	0	50	47	-	25	13	33	40	0	44	38	7	0	0	
	<65	15	-	0	0	18	47	-	50	0	0	0	0	44	11	33	0	0	
Shrewsbury & Telford Hospitals NHS Trust - Royal Shrewsbury	<65	15	-	100	0	86	93	-	50	67	71	75	50	78	70	40	7	93	
University Hospital of North Staffordshire NHS Trust	65+	15	-	0	0	23	33	-	22	33	22	0	0	11	0	40	8	11	
	<65	15	-	0	0	50	47	-	33	29	33	33	0	50	17	20	0	43	
University Hospitals Birmingham NHS Foundation Trust	65+	15	-	14	17	13	73	-	0	8	0	0	0	57	7	0	0	73	
	<65	15	-	36	0	7	73	-	8	0	0	0	0	69	0	20	0	73	
Walsall NHS Trust	65+	16	-	0	0	0	38	-	13	38	31	20	0	6	25	0	0	0	
	<65	15	-	0	0	0	53	-	43	21	7	7	7	0	7	0	0	46	
Worcestershire Acute Hospitals NHS Trust	65+	19	-	0	0	18	32	-	0	11	0	0	0	11	0	0	0	13	

Bowel care key results Question numbers 3.1iv to 4.4 (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	3.1. Documented evidence that condition-specific intervention given or planned for the following:		3.1iv. Acute anal sphincter injury?	3.1v. Acute disc prolapse/cauda equina syndrome?	3.2. Are the patient's goals for treatment recorded?	3.4. Did the patient have a treatment plan?	3.7. Is there documented evidence that long-term management of Faecal Incontinence has been given or planned?	3.7i. Advice and information on continence products	3.7ii. Advice on skin care	3.7iii. Advice relating to preservation of dignity	3.7iv. Advice relating to preservation of independence	3.7v. Contact details for relevant support groups	3.7vi. Periodic review of symptoms	3.7vii. Psychological and emotional support	4.1. Does the patient have a documented continence care plan?	4.2. Is there documented evidence that a copy of the care plan has been given to the patient?	4.4. Is there documented evidence of a full discussion with the patient of the causes and treatments of the bowel problem?
			%	%															
West Midlands Strategic Health Authority																			
Mental health services																			
Coventry & Warwickshire NHS Partnership Trust	65+	15	-	0	0	75	100	-	0	13	38	25	0	100	86	87	0	100	
Sandwell Mental Health and Social Care NHS Foundation Trust	65+	16	-			0		-	100	100	100	100	-	-	-	100	-	-	
	<65	11	-	33	0	100	91	-	91	100	73	40	0	40	0	100	-	-	
South Staffordshire & Shropshire Healthcare NHS Foundation - Shropshire	65+	12	-	0	0	0	0	-	13	25	25	25	0	0	25	25	33	0	
Primary care services																			
NHS Telford and Wrekin	65+	14	-	0	0	0	14	-	100	21	0	0	0	7	0	100	0	0	
NHS Warwickshire	65+	32	-	0	0	0	3	-	0	0	0	0	0	11	0	0	0	42	
	<65	29	-	0	0	0	14	-	20	23	0	0	0	15	21	0	0	55	
Yorkshire & the Humber Strategic Health Authority																			
Acute care services																			
Airedale NHS Trust	65+	14	-	67	0	15	79	-	8	25	8	9	0	25	8	36	7	86	
Barnsley Hospital NHS Foundation Trust	65+	25	-	0	0	8	56	-	88	88	88	71	50	78	46	80	10	45	
Bradford Teaching Hospitals NHS Foundation Trust	65+	15	-	0	20	0	7	-	0	0	0	0	0	0	0	7	0	0	
Calderdale and Huddersfield NHS Trust	65+	14	-	0	0	0	50	-	10	0	9	18	0	17	0	29	0	9	
	<65	16	-	20	0	38	75	-	40	55	45	45	0	77	33	6	0	44	
Doncaster & Bassetlaw Hospital NHS Foundation Trust	65+	16	-	11	0	0	69	-	67	67	67	56	0	78	0	100	0	0	
Hull & East Yorkshire Hospitals NHS Trust	65+	11	-	0	0	57	18	-	0	25	0	0	0	0	0	91	0	20	
Mid Yorkshire Hospital NHS Trust	65+	15	-	0	0	0	0	-	20	13	13	0	7	0	0	0	0	0	
	<65	15	-	0	0	63	53	-	50	64	44	38	38	75	38	13	15	54	
Northern Lincolnshire & Goole Hospitals NHS Trust - Diana, Princess of Wales Hospital, Grimsby	65+	20	-	0	0	42	45	-	17	13	18	18	6	18	18	10	12	38	
	<65	10	-	0	0	13	60	-	14	13	17	0	0	44	11	30	25	60	

Bowel care key results Question numbers 3.1iv to 4.4 (see pages 16 to 17 for full questions)	AGE GROUP	Number of cases	3.1. Documented evidence that condition-specific intervention given or planned for the following:	3.1iv. Acute anal sphincter injury?	3.1v. Acute disc prolapse/cauda equina syndrome?	3.2. Are the patient's goals for treatment recorded?	3.4. Did the patient have a treatment plan?	3.7. Is there documented evidence that long-term management of Faecal Incontinence has been given or planned?	3.7i. Advice and information on continence products	3.7ii. Advice on skin care	3.7iii. Advice relating to preservation of dignity	3.7iv. Advice relating to preservation of independence	3.7v. Contact details for relevant support groups	3.7vi. Periodic review of symptoms	3.7vii. Psychological and emotional support	4.1. Does the patient have a documented continence care plan?	4.2. Is there documented evidence that a copy of the care plan has been given to the patient?	4.4. Is there documented evidence of a full discussion with the patient of the causes and treatments of the bowel problem?
	Yorkshire & the Humber Strategic Health Authority																	
<i>Acute care services</i>			%	%	%	%		%	%	%	%	%	%	%	%	%	%	%
Scarborough & North East Yorkshire Healthcare NHS Trust	65+	12	-	0	0	0	83	-	0	0	0	17	0	0	0	100	44	56
Sheffield Teaching Hospitals NHS Foundation Trust	65+	20	-	0	0	21	40	-	5	5	0	0	0	25	0	10	0	0
	<65	23	-	5	0	32	22	-	0	0	0	0	0	26	4	0	0	0
The Rotherham NHS Foundation Trust	65+	11	-	20	25	56	82	-	67	25	50	57	0	78	56	27	10	64
	<65	13	-	75	50	71	85	-	75	60	60	80	40	88	83	54	20	77
<i>Mental health services</i>			%	%	%	%		%	%	%	%	%	%	%	%	%	%	%
Bradford District Care Trust	65+	20	-	0		100	85	-	100	100	100	100	0	47	100	85	0	-
Rotherham Doncaster and South Humber Mental Health NHS Foundation Trust	65+	14	-	0	0	50	64	-	70	64	83	80	0	50	69	71	33	22
<i>Primary care services</i>																		
East Riding of Yorkshire Primary Care Trust	65+	15	-	0	0	21	100	-	82	40	30	33	14	93	25	100	0	67
	<65	15	-	14	0	67	100	-	50	50	18	45	0	79	9	100	13	93
NHS Barnsley	65+	29	-	0	0	9	38	-	75	21	11	7	4	21	7	52	0	0

Appendices

Appendix	Page Number	
1	317	Members of National Audit of Continence Care Steering Group
2	318-348	Proformas: <ul style="list-style-type: none">• Commissioning• Organisational• Bladder – Women• Bladder – Men• Bowel
3	349-353	Participating
4	354	Non Participating Sites
5	355-357	Glossary

APPENDIX 1: Members of National Audit of Continence Care Steering Group

<u>Members of National Audit of Continence Care Steering Group</u>	<u>Representing</u>
Dr Adrian Wagg, Associate Director Professor of Health Ageing	CEEU, RCP / University of Alberta, Canada
Dr Danielle Harari, Deputy Associate Director	CEEU, RCP / British Geriatric Society
Dr Jonathan Potter, Clinical Director	CEEU, RCP
Ms Rhona Buckingham CEEU Manager	CEEU, RCP
Mrs Jan Husk, Project Manager	CEEU, RCP
Mr Jose Lourtie, Project Coordinator	CEEU, RCP
Ms Brenda Welbeck, Project Administrator	CEEU, RCP
Mrs Angela Billington	Director of Continence services, Bournemouth & Poole Community Health Services
Mr Jonathan Duckett	British Society of Urogynaecology
Ms Pamela Holmes	Age Concern & Help the Aged
Mr Ian Ireland	Director, IAI Consultancy
Ms Vian Jiawook	Lay member of the Steering Group
Prof Mike Kirby	Primary Care
Mrs Gaye Kyle	Association for Continence Advice / Bowel care expertise
Ms Joanne Mangnall	Royal College of Nursing
Dr Doreen McClurg	Association for Continence Advice - Executive Committee
Professor Christine Norton	Burdett Institute of Gastrointestinal Nursing
Ms Margit Physant	Age Concern & Help the Aged
Ms Ginny Storey	Head of Care Governance & Regulation, Anchor Care Homes
Dr Winn Tadd	Academic Department of Geriatric Medicine Cardiff University Academic Centre
Ms Julie Vickerman	PromoCon & Disabled Living Manchester
Dr Jonathan Webster	Fellow, Gerontological Nursing
Ms Mandy Wells	Integrated Bladder and Bowel Care
Ms Lesley Woolnough	Bladder & Bowel Foundation

APPENDIX 2: Proformas



Royal College
of Physicians
Setting higher medical standards

National Audit of Continence Care 2010

Commissioning Audit Proforma

(one to be completed per site, please complete all questions)

Your Site Code

Instructions for completion:

1. Please use a black or blue pen for all sections.
 2. Please cross the boxes as appropriate (⊗ or ⊗).
- If you are unclear of any questions on this form please use the accompanying *help booklet*.

All enquires should be sent, quoting your site code, to:

Tel: 020 3075 1347 / 020 3075 1619 / 020 3075 1511 or e-mail: nacc@rcplondon.ac.uk

1. Commissioning Continence Services

- 1.1 Are you aware of the Department of Health guidelines for good practice in continence services? Yes No *(If YES go to 1.2)*

1.1i **If NO**, why not?

1.2 Do you ensure that the service which you commission includes:

1.2i Director of Continence services or head of services with responsibility for policy?

Yes No

1.2ii Clear referral pathways for patients between Providers?

Yes No

1.3 Do you currently commission according to NICE guidelines and the accompanying toolkits for this purpose?

Yes No

(If YES go to 1.4)

1.3i **If NO**, why not?

1.4 Who provides community continence services (continence advisory service) within your area? (select all that apply)

- GP
- Acute Trust
- Private provider of NHS services
- Alternative provider organisation
- Social enterprise
- Primary care provider
- Other (please specify)

1.5 How are hospital continence services commissioned?

- Block contract for activity
- Within existing urology/ urogynaecology services
- As for community service
- Other (please specify)

1.6 Do you have any existing non- financial performance indicators for quality in continence care for the services you commission? Yes No

If yes please could you specify the nature of these?

1.7 Do you currently use (CQUINS) Commissioning for Higher Quality and Innovation as part of your performance management criteria for these services? Yes No



National Audit of Continence Care 2010

Organisational Audit Proforma

(one to be completed per site, please complete all questions)

Your Site Code

Instructions for completion:

3. Please use a ball-point pen for all sections.

4. Please cross the boxes as appropriate (⊗ or ⊗).

If you are unclear of any questions on this form please use the accompanying *help booklet*.

All enquires should be sent, quoting your site code, to:

Tel: 020 3075 1347 / 020 3075 1619 / 020 3075 1511 or e-mail: nacc@rcplondon.ac.uk

1. POLICIES AND PROCEDURES

1.1 Does the facility (GP practice/ hospital /care home), or the continence service covering the facility, have a **written policy** for the management of continence? Yes No **(If NO go to 1.2)**

If yes, does this policy include:

1.1i Training for staff in continence care Yes No

1.1ii Assessment and treatment of incontinence Yes No

1.1iii A means for regular audit of continence services Yes No

1.2 Does the continence service to which patients have access accept self referrals? Yes No

1.3 What is the nature of the current provider of NHS continence care to which patients have access?
(select all that apply)

- Community provider
- Hospitals service
- Alternative provider organisation
- Primary care network
- Private provider of NHS services
- Not known
- Other (specify)

1.4 Are there local plans to change the provision of NHS services away from the current provider? Yes No

1.5 Does the facility utilise an Integrated care pathway or an evidence based treatment algorithm for patients with incontinence?
(select all that apply)

- Integrated care pathway
- Algorithm
- Care plan
- None of these

1.6 Does the facility submit surgical audit data to the Yes No Not applicable

relevant specialist society database?

2. SCREENING

- 2.1 Is it the facility's practice to ask a screening question relating to bladder and bowel problems as part of the initial assessment? Yes No
- 2.2 Is there a written protocol for providing a basic assessment for all people who indicate that they have problems with urinary and/or faecal continence? Yes No
- 2.3 Does the facility routinely use a standardised measure to record functional ability for older patients (e.g. Barthel/MDS-RAI)? Yes No
- 2.4 Does the facility routinely use a standardised measure to record mental state e.g. Abbreviated Mental Test Score, Mini-Mental State Examination)? Yes No
- 2.5 Does the facility routinely use a clinically defined measure of severity of symptoms? Yes No
- 2.6 Does the clinical team include a practitioner who has had training to:
- 2.6i take a continence history? Yes No Dr Nurse Physio
 Other
- 2.6ii initiate a frequency-volume chart? Yes No Specify the practitioner Dr Nurse Physio
 Other
- 2.6iii perform a rectal examination? Yes No (select all that apply) Dr Nurse Physio
 Other
- 2.6iv perform a urinalysis? Yes No Dr Nurse Physio
 Other

3. STAFF

- 3.1 Does the facility have access to an integrated continence service? (as defined by "Good Practice in continence services") (DoH 2000) Yes No
(See Help Notes) (if NO go to 3.2)
- 3.1i If yes, does the service have: (select all that apply)
- Director of integrated services
 - Lead of integrated services
 - Continence nurse specialists
 - Specialist continence physiotherapists
 - Specialist continence occupational therapists
 - Unable to find the information from my local service
- 3.1ii If yes, does this service have designated referral pathways with: (select all that apply):
- Gynaecology (including Urogynaecology)
 - Colorectal surgery
 - Urology
 - Gastroenterology
 - Geriatric Medicine
 - Neurology

- Community continence Service
- Via GP specialist consultant
- None of the above
- Unable to find the information from my local service

If you are a care home or Mental Health Trust go to Q 3.4

- 3.2 Do the surgeons operating on people with urinary incontinence work as part of the multidisciplinary team? (see help notes) Yes No
- 3.3 Is there a designated clinical surgical lead for continence and prolapse surgery within the unit? (see help notes) Yes No
- 3.4 Does your local service have investigation and treatment facilities, which include access to: **(select all that apply)**
- Urodynamics
 - Urinary or gastrointestinal tract imaging
 - Anorectal physiology
 - Unable to find the information from my local service
 - None of the above

4. TRAINING

- 4.1 Is there a structured **programme of staff training** on promoting continence for the facility? Yes No **(If NO go to 4.2)**
- 4.1i **If yes**, does the **programme** include basic assessment? (i.e. all of these: history taking, urinalysis, rectal examination and frequency/volume charting) Yes No
- 4.1ii Does the service use any of the National Occupational Standards (Continence Care) to guide the content of its training? Yes No Not aware of these
- 4.1iii Does the service use any of the National Occupational Standards (Continence Care) to develop work based competency packages? Yes No
- 4.2 Do patients have access to a local continence practitioner, who is able to give advice on continence, and bladder and bowel care? Yes No **(If NO go to 4.3)**
- 4.2i **If yes**, is the practitioner: **(select all that apply)**
- Hospital based
 - Community based
 - Not known
- 4.3 Is a specialist continence assessment always carried out by a practitioner with training in? **(select all that apply)**
- Knowledge of the aetiology of urinary and faecal incontinence
 - Experience in taking a history
 - Ability to carry out an abdominal examination
 - Ability to carry out a rectal examination
 - Ability to carry out a vaginal examination
 - Ability to perform urinalysis
 - Ability to carry out residual volume measurement
 - None of the above
 - Not known
- 4.4 What is the number of whole time equivalent continence practitioners available to you?

PCT Not known
 Hospital service Not known

5. ENVIRONMENT

5.1 Do the areas for both assessment AND treatment of patients with bladder and bowel problems preserve the patient's privacy and dignity according to current standards? Yes No
(If YES go to 5.1ii)
(for guidance see help notes)

5.1i **If No**, what are your areas of concern?

5.1ii **If you have ticked Yes**, which of the following does this include: *(select all that apply)*

- Privacy around the bed area
- Privacy around the toilet area
- Easily accessible toilet facilities
- Appropriate aids to toileting (frames/rails etc)
- Privacy when staff speak to in-patients in confidence
- Privacy when staff speak to out-patients in confidence
- Steps taken to reduce odour
- Hand washing after toileting

Other, please specify:

6. USER EVALUATION OF THE SERVICE

6.1 Are there means in the care setting by which continence service users/patients can make:

6.1i Suggestions Yes No
 6.1ii Complaints Yes No

6.2 Is the bladder or bowel care delivered by the service subject to regular audit? Yes No Not known
(If NO go to 6.3)

6.2i **If yes**, does the audit assess the patient's concern regarding privacy and dignity? Yes No Not known

6.3 Does the continence service have a user group? Yes No Not known
(If NO go to 6.4)

6.3i **If yes**, is this group involved in service planning and delivery? Yes No

6.3ii Is this group a support group? Yes No

6.4 Does the continence service have a system in place Yes No Not known

for the review of any complaints made by the users/patients?

7. CONTINENCE PRODUCTS

7.1 To which NHS continence products do patients / residents have access? (select all that apply)

- Body worn pads (disposable)
- Body worn pads (re-usable)
- All-in-one disposable
- All-in-one (re-usable)
- Reusable products (pants)
- Other, please specify

7.2 Does your **written policy** indicate that products are supplied on the basis of clinical and patient need rather than cost? Yes No Not known

7.3 Are patients'/carers' views sought in selecting the range of products to be supplied? Yes No Not known

7.4 Is there a written policy for eliciting patient/carer views? Yes No Not known

7.5 Do you have a limit on the type of products supplied per day? Yes No Not known
(If NO or Not Known go to 7.6)

7.5i What is the minimum number of products supplied per day? Not applicable

7.5ii What is the maximum number of products supplied per day? No maximum limit

7.5iii Who is responsible for the imposition of this limit? (choose one option only)
 Local community service
 Care home provider
 Hospital trust
 Local authority

7.6 Who normally provides additional products? (select all that apply)
 The patient/ resident
 Family
 Care home
 Other (please specify)

- None required
- Not Know

8. PATIENT/CARER INFORMATION AND SUPPORT

8.1 Is evidence-based information about bladder and bowel care freely available to patients and carers? Yes, all areas Yes, some areas
 No Not known

8.2 Does the facility utilise patient information literature e.g. from charities to promote continence?

Yes No Not known



National Audit of Continence Care 2010

Clinical Proforma for Bladder Problems – Urinary Incontinence

Please answer ALL questions (one proforma to be completed per patient/resident)

Your Site Code

WOMEN ONLY

Instructions for completion:

5. Please use a ball-point pen for all sections.

6. Please cross the boxes as appropriate (⊗ or ⊗).

If you are unclear of any questions on this form please use the accompanying *help booklet*.

All enquires should be sent, quoting your site code, to:

Tel: 020 3075 1347 / 020 3075 1619 / 020 3075 1511 or e-mail: nacc@rcplondon.ac.uk

AUDITOR DISCIPLINE

Select main discipline for this case:

Doctor Nurse Therapist Manager

Other

DEMOGRAPHIC INFORMATION

A. Patient audit number

B. Age (Years)

C. Sex

Male Female

D. Ethnicity:

White British Other Not recorded

E. Is English the primary language of the patient?

Yes No
 Not known Not documented

F. Please indicate in which care setting this patient is in? (choose one only)

Care home (residential and nursing)

Patient of local continence service

Community dwelling in-patient

other (please specify):

In-patient of primary care trust run hospital

Patient of acute trust hospital

1. SYMPTOMS

1.1	Does the patient have: (please answer all questions)	Condition documented as:			
		Present	Absent	Not documented	Records not available on site
1.1i	Nocturnal frequency (>2 voids /night)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1.1ii	Urinary frequency (>8 voids/24h)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1.1iii	Nocturnal enuresis	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1.1iv	Urinary urgency	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1.1v	Urgency (urge) incontinence	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1.1vi	Stress urinary incontinence (urine loss with coughing, straining, exertion)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1.1vii	This option is for men only and does not appear.				
1.1viii	Clinically significant post void residual volume	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1.1ix	Voiding difficulty	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1.1x	Intermittent catheter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1.1xi	Permanent catheter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1.1xii	Constipation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1.1xiii	Bladder pain	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

1.2 What other relevant documented conditions does the patient have either currently or in the past? (select all that apply)

- | | |
|---|---|
| <input type="checkbox"/> Bladder cancer/stones | <input type="checkbox"/> Pelvic surgery e.g. hysterectomy |
| <input type="checkbox"/> Chronic cough | <input type="checkbox"/> Prolapse |
| <input type="checkbox"/> Dementia | <input type="checkbox"/> Recurrent falls |
| <input type="checkbox"/> Depression | <input type="checkbox"/> Spinal cord disease/trauma |
| <input type="checkbox"/> Diabetes | <input type="checkbox"/> Smoking |
| <input type="checkbox"/> Faecal loading or chronic constipation | <input type="checkbox"/> Stroke |
| <input type="checkbox"/> Heart failure | <input type="checkbox"/> Trauma at childbirth |
| <input type="checkbox"/> Hypertension | <input type="checkbox"/> Acute urinary tract infection |
| <input type="checkbox"/> Impaired mobility | <input type="checkbox"/> Other (please specify) |
| <input type="checkbox"/> Neurological disease | <input type="checkbox"/> <input style="width: 200px; height: 20px;" type="text"/> |
| <input type="checkbox"/> Obesity | |
| <input type="checkbox"/> Urogenital atrophy | |
| <input type="checkbox"/> Pelvic radiotherapy | <input type="checkbox"/> No documentation of the above |

1.3 Is there documented evidence of a clear indication of the type/cause of urinary incontinence?
(select all that apply) (See help notes for guidance)

- | | |
|---|---|
| <input type="checkbox"/> Stress urinary incontinence | <input type="checkbox"/> Urinary tract infection |
| <input type="checkbox"/> Mixed urinary incontinence | <input type="checkbox"/> Voiding difficulty |
| <input type="checkbox"/> Passive leakage | <input type="checkbox"/> Urogenital atrophy |
| <input type="checkbox"/> Urgency urinary Incontinence | <input type="checkbox"/> Other (please specify) |
| <input type="checkbox"/> Detrusor overactivity /
overactive bladder) | <input type="checkbox"/> <input style="width: 200px; height: 20px;" type="text"/> |
| <input type="checkbox"/> Functional (see help notes) | <input type="checkbox"/> No diagnosis documented |

Cognitive status

- 1.4 Has the patient's cognition been assessed? Yes No Not documented
(see help notes for guidance) (If YES answer ALL / If NO or Not documented answer 1.4i and proceed to 1.5)
- 1.4i Is the patient's cognitive status: (see help notes for guidance)
 Unimpaired Mild Moderate Severe
 Insufficient information to calculate
- 1.4ii Is there documented use of a formal scoring system for assessment of cognition? (see help notes for guidance)
 Yes No

Functional status

- 1.5 Has the patient's functional ability been assessed? Yes No Not documented
(see help notes for guidance) (If YES answer ALL / If NO or Not documented answer 1.5i and proceed to 2)
- 1.5i Is the patient's functional status: (see help notes for guidance)
 Unimpaired Mild Moderate Severe
 Insufficient information to calculate
- 1.5ii Is there documented use of a formal scoring system for assessment of functional ability? (see help notes for guidance)
 Yes No

2. ASSESSMENT, EXAMINATION AND INVESTIGATIONS

ASSESSMENT

History

- 2.1 Is there documented evidence of a continence history? Yes No (if NO go to 2.2)
- 2.1i **If yes**, does the history of urinary incontinence include:
Daytime symptoms Yes No Not documented Records not available on site
Nocturnal symptoms Yes No Not documented Records not available on site
- 2.2 Is the patient incontinent of faeces? Yes No
- 2.3 Is the patient's bowel habit documented? Yes No
- 2.4 Is there evidence of the use of a three day bladder diary? Yes No **No, but** the patient is incompetent to use a chart/diary

- 2.5 Is there documented evidence of the use of any bladder diary? Yes No **No, but** the patient is incompetent to use a chart/diary
- 2.6 Is the patient on medication that may exacerbate urinary incontinence? Yes No **(if NO go to 2.7)**
- 2.6i Has this medication been altered to minimise its impact? Yes No Not able to minimise further
- 2.7 Is there documented evidence that the impact of symptoms on quality of life has been assessed? Yes No **No, but** patient is mentally incompetent to undergo assessment
- 2.8 Is there documented evidence that the impact of symptoms on quality of life has been recorded using a standard assessment scale? Yes No **No, but** patient is mentally incompetent to undergo assessment

EXAMINATION

Basic examination

(for guidance on what constitutes "basic examination" see help notes)

- 2.10 Is there a documented indication for rectal examination? (select all that apply) Constipation
 Voiding difficulty
 Retention of urine
 Not documented
- 2.11 Is there documented evidence that a rectal examination was performed? Yes No, **No, but** consent could not be gained
- 2.12 Is there documented evidence of urinalysis? Yes No
- 2.13 Is there documented evidence of a mid stream specimen of urine being sent? **Yes** **No** **No, but patient is distressed or too agitated?**

Focused examination

(for guidance on what constitutes a "focused examination" see help notes)

- 2.14 Is there documented evidence that a focused examination has been performed? Yes No **(if NO go to 2.15)**
- 2.14i **If yes, who has performed the examination? (Select all that apply)**

- | | |
|-------------------------------------|--|
| <input type="radio"/> Geriatrician | <input type="radio"/> Therapist |
| <input type="radio"/> GP | <input type="radio"/> Hospital ward based doctor |
| <input type="radio"/> Gynaecologist | <input type="radio"/> Urologist |
| <input type="radio"/> Nurse | <input type="radio"/> Other (please specify) |

- 2.15 Is there documented evidence of the following?
- 2.15i Examination of the abdomen for palpable mass or bladder retention Yes No
- 2.15ii Examination to assess pelvic floor dysfunction Yes No
- 2.15iii Examination of perineum and pelvis to identify prolapse, excoriation and urogenital atrophy Yes No

- 2.15iv Rectal examination to exclude faecal loading/prostate size Yes No **No, but** consent could not be gained
- 2.16 Is there documented evidence that a woman with a symptomatic prolapse extending to the introitus was referred for a specialist opinion? Yes No **No, but** consent could not be gained
 No prolapse present

INVESTIGATIONS

Initial Assessment

- 2.17 Is there documented evidence of: **(select all that apply)**
- | | |
|---|--|
| <input type="checkbox"/> Urea & Electrolytes | <input type="checkbox"/> Abdominal X-ray |
| <input type="checkbox"/> GFR (without indication of renal impairment) | <input type="checkbox"/> Flow Rate |
| <input type="checkbox"/> Cystoscopy | <input type="checkbox"/> Post void residual volume |
| <input type="checkbox"/> Abdominal Ultrasound | <input type="checkbox"/> None of the above |
- 2.18 Is there documented evidence of measurement of post-void residual volume (PVR) using ultrasound or catheterisation? Yes No **No, but** consent was unobtainable.
(see help notes for guidance)
- 2.19 Is there documented evidence of the use of a pad test for routine assessment? Yes No

Specialised Assessment

- 2.21 Is there documented use of routine imaging (CT / MRI / X-ray / ultrasound) for routine assessment? Yes No Records not available on site
- 2.22 In routine assessment is there documented evidence of the use of:
- | | |
|-------------------|--|
| Q-tip test | <input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Records not available on site |
| Bonney's test | <input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Records not available on site |
| Fluid bridge test | <input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Records not available on site |
| Cystoscopy | <input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Records not available on site |

URODYNAMIC TESTING (CYSTOMETRY)

- 2.23 Did the patient have conservative treatment? Yes No Records not available on site
If no go to 2.25 if yes go to 2.24
- 2.24 Is there documented evidence of the use of multi-channel cystometry **before** conservative treatment? **(see help notes for guidance)** Yes No Records not available on site
 Not documented
- 2.25 Did the patient have surgery or is it documented that they are considering surgery? Yes No Records not available on site
- 2.26 For women with monosymptomatic stress urinary incontinence, is there documented evidence of the use of multi-channel cystometry **prior to** surgery? Yes No Records not available on site
 Did not have monosymptomatic stress urinary incontinence

Diagnosis

- 2.28 Is there documented evidence of a clear identification of the type/cause of urinary incontinence? Yes No

3. MANAGEMENT

Treatment

- 3.1 Did the patient require treatment? Yes No
3.2 Did the patient have a treatment plan? Yes No

If you answered 'NO' to both 3.1 & 3.2 go to 3.4 otherwise answer 3.3

- 3.3 Which of the following methods of treatment have been used or are planned?
(select all that apply)

	Used	Planned	Neither Used or Planned
3.3i			Lifestyle modification
3.3ii			Behavioural modification
3.3iii			Bladder training regimes (supervised)
3.3iv			Containment
3.3v			Electrical stimulation (incl. afferent nerve stimulation)
3.3vi			Management of faecal impaction
3.3vii			Topical oestrogen treatment
3.3viii			Pelvic floor training (supervised and of minimum three months duration)
3.3ix			Review of medication
3.3x			Toileting schedules
3.3xi			Treatment of co-morbidities
3.3xii			Treatment of acute urinary tract infection
3.3xvi			Other (please specify)

Pharmacological interventions

- 3.10 Is there documented evidence that proprietary, immediate release oxybutynin was used as the first line treatment for women with a diagnosis of overactive bladder syndrome? Yes No **No, but** it is documented that either the woman has tried this medication previously or there is a contraindication to this prescription
 Did not have an overactive bladder
- 3.11 Is there documented evidence of the use of duloxetine for the treatment of women with Stress Urinary Incontinence? Yes No Did not have stress urinary incontinence
- 3.12 Is there documented use of either Yes No

probantheline, flavoxate or imipramine?

Surgery

- 3.14 Did the Patient suffer from Stress Urinary Incontinence? Yes No Records not available on site
(If YES go to 3.14i if NO go to 3.15)
- 3.14i For the treatment of SUI in women is there documented evidence of the use of:
- | | | | |
|--|---------------------------|--------------------------|---|
| Anterior colporrhaphy | <input type="radio"/> Yes | <input type="radio"/> No | <input type="radio"/> Records not available on site |
| Needle suspension | <input type="radio"/> Yes | <input type="radio"/> No | <input type="radio"/> Records not available on site |
| Paravaginal defect repair | <input type="radio"/> Yes | <input type="radio"/> No | <input type="radio"/> Records not available on site |
| Marshall- Marchetti – Krantz procedure | <input type="radio"/> Yes | <input type="radio"/> No | <input type="radio"/> Records not available on site |
| Autologous fat /PTFE injections | <input type="radio"/> Yes | <input type="radio"/> No | <input type="radio"/> Records not available on site |
| Mid Urethral Tape | <input type="radio"/> Yes | <input type="radio"/> No | <input type="radio"/> Records not available on site |
| Colpo suspension | <input type="radio"/> Yes | <input type="radio"/> No | <input type="radio"/> Records not available on site |
| Autologous rectus fascial sling | <input type="radio"/> Yes | <input type="radio"/> No | <input type="radio"/> Records not available on site |
-

CONTAINMENT

- 3.15 Which of the following methods of containment have been used or are planned for treatment?

(select all that apply)

- | | |
|--|---|
| <input type="checkbox"/> Body worn pads (disposable) | <input type="checkbox"/> Intermittent catheterisation |
| <input type="checkbox"/> Body worn pads (re-usable) | <input type="checkbox"/> Devices (see help notes for guidance) |
| <input type="checkbox"/> All-in-one disposable | <input type="checkbox"/> Containment not part of care plan |
| <input type="checkbox"/> All-in-one (re-usable) | <input type="checkbox"/> Not documented |
| <input type="checkbox"/> Reusable products (pants) | <input type="checkbox"/> Other (please specify) |
| <input type="checkbox"/> Bed protection | |
| <input type="checkbox"/> Indwelling catheter | |

- 3.16 Is there documented evidence of the indication for indwelling catheterisation as a form of management? Yes No

- 3.17 Is there documented evidence of the arrangement for provision of maintenance products on discharge from hospital? Yes No Not applicable

(Hospitalised patients only)

- 3.17i **Is this: (choose one only)**

- | |
|---|
| <input type="checkbox"/> Patient to buy products |
| <input type="checkbox"/> Limited supply from hospital followed by own supply |
| <input type="checkbox"/> Limited supply from hospital followed by NHS supply |
| <input type="checkbox"/> No supply from hospital with an arrangement for NHS supply |

4. CARE PLAN / REVIEW / COMMUNICATION

- 4.1 Does the patient have a documented continence care plan? Yes No *(if NO go to 4.5)*
- 4.1i **If yes**, when was the patient's care plan last reviewed?
- Less than 6 months
 - 6-8 months
 - 9-11 months
 - 12 months or more
 - No documentation of reassessment
- 4.5 Where relevant is there documented evidence that a copy of the treatment plan has been given to the patient? Yes No **No, but** the patient lacks mental capacity.
- 4.6 Where relevant, is there documented evidence that a copy of the care plan has been given to the carer/relative? Yes No **No, but** the patient has either no relevant carer/relative, does not wish the carer/relative to be informed or is mentally incompetent to partake in such discussion.
-

COMMUNICATION / INFORMATION

- 4.7 Is there documented evidence of a full discussion with the patient of the cause and treatment of urinary incontinence? Yes No **No, but** the patient is incompetent to participate in such discussion
- 4.8 Where relevant, is there documented evidence of a full discussion of the cause and treatment of urinary incontinence with the carer/relative? Yes No **No, but** the patient has either no relevant carer/relative, does not wish the carer/relative to be informed or is mentally incompetent to partake in such discussion.



National Audit of Continence Care 2010

Clinical Proforma for Bladder Problems – Urinary Incontinence

Please answer ALL questions (one proforma to be completed per patient/resident)

Your Site Code

MEN ONLY

Instructions for completion:

7. Please use a ball-point pen for all sections.
8. Please cross the boxes as appropriate (⊗ or ⊗).
If you are unclear of any questions on this form please use the accompanying *help booklet*.

All enquires should be sent, quoting your site code, to:

Tel: 020 3075 1347 / 020 3075 1619 / 020 3075 1511 or e-mail: nacc@rcplondon.ac.uk

AUDITOR DISCIPLINE

Select main discipline for this case:

- Doctor Nurse Therapist Manager

Other

DEMOGRAPHIC INFORMATION

A. Patient audit number

B. Age (Years)

C. Sex

- Male Female

D. Ethnicity:

- White British Other Not recorded

E. Is English the primary language of the patient?

- Yes No
 Not known Not documented

F. Please indicate in which care setting this patient is in? (choose one only)

- Care home (residential and nursing) Patient of local continence service

- Community dwelling in-patient
- In-patient of primary care trust run hospital
- Patient of acute trust hospital

other (please specify):

1. SYMPTOMS

1.1 Does the patient have: (please answer all questions)

Condition documented as:

		Present	Absent	Not documented	Records not available on site
1.1i	Nocturnal frequency (>2 voids /night)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1.1ii	Urinary frequency (>8 voids/24h)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1.1iii	Nocturnal enuresis	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1.1iv	Urinary urgency	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1.1v	Urgency (urge) incontinence	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1.1vi	Stress urinary incontinence (urine loss with coughing, straining, exertion)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1.1vii	Post micturition dribble	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1.1viii	Clinically significant post void residual volume	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
1.1ix	Voiding difficulty	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1.1x	Intermittent catheter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1.1xi	Permanent catheter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1.1xii	Constipation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1.1xiii	Bladder pain	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

1.2 What other relevant documented conditions does the patient have either currently or in the past? (select all that apply)

- | | |
|---|--|
| <input type="checkbox"/> Bladder cancer/stones | |
| <input type="checkbox"/> Chronic cough | |
| <input type="checkbox"/> Dementia | <input type="checkbox"/> Prostate disease or surgery |
| <input type="checkbox"/> Depression | <input type="checkbox"/> Recurrent falls |
| <input type="checkbox"/> Diabetes | <input type="checkbox"/> Spinal cord disease/trauma |
| <input type="checkbox"/> Faecal loading or chronic constipation | <input type="checkbox"/> Smoking |
| <input type="checkbox"/> Heart failure | <input type="checkbox"/> Stroke |
| <input type="checkbox"/> Hypertension | |
| <input type="checkbox"/> Impaired mobility | <input type="checkbox"/> Acute urinary tract infection |

- Neurological disease
- Obesity
- Pelvic radiotherapy

Other (please specify)

No documentation of the above

1.3 Is there documented evidence of a clear indication of the type/cause of urinary incontinence?
(select all that apply) (See help notes for guidance)

- Stress urinary incontinence
- Mixed urinary incontinence
- Passive leakage
- Urgency urinary Incontinence
- Detrusor overactivity / overactive bladder
- Functional (see help notes)
- Urinary tract infection
- Voiding difficulty
- Other (please specify)
- No diagnosis documented

Cognitive status

1.4 Has the patient's cognition been assessed?
(see help notes for guidance)

Yes No Not documented
(If YES answer ALL / If NO or Not documented answer 1.4i and proceed to 1.5)

1.4i Is the patient's cognitive status:
(see help notes for guidance)

Unimpaired Mild Moderate Severe
 Insufficient information to calculate

1.4ii Is there documented use of a formal scoring system for assessment of cognition?
(see help notes for guidance)

Yes No

Functional status

1.5 Has the patient's functional ability been assessed?
(see help notes for guidance)

Yes No Not documented
(If YES answer ALL / If NO or Not documented answer 1.5i and proceed to 2)

1.5i Is the patient's functional status:
(see help notes for guidance)

Unimpaired Mild Moderate Severe
 Insufficient information to calculate

1.5ii Is there documented use of a formal scoring system for assessment of functional ability?
(see help notes for guidance)

Yes No

2. ASSESSMENT, EXAMINATION AND INVESTIGATIONS

ASSESSMENT

History

2.1 Is there documented evidence of a continence history? Yes No (if NO go to 2.2)

2.1i If yes, does the history of urinary incontinence include:

Daytime symptoms Yes No Not documented Records not available on site

Nocturnal symptoms Yes No Not documented Records not available on site

- 2.2 Is the patient incontinent of faeces? Yes No
- 2.3 Is the patient's bowel habit documented? Yes No
- 2.5 Is there documented evidence of the use of any bladder diary? Yes No **No, but** the patient is incompetent to use a chart/diary
- 2.6 Is the patient on medication that may exacerbate urinary incontinence? Yes No **(if NO go to 2.7)**
- 2.6i Has this medication been altered to minimise its impact? Yes No Not able to minimise further
- 2.7 Is there documented evidence that the impact of symptoms on quality of life has been assessed? Yes No **No, but** patient is mentally incompetent to undergo assessment
- 2.9 Is there evidence of the use of a validated symptom score at initial assessment? Yes No **No, but** patient is mentally incompetent to undergo assessment

EXAMINATION

Basic examination

(for guidance on what constitutes "basic examination" see help notes)

- 2.10 Is there a documented indication for rectal examination? (select all that apply) Assessment of prostate size
 Constipation
 Voiding difficulty
 Retention of urine
 Not documented
- 2.11 Is there documented evidence that a rectal examination was performed? Yes No, **No, but** consent could not be gained
- 2.12 Is there documented evidence of urinalysis? Yes No
- 2.13 Is there documented evidence of a mid stream specimen of urine being sent? **Yes** **No** No, but **patient is distressed or too agitated?**

Focused examination

(for guidance on what constitutes a "focused examination" see help notes)

- 2.14 Is there documented evidence that a focused examination has been performed? Yes No **(if NO go to 2.15)**
- 2.14i **If yes**, who has performed the examination? (Select all that apply)
- Geriatrician Therapist
 GP Hospital ward based doctor
 Nurse Urologist
 Other (please specify)

- 2.15 Is there documented evidence of the following?
- 2.15i Examination of the abdomen for palpable mass or bladder retention Yes No
- 2.15ii Examination to assess pelvic floor dysfunction Yes No
- 2.15iv Rectal examination to exclude faecal loading/prostate size Yes No **No, but** consent could not be gained

INVESTIGATIONS

Initial Assessment

- 2.17 Is there documented evidence of:
(select all that apply)
- Urea & Electrolytes Abdominal X-ray
- GFR (without indication of renal impairment) Flow Rate
- Cystoscopy Post void residual volume
- Abdominal Ultrasound None of the above
- 2.19 Is there documented evidence of the use of a pad test for routine assessment? Yes No

Specialised Assessment

- 2.20 Is there documented evidence of:
- Cystoscopy for men with chronic retention, pain or recurrent urinary infection Post void residual volume
- Flow Rate None of the above
- 2.21 Is there documented use of routine imaging (CT / MRI / X-ray / ultrasound) for routine assessment? Yes No Records not available on site

URODYNAMIC TESTING (CYSTOMETRY)

- 2.23 Did the patient have conservative treatment? Yes No Records not available on site
If no go to 2.25 if yes go to 2.24
- 2.24 Is there documented evidence of the use of multi-channel cystometry **before** conservative treatment? (see help notes for guidance) Yes No Records not available on site
 Not documented
- 2.25 Did the patient have surgery or is it documented that they are considering surgery? Yes No Records not available on site
If YES go to 2.7 / If NO go to 2.28
- 2.27 Is there documented evidence of multi channel cystometry for men considering surgery for their lower urinary tract symptoms (LUTS)? Yes No Records not available on site
 Patient not considering surgery

Diagnosis

- 2.28 Is there documented evidence of a clear identification of the type/cause of urinary incontinence? Yes No

3. MANAGEMENT

Treatment

- 3.1 Did the patient require treatment? Yes No
 3.2 Did the patient have a treatment plan? Yes No

If you answered 'NO' to both 3.1 & 3.2 go to 3.4 otherwise answer 3.3

- 3.3 Which of the following methods of treatment have been used or are planned?
 (select all that apply)

- | | Used | Planned | Neither
Used or
Planned | |
|---------|------|---------|-------------------------------|---|
| 3.3i | | | | Lifestyle modification |
| 3.3ii | | | | Behavioural modification |
| 3.3iii | | | | Bladder training regimes (supervised) |
| 3.3iv | | | | Containment |
| 3.3v | | | | Electrical stimulation (incl. afferent nerve stimulation) |
| 3.3vi | | | | Management of faecal impaction |
| 3.3viii | | | | Pelvic floor training (supervised and of minimum three months duration) |
| 3.3ix | | | | Review of medication |
| 3.3x | | | | Toileting schedules |
| 3.3xi | | | | Treatment of co-morbidities |
| 3.3xii | | | | Treatment of acute urinary tract infection |
| 3.3xiii | | | | Urethral milking |
| 3.3xiv | | | | Other
(please specify) |

Pharmacological interventions

- 3.4 Is there documented evidence of the use of anti-muscarinic medication for the treatment of Over Active Bladder (OAB)? Yes No Did not have OAB
- 3.5 Is there documented evidence of a late afternoon diuretic for men with nocturnal polyuria? Yes No Did not have nocturnal polyuria
 If answer is 'Did not have...' go to 3.7
- 3.6 Is there documented use of DDAVP for men with nocturnal polyuria who have not benefited from other treatments? Yes No Did not have nocturnal polyuria
- 3.7 Is there documented use of alpha blockers for treatment of men with moderate to severe LUTS? Yes No Did not have moderate to severe LUTS
 If answer is 'NO' or 'Did not...' Do not answer 3.9
- 3.8 Is there documented use of 5-AR to men with larger prostates (30ml, or PSA >1.4ng/ml) considered to be at high risk of progression? Yes No Did not have large prostate (30ml, or PSA >1.4ng/ml)

- 3.9 Is there evidence of an anticholinergic being added for men with persisting storage symptoms despite treatment with alpha blockers? Yes No Did not have storage problems
 Yes but, patient did not have alpha blockers first.

Surgery

- 3.13 For men, did the patient consider or have surgical intervention for LUTS secondary to benign prostatic enlargement? Yes No Records not available on site
(If YES go to 3.13i if NO go to 3.15)
- 3.13i Is there documented evidence of the following procedures being carried out: **(select all that apply)**
- Transurethral resection of the prostate (TURP)
 - Holmium laser enucleation of the prostate (HOLEP) (only at specialist centre)
 - Transurethral incision of the prostate (TUIP)(only in men with a small prostate)
 - Open prostatectomy (OP) (only in men with a large prostate)
 - Transurethral needle ablation (TUNA)
 - Transurethral microwave thermotherapy (TUMT)
 - High intensity focused ultrasound (HIFU)
 - Transurethral ethanol ablation of the prostate (TEAP)
 - Transurethral vaporization resection of the prostate (TURVP)
 - None of the above

CONTAINMENT

- 3.15 Which of the following methods of containment have been used or are planned for treatment? **(select all that apply)**
- | | |
|--|--|
| <input type="checkbox"/> Body worn pads (disposable) | <input type="checkbox"/> Intermittent catheterisation |
| <input type="checkbox"/> Body worn pads (re-usable) | <input type="checkbox"/> Devices (see help notes for guidance) |
| <input type="checkbox"/> All-in-one disposable | <input type="checkbox"/> Penile Clamps |
| <input type="checkbox"/> All-in-one (re-usable) | <input type="checkbox"/> Containment not part of care plan |
| <input type="checkbox"/> Reusable products (pants) | <input type="checkbox"/> Not documented |
| <input type="checkbox"/> Bed protection | <input type="checkbox"/> Other (please specify) |
| <input type="checkbox"/> Indwelling catheter | <div style="border: 1px solid black; height: 15px; width: 150px;"></div> |
- 3.16 Is there documented evidence of the indication for indwelling catheterisation as a form of management? Yes No
- 3.17 Is there documented evidence of the arrangement for provision of maintenance products on discharge from hospital? Yes No Not applicable
(Hospitalised patients only)
- 3.17i **Is this: (choose one only)**

- Patient to buy products
- Limited supply from hospital followed by own supply
- Limited supply from hospital followed by NHS supply
- No supply from hospital with an arrangement for NHS supply

4. CARE PLAN / REVIEW / COMMUNICATION

- 4.1 Does the patient have a documented continence care plan? Yes No *(if NO go to 4.2)*
- 4.1i **If yes**, when was the patient's care plan last reviewed?
- Less than 6 months
 - 6-8 months
 - 9-11 months
 - 12 months or more
 - No documentation of reassessment
- 4.2 Is there evidence of a review for men on alpha blockers at:
- 4-6 weeks Yes No Not on alpha blockers
 - Not yet relevant
 - Then 6-12 months Yes No Not on alpha blockers
 - Not yet relevant
- 4.3 Is there evidence of a review for men on 5-AR therapy at:
- 3-6 months Yes No Not on 5-AR therapy
 - Not yet relevant
 - Then 6-12 months Yes No Not on 5-AR therapy
 - Not yet relevant
- 4.4 Is there evidence of a review for men on anti-cholinergics at:
- 4-6 weeks Yes No Not on anti-cholinergics
 - Not yet relevant
 - Then 6-12 months Yes No Not on anti-cholinergics
 - Not yet relevant
- 4.5 Where relevant is there documented evidence that a copy of the treatment plan has been given to the patient? Yes No **No, but** the patient lacks mental capacity.
- 4.6 Where relevant, is there documented evidence that a copy of the care plan has been given to the carer/relative? Yes No **No, but** the patient has either no relevant carer/relative, does not wish the carer/relative to be informed or is mentally incompetent to partake in such discussion.

COMMUNICATION / INFORMATION

- 4.7 Is there documented evidence of a full discussion with the patient of the cause and Yes No **No, but** the patient is incompetent to participate

- 4.8 treatment of urinary incontinence? Where relevant, is there documented evidence of a full discussion of the cause and treatment of urinary incontinence with the carer/relative?
- Yes No **No, but** the patient has either no relevant carer/relative, does not wish the carer/relative to be informed or is mentally incompetent to partake in such discussion.

National Audit of Continence Care 2010

**Clinical Proforma for Bowel Problems – Faecal
Incontinence**

**please answer ALL questions
(one proforma to be completed per patient/resident).**

Your Site Code

Instructions for completion:

9. Please use a black or blue pen for all sections.

10. Please cross the boxes as appropriate (⊗ or ⊗).

If you are unclear of any questions on this form please use the accompanying *help booklet*.

All enquires should be sent, quoting your site code, to:

Tel: 020 3075 1347 / 020 3075 1619 / 020 3075 1511 or e-mail: nacc@rcplondon.ac.uk

AUDITOR DISCIPLINE

Select main discipline for this case:

Doctor Nurse Therapist Manager

Other

DEMOGRAPHIC INFORMATION

A. Patient audit number

B. Age (years)

C. Sex

Male Female

D. Ethnicity:

White British Other Not recorded

E. Is English the primary language of the patient?

Yes No Not known Not documented

F. Please indicate in which care setting this patient is in? (choose one only)

Care home (residential & nursing)

Patient of local continence service

- Community dwelling in-patient
- In-patient of primary care trust run hospital
- Patient of acute trust hospital

other (please specify):

1. SYMPTOMS

1.1 How often is the patient incontinent of faeces?

- Every day/night
- Less than once weekly
- More than once weekly
- Not known
- Not documented

1.2 What other relevant conditions does the patient have either currently or in the past? **(select all that apply)**

- | | |
|---|--|
| <input type="checkbox"/> Anorectal surgery | <input type="checkbox"/> Neurological disease |
| <input type="checkbox"/> Colorectal carcinoma | <input type="checkbox"/> Pelvic radiotherapy |
| <input type="checkbox"/> Cervical myelopathy | <input type="checkbox"/> Pelvic surgery |
| <input type="checkbox"/> Dementia | <input type="checkbox"/> Spinal cord disease/trauma |
| <input type="checkbox"/> Diabetes | <input type="checkbox"/> Stroke |
| <input type="checkbox"/> Diverticular disease | <input type="checkbox"/> Trauma at childbirth <i>(women only)</i> |
| <input type="checkbox"/> Faecal loading or chronic constipation | <input type="checkbox"/> Urinary incontinence |
| <input type="checkbox"/> Impaired mobility | <input type="checkbox"/> No documentation of these |
| <input type="checkbox"/> Inflammatory bowel disease | <input type="checkbox"/> Other (please specify) <input style="width: 100px; height: 20px;" type="text"/> |
| <input type="checkbox"/> Irritable bowel syndrome | |

1.3 Is there documented evidence that the following factors have been identified in this case?
(answer all questions)

- | | |
|---|---|
| 1.3i Faecal incontinence related to colorectal faecal loading | <input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Nothing Identified |
| 1.3ii Faecal incontinence related to functional disability | <input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Nothing Identified |
| 1.3iii Faecal incontinence due to loss of cognitive awareness | <input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Nothing Identified |
| 1.3iv Faecal incontinence related to co-morbidity | <input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Nothing Identified |
| 1.3v Anorectal incontinence (weak anal sphincters or anorectal condition) | <input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Nothing Identified |

2. ASSESSMENT

History

2.1 Is there documented evidence of a bowel history? Yes No **(If NO go to 2.2)**

2.1i **If yes**, does the history of faecal incontinence include:

- Duration of symptoms Yes No Not documented Records not available
- Daytime symptoms Yes No Not documented Records not available
- Nocturnal symptoms Yes No Not documented Records not available

2.2 Is there documented evidence that a stool diary or bowel chart has been used to record frequency of incontinence? Yes No

2.3 Is the patient incontinent of urine? Yes No Not documented

(If NO go to 2.4)

- 2.3i **If yes**, is the patient catheterised because of incontinence? Yes No Not documented
- 2.4 Is the patient on medication that exacerbates faecal incontinence? Yes No Not documented
(See help notes for types of medication) *(If NO go to 2.5)*
- 2.4i Has this medication been altered to minimise its impact? Yes No Not documented
 Not able to minimise further
- 2.5 Is there evidence that the impact of symptoms on quality of life have been recorded? Yes No **No, but** the patient is mentally incompetent to undergo an assessment.
(If NO go to 2.6)
- 2.5i **If yes**, has a standardised assessment scale been used e.g. Faecal Incontinence Quality of Life Scale? Yes No Not documented

Cognitive status

- 2.6 Has the patient's cognition been assessed? Yes No Not documented
(see help notes for guidance) *(If YES answer ALL / If NO or Not documented answer 2.6i and proceed to 2.7)*
- 2.6i Is the patient's cognitive status: Unimpaired Mild Moderate Severe
(see help notes for guidance) Insufficient information to calculate
- 2.6ii Is there documented use of a formal scoring system for assessment of cognition? Yes No
(see help notes for guidance)

Functional status

- 2.7 Has the patient's functional ability been assessed? Yes No Not documented
(see help notes for guidance) *(If YES answer all / If NO or Not documented answer 2.7i and proceed to 2.8)*
- 2.7i Is the patient's functional status: Unimpaired Mild Moderate Severe
(see help notes for guidance) Insufficient information to calculate
- 2.7ii Is there documented use of a formal scoring system for assessment? Yes No
(see help notes for guidance)

EXAMINATION

Basic examination

(for guidance on what constitutes "basic examination" see help notes)

- 2.8 Is there documented evidence of rectal examination to exclude faecal loading? Yes No **No, but** the patient has a colostomy or some other form of faecal diversion.

Focused examination

(for guidance on what constitutes "focused examination" see help notes)

- 2.9 Is there documented evidence that a focused examination has been performed? Yes No *(If NO go to 2.10)*
- 2.9i **If yes**, who has performed the examination? **Choose one only:**
- | | |
|--|--|
| <input type="radio"/> Geriatrician | <input type="radio"/> Therapist |
| <input type="radio"/> Gynaecologist <i>(women only)</i> | <input type="radio"/> Urologist |
| <input type="radio"/> GP | <input type="radio"/> Hospital ward based doctor |
| <input type="radio"/> Nurse | <input type="radio"/> Gastroenterologist |
| <input type="radio"/> Other
(please specify) <input type="text"/> | |

- 2.9ii **If yes**, is there documented evidence of the following *(answer all questions)*

- 2.9ii a Assessment of mobility Yes No Not required
- 2.9ii b Examination of the abdomen for palpable mass or bladder retention Yes No Not required
- 2.9ii c Examination of perineum and anus. Yes No Not required
- 2.9ii d Rectal examination Yes No Not required
- 2.9ii e Bowel imaging Yes No Not required
- 2.9ii f Neurological examination, if neurological symptoms suspected Yes No Not required

Diagnosis

- 2.10 For which tests is there documented evidence to aid diagnosis?
- 2.10i Stool culture Yes No **No, but** specialist records unavailable for audit Not required
- 2.10ii Abdominal x-ray Yes No **No, but** specialist records unavailable for audit Not required
- 2.10iii Colonoscopy Yes No **No, but** specialist records unavailable for audit Not required
- 2.10iv Other (please specify)

- 2.11 Is there documented evidence of a clear identification of the types or causes of bowel problem? Yes No **No, but** specialist records unavailable for audit (relevant to care homes)

3. MANAGEMENT

Treatment

- 3.1 Is there documented evidence that **condition-specific intervention** has been given or planned for the following: (see help notes for guidance)
- 3.1i Faecal loading? Yes No Not applicable
- 3.1ii Potentially treatable causes of diarrhoea? Yes No Not applicable
- 3.1iii Rectal prolapse or third-degree haemorrhoids? Yes No Not applicable
- 3.1iv Acute anal sphincter injury? Yes No Not applicable
- 3.1v Acute disc prolapse/cauda equina syndrome? Yes No Not applicable
- 3.2 Are the patient's goals for treatment recorded? Yes No **No, but** the patient is incompetent to partake in decision making.
- 3.3 Did the patient require treatment? Yes No
- 3.4 Did the patient have a treatment plan? Yes No
- If you answered 'NO' to both 3.3 & 3.4 go to 3.6 otherwise answer 3.5
- 3.5 Which of the following methods of treatment have been used or planned? (select all that apply)
- | | Used | Planned | Neither used or planned | |
|---------|-----------------------|-----------------------|-------------------------|---|
| 3.5i | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Advice on general health |
| 3.5ii | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Advice on lifestyle |
| 3.5iii | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Antidiarrhoeal drugs |
| 3.5iv | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Biofeedback |
| 3.5v | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Bowel clearance programme |
| 3.5vi | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Bowel retraining |
| 3.5vii | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Dietician |
| 3.5viii | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Faecal incontinence chart |
| 3.5ix | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Implementation of bowel training regimes / techniques |
| 3.5x | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Improved mobility |
| 3.5xi | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Improved quality of, and access to, toilet facilities |

- | | | | | |
|----------|-----------------------|-----------------------|-----------------------|--|
| 3.5xii | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Pelvic floor training |
| 3.5xiii | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Laxatives / enemas/ suppositories |
| 3.5xiv | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Management of behavioural problems in severe dementia |
| 3.5xv | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Review of medication |
| 3.5xvi | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Rectal irrigation |
| 3.5xvii | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Specific pharmacological interventions, e.g: metronidazole for <i>C. difficile</i> |
| 3.5xviii | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Colostomy or ileostomy |
| 3.5xix | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Surgery |
| 3.5xx | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Toileting advice |
| 3.5xxi | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Toileting schedules |
| 3.5xxii | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Treatment of co-morbidities |
| 3.5xxv | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Other
(please specify) <input type="text"/> |

3.6 Is there documented history of referral to other providers of treatment? (select all that apply)

- | | | | |
|--------------------------|--|--------------------------|--|
| <input type="checkbox"/> | Colorectal surgeon | <input type="checkbox"/> | Neurologist |
| <input type="checkbox"/> | Bowel dysfunction practitioner | <input type="checkbox"/> | Practice nurse |
| <input type="checkbox"/> | Continence practitioner
(see help notes for guidance) | <input type="checkbox"/> | Unable to retrieve data, records not available on site (Care Homes Only) |
| <input type="checkbox"/> | Dietitian | <input type="checkbox"/> | Not documented |
| <input type="checkbox"/> | Gastroenterologist | <input type="checkbox"/> | Other (please specify) <input type="text"/> |
| <input type="checkbox"/> | General practitioner (GP) | <input type="checkbox"/> | None of the above |
| <input type="checkbox"/> | Geriatrician | | |

3.7 Is there documented evidence that long-term management of Faecal Incontinence has been given or planned? (answer all questions)

- | | | | | | | | |
|--------|---|-----------------------|-----|-----------------------|----|-----------------------|--------------|
| 3.7i | Advice and information on continence products | <input type="radio"/> | Yes | <input type="radio"/> | No | <input type="radio"/> | Not required |
| 3.7ii | Advice on skin care | <input type="radio"/> | Yes | <input type="radio"/> | No | <input type="radio"/> | Not required |
| 3.7iii | Advice relating to preservation of dignity | <input type="radio"/> | Yes | <input type="radio"/> | No | <input type="radio"/> | Not required |
| 3.7iv | Advice relating to preservation of independence | <input type="radio"/> | Yes | <input type="radio"/> | No | <input type="radio"/> | Not required |
| 3.7v | Contact details for relevant support groups | <input type="radio"/> | Yes | <input type="radio"/> | No | <input type="radio"/> | Not required |
| 3.7vi | Periodic review of symptoms | <input type="radio"/> | Yes | <input type="radio"/> | No | <input type="radio"/> | Not required |
| 3.7vii | Psychological and emotional support | <input type="radio"/> | Yes | <input type="radio"/> | No | <input type="radio"/> | Not required |

Containment

3.8 Which of the following methods of management have been used or are planned for treatment? (select all that apply)

- | | | | |
|-----------------------|---|-----------------------|---|
| <input type="radio"/> | Adapted clothing | <input type="radio"/> | Pads |
| <input type="radio"/> | Advice on skin care and odour control | <input type="radio"/> | Not documented |
| <input type="radio"/> | Anal plugs | <input type="radio"/> | Other (please specify) <input type="text"/> |
| <input type="radio"/> | Bags | | |
| <input type="radio"/> | Devices to aid toileting (see help notes) | <input type="radio"/> | None of the above |

4. CARE PLAN / COMMUNICATION

- 4.1 Does the patient have a documented continence care plan? Yes No (if NO go to 4.2)
(see help notes for guidance)
- 4.1i If yes, when was the patient's care plan last reassessed? Less than 6 months
 6-8 months
 9-11 months
 12 months or more

No documentation of reassessment

4.2 Is there documented evidence that a copy of the care plan has been given to the patient? Yes No **No, but** the patient is mentally incompetent

4.3 Is there documented evidence that a copy of the care plan has been given to the carer/relative? Yes No **No, but** the patient has either no relevant carer/relative, does not wish the carer/relative to be informed or is mentally incompetent to partake in such discussion

Communication / Information

4.4 Is there documented evidence of a full discussion with the patient of the causes and treatments of the bowel problem? Yes No **No, but** the patient is mentally incompetent to participate in such discussion

4.5 Is there documented evidence of a full discussion of the causes and treatments of the bowel problem with the carer/relative? Yes No **No, but** the patient has either no relevant carer/relative, does not wish the carer/relative to be informed or is mentally incompetent to partake in such discussion

APPENDIX 3: Clinical Audit Participating Sites – Acute

Aintree University Hospitals NHS Foundation Trust
Airedale NHS Trust
Barking Havering and Redbridge NHS Trust
Barnet & Chase Farm Hospitals NHS trust
Barnsley Hospital NHS Foundation Trust
Barts and The London NHS Trust
Basildon & Thurrock University Hospitals Foundation Trust
Bedford Hospital NHS Trust
Blackpool Fylde & Wyre NHS Foundation Trust
Bradford Teaching Hospitals NHS Foundation Trust
Brighton & Sussex University Hospitals NHS Trust - Princess Royal Hospital
Brighton & Sussex University Hospitals NHS Trust - Royal Sussex Hospital
Buckinghamshire Hospitals NHS Trust
Burton Hospitals NHS Foundation Trust
Calderdale and Huddersfield NHS Trust
Cambridge University Hospitals Foundation Trust
Central Manchester University Hospitals NHS Foundation Trust
Chesterfield Royal Hospital
City Hospitals Sunderland NHS Foundation Trust
Colchester Hospital University NHS Foundation Trust
County Durham & Darlington NHS Foundation Trust - Darlington Memorial Hospital
County Durham & Darlington NHS Foundation Trust - University Hospital of North Durham
Derby Hospitals NHS Foundation Trust
Doncaster & Bassetlaw Hospital NHS Foundation Trust
Dorset County Hospital NHS Foundation Trust
Dudley Group of Hospitals Foundation Trust
Ealing Hospital NHS Trust
East Cheshire NHS Trust
East Lancashire Hospitals Trust - Royal Blackburn Hospital
East Sussex Hospitals NHS Trust - Conquest Hospital
East Sussex Hospitals NHS Trust - Eastbourne District General
Epsom & St Helier University Hospitals NHS Trust
Gateshead Health NHS Foundation Trust
George Eliot Hospital NHS Trust
Guy's & St. Thomas' NHS Foundation Trust
Harrogate & District NHS Foundation Trust
Heart of England NHS Foundation Trust
Heatherwood & Wexham Park Hospitals NHS Foundation Trust
Hereford Hospitals NHS Trust
Hillingdon Hospital NHS Trust
Homerton University Hospital NHS Foundation Trust
Hull & East Yorkshire Hospitals NHS Trust
Imperial College Healthcare NHS Trust
Kettering General Hospital
Kings College Hospital NHS Foundation Trust
Kingston Hospital NHS Trust
Leeds Teaching Hospitals NHS Trust
Luton & Dunstable Hospital NHS Foundation Trust
Maidstone & Tunbridge Wells NHS Trust
Mayday Healthcare NHS Trust
Medway NHS Foundation Trust

Mid Cheshire Hospitals NHS Foundation Trust
 Mid Essex Hospitals Services NHS Trust - (St John's Hospital)
 Mid Staffordshire NHS Foundation Trust
 Mid Yorkshire Hospital NHS Trust
 Milton Keynes Hospital NHS Foundation Trust
 Newham University Hospital NHS Trust
 North Bristol NHS Trust
 North Middlesex Hospital
 North Tees & Hartlepool NHS Trust - University Hospital of Hartlepool
 North Tees & Hartlepool NHS Trust - University Hospital of North Tees
 Northern Devon Healthcare NHS Trust
 Northern Lincolnshire & Goole Hospitals NHS Trust - Diana, Princess of Wales Hospital
 Northern Lincolnshire & Goole Hospitals NHS Trust - Scunthorpe & Goole Hospitals
 Northumbria Healthcare NHS Foundation Trust - Hexham General Hospital
 Oxford Radcliffe Hospitals NHS Trust
 Peterborough & Stamford Hospitals NHS Foundation Trust
 Plymouth Hospitals NHS Trust - Derriford Hospital
 Poole Hospital NHS Foundation Trust
 Queen Victoria Hospital NHS Foundation Trust
 Royal Berkshire NHS Foundation Trust
 Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust
 Royal Cornwall Hospitals NHS Trust
 Royal Devon & Exeter NHS Foundation Trust
 Royal Free Hampstead NHS Trust (Royal Free Hospital)
 Royal Surrey County Hospital NHS Trust
 Royal United Hospital Bath NHS Trust
 Royal Wolverhampton NHS Trust
 Salford Royal NHS Foundation Trust
 Salisbury Foundation NHS Trust
 Sandwell & West Birmingham NHS Trust - City Site
 Sandwell & West Birmingham NHS Trust - Sandwell Site
 Scarborough & North East Yorkshire Healthcare NHS Trust
 Sheffield Teaching Hospitals NHS Foundation Trust
 Sherwood Forest Hospitals
 Shrewsbury & Telford Hospitals NHS Trust - Princess Royal Hospital
 Shrewsbury & Telford Hospitals NHS Trust - Royal Shrewsbury Hospital
 South Devon Healthcare NHS Foundation Trust
 South Downs Health NHS Trust
 South London Healthcare Trust - Queen Elizabeth Hospital
 South London Healthcare Trust - Queen Mary's Sidcup
 South Tees Hospitals NHS Trust
 South Tyneside Foundation Trust
 Southampton University Hospitals NHS Trust
 Southport and Ormskirk Hospitals NHS Trust
 St George's Healthcare NHS Trust
 St Helens and Knowsley Teaching Hospital
 Stockport NHS Foundation Trust
 Surrey & Sussex Healthcare NHS Trust
 Tameside Hospital NHS Foundation Trust
 Tauton & Somerset Foundation NHS Trust
 The Great Western Hospitals NHS Foundation Trust
 The Ipswich Hospital NHS Trust
 The Lewisham Hospital NHS Trust
 The Newcastle upon Tyne Hospitals NHS Foundation Trust

The North West London Hospitals NHS Trust - (Central Middlesex Site)
 The Queen Elizabeth Hospital King's Lynn NHS Trust
 The Rotherham NHS Foundation Trust
 The Royal Liverpool & Broadgreen University Hospital NHS Trust
 Trafford Healthcare NHS Trust
 United Lincolnshire Hospitals Trust - Lincoln County Hospital
 United Lincolnshire Hospitals Trust - Pilgrim Hospital
 University Hospital Bristol NHS Foundation Trust
 University Hospital Coventry & Warwickshire NHS Trust
 University Hospital of North Staffordshire NHS Trust
 University Hospital of South Manchester NHS Foundation Trust
 University Hospitals Birmingham NHS Foundation Trust
 University Hospitals of Leicester NHS Trust
 University Hospitals of Morecambe Bay NHS Trust
 Walsall NHS Trust
 Warrington and Halton Hospitals NHS Foundation
 West Hertfordshire Hospitals NHS Trust
 West Middlesex University Hospitals NHS Trust
 Western Sussex Hospitals NHS Trust - St Richards Hospital
 Whipps Cross University Hospital NHS Trust
 Wirral University Teaching Hospital NHS Foundation Trust
 Worcestershire Acute Hospitals NHS Trust
 Wrightington, Wigan & Leigh NHS Foundation Trust
 Yeovil District Hospitals NHS Foundation Trust
 York Hospitals NHS Foundation Trust
 Northumbria Healthcare NHS Foundation Trust - North Tyneside General
 Northumbria Healthcare NHS Foundation Trust - Wansbeck General Hospital
 Nottingham University Hospitals NHS Trust - City Hospital & Queens Medical Centre
 The North West London Hospitals NHS Trust - (Northwick Park & St Marks Site)
 Pennine Acute Hospitals NHS Trust - North Manchester General Hospital
 Pennine Acute Hospitals NHS Trust - Rochdale Infirmary
 Pennine Acute Hospitals NHS Trust - Fairfield General Hospital
 Pennine Acute Hospitals NHS Trust - The Royal Oldham Hospital
 Western Sussex NHS Trust - Worthing & Southlands Site
 Frimley Park Hospital NHS Foundation Trust
 Royal Bolton Hospital NHS Foundation Trust

Clinical Audit Participating Sites – Mental Health Trust

Bradford District Care Trust
 Cambridgeshire and Peterborough NHS Foundation Trust
 Camden & Islington NHS Foundation Trust
 Cornwall Partnership NHS Trust
 Coventry & Warwickshire NHS Partnership Trust
 Cumbria Partnership NHS Foundation Trust
 Hampshire Partnership NHS Foundation Trust
 Hertfordshire Partnership NHS Foundation Trust
 Leicestershire Partnership NHS Trust - Site 1
 Leicestershire Partnership NHS Trust - Site 2
 Lincolnshire Partnership NHS Foundation Trust
 Manchester Mental Health & Social Care Trust
 Norfolk and Waveney Mental Health NHS Foundation Trust
 North East London NHS Foundation Trust
 Northamptonshire Healthcare NHS Foundation Trust
 Oxleas NHS Foundation Trust

Pennine Care NHS Foundation Trust
Rotherham Doncaster and South Humber Mental Health NHS
Foundation Trust
Sandwell Mental Health and Social Care NHS Foundation Trust
Somerset Partnership NHS Foundation Trust
South Essex Partnership University NHS Foundation Trust
South London & Maudsley NHS Foundation Trust
South Staffordshire & Shropshire Healthcare NHS Foundation -
Shropshire
South Staffordshire & Shropshire Healthcare NHS Foundation - South
Staffs
Surrey and Borders Partnership NHS Foundation Trust
Tees Esk & Wear Valleys NHS Foundation Trust

Clinical Audit Participating Sites – Primary Care

Ashton, Leigh & Wigan NHS Trust
Bassetlaw Primary Care Trust
Belfast Health & Social Care Trust - Belfast City Hospital
Belfast Health & Social Care Trust - North & West Belfast Community Service
Belfast Health & Social Care Trust - South & East Belfast Community Service
Birmingham East & North Primary Care Trust
Bournemouth & Poole Community Health Services
Bromley Primary Care Trust
Cambridgeshire Primary Care Trust (Community Services)
Camden Primary Care Trust Provider Services
Central & Eastern Cheshire Primary Care Trust - Cheshire East Community Health
Devon Primary Care Trust
Dorset Primary Care Trust
East Lancashire Primary Care Trust
East Riding of Yorkshire Primary Care Trust
NHS South of Tyne & Wear - Gateshead Primary Care Trust
Hounslow Community Healthcare
Isle of Wight NHS Primary Care Trust
Knowsley Primary Care Trust
Lambeth Primary Care Trust
Lewisham Primary Care Trust
Newcastle Primary care Trust
NHS Barnsley
NHS Bedfordshire
NHS Berkshire West
NHS Blackburn with Darwen
NHS Brent (Brent Community Services)
NHS Calderdale
NHS Cornwall & Isles of Scilly Community Health Services
NHS Darlington
NHS Eastern & Coastal Kent Community Services
NHS Gloucestershire
NHS Greenwich (Greenwich Community Health Services)
NHS Hartlepool
NHS Lincolnshire (Community Health Service/Teaching)
NHS Mid Essex
NHS North East Essex
NHS North Lincolnshire (Community Services)
NHS North of Tyne - North Tyneside Primary Care Trust
NHS Nottingham City

Outer North East London Community Service (Redbridge)
NHS South of Tyne & Wear - South Tyneside Primary Care Trust
NHS South West Essex Community Services (Provider)
NHS Surrey
NHS Telford and Wrekin
NHS Warrington - Community Services Unit
NHS Warwickshire
NHS Western Cheshire - Community Care
NHS Western Cheshire - Ellesmere Port Hospital
NHS Wiltshire
NHS Wirral
North East Lincolnshire Care Trust Plus
Oldham Primary Care Trust (Oldham Community Health Services)
Outer North East London Community Service (Havering)
Oxfordshire Primary Care Trust
Peterborough Community Services
Plymouth Teaching Primary Care Trust
Sandwell Primary Care Trust
Sheffield Primary Care Trust
Solihull NHS Care Trust
Somerset Primary Care Trust (Community Health)
South Birmingham Primary Care Trust
South Staffordshire Primary Care Trust
Southampton City Primary Care Trust
NHS Southwark
Stockport Primary Care Trust (NHS Stockport)
NHS South of Tyne & Wear - Sunderland Teaching Primary Care Trust
Sutton & Merton Primary Care Trust
Swindon Primary Care Trust
Tower Hamlets Community Health
Wakefield District Community Healthcare Services for NHS Wakefield District
Western Health & Social Care Trust
Worcestershire Primary Care Trust
NHS Stockton-on-Tees
NHS Middlesbrough
Liverpool Primary Care Trust - Provider Services
NHS Enfield
South East Essex Primary Care Trust
NHS Cornwall & Isles of Scilly Community Health Services - Cambourne/Redruth Community Hospital
NHS Eastern & Coastal Kent Community Hospital
NHS Cornwall & Isles of Scilly Community Health Services - Falmouth Community Hospital
Plymouth Teaching Primary Care Trust - Site 2
NHS Nottinghamshire County - Mansfield Community Hospital
Outer North East London Community Service (Waltham Forest)
NHS North of Tyne - Northumberland Care Trust
Heart of Birmingham Primary Care Trust
NHS West Hertfordshire
Tameside & Glossop Primary Care Trust
Central London Community Healthcare

APPENDIX 4: Clinical Audit Non Participating Sites – Acute

Ashford & St Peter's Hospitals NHS Trust
Basingstoke & North Hampshire NHS Trust
Mid Cheshire Hospitals NHS Foundation Trust
Northern Health and Social Care Trust
Papworth Hospital NHS Foundation Trust
The Whittington Hospital NHS Trust
West Suffolk Hospital NHS Trust
Winchester & Eastleigh Healthcare NHS Trust

Clinical Audit Non Participating Sites – Mental Health Trust

Derbyshire Mental Health Services NHS Trust
Devon Partnership NHS Trust
Dorset Healthcare NHS Foundation Trust
East London NHS Foundation Trust
Kent & Medway NHS & Social Care Partnership Trust
Lancashire Care NHS Foundation Trust
North Staffordshire Combined Healthcare NHS Trust
Oxfordshire & Buckinghamshire Mental Health NHS Foundation Trust

Clinical Audit Non Participating Sites – Primary Care

Bradford & Airedale Teaching Primary Care Trust
Harrow Primary Care Trust
Leicestershire County and Rutland Community Health Services
Medway Primary Care Trust
Milton Keynes Community Health Services
NHS Bolton
NHS Central Lancashire
NHS City & Hackney (Community Services)
NHS Kirklees
NHS Luton - Luton Community Services
NHS Manchester
NHS Newham
NHS West Essex
North Lancashire Teaching Primary Care Trust
North Yorkshire & York Primary Care Trust
Salford Primary Care Trust
West Kent Primary Care Trust

APPENDIX 5:

To help you with understanding these guidelines you might like to refer to the public versions which are available for urinary incontinence in women, lower urinary tract symptoms in men and faecal (bowel) incontinence. These can be found on the NICE website: <http://www.nice.org.uk>

Glossary

Abdominal – relating to the tummy area

Aetiology – a term describing the underlying risk factors or causes of a condition

Anorectal – a term describing the lower end of the bowel which stores and releases faeces (poo)

Anterior colporrhaphy – an operation to repair a prolapse of the bladder through the vagina

Bowel habit – a term to describe the usual frequency of bowel emptying

Care or treatment plan – a discussed plan of action with a patient.

Cauda equina syndrome – entrapment of the lower spinal nerve causing bladder and bowel problems

Cognition – mental thinking capacity

CQUINS – these are financial incentives paid to providers of health care who reach specified levels of quality in their services.

Cystoscopy – an examination of the inside of the bladder either local or general anesthetic

Detrusor overactivity overactive bladder – a medical condition which is defined by a compelling need to empty the bladder, sometime resulting in urinary incontinence

Digital rectal examination – an examination of the back passage

Evidence based algorithm – this is a prescribed pattern of care for a particular medical condition

Excoriation – scratch marks

Faecal incontinence – involuntary loss of poo from the back passage

Faecal loading – a bottom which is full of poo and is a cause of constipation

Functional ability – physical ability

Functional incontinence – incontinence related to a condition or disorder unrelated to functioning of the bladder but related to a additional physical or mental disability

Gastroenterology – branch of medicine dealing with problems with the gut

Gastrointestinal tract – a term used for the digestive tract from mouth to bottom

Geriatric medicine – branch of medicine dealing with the medical problems of older people

GFR - a measure of renal function

Integrated Care Pathway – a specified plan for treatment involving all of the health care team

Integrated continence service - cooperative provision of services allowing a streamlined pathway of care for patients with continence problems

Intermittent catheter – a treatment for people who cannot empty their bladder properly by means of inserting a tube into the bladder at intervals

Multi-disciplinary team - clinical staff from different professions who are involved in the care of a specific problem (may include doctors, nurses, physiotherapists etc)

National Occupational Standards – nationally agreed skill levels for continence care

Neurology – branch of medicine dealing with diseases of the nervous system

Operations for the cure of stress urinary incontinence

- Needle suspension
- Paravaginal defect repair
- Marshall-Marchetti-Krantz procedure (MMK)
- Autologous fat or PTFE injections
- Mid-urethral tape
- Colposuspension
- Autologous rectus fascial slings

Perineum – the area between the anus (open bottom) and either base of the penis or the vagina in a woman

Prolapse – the term used for when there is displacement of either the bladder or the bowel which protrudes from the vagina in a woman

Prostate – a gland at the base of the bladder in the male which enlarges as the man ages

Rectal prolapse – the protrusion of the bottom out of the anus

Residual volume measure - the measurement, by inserting a tube into the bladder or by using an ultrasound scanner, of the amount of urine left in the bladder after a person has tried to empty it

Retention of urine – this is either something that happens suddenly or over time but leads to urine being left in the bladder being unable to be passed

Screening question – a question asked by a healthcare provider intended to proactively detect certain conditions

Stress urinary incontinence – loss of urine on exertion

Stool diary, bladder chart and bowel chart - are all methods whereby records are kept of a person's bladder or bowel habit

Urea and electrolytes – a chemical test of renal function

Urinalysis – an examination of the urine

Urodynamics – a series of tests to assess bladder function (also called multichannel cystometry)

Urogenital atrophy – the changes which occur in a woman's vagina following the menopause which can sometimes cause soreness and itching

Urology – branch of medicine dealing with the lower urinary tract